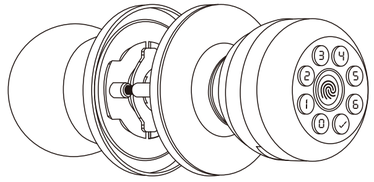
KLLOQUE

Installation Guide



User Manual

For installation tutorial video, please send an email with the title “K10 plus Installation Video” and the order number to **service@klloque.com**

Model : K10 Plus

Scan the QR code in 30 days and send us the order number to get:

- Free 1-YEAR warranty
- Free replacement for any quality issues
- Installation Video for the product

30-Day
Redemption Validity

KLLOQUE

Customer Service
Please send email to service@klloque.com

Warm Tips:

① Please check the size of the door and latch carefully before installation.

② This lock comes with a built-in rechargeable battery. Before installation, please recharge the lock for at least 3 hours.

③ Please use manual screw driver to install, electric screw driver is not recommended.

④ If the door knob appears to be damaged or does not operate properly, please contact customer service for further assistance.Email: **service@klloque.com**

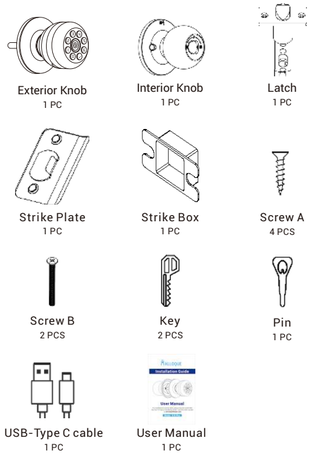
⑤ It is better to keep at least one key in a secure location as an extra precaution.

⑥ Note: The remote unlock can only be done by connecting the gateway, customers need to purchase the gateway separately.

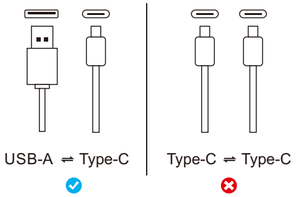
⑦ When the fingers are wet, the hands are sticky or not clean, the fingerprints will be hard or even impossible to unlock the door.

Part 1 Packing list

Before installation, please check carefully whether the package includes the above items. If there is any item missing, please contact Customer Service.
Email: **service@klloque.com**



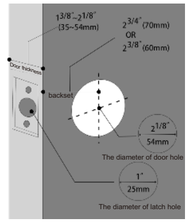
Part 2 Battery Charging



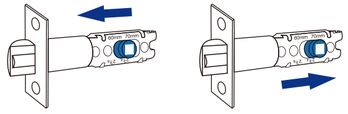
1.Please use USB-A ⇌ Type-C cable for charging or emergency power supply (as the top left figure shows).
2.This lock comes with a built-in rechargeable battery.
3.Before installation, please recharge the lock for 3-4 hours.

Part 3 Installation Guide

Step 1 .Preparing Door
Check the door's dimensions.



Step 2 .Adjust Latch Backset (If needed)
Measure your door backset, then adjust to the corresponding latch length.

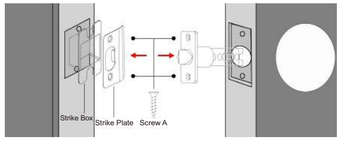


2-3/8"(60mm) 2-3/4"(70mm)

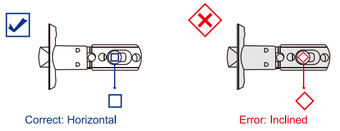
Press the square-shaped hole and pull the latch to set the latch backset to 60mm(2-3/8")or 70mm(2-3/4") to fit your door hole.

Part 3 Installation Guide

Step 3. Install Latch



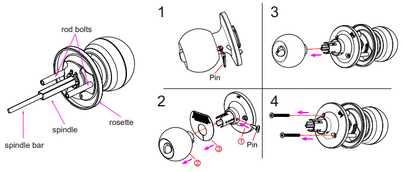
1.Insert the latch into the door hole,and tighten Screw A to fix the latch.
2.Install strike box and strike plate with screw A into the door frame.



