Govee

User Manual

Model: H1370

Govee Ceiling Fan with Lights

IMPORTANT SAFETY INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS When using products, basic precautions should always be practiced including the following:

READ AND FOLLOW ALL SAFETY INSTRUCTIONS.

All safety messages will alert you of what the potential hazard is, tell you how to reduce the chance of injury, and let you know what can happen if the instructions are not followed.

- WARNING: To Reduce The Risk Of Fire, Electric Shock, Or Personal Injury, Mount Directly To A Structural Framing Member Or To An Outlet Box Marked Acceptable for Fan Support of 15.9 kg (35 lbs). For Outlet Box Mounting. Use Mounting Screws Provided With The Outlet Box.
- To avoid possible electrical shock, before installing or servicing your fan, disconnect the power by turning off the circuit breakers to the outlet box and associated wall switch location. If you cannot lock the circuit breakers in the off position, securely fasten a prominent warning device, such as a tag, to the service panel.
- To reduce the risk of electric shock, this fan must be installed with an isolating wall control/switch.
- WARNING:To reduce the risk of personal injury, do not bend the blade brackets when installing the blade brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.
- Chemical burn hazard. Keep batteries away from children. This remote contains a lithium button cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention. Dispose of cells properly and keep away trom children. Even used cells may cause injury.
- Non-rechargeable batteries are not to be recharged. Exhausted batteries are to be removed from the product.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and

knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. It is recommended that children be supervised to ensure that they are not using the appliance improperly.

- WARNING: To reduce the risk of fire or electric shock or injury to persons. do not use replacement parts that have not been recommended by the manufacturer (e.g. parts made at home using a 3D printer).
- Read all instructions and safety information before installing your new fan. Review the accompanying assembly diagrams.
- Make sure all electrical connections comply with local law and the national electrical code. Please hire a qualified electrician or consult a do-it -yourself wiring handbook if you are unfamiliar with installing electrical wiring.
- Make sure the installation site is roomy enough to allow fan blades to rotate. There is at least seven feet from the floor to fan blades' tips.
- If you are mounting the fan on a ceiling outlet box, please use a metal outlet box. Secure the box directly to the building structure. The outlet box and its support must be able to support the rotating fan (at least 35 lbs).Do not use a plastic outlet box. Attach the mounting bracket using the ceiling outlet box's hardware.
- After installing the fan, make sure all the connections are secured so that the fan won't fall.
- Do not insert anything between fan blades while the fan is operating.
- Turn the fan off and wait for it to stop before reversing fan's rotating direction.
- WARNING: To Reduce The Risk Of Fire Or Electric Shock, Do Not Use This Fan With Any Solid-State Speed Control Device. You must install the outlet box using the two steel screws and lock washers coming with the fan.
- The splices after being made should be turned upward and pushed carefully up into the outlet box.
- Instructions for supply connections: the white conductor of a fan identified as grounded conductor to be connected to a grounded conductor of power supply, the black conductor fan identified as ungrounded conductor to be connected to an ungrounded conductor of power supply, the green conductor of fan identified for equipment grounding to be connected to an equipment-grounding conductor.
- The total weight of the fan install to outlet box is 6.9 kg, check that the outlet box is securely installed in place such that it is able to support at least the fan weight.
- When mounted directly to the building structure, appliance installation shall not expose combustible material and do not install the appliance to a ceiling with combustible finish. The installation of the appliance cannot leave the wood of the rafters or any thermal insulation exposed to the interior of the room.

- To Reduce The Risk Of Electric Shock, Disconnect The Electrical Supply Circuit To The Fan Before Installing Light Kit.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- WARNING: If unusual oscillating movement is observed, immediately stop using the ceiling fan and contact the manufacturer, its service agent or suitably qualified persons.
- WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

a. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
b. Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
c. Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.
d. When cutting or drilling into wall or ceiling, do not damage electrical wiring and other hidden utilities.
e. If this unit is to be installed over a tub or shower, it must be marked as appropriate for the application and be connected to a GFCI (Ground Fault Circuit Interrupter) – protected branch circuit.

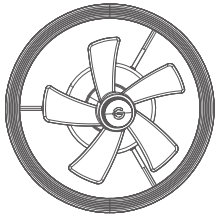
- Never touch uninsulated cables, especially AC cables, with bare hands.

SAVE THESE INSTRUCTIONS

Introduction

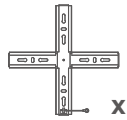
Thanks for choosing Govee Ceiling Fan! This product has been thoroughly tested and is suitable for offering ambiance to your living rooms, bedrooms, etc. The device can be controlled via the app and voice assistant. With Govee Home App, you can adjust the brightness, color temperature, change the color, and set multiple timers. A variety of scenes and music modes are preset in the app for you. Additionally, you can bring your creativity to the lights with DIY Mode!

