Issue	Trouble shooting steps
* No matter what I do, we get a tiny bit of coffee. Froth seems good, but coffee is either too weak or doesn't give enough for strong espresso. Pods are week like tea	Using the wrong filter for pod will result in a "tea style beverage" so I think it is an user error
* The power button does not work.	As found out this is an user error because when the unit is in standby in order to turn it on need to push one of the tree buttons on the front and not the main Power switch otherwise instead to exit from the standby the consumer is turning off the unit
* Steamer doesn't work properly	In order to steam need to push the steam button and wait the light stop flashing otherwise the temperature is not the right one to froth milk
* When opened, finger prints and water marks all over tank and coffee machine; then when tried to set up, water ran all over the counter when tried to fill the tank.	Could be the water tank is not fully inserted
* Steaming stops in middle of process.	As explain on the manual you should steam for maximum 3 minutes not longer. Using cold milk 2% is recommended
* The button for 2 cups does produce coffee without being pressed 3 times.	Too little information to troubleshooting
* The on button does not work- the machine won't turn on after up to 10 attempts to press the button.	As found out this is an user error because when the unit is in standby in order to turn it on need to push one of the tree buttons on the front and not the main Power switch otherwise instead to exit from the standby the consumer is turning off the unit
* The milk steaming wand keeps shutting off without heating up the milk.	As explain on the manual you should steam for maximum 3 minutes not longer. Using cold milk 2% is recommended
* The machine is not turning on anymore	As found out this is an user error because when the unit is in standby in order to turn it on need to push one of the tree buttons on the front and not the main Power switch otherwise instead to exit from the standby the consumer is turning off the unit