BISSELL®

WE MEAN CLEAN

Earn BISSELL Rewards!
Register your product today!
See details on page 2

SPOTbot®

USER'S GUIDE

33N8, 78R5 SERIES

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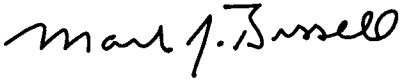
Thanks for buying a BISSELL SpotBot

We're glad you purchased a BISSELL SpotBot. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL SpotBot is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL SpotBot.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman, President & CEO

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

Read all instructions before using your SpotBot®.

⚠ WARNING: To

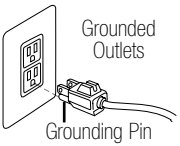
reduce the risk of fire, electric shock, or injury:

- Use only BISSELL cleaning products intended for use in this appliance.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not expose to rain, store indoors.
- Do not handle SpotBot plug or appliance with wet hands.
- Do not put any object into appliance openings or use with blocked openings. Keep free of dust, lint, hair, and anything that may reduce air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Keep appliance on a level surface.
- Be extra careful when cleaning stairs.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not pick up hot or burning objects, such as cigarettes matches or hot ashes.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.).
- Do not use appliance in an enclosed space filled with vapors given off by oil based thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Do not use with damaged cord or plug.
- Turn off all controls before unplugging.
- Unplug from outlet when not in use and before conducting maintenance and troubleshooting.
- Do not use SpotBot if it is not working as it should, has been dropped, damaged, left outdoors or dropped into water. Have it repaired at an Authorized Service Center.
- Unplug by grasping the plug, not the cord. Do not unplug by pulling on cord.
- Always connect to a properly grounded outlet; see grounding instructions.
- Do not use without tanks in place.
- Do not modify the 3-prong grounded plug.

SAVE THESE INSTRUCTIONS

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.

