DOGTRA SMART FENCE

Owner's Manual

Please read this manual thoroughly
before operating the DOGTRA SMART FENCE.

Click on the QR to Start Training
Flags sold separately

IMPORTANT SAFETY AND PRODUCT INFORMATION

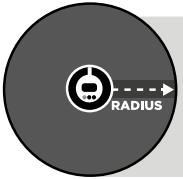
IMPORTANT SAFETY AND PRODUCT INFORMATION WARNING
Please read all safety and product information below before using your Dogtra product. Failure to follow these safety instructions may result in injury to you, your dog and others, or it may result in damage to your Dogtra product or other property.

PRODUCT SAFETY

SMART FENCE Placement
Place the control station of your SMART FENCE on an exterior structure (e.g. house wall) that is approximately at the center of the virtual boundary that you wish to create. The control station should be placed as high as possible and at least 6 ft above the ground. Do not use SMART FENCE indoors.

Virtual Boundary
The SMART FENCE is a virtual training device and not a physical fence and cannot replace such fences. Take extra precautions and do not place the virtual boundary of your SMART FENCE immediately beside a road, highway, or other hazard. For example, allow at least 10-15 feet of space between the virtual boundary and any road or highway, in case your dog crosses the boundary.

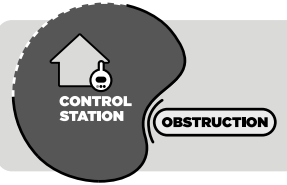
SMART FENCE Without Obstructions
SMART FENCE creates a virtual boundary centered around the control station of the product. Without obstructions (see below), the outline of the virtual boundary is circular. The distance from the control station to the boundary edge may be 30 to 105 feet depending on your selected boundary setting and any obstructions. Prepare and verify your SMART FENCE boundary before using the product (see below).



VIRTUAL FENCE COVERAGE RANGE

Measurement	XS	S	M	L	XL
Yard Radius	10	15	25	30	35
Feet Radius	30	45	75	90	105
Acre	1/10	1/4	1/2	2/3	3/4

SMART FENCE With Obstructions
Obstructions may affect the virtual boundary of your SMART FENCE. Areas with buildings, structures, vehicles, appliances, larger metallic objects, or other obstructions may change or block the outline of the virtual boundary. For example, if the control station is placed at the front of a house, the virtual boundary may not extend to the back or sides of the house. Prepare and verify your SMART FENCE boundary before using the product (see below).



The radio-frequency virtual boundary shape & size may change with nearby obstructions

SMART FENCE Preparation and Verification
Before using SMART FENCE with your dog or after changing SMART FENCE settings, do the following: (i) check that the collar power is on and that your battery is sufficiently charged, (ii) check that the control station power is on, (iii) confirm the connections between SMART FENCE collar and control station, and (if used) between the app and control station, (iv) walk the perimeter of your activated SMART FENCE boundary to verify that the virtual boundary is active in the area that you have selected, and (v) train your dog how to respond to collar stimulations if your dog attempts to cross or crosses the SMART FENCE boundary.

IMPORTANT – Train Your Dog How To Respond to SMART FENCE
Supervise your dog while using SMART FENCE. Dogtra products may be used with a variety of training methods that provide clear and consistent messages to your dog. Before using SMART FENCE, train your dog how to respond to the SMART FENCE boundary if it receives stimulation from the collar. Train your dog to not cross the virtual boundary, or if it does cross, train your dog to return and not pass beyond the virtual boundary line. Visual tools such as flags may be helpful when training your dog. For training tips, go to dogtra.com/pages/manuals.

Collar Fit and Use
Take care: properly fit the collar on to your dog, reposition the collar's contact points every few hours, and do not use the collar for more than 8 hours at a time. Routinely check the collar's contact point areas on your dog to confirm proper fit and skin condition. Failure to do so may result in skin irritation or sores on your dog. See collar fitting instructions in the manual.

Aggressive Dogs
Do not use SMART FENCE with aggressive dogs as such dogs may react adversely, cross the virtual boundary, and/or cause injury to people or other dogs or animals. Seek the assistance of a dog training specialist or veterinarian when dealing with aggressive dogs.

Children
Dogtra products are not toys. Adult supervision and close attention are necessary when Dogtra products are used by or near children.

PRODUCT INFORMATION
Handling and Repair
Dogtra products can be damaged or malfunction if dropped, especially on hard surfaces, or otherwise improperly handled. Do not use a damaged or malfunctioning product as it may cause injury or property damage. If your product is damaged or malfunctions, contact Dogtra to obtain service before using the product.

Electrical Product
Your Dogtra product contains electrical components and batteries. The power plug and cord are not waterproof and should be protected from rain or other moisture using an outdoor outlet cover. Do not use or keep your product near heat or flammable sources. Such use or storage may damage your product and/or cause fire, explosion, injury, or property damage.

Medical Device Interference
Dogtra products contain electrical and magnetic components that emit low level electromagnetic waves and radio frequencies. These electromagnetic waves or radio frequencies may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician or medical device maker before using your medical device around a Dogtra product. If you think that your Dogtra product is interfering with your pacemaker, defibrillator, or other medical device, stop using the Dogtra product.

Inadvertent Activation
The digital microprocessor offers thousands of unique codes to eliminate frequency mix-up with other Dogtra e-collars. The Correction button will automatically shut down after being held down for 12 seconds or more as a safety feature.

Unauthorized Use
Your Dogtra product should be used only in a humane manner to train and educate your dog. Dogtra products are not intended for use in any other manner nor are they intended for use with other animals or with humans.

Battery
Your Dogtra product contains batteries. Take care when removing and installing batteries as your fingers may get caught. Dispose of batteries as provided by your local regulations. Do not disassemble, crush, heat, or otherwise alter the battery as it may cause fire, injury or property damage.

