AirOasis

Owner's Manual

For use with models:
1000G3, 3000G3, 3000XG3,
AO1000G3-H, and
AO3000G3-H



This Manual Includes:

- Warranty
- Safety Warnings
- Operating Instructions
- Replacement Directions
- Troubleshooting Tips
- Cleaning and Maintenance Tips

Due to continuous improvements, the picture included within this owner's manual may differ slightly from the actual product.

Before operating this unit carefully read the contents of this manual.

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Read all instructions carefully before operating your air purifier.

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Important Safety Instructions

When operating electrical appliances, basic precautions should always be followed.

WARNING

To reduce the risk of fire, electric shock or injury:

- Do not use outdoors or on wet surfaces.
- Use only as described in this manual.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at **1-800-936-1764**.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings.
- Turn off all controls before unplugging.

CAUTION

AHPCO® Cell contains Hg (Mercury) and should be disposed of according to disposal laws. Find disposal centers at www.earth911.org.

If the UV lamp is broken do not touch the cell or glass with your hands.

UV lamp may be hot and could cause serious burns if not handled properly. Please wait until the AHPCO® Cell has cooled to room temperature to remove from unit.

WARNING: UV Light Hazard. Harmful to skin and eyes. Can cause temporary or permanent loss of vision. Never look at the lamp while illuminated. To prevent exposure to ultraviolet light, be sure the power is disconnected before servicing.

WARNING: RISK OF ELECTRICAL SHOCK. CAN CAUSE INJURY OR DEATH: UNPLUG OR DISCONNECT UNIT FROM POWER SUPPLY BEFORE SERVICING.



To view our warranty information, terms and conditions and privacy policy, go to:

https://www.airoasis.com/policies/#warranty-policy

Maintenance and Customer Service

If you require any additional information or have problems with your Air Oasis appliance, you may call Air Oasis customer service at:

1-800-936-1764

Please have your serial and model numbers, found on bottom of unit, handy when calling.

Save your sales receipt to show if your Air Oasis appliance should ever need any warranty service.

Placement and Operation

For best results the unit should be placed in a central location and three feet or higher from the ground.

Operation is very simple. Remove the Air Oasis from the packaging. Place in desired location, plug it in and rock the switch to the on position. The unit can remain in the on position 24/7.



On (–) / Off (O) Switch

Optional Cleaning

Make sure that the power cord is unplugged prior to cleaning.

Base and Honeycomb - We recommend wiping with a dry towel to remove dust and build up.

Aluminum Shell - We recommend using stainless steel/aluminum spray on polish or multi-surface cleaners. Make sure the polish or cleaner is recommended for use on aluminum.

Internal - Take dry cloth and wipe inside the shell and around the aluminum brackets and the ballast or spray with compressed air.

NOTE: Use compressed air only to clean AHPCO Cell. Any removal of catalyst coating will decrease the effectiveness of your unit and void the warranty.

Bi-Polar Brush Heads - The Bi-Polar brush heads inside your unit should be cleaned periodically to remove any debris for optimal effectiveness. Just lightly tap (flick) the brushes on brush head component.



AHPCO™ Cell Replacement

Step 1

CAUTION: Before attempting to service the Air Oasis unit, be sure the power is off and unplugged.

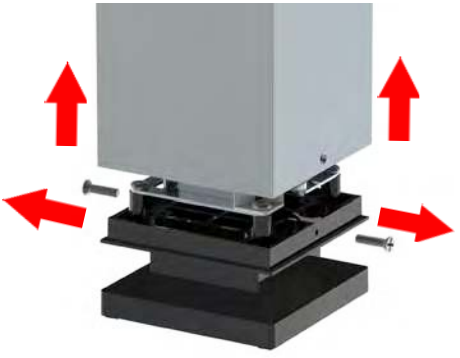
DANGER - NEVER LOOK DIRECTLY AT ILLUMINATED AHPCO CELL

WARNING
OPTICAL RADIATION EXPOSURE HAZARD

DO NOT ATTEMPT TO OPERATE UNIT WITHOUT ALLUMINUM SHELL COVERING AHPCO CELL.