What You Get



x 1

Ceiling Fan



x 1

Ceiling Bracket



x 1

User Manual



x 1

Quick Start Guide



x1

Service Card



x 4

WoodScrew



x 4

Wire Nut (Optional)



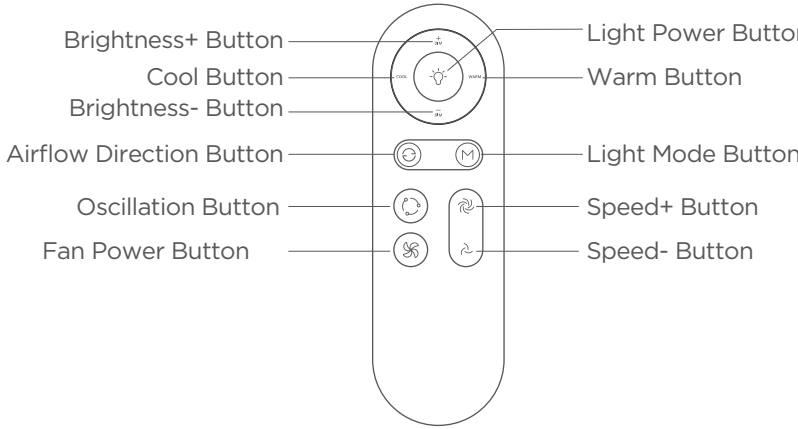
x 4

1 to 1 Wire Connector

x 4

Plastic Screw Anchor

Control Panel



Buttons	Instructions
Fan Power Button	Press to turn the fan on/off. **Note:** Long press the power button and the speed button for 10 seconds to restore the fan to factory settings and disconnect Wi-Fi and Bluetooth.
Oscillation Button	Press to turn the fan blade oscillation function on/off.
Airflow Direction Button	Press to change the airflow firection(Upward/Downward).
Speed+ Button	Press to increase the speed of the fan.
Speed- Button	Press to decrease the speed of the fan.
Light Power Button	Press to power the Light on/off.
+ DIM Brightness+ Button	Press to increase the brightness of the lamp.
− DIM Brightness- Button	Press to decrease the brightness of the lamp.
WARM Warm Button	Press to make colors warmer.
COOL Cool Button	Press to make colors cooler.
Light Mode Button	Press to change Color/Scene. **Tips:** Enter the Device Settings page in Govee Home App. Tap “Preset Features” to manage the colors.

Installing Your Device

Assemble this ceiling light by following the Quick Start Guide.

Pairing Your Light with Govee Home App

What You Need:

- A Wi-Fi router supporting the 2.4GHz and 802.11b/g/n bands. 5GHz is not supported.

1. Download Govee Home App from the App Store (iOS) or Google Play (Android). Log in with your account. New users need to create an account.
2. Turn on the Bluetooth on your smartphone.

3. Open the app, tap the “+” icon in the top right corner and search for “H1370”.

4. Tap the device icon and follow the on-screen instructions to complete pairing.



Download on the App Store

GET IT ON Google Play

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Matter User Guide

1. How to use Matter

Step 1: Find the Matter QR code or device number on the product or on the "Device Settings" page in Govee Home App.

Step 2: Turn on the Bluetooth on your smartphone and keep it on.

Step 3: Download and open an app that supports Matter such as Amazon Alexa/Google Home/Apple HomeKit, etc.

Step 4: Use the device number or QR code on the device in the app to complete the network connection with Matter for the device.

2. Important:

You will need to complete the network connection of apps that support Matter (e.g. Amazon Alexa/Google Home/Apple HomeKit etc.) within 15 minutes after the product is powered on when using Matter for the first time.

An IPv6 network is required.

Changing the network may cause Matter to malfunction.

If the device cannot be connected to Matter's ecosystem app network, please tap Network Reset in the Device Settings page to restore the device to factory settings before trying to reconnect to the network.

If you need to change the network when using Matter, close Govee Home App and power off the device. Then, power back on and complete the network connection of apps that support Matter (e.g. Amazon Alexa/Google Home/Apple HomeKit etc.) within 15 minutes.

Specifications

Model	H1370
Power Input	AC 120V 50/60Hz
Rated Power	69W
Main Light Displaying Technology	RGBICWW
Back Light Displaying Technology	RGBICWW
Lumens	3100lm@2700K 3300lm@6500K
Color Temperature	2700-6500K
Control Methods	Govee Home, Voice Control, Remote
Working Temperature	-10°C - 40°C / 14°F - 104°F
Remote Control Battery	CR2025 3V

Controlling the Light with Your Voice

1. Open the app, then tap the device icon to enter the details page.
2. Tap the settings icon in the top right corner.
3. Select “User Guide” and follow the on-screen instructions to control the device using your voice.

Troubleshooting

1. Cannot connect to Govee Home App.

a. Check if the light has been powered on.

b. Check if your smartphone’s Bluetooth has been turned on or try connecting the light to another smartphone.

c. Ensure that your smartphone is near the light when connecting for the first time.

d. If the problem persists, go to the "Device" page to delete the device and follow the previous instructions to reconnect.

2. Cannot connect to Wi-Fi.

a. Check if the light has been powered on.

b. Do not skip the Wi-Fi connection steps during the pairing process.

c. Ensure that your Wi-Fi router is 2.4GHz capable. 5GHz is not supported.

d. Ensure that you entered the correct Wi-Fi password during the Wi-Fi connection process.

e. Shorten the distance between the device and the Wi-Fi router to less than 50ft (15m), then try reconnecting.

f. Use another smartphone to pair with the device to check if your Wi-Fi network is working.

3. Cannot pair or connect with Alexa or Google Assistant.

a. Ensure that the Wi-Fi connection is stable.

b. Go to the app's "Settings" page and follow the instructions under "User Guide" to pair the device again.

4. The light does not display the selected color fully or some LED beads do not light up.

Please contact the Govee support team for a rapid product replacement.

Customer Service

Warranty: 18-Month Limited Warranty

Support: Lifetime Technical Support

Email: support@govee.com

Official Website: www.govee.com

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Govee Home App

For FAQs and more information,
please visit: www.govee.com