AC1300Mbps Dual Band USB 3.0 WiFi Adapter

User Manual V2.0

If any, contact US Anytime and we reply you quickly within 24 hours!

Mailbox: amzvip2020@hotmail.com

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1. Get to know about your WiFi USB adapter

1.1 Product Overview

Hakimonoe Wireless USB Adapter connects your computer to a Wi-Fi network for smooth HD video, voice streaming and online gaming.

●The high-gain dual antennas greatly enhance the reception and transmission signal strength of the USB adapter.

●Utilizes IEEE802.11ac standard @ 5GHz; IEEE802.11b/g/n standard @ 2.4GHz.

●Supports WEP, WPA/WPA-2/WPA-3, WPA-PSK/WPA2-PSK,WPA3-SAE.

●Supports 2.4GHz band max 400Mbps; 5GHz band max 867Mbps.

●Supports System：Windows 11/10/8.1/8/7/XP/Vista/2000/Mac OS 10.9-10.15

1.2 LED Status

You can check the adapter's working status by following the LED status:

On：The driver has been installed successfully.

Off: The driver is not installed or the adapter is not detected.

TIPS:

If the LED is off, try these troubleshooting:

1) Click if the adapter is recognized and enabled or not.
2) Remove and reinsert the adapter.
3) Reinstall the software, if necessary.

2. How to use the Adapter on Windows OS

2.1 For Windows 11/10 OS

Just need to plug it into the USB2.0 or USB3.0 port of your computer, and join a wireless network.

TIPS:

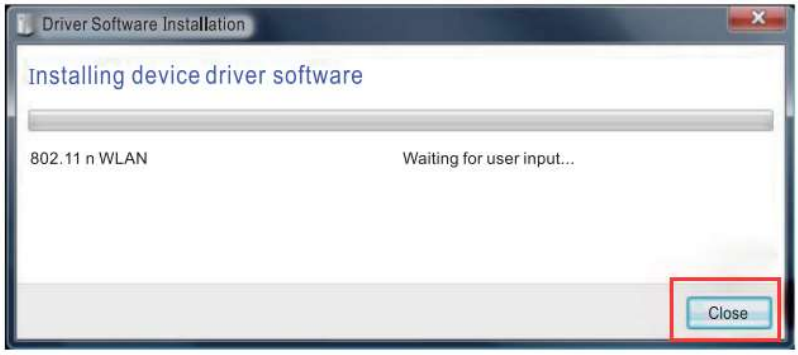
1. It is recommended to connect the adapter to a USB3.0 port (Blue Port).
2. It is recommended to connect the rear USB 3.0 interface of your computer and the performance will be better. (Most of the PC' front USB port is underpowered or unavailable.)

2.2 For Others Windows OS:

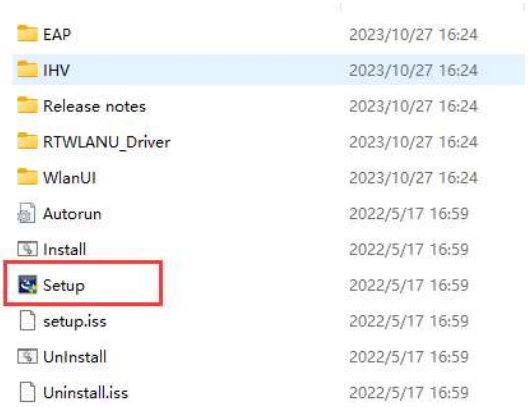
2.2.1 Install Driver as the below steps:

1) Insert the adapter into a USB port on your computer.
2) The following message will appear on your computer, click **"Cancel / Close"**.

