# MAINTENANCE

## TROUBLE SHOOTING

Check your problem by using the chart below and try the solutions for each problem.
If the microwave oven still does not work properly, contact the nearest authorized service center.

| TROUBLE | POSSIBLE CAUSE | POSSIBLE REMEDY |
|---|---|---|
| Oven will not start | a. Electrical cord for oven is not plugged in.<br>b. Door is open.<br>c. Wrong operation is set. | a. Plug into the outlet.<br>b. Close the door and try again.<br>c. Check instructions |
| Arcing or sparking | a. Materials to be avoided in microwave oven were used.<br>b. The oven is operated when empty.<br>c. Spilled food remains in the cavity. | a. Use microwave-safe cookware only.<br>b. Do not operate with oven empty.<br>c. Clean cavity with wet towel. |
| Unevenly cooked foods | a. Materials to be avoided in microwave oven were used.<br>b. Food is not defrosted completely.<br>c. Cooking time, power level is not suitable.<br>d. Food is not turned or stirred. | a. Use microwave-safe cookware only.<br>b. Completely defrost food.<br>c. Use correct cooking time, power level.<br>d. Turn or stir food. |
| Overcooked foods | Cooking time, power level is not suitable. | Use correct cooking time, power level. |
| Undercooked foods | a. Materials to be avoided in microwave oven were used.<br>b. Food is not defrosted completely.<br>c. Oven ventilation ports are restricted.<br>d. Cooking time, power level is not suitable. | a. Use microwave-safe cookware only.<br>b. Completely defrost food.<br>c. Check to see that oven ventilation ports are not restricted.<br>d. Use correct cooking time, power level |
| Improper defrosting | a. Materials to be avoided in microwave oven were used.<br>b. Cooking time, power level is not suitable.<br>c. Food is not turned or stirred. | a. Use microwave-safe cookware only.<br>b. Use correct cooking time, power level.<br>c. Turn or stir food. |