GIRARD PRODUCTS, LLC

TANKLESS WATER HEATER

Models GSWH-1, GSWH-1M & GSWH-2

TWO YEAR LIMITED WARRANTY

Girard Products, LLC warrants to the original owner (purchaser) that this product will be free of defects in material or workmanship for a period of two years from the original date of purchase whether or not actual usage begins on that date. Girard Products liability hereunder is limited to the replacement of the part(s), repair of the part(s), or replacement of the product or part(s) with a reconditioned or new product/part(s) at the discretion of the Girard Products. This warranty is void if the product has been damaged by accident, unreasonable use, misuse, neglect, tampering or Other causes not arising from defects in material workmanship. This limited warranty extends to the original owner of the product only, is not transferrable and is subject to the following conditions:

1. For a period of two years from the date of purchase, Girard Products will replace any parts that are found defective.

2. For a period of one year from the date of purchase, Girard Products will pay a warranty service allowance directly to the recommended Girard Products Water Heater Service Center at rates mutually agreed upon between Girard Products and its recommended service centers.

3. As an owner, you are required to provide proof of purchase date through a Bill of Sale or other appropriate record.

4. Replacement parts will be shipped FOB the shipping point within the Continental United States, Alaska and Canada to the recommended service center performing such repairs. **All freight, shipping and delivery costs shall be the responsibility of the owner.**

5. Service calls to customer's location are not considered part of these charges and are, therefore, the responsibility of the owner.

6. Before having warranty repairs made, confirm that the service center is a recommended service center for Girard Products, LLC Water Heaters. DO NOT PAY THE SERVICE CENTER FOR WARRANTY REPAIRS WITHOUT PRIOR APPROVAL FROM GIRARD PRODUCTS, LLC. SUCH PAYMENTS WILL NOT BE REIMBURSED.

7. The defective parts (or water heater) become the property of Girard Products, LLC and may need to be returned to Girard Products Technical Support Department. Girard Products reserves the right to examine the alleged defective part or water heater. All returned parts and/or product must be individually tagged with the water heater's model, serial number, date of installation and detailed explanation of defect.

8. This warranty does not cover the following items classified as normal maintenance:

- Adjustment of gas pressure
- Cleaning or adjustment of flue
- Adjustment of pressure-temperature relief valve
- Cleaning, replacement, and adjustment of burner orifice

9. This warranty applies only if the unit is installed according to the installation instructions provided and complies with local and state codes.

10. The warranty period on replacement parts (or water heater) is the unused portion of the original warranty period or ninety (90) days, whichever is greater.

11. This limited warranty does not apply to damage caused by accident, abuse, misuse (including damage caused by service performed by anyone who is not a Girard Products LLC recommended installer), misapplication, alterations, modifications, water damage or freezing.

12. THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. GIRARD PRODUCTS LLC SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF GIRARD PRODUCTS LLC CANNOT LAWFULLY DISCLAIM IMPLIED WARRANTIES UNDER THE LIMITED WARRANTY, ALL SUCH WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

NO RESELLER, AGENT, OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION OR ADDITION TO THIS WARRANTY. GIRARD PRODUCTS LLC IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, INCONVENIENCE, GOODWILL, EXPENSES FOR TRAVEL, LODGING, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY.

13. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusion or limitations on the duration of implied warranties or conditions, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state or province.
14. Replacement parts purchased outside of the original water heater warranty carry a 90 day limited warranty.
15. Girard Products provides no warranty for products installed or warranty claims originating outside the continental United States, Alaska, Hawaii and Canada.

Service

Your Girard Tankless Water Heater is manufactured to the highest standards and is designed to provide years of trouble free use but in the event you require service please follow the steps outlined below. Remember as an owner, you are required to provide proof of purchase date through a Bill of Sale or other appropriate record.
1. If your RV has its original water heater and is still under the RV manufacturer's warranty, follow the steps suggested by your dealer or the manufacturer of your RV.
2. Contact Girard Products Water Heater Service Center or call the Girard Products Technical Support Department at 949-259-4024 or visit our website at **www.greenrvproducts.com** for a local recommended service center.
3. Call the service center, describe your problem and make an appointment, if necessary.
SERVICE CALLS TO CUSTOMER LOCATION ARE THE RESPONSIBILIY OF THE OWNER.
DO NOT PAY THE SERVICE CENTER FOR WARRANTY REPAIRS WITHOUT PRIOR APPROVAL FROM GIRARD PRODUCTS, LLC; SUCH PAYMENTS WILL NOT BE REIMBURSED.
Be sure to provide purchase documentation regarding your Girard Water Heater.

This Girard Products Water Heater is designed for use in recreation vehicles for the purpose of heating water as stated in the "rating plate" attached to the water heater. Any other use, unless authorized in writing by the Girard Products Engineering Department, voids this warranty.

GIRARD PRODUCTS, LLC
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949-259-4024 • www.greenrvproducts.com
WARRANTY/GSWH-1/GSWH-1M/GSWH-2
Effective: July 1, 2015

Girard Products, LLC
1.866.559.1221 (Toll Free)
Open Monday – Friday 8:00am – 4:00pm EST

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.