hitron



Model# **CODA56**

Digital User Manual

DOCSIS 3.1 Cable Modem

Welcome to the CODA56 Digital User Manual, designed to be your comprehensive guide to the CODA56 DOCSIS 3.1 Cable Modem. Within each section, you'll find direct web links to online articles, providing you with instant access to the most current and relevant information. These articles are regularly updated to ensure you have the latest insights at your fingertips, making your user experience as seamless as possible. Additionally, you have the option to download a PDF version, ensuring you always have the information you need at your fingertips.

Chapter 1: Getting Started

Getting Started

What's in the Box

Minimum System Requirements

Product Overview

- Front Panel
- Rear Panel
- Product Label

Technical Specifications

Register your Product

Chapter 2: Connecting the Cable Modem

Where to place your Cable Modem

Connect your Cable Modem to a Computer

Chapter 3: Connecting to the Internet

Activating your Internet Service

Perform a Speed Test

Connect your Cable Modem to a Router after Installation and Activation

Chapter 4: Troubleshooting

Can I change the User Name and Password to access the Hitron CODA56 Modem?

Downstream LED is OFF or Blinking

How do I access the GUI on the CODA56?

How do I activate Internet service on my Hitron CODA56 Cable Modem?

How do I factory reset my CODA56 Cable Modem?

How do I restart my CODA56 Cable Modem?

How do I test my modem speed?

I have No Internet Connection.

LAN LED OFF

Online LED OFF

Power LED OFF

Troubleshooting Slow Speeds on your Hitron CODA56 Modem

Understanding the Ethernet Port LEDs on your Hitron CODA56 Modem

Upstream LED is OFF or Blinking

What if I'm told that my CODA56 Cable Modem isn't approved for my Cable Internet Service?

What lights should be on my CODA56 Cable Modem?

WiFi doesn't work, but the CODA56 modem does.

Chapter 5: FAQs

Can I log into the CODA56 modem to see its settings?

Can I update the CODA56 firmware?

Can I use the XFINITY App to activate my Hitron CODA56 modem?

Does the CODA56 Cable Modem include WiFi?

Does the CODA56 modem have any settings that can be configured?

Does the CODA56 have color-changing LEDs to indicate status?

Does the Hitron CODA56 cable modem work with WiFi Mesh?

How fast is the Hitron CODA56 modem?

How long is the coax cable that comes with the CODA56 modem?

Is the Hitron CODA56 compatible with XFINITY?

List of compatible Cable Internet Providers for the CODA56

What is the download speed of the CODA56 modem?

What is the upload speed of the CODA56 modem?

What key features does the CODA56 modem have?

What maximum Internet speed plan is the CODA56 compatible with?

What type of Ethernet cord comes with the CODA56?

Chapter 6: Technical Support

How to contact Technical Support

Chapter 7: Notices

Limited Warranty

Important Safety Instructions

FCC Class B Equipment