tomxcute

USER MANUAL



CONTENTS

WARRANTY AND SUPPORT	01
IMPORTANT SAFETY INSTRUCTION	02
IMPORTANT SAFETY INSTRUCTION	03
PRODUCT INTRODUCTION	04
INSTALLATION	05
ASSEMBLE	06
Features	07
HOW TO CLEAN THE PUMP	08
TROUBLESHOOTING	09

Before using the product, please read this manual thoroughly and retain it for future reference

WARRANTY AND SUPPORT

The pump has a 2-year warranty, if the pump stops working during the warranty period, please contact us for a replacement pump, we'll send the replacement to your address as soon as we can.

Tip: Please save this email address in case the pump failed one day and you need to replace your cat fountain pump!

support@tomxcutepets.com

The full details of the warranty and its terms applicableto this product can be found in



IMPORTANT SAFETY INSTRUCTION

Before We Start: Care Instructions

Keep a certain water level	In order to keep your pets getting cleaner and fresher water and to maintain the pump better, please keep the water volume in the water tank within a reasonable level
Replace the filter regularly	Filter with activated carbon and ion exchange resin inside can purify and soften water. In order to keep your pets getting cleaner and fresher water, please replace the filter every 2 weeks
Clean the pump regularly	In order to better prolong the life of the pump, please disassemble the pump and clean it thoroughly every 2 weeks

IMPORTANT SAFETY INSTRUCTION

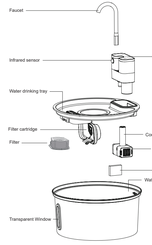
Before We Start: Care Instructions

Change the water and clean the fountain regularly	For the health of pets, we recommend changing the water and cleaning the cat fountain at least once a week
WARNING 1	Please do not let children touch electrical products to avoid electric ock, fire and other dangers
WARNING 2	If the appliance fails, please contact the manufacturer or authorized maintenance service provider immediately. support@tomxcutepets.com

PRODUCT INTRODUCTION

01. Product Diagram

please confirm before installing

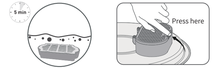


INSTALLATION

Install the pump holder , then put the pump into the sponge. Put the carbon filter in the filter tank and cose it.

Notes:
Soak the filter in a clean container for 5 minutes.

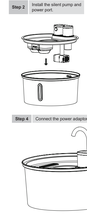
1. Fully soaked before use, otherwise the water may not diffuse through the filter.
2. Do not soak the filter in the fountain tank to avoid dust on the surface.



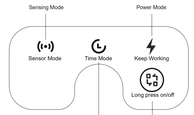
ASSEMBLE

Fill the bowl with water, leaving 1.5cm between the water and the upper edge. Place the water fountain in a place where your pet will use it. Make sure the power cord adapter and your hands are dry, then connect the power supply.

Keep Health and Happiness Flowing!



Features

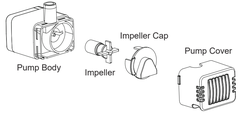


Long Press on/off	Turn on the product, it will enter sensing mode and the sensing mode indicator will bright up. Note: Short press the button to switch between Sensor mode/Time mode.
Sensor mode	When a pet comes near, it senses the pet and flows out water, the sensing mode indicator will be constant on.
Time mode	With battery power supply, the product works in intermittent mode, i.e. water flows out for 15s every 15min, and the cycle repeats itself.
Keep Working	With wall outlet power supply, the product works in intermittent mode, i.e. water flows out briefly and the water pump works constantly. (With battery power supply, the product only works in intermittent mode)

CLEAN THE PUMP AND FOUNTAIN EVERY 2 WEEKS

Cautions:

1. Be sure to shut down and disconnect the power supply for safety when the product is not in use.
2. For indoor use only.
3. Keep the power adapter and power cord dry during cleaning.
4. The product is not allowed to run without water
5. Please turn off the power before maintaining and cleaning the machine.



TROUBLESHOOTING

Pump stop working	1. Check if the water level is too low in the tank 2. Check if the USB adapter works, if not sure, try another 5V 1A adapter 3. Open the pump to check if it is stuck due to dirt and clean the pump 4. If none of the above options work, contact us through support@tomxcutepets.com for a free replacement
How often should I change the filters?	We recommend you change the filters every 2 week. Please only use replacement filters authorized by tomxcute. If an unauthorized filter is used, the warranty may be void.
The water flow become slower?	1. If it's the first time you use it, or use it again after a long period of storage, the pump needs to exhaust the air first, which is normal 2. Dirt or clogging in the pump causing the water to come out slower, please clean the pump first
Mold growing in the tank or filters?	1. Please make sure you change the water regularly 2. Please soak and wash the filter before use