Attention
Check latch's status:
The square hole must be horizontal, otherwise it will get stuck!

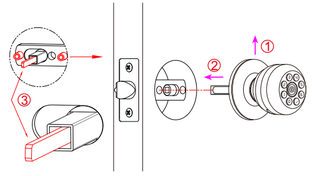
Part 3 Installation Guide

Step 4 . Pull out the Interior Knob



1.As the left figure shows, insert the pin into the hole and separate the rosette from the Interior Knob.
2.Then use a screwdrive to remove the screw B.

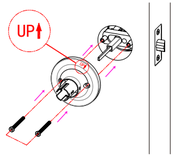
Step 5 . Install the Exterior Knob



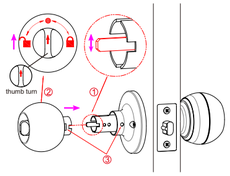
As shown left, install the Exterior Knob onto the door with the rod bolts going through the circular holes on the Latch, and spindle going through the square-shaped(center)hole.

Part 3 Installation Guide

Step 6 . Install the Interior Knob



The “up ” mark above the rosette should face upward.
1.Install the rosette onto the door with the rod bolts aligning the circular holes and spindle aligning the square-shaped (center)hole.
2.Then insert the Screw B into the circular holes and tighten them to secure the rosette.



1. Make sure the spindle bar is in the vertical position as shown left.
2. Rotate the thumb turn to the circular mark.
3. Insert the Interior Knob into the rosette by aligning the hole of Interior Knob with the spindle bar and aligning the rectangular hole at the edge of the interior knob with the circular hole at the edge of the rosette.

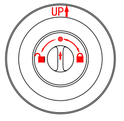
Part 4 Technical Parameters

Name	Parameter Description
USB	Type-C/5V2A
Fingerprint Capacity	20
Password Capacity	20
Low power warning	3.3V±0.2
Voltage range	3.0~4.2V
Stand-by current	⩽90μA
Working current	⩽500mA
Working temperature	23 °F~131 °F(-5°C ~55°C)

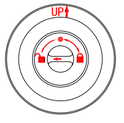
Part 5 Indicator Lights

Action	Buzzer	Indicator
Power on	Beep once	Inactive
Fingerprint added successfully	Long Beep	Stay green for a while
Unlocking successful	Beeps once	Blinks green once
Unlocking failure	Beeps twice	Blinks red once
Low battery warning	Beeps once	Blinks green then blinks red
Resetting successful	Long Beep	Blinks green once

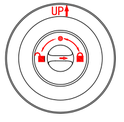
Part 6 Operation Guide



Normal Mode
As the figure shows, rotate the thumb turn to circular mark above the thumb turn to switch to normal mode. In the normal mode, after unlocking with the fingerprint, the door knob automatically locks in 5 seconds.
Both members and administrators can unlock with their fingerprints.

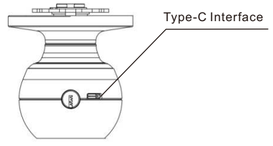


Passage Mode
As shown right，rotate the thumb turn to unlock sign on the left to activate passage mode. After activating passage mode, the door knob is **always unlocked.**



Privacy Mode
As the figure shows, rotate the thumb turn to lock sign on the right to activate privacy mode.Both members and administrators can unlock via app.
Only the administrators' fingerprints can unlock.

Part 6 Operation Guide



Key To Unlock
Insert the key into the keyhole at the edge of the Exterior Knob and turn key 120°to unlock, then turn the Exterior Knob to open the door.

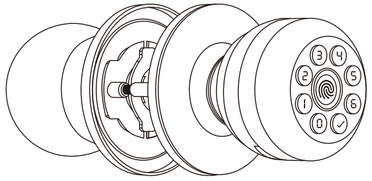
Low Power Indication
After being unlocked by fingerprint or APP successfully, it is time to recharge the lock when the buzzer beeps once and the fingerprint identification area flashes green and then flashes red.
Connect a power bank to the type-C interface on the knob for charging.



