GLOBLUUM

MP3 PLAYER

User Manual

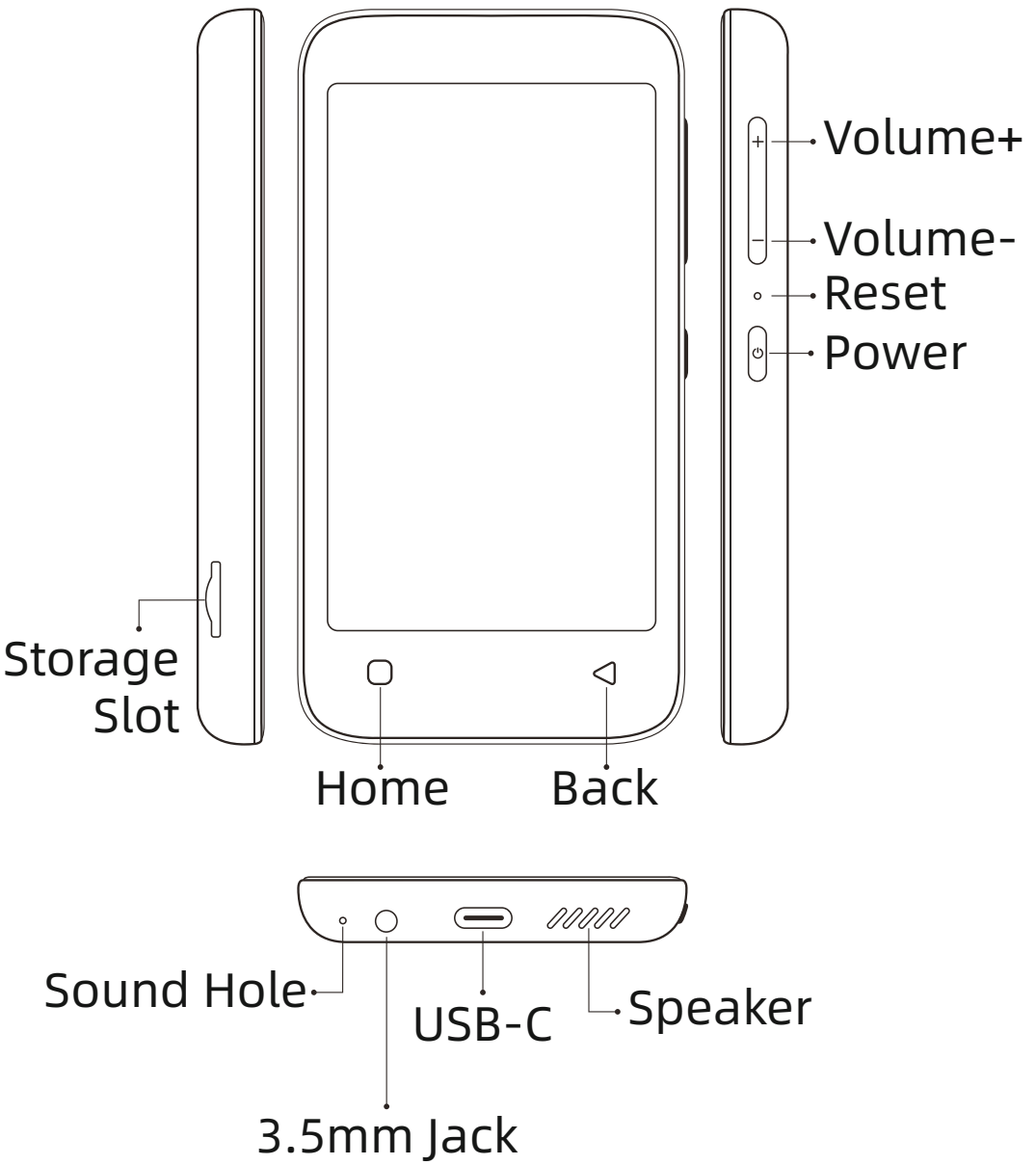
Version 2.02

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01 Buttons & Ports Brief



02 Button & Port Introduction

Power:

- Power On: Hold for 3 seconds when the device is off.
- Shutdown Menu: Hold for 3 seconds while powered on to access Power Off/Restart options.
- Screen Toggle: Briefly press the button to switch the screen state.

Volume: Press +/- to adjust volume.

USB-C: Use for charging, file transfer,or Type-C headphones.

Reset: Insert a SIM-eject tool to force restart if the device is frozen, unresponsive, or experiencing system hang (not for factory reset).

Back: Return to previous page.

Home:

- Short press: Returns to home screen.
- Long press: Opens recent apps.
- Gesture: Swipe up to close apps.

Storage Slot: Expand storage (max 1TB)

3.5mm Jack: Headphone/audio output.

Sound hole: Position near this port when using voice commands or recording.

03 Transfer Music & Video

✦ Transfer from Computer (Windows):

1. Connect via USB cable.
2. Device auto-detects; drivers install automatically.
3. Open This PC → Select mp3 device to access internal/external storage.
4. Transfer Files to mp3 player: Drag and drop music/videos/e-books from your computer to the device folder.

✦ Transfer from Computer (MacOS):

Install OpenMTP on your Mac.
(https://openmtp.ganeshrvel.com/)

Due to macOS incompatibility with MTP file transfer protocol:

✕ ***Do not connect devices directly via USB-C (C-to-C) cables.***

✓ ***Correct connection methods:***

1. For Mac with USB-A ports:
→ Use a USB-A to USB-C cable (A-to-C).
→ USB-A end connected to Mac.
→ USB-C end connected to the player.
2. For Mac without USB-A ports:
→ Use a USB hub (with USB-A interface) as an adapter, then proceed with the steps above.

✦ Transfer Files Between Your Phone and Your Player Using Send Anywhere

On your phone:

1. Install the Send Anywhere App:
   - iOS devices: Apple App Store
   - Android devices: Google Play
2. Open Send Anywhere.
3. Select the files to transfer (music, videos, images, or e-books).
4. Tap "SEND" in the pop-up window.
5. A 6-digit code will appear in the next window.