Under Windows 7



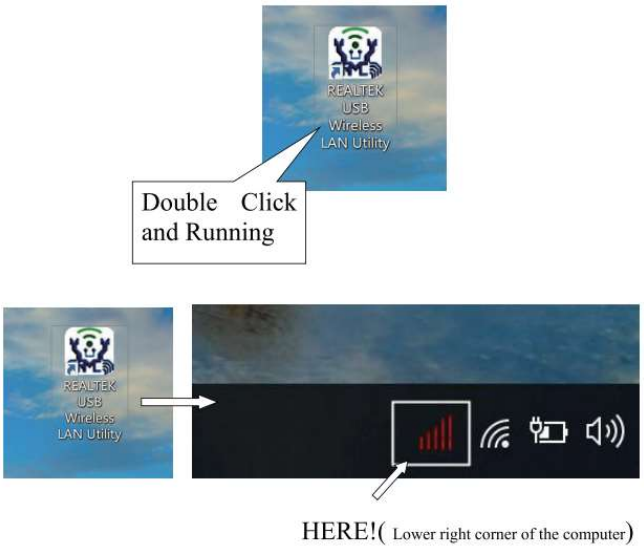
3) Please use the U disk to install the driver. Double left-click on the **"Windows"** to find **"Setup.exe"** file and follow the direction to finish the installation.



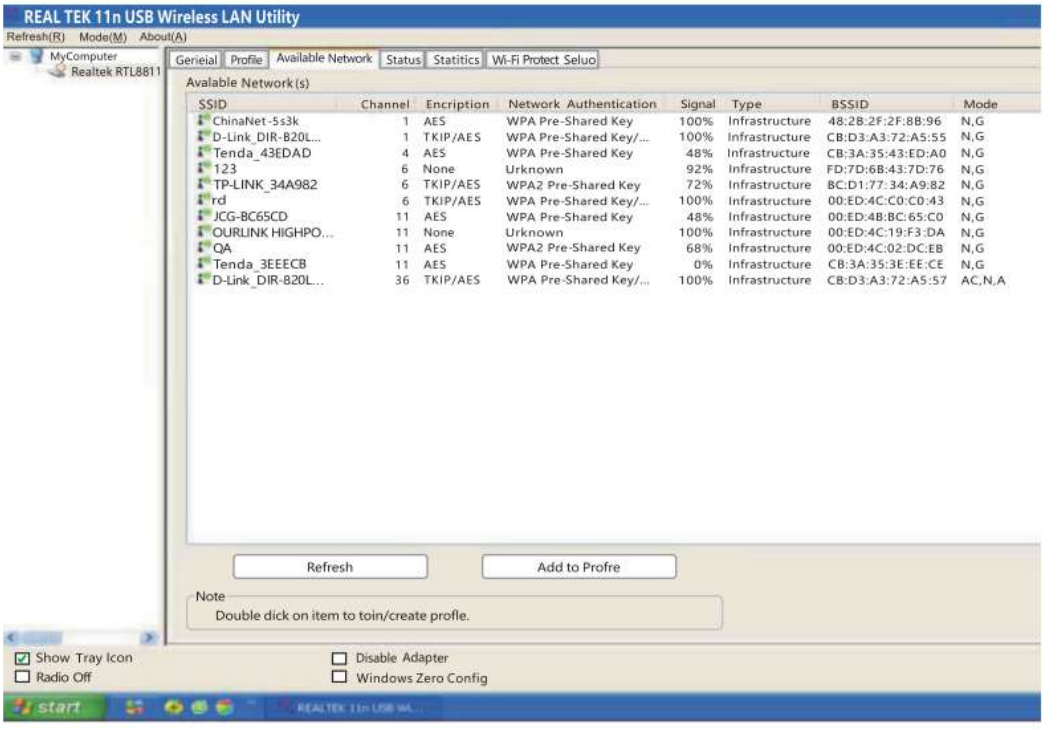
4) Once the installation is finished, the computer will be asked to reboot. Please click **" Finish"** and reboot the computer to finish the installation of driver files.



