cielowigle.com

Smart Wi-Fi Controller for
Air Conditioners & Heat Pumps



Cielo Breez Eco

User Manual

Getting Started

For best results, connect Cielo Breez Eco smart controller with the **provided USB cable and adapter.** Then, mount your Breez Eco on a wall, or place it on a table **in your AC's line of sight** and plug it into a power source.

For optimal placement and control:

- Make sure Breez Eco is **in the line of sight** of your air conditioner or heat pump.

- To avoid deviated sensor readings, **do not place Breez Eco where** it may be exposed to **excessive sunlight or other heat sources.**

Special Note: It is strongly advised that whenever there is a need to use the remote control for AC/heat pump, point it towards Breez Eco while performing any action. This way, your AC/heat pump and Cielo Home app will always be in sync.

Getting Help

No long queues, **no bots**, **no delays**.
We answer 98% calls in less than 2 minutes and guarantee that you will **talk to a REAL person**.



Visit our website: **www.cielowigle.com**
and **select support to access user guides.**

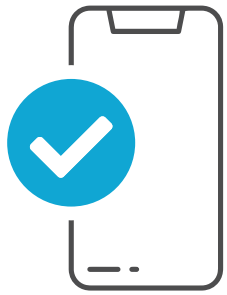
Email us at: **support@cielowigle.com**

Call us at : **+1 (425) 529-5775**

9:00AM - 9:00PM EST, Mon-Fri

Prior to App Installation

- Make sure your smartphone's **Bluetooth is turned ON.**
- Make sure your smartphone's **Wi-Fi is turned ON.**
- Make sure your **smartphone has internet access.**



- Make sure you have a **working internet connection** on your Wi-Fi router.
- Make sure **there is no proxy server or authentication server configured** on your internet connection.
- Make sure **there is no captive portal** on your Wi-Fi router.



Important:
Make sure IP isolation or client isolation is turned OFF on your Wi-Fi router.

App Installation & Registration
iOS / Android

Install the 'Cielo Home' app from the App Store/Play Store. Search for the Cielo Home app or scan the QR code provided below.

Log in to the app if you already have an account; otherwise, create one using the **sign-up option**.

Download on the App Store

GET IT ON Google Play



Device Registration
iOS / Android

Device registration process **connects Breez Eco to your home Wi-Fi network through the Cielo Home app**.

Notes for iOS users:

- For iOS 13.0 & above, **location permission is required to complete the registration process**. You may disable it later.
- **Local Network Access permission is a requirement** for iOS 14.0 onwards to successfully register the device.

Note for Android users:

- For Android OS 8.1 & above, **location permission is required to complete the registration process**. You may disable it later.

Device Registration
iOS / Android

Open the Cielo Home app, **tap 'Add Device' on the home screen, and select Breez Eco** from the list of devices.





If you are already using a Cielo device, **tap '+' on the home screen** to add this one.



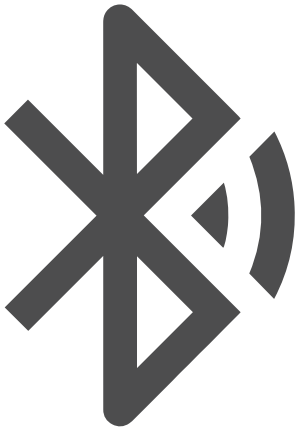
Follow the steps to successfully pair your Breez Eco with your phone.

Step 1:

Make sure your Breez Eco is **powered on**.

Step 2:

Make sure your phone's Bluetooth is turned on.
Tap 'Next'.





Step 3:

Check if the status light on the device is blinking.
If yes, tap 'Next'.

If not, touch and hold the power button for 6 seconds.

The status light should start blinking - **Tap 'Next'.**

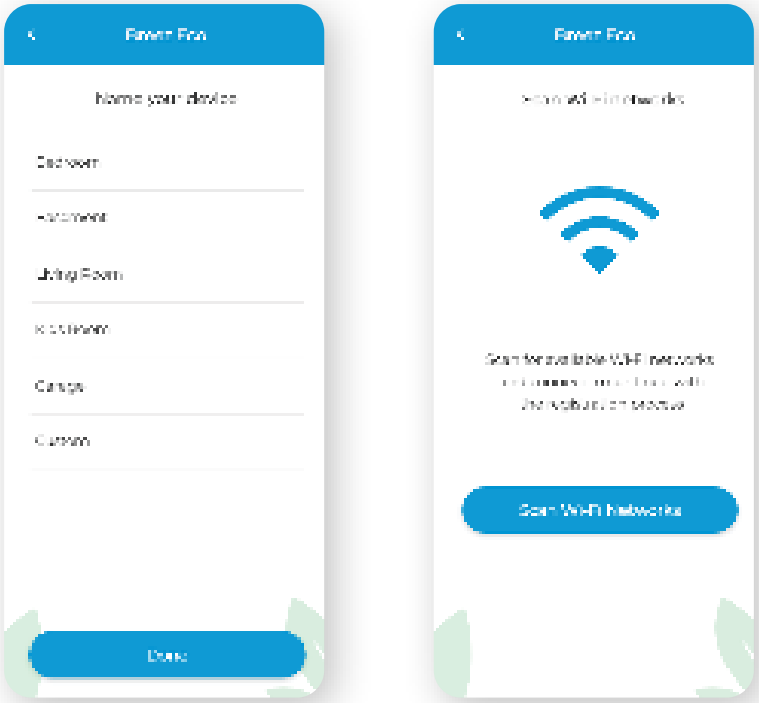




Wait for Breez Eco to show on the screen.
Then, tap 'Connect'.

