CallToU

IINST-EN-CC01-E-01A-202504022

Caregiver Pager System



Model: CC01-E-01A

CallToU

Since 2015, CallToU has been driven by a simple belief: every golden year deserves dignity, safety, and warmth. Through intelligent technology and heartfelt care, we empower seniors to live independently while giving families peace of mind.

From design to delivery, we hold ourselves to the highest standards, ensuring every product reflects our commitment to quality. Today, over 1 million seniors worldwide trust CallToU to simplify daily life and strengthen family bonds.

As pioneers in smart home care, we will never stop innovating. Together, let's build a future where aging is not just supported—but celebrated.
Care Beyond Technology. Family Beyond Distance.

Safety Instructions

The instruction manual contains important information to prevent harm to the user and other people and damage to property, and to ensure safe and correct use of the product. Please thoroughly understand the following contents (displays and graphic symbols)

Caution



Do not place the product in or near an inflammable, explosive, or hazardous object.



Do not disassemble the product. Disassembly may result in a risk of safety hazards.



Do not drop or subject it to strong impact. It will be the cause of the failure.



Do not use chlorine-based or acidic detergents for cleaning. The main body may become discolored or deformed, or toxic gases may be generated, which may harm your health.



Do not be mixed with other commercial wastes for disposal.



If you feel any abnormality such as getting hot or smelling strange, please stop using it immediately. It may cause fire or electric shock.



Children should be supervised to ensure that they do not play with the appliance.

Scan QR Codes to Get More Assistance

QR Codes for User Manuals in Multiple Languages

German French Spanish Italian

QR Code for Product Operation

QR Code for Brand Website

Model: E-01
FCC: 2AWYQ-E-01A
IC: 27222-E01

219-259128
Made in China

www.calltou.com
Service01@calltou.com

Address:
room 605,building 2,hengdali factory,chidian , Jinjiang,fujian,CN

Functions



LED Indicators



55 Chimes



500ft Signal Range



5 Level Volumes



Memory Function

Easy to Use: Plug and play

Reliable: Works up to 500 feet(outdoor) / 300 feet(indoor).

Volume Control: 5 levels: 0dB (mute) to 110dB, suit your environment.

55 Chimes: Choose from 55 unique melodies to create your preferred sound.

Memory Function: The device will remember your pairing, and chime settings even after a power outage.

Easily Expandable:

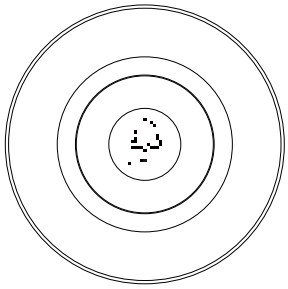
- One Call Button can be paired with 30 receivers;
- One receiver can be paired with numerous Call Buttons;
- Other models of CallToU receivers and Buttons can also be working together;
- For more information please refer to our customer service.

Check the Packing List

Before using the product, please review the packing list attached below to ensure all items are present. If you notice any missing items, please feel free to contact us.



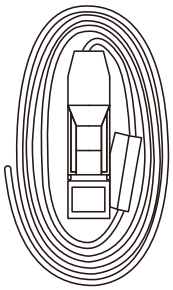
Receiver



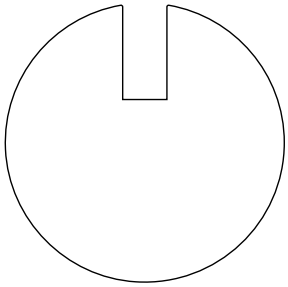
Call Button
(Containing Battery)



