nuwave®

E500

OXYPURE ZERO® AIR PURIFIER

ECO-FRIENDLY

Owner's Manual

Model 47351, 47361



Questions or Concerns?

Customer Service: support@nuwavenow.
1-888-502-7805

Mon-Fri 7:30am-4:30pm CST

THANK YOU!

Congratulations on your Nuwave® purchase. We know there are many options available and sincerely appreciate the trust you have placed in us.

For the last 30 years, we have committed to introducing products that promote healthy living at affordable prices. By combining the highest quality designs with cutting edge technology, we have always strived to blend feature, function, and innovation into every product we make. We hope you will agree.



Register Today!

Use your smartphone or device to **scan the QR code** located on the back of your unit to register your product, or **visit nuwavenow.com/register**.

Connect with Us!

#nuwavenow

Visit *nuwavenow.com* to see other great products and accessories.

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Para la versión en español de este manual, visita *www.nuwavenow.com*

Intertek

Meets California ozone emissions limit. CARB certified

U.S Environmental Protection Agency

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Questions or Concerns?

1-888-502-7805

Mon-Fri 7:30am-4:30pm CST

IMPORTANT SAFEGUARDS

HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

READ ALL INSTRUCTIONS and WARNINGS: The failure to follow any of the important safeguards, warnings, or instructions for safe use is a misuse of the OxyPure that can void your warranty and create the risk of serious injury. When using the OxyPure, basic safety precautions should always be followed.

1. ONLY use the OxyPure for its intended purpose.

2. To protect against the risk of electrical shock, **DO NOT** immerse the cord, plug, or any part of the OxyPure in water or any other liquid.

3. Close supervision is necessary when the OxyPure is used by or near children. The OxyPure is not intended for use by children, persons with reduced physical, sensory, or mental capabilities, or those who lack expertise or knowledge of this device.

4. **DO NOT** operate the OxyPure with a damaged cord, plug, after any malfunction, or if the unit has been dropped or damaged in any way. Contact Customer Service at email ***support@nuwavenow.com***
5. Discard the protective plastic covering the power plug before use.

6. **DO NOT** run the cord under carpeting. **DO NOT** cover the cord with throw rugs, runners, or other coverings.

7. **DO NOT** route the cord under furniture or appliances. Arrange the cord away from high-traffic areas where it will not be tripped over.

8. **DO NOT** plug the OxyPure into an outlet or power strip that is being used by other appliances.

9. Remove any dust or water from the plug, if needed.

10. ALWAYS set up the OxyPure on a flat, stable surface.

11. **DO NOT** set up the OxyPure where it could be pushed, kicked, or tripped over.

12. Leave at least 2-3 feet of space between the OxyPure's vents and any walls.

13. **DO NOT** install the OxyPure near a heating device, flammable or combustible gases or vapors, or in areas exposed to moisture or water.

14. **DO NOT** operate the OxyPure on its side.

15. **DO NOT** place objects on top of the OxyPure.

16. **DO NOT** sit or stand on, or lean against, the OxyPure.

17. Alteration or modification of any part of the OxyPure, or the use of attachments not recommended by the manufacturer, may cause fire, injury, or damage to property.

18. As with most electrical units, electrical parts are live even when the OxyPure is off. Be sure the OxyPure is unplugged when assembling.

19. **DO NOT** use the OxyPure in a factory or industrial setting where machine oil may be present in the air.
20. Turn the power OFF before unplugging the OxyPure.

IMPORTANT SAFEGUARDS

HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

21. Unplug the OxyPure from outlet when the unit is not in use or will be left unattended for an extended period of time; before putting on or taking off parts; when removing or replacing the filters; and before cleaning.

22. **DO NOT** operate the OxyPure if abnormal sounds or motion are detected.

23. If a hard or foreign object comes into contact with the fan, do not operate. Turn off and unplug the OxyPure.

24. Inspect the OxyPure for any loose or missing parts before and after each use. If parts are loose, damaged, or missing, contact Customer Service at email *support@nuwavenow.com*

25. **DO NOT** pull, lift, drag, pick up, or carry the OxyPure by its cord.

26. **DO NOT** block the air inlet or outlet vents.

27. **DO NOT** operate the OxyPure without filters.

FILTER CHANGING PRECAUTIONS

1. **DO NOT** throw away the Bio-Guard filters or the Stainless-Steel Prefilters. They are washable and have a useful lifespan of 20 years.

2. ALWAYS wear a mask and rubber gloves when handling dirty filters.

3. When removing dirty filters, ALWAYS do so outside or in a well ventilated area.

4. ALWAYS clean your filters according to the directions in this manual. If water is used for cleaning, immerse your filter. **DO NOT** attempt to clean with a hose.