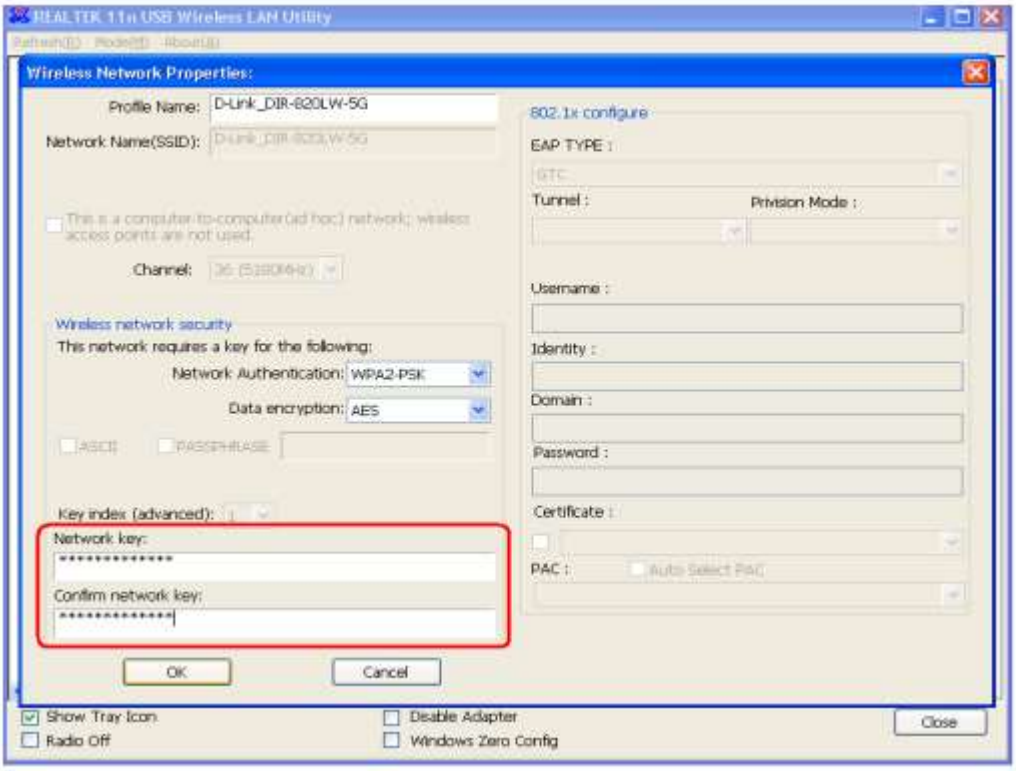
5) After finishing the driver installation, Double click and run the new icon.



