We hope you enjoy your purr-chase!

Extend Your Warranty to 2 Years

Visit pawsync.com/warranty to register your product and extend your 1-year warranty to 2 years.





Questions or Concerns?

Mon–Fri, 9:00 am–5:00 pm PST/PDT
Email: support@pawsync.com
Toll-Free: 1-888-233-4378

pawsync.com



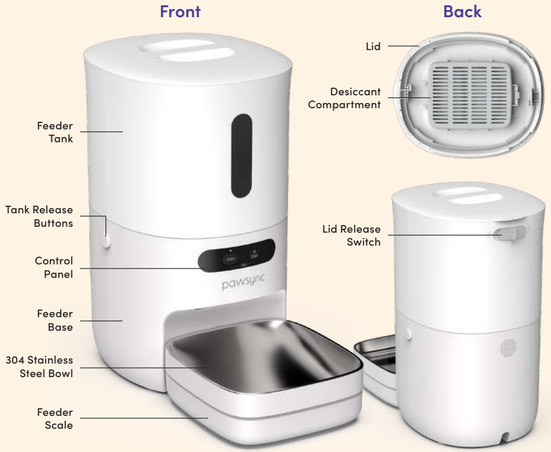
pawsync™

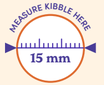


Smart Pet Feeder

Quick Start Guide

Meet Your Pawsync™ Smart Pet Feeder

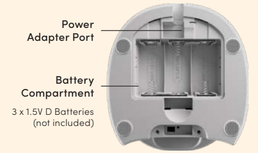




Recommended Kibble Size:
0.2–0.6 in / 4–15 mm

Note: Only use dry kibble.
Do not use wet, moist, or canned food.

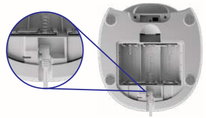
Bottom



Setting Up

1. Slide the Lid Release Switch to the unlocked position and remove the lid.
2. Remove the bowl, feeder scale, power adapter, and desiccant pack from inside the feeder tank.
3. Remove the outer plastic packaging from the desiccant pack, then place into the desiccant compartment.

   Note: We recommend replacing the desiccant pack every month with the Pawsync Desiccant Pack to effectively absorb moisture and help keep food dry.
4. Open the battery compartment and insert the power adapter into the port.



5. Optionally, install 3 x 1.5V D batteries (not included).

   Notes:
   - *Always use the power adapter.*
   - *We recommend using both the power adapter and batteries in case of power failure. The batteries are only used as backup.*
6. Press the feeder scale firmly onto the dock. Make sure the scale is secure.



7. Place the bowl on the scale, then plug in the pet feeder.
8. Connect the pet feeder to the Pawsync app.
9. Press ZERO twice to calibrate the feeder scale.

   Notes:
   - *Make sure the bowl is empty and the bowl and scale are on a level surface.*
   - *Always calibrate the feeder scale after removing the bowl or scale and after refilling the feeder tank.*

Filling the Feeder Tank

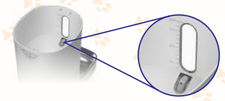
If the tank is empty:

1. Add kibble to the tank.
2. Press **FEED** once to distribute and stir food, then press **FEED** again to dispense.

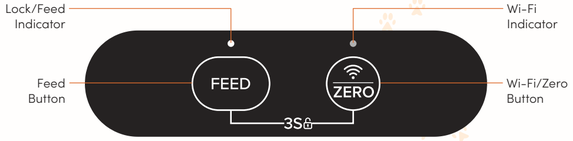
If food is low:

1. Add more kibble to the tank.
2. Press **FEED** to manually dispense one portion of food.

   Note: Make sure kibble covers the low food sensors, but does not go over the "MAX" line.



Control Panel



Feed Button

- Press to manually release one portion of food.

  Notes:
  - *The Feed button only dispenses about 0.32 oz / 9.1 g of food (which varies depending on kibble size).*
  - *Use the Pawsync app to dispense custom kibble amounts and set a feeding schedule.*

Automatic Lock

- The control buttons automatically lock after 5 minutes of no operation.
- If you restart (unplug and plug in) the pet feeder, the controls stay unlocked for 30 minutes.
- **Unlock the Pet Feeder:** Press and hold **FEED** + ZERO for 3 seconds.

Wi-Fi/Zero Button

- **Connect to Pawsync:** Press and hold for 5 seconds.
- **Calibrate the Feeder Scale:** Press twice.
- **Reset (Disconnect Wi-Fi & Restore Default Settings):** Press and hold for 10 seconds until you hear a beep.

Scan the QR code to watch our helpful how-to videos

LED Indicators

Lock/Feed Indicator



Lights up white:
Control panel is unlocked



No light:
Control panel is locked



Stays red:
Low food, low battery, food blockage, or feeder scale is not connected



Lights up white & blinks twice:
Calibrated successfully



Lights up red & blinks twice:
Failed to calibrate



Lights up red & blinks once:
Failed to operate action, control panel is locked



Blinks slowly:
Waiting to connect



Blinks fast:
Connecting



Stays blue:
Connected successfully



Blinks 3 times:
Wi-Fi disabled (Battery Mode)

Read the manual for further instructions, troubleshooting, helpful tips, and more.

Pawsync Smart Features

Dynamic Feeding Modes
Customize the feeding speed, quantity, and schedule to your pet's health and habits.

Automatic Meal Tracking
Automatically track and monitor your pet's food intake.

Smart App Control & Notifications
Control the pet feeder from anywhere, create feeding schedules, and receive updates on your pet's feeding status.

Low-Food Alert
Receive notifications when it's time to refill the feeder tank, so your pet always gets their food on time.

Real-Time Pet Eating Notifications
Stay informed about your pet's eating habits in real time.

Meal Calls
Record a personalized messsage for your pet and set it to play from the pet feeder whenever it's mealtime.

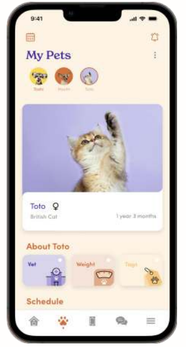
Pawsync App Setup

1. To download the Pawsync app, scan the QR code or search "Pawsync" in the Apple App Store® or Google Play Store.
2. Open the Pawsync app. **Log In** or **Sign Up**.
3. Follow the in-app instructions to set up your smart pet feeder.

Download the Pawsync app here.

Download on the App Store
GET IT ON Google Play

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Google Play is a trademark of Google LLC.



Note: The Pawsync interface may change over time due to continued improvements.