CONTENTS

MAIN FEATURES 7
AT A GLANCE 8
DOGTRA SMART FENCE APP - FREE 9
FLAG TRAINING REQUIRED 9
OVERVIEW 10
COLLAR FITTING 12
HOW IT WORKS 14
CHECKLIST BEFORE YOU START
1. FOR HOUSE INSTALLATION 15
2. OUTDOOR INSTALLATION 18
UNDERSTANDING YOUR TRAINING SYSTEM
1. POWER ON/OFF 20
2. LED INDICATOR TYPES, LCD BACKLIGHT 22
3. HOW TO CHARGE 23
4. STATION WALL-MOUNT HOLSTER INSTALLATION 24
5. HOW TO PAIR SMART FENCE COLLAR(S) 25
6. CONNECTION STATUS OF THE SMART FENCE COLLAR ON THE CONTROL STATION 26
7. DISPLAY INFORMATION 27
8. CONTROL STATION FUNCTION 28
9. CONTAINMENT STATUS ALARM 31

SMART FENCE APP
1. PAIRING THE CONTROL STATION TO A PHONE ·· 34
2. KEY FEATURES OF THE SMART FENCE APP ····· 35
GENERAL TRAINING TIPS ····· 40
MAINTENANCE ····· 42
TROUBLESHOOTING GUIDE ····· 43
FCC/ISED WARNING STATEMENT ····· 45
DOGTRA PRODUCT WARRANTY ····· 46

MAIN FEATURES

- Up to 3/4-acre coverage in a circular boundary shape with a Radius ranging from a minimum of **30 feet up to a maximum of 105 feet.**
- 2-way radio frequency wireless communication technology to make auto containment corrections and receive exit-alarms.
- IPX9K waterproof rating on both CONTROL STATION and the collar for safe outdoor usage.
- Complimentary DOGTRA SMART FENCE app for editing settings, corrections, and notifications WITHOUT a subscription. Bluetooth connection with CONTROL STATION required.
  * App not required to operate.
- DOGTRA SMART FENCE is the only wireless e-fence in the market that includes a boundary escape alarm without subscription.
  * As of 2025
- LCD screen to display the status and settings on the CONTROL STATION.
- Expandable 2-Dog system
- 24-level Stimulation
- Three correction modes, Static, Tone, and/or Vibration, to choose from for containment purposes.
- E-collar command function via CONTROL STATION or SMART FENCE app.
  * Not ideal for advanced behavior correction training, but for emergency use
- 2-Hour rapid charge battery
- USB-C Type charging
- Portable CONTROL STATION
- Wall-mount holster for outdoor installation

AT A GLANCE


CONTROL STATION


Antenna


Collar


controller & collar Battery charger


USB-5.5 Charging Cable


USB-C extension cable


Wall-Mount Holster


Plastic Anchors (Qty.2)


Controller Mounting screws (Qty.2)


Quick Manual

Optional Accessories

Auto Charger

The input of the automatic charger for the SMART FENCE is 12V ~ 24V and the output is 5V 2500mA.

European Charger

Dogtra's European chargers are designed for use with 220V AC electrical outlets.

To purchase accessories, visit www.dogtra.com or call customer service at (888) 811-9111.

DOGTRA SMART FENCE APP - FREE

Search for "DOGTRA SMART FENCE" in your app store or scan the QR code below to download the DOGTRA SMART FENCE APP on your phone - No Fee Required.

Scan the QR code and download it from the app store

Scan the QR code and download it from the play store

The app is currently compatible with:

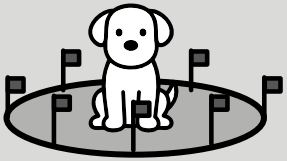
1. Bluetooth 5.0 and above. Check the version with the phone manufacturer.
2. iOS: 14 and above, iPhone 8 and above
3. Android: 7.0 and above

Please make sure to create virtual fence(s) before you start putting the SMART FENCE collar on your dog - Fence data will sync automatically with paired collar(s).

SMART FENCE app is not required to operate.

Important:
Make sure the collar is powered on before leaving your dog outside!

FLAG TRAINING REQUIRED

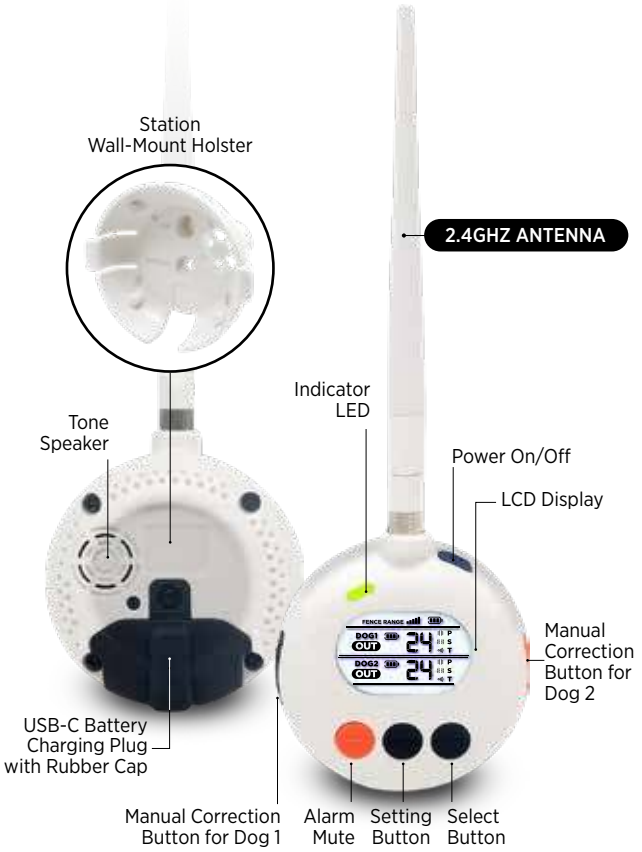


***SCAN HERE* to view the online Flag training guide.** You can also find the guide on your app.

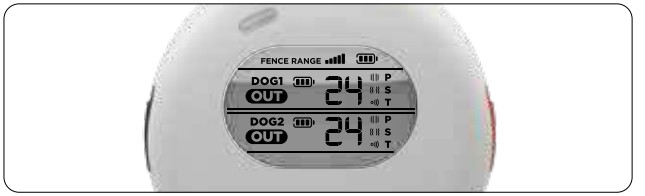
For effective containment of your dog with The Dogtra SMART FENCE Product, we strongly recommend reviewing the "Flag Training Guide" to practice with your dog(s). This online content is also available on the SMART FENCE app.