On your mp3 player:

1. Open Send Anywhere.
2. Tap "Receive" (the second button at the bottom).
3. Enter the 6-digit code in the field at the top.
4. Tap "Receive" again.
5. Files will transfer once the devices are paired.

** Reverse Transfer Process: This Player → Phone*

✦ How to Transfer Files from Computer to your Player via Send Anywhere (Browser Method)

Without installing Send Anywhere software, you can transfer files directly through a web browser by following these steps:

1. Access Send Anywhere Website
Open the official website:
https://www.send-anywhere.com

2. Initiate File Transfer
Click the red "+" button in the upper-left corner of the page

3. Select Files
In the pop-up window, select the files you wish to transfer from your computer

4. Upload Files
Wait for the file upload to complete, then click the "Send" button

5. Obtain Transfer Key
A 6-digit key will be generated and displayed on the screen

6. Receive Files on the Your Player

On your player:

• Open the Send Anywhere app.
• Tap "Receive".
• Enter the 6-digit key.

File transfer will begin automatically after successful pairing

Note: The 6-digit key expires in 10 minutes. Ensure both devices complete pairing within this timeframe

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We are here to help!

If you run into any problems, whether with transferring files or using the product, please reach out to us at:

support@globluum.com

Tap the Music app icon on the home screen to open the main interface. The top navigation bar contains six core tabs, providing quick access to different music organization features.
A persistent bottom player bar remains visible across all interfaces, enabling basic playback controls.

This including user login, functional menu, settings options, and more.

• **Import Music via WiFi** (WiFi-enabled models only)**:** Wirelessly transfer music in bulk from your computer or phone. Both devices must connect to the same network.

• **Music Scan:** Scan all folders or specific directories with customizable rules. Run a scan after each transfer to ensure updated libraries.

• **Equalizer:** Toggle the equalizer on/off and select presets (Pop, Blues, Classic, Jazz, Rock, Dance, Metal, Vocal) or create a custom profile.

• **Custom theme:** You can personalize the app interface based on your preferences, offering four options to select from: Follow system,Green,Black,and Custom.

• **Plugin manager:** Here are 4 plugins provided for you. Balance, Sound Field, EFOSVirtualizer V1, EFOSpatializer V1

• **Settings:** Customize preferences here, including (Selective List):
- Lyrics display
- Resume playback from last position
- Font size
- USB output setting
- DSD gain compensation
- Lock USB Audio volume
- Language
- Album cover display style

• **Sleep Timer:** Adjustable from 0-120 minutes; music stops automatically when the timer expires.

• **Exit:** Close the app immediately.

♫ Click here to manage your songs. You'll find seven options: Title, Folder, Album, Artist, Genre, Album Artist, and Private Cloud.

·**Title:** Displays all local songs from internal storage and external SD cards, sorted alphabetically by default.

·**Folder:** Displays all local folders from internal storage and external SD cards. You can quickly access the target folder and add songs to the playlist in bulk.

·**Album:** Arrange songs by the name of the album.

·**Artist:** Sort songs by the name of the artist.

·**Genre:** Classify songs according to their musical genre.

·**Album Artist:** Organize songs by both album and artist name.

·**Private Cloud.** You can transform your player device into a compact wireless music file server.

Manage all your lists here:

·**Favourite**: List favorited songs.

·**Recently**: Your recent listens.

·**Most Played:** Your Most-Heard Songs Playlist.

·**Playlist**: Your Playlists.
Click to create new or to import.

Search: Tracks·Artists·Albums·Genres

※ *Each category offers quick-action shortcuts:*

Click “Shuffle All” to toggle between 3 playback modes: List Loop, Sequential Play, and Single Loop.

Click the icon to enter selection mode. Then, select your target files by clicking their checkboxes. Finally, perform actions using the shortcut bar at the bottom.

Enqueue(next track) → Add the selected song to play next.

Add to playlist → Add the selected song to a designated playlist.

Send to → Unavailable

Delete → Remove the selected song.

※ *Long press any item under Album, Artist, Genre, or Album Artist to enable selection mode.*

Long press any track or click the track's right-side dropdown arrow to access actions such as:

Enqueue(next track) → Add the selected song to play next.

Enqueue (last track) → Add current song to playback queue.

Add to playlist → Add current song to playlist.

Properties → View current song details.

Delete track → Remove current track.

Show album info → View current song's album details.

Send to → Unavailable.

Set as cover / clear cover → Toggle current song's cover status (Set/Remove)

Explore the music playback window.

Click the Now Playing thumbnails bar at the bottom of the main window to open the playback panel. This interface displays:

- *Album cover*
- *Synchronized lyrics*
- *Technical metadata (sample rate, bit depth, bitrate)*
- *Playback controls (play/pause, skip, volume)*

Toggle between linear and circular progress bars.

Click to cycle through List loop, Single loop, and Sequential playback modes.

Click to skip to next track.

Click to return to previous track.

Play/Pause

Add current track to favorites.

View current play queue

Access the shortcut menu containing:

- *Add to Playlist*
- *Equalizer*
- *Show Album Info*
- *Properties*
- *Obtain lyrics and cover art online*

- **How can I create a playlist?**

  In the list tab's Playlist section, click "New Playlist " enter your desired name, then click OK.

- **How can I add songs to the playlist?**

  Single-Track Addition:

  1. Long-press the target track or click the “v” icon on its right.
  2. Select "Add to Playlist" from the context menu.
  3. Choose an existing playlist OR click New Playlist (enter name → confirm).

  Batch Addition:

  1. Click the icon (under Title/Folder header) to enter selection mode.
  2. Toggle checkboxes next to desired tracks.
  3. Tap "Add to Playlist" in the bottom toolbar.

- **How can I import an M3U playlist?**

  First, save the M3U file to your device. Next, in the list tab's Playlist section, click the Import Playlist icon, select your recently saved M3U file, and confirm with OK.

