

WiiM Voice Remote

Upgrade your listening experience

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1. INTRODUCTION

Our goal at WiiM is to provide you with the simplest, most affordable, Hi-Fi, lossless audio systems. With our patented audio streaming solution built into all our high-quality products and mobile app, you will have the ease of playing music throughout your home. All our products are developed with the finest product design and intuitive user interface.

Meet WiiM voice remote, a companion accessary for the WiiM Mini and Pro streamers. Use the remote with your voice search and control via Alexa with additional Alexa built-in device. You can use the remote to play or pause, skip to the previous or next song, control volume, mute audio, and launch your preset favorite song, radio station, podcast.

It has four customizable preset buttons that can be used to play your favorite music presets, or customize it for other device control actions.

Just pair WiiM voice remote with your WiiM Mini or Pro from the WIiM Home App and use your WiiM devices without the App or additional Alexa built-in device.

2. WHAT'S IN THE BOX

There are the voice remote and the quick start guide in the package.

Note: WiiM voice remote package doesn't include two "AAA" batteries.

3. TECHNICAL SPECIFICATIONS

Feature	Description
Power	Requires two “AAA” batteries (Not included)
Bluetooth	Bluetooth low energy 5.0, 2.4 GHz band.
Operation Range	Button command – up to 50 feet (15 m). Voice command – up to 30 feet (9 m).
Weight	1.8 oz (50g)
Dimension	1.5 x 6.2 x 0.6 in (38 x 157 x 15 mm)

4. CONTROLS



BUTTONS AND INPUT/OUT INTERFACE

Buttons	Functions
Power	Put the device into standby mode
Voice	Press and hold this button to use the push-to-talk Alexa
Play/Pause	Start to play the preset content (short press) or save the favorite content as the preset (long

	press)
Volume Up	Increase volume
Volume Down	Decrease volume
Previous	Play previous track
Next	Play next track
Source	Switch input sources between network, Bluetooth, Aux-in, Line-In or SPDIF
Mute	Mute the current playback
Mic	Used to record voice when voice button is pressed and held

NOTES:

5. PAIRING YOUR REMOTE

Before using it with your WiiM streamers, you need pair it first.

5.1 INSERT TWO “AAA” BATTERIES

① Remove the back cover of the WiiM voice remote

② Insert two “AAA” batteries

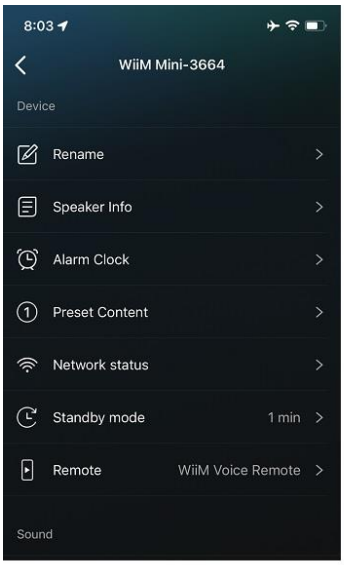
③ Put the remote into the pairing mode by pressing and holding the "Source" and "Mute" buttons at the same time for two or more seconds.

*** Note: WiiM voice remote package doesn’t include two “AAA” batteries.**



5.2 PAIR WITH WIIM DEVICE

- Open the WiiM Home App.
- Select the Device tab > Tap the device setting gear icon > Scroll down and select the “Remote” to add a voice remote.
- If the remote is in the pairing mode, you can see the following card.
- Follow the instruction on the App to finish the pairing.







5.3 USE YOUR REMOTE

- Try the playback control
  - Play/Pause
  - Mute
  - Volume up, down
  - Next, previous track
  - Switch input sources
- Try the presets
  - By default, the preset buttons 1~4 correspond to the presets 1 to 4 on the WiiM Home App
  - Tap it to play the corresponding preset
- Try the “Push-to-talk” Alexa
  - Press and hold “MIC” button to speak your Alexa command. When finish recording, release the MIC button
  - Try any Alexa command (i.e., similar to your other far field Alexa devices without saying “Alexa” trigger word)
  - Here are few things to try:
    “Play daily lift from Spotify”
    “Play my soundtrack from Amazon Music”
    “Volume 5”
    “My daily brief”

“Play ESPN radio”
“Play Pandora”

* To use the voice button on the remote, please first login your Amazon account for the Alexa voice service on your paired WiiM device with the WiiM Home App.