*** Flags sold separately**

OVERVIEW



DOGTRA SMART FENCE
CONTROL STATION



DOGTRA SMART FENCE
CONTROL STATION LCD screen



DOGTRA SMART FENCE
Collar

COLLAR FITTING



PROPER FIT

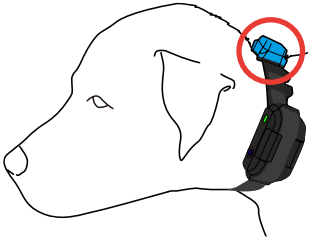
Position the receiver on either side of the dog's windpipe, ensuring the contact points press firmly against the skin. You should be able to fit two fingers underneath the collar strap. **Make sure the radio frequency antenna is placed around the back of the dog's neck to face the sky.**

IMPROPER FIT

A loose fit can allow the receiver to move around on the dog's neck and cause irritation. If the receiver is too loose, the contact will be inconsistent and cause inconsistent correction. **Do not position the radio frequency antenna at the front of the dog's neck, as this may cause the signal to face the ground and reduce accuracy**

Attention!
Leaving the receiver in the same position on the dog's neck for extended periods may cause skin irritation. If the dog is to wear the receiver for long periods, **occasionally reposition the receiver every few hours so that the contact points are moved to a different location on the dog's neck. Remove the receiver after 8 hours of usage.** Make sure you check for skin irritation each time you use the unit.

PUTTING ON THE COLLAR



When placing the collar on your dog, make sure the blue radio frequency antenna is facing upward toward the sky. This will ensure the collar receives the strongest signal for accurate tracking.

MAKE SURE TO REMOVE THE COLLAR BEFORE ENTERING INDOOR SPACES.



Walls and roofs can block the signal, which may cause unintended corrections.
We recommend not using a dog door to prevent dogs from entering indoors while wearing the collar.

HOW IT WORKS

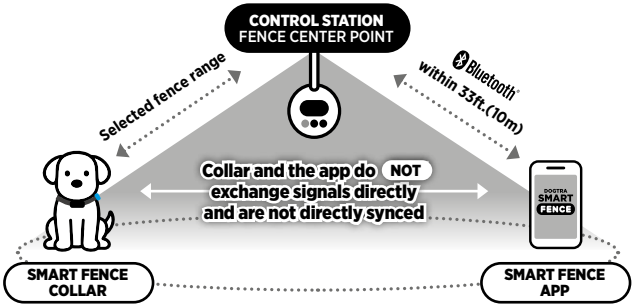
The Dogtra SMART FENCE uses radio frequency to send signals from the CONTROL STATION to the receiver collar, detecting how far the receiver collar is and automatically applying the selected correction type(s) when your dog approaches or crosses the boundary.

Connect the CONTROL STATION to the free app via Bluetooth (33 ft range). Use the app to adjust 5 boundary sizes, 24 correction levels, receive alerts, manage notifications, and mute alarms.

WHEN YOUR DOG APPROACHES THE BOUNDARY

- **At the boundary:** Collar delivers the selected correction. You can choose the mix of correction types. (See page 34)
- **When crosses the boundary:** Correction continues for up to 12 seconds, then stops.
- **Safe Zone:** No correction is applied when your dog returns.

SYSTEM FLOW



** SMART FENCE receiver collar may be used without the app.

- CONTROL STATION is the main hub that's connected to the collar to feed the information to the app. Range is centered around the CONTROL STATION, not the app. App is not connected directly with the collar.

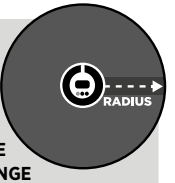
CHECKLIST BEFORE YOU START

1. FOR HOUSE INSTALLATION

UNDERSTAND YOUR LANDSCAPE & COVERAGE SIZE

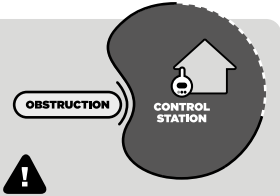


Determine the size of the boundary needed to cover your lot, and identify an ideal center point within that boundary. If there is one side of the yard where your dog is more likely to stay, we recommend placing the CONTROL STATION on that side.



VIRTUAL FENCE COVERAGE RANGE

Measurement	XS	S	M	L	XL
Yard Radius	10	15	25	30	35
Feet Radius	30	45	75	90	105
Acre	1/10	1/4	1/2	2/3	3/4



The radio-frequency virtual boundary shape & size may change with nearby obstructions

INSTALLATION LOCATION



Use the provided wall mount and charging cable to install the CONTROL STATION as high as possible in order for the fence signal to emit over any objects.

*** Compatible with aftermarket USB-C extension cables. We recommend adding waterproof protection to the extension section to prevent damage.**

• CONTROL STATION Location Guide:



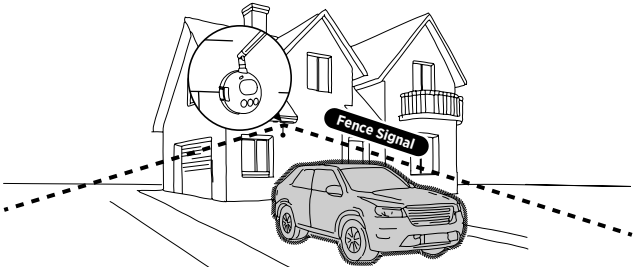
Install CONTROL STATION as high as possible on the outer wall of your house or non-metallic outdoor objects around the location you would like to place.



If there are large metal objects (garage door, storage, car, etc) within the boundary area, find a location that is higher than the object – Or, a spot on top of them.

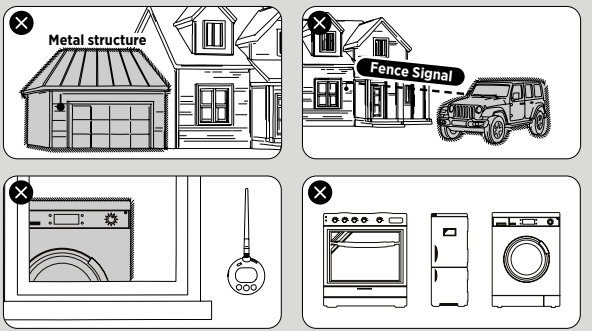
*** Operating Temperature:** -10°C+45°C(14°-113°F)

• CONTROL STATION Installation Height Suggestion:



Install the CONTROL STATION higher than any other obstructions within the range. If there are no major metal objects, we still recommend installing the CONTROL STATION 6' or higher to ensure fence signal can safely cover the area.