Restore the Factory Setting
Unlock the smart lock with either app or fingerprint, rotate the thumb turn from the circular mark to the unlock sign on the left and then return the thumb turn to the circular mark, after repeating this operation 5 times, conduct the same operation towards the right for 5 times. After that, you will hear the long beep and the fingerprint identification area flashes green.
Any fingerprints can unlock the lock.

KLLOQUE

APP Guide



User Manual

Model : K10 Plus

Part 1 Pairing your Lock

Step 1 . Download the App

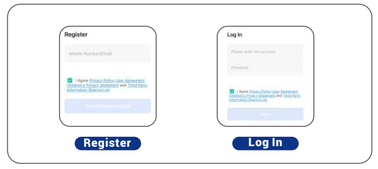
Scan the Smart Life QR Code

Search "Smart Life"

Download on the App Store

GET IT ON Google Play

Step 2 . Register or Log in an Account



Step 3 . Add Your Lock

A. Enable phone Bluetooth and Wi-Fi or Mobile Network



B. Add device



❶ Tap "Add device"



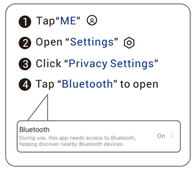
❷ Touch fingerprint screen activated to automatically search (Key Step)



❸ Tap "Add" to add successfully

Warm tips:
If you still can't add a device, check this setting by following the steps below.
+ Grant permissions for "Bluetooth" in Smart Life APP.

❶ Tap"ME"
❷ Open "Settings"
❸ Click "Privacy Settings"
❹ Tap "Bluetooth" to open

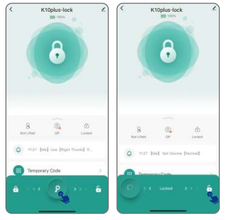


Part 2 Pair the Lock

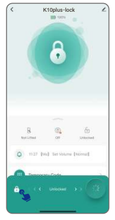


Successful connection! You can click this icon "✎" to rename the lock or just click "Done" to complete the pairing.

Part 3 APP Unlock/Lock



Unlock via Bluetooth
Unlock: Hold and drag the icon " " to the icon " ".



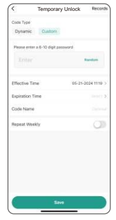
Lock via Bluetooth
Lock: Hold and drag the icon " " to the icon " ".

Part 4 Temporary Code



Dynamic Code: Its validity period is 5 minutes.It can be used multiple times before it expires.

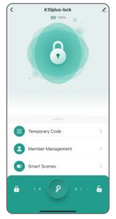
Warm tips:
1. Password Privacy: Save your password as the app won't display it.
2. Please end with "✔" for the correct password entry, or it will fail.
3. If you make a mistake when entering your password, you need to tap "✔" and re-enter it.



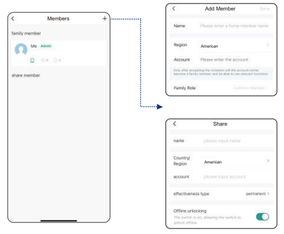
Custom Code: Follow the instructions on page to fill in the blanks.
Remember to set the Expiration Time of your password before saving it.

Warm tips:
1. Password Privacy: Save your password as the app won't display it.
2. Please end with "✔" for the correct password entry, or it will fail.
3. If you make a mistake when entering your password, you need to tap "✔" and re-enter it.

Part 5 Member Management



Select "Member Management" and tap "+" to add/share/cancel members.

