

CallToU

Caregiver Pager System

CC01 Series Instruction Manual

CallToU

A Good Life in Old Age

Monitoring and Improving Quality in Long-term Care

As a growing number of frail old people in need of home care, delivering quality long-term care services, which are effective and responsive in time, has become a priority for every family.

"Call to You" is determined to provide perfect solutions that enable your loved ones to retain their independence and dignity in daily life, so they can live on their own and release your burden with peace of mind.

We "CallToU" focuses on professional home caregiver pagers for more than a decade, and have helped and cared for millions of ELDERLY and those in need to help timely.

"Call to you" gives more care for the elderly
You Need, We Here!

Anywhere in The Home

Connected Care

Deliver users' help signal to their family or caregivers



What’s Included



Receiver
(white/black)



Call Button
(white/black)
Contained Battery



Lanyard



User Mannual



Double Sided
Adhesive Tape

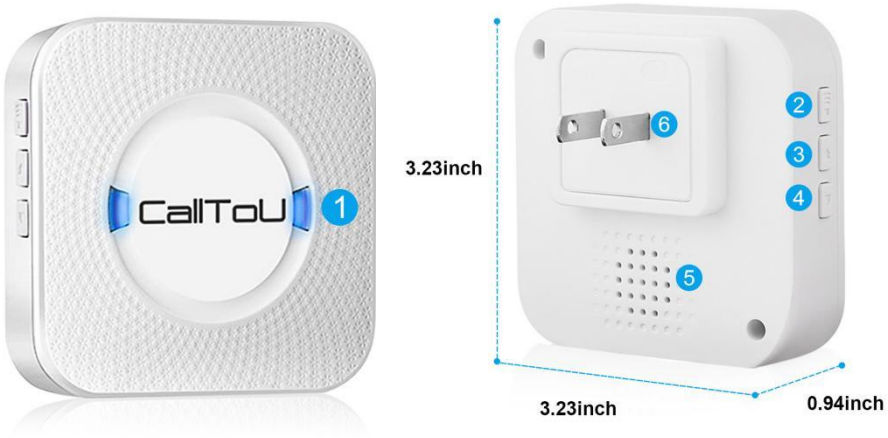


Screwdriver

NOTE :

- The CC01 series receivers and buttons are universal;
- This system is extendable with more receivers and call buttons;
- Other models of CallToU receivers and buttons can also be working together;
- For more information please refer to our customer service.

At a Glance - Receiver



1. Flash Alarm
2. Volume Button(0-110db)
3. Forward Button
4. Backward Button
5. Speaker
6. AC Plug

500 feet operating range in open areas

At a Glance - Transmitter

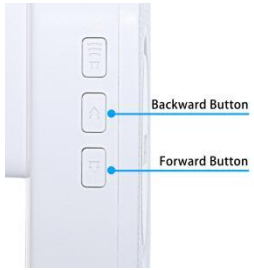


7. Detachable Lanyard
8. Red Light Indicator after Pressing
9. Silicone Cover
10. Detachable Bracket(wall-mounted)

Waterproof Grade: IP55

Using Your Pager System

- Pairing



STEP 1

Press the “forward”/”backward” button on the receiver to select your favorite melody



STEP 2

Press and hold the volume button on the receiver until the LED light flashes with a "Ding" to enter the pairing mode



STEP 3

Press the call button quickly, and there will be a "Ding-Ding", and the receiver light indicator will flash



STEP 4

Press the call button again to confirm if the ringtone is the one you set. If it is, the pairing is done

Video Guide

Transmitter Receiver Pairing

Suitable for adding/pairing additional transmitters

Using Your Pager System

- Attach Lanyard



STEP 1

Slide the back cover according to the direction of the arrow



STEP 2

Pin the lanyard



STEP 3

Slip the tip of the rope over the entire lanyard



STEP 4

Slide the back cover back (to where it was)

Video Guide

Attach Lanyard

Portable necklace lanyard

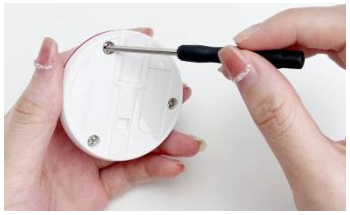
Using Your Pager System

- Replacing Battery



STEP 1

Slide the back cover according to the direction of the arrow



STEP 2

Open the button base by turning the screw with a screwdriver



STEP 3

Replace the 23A 12V Alkaline battery



STEP 4

Close the button base, retighten the screws, and close the back cover

Video Guide

Replace Battery

Battery life depends on how often you use it

Using Your Pager System

- Clearing Setting &Installation



How to Clearing Setting

- Press and hold the“Forward" button on the receiver for 5 seconds
- Until there is a "Ding", the receiver indicator will flash, then all the previous settings will be cleared
- The transmitters will return to default settings (The set ringtone will default and added/paired transmitters will be cleared)





Installation Guide

- Plug the receiver into a mains socket and switch the socket on.
- Test the distance to ensure the range of use (the service distance is 500ft, the distance may vary due to the obstacles of the environment)
- Fix the transmitter in place with (supplied) double-sided adhesive tape. (Clean the wall before sticking)

Specifications

Temperature	-30℃ to +70℃
Frequency	433.92MHz±280KHz
Receiver voltage	AC 110-260V (wide voltage)
Transmitter voltage	23A 12V alkaline battery
Waterproof level	IP55 (Transmitter)

For FAQs and more information, please visit:

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Trouble-Shooting

The Receiver Can Not Work with the Transmitter?

- If the receiver can not work with the transmitter?
- When the transmitter battery power is running out, the light will be weak, and cannot send out signals. Please replace the new battery.
- When the pairing was accidentally cleared, please pair the transmitter and the button again. Please refer to " Using Your Pager System-Pairing".
- When the distance between the transmitter and the receiver is beyond the working range, signals will not be received. Please keep a distance of 50-200 meters.
- When there are obstacles near the transmitter and receiver, the signal transmission will be interfered with. Please stay away from obstacles like power supply TV microwave ovens, iron doors, etc.

Precautions

- Please test the working distance between the receiver and the transmitter before installation!
- Please do not install the transmitter on the doors of metal. Metal will interfere with signals and affect the working range!
- Please do not install the receiver near the TV, induction cookers, microwave ovens, and other electrical appliances with electromagnetic waves!
- Please do not put the receiver and transmitter in water or fire to cause accidents!
- In case of an idle product for a long time, please take out the battery to prevent the battery from dew and avoid malfunction!

A letter from CallToU

Many thanks for thinking of us and choosing us!
For everyone in CALLTOU family, it's our honor to have us as our customers. It's always a pleasure serving you and certainly looking forward to more in the future.

A big thank you for helping us to grow
Our customer service, especially in the after-sales phase, guarantees the satisfaction of our clients. In line with this strategy, we hope you share with us your feedback at any time, be it positive or negative. There is always room for improvement, so if we can serve you better in any way, please do inform us.

We provide **1-year limited product warranty** to the original purchaser against manufacturing defects in materials and workmanship, not covering any normal wear and tear, improper handling, or accidental damage.

CallToU Customer Care Support Team

ELDERLY CAREGIVER PAGER

CC01 HOME CAREGIVING —— MAKING HOME CARE EASY FOR EVERYONE