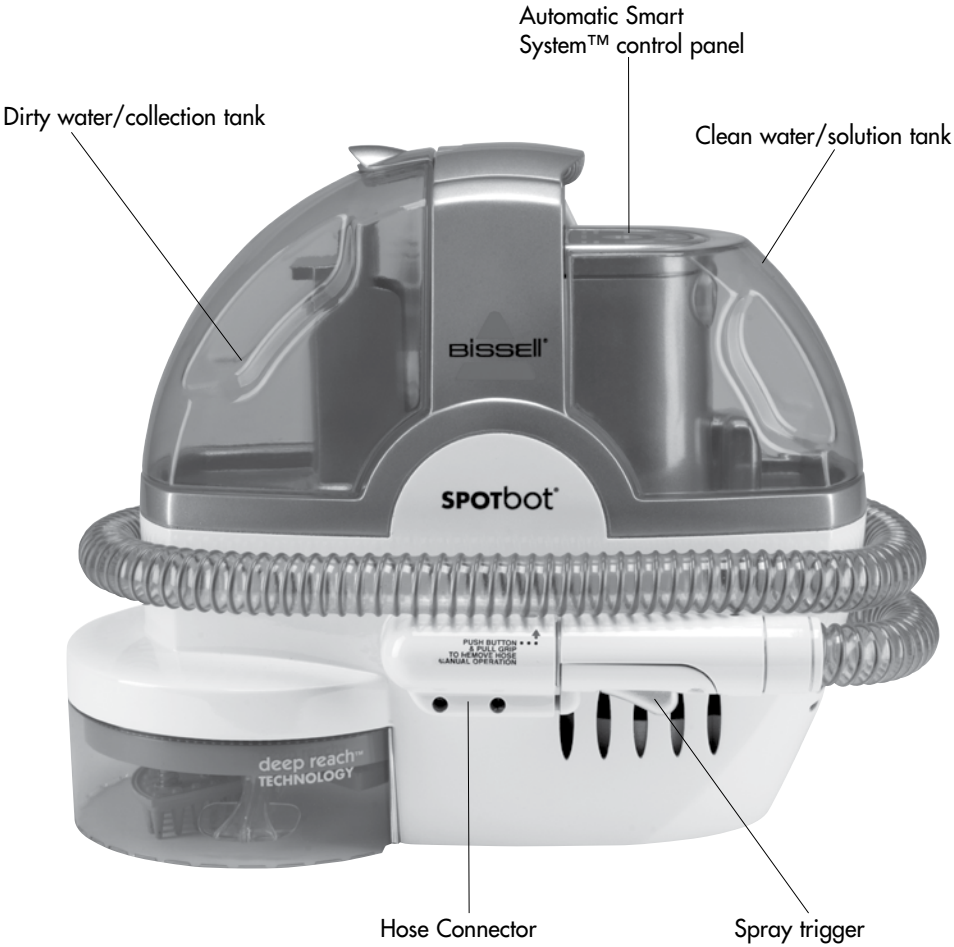


⚠ WARNING:

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

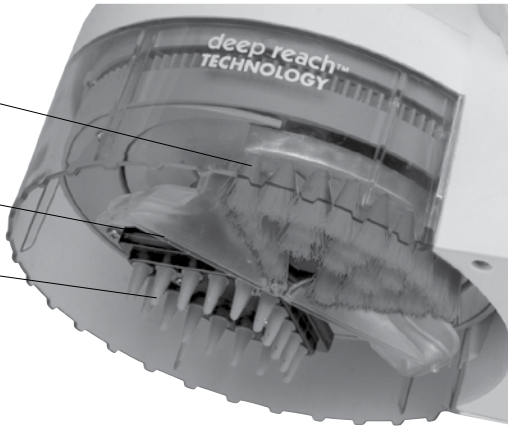
This model is for household use only.

Product view



Keep plenty of genuine BISSELL compact Advanced Cleaning Formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and void the warranty.

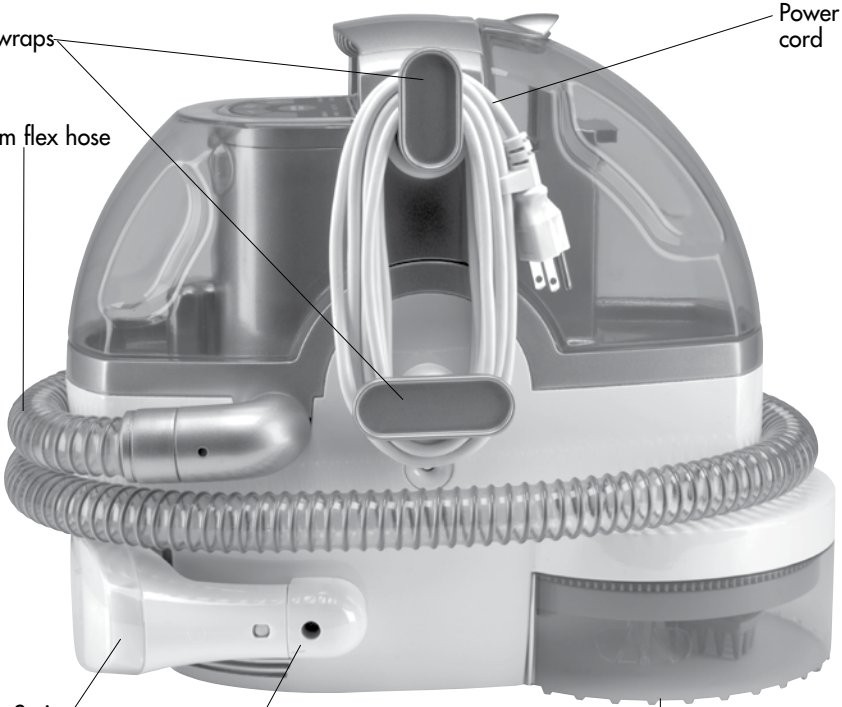
Product view



Automated cleaning brush

Suction nozzles

Deep Reach™ Technology



Cord wraps

Power cord

Vacuum flex hose

Tough Stain Brush™

Tough Stain Brush™ Storage

Cleaning window

Special features

Front view

Clean water/solution tank

Looking at the front of the unit, the clean water/solution tank is on the right side.