  Important Notes:

  M3U files exported from third-party apps (e.g., iTunes, Apple Music, Amazon Music) often use non-standard file path formats, making them incompatible with our player. To resolve this, manually edit the M3U file to ensure all listed song paths exactly match the storage locations on your device.

  M3U files are plain-text playlist formats containing metadata (file paths, song titles, etc.) – they do not contain actual audio data. For playback to work:

  - *All referenced music files (MP3, M4A, WAV, etc.) must be physically stored on your device*
  - *Paths in the M3U file must point to the exact device location of these files.*

- **How can I view lyrics?**

  Swipe leftward on the playback screen to cycle through views: Album Art ↔ Lyrics ↔ Details.

  - Local Lyrics: Automatically loaded from your device's LRC files.
  - Online Fetch: If no local LRC is detected, tap the ⋮ in the top-right corner and select "Download Lyrics/Art" to retrieve them automatically.

- **Troubleshooting Undetected Music Files.**

  If newly added music folders or an SD card aren't recognized:
  Tap the  icon in the main interface.
  Navigate to music scan >> scan all.

  Note: Scanning may take 1-2 minutes for large collections.

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We are here to help!
For any issues with the music app or its features, please contact our support team at: **support@globluum.com**

Video App Interface Overview

Click the "Videos" icon on the player's desktop to access the application's file management window. This window displays all folders containing video files. At the top of the window, you'll find 3 functional buttons.

- Toggle view: Folders / All Videos
- Search media files
- Adjust view mode & layout

Four functional buttons are located at the bottom:

- Local: Display local video files/folders
- Music: The video app also doubles as a music player, allowing you to access, organize, and manage your device’s music library, create custom playlists, and adjust playback settings.
- Me: Additional app settings are available, including themes, language, audio, and subtitle customization options.

Transfer: Wirelessly transfer files between this device and a computer using a web browser—no data cable required. This functionality operates over your local Wi-Fi network.

In the file management window, long-press any folder or file to select items and open the quick menu, where you can:

- Select individual or multiple folders/files: Click each target.

✓ Select/Uncheck All: Click to toggle selection of all folders/files.

Move to: Select one or more folders/files, click the button, choose the destination drive and folder, then click 'MOVE HERE' to complete the transfer.

Copy to: Select one or more folders/files, click the button, choose the destination drive and folder, then click 'COPY HERE' to complete the copy.

Add to Playlist: Select one or more folders/files, then click the button to add them to an existing or new playlist.

Tips: Applies only to video files (not folders or audio).

- Mark as: Select one or more folders/files, then click the button to mark them as: Last played, NEW, Finished, or None.
- Rename to: Select a folder/file, then click the button to rename it.
- Delete: Select one or more folders/files, then click the button to permanently delete them.
- Exit Select: Click the top-left corner icon to exit selection mode.
- More: Access additional file management shortcuts, including Play, Lock in Private Folder, Hide, and more.

Video Playback Window Guide

Select a video in the file manager to open the playback window. Access shortcut buttons here for a better viewing experience.

- Equalizer: Toggle the equalizer on/off and select presets like Normal, Classical, Dance, Flat, Folk, Heavy Metal, Hip Hop, Jazz, Pop, Rock, or Custom and more.

1X Adjust playback speed by clicking and dragging the speed slider or using the "+/–" buttons (range: 0.25X~4.0X). Click the icon to revert to default speed.

Capture a screenshot of the current video playback as an image.

Screen Rotation: Click to switch between landscape and portrait orientations.

Background Playback: Toggle to enable/disable background playback. When enabled, this feature allows using other apps without interrupting video playback.

Night Mode: Toggle between Night and Day modes with a single tap.

Shuffle Mode: Tap to toggle random playback order.

Loop: Tap to toggle looped playback.

Sleep Timer: Set a countdown timer to automatically pause video playback after the set duration.

Mute: Tap to toggle silence during video playback.

A-B Repeat: Select start (A) and end (B) points by dragging the progress bar. The player will automatically loop the designated segment.

Customize items: Personalize up to 6 shortcut functions in the upper-right and lower-right corners. include:

HW Hardware Acceleration: Choose between Hardware-accelerated (HW/HW+), or Software-based (SW) decoding modes.

Playlist: Manage the video queue for the currently playing video. Tap to remove items.

Audio Track: Select/disable active tracks or import from local storage. Fine-tune synchronization timing as needed.

Subtitles: Import local files or search and download online subtitles.

Popup Window: Switch to a floating window for seamless multitasking during video playback.

Zoom: Adjust the viewport scale.

100% Fit to screen

Stretch Crop

/ Window Lock: Prevent accidental interactions by disabling all touch controls. Tap the lock icon to toggle activation.

Playback Controls: Tap to skip videos. Press and hold to access the Playback Mode menu (Single Cycle, Playlist Cycle, Shuffle).

Tap to skip back to the previous video.

/ Play/Pause

Tap this icon in the upper right corner to access more settings, including Display Settings, Cut, and more.

For quick reference, the following accelerated operations are available:

- Swipe vertically on the right edge to adjust brightness
- Swipe horizontally in the playback window to rewind or fast forward.
- Pinch to zoom with multi-touch gestures.

- **How do I share video or audio files?**

  Access file options via the context menu (three-dot icon) beside each item. Choose “Share” > “Bluetooth”, then select the target device from the detected list to initiate transfer.

  Tips: Although the video player boasts a Files Transfer feature, users are required to activate the camera to scan the QR code during usage. However, since our device lacks a camera, we suggest utilizing Bluetooth transmission for this particular function.

- **How do I fast forward or rewind?**

  1) Press and hold anywhere within the playback window, then drag the progress bar left/right to the desired position.
  2) Tap the desired point on the progress bar to jump to that position and resume playback.
  3) Swipe left or right anywhere within the player interface to skip.

