Be Prepared, Be Reolink

August 2023
QSG1_A_EN

Quick Start Guide

Apply to: Reolink Lumus

58.03.001.0348A

@ReolinkTech

EN

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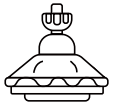
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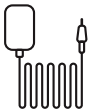
What's in the Box



Camera



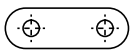
Security Bracket



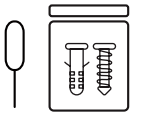
Power Adapter



Surveillance Sign



Mounting Hole Template

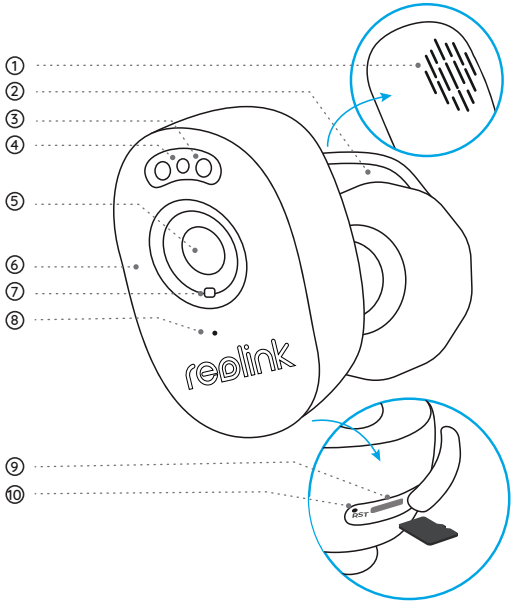


Pack of Screws



Quick Start Guide

Camera Introduction



① Speaker

② Power Cable

③ Spotlight

④ Status LED

Blinking: WiFi connection failed
On: Camera is starting up/WiFi connection succeeded

⑤ Lens

⑥ IR LEDs

⑦ Daylight Sensor

⑧ Built-in Mic

⑨ microSD Card Slot

⑩ Reset Button

* Press for more than five seconds to restore the device to default settings.
* Always keep the rubber plug closed firmly.

Set up the Camera

Set up the Camera on Phone

Step 1 Scan to download the Reolink App from the App Store or Google Play Store.

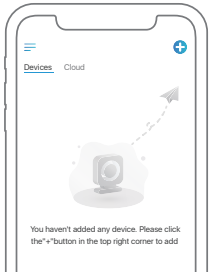
Available on the App Store

GET IT ON Google Play

Step 2 Power on the camera.

Step 3 Launch the Reolink App, click the " ⊕ " button in the top right corner to add the camera.

The working environment of the adapter is 5V/1A or 5V/2A.
If the adapter is not working, please check your power supply conditions first. If the power supply is compatible with the adapter, please contact us for further support.





Step 4 Follow the onscreen instructions to finish the initial setup.

Set up the Camera on PC (Optional)

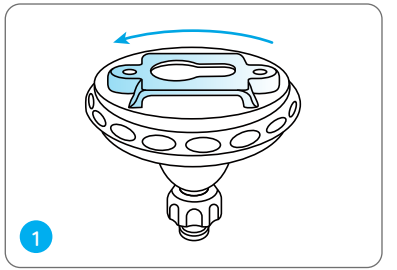
Step 1 Download and install the Reolink Client. Go to https://reolink.com > Support > App & Client
Step 2 Power on the camera.
Step 3 Launch the Reolink Client. Click the "⊕" button and input the UID number of the camera to add it.
Step 4 Follow the onscreen instructions to finish the initial setup.