Step 4:

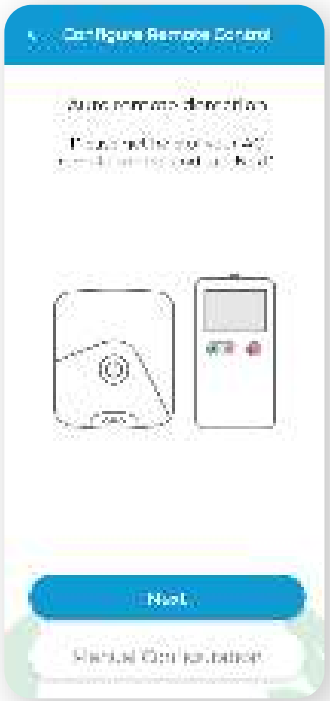
Your device is now successfully paired with Bluetooth. **Name your device** and **connect it to a Wi-Fi network.**



Step 5:

After Wi-Fi configuration, **your device will appear on the home screen.** Tap the device to start the remote configuration process.





Step 6:

Get hold of your AC remote and **tap 'Next'**.

Step 7:

Point your AC remote at Breez Eco and **press the remote's 'Power button' once**. It will start the configuration process.



Quick Tip: LED indicator on Breez Eco should blink once after receiving the remote control's signal. If it does not blink, please check the batteries of the remote control.

Step 8:

The configuration **screen will display your detected remote control**. Tap ‘Send a test On/Off Command’. Your AC will switch on/off.



Your remote is now **successfully paired with Breez Eco.**

The registration process is complete.
Enjoy your smart air conditioning!

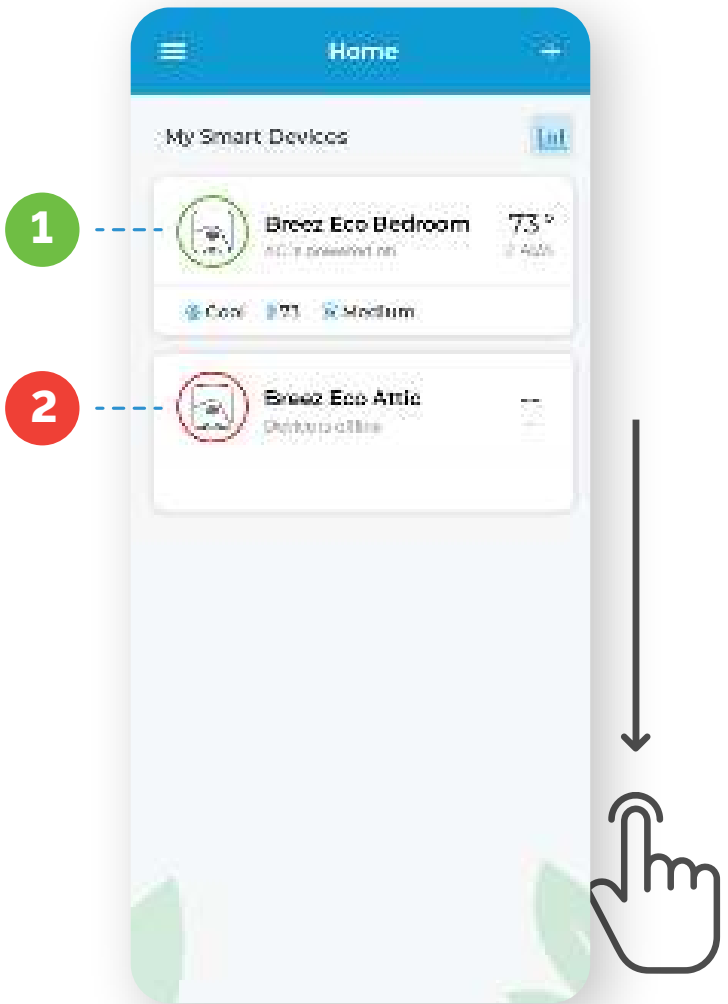
Your Home Screen

Your home screen shows **the real-time status of all your Cielo devices.** A registered Cielo device can show either of the 2 statuses outlined in circles:

Green - **Device is online. You're good to go!**

Red - **Device is offline.**

- Ensure your phone/device is connected to a working internet connection.
- Refresh the home screen by swiping downwards (pull-to-refresh).