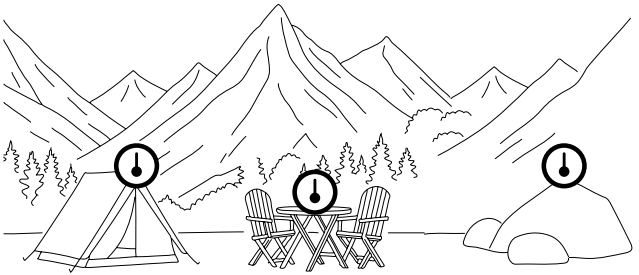
CAUTION

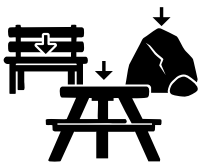


Do not attach near metal buildings. Metal structures or objects within the fence area may weaken the signal.

2. OUTDOOR INSTALLATION

UNDERSTAND YOUR LANDSCAPE & COVERAGE SIZE



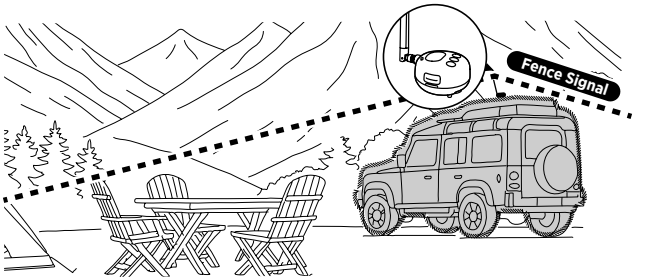


The CONTROL STATION can be installed and used outdoors such as at parks or at campgrounds. If you can't install the CONTROL STATION 6 ft or higher, place the CONTROL STATION on a chair, table, stone, etc. that are not metal objects. Placement of the CONTROL STATION under 6 ft may reduce the range.

* **Make sure your dog is trained to stay within boundaries.**

* **Operating Temperature:** -10°C+45°C(14°-113°F)

• CONTROL STATION Installation Suggestion:

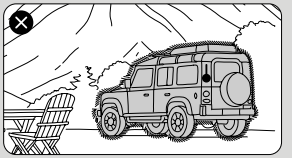


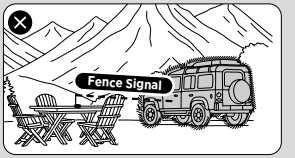
If a car or other metal object is nearby, place the CONTROL STATION on top of it to allow the radio frequency signal to transmit more effectively

CAUTION



Don't put the CONTROL STATION on the ground as it may significantly reduce the range.



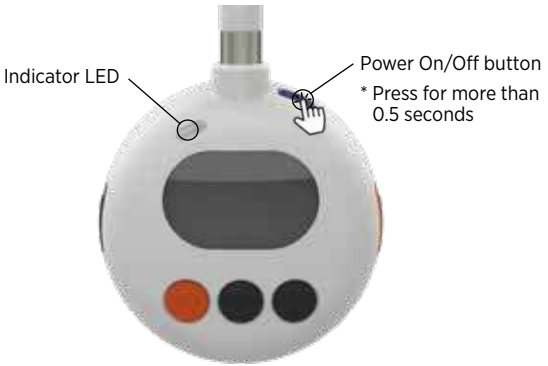


Do not mount the CONTROL STATION at the same height as metal objects, such as a car, as this may interfere with the signal. If metal objects are within the fence range, you may want to place the CONTROL STATION on top of them.

UNDERSTANDING YOUR TRAINING SYSTEM

1. POWER ON/OFF

CONTROL STATION



- **Power ON**
  Press the blue button next to the antenna for more than 0.5 seconds until the green LED and LCD screen turn on.
- **Power OFF**
  Press the blue button next to the antenna on the top of the product for more than 0.5 seconds until the red LED and the LCD screen turn off.

Collar



- **Power ON**
  Press the blue button for more than 0.5 seconds until the green LED lights up.
- **Power OFF**
  Press the blue button for more than 0.5 seconds until the red LED lights up and turns off.

Note:
When turning the CONTROL STATION or Collar on or off, the unit emits distinct power-on and power-off sounds

2. LED INDICATOR TYPES, LCD BACKLIGHT

CONTROL STATION



- **LED Indicator**
  The LED indicator light will blink when the CONTROL STATION is turned on and ready to use.
- **LCD screen**
  The screen displays the virtual fence range, the containment status of the collar(s), and the correction settings. The backlight turns on when a button is pressed and dims after 4 seconds.

Collar



- The LED indicator light will blink when the SMART FENCE collar is turned on and ready to use.
- When the SMART FENCE collar's connection to the CONTROL STATION is unstable or disconnected, the LED indicator light will turn magenta to alert you and will stop displaying the battery life colors.

Indicator LED color according to collar(s) status

Situation	SMART FENCE Collar LED Indicator Types
CONTROL STATION & Receiver Collar Connected	Green /Amber / Red, based CONTROL STATION battery life status
CONTROL STATION & Receiver Collar Disconnected	Magenta*
Pairing Mode	Blue

* SMART FENCE Collar Battery Status by LED Color:

Indicator LED color according to battery life

INDICATOR LED COLOR	BATTERY LIFE
Green	Charging complete
Amber	Medium charge
Red	Needs charging

3. HOW TO CHARGE

SMART FENCE uses a lithium polymer battery. Recharge it if the LED indicator light is red. If the battery bar shows only one bar on the CONTROL STATION LCD or app, the system does not respond to manual correction commands.

CONTROL STATION



Needs charging	Red light
Charging complete	Green light

* Can also be operated while connected to USB C-Type

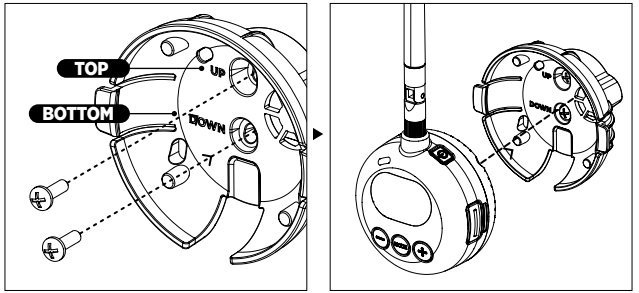
Collar



Needs charging	Red light
Charging complete	Green light

* Power OFF when charging jack is connected

4. STATION WALL-MOUNT HOLSTER INSTALLATION



1. Select an ideal installation location.
   (Choose an ideal installation location based on the guide from the previous pages.)
2. Ensure the holster's top side is facing up. Fasten the screw through the mounting hole.
3. Press the CONTROL STATION firmly into the holster to secure it.
4. An aftermarket USB-C extension cable can be used if the included cable is too short.