User Guide



Lanyard



Double-Sided
Adhesive Tape

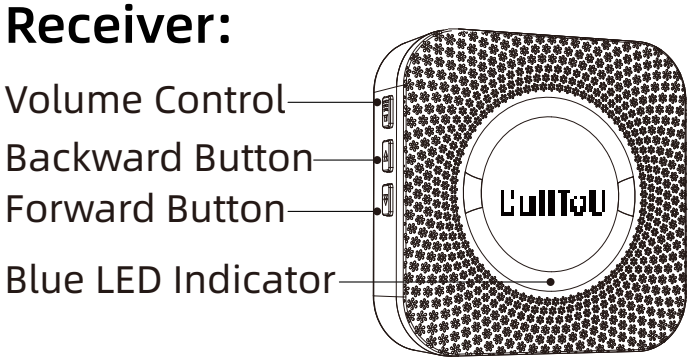


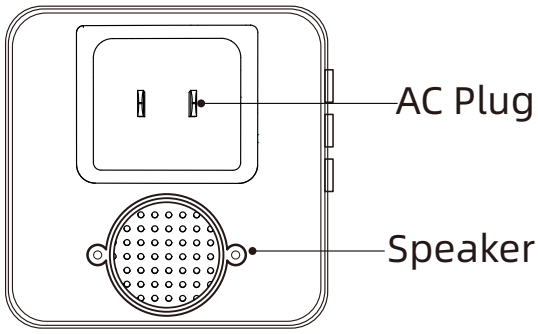
Screwdriver

Note: The product's color, quantity, and number of accessories, will depend on your order.

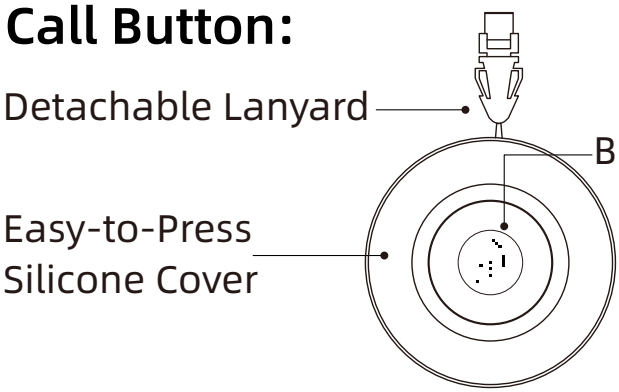
Product Diagram

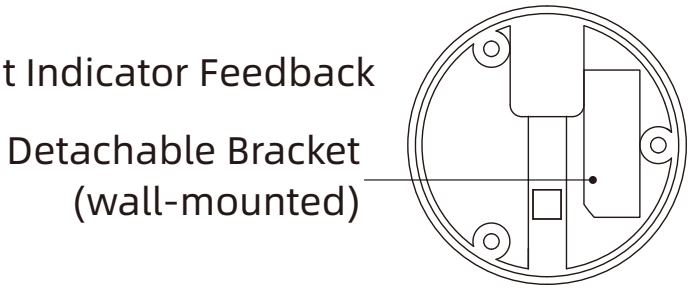
Receiver:





Call Button:





Note: Note: The Call Button low battery indication is a blinking light.

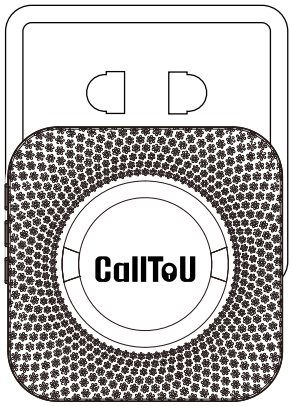
Specifications

	CC01 Receiver	E-01A Call Button
Power	AC110-260 Wide Voltage	12V 23A Alkaline Battery
Frequency	433MHz	
Barrier-free distance	500feet/150m	
Indoor usage distance	300feet/91m	
Waterproof Level	--	IP55 (Call Button)
Operating Temperature	-30℃-70℃/-22℉-158℉	