- **If the player shuts down unexpectedly during playback, can it resume from the last position upon restart?**

  Yes, it supports automatic playback resumption. Upon return, you'll see a prompt: “Resume from last position? | START OVER”. The video will continue automatically unless you explicitly tap “START OVER”.

- **My video includes multi-language audio tracks (e.g., English, Portuguese). Can I select a specific track to play?**

  Yes. Tap the icon (♪) in the playback controls, then select your preferred language from the menu.

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We are here to help!
For any issues with video playback or the product's operation, please contact our support team at:
support@globluum.com

FM Radio APP Interface Overview

To start the FM radio, wired headsets are required. If not connected, you'll be prompted "To start listening, plug in headphones (used as an antenna)".

Start or Pause

Auto-search nearby radio stations, Click the right-side icon (⋮) and select Refresh to search again.

Previous station / next station

Tune the frequency manually to scan for channels.

Click to add the channel to favorites.

Select Headsets or Speakers as your audio output.

Record favourite shows instantly as you hear them.

- **Manage Favorite Channels**

  Click the icon (⋮) to remove favorite channels or rename them.

Tip: If all radio buttons are greyed-out and unresponsive, restore functionality via: desktop → Settings → Apps → FM Radio → Permissions → Nearby Devices → Allow.

Tap the Recorder app on the home screen to access its main interface.

●/❚❚ Start/Pause recording.

■ Click the stop button to end recording. Then, select “DISCARD” or “SAVE” to keep or delete the recording.

▶/❚❚ Play/Pause the current recording.

☰ Recordings Library – Access your stored recordings.

⋮ Selecting “Voice Quality” allows configuring this setting to “High”, “Mid”, or “Low” priority levels.

- **Bulk delete recordings.**

1. tap the icon (☰) to open the list.
2. long-press any recording to enable checkboxes.
3. select the items to delete and tap the trash icon below.

Discover Clock's Five Core Modules:

Alarm

1. Add New Alarm

Set time: HH ▸ MM ▸ AM/PM

First tap the icon (⊕), adjust the hours by dragging, then minutes, and finally select AM or PM before confirming.

** Tap the HH:MM field above the time display to reopen the adjustment interface. For keyboard input, select the icon (⌨) in the lower-left corner.*

2. Alarm Configuration Guide:

Tap the expand icon (∨) next to the target alarm.

Select days to repeat or deselect unwanted dates.

- Temporarily disable alarm for specific dates or a timeframe.
- Choose ringtone from library.
- Name the alarm clock
- Delete alarm

3. Advanced Settings

Tap the icon (⋮) in the top-right corner of the window and select "Settings" to access more configuration options.

- Style (Digital/Analog)
- Display time with seconds (on/off)
- Automatic home clock

  ** While traveling in an areawhere the time is different, add a clock for home.*
- Home time zone
- Change date & time
- Silence after
- Snooze length
- Alarm volume

Clock

To add time zones for multiple cities, tap this icon (⊕).

** The time zone list defaults to alphabetical sorting. Alternatively, you can sort by time.*

Timer

1. Add Timer

   a. Tap a number on the digital display to set the timer duration, then tap the Play icon ▶ to start.

   b. Tap the "**ADD TIMER**" to add and activate multiple timers.

2. Label & Edit Timer

   Tap the timer name above to edit.

3. Extend timer duration

   For a running timer, tap the “ + 1:00” to add 1 minute with each tap.

4. Pause/Resume Timer

   Tap the ⏸/⏵ button to toggle timing.

5. Delete Timer

   Tap the “ **DELETE** ” to delete it.

Stopwatch

Start/Stop stopwatch: Tap the icon “ / ” to start or pause stopwatch.

Multi-target parallel timing: Tap the “ **LAP** ” to start multi-target timing.

Reset stopwatch: Tap the “ RESET ” to reset stopwatch.

Tap the "File Transfer" icon to open the Send Anywhere app. Transfer various files including music, videos, picture, and documents between your smartphone and player.

- Send: Activate file sender mode
- Receive: Activate file receiver mode
- History: View and manage transfer history
- My Link: Create & manage share links *(Login required)*
- Quick file search for large transfers
- Shortcut menus: Refresh, Select All
- Customizable settings: Save locations, language, etc.

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We are here to help!
For problems with the "Send Anywhere" feature or general product operation, please contact our support team at:
support@globluum.com

FAQs on Send Anywhere APP

- **Why can't I scan QR codes for pairing?**

  QR code scanning is not supported on the player because it does not have a built-in camera.

- **How can I transfer music from iTunes to my player?**

  Not directly. Due to iOS restrictions, you cannot transfer music directly from iPhone/iPad to the player. Export songs to your computer first, then transfer them to the player

- **Why is the transfer speed slow?**

  File transfer speeds via Send Anywhere depend on your network connection type:

  Same local network: If both devices are connected to the same Wi-Fi network, transfers will be significantly faster due to direct device-to-device communication.

  Different networks (remote transfer): If devices use separate networks (e.g., long-distance transfers), speeds will be much slower as data routes through internet servers

Tap the "File Manager" icon. The main interface automatically categorizes and displays all local files by format, including Images, Audio, Videos, Documents, Apps, and New Files.

☰ Tapping the top-left icon provides quick access to file management sections: Main Storage, Recycle Bin. Folders you've accessed – like Audio, Videos, or Apps – appear here. To pin or remove them, tap the icon (⋮) on the right.
Tapping the icon (★) provides instant access to primary folders: Music, Movies, Backups, and Camera. Bookmarked audio or video files also appear here.

⋮ Tap the top-right icon to access four options: Settings, Analyze, and Refresh.

Selecting and Editing Files/Folders

1. Multiple folders/files selection: Long-press one file or folder, then repeat the action with another.

⬚ Select all/Deselect all: Click the top-right icon.

Copy the selected files to another folder.

Move the selected files to another folder.

Rename the selected file/files.

Delete or permanently delete selected items.

Send selected files to paired devices via Bluetooth or Send Anywhere.