5. HOW TO PAIR SMART FENCE COLLAR(S)

STEP 1



- Ensure the CONTROL STATION is turned off.
- Press and hold both the blue power button and the black square button on the side simultaneously until the LED indicator begins blinking. The LCD display will show "P-", indicating it is in pairing mode

STEP 2



- Ensure the SMART FENCE collar is turned off.
- Press and hold the blue power button for 5 seconds until the LED changes from green to blue.
- Release the button when the blue LED starts blinking rapidly to begin pairing with the CONTROL STATION.

STEP 3

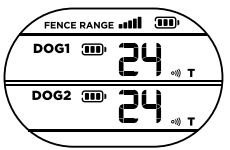
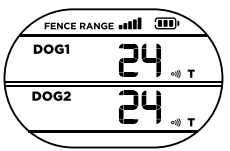


- Once pairing is successful, the collar's battery status will appear on the CONTROL STATION's LCD screen.
- If the battery status does not appear, pairing may have timed out or failed. Please repeat the process.

6. CONNECTION STATUS OF THE SMART FENCE COLLAR ON THE CONTROL STATION



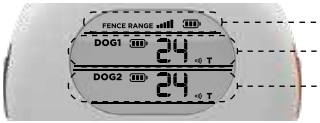
- When the CONTROL STATION and SMART FENCE collar are connected successfully, the collar's battery information is displayed on the LCD screen.
- The SMART FENCE collar's connection status is displayed as below:

Stable connection	
	Collar Battery Information Display
Collar(s) Unstable or disconnected	
	The battery status DOES NOT show.

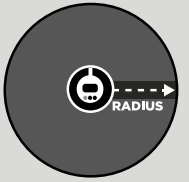
Note:
When the LED indicator on the SMART FENCE collar flashes blue, check the device connection status. If the connection is unstable, restart both the CONTROL STATION and the receiver collar by switching them off and on again.

7. DISPLAY INFORMATION

When powered on, the LCD screen displays the settings and status of the paired collar(s). The second collar's information will appear only when it is paired.



A) CONTROL STATION		
		Fence Range (XS/S/M/L/XL) *
		Battery Status (Low/Mid/Full)
SMART FENCE Collars		
B) SMART FENCE Dog 1		Battery Status (Low/Mid/Full)
	24	Correction Levels (1 to 24)
	P S T	Correction Mode
	OUT	Containment Status
C) SMART FENCE Dog 2		Battery Status (Low/Mid/Full)
	24	Correction Levels (1 to 24)
	P S T	Correction Mode
	OUT	Containment Status



* VIRTUAL FENCE COVERAGE RANGE

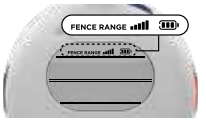
Measurement	XS	S	M	L	XL
Yard Radius	10	15	25	30	35
Feet Radius	30	45	75	90	105
Acre	1/10	1/4	1/2	2/3	3/4

8. CONTROL STATION FUNCTION



Selecting Virtual Fence Range

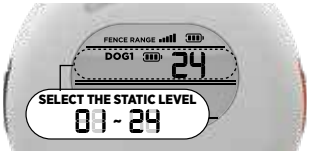
- Press the Settings Button until the LCD displays the CONTROL STATION information only as shown in the picture on the right.



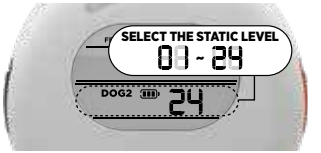
- Select the desired Fence Range by **pressing the "-" and "+" buttons** on the left and right of the Settings Button while looking at the Level-up icon displayed on the LCD.
- After selecting the Fence Range, the LCD will automatically return to the main screen, saving your settings.

Selecting Correction Level

- Press the Settings Button twice until the LCD matches the display shown in the pictures below. Select the desired correction level (1–24) by pressing the "–" or "+" buttons.



DOG 1 COLLAR



DOG 2 COLLAR

- After selecting the static level, if you wait without pressing any buttons, the LCD screen will return to the main screen and your desired static levels will be saved.
- To set the correction type, press the Settings Button again.

E-collar (Manual Stimulation)



There are square buttons on both sides of this product:
- Left black button: Dog 1 recall
- Right orange button: Dog 2 recall

How the buttons work
- Press the manual stimulation button to apply the currently selected correction mode.
- The button can operate continuously for a maximum of 12 seconds.
- The LED indicator will light up while the button is pressed.

Selecting Correction Type

- Press the Settings Button until the LCD displays as shown in the picture below.



DOG 1 COLLAR



DOG 2 COLLAR

- The stimulation icons displayed may differ from the picture, as they reflect previously saved settings.
- Select the desired stimulation mode by pressing the "–" and "+" buttons. There are six stimulation modes available.

LCD ICON	MODE	OUTPUT TIME
T	Tone only	Up to 12 seconds For safety reasons, the stimulation automatically turns off after 12 seconds even if the dog remains at the boundary.
T S	Tone ↻ Static	
S	Static only	
P	Pager only	
P S	Pager ↻ Static	
T P	Tone ↻ Pager	

- After selecting the stimulation method, if you wait without pressing any buttons, the LCD screen will return to the main screen and your desired stimulation methods will be saved.
- For the dog's safety and well-being, ***no further correction is applied once the dog is outside the set boundary or when it returns to the safe zone inside the boundary.***

9. CONTAINMENT STATUS ALARM

CONTROL STATION Audible Alarm

When a dog wearing the SMART FENCE collar goes out of bounds, an audible warning will sound from the Control Station. The CONTROL STATION will continue sounding the warning until the dog returns within the boundary.

There is a two-tier alert system:

- One when the dog is "at" the boundary

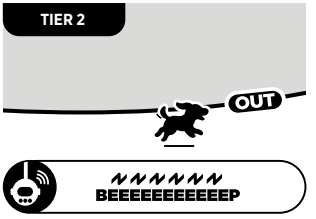


A beeping alarm sounds when the dog is ***near or approaching*** the set boundary range.



