TEECHO

User Manual

Model No. TE019

Need Help? Contact Us!

If you have any questions, please contact us at

+1 (833) 878-3346

(Monday-Friday 9:00 am-5:00 pm PST)

support@teeho.com

teeho.com

Tutorial Video

Scan the QR code and search TE019

Please watch these videos first and use this manual as a guide.

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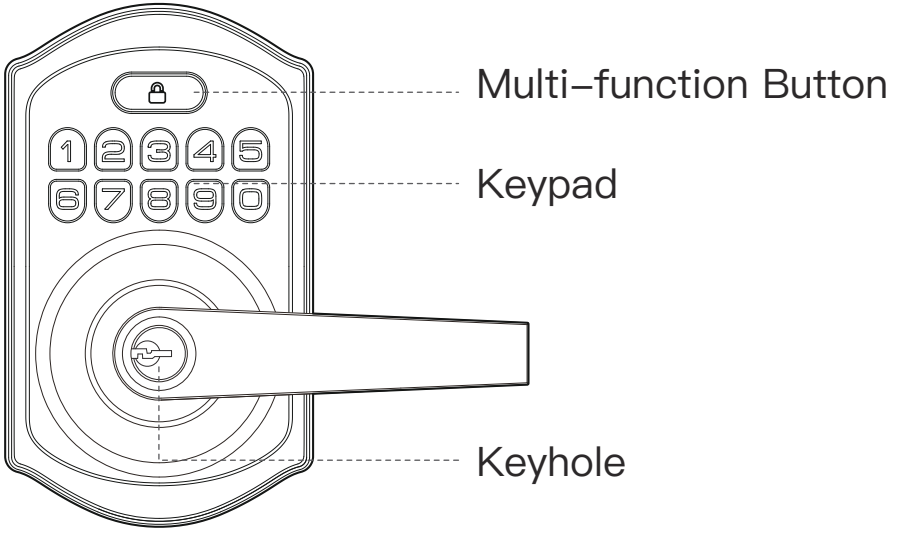
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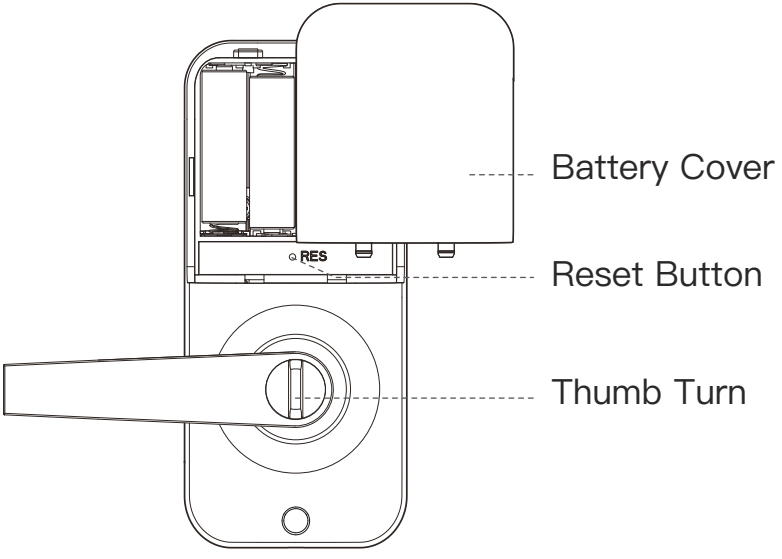
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AT A GLANCE

Exterior Assembly



Interior Assembly



APP GUIDE

Before Pairing

IMPORTANT:

- If you have changed the default Master Code (**12345678**) on the lock, please enter your new Master Code when pairing.
- If you have not changed the default Master Code, please follow the instructions in the App to change it after pairing is completed.

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APP GUIDE

Step 1: Register Your Account

1 Search and download “KK Home” in

GET IT ON Google Play or Download on the App Store

Scan the QR code to download “KK Home” App

2



Tap on “Sign Up”

NOTE: If you’ve already downloaded the App, ensure it’s updated to the latest version.

