How do I successfully connect my phone to the tracker?

1. Please make sure your Android phone supports Android 9.0 or above.

2. To ensure the pop-up appears correctly on your Android phone, please make sure your Google Play Services and Google Find Hub are updated to the latest versions.

3. What should I do if the tracker still can't connect after the pop-up appears?

A. If you accidentally exit the pop-up screen after the pop-up appears, please wait for the next pop-up, or wait 5 minutes or restart your phone before the pop-up appears again.
B. Click "Close" after the pop-up appears. This will prevent the pop-up from appearing again. You will need to wait 5 minutes or restart your phone before the pop-up appears again.
C. On some phones, the pop-up may appear normally for a while but then suddenly stop. Even if waiting 5 minutes doesn't work, restarting the phone may restore the connection.

4. Quick Operation Guide

Power On: Press the button once to power on. You will hear four consecutive "di" prompts (power indicator flashes).
Shut Down: Double-press the button twice, then hold it for 5 seconds until you hear a "di" sound. Release to hear two "di" prompts, indicating successful shutdown.
First-time Power On: Automatically shuts down after 5 minutes if no binding record exists.
Pairing: Android phones will receive a pop-up pairing prompt. Select "Pair," then follow instructions to click "Accept & Continue."
Successful Pairing: Continuous "di-di-di" prompts indicate successful connection.
Factory Reset:
1) Double-press the button twice to hear one "di" prompt.
2) Hold the button for 5 seconds until you hear a "di" every second.
3) Continue holding until two "di" prompts sound, then release.
4) "di" prompts confirm successful reset.