* Up to 12 seconds

- Another when the dog "crosses" the boundary.

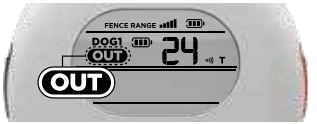


A continuous beeping alarm sounds if the dog crosses the boundary.

Note: Alarm will not stop until manually muted by the user, even if the dog returned to the safe zone, ensuring you are alerted that the dog was or is out of the set boundary range.

* Up to 12 seconds

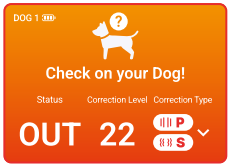
The LCD screen on the CONTROL STATION displays an "OUT" icon for both situations in the corresponding collar's section.





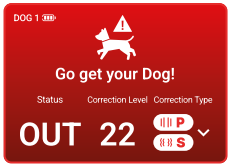
SMART FENCE App Notification Alarm

The Collar info displays the exit warning in two statuses.



Near Boundary (orange display)

The collar is close to the virtual fence boundary



Crosses Boundary (red display)

The collar passes beyond the selected virtual fence radius range

Depending on each status, Collar Info is displayed on the SMART FENCE screen as shown above, and the set stimulus icon blinks for up to 12 seconds to indicate the occurrence of a stimulus. At this time, the CONTROL STATION sounds a departure warning sound alarm.

Turning Off The CONTROL STATION Alarm



- On the CONTROL STATION: Press the orange 'Mute' button on the Controller to turn off the alert sound.
- On SMART FENCE app: Press the 'Mute' button on top of the App screen to turn off the notification sound.



Tap the white 'Mute' button to silence the alarm

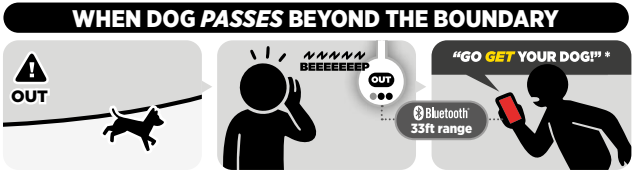
SMART FENCE app Notification Alarm

- The Dogtra SMART FENCE app notifies you of the containment status in two tiers, similar to the audible alarm: one alert when the dog is at the boundary, and another when the dog crosses it. While the app is active and connected to the CONTROL STATION via Bluetooth, it can either send a push notification when you are using another app, or display an in-app alert as shown below when you are in the SMART FENCE app.



Near Boundary (orange display)

"Check on your dog!": to see if your dog is staying within the boundary.



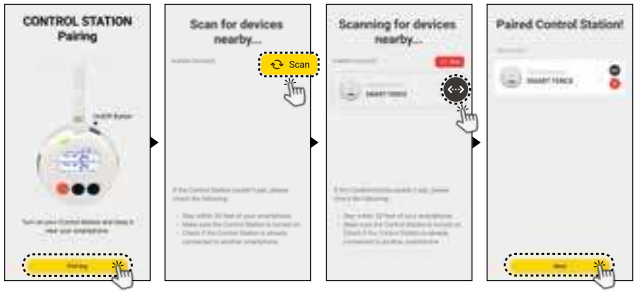
*** Bluetooth connection required for app notification**

Crosses Boundary (red display)

"Go get your dog!": indicating your dog has gone past the boundary.

SMART FENCE APP

1. Pairing the CONTROL STATION to a Phone



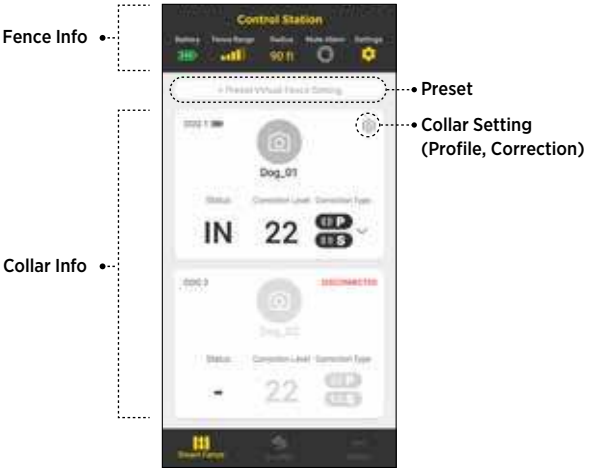
1. Turn on your CONTROL STATION and keep it near your smartphone and press the Pairing button.
2. Press the Scan button to pair the CONTROL STATION.
3. Tap the black icon to pair the CONTROL STATION, then press Next to launch the SMART FENCE app.
4. Press Next to start the SMART FENCE APP

* To pair with the CONTROL STATION again, go to 'Menu' page to find the 'CONTROL STATION Pairing' button.

* SMART FENCE Collar cannot be paired by the app. Connect the collar by the CONTROL STATION (page 25).

2. KEY FEATURES OF THE SMART FENCE APP

SMART FENCE



Fence Info
Displays the current battery and settings of the CONTROL STATION. You can change settings by tapping the rightmost icon.

Preset
If you frequently use the device in certain locations, you can save presets to quickly and easily switch settings.

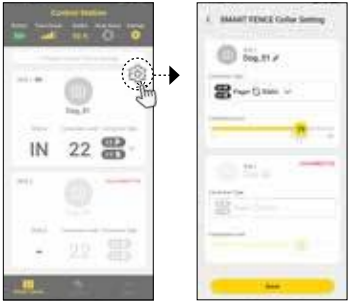
Collar Info
Displays the current status of the paired collar with the CONTROL STATION and the configured correction type and level. You can change the profile, stimulation method, and intensity of each color by pressing the settings button in the upper right corner.

Setting Virtual Fence range



1. Tap the icon at the top right of the screen to enter the virtual fence settings.
2. Move the slider to set the virtual fence range, and click Save.

Setting Receiver Collar Correction Settings



1. Tap the icon at the top right of the screen to enter the Collar settings.
2. Select the correction type and move the slider to set the correction level, and click Save. You can edit the collar profile and name here as well.

Preset

If you frequently take your dog to certain locations (campgrounds, parks, etc.), you can set presets to easily change fence/collar settings.