5. If necessary, replace your filters ONLY with Nuwave filters made for your model of air purifier.

ELECTRICAL INFORMATION

These servicing instructions are for qualified personnel only. To reduce the risk of electric shock, do not perform any servicing other than that within these operating instructions unless you are fully qualified.

Power-Supply Cords

A short, detachable power-supply cord is provided to reduce the risk of becoming entangled in, or tripping over, a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer, detachable power-supply cord or extension cord is used:

1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.

2. The longer cord should be arranged so that it will not drape over any countertop or tabletop where it could be pulled on or tripped over unintentionally.

3. The OxyPure should be operated on a separate electrical outlet from other operating appliances due to wattage limitations.

PARTS & ACCESSORIES

PART & ORDER INFORMATION • ASSEMBLY



FRONT
OxyPure ZERO E500 Air Purifier
Model #: 47351



SIDE

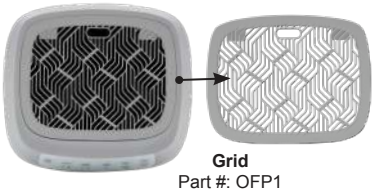


Air Quality Sensor Cover
Part #: OFP2



Rubber Feet
Part #: OFP4

TOP

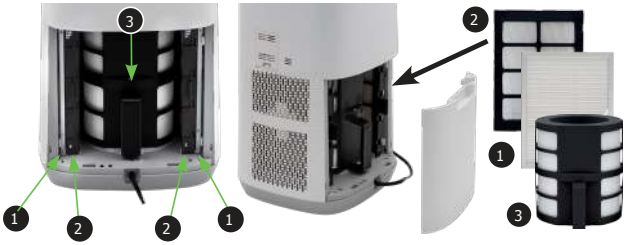


Grid
Part #: OFP1

BACK



Filter Access Panel
Part #: OFP3



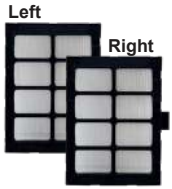
Left: *Filter Chamber with all 5 filters and their locations. From the outside in, they are the Stainless-Steel Prefilters (1), the Bio-Guard Filters (2) and the Cylindrical Bio-Guard Filter (3).*

Right: *The Filter Access Panel was removed revealing the Stainless-Steel Prefilters (1) and the Bio-Guard Filters (2) on each side with the cylindrical Bio-Guard Filter (3) at the center.*

FILTERS



Stainless-Steel Prefilter (2)
Part #: OFA3



Bio-Guard Filter (2)
Part #: OFA2



Center Cylindrical Bio-Guard Filter
Part #: OBA1

Assembling the OxyPure

Before using your OxyPure, you need to make sure that the filters are properly installed. With the OxyPure unplugged:

1. Open the Filter Access Panel on the back of the OxyPure.
2. Remove the wrapped filters from their slots.
3. Remove the plastic wrapping from the filters.*
4. Fully insert the unwrapped filters into their slots.
5. Replace the Filter Access Panel, making sure that it is secure.
6. Remove the sticker from the control panel.*

Note
Each filter is numbered. Match the filter number with the slot number when installing the filters.

**When using the OxyPure for the first time.*

Ordering Parts

To order new Bio-Guard Filters and other replaceable parts, find the part number then order online at *www.nuwavenow.com*.

THE NUWAVE CONNECT APP
MONITOR AND CONTROL THE OXYPURE REMOTELY

The OxyPure is equipped to operate using **WI-FI**. This allows you to conveniently operate your new air purifier from nearly any location, whether at home or while you are out and about, as long as you have a reliable Internet connection.

Download the Nuwave Connect App

This is an optional feature that is not required to operate your OxyPure.

Using the QR reader in your Camera App:

1. Scan the QR code below.

2. It will take you to the App's download page on either the Google Play Store or the Apple AppStore, then just follow the download and installation instructions.

Downloading a QR reader App:

If your phone doesn't have that capability built-in, simply download a 3rd-Party QR Scanning App before scanning the Nuwave QR Codes and you are ready to go.