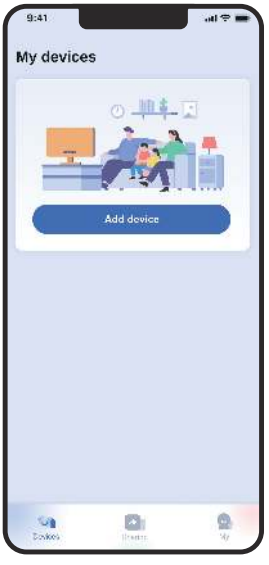
3 Complete the register information and tap “Get Code”, you will receive a Verification code in the mailbox you entered to Create



APP GUIDE

Step 2: Pair Your Lock

1 Bring your phone close to the lock, enable Location and Bluetooth permissions, then click "Add device" or "+"



or



APP GUIDE

Step 2: Pair Your Lock

2 Add device by searching nearby devices or scanning QR code

Option 1, search devices automatically

Option 2, scan QR code or enter ESN manually

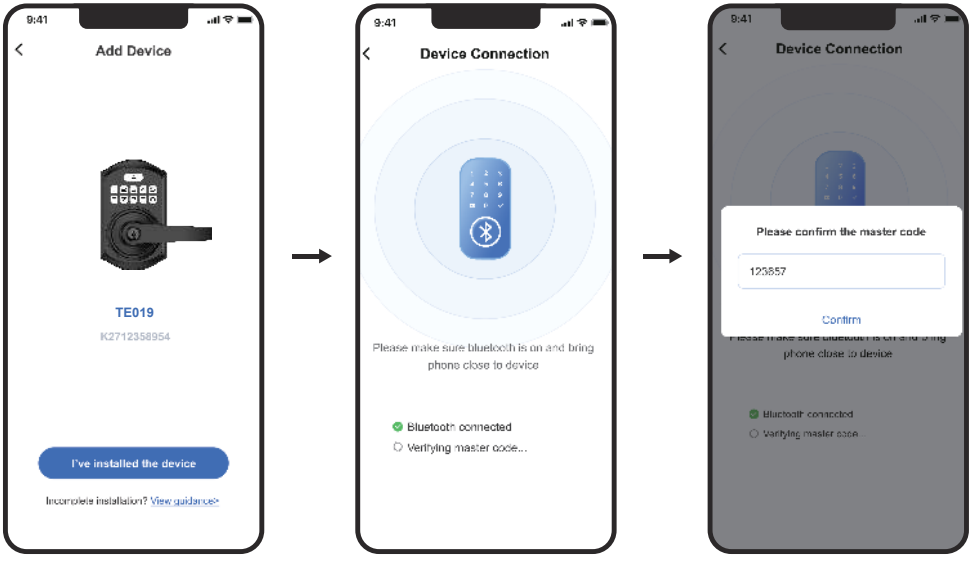


APP GUIDE

Step 2: Pair Your Lock

3 Click on your device to start pairing

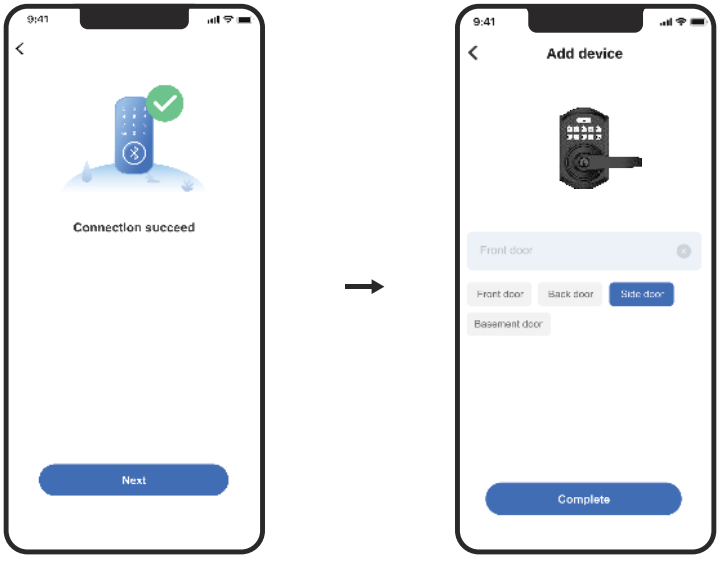
If you have changed the default Master Code on the lock, please enter your new Master Code.



APP GUIDE

Step 2: Pair Your Lock

4 Pairing successfully, name your lock and complete



APP GUIDE

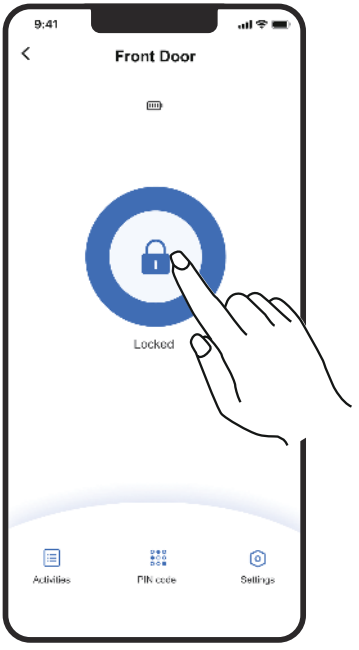
Step 2: Pair Your Lock

NOTE: If the lock is not found in the list, please review the following tips.