6 FAQ

If you experience problems with the remote streamer, try these solutions first:

- What can I do if I cannot find remote from the App?
  - Ensure your remote is powered with two “AAA” batteries. There’s no battery in the new remote.
  - Restart the remote by unplugging the batteries and insert these again.
  - Press and hold the “Source” and “Mute” buttons at the same time for two seconds.
  - Go to the WiiM Home App, select the Device tab > Tap the device setting gear icon > Remote to add it again.

- What can I do if my device doesn’t take the voice command?
  - Please make sure other buttons in your remote work.
  - Please move closer to your paired WiiM Mini or WiiM Pro device.
  - Please try some short commands to see if it works.

- Besides Alexa, does it support Siri or Google voice assistant?
  - No, the remote only supports Amazon Alexa voice assistant.

SUPPORT

If you are unable to resolve your issue, please send us a ticket through the app or send us an email about the issue you’re experiencing.

WiiM Home App: Settings > Feedback, Settings > FAQ
Website: wiimhome.com/support
Email: support@wiimhome.com
Product User Guides: wiimhome.com/support

RESETTING WIIM VOICE REMOTE
Press and hold “Source” and “Mute” buttons at the same time for two seconds. It’ll erase all paired history.

IMPORTANT SAFETY INSTRUCTIONS

IMPORTANT, RETAIN FOR FUTURE REFERENCE: READ CAREFULLY

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11. Unplug this apparatus during lightning storms or when unused for long periods of time
12. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as external power supply, power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
13. To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.
14. Do NOT expose this product to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the product.
15. Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
16. Do NOT make unauthorized alterations to this product.
17. Do NOT use in vehicles or boats.
18. Use this product only with the power supply provided.
19. Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
20. Due to ventilation requirements, does not recommend placing the product in a confined space such as in a wall cavity or in an enclosed cabinet.
21. Contains small parts which may be a choking hazard. Not suitable for children under age 3.
22. This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.
23. Do not place or install the bracket or product near any heat sources, such as fireplaces, radiators, heat registers or other apparatus (including amplifiers) that produce heat.

CE/FCC Statements

RF Exposure Information: To maintain compliance with FCC RF exposure requirements, use the product that maintain a 20cm separation distance between the user's body and the host. MPE limit for RF exposure at prediction frequency and satisfy RF exposure compliance.

FCC Statement:
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

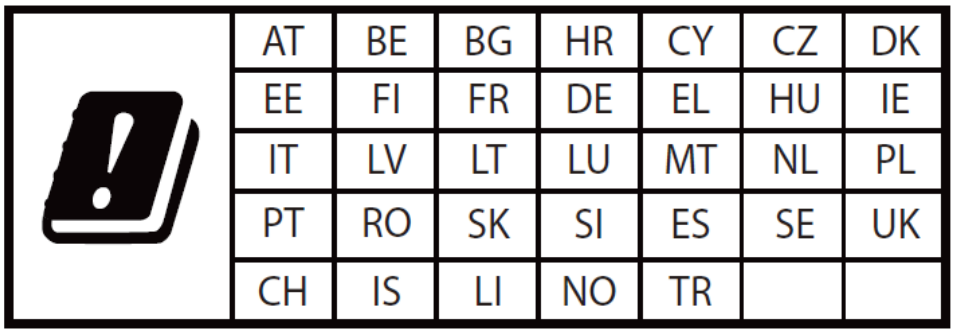
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

CE Statement:
RF exposure information: The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of d=20 cm between the device and the human body. To maintain compliance with RF exposure requirement, use product that maintain a 20cm distance between the device and human body.

Do not use the device in the environment at too high or too low temperature,
never expose the device under strong sunshine or too wet environment.
The suitable temperature for the product and accessories is 0℃-40℃.

Operating frequency range and maximum transmit power
Bluetooth: 2402MHz ~ 2480MHz, <9.11 dBm EIRP
WLAN 2.4GHz: 2412MHz ~ 2472MHz, <20 dBm EIRP
WLAN 5GHz: 5150MHz ~ 5825MHz, <20 dBm EIRP

The device for operation in the band 5150~5350 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.



This product can be used across EU member states.

EU Regulatory Conformance
Hereby, Linkplay Technology Inc. Corporation declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

CE