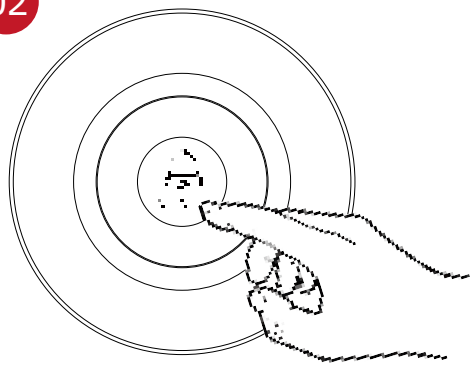
Operating Instructions

Plug & Play (Paired Before Delivery)

01

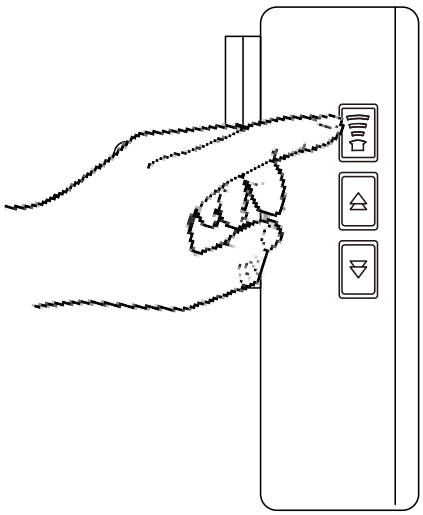


02



STEP 1 Plug the receiver into an AC socket. It will ring and flash.

STEP 2 Press the Call Button. The receiver will ring and flash.



How to Change Volume

Press the "Volume Key" on the receiver to select your preferred volume from 5 levels, including Mute Mode.

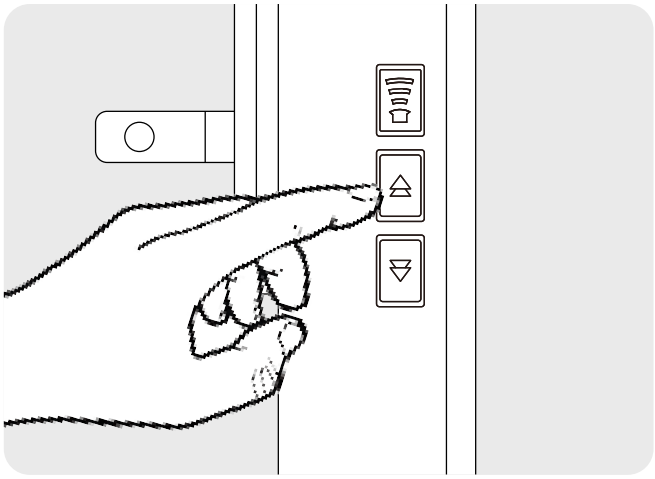
How to Change the Melody ?

Select the ringtone you like, and re-pair the Call Button to successfully change the ringtone. (How to Pair?)

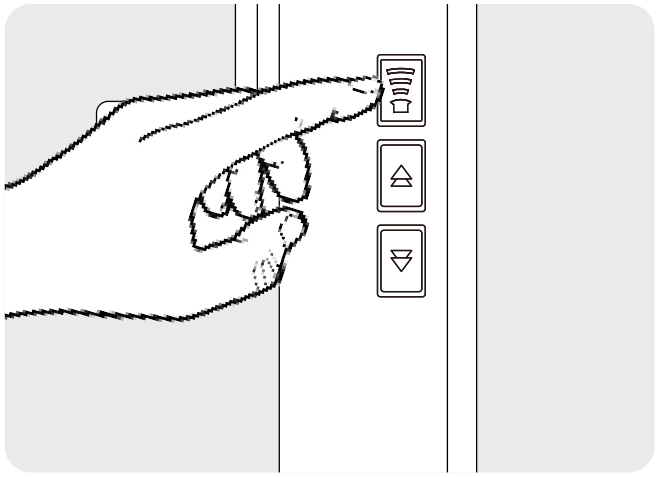
※Warm Reminder:
The steps for pairing the new buttons / receivers are the same as "How to pair"

