WARRANTY INFORMATION

SURGE GUARD® RV Power Protection

Limited Product Warranty

TRC warrants that this product, when properly installed according to TRC's installation procedures, shall be free of defects in materials and workmanship under normal use for a period of one year from date of purchase. For original equipment installed products, warranty is one year from date of purchase, not to exceed two years from date of manufacture. The warranty extends only to the original purchaser and is non transferable, unless it was factory installed onto the RV and is then transferable with the RV Coach. During the warranty period, TRC will, at no charge, repair or replace defective parts or, at the option of TRC, replace the Surge Guard product within a reasonable time after the unit is returned to us. This warranty does not extend to any TRC product that has been damaged or rendered defective (a) as a result of an accident, misuse, or abuse; (b) by the use of parts not manufactured or sold by TRC; or (c) by modification of product. Labor charges for removal or replacement of the Surge Guard product are the responsibility of the customer. This Limited Warranty covers only products purchased from an authorized dealer, retailer or seller and does not cover used, salvaged or refurbished products.

Nullification of Warranty

The occurrence of any of the following nullifies and voids this warranty:

1. Any non-authorized modification, repair, or physical damage to the Surge Guard product, accidental or otherwise, not caused by a defect in material or workmanship.
2. If TRC determines that the Surge Guard has been improperly installed (see installation instructions) altered in any way, or tampered with.

The Warranty does not protect against acts of God, such as direct lightning strikes, flood, earthquake and war. It also does not protect against vandalism, theft, normal use wear and tear, erosion, depletion, obsolescence, abuse, or damage due to low voltage disturbances for products without under voltage protection (i.e. brownouts, sags, or power outages), non authorized program or system equipment modification or alteration.

Sole Warranty

This warranty contains the sole warranty of TRC, there are no other warranties, expressed or, except as required by law in the State of Florida, implied, including implied warranty or condition of quality, merchantability or fitness for a particular purpose, and such implied warranties, if any, are limited in duration to the term of this warranty. TRC expressly disclaims any liability under this warranty for any sums that exceed the retail value of the Surge Guard unit. Some states do not allow limitations on how long an implied warranty lasts.

No agent or representative of TRC, retailer, distributor or dealer has any express or implied authority to make any representation, promise, guarantee or warranty not stated in the Limited Product Warranty.

In no event shall TRC be liable for direct, indirect, incidental, special, consequential or multiple damages arising out of the use of the product or damage to the connected equipment, regardless of the legal theory on which such claim is based; even if advised of the possibility of such damage. The excluded damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of life, injury, loss of use of the product or the connected equipment or any associated equipment, loss of software, cost of capital, cost of any subsequent equipment, facilities or services, downtime, the claims of third parties, including customers, and damage to property. Some states do not allow exclusion or limitations of incidental or consequential damages. This warranty is valid in the U.S. and Canada only.

This warranty is in lieu of all other warranties, obligations, or liabilities expressed or implied by the company. Any properly installed device that proves defective in normal use will be repaired or replaced at TRC's option provided the procedure as stated below is followed:

1. Contact TRC Customer Support at 1-800-780-4324 to obtain a Return Materials Number.
2. Properly package returned unit.
3. Display Return Materials Number on outside of box.
4. Include Proof of Purchase, including date of purchase.
5. Supply full written description of the problem.
6. Specify your name, address, and daytime phone number.
7. Ship unit postage prepaid directly to:

Return Materials Department
Technology Research, LLC.
5250 140th Avenue North
Clearwater, Florida 33760

Any questions regarding this warranty, please contact TRC by phone at 1-800-780-4324, or by email at productinfo@trci.net.

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