MFC-J491DW / MFC-J497DW

Quick Setup Guide

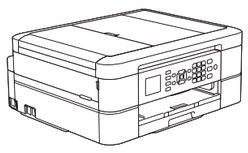
Read the *Product Safety Guide* first, then read this *Quick Setup Guide* for the correct installation procedure.

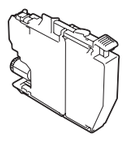
The latest manuals are available at the Brother Solutions Center: support.brother.com/manuals

D00Z9S001-01
USA/CAN
Version A

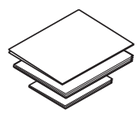
1 Unpack the machine and check the components

The components included in the box may differ depending on your country.
Remove the protective tape and film covering the machine.





Starter Ink Cartridges
- Black
- Yellow
- Cyan
- Magenta



Quick Setup Guide
Reference Guide
Product Safety Guide



Brother Installation Disc



Telephone Line Cord

Watch our FAQ Videos for help with setting up your Brother machine.
support.brother.com/videos

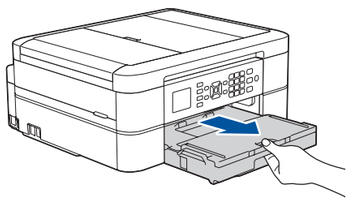
NOTE

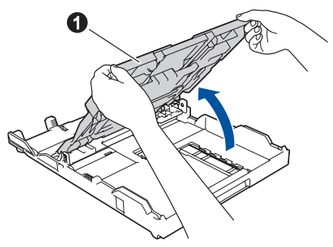
Manuals in Spanish for this model are available at support.brother.com.
Manuales en Español para este modelo están disponibles en support.brother.com.
- Most of the illustrations in this *Quick Setup Guide* show the MFC-J491DW.
- Save all packing materials and the box in case you must ship your machine.
- **You must purchase the correct interface cable for the interface you want to use. A USB cable is included with some models.**

USB cable
We recommend using a USB 2.0 cable (Type A/B) that is no more than 6 feet (2 meters) long.

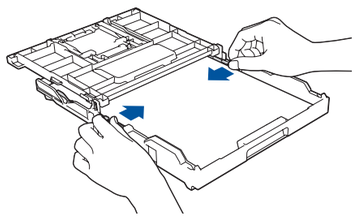
2 Load paper in the paper tray

For more information about paper handling and sizes, see the *Reference Guide*.



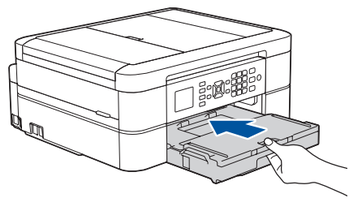


Open the output paper tray cover ❶.



Adjust the paper guides.

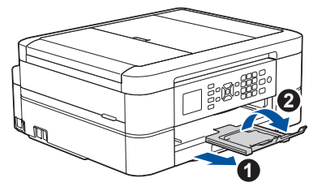
Fan the paper well and load it in the tray.



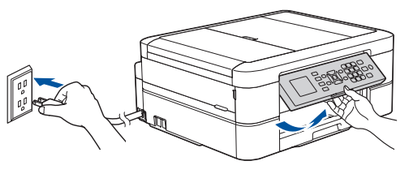
Close the output paper tray cover, and then slowly push the tray completely into the machine.

NOTE

Pull out the paper support ❶, and unfold the paper support flap ❷ so that the printed pages do not fall.



3 Connect the power cord



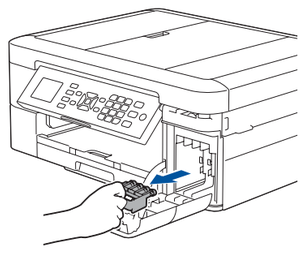
NOTE

You can adjust the control panel angle to read the LCD more easily.

4 Set the date and time

Follow the prompts displayed on the LCD to set the date and time.

5 Install the starter ink cartridges

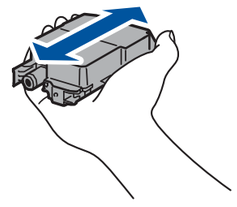


Open the ink cartridge cover and remove the orange protective part from the machine.

NOTE

Do not throw away the orange protective part. You will need it if you transport the machine.

Follow the steps on the LCD to unpack and install the ink cartridges. The machine will prepare the ink tube system for printing.



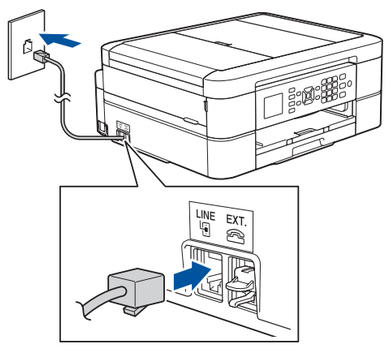
Quickly shake just the **black** ink cartridge horizontally 15 times as shown, before inserting it into the machine.

6 Machine settings

When the machine has finished the initial cleaning process, follow the steps on the LCD to configure the machine settings.
- Check print quality
- Set Firmware Update defaults
- Print the installation sheet

7 Connect the telephone line cord

If you are not using your machine as a fax, go to 8.
For more information on using the fax feature, see the *Online User's Guide*.



8 Select your language (if needed)

1. Press **Settings**.
2. Press ▲ or ▼ to select the following:
   a. Select [Initial Setup], and then press **OK**.
   b. Select [Local Language], and then press **OK**.
   c. Select your language, and then press **OK**.
3. Press **Stop/Exit**.

9 Select the correct Receive Mode

If you are not using your machine as a fax, go to 11.