Automatic Smart System™ control panel

Located on top of the unit, you will find the control panel. Select the cleaning cycle you would like to use (detailed instructions on page 8).

Dirty water/collection tank

Looking at the front of the unit, the dirty water/collection tank is on the left side.

Vacuum flex hose

Wraps around the center of the unit, and serves as the travel path for dirty water and formula suctioned into the dirty water/collection tank.

Spray trigger

When cleaning in the manual mode, press the spray trigger to release water and formula onto the area to be cleaned.

Underside view

Handsfree cleaning brushes

Provides cleaning action when using the surface stain or set-in handsfree cleaning cycles.

Deep Reach™ Technology

Water and solution are dispensed here when cleaning in the handsfree mode.

Suction nozzles

Provides suction path when using the handsfree cleaning cycles.

Back view

Cleaning window

Provides an area to see the handsfree cleaning action.

Tough Stain Brush™ Storage

The Tough Stain Brush is conveniently stored on board.

Power cord

Has a three-prong plug stored on the back of the unit, around the oval cord wraps.

NOTE: Unwrap power cord completely before operating the unit.

Operations

Getting ready

1. To fill the clean water/solution tank:
   - **A.** Remove the clean water tank by lifting it straight up and then away from the unit.
   - **B.** Unscrew the cap at the bottom of the clean water tank.

There are 2 ways you can fill and use the tank:

2. **For common stains** such as dirt, grime, pet or oily stains, use the fill lines on the left side of the tank and fill with BISSELL 2X compact formula (trial size included) and water.

3. **For dye based** stains such as coffee, fruit juices, cola and red wine, use the fill lines on the right hand side of the tank and fill with BISSELL 2X compact formula and Oxy GEN2® formula (trial sizes included) and water.

4. Tighten black cap on bottom of clean tank and replace.

1A.



1B.



2.



4.



Tip:

Dry vacuum the area first, before spot cleaning with the SpotBot.

How to begin

Using the Automatic Smart System™

Your new SpotBot features an Automatic Smart System that takes the guesswork out of spot and stain removal. With the touch of a button, you can select the cleaning cycle to use your preferred method of cleaning.

1. **Surface Stain Cycle** This cycle has been designed for stains that are on the surface of your carpeting. This cycle will run for approximately 3 minutes.
2. **Set-In Stain Cycle** Use on stains that have had a period of time to set-in. These are typically the most difficult stain types to remove. This cycle runs for approximately 6 minutes.
3. **Manual/Hose** By selecting this option you can clean spots and stains manually on surfaces such as upholstery, stairs, car interiors, or any other hard to reach area.
4. **Pause/Resume** If you press the pause/resume button once, it will pause the cleaning cycle. Press again to resume your current cleaning cycle.
5. **Stop** By pressing the red stop button, you will stop the cleaning cycle completely. To begin cleaning again, you will need to start over and select a cleaning cycle.
6. **Status Indicator Lights** Will give you a visual update on the cleaning cycle. During a cleaning cycle you will hear changes in the sound of the machine that correspond with a given step. When your cleaning cycle is complete, the Finish light will illuminate and you will hear a "beep" every five seconds until you depress the stop button.



Tip:

Some spots and spills require that you pick up the chunky debris with a rag or towel before you begin cleaning in the automatic or manual cycles.

To begin cleaning

1. Place the filled clean water/solution tank onto the unit.
2. Plug your SpotBot in. The power light will illuminate, indicating your SpotBot is ready to go.