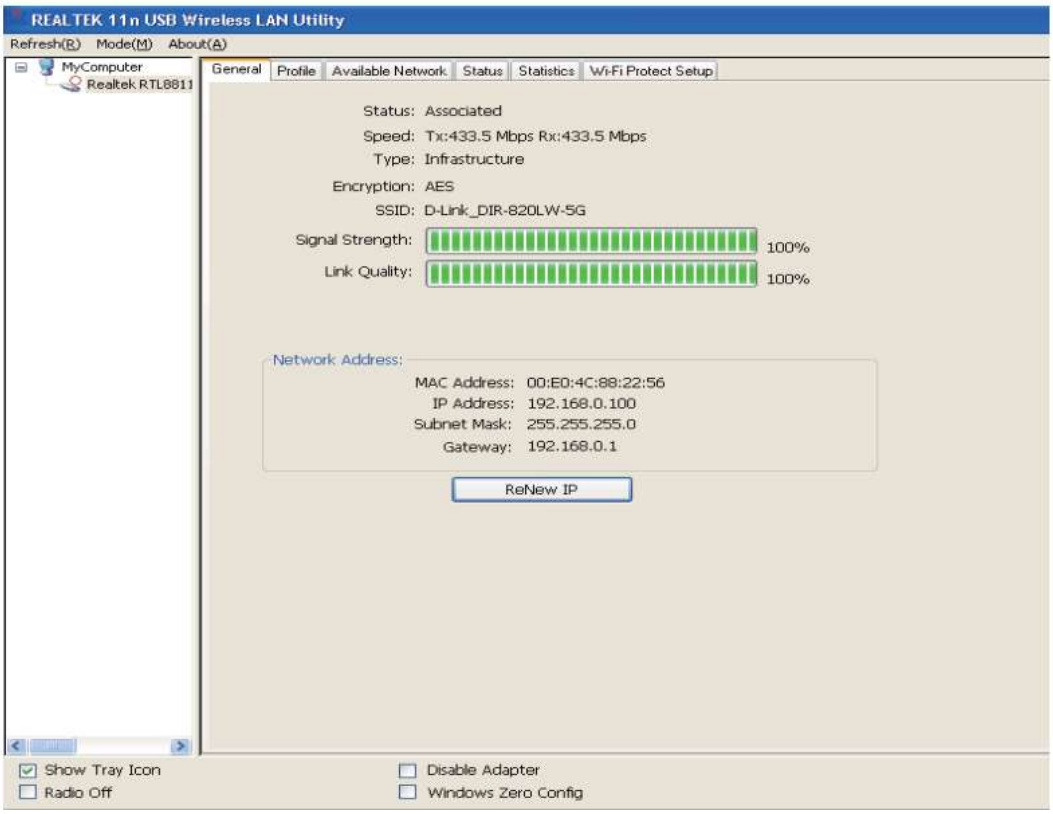
6) Click **"Available Networks"**, Select the wireless access point you would like to connect and press **"Add to Profile"** Button.



7) Fill into the security information if any requirement, and then click **"OK"** to connect the wireless network.



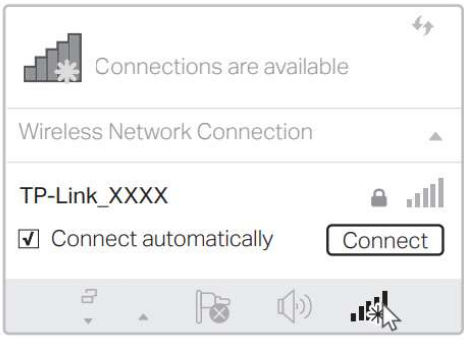
8) Connected successfully, it will show the status.



9) You also join a wireless network via Windows Wireless Utility

a. Click the network icon (or) on the taskbar.

b. Select your Wi-Fi network, click **Connect** and enter the password when prompted.



This icon also uses different color to show the status of wireless connection:

Wireless connection is established, good signal reception.

Wireless connection is established, weak signal reception.

Connection is not established yet.

Wireless network card is not detected.

2.2.2 Uninstall Driver

The software uninstallation steps vary a bit from different systems. Please follow the appropriate instructions for Windows operating systems: **Windows 8/8.1/10, Windows xp/7**.

1) Windows 8/8.1/10

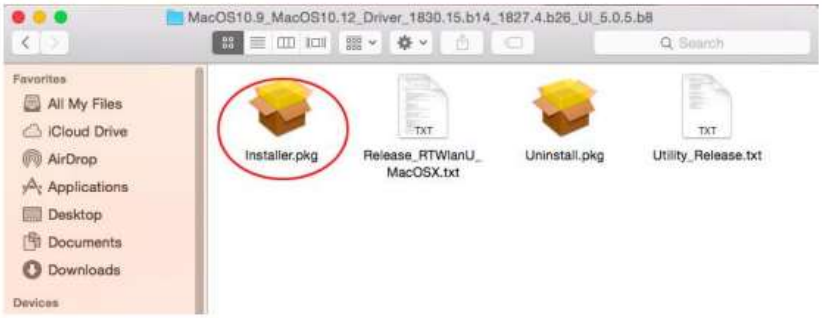
Go to **Start** menu to find the Realtek application. Click **"Uninstall"**, then follow the on-screen instructions to complete the uninstallation.

