# Warranty By Product Group

Klein products, manufactured and sold for commercial or industrial uses, are warranted to be free from defects in materials and workmanship for the normal life of the product, with the exception of: 1) Electronic Test & Measurement products (see warranty below); and 2) Ratcheting and Drill-Operated Cable Cutters which are warranted for one year from the date of purchase.

The following consumable products are warranted to be free from defects in materials and workmanship when delivered to the customer: *Triple-Taps, Drill Bits, Step Drills, Carbide Hole Cutters, Hole saws and Arbors; Saw Blades and Jab Saws; disposable Razor and Knife Blades; Stripper Cartridges, Replaceable Cutting Inserts, Bits and Blades; Voice/Data/Video Connectors; Klein Chemicals, Hand Cleaners and Wire Pulling Lubricant*.

THERE ARE NO IMPLIED WARRANTIES OF MERCHANTIBILITY OR FITNESS. At its option Klein will repair or replace, or refund the purchase price of, any product which fails to conform to this warranty under normal use and service.

**In no event shall Klein be liable for incidental or consequential damage.**

If your Klein product requires repair or for information on how to exercise your rights under the terms of this warranty, please contact **Klein Tools at 1-800-553-4676.**

**Electronic Test & Measurement Warranty**

Klein electronic test and measurement devices (and accessories), manufactured and sold for commercial or industrial uses, are warranted to be free from defects in materials and workmanship for two years from the date of purchase (unless otherwise noted on the product packaging). The MM5000 and MM6000 are warranted to be free from defects in materials and workmanship for five years from the date of purchase (unless otherwise noted on the product packaging). THERE ARE NO IMPLIED WARRANTIES OF MERCHANTIBILITY OR FITNESS. At its option, Klein will repair or replace, or refund the purchase price of, any product which fails to conform to this warranty under normal use and service. In no event shall Klein be liable for incidental or consequential damage. This warranty does not apply to batteries.

**Stubby Mug™ and Insulated Beverage Hauler Limited 5 year Warranty**

Klein Tools, Inc. warrants that the Klein® Stubby Mug™ (98705) and the Klein® Insulated Beverage Hauler (98005) will be free from defects in material and workmanship, under normal use, for a period of five years from the date of original purchase. At its option, Klein will repair or replace, or refund the purchase price of, any product which fails to conform with this warranty.

All implied warranties, including, without limitation, implied warranties of merchantability and implied warranties of fitness for particular purpose, are limited in duration to a period of five years from the date of original purchase. Some states do not allow limitations on how long an

implied warranty lasts, so the above limitation may not apply to you.

**In no event shall Klein Tools be liable for incidental or consequential damage.** Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives specific legal rights, and you may also have other rights which vary from state to state. If your Klein product requires repair or for information on how to exercise your rights under the terms of this warranty, please contact Klein Tools at 1-800-553-4676.

**Cordomatic 6-Month Warranty**

Each product carrying the Cordomatic Trademark is warranted against defects in materials and workmanship for (6) six months from date of purchase. During this warranty period these products will be repaired or replaced at Cordomatic's option at no cost to you.

This warranty does not apply if the product is repaired by unauthorized persons or has been improperly mounted, abused, mishandled or operated at a voltage and amperage exceeding that shown on the name plate or instruction manual.

**For Service of Cordomatic Cord Reels and Drop Lite Products:**

If service becomes necessary for a Cordomatic reel or drop lite, return the complete unit(s) to our authorized repair station at:

**CORDOMATIC**
Repair Department
24500 Solon Road
Bedford Heights, OH 44146
**1-800-400-5020**

**WARRANTY RETURNS**

All warranty returns must include a Warranty Return Authorization (WRA) number. The WRA for the U.S. can be obtained by calling Customer Service at 1-800-553-4676. (International call 1-847-821-5500) or email serviceonline@kleintools.com.

**Specifications of all products in this price sheet are subject to change without notice.**

Dimensions shown for all forged products in this price sheet are as precisely accurate as possible, but subject to very slight variations that are unavoidable in forging and grinding operations. Dimensions of Klein forged tools and all other tools and equipment are always within commercial tolerances recognized for such products.

**Grip Repair Service**

Effective April 1, 2011, Klein Tools will no longer offer the service of grip repair and/or refurbishment. However, Klein Tools will continue to offer the service of recommending the proper grip for a particular application based on a sample of cable. There is no charge for this service. All that we require is a minimum 3' (about 1 meter) length of cable. Please contact customer service for further details. Klein Tools has been manufacturing grips for over 135 years. All authentic Klein Grips are manufactured and tested in the USA, in company owned plants by American workers. Before leaving our manufacturing plant, each and every authentic Klein grip is individually hand inspected and actuated for proper function. Never repair any grip. Grips that are bent, misaligned, or otherwise distorted should be discarded and replaced.

If there is ever a question about the safe condition of any grip, please contact **Klein Tools Customer Service at 847.821.5500 or 800.553.4676**.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.