- Perform a resetting on the lock, test if the default Master Code (12345678) works to unlock.
- Make sure both Location and Bluetooth are enabled.
- Wake up the Keypad by pressing any key and keep it on during pairing.
- Call us at **+1 (833) 878-3346** (Monday-Friday 9:00am-5:00pm PST), if you have any questions.
  support@teeho.com

APP GUIDE

App Unlock / Lock



Tap the icon **once** to unlock or lock

NOTE: App lock and unlock only work when you are within Bluetooth range (10m / 33ft) of the lock.

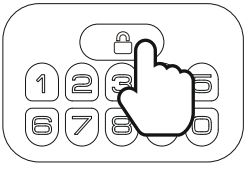
HOW TO LOCK / UNLOCK

How to unlock

Unlock from the outside

1. Tap **once** in KK Home App
2. Enter Master / User Code, press
3. Use the Mechanical Key

Unlock from the inside, please rotate the Thumb Turn.

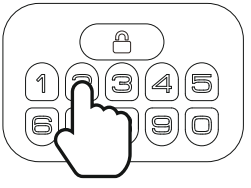


How to lock

Lock from the outside

1. Tap **once** in KK Home App
2. Press and hold **Any button** on the Keypad for **2** seconds
3. Use the Mechanical Key

Lock from the inside, please rotate the Thumb Turn.



Auto lock

In **Auto Lock** mode, your smart lock will automatically lock the door after **30** seconds. You can set the Auto Lock delay from 10 to 180 seconds in the App.

Note: Auto Lock is enabled by default. The lock doesn't have a built-in door sensor, if the Auto Lock is enabled, it will lock automatically whether your door is closed or open.

PROGRAMMING GUIDE

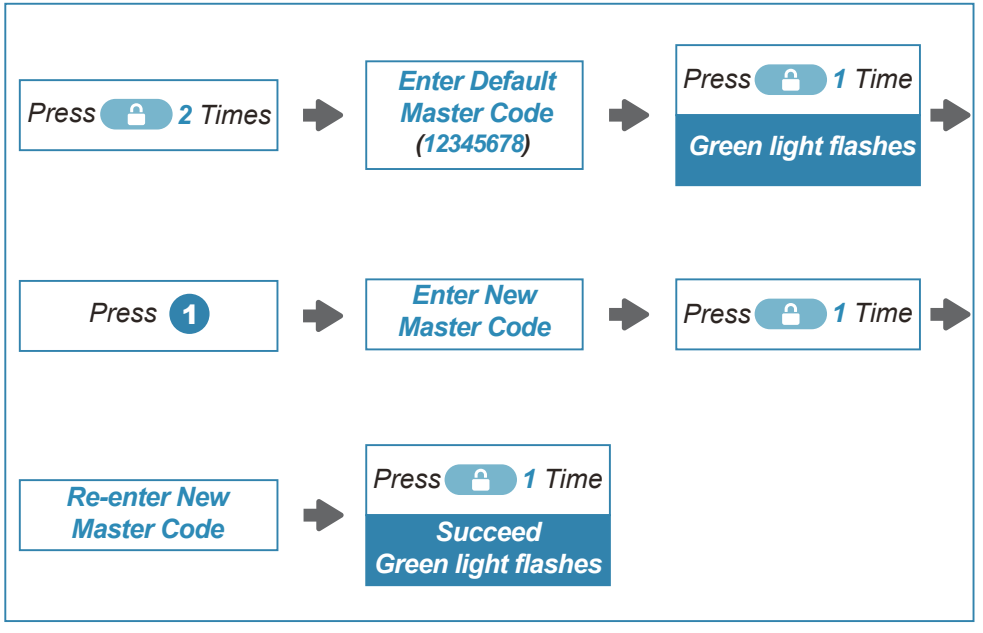
IMPORTANT:

- **If you are not using KK Home App**, you can program the lock directly by following the Programming Guide.