1. Open your device' mobile app store (Apple App Store or the Google Play Store).

Download on the App Store | ANDROID APP ON Google play

2. Search for "QR code readers."

3. Simply download the QR code reader to your phone, open it, scan the code and you are ready to go.

Wi-Fi

Auto Scan Mode

1. Once you download the Nuwave® Connect app, ensure your phone is connected to your home Wi-Fi network on the 2.4GHz frequency and that your phone's Bluetooth is on.
2. Turn on the OxyPure and activate Wi-Fi Pairing Mode by pressing and holding **ULTIMATE CLEAN** until the light next to the **Wi-Fi** symbol begins to blink rapidly.
3. In the Nuwave® Connect app, tap the **+** symbol, then tap **Auto Scan** and select your device.
4. Enter your **Wi-Fi** network's password and tap Confirm. If the connection is successful, the app will display "Added Successfully" on the screen.

WiFi LED Status Light Pairing Mode & Standby Mode
Solid Light. The OxyPure is paired with the wifi network and ready to be used.
Rapid Blinking Light. The OxyPure is in Pairing Mode. The OxyPure will stay in Pairing Mode for up to 3 minutes or until your device is paired.
Slowly Blinking Light. The OxyPure is in AP Pairing Mode.
No Light. The OxyPure's WiFi is off.

THE NUWAVE CONNECT APP
MONITOR AND CONTROL THE OXYPURE REMOTELY

If you're unable to pair your OxyPure using Auto Scan, you can alternatively try one of the following pairing methods.

AP Mode

1. If you can't connect your OxyPure using Auto Scan, follow the instructions in the app to reset the connection process.
2. Press and hold **ULTIMATE CLEAN** until the Wi-Fi light begins blinking slowly to enable AP Mode.
3. Tap the + symbol, then select the OxyPure unit you want to add to the network.
4. Confirm that the Wi-Fi light on your OxyPure is blinking slowly and tap AP Mode on your phone screen.
5. Connect your phone to the available hotspot following the instructions on the screen.
6. Once connected, return to the Nuwave Connect app and the unit will begin connecting automatically.
7. Once your OxyPure is successfully connected, tap Done.

EZ Mode

1. Tap the + symbol, then select the OxyPure unit you want to add to the network.
2. Enter and confirm your Wi-Fi network password.
3. Tap AP Mode in the top right of your screen, then select EZ Mode to switch pairing modes.
4. Confirm that the Wi-Fi light on your OxyPure is blinking rapidly.
5. Once the OxyPure is connected, tap Done.

If the OxyPure did not connect to your network, the Wi-Fi light will turn off. Repeat the steps for pairing. Make sure to select the proper Wi-Fi network and type the correct password.

Note: If your home network doesn't broadcast in a 2.4GHz or a dual band broadcast frequency, contact your ISP to inquire about setting up a 2.4GHz network.

GETTING STARTED
MEASURING AIR QUALITY

Measuring Air Quality: The OxyPure Sensors

The Nuwave OxyPure has two sensors to monitor the state of your air, one for air quality and the other for odor.

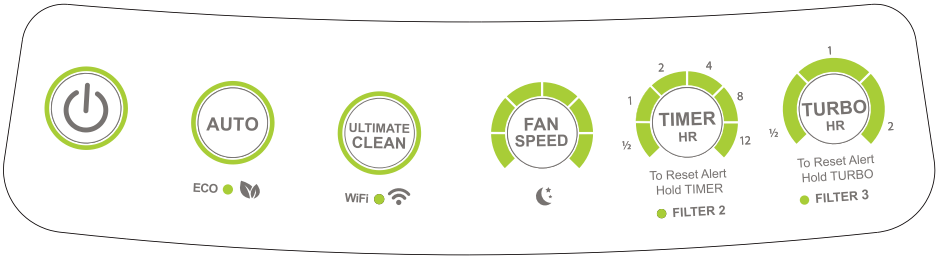
Particulate Matter (PM) with a diameter of 2.5 microns or less					
0~5	5~10	10~20	20~30	30~50	Over 50

Air and Odor LEDs

The OxyPure will display the Air/Odor quality based on the particulate matter in the air from low to high as represented below. If the PM level in the air exceeds the upper limit of the range, a warning is triggered with a beeping sound and a flashing LED. To turn off this warning, press AUTO and Fan Speed at the same time. Press the same buttons to turn the warning feature back on.