Bookmark your favorite audio/videos. To quick access after tap ★ icon.

You can use different apps to play the music.

View the selected music file's details (Type, Size, Path, etc.).

You can hide/unhide selected tracks, add them to home screen, or access other options.

In the folder list, tap the ⋮ icon in the top-right, and then tap the “New” icon to create a new folder.

In the file list, tap the ⋮ icon in the top-right, an then tap the “View” icon to sort files by date, size, or other options.

- **Connect the computer and player using the “Access from Network”.**

  Keep your Player on Wi-Fi. From the main interface, tap the last icon (Access from network) > tap "Start Service" below. Note the FTP address (e.g., ftp://192.168.1.1:7730) in the pop-up window (IP/port vary per device).

  On a computer using the same Wi-Fi, enter this FTP URL into your file manager's address bar.

  After a short wait, enter your username and password in the pop-up window. When connected, transfer files between Player and computer directly.

- **Connect the Smartphone and player using the “Access from Network”.**

  First, confirm the 'File Manager' app is installed on your phone.

  Ensure both your phone and media player are connected to the same Wi-Fi network.

On your phone:

1. Enable "Access from Network" and tap "START SERVICE".

2. In the FTP address popup (e.g., ftp://192.168.9.9:2025), note the dynamic credentials.

· Address/port vary per device
· Password expires after 10 minutes idle

On your media player:

1. Repeat activation steps

2. Tap your phone's device name (top-left corner)

3. Enter the displayed password and select "OK"

File transfer workflow:

1. Navigate to source file/folder on phone

2. Tap "COPY" (bottom-left) or "MOVE"

3. Return to media player's storage location

4. Tap "PASTE" to complete transfer

E-Book Management Interface

When you first open the E-Book app on the player's desktop, a pop-up window will display these 5 module entries:

Recent List: Manage recently read books

My Shelf: Manage bookmarked titles

My Files: Access local and network folders

Net Library: Manage your online library

Bookmarks: Organize bookmarks, notes, and highlights

Reading Control Layout

When first opening a book in the Ebook app, you will be prompted to select your preferred page-operation layout from 21 options. This layout determines the trigger zones on the page for:

Page Up / Page Down: Vertical scrolling
Options: Settings menu
Bookmarks: Marking or navigating

※ Important Note: Avoid selecting all 21 options. All icons will shrink to a size where clicking becomes nearly impossible.

- **Screen Orientation:** Switch between landscape and portrait displays
- **Day/Night Mode:** Toggle day or night theme
- **Speak:** Enable voice reading (Requires voice engine)
- **Autoscroll:** Activate auto-scroll without manual page turns
- **Chapters:** Manage chapters and bookmarks for quick access
- **Bookmark:** Bookmark the current page
- **Brightness:** Adjust brightness with blue-light filter
- **Font Size:** Customize text size
- **Search:** Find text within the book
- **Tilt to Turn Page:** Enable/disable page turning via device tilt
- **Visual Options:** Additional text/page settings (Font, size/color/style, background, spacing, etc.)
- **Control Options:** Customize actions (Tap, swipe, long-press)
- **Miscellaneous:** Reading aids (Full screen, wake lock, auto-scroll)

- **Options:** Equivalent to the top-right menu shortcut
- **Themes:** Day theme, night theme, plus 8 color theme
- **Dual-Page mode switch:** Single-page mode/Double-page mode
- **Customize reader bar buttons:** Check frequently used buttons for your reading habits.
- **Reading ruler:** Highlight lines to focus on key content. Choose custom colors or use high-contrast guides for color vision deficiency, improving readability

- **Restore custom reader toolbar buttons.**

  To re-enable customize reader bar buttons: On the content page, select the top-right corner icon (⋮) > 'Miscellaneous' > locate and select the option at the bottom.

- **Selecting Text for Copy, Annotation, Highlight or Special Formatting.**

  Long-press target text on the reading page to call up the options panel, where you can:

  Text Fill: Add background color to selections

  Underline: Underline selected text

  Strikethrough: Apply strikethrough formatting

  Wavy Underline: Add wavy-line underlining

  Copy: Copy selected text

  Highlight: Highlight selections

  Note: Annotate selected text

Tips:

- Drag the cursor to adjust selection range
- Tap color blocks to change presets
- Tap the trash button to undo current formatting

- **Locating a Specific Chapter or Page in the Book.**

  Yes. Use either method below:

  1) Activate the reader bar by tapping the Options area on the page, then:

  - Drag the reading progress bar to the target position

  - Or tap < > to navigate page-by-page or chapter-by-chapter

  2) Tap the icon ( ) on the Reader bar and select a target chapter or bookmark (if available)

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We're here to help!
If you run into any problems with your e-book reader, please feel free to email us at: **support@globluum.com**

Third-party Applications

For how to use third-party applications, please check the corresponding developer's official website or help documentation within the app. Covered applications include: **Spotify, Apple Music, Amazon Music, Deezer, TIDAL, Audible, Amazon Kindle, Audiobooks, Libby,** etc.

For FAQs and guides (e.g., software upgrades), visit our Support Section of our official website.

Email **support@globluum.com** for unresolved issues.Solutions are published on our website when possible.

Search settings with keywords in the top search box. For example, type "language" to quickly access the "System Language" option in Settings.

Wifi: Dual-band (2.4 GHz and 5 GHz)

Bluetooth: Version 5.0

Apps:
- Uninstall: Remove third-party apps
- Notifications: Manage app notification display permissions
- App permissions: Control access for features like location, microphone, nearby devices, etc.

Battery:
- Display current level and estimated usage time
- Turn power-saving mode on/off

Storage:
- Show storage usage and free space
- Free up storage space

Sound:
- Adjust media volume
- Adjust alarm volume
- Set alarm ringtone with 7 options

Display:
- Adjust screen brightnes
- Set lock screen timeout (15s-30min)
- Turn on/off dark theme
- Turn on/off eye protection mode
- Turn on/off auto screen rotation

Wallpaper:
- Select from 4 built-in wallpapers.
- Choose an image from your gallery.