Automated cleaning

1. Place the unit directly over the spot or stain, making sure the stain is in the center of the cleaning area.
2. Select which cleaning cycle (surface stain or set-in) you would like to use. SpotBot will begin spraying, brushing and suctioning the soiled area, in a pre-programmed cycle. Both cycles have been tested and proven to deliver superior cleaning results, taking the guesswork and effort out of cleaning for you.
3. When the cleaning cycle you have selected is complete, the SpotBot will beep. The beep will continue until you hit the **STOP** button.
4. Pick up the unit and check the area that was cleaned.
5. If you use Oxy GEN2, it will continue to work for the next six to eight hours, cleaning your spots and stains all the way to the backing of the carpet.

Tip:

Dry vacuum the area first before spot cleaning with the SpotBot.

Manual cleaning

1. Remove the hose from the unit by depressing the release button.

2. **A.** Remove the Tough Stain Brush from the back of the unit.

   B. Attach the Tough Stain Brush onto the grip of the hose.

3. Select the hose button on the control panel to start the SpotBot.

   NOTE: In manual mode, the SpotBot will not turn on until the hose is disconnected from the hose connector. If it is not removed within 30 seconds of pushing the hose button, the unit will shut off.

4. Begin cleaning by holding the tool no more than six inches above the soiled surface. Depress the spray trigger for about 5 seconds to apply the cleaning solution to the soiled area. Release the trigger. Be careful not to overwet.

5. Using the brush on the tool, gently scrub the soiled area until it appears to be clean.

6. To suction up the dirt and cleaning solution, position the suction nozzle over the cleaned area, apply downward pressure on the tool, and pull nozzle toward you. You should see the dirty solution pass through the nozzle. Continue until no more solution can be removed.

   NOTE: In manual mode, the SpotBot is equipped with a safety feature which will shut the unit off after 30 minutes. Press start to resume cleaning.

7. If the stain is still visible, repeat steps 4-6 as necessary.

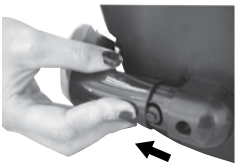
8. When the cleaning is complete, lightly drag the suction nozzle across the stain to further aid in drying the cleaned area.

9. Before turning off the SpotBot, suction up clean water to thoroughly rinse out the inside of the vacuum flex hose. Then, lift the vacuum flex hose upwards to drain any remaining water into the dirty tank.

1.



2A.



2B.



3.



Tip:

One of the effective stain removing ingredients in Oxy Gen2 is Hydrogen Peroxide. Certain people may be affected by the product when it comes into contact with their skin; it may turn the skin white and/or cause tingling. Washing your hands after use and applying hand lotion will remove any possible white discoloration.

Tip:

Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet.

Manual cleaning continues

10. Press the STOP button to turn off the SpotBot.

11. Disconnect the cleaning tool from the vacuum flex hose by pushing down on the button lock and pulling straight off (do not twist tools to remove them).

12. Unplug the machine and wrap the cord around the cord wraps. Attach the Tough Stain Brush to the base of SpotBot. Wrap the hose around the machine.

Storage

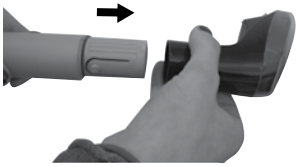
1. Turn the unit OFF (O). Unplug the power cord from the outlet. Wrap power cord around the cord wrap.

2. Empty and rinse the dirty water/collection tank after each use, or when dirty water reaches the indicated maximum fill line. To remove the tank, lift up the dirty tank latch and pull the tank out. Dump out the dirty water and rinse. Replace the tank into the unit for storage. After using the SpotBot's automated feature, wipe the window and brushing area with a soft cloth.

3. If you were using your SpotBot manually, wrap the vacuum flex hose around the unit and secure the hose into the hose connector on the front of the unit.

4. Store unit indoors at room temperature (40° to 110°F).

11.



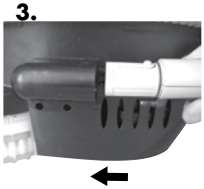
Tip:

If a significant amount of water and solution remains in the clean tank, your unit can be stored with liquid in the clean tank. However, if you have added Oxy GEN2 into the clean tank, fresh Oxy GEN2 should be added prior to the next use to optimize performance.

2.