For more information, see *Choose the Correct Receive Mode* in the *Reference Guide*.

1. Press **Settings**.
2. Press ▲ or ▼ to select the following:
   a. Select [Fax], and then press **OK**.
   b. Select [Set Receive], and then press **OK**.
   c. Select [Receive Mode], and then press **OK**.
   d. Select your Receive Mode, and then press **OK**.
3. Press **Stop/Exit**.

10 Set your Station ID

If you are not using your machine as a fax, go to 11.

Store your name and fax number so the machine prints it on all outgoing fax pages.

For more information, see *Enter Text on Your Brother Machine* in the *Online User's Guide*.

1. Press **Settings**.
2. Press ▲ or ▼ to select the following:
   a. Select [Initial Setup], and then press **OK**.
   b. Select [Station ID], and then press **OK**.
   c. Select [Fax], and then press **OK**.
3. Enter your fax number (up to 20 digits), and then press **OK**.
4. Enter your name (up to 20 characters), and then press **OK**.
5. Press **Stop/Exit**.

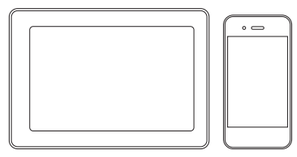
11 Select a device to connect to your machine

Computer



Go to **12** and follow the instructions.

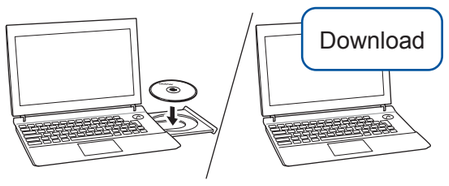
Mobile Device



Go to **13** and follow the instructions.

12 Connect your computer

Brother regularly updates firmware to add features and apply bug fixes.
To check for the latest firmware, visit support.brother.com/up4.



Put the installation disc into your CD/DVD drive, or download the Full Driver & Software Package at:

For Windows®: support.brother.com/windows
For Mac: support.brother.com/mac

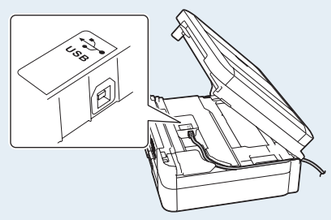
If you are using a recently released operating system on your computer, visit the above websites for updated driver and software information.

Follow the on-screen instructions and prompts.

For Windows®:
If the Brother screen does not appear automatically, go to **Computer** (**My Computer**/**This PC**). Double-click the CD/DVD-ROM icon, and then double-click **start.exe**.

For Mac:
For full driver functionality, we recommend choosing the **CUPS driver** when adding a printer.

For USB Connection:
Locate the correct port inside the machine as shown.



Finished

Can’t Connect? Check the following:

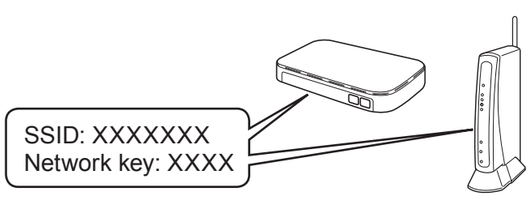
Wireless network	Restart your wireless access point/router (if possible).	Restart your machine and computer, and then go to **12**.	If still not successful, go to **13**.
USB connection	Disconnect the cable.		If still not successful, visit support.brother.com for FAQs and Troubleshooting.

13 Alternative wireless setup

Even if you do not have a wireless access point/router, you can connect your device and your machine directly. For additional wireless network support, go to support.brother.com/wireless-support.

Find your SSID (Network Name) and Network Key (Password) on your wireless access point/router and write them in the table provided below.

SSID (Network Name)	
Network Key (Password)	



If you cannot find this information, ask your network administrator or wireless access point/router manufacturer.

1. Go to your machine, and press **WiFi** on the panel.
   Press **OK** to select `[Setup Wizard]`.
   The `[Enable WLAN?]` message appears on the LCD.
2. Press ▶ to select Yes.

Select the SSID (Network Name) for your access point/router and enter the Network Key (Password).

When the wireless setup is successful, the LCD displays `[Connected]`.

If setup is not successful, restart your Brother machine and your wireless access point/router, and repeat **13**.

For Computer

Go to **12** to install software.

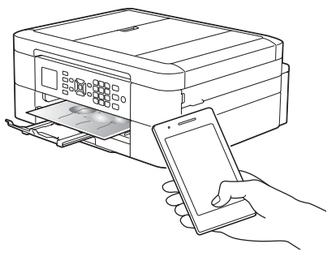
For Mobile Device

Go to **14** to install apps.

14 Print or scan using your mobile device

Your mobile device must be connected to the same wireless network as your Brother machine.

Brother SupportCenter is a mobile app that provides the latest support information for your Brother product.
Visit the App Store or Google Play™ to download.



AirPrint

AirPrint is available for all supported iOS devices including iPhone, iPad, and iPod touch. You do not need to download any software to use AirPrint. For more information, see the *Online User’s Guide*.

mopria®

Download and install the Mopria® Print Service app from Google Play™ using your Android™ device.

brother

Download and install our free application **Brother iPrint&Scan** from a mobile application store, such as the App Store, Google Play™ or Microsoft® Store using your mobile device.

Optional apps
You can print from and scan to your mobile device using various apps. For instructions, see the *Online User’s Guide*.

(USA only) For more information on apps, visit www.brother-usa.com/connect.

Additional Wireless Support: support.brother.com/wireless-support

For FAQs, Troubleshooting, and to download software and manuals, visit support.brother.com. For product specifications, see the *Online User’s Guide*.

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