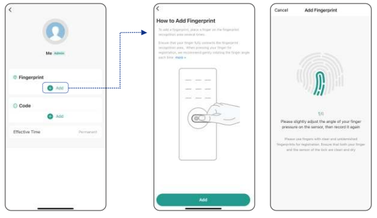


Tap "Add Member"

Or

Tap "Share Member"

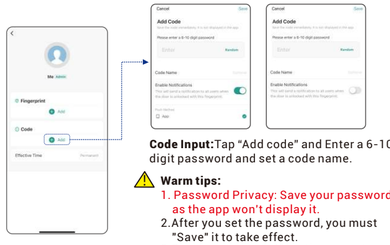
Part 6 Fingerprint Input



Fingerprint Input: Press "Add" and follow the instructions to add fingerprints.

Warm tips:
1. Please keep your fingers and sensing area clean and dry before inputing your fingerprint.
2. For improving the fingerprint recognition rate of the elderly, children or people with light fingerprints, it is necessary to create more fingerprint files and input different angles of their fingerprints.
3. For your privacy, your fingerprints will be stored in the device only.

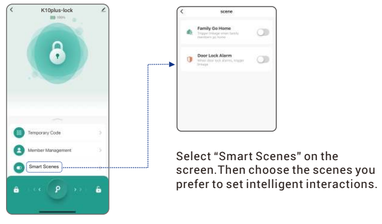
Part 7 Code Input



Code Input: Tap "Add code" and Enter a 6-10 digit password and set a code name.

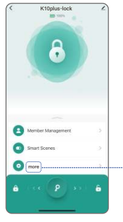
Warm tips:
1. Password Privacy: Save your password as the app won't display it.
2. After you set the password, you must "Save" it to take effect.
3. Please end with "✔" for the correct password entry, or it will fail.

Part 8 Create Smart Scenes



Select "Smart Scenes" on the screen.Then choose the scenes you prefer to set intelligent interactions.

Part 9 More



Choose "More"to turn on/off "Remote Unlock" and set up the "**Lock Volume**" to Mute or Normal.

Warm tips: Remote unlocking requires a gateway connection.

Part 10 Device Information Set Up



1. Press the product name "✎" to check and set up the relevant information.
2. Press "Remove Device" to reset all the information of this lock in the app.

Part 11 Product Features

Fingerprint Unlock

Password Unlock

APP Unlock

Key Unlock

Auto Unlock

Privacy Mode

Passage Mode

Mute Mode

History Log

FAQ

Q:Why can't the door lock recognize my fingerprint well or it failed to unlock with the App?
A:When recording fingerprints, please place your clean and dry finger at different angles and positions to ensure that a larger area is scanned. The old and children may not use their fingerprints effectively, so keep fingers clean before unlocking.
If two apps use Bluetooth to manage one lock at the same time, only one user can connect to control this lock.

Q:If the batteries die, how can I open the door?
A:The smart door knob built-in rechargeable battery. You can use an emergency power supply to charge the smart door knob through a USB A+Type C port or use the backup key to open the door.

Q:After installing the new lock, what should I do to pair and set it up?
A:This smart Knob is controlled by the Bluetooth Smart Life app. Please confirm that the Bluetooth and Location permission is turned on for the App. After authorization, you need to touch the fingerprint sensor to wake up the smart lock.If two use APP to manage one lock at the same, only one user can connect to control this lock.

Q:Why is my Smart Lock low-powered?
A:Charge the lock for 3-4 hours before installing. When the low battery warning occurs (fingerprint unlocked first green light then flashing red light), indicating the need for charging.

Q:What is the difference between administrator and user?
A:The first user who adds the knob to Smart Life App is the administrator. The admin can manage the fingerprint and password.

Q:Why can't I open the door lock even though I have set the password in the app?
A:Please make sure that after you set the password, you must SAVE it to take effect.

FCC WARNING

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The equipment has been tested and found to comply with the limits for a Class B digital device.Pursant to part 15 of the FCC Rules. These limits are designed to provide reasonble protection against harmful interfence in residential installation.This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.However,there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on , the user is encouraged to try to correct the interference by one or more of the fowllowing measures:

-Reorient or relocate the receving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interfence.
(2) this device must accept any interfence received, including interference that may cause underired operation.