Vacuum Steamer for Clothes-Troubleshooting Guide

What to do when the touch screen is not sensitive or steam is weak / missing.



Touch screen not sensitive



No steam / weak steam

Use these steps for customer troubleshooting or after-sales service.

Touch Screen Not Sensitive

Use the suction cup to lift the display screen out.



1 Product with unresponsive touch screen



2 Prepare a suction cup



3 Press the suction cup flat onto the touch screent



4 Hold the product down with your left hand. Pull the suction cup upward firmly with your right hand to remove the display screen.

Tips:

Should your touch screen be insensitive, kindly contact us and we will send you new sticker accessories.

Do not pry with sharp tools. Keep dust away from the display and sticker.

Replace the touch sticker

Remove the faulty sticker, install the new sticker, then reinstall the display screen.



5 Remove faulty sticker



6 Peel new sticker film



7 Align sticker with slot



8 Install sticker flat



9 Insert display screen



10 Press left clip down

Finish

Screen should sit flat and fully in place.

After assembly, power on and test the touch icons.

Check the water path

Make sure air and water can flow normally.



1 Check air inlet gap



2 Press inlet to open



3 Inlet hose bends must be smooth, no kinks allowed



4 Keep about 1 mm gap

Result

Refill the tank and test steam again.

If steam is still weak or missing, contact customer support.

Need Help?

Please contact us at lunapurr@126.com if you have any questions.
Our after-sales team will help you resolve the issue.

Thank you for choosing LUNAPURR.

We are here to support your product experience.