GETTING STARTED

CONTROL PANEL • BASIC FUNCTIONS



CONTROLS

ICON	NAME	FUNCTION
	**POWER**	When the OxyPure is plugged in, the **POWER** button will be red, indicating that the unit is in Standby Mode. Press it once, the LED turns green and the unit activates, either with the last settings used, or in Manual Fan Speed Mode at Fan Speed 1 if the unit is being activated for the first time.
	**AUTO** **ECO**	**AUTO** will put the unit into either AUTO Mode or **ECO** Mode. Press it once for AUTO Mode, running the unit based on air quality. Press and hold it for 1 second for ECO Mode, where the unit stays off until air quality issues are detected. To quit **ECO** Mode, press and hold the **AUTO** for 1 second.
	**ULTIMATE CLEAN** **WIFI**	The OxyPure, while in ULTIMATE CLEAN Mode, automatically adjusts to the highest or lowest fan speed based on the air quality at its location, running as long as is necessary to clean the air. To turn it on or off, simply press **ULTIMATE CLEAN**. To activate **WiFi**, press and hold **ULTIMATE CLEAN**. Once the **WiFi** light is rapidly blinking you can release the button and begin pairing.
	**FAN SPEED**	**FAN SPEED** controls the fan speed level, from 1 to 6, and also activates Sleep Mode. Simply press it until you reach the fan speed you want. Pressing it a 7th time returns you to Fan Speed 1. Regardless of what mode the unit is in, the OxyPure will always display the current fan speed. To activate Sleep Mode, press and hold **FAN SPEED** for 1 second.
	**TIMER**	Pressing **TIMER** lets you decide how long the OxyPure remains on the set mode, pressing the button once for each of the following: 1hr, 2hrs, 4hrs, 6hrs, 8hrs, and 12hrs. Pushing it a seventh time will turn off the Timer but not the unit. **TIMER** can be used with **AUTO**, **FAN SPEED**, and **TURBO**.
	**TURBO**	Press **TURBO** to run the OxyPure at the highest fan speed for up to 2 hours. Press it once for 30 minutes, twice for 1 hour, and 3 times for 2 hours. Pressing **TURBO** four times turns it off. Once the time is up, the unit will run at Fan Speed 1.

Particulate Matter Level

Low PM **High PM**

INSTRUCTIONS

AUTO MODE • ECO MODE • ULTIMATE CLEAN



AUTO Mode

AUTO Mode runs the unit without a time limit, automatically adjusting the fan speed based on the current air quality.

To use it:

1. Press **POWER**. Then press AUTO. The backlights will turn on and the unit will go into AUTO Mode.
    - There is no time limit on AUTO Mode.
    - Fan Speed increases as air quality declines.
2. When you wish to deactivate AUTO Mode, simply press **AUTO**. The OxyPure will revert to MANUAL FAN SPEED Mode and run at the lowest fan speed.

Note

AUTO and **FAN SPEED** cannot work together While in AUTO Mode. If you press **FAN SPEED**, AUTO Mode will turn off, replaced by MANUAL FAN SPEED Mode.

While the unit is running in AUTO Mode, the user can adjust the working time by pressing **TIMER**. While in MANUAL FAN SPEED Mode, pressing **AUTO** will engage AUTO Mode. The unit will remain in AUTO Mode until changed.

You can use AUTO Mode and TURBO Mode together, running in TURBO Mode for a time and then switching to AUTO Mode. See the following page for more information.

Press & Hold Key Functions

Function	Key
ECO Mode	Press & Hold **AUTO**
SLEEP Mode	Press & Hold **FAN SPEED**
Wi-Fi Pairing	Press & Hold **ULTIMATE CLEAN**
Reset Filter 2	Press & Hold **TIMER**
Reset Filter 3	Press & Hold **TURBO**
Reset Odor Alarm	Press **AUTO + FAN SPEED**

Questions about your OxyPure?

Contact our friendly customer service staff via email anytime: *support@nuwavenow.com*



ECO Mode

ECO Mode also responds to changes in Air Quality. However, because it does not run the fan continuously, ECO Mode is a real energy- and money-saver.

To use it:

1. Press and hold **AUTO**. The OxyPure will beep and the green LED above ECO MODE will light.
2. When the air quality is bad, the OxyPure will automatically run until air quality improves.
3. When the air quality is good (PM2.5 level under 5), the OxyPure fan will automatically turn off.
4. To deactivate ECO Mode, press and hold **AUTO**. Once ECO Mode is off, the OxyPure will return to its previous setting.

ECO Mode and Ultimate Clean

Press **ULTIMATE CLEAN**, then set the timer for the length of time to run. Press and hold **AUTO** for ECO mode to engage. Once the time for ULTIMATE CLEAN has ended, the unit will go into ECO Mode until switched.



ULTIMATE CLEAN Mode

When in ULTIMATE CLEAN Mode, the OxyPure will automatically adjust to the highest or lowest fan speed based on your air quality, and run as long as is necessary to clean the air.

1. Press **ULTIMATE CLEAN**. The LEDs around the **ULTIMATE CLEAN** button will be lit green.
2. Press **ULTIMATE CLEAN** again, or the next mode you wish to use, to turn it off.