DO NOT ATTEMPT TO REPLACE AHPCO CELL WITHOUT DISCONNECTING POWER.

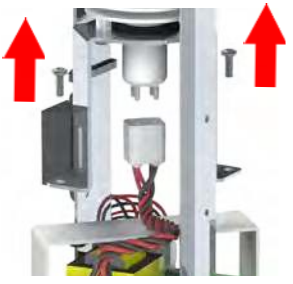
PERMANENT EYE AND SKIN DAMAGE MAY RESULT.



1. Remove two (2) screws at the bottom sides holding outer shell in place. Then slide the shell up and off of the internal base.

Step 2

2. Use a Phillips head screwdriver to remove the screws from the AHPCO® Cell.



Step 3

3. Grasp the AHPCO® Cell and pull to the side, then remove the lamp connector.

CAUTION

UV lamp may be hot and could cause serious burns if not handled properly. Please wait until AHPCO® Cell has cooled to room temperature to remove from unit.

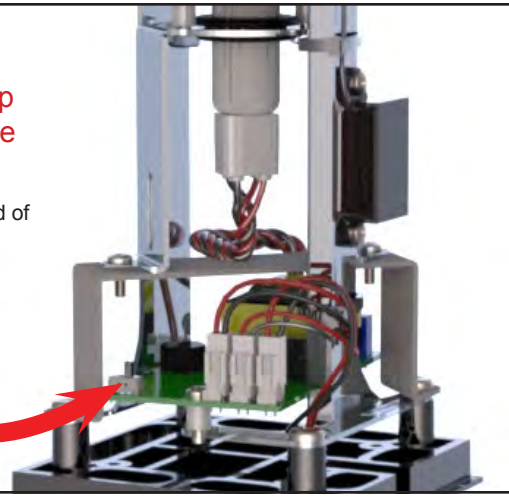


Step 4

4. Plug in the AHPCO® Cell, slide the reset switch. Your unit will beep in 2 years when it is time to replace the AHPCO® Cell.

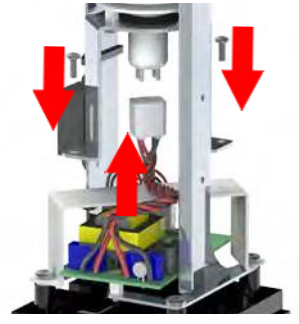
Older models might have a reset button instead of a slide switch.





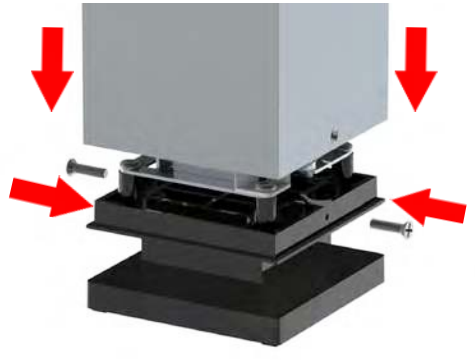
Step 5

5. Connect the lamp connector securely onto the AHPCO® Cell and use a Phillips head screwdriver to tighten the screws to secure the AHPCO® Cell.



Step 6

6. Slide shell down onto base and replace screws. (Cord and switch are to the back.)



Troubleshooting Guide

Problem	Reason	Solution
Unit does not turn on.	1. Power Supply	1. Check to make sure power supply is plugged in.
	2. Switch	2. Check to make sure switch is in the on position.
	3. AHPCO® Cell	3. Check to make sure UV lamp within AHPCO® Cell is plugged in completely.
Single Beep Repeated Slowly.	The AHPCO® Cell has Expired.	Replace the AHPCO® Cell.
Purifier doesn't seem to be working to optimal efficiency.	Purifier is being operated in areas with a high concentration of particulate matter.	Refer to AHPCO Cell replacement Instructions to remove shell. Use compressed air or vacuum to remove dust & debris.

Air Oasis

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