1. Enter the preset settings screen at the top of the main screen or through the (More - Virtual Fence Preset List).
2. Press the '+ Preset Virtual Fence Setting'.
3. Set Virtual Fence Range and Correction Type/Level of each Collar. (More - Virtual Fence Preset List).
4. Enter the Place and Dog Name and save.
5. Return to the preset list and select the preset settings you wish to apply by pressing the load button below.

* If you want to make changes on Collar settings after 'Preset' was saved, you will have to either deselect the preset, or re-save the previous preset.

E-COLLAR

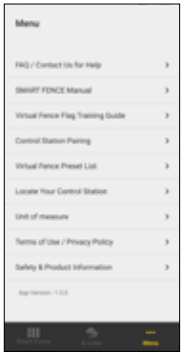


The correction setting on the E-collar will also apply when the dog breaches the fence boundary.

If you select a correction type that includes Static, adjusting the level with the slider and pressing the Correction button will immediately activate the correction on the collar. If you continue to press the Correction button, the correction will last up to 12 seconds.

If you do not want to use the E-collar button, switch the "E-Collar Enabled" setting to off.

••• MENU



- **Quick Start Guide**
  Describes the basic contents of the SMART FENCE App and how to use the devices.
- **SMART FENCE Manual**
  Links to the user manual for the Collar and the App.
- **Virtual Fence Flag Training Guide**
  Guides you to train your dog to recognize the Virtual fence.
- **CONTROL STATION Pairing**
  Pair your smartphone with SMART FENCE app with the Control Station.
- **Virtual Fence Preset List**
  Edits multiple preset settings of the Virtual Fence range and correction type (s)
- **Locate Your CONTROL STATION**
  Locate your CONTROL STATION through the beeping alarm sound if you cannot find the device.
- **Terms of Use / Privacy Policy**
  Check Terms of Use and Privacy Policy before use.

GENERAL TRAINING TIPS

1. It's important to understand that all radio frequency-based collars may experience a small amount of signal drift. This means the boundary line can naturally shift about 4 feet in either direction. Over time, your dog will learn the approximate location of the virtual fence, and the tone will serve as a warning when they get too close to the boundary.
2. Keep in mind that radio frequency collars can be affected by obstructions between the collar and the satellites. If you bought your collar during the winter, it is important to check the line in the spring once trees are fully leafed out to ensure the signal is reliable along the entire virtual fence boundary.
3. **Fitting the collar properly is crucial!** The collar needs to be snug enough that each contact point makes solid contact with your dog's neck. If it is too loose or if there is too much hair in the way the collar will not work reliably. Dogs with thicker fur may require contact point extensions or you may need to trim their fur to ensure good contact.
4. **Finding the right level for your dog is an important part of the process.** When you introduce the stimulation/correction, your goal is to have it just high enough that your dog notices it. As you walk your dog towards the virtual fence, watch your dog closely for a sign of a reaction. Some dogs will move their ears back or slightly cock their head or tense neck muscles when they first feel the stimulation/correction. If they do not react, check the fit of the collar before increasing the level. If you are sure that the collar is fitted properly increase the stimulation/correction one level at a time until you see a reaction.
5. **Don't make a big deal out of putting the collar on or taking it off.** You don't want your dog to associate the collar with the fence. We want the dog to consider the boundary to be absolute, and associate the noise of the collar with the boundary, but not the collar itself.
6. **Never pull or push the dog into the virtual fence area**, we want them to wander into it on their own.
7. **Remember that a virtual fence is not a substitute for behavioral training.** If your dog is reactive/aggressive towards other dogs or people it is essential to specifically train on that issue rather than simply using a virtual fence. A reactive/aggressive dog is likely to run through a virtual fence after another dog regardless of the stimulation/correction level that the collar is set to.
8. Working with distractions is highly dog dependent. If your dog is excited by other dogs, it will take much more work to ensure they respect the stimulation/correction when another dog passes by your yard. If your dog is extremely ball or prey driven motivated it may take more repetitions/practice until you can throw a ball through the virtual fence and have them not chase. It is key to understand your dog and train according to their personality.
9. If you remove flags to mow the lawn, make sure to place them in the same location.
10. Should you need to take the dog out of the virtual fence, we recommend removing the collar. Then, either place the dog in your vehicle to drive past the virtual fence, or pick the dog up to physically carry over the virtual fence. By doing this, it will make it easier for your dog to understand the virtual fence is not to be crossed.
    - DISCLAIMER: If you must train them how to walk through the fence safely, use the following steps:
    - Always put your dog on a leash before exiting.
    - Make a big deal of putting on the leash, but do not make a big deal about taking off their fence collar. Teach them a word such as "Safe" that you use each time you take them out.
    - Choose one spot (driveway, specific gate etc.) where your dog will always exit - with a leash on the dog.
    - Your dog may be nervous to walk past the line at first, and may need a lot of praise and excitement from you.

MAINTENANCE

Basic Maintenance
Make sure the rubber charging cap is securely in place when the system is in use. After each training session, carefully inspect the unit for any missing parts or damage to the casing. Damaged or broken casing may affect the waterproof guarantee on the unit. After confirming that there is no damage to the casing, rinse the receiver and clean out any dirt or debris.

Storage Maintenance
The unit should be fully charged before storing for extended periods. While in storage, the unit should be given a full charge once a month and before the first use.Store the units at room temperature. Do not keep the units exposed to extreme climates.

Troubleshooting
If the unit is malfunctioning, please refer to the "Troubleshooting Guide" before sending it to Dogtra for service. If you have any questions or concerns, you may email them to info@dogtra.com, or call customer service at (888) 811-9111.

TROUBLESHOOTING GUIDE

1. My dog is not reacting to the system.
- Make sure the receiver and transmitter are on.
- Make sure the collar strap is tight enough so both contact points are touching the dog's skin.
- The contact points may be too short for your dog's thick or long coat. You might need to trim down the hair on the dog's neck, so both contact points are touching the skin.
- The intensity level may be too low for your dog. Keep increasing the stimulation until the dog responds usually by neck movement, head shaking, looking over his shoulder, etc. (response may be very subtle so pay attention.)

2. The LED indicator light comes on, but I do not feel any stimulation.
– The battery may be low, so check the LED light for battery life.