Note

- Pressing **FAN SPEED** while in ULTIMATE CLEAN will put the unit into MANUAL FAN SPEED Mode.
- In ULTIMATE CLEAN Mode, adjust the working time by pressing **TIMER**.
- Pressing **ULTIMATE CLEAN** while in MANUAL FAN SPEED Mode, will put the unit into ULTIMATE CLEAN Mode.
- Press **ULTIMATE CLEAN** then select the time for TURBO. Once TURBO finishes, the unit will enter ULTIMATE CLEAN.

INSTRUCTIONS

MANUAL FAN SPEED • SLEEP MODE • TIMER



MANUAL FAN SPEED

This is the basic operating mode for the OxyPure, allowing you to manually operate the Fan Speed without worrying about the automatic modes or settings.

There are 6 Fan Speeds:

FAN SPEED LEVEL	FAN SPEED (RPM)
1	350
2	800
3	1250
4	1700
5	2150
6	2280

Operating the Fan

Number of Presses	Fan Speed Level	Number of Bars on Panel
1	1	1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7	1	1

Note

No matter what mode the OxyPure is in, it will always display the current Fan Speed Level.



SLEEP Mode

Ideal for light sleepers, SLEEP Mode turns off the LED lights on the control panel while keeping the fan active.

Using SLEEP Mode

1. Manually adjust the Fan Speed to the setting most comfortable for you.

2. Press and hold **FAN SPEED** for 2 seconds to activate Sleep mode. The control panel will go dark, but the fan will continue to work.

To turn off SLEEP Mode, press any button.



TIMER

You can run the OxyPure for a set period of time with the **TIMER** button. There are 6 different timer selections: 30min, 1hr, 2hrs, 4hrs, 8hrs, 12hrs.

Using the Timer

Number of Presses	Running Time	Number of Bars on Panel
1	30 Minutes	1
2	1 Hour	2
3	2 Hours	3
4	4 Hours	4
5	8 Hours	5
6	12 Hours	6
7	OFF	0

Using Timer with Other Modes

TIMER can be used with **AUTO**, **FAN SPEED**, **TURBO** and **ULTIMATE CLEAN**.

1. Press the mode to be used,
2. Then press **TIMER** to the amount of time the selected mode is to run.

Using **TIMER** with **TURBO** and other modes.

1. Press **TURBO**.
2. Select the next mode and then select the amount of time for that mode to run.

INSTRUCTIONS
TURBO MODE • FILTER INDICATORS



TURBO Mode

To quickly clear the air, choose the TURBO Mode to run the OxyPure at Fan Speed Level 6 (the highest) for 30 minutes, 1 hour, or 2 hours, after which the unit will run at Fan Speed 1 if no other buttons were pressed. If TURBO Mode is used with other modes, it has priority. To use it:

- Press **TURBO** and keep pressing the button until the time you want is reached.
- Once the selected time has finished the OxyPure will run with last function selected.

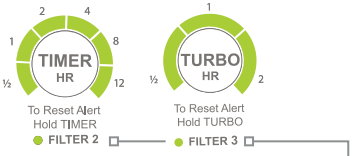
TURBO + ULTIMATE CLEAN
Set the time you want for TURBO. Then, once that time is reached, the unit will run under ULTIMATE CLEAN until changed.

TURBO + AUTO
Press **TURBO** to the time desired and then **AUTO**. The OxyPure will run in TURBO Mode for selected time period, and then in AUTO Mode until changed.

TURBO Mode + TIMER
When TURBO Mode is running, the user may set the running time up to an additional 12 hours by pressing **TIMER**.

- The OxyPure will operate under TURBO Mode first for the selected time. It will then continue to run for the time specified on the Timer.
- After the Timer runs out, the unit will go on the next mode or function.

Note
TURBO Mode and **FAN SPEED** do not work together. Pressing **FAN SPEED** while TURBO Mode is active will simply turn off TURBO Mode and set the Fan Speed Level to 1.



Filter Indicators

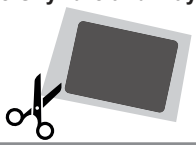
To alert you to the need to clean your Bio-Guard Filters, there are LED Filter Indicators beneath the **TIMER** and **TURBO** buttons. These will light up based on the length of operation as follows:

- The Clean Filter 2 light will turn green after about 3 months to alert you that the Bio-Guard Filter(s) **SHOULD** be cleaned to maintain optimal performance (Nuwave Recommendation). When the light turns red (after about 6 months), the Bio-Guard Filter(s) **MUST** be cleaned.
- Once cleaned, press and hold **TIMER** for 2 seconds until a beep is heard to reset the Filter Indicator for Filter 2.
- The Clean Filter 3 light will turn green in about 3 months to alert you that the Central Bio-Guard Filter **SHOULD** be cleaned to maintain optimal performance (Nuwave Recommendation). When the light turns red (after about 6 months), the Central Bio-Guard Filter **MUST** be cleaned.
- Once cleaned, press and hold down **TURBO** for 2 seconds until a beep is heard to reset the Filter Indicator for Filter 3

Depending on your operating environment, you may wish to clean the filters more frequently.

