TWO YEAR LIMITED WARRANTY

Sena Technologies, Inc. (“Sena”) warrants that this product (“Product”) shall conform to and perform in accordance with published technical specifications and the accompanying written materials, and shall be free of defects in materials and workmanship for a period of two (2) years from the date of purchase by the first consumer purchaser of the Product. The limited warranty extends only to the original consumer purchaser of the Product and is not assignable or transferable to any subsequent purchaser/end-user.

This warranty is limited to the repair and/or replacement, at Sena’s discretion, of defective or non-conforming Product, and Sena shall not be responsible for the failure of the Product to perform specified functions, or any other non-conformance caused by or attributable to: (a) any misapplication or misuse of the Product; (b) failure of Customer to adhere to any of Sena’s specifications or instructions; (c) neglect of, abuse of, or accident to- the Product; or (d) any associated or complementary equipment or software not furnished by Sena.

Limited warranty service may be obtained by delivering the Product to Sena or to the international distributor it was purchased through, and providing proof of purchase or dated receipt. Customer agrees to insure the Product or assume the risk of loss or damage in transit, to prepay shipping charges to Sena, and to use the original shipping container or equivalent.

WARRANTY REPLACEMENT PROCEDURE

Sena provides the warranty service ONLY through the sales channels where the purchase was made, with the exception of the United States.

The following is the RMA (Return Merchandise Authorization) procedure according to the RMA address.

United States

- RMA from the store of purchase: Contact the store of purchase.
- RMA from Sena directly: Contact Sena directly through the link below.

(Contact Support / support@sena.com)

Other Regions

- Contact the store where you made the purchase.
- If you have difficulty contacting the store of purchase, please contact Sena for support.

(Contact Support / support@sena.com)

Manufacturers’ warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.