Security:
Setting Screen Lock: Password.

Warning:
- *Before setting a swipe or password lock, write it down before confirming to avoid device lockout.*
- *If you forget your password, contact customer service via Messenger, Email, or Facebook for assistance. We will promptly send an unlock code. Once unlocked, all previous passwords, including startup and parental control passwords, will be cleared. Set a new password immediately and remember it to secure your device.*

Privacy:
• Manage app permissions: Control access for location, music and audio, notifications, etc.
• Show passwords: Display passwords when typing

Auto power off: Never, 5-30min

Schedule power on/off: Set time & repeat days.

Parental Controls:
• Hide Apps entry in Settings: [On/Off]
tip: If the "Apps" entry is visible in Settings, the app remains accessible even when disabled.

APP Management: Set apps to be anabled or disabled
Administrator Password: Create or Change
Erase all data (factory reset)

About:
Android version: 14
IP address:
Show IP Address (if available)
Device Wi-Fi MAC address:
20:72:0d:09:35:87 (Varies by device)
Bluetooth address:
12:34:56:78:9e:5e (Varies by device)

ⓘ **System:**

Language: Add and drag languages to prioritize. Set per-app language

Keyboard: Defaults to Android keyboard (AOSP)

Date&Time: Set date, time, zone & 12/24h format

System updates: Check for app or firmware updates

Reset options: Reset Bluetooth & Wi-Fi Reset app preferences

★★★★★★★★★★

We're here to help!
If you run into any problems while setting up your device, please feel free to email us at: **support@globluum.com**

✦ Troubleshooting Charging Failures

When the powered-off player shows no battery icon during charging:

Diagnostic Procedure

1. Test USB contact
→ Repeatedly reconnect the cable.
→ *If charging resumes intermittently*:
Poor contact confirmed.

2. Verify USB port
→ Connect to computer via known: good USB cable.
→ No charging: **Port damaged**.

3. Check cable integrity
→ Attempt charging other devices
→ *Failure* → **Cable damaged** (replace immediately).

Final Diagnosis

After validating cable/port functionality:
Both functional → Player hardware fault
Required action: Contact support for replacement/refund.

Extended Storage Protocol *(>3 months idle)*
Symptom: Unable to power on/charge.
Cause: Battery protection mode (over-discharge protection)
Solution: Charge continuously for ≥2h before powering on.

Important:

Our device only supports USB-A (A-to-C) charging cables and adapters. Do not use Apple original chargers that exclusively support the PD Protocol to charge this device.

✦ Closing Background Apps

Steps:

Long-press Home button → Swipe up on the app list to close

Warnings (⚠ Critical):

- Temperature Hazard:
  Avoid environments < -10°C or > 50°C
  Causes: Deformation + Reduced lifespan
- Lightning Prohibition: Discontinue use during thunderstorms
- Water Exposure: Do not submerge device
- Sunlight Avoidance: Prevent prolonged direct exposure

✦ Expanding Device Storage

1. Insert the SD card.
2. Open "Settings" > "Storage".
3. Tap "This device" (top-left corner) → Select your SD card.

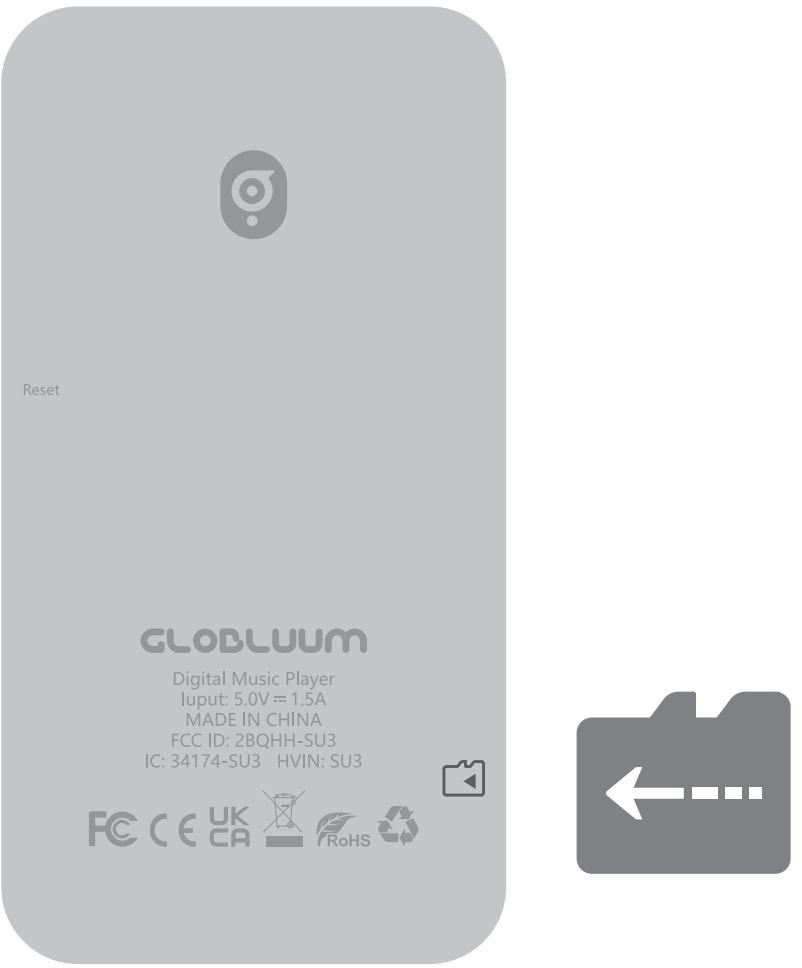
4. Tap “:” Menu icon (top-right corner) → "Format as Internal".
5. Confirm in the pop-up:
   - Message: "Format SD card for internal storage?"
   - Tap "Format" (bottom-right corner).
6. Select "Format" in the secondary pop-up.
7. Wait 1 minute → Choose migration option:
   - "Move content later" > Done
   - "Move content now" > Done
8. Verify:
   - Tap "This device" → Confirm SD card as primary storage.