Operating Instructions

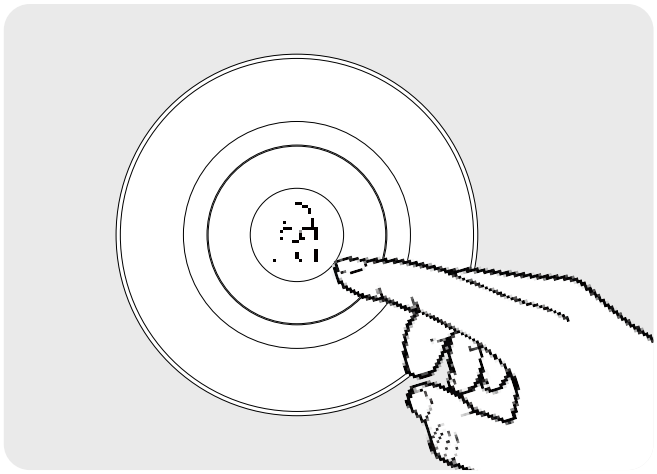
How to Pair ?



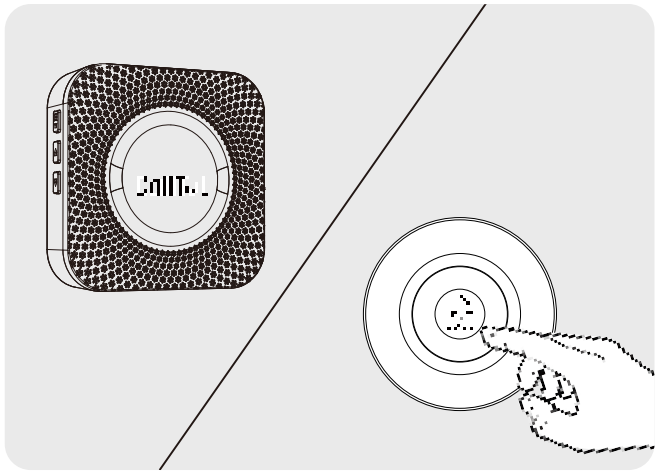
STEP 1: Press the "Forward/ Backward" buttons on the receiver to select a ringtone.



STEP 2: Hold the "Volume" button until the LED flashes (with a "Ding").



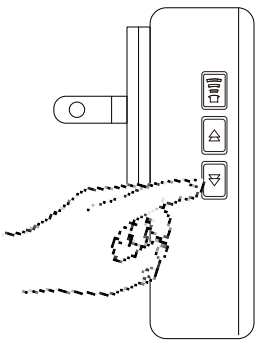
STEP 3: Press the call button quickly. A"Ding-Ding" confirms pairing.



STEP 4: Test the ringtone to finalize pairing.

Operating Instructions

How to Clear the All Pairing Records ?



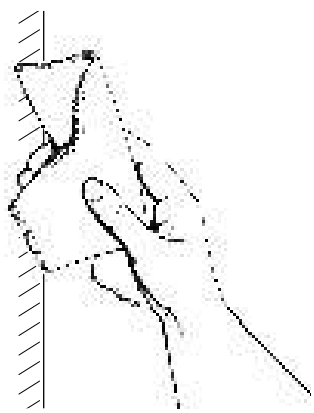
STEP 1: Press the " ▽ " for 5 seconds until it "dings" and the light blinks to clear all buttons records.

STEP 2: After all pairing records are cleared, the receiver enters pairing mode automatically; Please refer to the "How to pair?" on page 8 to re-pair Call Button.

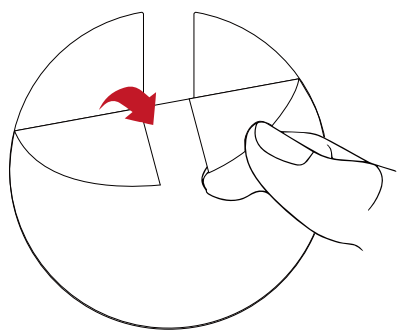
※Exit Pairing Mode:
Automatically ends after 30 seconds of inactivity
※Testing Range:
Ensure the receiver is within range for signal reception.