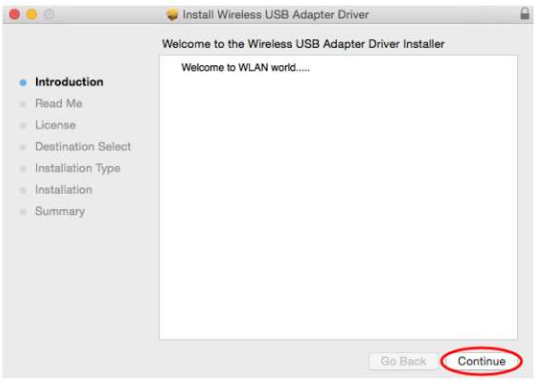
2) Windows XP/7

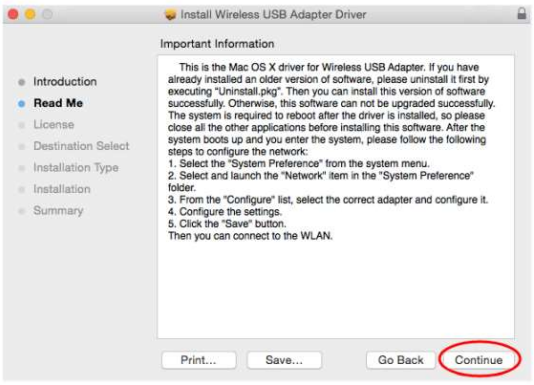
Go to **Start>All Programs>Realtek>Uninstall the driver**. Follow the on-screen instructions to complete the uninstallation.

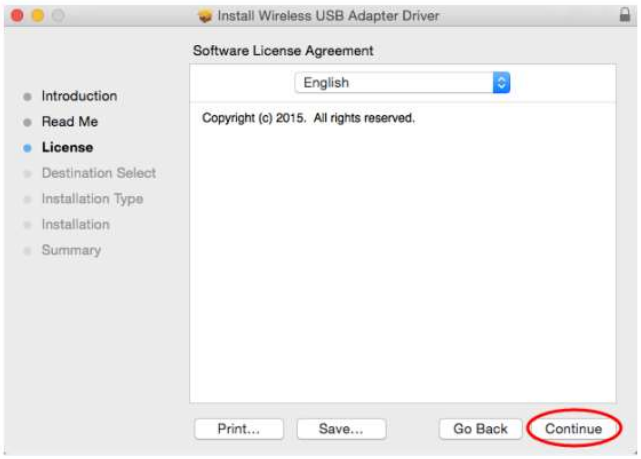
3. Mac OS V10.9-10.15, Not Work with Other Versions.

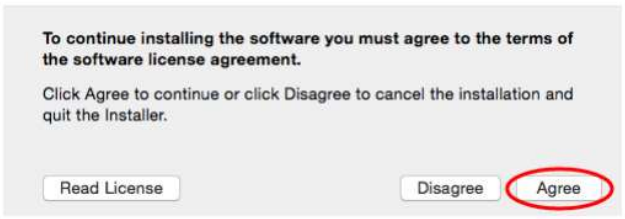
1) Please plug the USB disk to your PC, go into USB driver to find **"MAC"** file and then double-click **"Install.pkg"** and operate it as the below steps:


MacOS10.9_MacOS10.12_Driver_1830.15.b14_1827.4.b26_UI_5.0.5.b8
Search
Favorites
All My Files
iCloud Drive
AirDrop
Applications
Desktop
Documents
Downloads
Devices
Installer.pkg
Release_RTWlanU_MacOSX.txt
Uninstall.pkg
Utility_Release.txt
TXT


Install Wireless USB Adapter Driver
Welcome to the Wireless USB Adapter Driver Installer
Introduction
Read Me
License
Destination Select
Installation Type
Installation
Summary
Welcome to WLAN world.....
Go Back
Continue


