We're sorry if you are experiencing any problems with one of our Feit Electric products. We strive to deliver the highest quality products available. Our customer service team is ready to assist you first by troubleshooting problems you are experiencing. If you are still having issues with the product despite our best efforts we will also be happy to help you with a warranty return claim. Read below for additional information about warranty returns.

What is Feit Electric's warranty return policy?

Feit Electric offers a limited 3 years manufacturer's warranty covering failures due to defects in workmanship or materials within the warranty period.

The warranty period depends on the product and begins when your product is purchased from an authorized Feit Electric reseller. For specific warranty information please check the product packaging.

If you are unsure if your product is still within the warranty period based on your date of purchase please contact the Feit Electric customer service team for assistance.

What is required to file a claim?

Here are a few guidelines to keep in mind:

1. The product warranty is only valid for the original purchaser of the product and is not transferable.

2. Your Feit Electric product must have been purchased from an authorized Feit Electric reseller in order to be eligible for warranty coverage.

3. Proof of purchase is required to file a warranty claim.

How do I file a claim?

For the quickest and most effective service, please check with your retailer where it was purchased, who may be able to provide you with an immediate solution depending on their return policies.

If you have a problem that prevents you from returning the product to the retailer, our customer service team can assist you here.