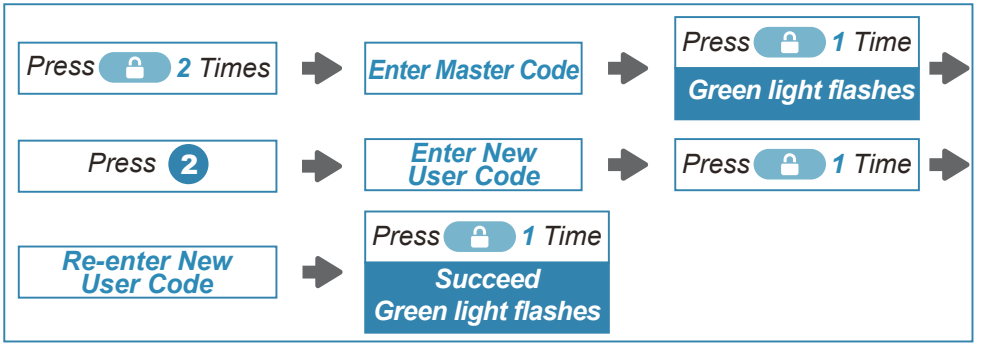
  The default Master Code is **12345678**. Please set a new Master Code before programming.

- After pairing with the App, the Master or User Code programmed on the lock will sync with KK Home App, allowing you to view code records directly in the App.

Change Master Code

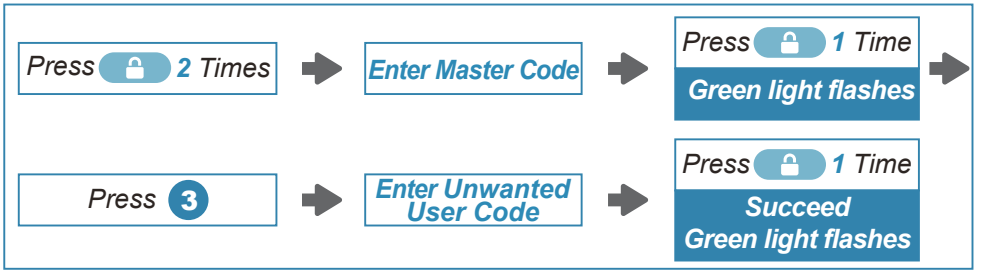


Add User Code

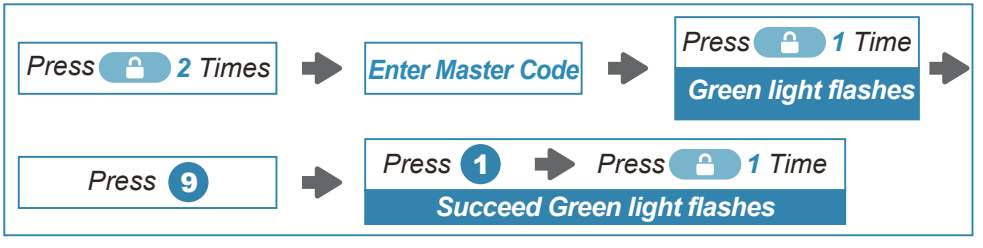


Note: If the code cannot be added, verify that it meets the format requirements on page 15. Then program the code again in the correct format.