Remember...

ALWAYS remove the plastic wrapping from new filters BEFORE using them in the OxyPure.
Failing to do so may damage the motor and other parts of the OxyPure and may void your warranty



MAINTENANCE

FILTER MAINTENANCE • SENSOR MAINTENANCE

Filter Maintenance

When maintaining the filters, unplug the unit and open the Filter Access Panel. You will see that the order of the filters, from the outside in, is as follows:

1. 2 Stainless Steel Pre-Filters (washable)
2. 2 Bio-Guard Filters (washable)
3. 1 Cylindrical Bio-Guard Filter (washable)

Do not immerse the OxyPure in water. Clean the outside of the unit with a damp sponge or cloth and wipe it dry. Make sure all filters and the Filter Access Panel are secured properly. If they are not, the **POWER** button backlight will blink red and the unit will not power on.

Filter Cleaning

The filters need to be cleaned regularly to help the unit maintain optimum performance. The two Pre-filters need to be cleaned at least once every three months, depending on use, while the Bio-Guard Filters should be cleaned, at minimum, once every six months.

Stainless-Steel Prefilters

1. Use a dry cloth or soft brush to remove any dust or lint.
2. Clean the filter with warm soapy water.
3. Rinse the filter thoroughly, removing any soap particles.
4. Allow the filter to dry completely (up to 24 hours).

Bio-Guard Filters

1. Spray the filter with a mild detergent and let it sit for 2–3 minutes.
2. Submerge the filter in warm water, shake, remove. Repeat until the filter is clean.
3. Rinse the filter with warm water.
4. Dry the filter completely before use. **Never place a wet filter in the OxyPure**.

Note

- Do not dry the filters with a hot blow dryer or in direct sunlight.
- Be careful not to damage the tabs when securing the Filter Access Panel.
- The Filter Access Panel and Grid may be cleaned with warm, soapy water. Dry thoroughly before reattaching.

Sensor Maintenance

The Air Quality and Odor Sensors are located on the right-hand side of the unit, just over the intake vent. The Air Quality Sensor is accessible by removing the Sensor Cover. The Odor Sensor is not accessible. Do not insert anything into the Odor Sensor vent. Doing so may damage the Sensor.

Cleaning the Air Quality Sensor

1. Using a dry cotton swab or small, soft brush, gently remove any dirt or dust from the Sensor.
2. For more buildup on the Sensor, wipe it with a cotton swab dipped in alcohol.
3. Remove any moisture with a dry cotton swab.
4. Dispose of the used cotton swab(s) and close the Sensor Cover.

Cleaning the Odor Sensor

Because the Odor Sensor is not accessible, and you may damage the sensor if anything is inserted into the Odor Sensor vent, it may be cleaned as follows:

1. Use a clean, dry cloth or duster to surface clean the vent grooves.
2. Use a vacuum with a wand attachment to clear anything that is in the vent grooves.

Odor Sensor & Alarm Reset

If the Odor Sensor detects an odor level higher than Red, it usually indicates sensor contamination. The unit will alarm continuously and the lights will blink in repeated series of 5.

1. Try to clear the contamination with a vacuum cleaner and wand.
2. Turn off the alarm by pressing **AUTO + FAN** and check the sensor for contamination.
3. If necessary, repeat Steps 1 and 2 in 1 hour.
4. Steps 1 and 2 can be repeated 4 times until the sensor is cleared.
5. If the sensor is not clear after that, it cannot be reset. Contact Customer Service support@nuwavenow.com

Note

- The Air Quality Sensor requires regular cleaning (every 3 months) for the unit to operate efficiently.
- If the OxyPure is set up in an area with high dust accumulation, more frequent cleaning is needed.
- Do not use the cotton swab on any part or area other than the Sensor.

MAINTENANCE

TROUBLESHOOTING GUIDE

The OxyPure Will Not Turn On

The unit is not plugged into a wall outlet.

- Plug the power cord into the socket of a wall outlet.

The unit is plugged in but still not powering on.