How to Install the Call Button ?

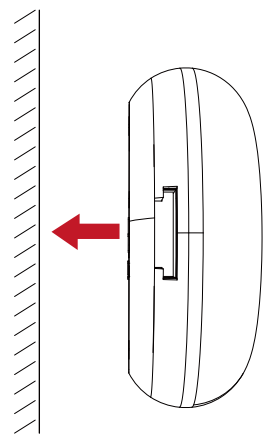
01



02



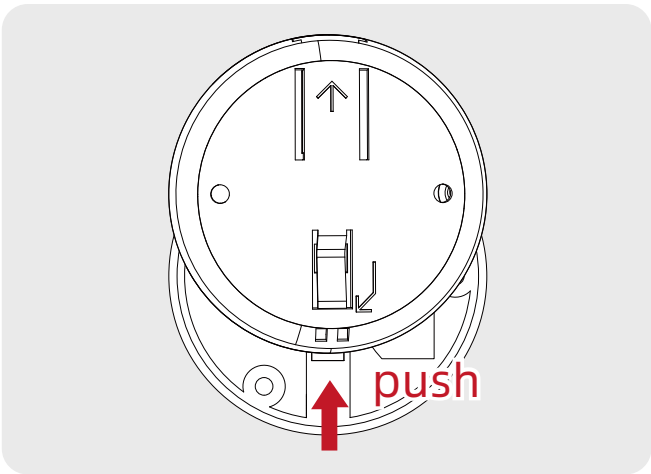
03



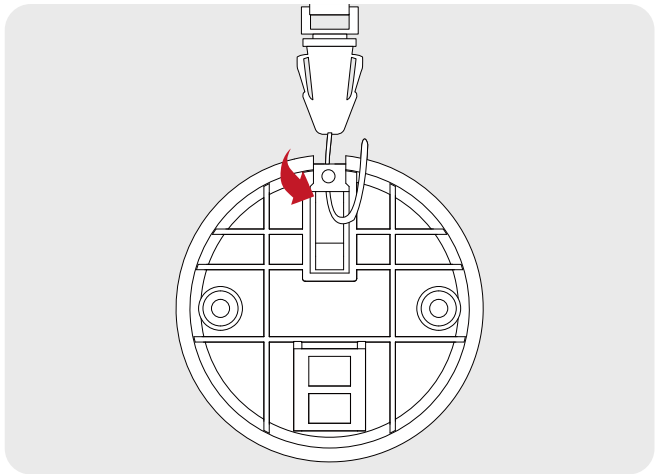
Step 1: Clean the installation surface.
Step 2: Apply the adhesive tape.
Step 3: Press the Call Button firmly adherently against the wall surface.

Operating Instructions

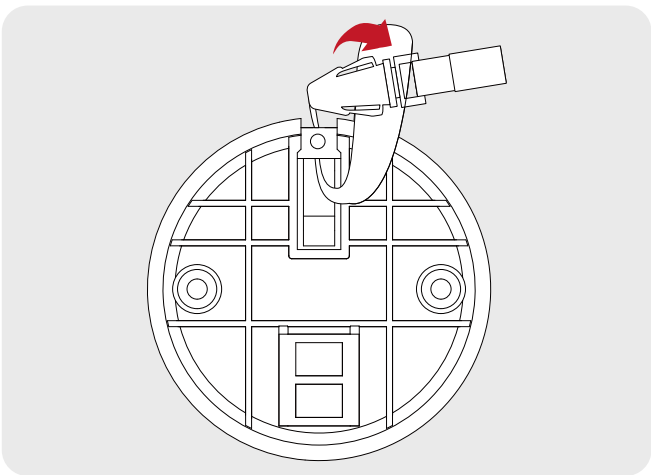
How to Attach Lanyard ?



