XPOWER Limited Warranty

XPOWER Manufacture, Inc. warrants the products to be free from defects in material and workmanship for a period of one (1) year from the date of original purchase. Wearable parts including but not limited to, filters, motor brushes, hoses and power cords are excluded from the warranty. The liability of XPOWER is limited solely to the cost of the repair or replacement of parts/unit at XPOWER's discretion. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by XPOWER.

Limitations and Exclusions

If any part or device manufactured by XPOWER Manufacture, Inc. is repaired or replaced, the new/repaired machine and/or part(s) shall be warrantied only for the remainder of the original warranty period.

SERVICE

For Warranty service and parts replacement, you must:

A.Call 1-855-855-8868 for an RMA (Return Merchandise Authorization) number.

B. Have proof of purchase.

C. Use the original undamaged packaging or an Industrial certified packaging method.

The end user will be responsible to ship the unit (with RMA Number showing on the shipping label) to the XPOWER Service Department. XPOWER to inspect, assess and advise the repairs needed and the applicable cost, if any.

Manufacturers’ warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.