Key Notes:
⚠ *Backup critical data before formatting (all data will be erased).*
⚠ *Use SD as expandable storage only when internal space is insufficient.*
⚠ *Regularly backups prevent data loss.*

Tip: Due to underlying design flaws in the Android system, if an SD card is formatted and set as internal storage, removing the card will cause system components and apps to crash. It is recommended to always configure the SD card as portable storage and use it solely for storing non-critical data like photos and videos.

✦ Insert the SD card.

› Turn device bottom panel up
› Inserting SD Cards via Rear Panel Icon
› Apply sustained pressure ≈4N manually (≈400g pressure)
› Insert card firmly until audible click



※ *Please make sure the SD card is inserted with the label side facing up, contact side facing down, and the proper orientation.*

✦ Troubleshooting USB Connection Failures

When player shows no response via USB connection:

Standard Connection

Proper connection displays Device Name (MTP Device) in computer's drive list.

Diagnostic Steps

Test Contact

→ Reconnect USB cable repeatedly
→ *Intermittent response* → **Poor contact confirmed**

Verify Port

→ *Use known-good USB cable* with functional port
→ No response → **Player port damaged**

Check Cable

→ Test player with *alternate cable*
→ Or *connect other devices with current cable*
→ *Other devices unresponsive* → **Cable damaged**

Advanced Solutions

If undetected after hardware checks:

- Windows: Install MTP USB Driver matching OS version
- Mac: Use third-party tool OpenMTP: https://openmtp.ganeshrvel.com

✦ Deleting Unnecessary Apps

Steps:

1. Long-press target app on home screen
2. Tap App info (or ⓘ icon) in pop-up
3. Select UNINSTALL → OK

Warnings:

⚠ Data loss: App deletion is irreversible (requires factory reset to restore).
⚠ System restrictions: Core Android apps (Music/Clock/Calculator) cannot be uninstalled.

✦ Capturing Screenshots

→ Hold Volume Down + Power simultaneously (2 seconds)
→ Access screenshots at: Device Storage > Pictures > Screenshots

✦ Troubleshooting WiFi Connection Failures

Resolution by case:

1. **Case 1:** Target WiFi absent in player's list
   - ▸ Perform factory reset: *Settings > System > Reset options > Erase all data (factory reset)*
   - ▸ Rescan WiFi list post-reset after 3 minutes
2. **Case 2:** WiFi visible but connection fails

- ▸ Exclude telecom outdoor public WiFi (requires credential authentication)
- ▸ Verify router configuration:
  - · Disable MAC address filtering
  - · Enable DHCP open allocation

✦ Synchronizing Song Cover Art

1. Launch the Music app
2. Navigate to playback screen
3. Tap the "⋮" icon (top-right)
4. Select "*Obtain lyrics and cover online*"

✦ Troubleshooting Bluetooth Pairing

Case 1: Device Not Found
› Toggle Bluetooth off/on (force refresh)
› If persists:
▸ Perform factory reset:
Settings > *System* > *Reset options* > *Reset Bluetooth & Wi-Fi*
▸ Rescan after reset

Case 2: Pairing Failure
› Checkpoint 1: Verify target device availability
▸ Disconnect existing bonds if occupied
› Checkpoint 2: Confirm special pairing requirements
▸ Check for PIN prompts
▸ Note proprietary protocols (e.g. aptX, LDAC)
› Last resort: Factory reset (path as above)

⚠ **Critical Notes:**
• Enable Discoverable Mode on audio devices
• Maintain ＜3m unobstructed distance

- **Temperature Hazard:**
  Avoid environments **<-10°C or >50°C**
  - *Causes: Deformation + Permanent circuitry damage*
- **Lightning Prohibition:**
  Discontinue use during thunderstorms
- **Water Exposure:**
  Do not submerge device
- **UV Degradation:**
  Prevent prolonged direct sunlight exposure

Technical Specifications

- **Bluetooth:** v5.0
- **Dimensions:** 118×62×11 mm
- **Weight:** 98 g
- **Display:** 3.97-inch
- **Battery:** 1750 mAh
- **Input:** 5V/1.5A
- **Charge Time:** 150 min
- **Memory:** 3GB RAM + 32GB ROM
- **Audio Runtime:** Up to 26 h
- **Video Runtime:** Up to 5.5 h
- **Expansion:** MicroSD/TF (≤1TB)
- **Audio Formats:**
  MP3, WAV, FLAC, APE, OGG, AAC, WMA
- **Video Formats:**
  RM, RMVB, AVI, MP4, 3GP, MOV, H.263
- **Image Formats:** JPEG, BMP, PNG, GIF
- **E-Book Formats:** TXT, PDF, DOCX
- **Recording:** AMR
- **FM Radio:** 87.5–108 MHz

Warranty Terms

Thank you for your purchase.
Your entitlements include:

Period: 1 year from purchase date
Coverage: Main unit and accessories

Warranty Details

① Main Unit Service

- Free replacement or full refund for defects within 1 year

② Exclusions

⚠ Beyond warranty period
⚠ Unauthorized disassembly/repair
⚠ Human-induced/accidental damage
⚠ Usage in extreme environments (>40°C/RH>90%)
⚠ Natural disasters (lightning/floods/earthquakes)

FCC Warning Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur

in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction

IC Caution

English:

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) This device may not cause interference, and

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.

French:

Cet appareil est conforme aux normes RSS exemptées de licence d’innovation, sciences et développement économique Canada.
L'exploitationestautorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et
(2) l' utilisateur de l'appareildoit accepter tout brouillageradioélectriquesubi, mêmesi le brouillageest susceptible d'encompromettre le fonctionnement.

Le matériel a été évalué pour répondre aux exigences générales d’exposition aux radiofréquences.
Le dispositif peut être utilisé dans des conditions d ‘exposition portables illimitées.

