

Warranty/Return Policy

INTEXSTORE.COM RETURN POLICY

Any product purchased directly from Intex either online at www.intexstore.com or over the phone with one of our Consumer Service Agents at (800) 234-6839 has a 30 day return policy from the date of delivery with the following conditions being met.

UNUSED PRODUCT RETURN CONDITIONS

- Merchandise must be received at our warehouse within 30 days from when it was delivered to you.
- Merchandise must be received in its original packaging and in resalable condition.
- Consumer is responsible for sending the merchandise back at their cost.
- Shipping cost for merchandise returned that meets all reimbursement criteria is not refundable under any circumstances.
- Credit to the original credit card used for the purchase will be issued upon us receiving merchandise and all conditions have been met.

DEFECTIVE / INCORRECT PRODUCT RETURN CONDITIONS

- Within 30 days of your receipt of the product, contact our Consumer Service Center at 1-800-234-6839 for further instructions on how to obtain a replacement or return the product for a refund to the original credit card used for the purchase.

RETURN ADDRESS:

Intex Recreation Corp.
Attn: Consumer Service Dept.
1665 Hughes Way
Long Beach, CA 90810

For any questions please call Intex Consumer Service at (800) 234-6839

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.