- Press the **POWER** icon to turn the unit on.
- Try a different outlet.
- Check that the Filter Access Cover is firmly closed.
- Check that all filters are properly placed and that the sensor tabs, located at the bottom of the filter chamber (will be raised), and at the bottom of each of the Bio-Guard Filters, are in place and engaged.

The Timer Doesn't Work if Pressed

The unit is not reading the function selected.

- Press **Fan Speed** or **Auto**, then **Timer**.

The Fan is Not Blowing

The unit is not plugged into an appropriate outlet.

- Make sure the outlet has the appropriate voltage for use.

The Filter Access panel is not properly in place.

- Check that the Filter Access Cover is secure and completely closed.

Pressing Fan Speed Doesn't Change the Air Flow Speed

The unit may be in AUTO Mode.

- Press another operating mode, then press **FAN**.

ULTIMATE CLEAN Doesn't Turn On When Pressed

The unit is not reading the function Ultimate Clean as selected.

- Turn the unit off and back on by quickly pressing **Power** twice.

The Air Flow From the Top Vent is Weak

The filter(s) may be dirty. The stainless-steel Prefilters should be cleaned every 2 months. The Bio-Guard Filters at least every 3- 6 months.

- Clean any dirty filters, then follow the reset filter instructions.

The OxyPure is Producing Smoke or Odor

The filters are dirty.

- Wash the filters according to the directions.

The Filters Were Cleaned but the Clean Filter Alert Won't Reset

The Filter Sensor is not reading the reinstalled clean filter.

- Turn the unit off and on again. Press and hold **Timer** and/or **Turbo** (for the clean filter) for 2 seconds until the unit beeps and the first bar on the indicator lights up.
- Turn the unit off, unplug then re-adjust the filters.
- Turn the unit OFF then ON again.
- Make sure the Bio-Guard Filter sensors connect with the sensors at the bottom of the unit itself.
- Make sure the Filter Access Panel is secure and closed.
- Clean the Air and Odor sensors.

The Power LED is Blinking Red

The Filter Access Cover is off.

- Be sure the Filter Access Cover is secure and in place.

The filters are improperly placed.

- Be sure all filters are in the unit and placed in their correct position within the unit.

The Air Quality and/or Odor Sensor(s) are Not Resetting Themselves. The Indicator Lights Remain Red

There is an issue with the room's atmosphere.

- Move the OxyPure into a closed-off room for a few hours.
- Clean the sensors and Grid as directed.
- Check for any changes in the original room that could have affected the unit, such as: an open window, a new pet, current or recent use of heating or cooling equipment.

The unit is too close to an object or a wall.

- Move the unit so it has at least 2–3 feet clearance on all sides.

Questions and Issues?

If you still have questions and issues after trying these troubleshooting steps, contact Customer Service via email anytime

support@nuwavenow.com

LIMITED WARRANTY

THE MANUFACTURER WARRANTS

Nuwave, LLC warrants that OxyPure Zero Air Purifier will be free from manufacturer defects for 1 year from the date of purchase, under normal household use, and when operated in accordance with the Manufacturer's written instructions. The Limited Warranty covers the Original Purchaser only. The Manufacturer will provide the necessary parts and labor to re-pair the product at the Nuwave LLC Service Department. After the expiration of the warranty, the cost of the parts and labor will be the responsibility of the owner.

THE WARRANTY DOES NOT COVER

The Limited Warranty is voided if repairs are made by an unauthorized dealer, or the serial number data plate is removed or defaced. Normal deterioration of finish due to use or expo-sure is not covered by this Warranty. This Limited Warranty does not cover failure, damages, or inadequate performance due to accident, acts of God (such as lightning), fluctuations in electric power, alterations, abuse, misuse, misapplications, corrosive-type atmospheres, improper installation, failure to operate and maintain the OxyPure in accordance with the Manufacturer's written instructions, failure to regularly clean and maintain the reusable fil-ters in accordance with the Manufacturer's written instructions, abnormal use, commercial or rental uses, or resold units. Nuwave LLC reserves the right to void the Limited Warranty, where allowable by law, for products purchased from an unauthorized dealer.

TO OBTAIN SERVICE

The owner shall have the obligation and responsibility to pay for all services and parts not covered by the warranty; prepay the freight to and from Service Department for any part or system returned under this warranty; and carefully package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include in the package the owner's name, address, daytime telephone number, a detailed description of the problem, and your Return Goods Authorization (RGA) number. by emailing support@nuwavenow.com
to obtain the RGA number. Provide the cooking system model & serial number and proof of date of purchase (a copy of the receipt) when making claims under this warranty.