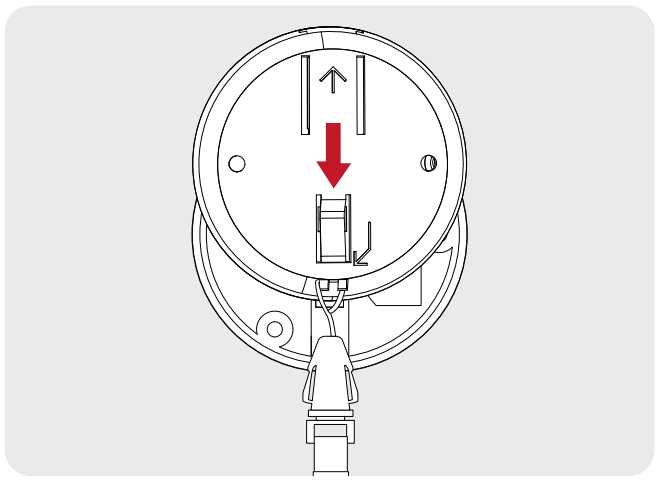
STEP 1: Slide the back cover in the direction of the arrow.



STEP 2: Pass the rope through the lanyard loop.



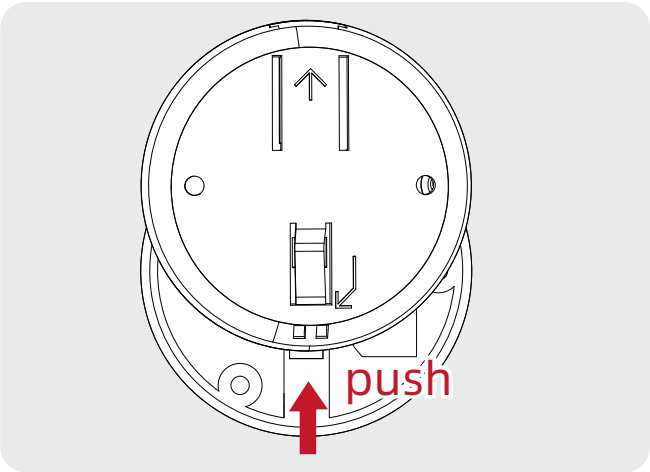
STEP 3: Loop the tip of the rope over the entire lanyard.



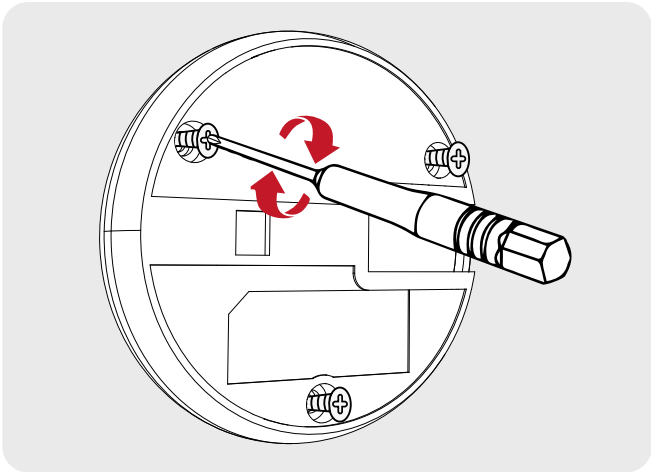
STEP 4: Slide the back cover back into place.

