Limited Warranty Policy

All Pyle products are carefully constructed and thoroughly tested before shipment. Products purchased in the USA are warranted to be free of defects in material and workmanship for one (1) year from the date of purchase. This warranty is limited to the original retail purchaser.

Should the product fall due to factory defect in material or workmanship, your unit will be repaired or replaced at the solo discretion of Sound Around Inc. You can contact our customer service department at (718) 535-1800.

To obtain warranty service, the unit must be carefully packed and shipped prepaid to:

Sound Around Service Center
1600 63rd Street
Brooklyn, NY 11204

- You must also include the following items:
- A copy of your sales receipt or other proof of purchase.
- A brief letter indicating the problem you are experiencing.
- Include in your letter your return address, daytime phone number
- Must include a money order for $25.00 for return shipping, handling and insurance or provide your Visa/ MC number with expiration date.

Our Obligation under this warranty is limited to the repair or replacement of the defective unit when it is returned to us prepaid. This warranty will be considered void if the unit was tampered with, improperly serviced or subject to misuse, neglect or accidental damage.

Register Your Product Online
www.PyleAudio.com

How would you like to extend the warranty on your product for three months? Simply write and post a review of the product online. Then, register your product online at pyleaudio.com or send an e-mail to warranty@soundaroundusa.com including your name, address, and phone number, as well as a link to the review.

Manufacturers’ warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.