Install Wireless USB Adapter Driver
Important Information
Introduction
Read Me
License
Destination Select
Installation Type
Installation
Summary
This is the Mac OS X driver for Wireless USB Adapter. If you have already installed an older version of software, please uninstall it first by executing "Uninstall.pkg". Then you can install this version of software successfully. Otherwise, this software can not be upgraded successfully. The system is required to reboot after the driver is installed, so please close all the other applications before installing this software. After the system boots up and you enter the system, please follow the following steps to configure the network:
1. Select the "System Preference" from the system menu.
2. Select and launch the "Network" item in the "System Preference" folder.
3. From the "Configure" list, select the correct adapter and configure it.
4. Configure the settings.
5. Click the "Save" button.
Then you can connect to the WLAN.
Print...
Save...
Go Back
Continue

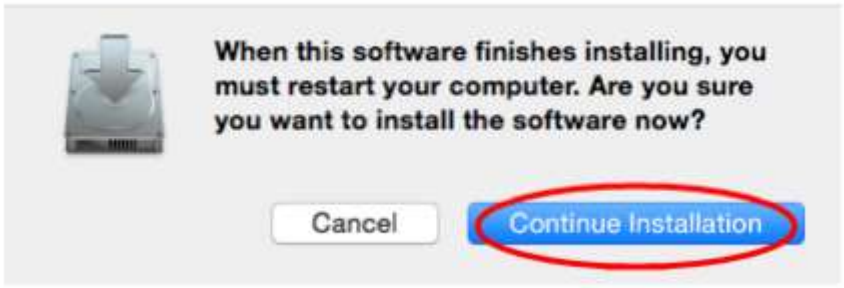

Install Wireless USB Adapter Driver
Software License Agreement
Introduction
Read Me
License
Destination Select
Installation Type
Installation
Summary
English
Copyright (c) 2015. All rights reserved.
Print...
Save...
Go Back
Continue


To continue installing the software you must agree to the terms of the software license agreement.
Click Agree to continue or click Disagree to cancel the installation and quit the Installer.
Read License
Disagree
Agree

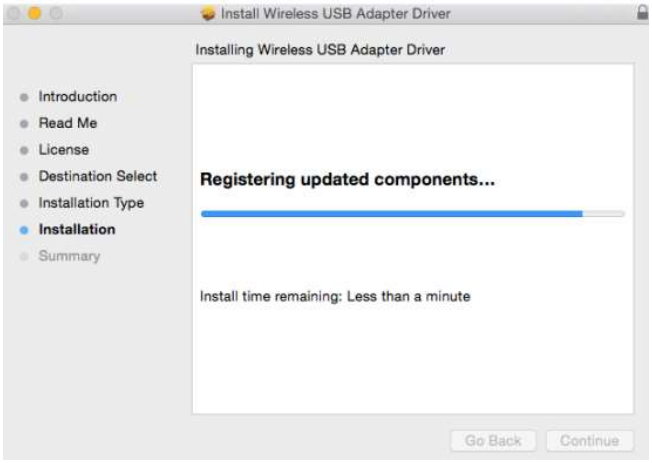


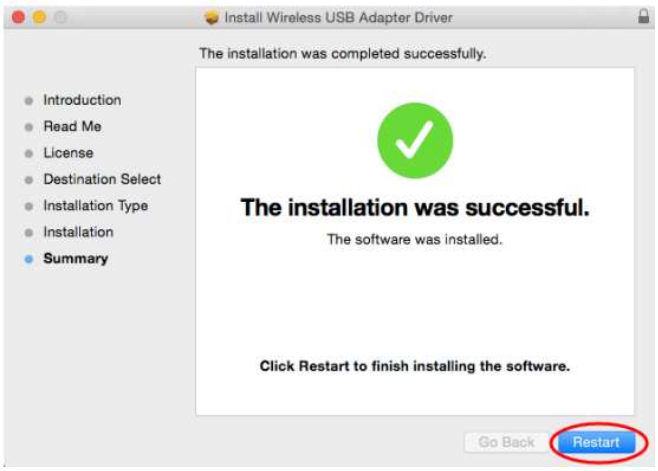
2) Please input your PC power-on password here, then click **"Install Software"**. If no password, please click **"Install Software"** directly to enter the next steps:



