TROUBLESHOOTING TIPS

• Before calling for service

Reviewing the charts on the following pages may save you from calling for service.

Problem	Possible Causes	What To Do
Dishwasher doesn't start	Fuse blown, or the circuit break tripped.	Replace fuse or reset circuit breaker. Remove any other appliances sharing the same circuit with the dishwasher.
	Power supply is not turned on.	Make sure the dishwasher is turned on and the door is closed securely. Make sure the power cord is properly plugged into the wall socket.
	Error code: E1; Water pressure is low	Check that the water supply is connected properly and the water is turned on.
	Door of dishwasher not properly closed.	Make sure to close the door properly and latch it.
Water not pumped form dishwasher	Twisted or trapped drain hose.	Check the drain hose.
	Filter clogged.	Check coarse the filter.
	Kitchen sink clogged.	Check the kitchen sink to make sure it is draining well. If the problem is the kitchen sink that is not draining , you may need a plumber rather than a serviceman for dishwashers.
Suds in the tub	Wrong detergent.	Use only the dedicated dishwasher detergent to avoid suds. If suds exist in the washer. Open the door for 20-30 minutes to allow the foam to evaporate. If the foam still exists in the liner. Add 1.5L of water to the liner, close the dishwasher door and run a forced drain to drain it with the water. Repeat above operation until the foam is cleared.

Problem	Possible Causes	What To Do
	Spilled rinse-aid.	Always wipe up rinse-aid spills immediately.
Stained tub interior	Detergent with colorant may have been used.	Make sure that the detergent has no colorant.
White film on inside surface	Hard water minerals.	To clean the interior, use a damp sponge with dishwasher detergent and wear rubber gloves. Never use any other cleaner than dishwasher detergent otherwise, it may cause foaming or suds.
There are rust stains on cutlery	The affected items are not corrosion resistant.	Avoid washing items that are not corrosion resistant in the dishwasher.
	A program was not run after dishwasher salt was added. Traces of salt have gotten into the wash cycle.	Always run a wash program without any crockery after adding salt. Do not select the Turbo function (if present).
	The lid of the softer is loose.	Check the softener lid is secure.
Knocking noise in the dishwasher	A spray arm is knocking against an item in a basket	Interrupt the program and rearrange the items which are obstructing the spray arm.
Rattling noise in the dishwasher	Items of crockery are loose in the dishwasher.	Interrupt the program and rearrange the dishware.
Knocking noise in the water pipes	This may be caused by on-site installation or the cross-section of the piping.	This has no influence on the dishwasher function. If in doubt, contact a qualified plumber.
The dishes are not clean	The dishes were not loaded correctly.	See notes in "Loading & unloading your dishwasher".
	The program was not powerful enough.	Select a more intensive program.

Problem	Possible Causes	What To Do
The dishes are not clean.	Not enough detergent was dispensed.	Use more detergent, or change your detergent.
	Items are blocking the movement of the spray arms.	Rearrange the items so that the spray can rotate freely.
	The filter combination is not clean or is not correctly fitted in the base of washcabinet. This may cause the spray arm jets to get blocked.	Clean and/or fit the filter correctly. Clean the spray arm jets.
Cloudiness on glassware.	Combination of soft water and too much detergent.	Use less detergent if you have soft water and select a shorter cycle to wash the glassware and to get them clean.
White spots appear on dishes and glasses.	Hard water area can cause limescale deposits.	Add more detergent.
Black or grey marks on dishes	Aluminium utensils have rubbed against dishes	Use a mild abrasive cleaner to eliminate those marks.
Detergent left in dispenser	Dishes block detergent dispenser	Re-loading the dishes properly.
The dishes are not drying	Improper loading	Load the dishwasher as suggested in the directions.
	Dishes are removed too soon	Do not empty your dishwasher immediately after washing. Open the door slightly so that the steam can come out. Take out the dishes until the inside temperature is safe to touch. Unload the lower basket first to prevent the dropping water from the upper basket.

Problem	Possible Causes	What To Do
The dishes are not drying	Wrong program has been selected.	With a short program, the washing temperature is lower, decreasing cleaning performance. Choose a program with a long washing time.
	Use of cutlery with a low-quality coating.	Water drainage is more difficult with these items. Cutlery or dishes of this type are not suitable for washing in the dishwasher.

• Error codes

When some malfunctions come on, the appliance will display error codes to warn you:

Codes	Meanings	Possible Causes
E1	Longer inlet time.	A flow meter, drain valve, or pump failure, it should be repaired by a qualified worker.
E3	Not reaching required temperature	Heating tube or thermistor anomaly,it should be repaired by a qualified worker.
E4	Overflow.	Some element of dishwasher leaks .
E6	Thermostat open circuit	It should be repaired by a qualified worker.
E7	Thermostat short circuit	It should be repaired by a qualified worker.
Ed	Communication error	It should be repaired by a qualified worker.

⚠WARNING

- If overflow occurs, turn off the main water supply before calling a service.
- If there is water in the base pan because of an overfill or small leak, the water should be removed before restarting the dishwasher.