MANUFACTURER'S OBLIGATION

The Manufacturer's obligation under this Limited Warranty is limited, to the extent allowable by law, to repairing or replacing any part covered by this Limited Warranty which upon exam-ination is found to be defective under normal use. The Limited Warranty is applicable only within the continental United States and only to the original purchaser of the manufacturer's authorized channels of distribution. **THE LIMITED WARRANTY MAY NOT BE ALTERED, VARIED OR EXTENDED EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY THE MANUFACTURER. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANU-FACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF THE MANUFACTURER, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, COSTS OF SUBSTITUTION, PROPERTY DAMAGE, OR OTHER MONEY LOSS.**

LIMITED WARRANTY

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation exclusions may not apply. This Limited Warranty gives specific legal rights, and there may also be other rights which vary from state to state. **EXCEPT AS OTHERWISE EXPRESSLY PROVIDED ABOVE, THE MANUFACTURER MAKES NO WARRANTIES EXPRESSED OR IMPLIED ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO ANY OTHER PERSON. READ YOUR OWNER'S MANUAL. IF YOU STILL HAVE ANY QUESTIONS ABOUT OPERATION OR WARRANTY OF THE PRODUCT, PLEASE CONTACT NUWAVE LLC.**

DISPUTE RESOLUTION PROCEDURE

For disputes relating to use of the website or use or purchase of a Nuwave product or service (collectively "Disputes"), you agree to first contact Nuwave LLC, by emailing legal@nuwavenow.com. If we cannot resolve your dispute informally, any and all disputes shall be submitted to final and binding arbitration. You may start the arbitration process by submitting in writing a demand to the American Arbitration Association ("AAA") and sending a copy to Nuwave. Nuwave will pay all filing costs. A single arbitrator of the AAA will conduct the arbitration in a location convenient to you or by phone. The arbitrator's award will be binding and may be entered as a judgment in a court of competent jurisdiction. The arbitration will be conducted in accordance with the provisions of AAA's Commercial Arbitration Rules and Mediation Procedures in effect at the time of submission of your demand for arbitration. See https://www.adr.org/sites/default/files/CommercialRules_Web.pdf. Except as may be required by law as determined by an arbitrator, no party or arbitrator may disclose the existence, content, or results of any arbitration hereunder without prior written consent of both parties.

A. WAIVER OF RIGHT TO SUE. By agreeing to arbitration, you understand that, to the maximum extent permitted by law, you are agreeing to waive your right to file suit in any court, to a court hearing, a judge trial, or a jury trial.

B. CLASS ACTION WAIVER. To the maximum extent permitted by law, you expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or class-wide arbitration.

C. OPT OUT PROCEDURE. To request to opt out of arbitration you must contact Nuwave LLC. You will have 30 days from the date of product delivery to opt out of arbitration with respect to any dispute arising out of or relating to use or purchase of any Nuwave product. If more than 30 days have passed, you are not eligible to opt out of arbitration and will have waived your right to sue or participate in a class action with respect to the dispute arising out of your purchase or use of a Nuwave product. For any dispute arising out of your use of Nuwave's website, you have 30 days from the date you provided information to the website to opt out of arbitration. If more than 30 days have passed, you are not eligible to opt out of arbitration and you will have waived your right to sue and participate in a class action with respect to the dispute arising out of your use of Nuwave's website.

LIMITED WARRANTY

D. SOME MATTERS ARE NOT SUBJECT TO ARBITRATION. Notwithstanding the foregoing, the following shall not be subject to arbitration and may be adjudicated only in the state and federal courts of Illinois: (i) any dispute, controversy, or claim relating to or contesting the validity of our intellectual property rights and proprietary rights, including without limitation, patents, trademarks, service marks, copyrights, or trade secrets; (ii) an action by a party for temporary, preliminary, or permanent injunctive relief, whether prohibitive or mandatory, or other provisional relief; or (iii) interactions with governmental and regulatory authorities. You expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or any class-wide arbitration.

READ YOUR OWNER'S MANUAL

If you still have any questions about operation or warranty of this product, please contact Nuwave LLC at email *support@nuwavenow.com*

ECO-FRIENDLY E500

nuwave®

OXYPURE ZERO® AIR PURIFIER

Questions or Concerns?

Customer Service: support@nuwavenow.
1-888-502-7805

Mon-Fri 7:30am-4:30pm CST

FOR HOUSEHOLD USE ONLY
120VAC, 60Hz, 48 Watts
Model: 47351, 47361

For patent information please go to:
www.nuwavenow.com/legal/patent

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EPA Establishment Number: 101594-CHN-1

Item No:BM47361
Rev1-V6-YK
08-06-24