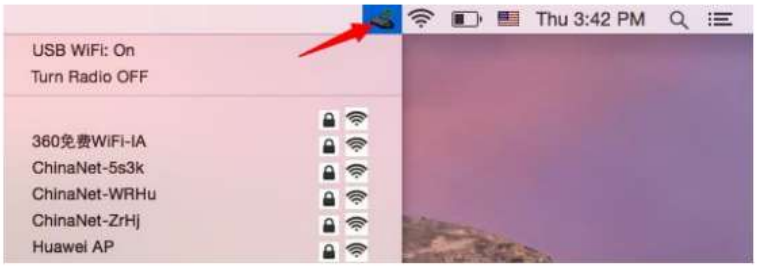


3) It show "Installing Wireless USB Adapter Driver", Please wait a few minutes and then restart your computer as the below steps:





4) You can see installed the wireless card here after you restart the PC.



4. Troubleshooting

Q: There is the issue for the driver installation?

A: 1. If you can't find the setup program or the USB disk can't be recognized, please log into to the website to download the driver:

https://bit.ly/3KMQoW3

1. If an unknown publisher message pops up, select Yes to continue.
2. If Windows User Account Control requires admin credentials, type user name and password of your Windows administrator account.

Q: What should I do if the adapter is not detected?

A: 1. Make sure the adapter is securely connected to the computer.

2. Make sure you meet the minimum system requirements for the adapter and that the latest Windows and system updates are installed on your computer.

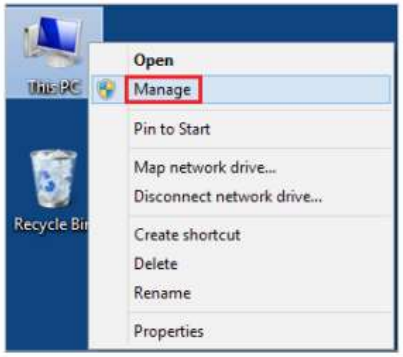
3. Make sure you use the latest driver for your specific adapter.

4. Try a different USB port on the computer.

5. Try restarting the PC or try using the adapter on a different computer.

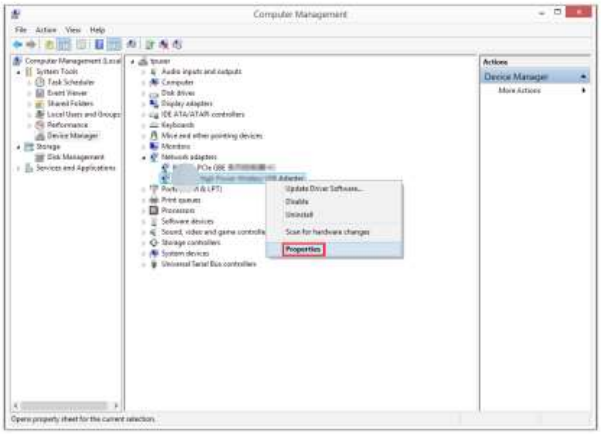
Q: How to check if I have installed the driver for my adapter successfully or not?

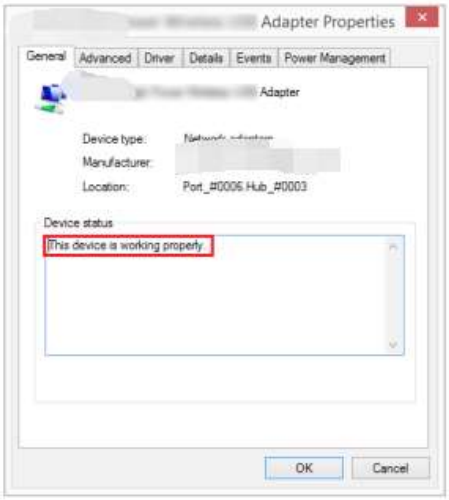
A: 1. On your computer, please right click Computer icon and go to manage:



2. Open the **"Device Manager"** and go to **"Network Adapter"**, and then find the corresponding **"Realtek USB WIFI Adapter"**, right click it and then go to Properties:

3. If you can see "This device is working properly" in the red box, you have already installed the driver successfully.





Q: What should I do if can't connect to the Wi-Fi after installing the driver?