3.



Tip:

Clean out the black valve periodically inside of the dirty water/collection tank.

Troubleshooting

Automated cleaning

SpotBot will not run

Possible causes	Remedies
1. Power cord not plugged in	1. Check electrical plug
2. Blown fuse/tripped breaker	2. Replace household fuse or reset breaker
3. Vacuum flex hose is not snapped into place securely	3. Check to make sure the vacuum flex hose is snapped into place

Unusual or odd noise

Possible causes	Remedies
1. Clean water/solution tank is out of fluid	1. Fill clean water/solution tank

Reduce or no spray

Possible causes	Remedies
1. Clean water/solution tank is out of fluid	1. Fill clean water/solution tank
2. Clean water/solution tank is not inserted into the unit securely	2. Gently press the clean water/solution tank until you see "bubbles" coming from the base of the tank
3. Spray tip clogged	3. Clean spray tip

No suction

Possible causes	Remedies
1. Tank is full	1. Empty tank
2. Dirty water/collection tank latch is not down	2. Push latch down, securely into place
3. Black valve on the dirty water/collection tank is missing	3. Replace black valve into dirty water/collection tank

Troubleshooting

Manual cleaning

Cleaner will not run

Possible causes	Remedies
1. Power cord not plugged in	1. Check electrical plug
2. Blown fuse/tripped breaker	2. Replace household fuse or reset breaker
3. Hose not removed from receiver	3. Remove hose
4. SpotBot shut off automatically during use	4. Press start button to resume manual cleaning

Unusual or odd noise

Possible causes	Remedies
1. Clean water/solution tank is out of fluid	1. Fill clean water/solution tank

Reduce or no spray

Possible causes	Remedies
1. Spray tip clogged on Tough stain brush	1. Clean spray tip
2. Clean water/solution tank is out of fluid	2. Fill clean water/solution tank
3. Clean water/solution tank is not inserted into the unit securely	3. Gently press the clean water/solution tank until you see "bubbles" coming from the base of the tank

No suction

Possible causes	Remedies
1. Tank is full	1. Empty tank
2. Dirty water/collection tank latch is not down	2. Push latch down, securely into place
3. Black valve on the dirty water/collection tank is missing	3. Replace black valve into dirty water/collection tank

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL SpotBot®

Item	Part No.	Part Name
1	203-7471	Dirty Water/Collection Tank (33N8 series)
2	203-7472	Dirty Water/Collection Tank (78R5 series)
3	203-7473	Dirty Water/Collection Latch (33N8 series)
4	203-7473	Dirty Water/Collection Latch (78R5 series)
5	203-7475	Clean Water Tank (33N8 series)
6	203-7476	Clean Water Tank (78R5 series)
7	203-7477	Cap & Insert
8	203-7480	Mounting Bracket 3" Tool (33N8 series)
9	203-7481	Mounting Bracket 3" Tool (78R5 series)
10	203-7488	Cord Wrap, Upper & Lower (33N8 series)
11	203-7488	Cord Wrap, Upper & Lower (78R5 series)

1/2



3/4



5/6



7



8/9



10/11



Accessories

Item	Part No.	Part Name
1	203-6651	3" Tough Stain Brush
2	203-6652	TurboBrush®
3	203-6653	4" Upholstery Tool
4	203-6654	6" Wide Stair Tool
5	203-6655	Spraying Crevice Tool
6	203-7490	Storage Tray
7	79B9	2X Little Green® Formula 32 oz.
8	79B9-1	2X Little Green® Formula 16 oz.
9	74R7	2X Pet Stain for Compacts formula 32 oz.
10	74R7-1	2X Pet Stain for Compacts formula 16 oz.
11	0801	Oxy GEN2® formula 32 oz

1



2



3



4



5



6



7/8



9/10



11



Warranty - BISSELL SpotBot®

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 10 p.m. ET
Saturday 9 a.m. - 8 p.m. ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET
Saturday 9 a.m. — 8 p.m. ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 15 for details.

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