Mount the Camera

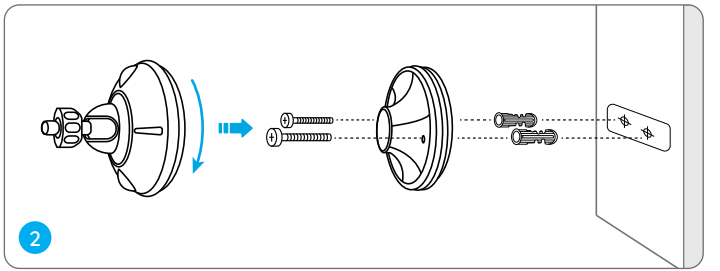
Installation Tips

• Do not face the camera towards any light sources.
• Do not point the camera towards a glass window. Or, it may result in poor image quality because of the window glare by infrared LEDs, ambient lights or status lights.
• Do not place the camera in a shaded area and point it towards a well-lit area. Or, it may result in poor image quality. To ensure best image quality, the lighting condition for both the camera and the capture object shall be the same.
• To ensure better image quality, it's recommended to clean the lens with a soft cloth from time to time.
• Make sure the power ports are not directly exposed to water or moisture and not blocked by dirt or other elements.
• Do not install the camera at places where rain and snow can hit the lens directly.

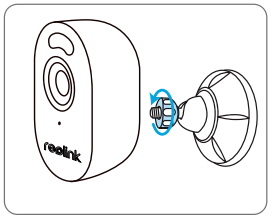
Mount the Camera



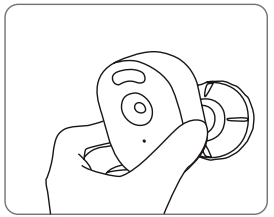
Rotate to separate parts from the bracket.



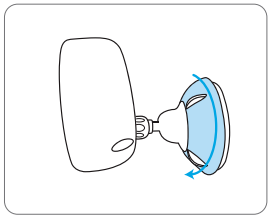
Drill holes in accordance with the mounting hole template and screw the base of the bracket onto the wall. Next, attach the other part of the bracket onto the base.



Fasten the camera to the bracket by turning the screw identified in the chart anticlockwise.



Adjust the camera angle to get the best field of view.



Secure the camera by turning the part on the bracket identified in the chart clockwise.

NOTE: To adjust the camera angle, please loosen the bracket by turning the upper part anticlockwise.

Troubleshooting

Infrared LEDs Stop Working

If the Infrared LEDs of your camera stop working, please try the following solutions:

• Enable infrared lights on Device Settings page via Reolink App/Client.
• Check if the Day/Night mode is enabled and set up auto infrared lights at night on Live View page via Reolink App/Client.
• Upgrade the firmware of your camera to the latest version.
• Restore the camera to factory settings and check out the infrared light settings again.

If these won't work, contact Reolink Support https://support.reolink.com/.

Failed to Upgrade the Firmware

If you fail to upgrade the firmware for the camera, try the following solutions:

• Check out the current camera firmware and see if it is the latest one.
• Make sure that you download the correct firmware from Download Center.
• Make sure that your PC is working on a stable network.

If these won't work, contact Reolink Support https://support.reolink.com/.

Failed to Scan the QR code on the Smartphone

If you fail to scan the QR code on your smartphone, please try the following solutions:
• Check if the protective film on the camera has been removed.
• Face the camera towards the QR code and keep a scan distance of about 20-30 cm.
• Make sure the QR code is well-lit.

Notification of Compliance

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

ISED Compliance Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
L' émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L' exploitation est autorisée aux deux conditions suivantes :
(1) L' appareil ne doit pas produire de brouillage;
(2) L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

ISED Radiation Exposure statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.
Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps. Cet émetteur ne doit pas être colocalisé ou fonctionner en conjonction avec une autre antenne ou un autre émetteur.

Simplified EU Declaration of Conformity

Reolink declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and Directive 2014/30/EU.

WiFi Operating Frequency

OPERATING FREQUENCY :
2.4 GHz EIRP < 20dBm
5 GHz EIRP < 20dBm
5.8GHz EIRP < 14dBm



The functions of Wireless Access Systems including Radio Local Area Networks(WAS/RLANs) within the band 5150-5350 MHz for this device are restricted to indoor use only within all European Union countries (BE/BG/CZ/DK/DE/EE/IE/EL/ES/FR/HR/ IT/CY/LV/LT/LU/HU/MT/NL/AT/PL/PT/RO/SI/SK/FI/SE/TR/N O/CH/IS/LI/UK(NI)



Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes. throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more: https://reolink.com/warranty-and-return/.

Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com. Keep out of reach of children.