A: 1. Refer the above steps to check if you have installed the driver for your adapter successfully.

2. Make sure the adapter is securely connected to the PC.

3. Disable the antivirus software and firewall, then try it again.

4. Try a different USB port on the computer.

5. Restart your computer and try again.
6. Re-install the driver and try again.

Q: Why I can't get wireless signal?

A: 1. Please check if the nearby router's WiFi function works properly when connected directly to the cellphone.

2. Try adjusting the distance between the adapter and the router to avoid obstacles such thick walls and metal.

Q: I have successfully got a connection, but the internet speed is slow. Is there a way to improve it?

A: 1. Connect the WiFi adapter to the USB3.0 port of your PC. USB3.0 port is blue color or marked USB3.0. Because USB2.0 MAX high speed is 480Mbps. USB3.0 MAX high speed is 5000Mbps.So we need to use USB3.0 to ensure 5GHz wifi max speed up to 867Mbps, if USB2.0, internet speed will slow.

2. Try using the adapter in an area with stronger signal.

3. If you are originally connected to a 2.4GHz wireless network, please change the wireless router from 2.4GHz to 5GHz and try again.

4. The wireless internet speeds also depend on Network Vendors, Network Broadband, Wireless Router Performance etc many factors.

Q: The internet is disconnected when the computer wakes up after a period of inactivity?

A: To avoid any delay in reconnecting to the router after inactivity, we suggest you to turn off the power-saving mode of PC, otherwise it will take about 5-10 seconds to reconnect to the router when the PC awakes after inactivity, giving the impression that the network is directly disconnected.

Q: Connected, But no 5G WiFi signal, How to set?

A: 1. Ensure that your router supports 5G.

2. Turn off the "Combine 2.4GHz and 5GHz WiFi network" setting in the wifi and then you can manually choose 2.4G or 5G.

3. 2.4GHz wireless network is more penetrating and has a longer connection distance, but the network speed is slower.5GHz is less penetrating and has a shorter connection distance,

but the network speed is faster. So try to keep the devices connected to the network as close to the router as possible.

Q: I can detect the WiFi signal, but can't connect, what should I do?

A: 1. Please ensure that you have entered the correct password.

2. Check if you have set binding of your Mac address and the router. If yes, you need to set the binding of Mac address and WiFi adapter.

3. Reboot the optical modem and router, try to keep the devices that need to be connected to the network as close to the router as possible.

4. Check if the driver is correct, uninstall the driver and reinstall it.

5. Please turn off the WiFi signal of your PC and then turn on it again.

5. Warranty

This Product is covered by us Product and Labor warranty for 12 months from the date of its original purchase. If manufacturing defects occur, please contact our support team immediately to launch a warranty claim. We will instruct you on how to return the defective unit back to us for repair or replacement. The following are excluded from our warranty cover:
1) Device purchased as 2nd hand, used, or from unauthorized sellers.
2) Damage resulted from misuse and abusive action.
3) Damage resulted from Chemical, fire, radioactive substance, poison, or liquid.
4) Damage resulted from natural disaster.
5) Damage caused to any 3rd party, person, object, and beyond.

6. Statement

We can only provide after sale services from products that are sold by us. If you have purchased this unit from a different place, please contact the seller for return and warranty issues

7. Contact US

Email: amzvip2020@hotmail.com

If you need any further assistance, please contact our customer support team and tell us your order number # at Anytime and we will reply you within 24 hours.