IC Compliance Statement

English:

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause harmful interference,
(2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

The SAR limit for Innovation, Science and Economic Development Canada is 1.6 W/kg averaged over one gram of tissue. Device types: SU3 (IC: 34174-SU3) were also tested against these values.

The highest SAR values, the accessory worn on the body are 0.63 W/kg.

IC Compliance Statement

This device has been tested for typical operation, using accessories worn on thefuselage, the rear of the product is kept 0mm away from the fuselage. To maintain compliance with RSS-102, use accessories that maintain a separation distance of 0mm between the user's body and the back of the product. The use of belt clips, cases and similar accessories shall not contain any metal components as a whole. The use of accessories that do not meet these requirements can not meet the requirements of RSS-102, and should be avoided.

French

Cet appareil est conforme aux normes RSS exemptées de licence d’innovation, sciences et développement économique Canada. L'exploitation est autorisée aux deux conditions suivantes:

(1) ce dispositif ne peut pas causer d’interférences nuisibles.

(2) ce dispositif doit accepter toute interférence reçue, y compris l'interférence qui peut causer un fonctionnement indésirable.

Le matériel a été évalué pour répondre aux exigences générales d'exposition aux radiofréquences. Le dispositif peut être utilisé dans des conditions d 'exposition portables illimitées.

La limite du das pour innovation, sciences et développement économique Canada est de 1,6 W/kg en moyenne pour un gramme de tissu. Les types d'appareils: SU3 (IC: 34174-SU3) ont également été testés par rapport à ces valeurs. Les valeurs de das les plus élevées, l'accessoire porté sur le corps sont de 0,63 W/kg. Ce dispositif a été testé pour un fonctionnement typique, en utilisant des accessoires portés sur le fuselage, l'arrière du produit est maintenu à 0mm du fuselage. Pour maintenir la conformité avec RSS-102, utilisez des accessoires qui

maintiennent une distance de séparation de 0mm entre le corps de l'utilisateur et le dos du produit. L'utilisation des agrafes de ceinture, des étuis et des accessoires similaires ne doit comporter aucun élément métallique dans son ensemble. L'utilisation d'accessoires qui ne répondent pas à ces exigences ne peut pas répondre aux exigences de RSS-102, et doit être évitée.

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Declaration of Conformity

The IC compliance statements in this document apply to the following models: SU3, SU5, SU7, SU9, YU3, and YU5.

Model vs. IC Certification Number:

SU3(IC: 34174-SU3) / SU5(IC: 34174-SU5)
SU7(IC: 34174-SU7) / SU9(IC: 34174-SU9)
YU3(IC: 34174-YU3) / YU5(IC: 34174-YU5)

FCC Compliance Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction

Specific Absorption Rate (SAR) information:
This product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.
FCC RF Exposure Information and Statement The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue.
Device type: SU3 (FCC ID: 2BQHH-SU3) was also tested against these values. The highest SAR value for accessories worn on the body is 0.63W/kg. The device tested typical body wear operations with the back of the product 0mm from the body. To meet FCC RF exposure

requirements, use accessories that maintain a separation distance of 0mm between the user's body and the back of the product. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Children's Usage Guide & Parental Controls

1. Important Notes & Applicability

Thank you for choosing our product. To ensure the safety and well-being of children, please read this guide carefully before use.

Applicable Age: This product includes parental control features and is suitable for use by minors.

Adult Supervision: Minors should use the device under clear guidance and supervision from an adult. We recommend parents actively participate in their child’s device usage to foster healthy habits.

2. Creating a Safe Usage Environment

To protect minors’ physical and mental health, parents should help create a safe usage environment:

Time Management: Schedule reasonable device usage time and encourage a balance between device use, outdoor activities, study, and rest.

Environment & Posture: Ensure usage in adequately lit conditions, maintain a proper viewing distance, and avoid prolonged continuous use.
Content Supervision: Regularly communicate with your child about the content they access and guide them toward healthy, beneficial information.

3. Parental Control Features

The product includes robust parental controls for effective management of your child's experience. Access these via the Parental Controls option in the device settings menu. Key features include:

App Management
Function: Enable or disable specific functions and apps (e.g., ***Google Play***, ***Factory Reset,*** Social Media, Browser).

- Disabling Google Play prevents unauthorized app installations by minors. Parents can enable it to install suitable apps for their children.

- Disabling Factory Reset prevents minors from altering parental settings or bypassing controls to enable Google Play without permission.

Operation: In the Parental Controls interface, select the target app from the list to set its enabled/disabled status.

Hide App Entry

Function: Option to hide the "App Management" entry from the main settings menu for stronger control.

Note: If visible, children may re-enable disabled apps through this entry. Hiding it restricts access more effectively.

Admin Password Protection

Function: Set an independent admin password for parental controls to prevent unauthorized changes by children.

Operation: Create a password during initial setup and change it regularly for security.

4. Disclaimer

The parental control features are auxiliary tools and cannot replace daily adult supervision and education.
Parents are responsible for safeguarding the admin password and regularly monitoring device usage. The company shall not be held liable for issues arising from password disclosure or lack of supervision.
We continuously improve product safety; feature descriptions may change without prior notice. Contact customer service (**support@globluum.com**) for the latest electronic manual or visit our website.
Let's work together to create a safe and healthy digital environment for children.

Important: Performing a factory reset will clear the parental control password. Always use the following path:
Parental Controls > Enter Password > Factory Reset

Email: support@globluum.com

Online support:
https://www.facebook.com/globluum2025/

Explore our official website to download the digital manual, update your device firmware, or access tutorial videos—all in one convenient place!



Thank you for choosing Globluum!

Your product comes with a standard one-year warranty, and we'd love to extend that to **two full years**. Simply scan the QR code above to activate your extended coverage.

Once you've submitted the form, our support team will send a confirmation email to your inbox within 7 days. We're here to help if you need anything at all.

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