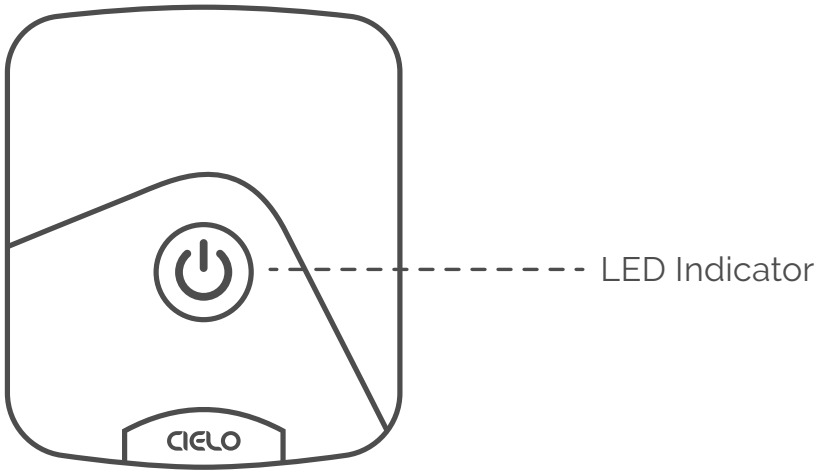
Troubleshooting

Breez Eco has an **LED indicator on its front for status indication**.

Case 1: If your device is powered up and connected to a working internet connection, **the light stays off** meaning the device is working perfectly.

Case 2: If there is a single blink every 2 seconds, it indicates **the device is in broadcast (AP) mode**. If you have not registered the device yet, **please follow the 'Device Registration' steps**.

Case 3: If the light blinks twice every 2 seconds, it indicates **the device is connected to the router but has no internet access**.



Configuring the Right Remote Control for Your AC

Breez Eco auto-detects the relevant remote control for your AC during the registration process. If it is not working with your AC, please select your remote model manually or **contact Cielo Support for help at +1 (425) 529-5775** or visit our website: **www.cielowigle.com** and **select support to access user guides.**

For manual selection, follow these steps:

Screen A: **Go to settings** by tapping the 'Settings' icon on the control screen

Screen B: Select **'Change Appliance'**

Screen C: Select **'Manual Configuration'**

Screen D: Select the **'Manufacturer'** & **'Remote Model'** from the drop-down lists and **tap 'Done'**

Quick Tip: Remote control model number is usually found at the back side of the remote control as shown in the image.

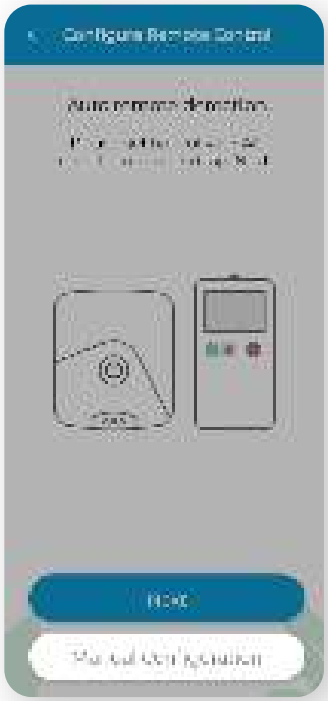




Screen A



Screen B



Screen C



Screen D

Enjoy Unlimited Functionalities



Tap the settings icon for more options

LIMITED WARRANTY & END USER LICENSE AGREEMENT

1. WHAT IS COVERED?

Cielo WiGle, Inc. ("Cielo"), warrants to the owner of the Cielo product contained in this box (the "Product") that the Product will be free from defects in materials and workmanship for a period of one year from the date of delivery following the original retail purchase (the "Warranty Period"). If the Product fails to conform to this Limited Warranty during the Warranty Period, Cielo will, at its sole discretion, either (a) repair or replace the defective Product or component; or (b) accept the return of the Product and refund the money actually paid by the original purchaser for the Product. Repair or replacement may be made with a new or refurbished product or components, at Cielo's sole discretion. If the Product or a component incorporated within it is no longer available, Cielo may, at Cielo's sole discretion, replace the Product with a similar product having similar functions. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of (a) ninety (90) days from the date of delivery of the repaired Product or replacement Product, or (b) the remaining Warranty Period. This Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

2. RETURN POLICY

If you are the original purchaser of the Product and you are not satisfied with this Product, you may return it in its original condition within thirty (30) days of the original purchase and receive a full refund.

3. WARRANTY CONDITIONS

Before making a claim under this Limited Warranty, the owner of the Product must (a) visit cielowigle.com/support during the Warranty Period to provide notice of your warranty claim and describe the alleged failure, and (b) comply with Cielo's (or its authorized distributor's) return shipping instructions. Cielo will have no warranty obligations with respect to a returned Product if it determines, in its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below).

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This Limited Warranty does not cover the following (collectively "Ineligible Products"): (i) Products marked as "sample" or "Not for Sale", or sold "AS IS"; (ii) Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs, except if

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For detailed information on warranty, please visit:

cielowigle.com/legal

For any queries,
visit:
www.cielowigle.com

OR

Call: **+1 (425) 529-5775**

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