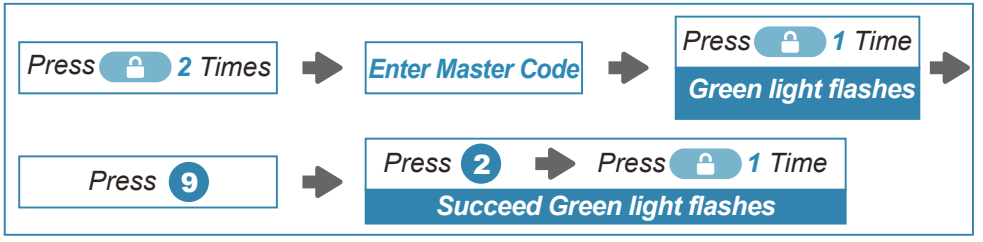
Delete User Code



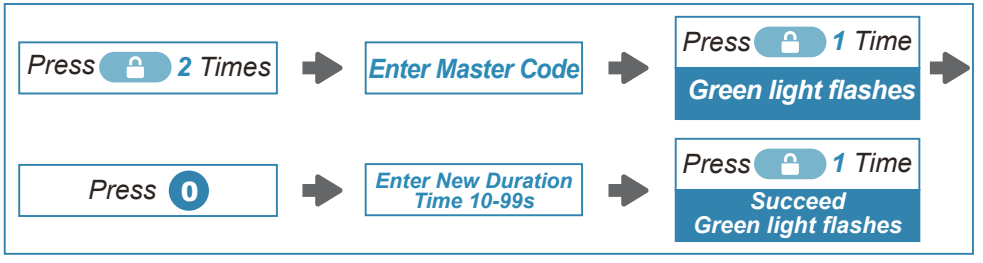
Enable Auto Lock



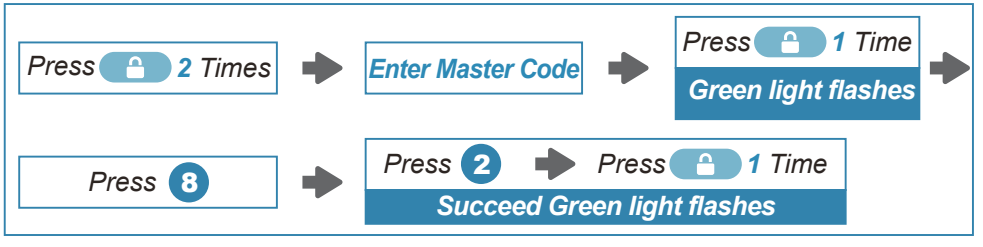
Disable Auto Lock



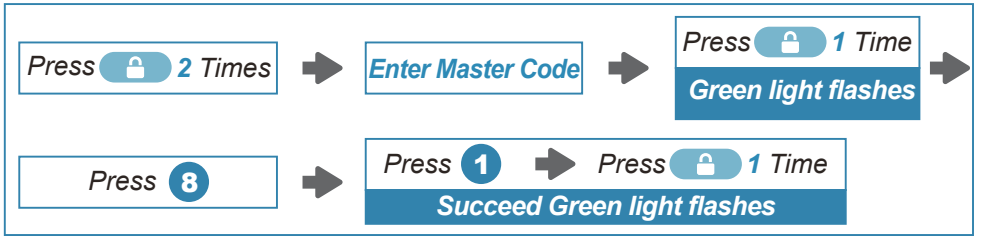
Set Auto Lock Time



Enable Silent Mode



Disable Silent Mode



CODE FORMAT

1. Master Code (4 to 10 digits):
   The Default Master Code is **12345678**.
   It is required that you change it to a code of your own before programming.

2. User Code (4 to 10 digits):
   A total of 100 User Codes can be programmed and stored.

HOW TO RESET

Resetting steps

1. Keep the door open and turn the Thumb Turn to horizontal position (unlocked).
2. Press and hold the Reset Button using the provided Reset Tool.
3. Continue holding the **Reset Button** for **5** seconds until you hear a "beep" sound and the Latch rotates. The Thumb Turn will automatically return to vertical position.

Settings	Factory Default
Master Code	12345678
Auto Lock	Enabled
Silent Mode	Disabled
Wrong Entry Limit	10 times
Shutdown Time	3 minutes

IMPORTANT:
Resetting will delete all User Codes which associated with the lock.

DEFINITIONS

• MASTER CODE

The Default Master Code is **12345678**. Before programming, it requires to change the Default Master Code to a new one.

• AUTO LOCK

In Auto Lock mode, your smart lock will automatically lock the door after **30** seconds.

Auto Lock is enabled by default. You can set the Auto Lock delay from 10 to 180 seconds in the App.

• ONE-TOUCH LOCK

One-touch Lock is pressing and holding **Any button** on the Keypad for **2** seconds to lock from outside.

• WRONG ENTRY LIMIT

After **10** times unsuccessful attempts at entering an invalid code, the device will shut down for **3** minutes.

• SILENT MODE

The beep sounds when pressing Keypad can be muted. But you will still hear low battery and system alerts.

• ANTI-PEEPING PASSCODE

Entering random numbers before or after correct passcode will also unlock the door, which can prevent the passcode being exposed. The length of anti-peeping passcode should be within 16 digits.



FAQ

• *Master Code can not be changed.*

Refer to "How to Reset" section to perform the reset. If it doesn't solve the issue, please call us at **+1(833)878-3346.**

• *Fail to add a new User Code.*

1. Before adding a new User Code, please change the Default Master Code **12345678** to a new one.

2. Make sure the New Master Code has been entered correctly.

3. The lock can only set and store 100 User Codes. A User Code must be at least 4 to 10 digits.

• *Battery indicator keeps flashing.*

The battery is low if the battery indicator keeps flashing. Please replace with 4 new batteries for the best performance (Alkaline batteries only).

• *I forgot my Master Code.*

Perform a resetting and the Master Code will return to the default one **12345678.**

Need Help? Contact Us!

Whatever issues with TEEHO products. Please contact us before returning it.

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(Monday-Friday 9:00 am-5:00 pm PST)

support@teeho.com

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*If you have your **order ID, videos or images of your problem** (if necessary) ready before contacting Customer Support, we will solve your problem faster and better.*