3. The transmitter has no range or stimulation is less when the dog is farther away.
- The antenna(s) may be damaged. To order parts, please contact customer service at (888) 811-9111 or go to www.dogtra.com.
- The range indicated on the unit's box is for flat terrain. Heavy brush, trees, hills, or moisture will affect the range of your unit. For best range, hold the transmitter vertically above your head, and/or try moving to higher ground.
- Any electrical conductors will affect the range, such as cars, chain-link dog runs, metal structures, and radio towers. For best results, operate away from these objects.

4. My units are not holding a charge.
- The batteries might not be charged properly, or the charger, splitter, and the charging port may not be functioning properly. You can send in your charging units to have us inspect them.
– The charging pin may be damaged. Inside the charging port, there is a metal pin that should be standing straight up and stiff. If the pin is wobbling, broken, or missing, you will need to send the unit in to the Repair Department. The charging port must be clean

prior to charging; clean the dirt out with a cotton swab and some rubbing alcohol. If the dog is in saltwater, be sure to rinse the receiver and charging port with clean water.

– If the above does not resolve your issues, contact Dogtra customer service at info@dogtra.com or (888) 811-9111.

5. My dog has skin irritation.

- This may be due to an improper fit or from wearing the unit too long. If your dog exhibits signs of skin irritation, consult with a veterinarian. Once the dog's skin returns to a normal condition, continue to use the receiver and check your dog's neck each time you use the unit.

FCC/ISED WARNING STATEMENT

PART 15.19

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation

PART 15.21

Any changes or modifications (including the antennas) to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment under FCC rules.

PART 15.105

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

FCC and IC RF Radiation Exposure Statement: This equipment complies with FCC and IC RF Radiation exposure limits set forth for an uncontrolled environment.

This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

DOGTRA PRODUCT WARRANTY

LIMITED WARRANTY
For Dogtra Products Purchased from Dogtra Authorized Dealers

One-Year Warranty
Except as otherwise provided below, Dogtra warrants to the original retail purchaser ("You") that its Dogtra products shall be free of defects in materials and workmanship for a period of one (1) year from the date of purchase ("Warranty"). The Warranty covers the cost of repair (parts and labor) or replacement (if repair is not feasible) of a defective Dogtra product during said one-year period. For such repaired or replaced products, the remaining portion of the original warranty period, or ninety (90) days, whichever is longer, shall apply. Dogtra, at its sole discretion, shall determine whether to repair or replace a product covered by the Warranty.

Warranty Conditions
The Warranty is not transferrable and applies to your Dogtra product only if:
(1) You are the original retail purchaser of the product,
(2) You bought the product from a Dogtra authorized dealer, and
(3) You present a receipt or other proof of purchase showing a valid purchase date, the name and address of the authorized dealer, and the purchased product identified by model and/or serial number.

Warranty Exclusions
The Warranty does not cover damage, loss, or deterioration to your Dogtra product caused: by misuse, neglect, abuse, or other improper handling of the product; by failure to follow use or care instructions; by use of the product for other than its intended purpose; by accident or natural forces such as fire or flooding; or by normal wear and tear such as scratches to the product surface.

The Warranty also does not cover Dogtra products that: are purchased from non-authorized dealers; are purchased outside of the United States or Canada; have been damaged during shipment (even if Dogtra paid or arranged for shipping); have been modified or tampered with in any manner; are opened or repaired by anyone other than Dogtra; or have serial numbers that have been altered or defaced.

Sole Warranty
This Warranty is the only warranty offered by Dogtra for its Dogtra products. Other than said Warranty, Dogtra makes no other representations or warranties whatsoever regarding its products, whether oral or in any product manual, on any packaging, on any website, or in any other written material. No dealer of Dogtra products, nor any employee or agent of Dogtra, is authorized to make any additions, changes, or extensions to the Warranty. Dogtra, at its sole discretion and at any time, reserves the right to modify the Warranty.

DISCLAIMER OF OTHER WARRANTIES

THE FOREGOING WARRANTY IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. DOGTRA DISCLAIMS ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Remedies
Dogtra's liability is limited to the cost of repair or replacement of the Dogtra product under Warranty. Any claim or action to enforce the Warranty must be commenced within thirty (30) days of the Warranty's expiration for your product. Dogtra will not be liable for any indirect, incidental, special, consequential, or similar damages based on breach of warranty, breach of contract, negligence, strict tort, or any other legal theory related to Dogtra and its products. Damages that Dogtra will not be responsible for include, but are not limited to: loss of income or profits; loss of revenue or savings; loss of use of the product or associated products; cost of any substitute products or services; inconvenience, downtime, or any other time; loss of goodwill; claims of third parties including customers; and damage to property.

Legal Rights May Vary By State or Jurisdiction
The Warranty gives You specific legal rights, and You may also have other rights which vary by state or jurisdiction. Some states or jurisdictions do not allow certain limitations of implied warranties or of incidental or consequential damages or other remedies, so certain of the foregoing limitations may not apply to You.

If any portion of the Warranty is held by a court to be invalid or unenforceable, the remaining portions of the Warranty shall remain in full force and effect and shall in no way be affected or invalidated, and the invalid or unenforceable portion shall be modified so as to most nearly achieve the intent of the Warranty.

Product Registration
Dogtra recommends that customers register their products as soon as possible after purchase. Product registration will facilitate any future warranty service. You may also receive useful information and updates about your existing and future Dogtra products. To register your product, visit **www.dogtra.com/product-registration.** If your product is not registered with Dogtra, You will be required to provide a receipt or other proof of purchase (as provided above) to qualify for warranty service.

How to Obtain Warranty Service
Should your Dogtra product require warranty service, please contact Customer Service by phone or email for a warranty evaluation (see below for contact information). Upon approval of your warranty work, Dogtra will repair or replace (at Dogtra's election) your product without charge for labor or parts. You are responsible for shipping, including cost, of your product to Dogtra for warranty service. Dogtra will handle shipping, including cost, of the repaired or replaced product back to customers in the USA. Dogtra will not be responsible for shipping, including cost and/or applicable taxes or fees, for products sent to Canada. Such costs, taxes, or fees will be borne by the customer.

To register your product, visit ***www.dogtra.com/product-registration.***

Dogtra Customer Service
12322 Monarch Street, Garden Grove, CA 92841
(888) 811-9111 | repair@dogtra.com
Mon – Fri, 8:00 AM to 4:30 PM (PST)

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