Operating Instructions

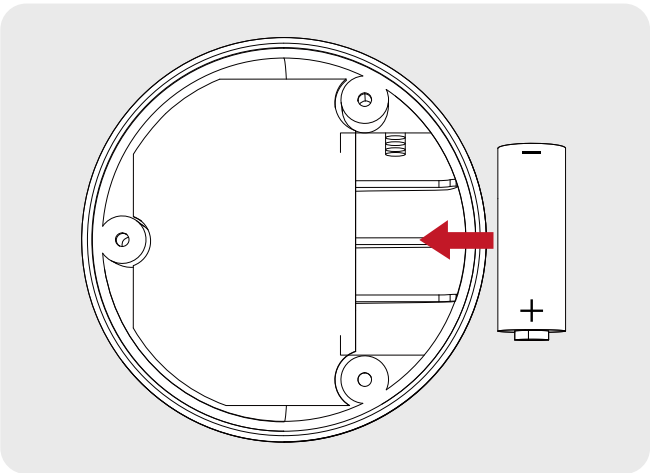
How to Replacing Battery ?



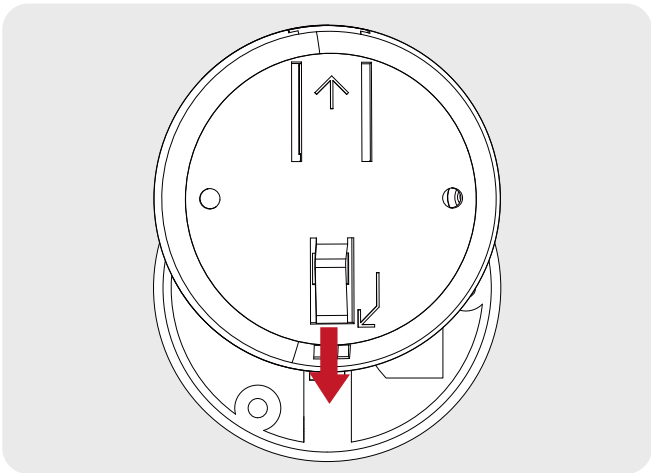
STEP 1: Slide the back cover in the direction of the arrow.



STEP 2: Turn the screwdriver to open the button base.



STEP 3: Replace the **23A 12V alkaline battery.**



STEP 4: Close the button base, retighten the screws, and close the back cover.

Frequently Asked Questions (FAQs)

Q: Why Is the Receiver Ringing Abnormally?
Q: Extra Purchased Buttons cannot be Paired ?
To fix the noise:

- Unplug and re-plug the receiver.
- Clear all pairing records and repair the system. (Refer to "How to Clear All Pairing Records"/ "How to Pair?")
- If the issue persists, contact our customer service.

Q: What could be the reason for the pager system not working?
Possible causes include:

- Does the receiver make a sound or flash when pressing the volume key? If not, check if it's powered on. If everything is fine, the Call Button may be the issue.
- Does the Call Button light up? If not, replace the battery.
- If both are fine, clear the all pairing records and repair (refer to "How to Clear the All Pairing Records?").
- Test the system at its maximum range; out of range, it won't work.

Q: Do I need to pair the receiver and Call Button by myself?
A: No, they are prepaired at the factory.

Q: How do I change the default ringtone?
A: To change the default ringtone, select your preferred one and re-pair (refer to "How to Change the Melody?").

Q: Can I purchase multiple sets and pair them together?
A: Easily Expandable:
(1) One Call Button can be paired with 30 receivers; One receiver can be paired with numerous Call Button; （refer to “How to Pair?” ）
(2) Other models of CallToU receivers and buttons can also work together;

A Letter from CallToU

Many thanks for thinking of us and choosing us!
For everyone in the CallToU family, it's our honor to have you as our customers. It's always a pleasure serving you and certainly looking forward to more in the future.

A big thank you for helping us to grow!
Our customer service, especially in the after-sales phase, guarantees the satisfaction of our clients. In line with this strategy we hope you share with us your feedback at any time, be it positive or negative. There is always room for improvement, so if we can serve you better in any way please do inform us.

We provide 1- year limited product warranty to the original purchaser against manufacturing defects in materials and workmanship, not covering any normal wear and tear, improper handling, or accidental damage.

Best regards,
CallToU Customer Care Team

CAREGIVER PAGER SYSTEM
CC01 HOME CAREGIVING - - MAKING HOME CARE EASY FOR EVERYONE