Can the Aqara Smart Plug be connected to Wi-Fi without a hub?

An Aqara Hub is required, please connect the Aqara Hub with the mobile phone, and then connect the Aqara Smart Plug to the hub.

What can the Aqara Smart Plug do?

You can use your mobile phone to turn on/off the home appliances on the smart plug. And you can set a timer on the home appliances to automatically turn on/off anytime.

What appliances can the Aqara Smart Plug be used with?

The maximum load power for the Aqara Smart Plug is 1875W. The maximum load voltage and current are 100-125V and 15A, respectively. Appliances with load power, voltage and current that do not exceed these maximums can be used with the Aqara Smart Plug.

If the external network (ie. Wi-Fi) is down, will the Aqara Smart Plug still function?

If the external network is down, the app control function for Aqara Smart Plug will no longer be available. But the local control for the Aqara Smart Plug will not be affected and its connection with other smart devices will function normally.

Does the Aqara Smart Plug have a protection function?

The Aqara Smart Plug has a built-in socket protector to prevent accidental electrocutions. The maximum load power of the Aqara Smart Plug is 1875W. When the connected appliance exceeds the maximum load power, the Aqara Smart Plug will automatically cut off the power to avoid any danger.

Does the Aqara Smart Plug support power-off memory?

For safety reasons, when the Aqara Smart Plug powers off, the Aqara Smart Plug does not save settings. However, there is a “power-off memory” option in the app. By choosing this option, the Aqara Smart Plug settings will be restored to its previous status.

How do I reset the Aqara Smart Plug?

Long press the reset button for more than 5s. When the red indicator light blinks for 1s and starts a quick blue flashing, the Aqara Smart Plug has been successfully reset.

How do I verify an effective connection between the Aqara Smart Plug and the Aqara Hub?

For the specific instructions, please refer to the "Effective Range Test” instructions in the operating manual. If the hub indicates "normal link confirmed" then it means the smart plug and hub are connected effectively. If there is no indication, please move the smart plug closer to the hub and try again.

What if I could not connect the Aqara Smart Plug to the app?

1. Check to see if the hub's firmware version is up to date.
2. Check if the hub is already in the pairing mode.
3. Check if the smart plug is reset successfully, and the LED indicator is blinking as expected.
4. Keep the smart plug as close as possible to the hub and keep trying.
5. Try with another child device to see if there is something wrong with the sensor itself.
6. Try with another hub and see if there is something wrong with the previous hub.
7. Please be aware that we can add no more than 32 child devices to a hub at the same time.