LIMITED WARRANTY

WHO IS COVERED:
This product is warranted to the original purchaser or the person receiving the product as a gift, it is warrented against defects in materials and workmanship as based on the date of original purchase from an Authorized Dealer. The original sales receipt showing the product name and the purchase date from an authorized retailer is considered proof of the date of purchase.

WHAT IS COVERED:
Subject to the exclusions contained below, Polti USA, Inc. warrants this product to be free from defects in materials and workmanship for a period of 1 (one) year from the date of purchase.
At its option, Polti USA, Inc. will either repair the product at no charge, using new or refurbished replacement parts; exchange the product with a product that is new or which has been manufactured from new, or serviceable used parts and is at least functionally equivalent to the original product in current inventory; or refund the original purchase price of the product. Polti USA, Inc. warrants replacement products or parts provided under this warranty against defects in materials and workmanship from the date of the replacement or repair for the remaining portion of the original product's warranty. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Polti USA, Inc.'s property.
When a refund is given, your product becomes Polti USA, Inc.'s property. Replacement products can only be sent if all warranty requirements are met. Failure to follow all requirements can result in delay or denial of warranty

WHAT IS NOT COVERED EXCLUSIONS AND LIMITATIONS:

This limited warranty does not cover defects due to incorrect use or use other than that is identified in the instruction manual, which is an integral part of the contract of sale for the product. The limited warranty does not cover parts that are subject to normal wear and tear (consumables such as filters, brushes, etc.),
Defects or damage that result from (a) the use of non-Polti original accessories, spare parts or consumables, (b) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse, (c) use of the products for commercial purposes; (d) subjecting the product to abnormal usage or conditions, (e) limescale build-up, and (f) chance (fire, short circuit) which are not the fault of Polti USA, Inc., are excluded from coverage.
Polti will accept no responsibility for any injury to people or animals or damage to property directly or indirectly resulting from failure to follow the instructions provided in the instruction manual, including, without limitation, warnings and product maintenance instructions.
The limited warranty does not cover damage caused by service performed by anyone other than an Authorized Service Location, to a product or a part that has been modified without written permission, if the recommended maintenance of the product is not correctly performed or if any product's serial number has been removed or defaced.

THIS LIMITED WARRANTY DOES NOT COVER:
• Product repair and/or part replacement because of improper use or maintenance, connections to improper voltage supply, power line surge, lighting damage, unauthorized repair or other cause not within the control of Polti USA, Inc..
• Damage from mishandled shipments or transit accidents when returning product.
• A product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.
• Product lost in shipment and no signature verification receipt can be provided.
• Failure to operate in accordance with the Instructions Manual.

WHAT OTHER LIMITATIONS ARE THERE?

ANY IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL POLTI USA, INC. BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

TO OBTAIN ASSISTANCE

For technical support go to www.polti.com and select customer care / technical support or call:

USA: 1-888-99-POLTI (1-888-997-6584)
Monday - Friday: 8am - 6pm EST