Viomi Water Purifier Vortex 6/Vortex 8 User Manual

Before using the product, please read this manual carefully and keep it properly.

Warning:

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- The appliance is only to be used with the unit provided.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

For Indoor Use Only

WARNING:Risk of Electric Shock. Disconnect power before servicing
Connect only to a circuit that is protected by a ground-fault circuit-interrupter (GFCI)
Double Insulation - When servicing, use only identical replacement parts

Disposal

Dispose of the packaging material in an environmentally friendly manner so that it can be recycled.
The device is governed by the European Directive 2012/19/EU on waste electrical and electronic equipment (WEEE).
Do not dispose of the device as normal domestic waste, but rather in an environmentally friendly manner via an officially appro ste disposal company.

This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

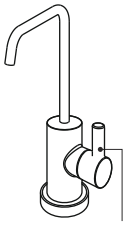


WARN: Please note that changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operation Instruction



Purified water switch

Produce purified water

After the product installation and filter element cleaning are completed, turn on the purified water switch to discharge purified water. Turn off the purified water switch to stop the water.

⚠ Cautions

When using purified water, if the tap water pressure is low, the water flow will reduce.

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Cautions

Prohibition sign	Anything with this sign must be prohibited, otherwise it may cause damage to the product or endanger the personal safety of users.
Warning sign	Anything with this sign must be operated in strict accordance with the requirements, otherwise it may cause damage to the product or endanger the personal safety of users.
Notice sign	Anything with this sign is the part that users must pay attention to, otherwise it will cause product damage or other losses due to improper operation.

Warning

Avoid direct sunlight

Avoid installation in direct sunlight and outdoor places

Anti-freezing

Do not store or expose the product to temperatures below 0℃

Heat prevention

It is forbidden to store inflammable, explosive or easily deformed and deteriorated articles near the main unit

Prohibition

Fault handling

When the machine breaks down, please quickly cut off the water and power supply

Keep out of reach of children

Children are not allowed to operate

Emergency call

Please call your local sales service center for assistance

Notice

Maintenance

Do not disassemble the parts on the machine by yourself to avoid water leakage and damage of the machine

Temperature

Please use it in a dry place at 4~40℃/ 40~104℉

Out of use

If the water purifier is not used for more than 3 days, please turn off its water and power supply

Accessories and filters

To keep your machine running, be sure to use accessories and filters with our anti-counterfeiting labels

Proper maintenance service

The machine can only be repaired by professionally trained and certified personnel designated by the company

Note: All contents in this item are related to safety, and users are required to abide by them.
The cautions in this item are only for the correct use of this product.
Cautions state the degree of danger and harm, and the accidents that most likely to occur.

Anti-freezing

• Do not store or expose the product to temperatures of 0℃ or below.

Water source and pressure

• This machine is used to filter municipal tap water for the daily consumption of consumers or users. Please do not use it for other purposes.
• Please use this product under municipal tap water with water pressure of 0.1~0.4MPa/14.5~58psi.

Note: If you live in a high-rise residence, and the tap water pressure exceeds the rated pressure range of the product (such as greater than 0.4MPa/58psi), it is recommended to buy a pressure reducing valve to ensure the reliable use and service life of the water purifier.

Daily maintenance

• When the product fails, please quickly cut off the water and power supply and contact our customer support: support@water.viomi.com.
• When handling and transporting the product, it is necessary to follow the label on the package to avoid damage to the product caused by improper operation.
• When cleaning the middle frame, pay attention to avoiding water flowing into the product from the filter barrel during cleaning, otherwise it may easily cause internal odor, bacteria breeding, internal water accumulation and base leakage.
• Do not flush the exterior and interior of the product with water. Flushing the interior with water can cause internal water accumulation, which can lead to peculiar smell and bacteria breeding.
• When the filter needs to be replaced, an orange light will be lit on the corresponding lifespan indicator. Please buy the corresponding filter element for replacement. Please replace the filter regularly according to the prompt.

Use

• If the water purifier is not used for more than 3 days, please turn off the power supply and feed water adapter. If the water has peculiar smell when you turn it on again, please turn on the purified water faucet and rinse it for more than 10 minutes to restore the normal state. If it has not been used for more than 7 days, it is recommended to rinse it for more than 30 minutes. If the peculiar smell still cannot be eliminated, it is recommended to replace the filter element.
• Please turn off the power when the tap water is cut off or the tap water pipe is being repaired. When the water supply is restored, please turn on the other faucets to drain sediment before using the product, otherwise a large amount of sediment in the tap water pipe may cause rapid blockage of the filter.
• The flow rate of water filtered by reverse osmosis membrane will be affected by water quality, water pressure and water temperature. When the water quality is not up to standard, the water pressure is too low or the water temperature is lower than (25 ± 1)℃/(77 ± 33.8)℉, the flow rate of produced water will be less than the standard value.
• When the product is producing purified water, there will be slight vibration and noise, which is caused by the operation of booster pump and is a normal phenomenon.
• Do not place this product on its side or upside down.
• When the inlet water temperature is lower than 5℃/41℉ and the product is used in an environment higher than 38℃/100℉, the machine may be damaged.
• Do not use the device for commercial purposes.
• Don't cut off the power frequently when the product is in use.

Accessories and filter element

- To ensure the normal operation of the product and the safety of water quality, please be sure to use the accessories and filter elements recommended by our company.
- Please check whether the product is damaged unpacking, and check whether the accessories are complete. If the accessories are incomplete, please contact the local seller or agent.

Storage

- Avoid using and storing the product in the following places:
- Where there is strong sunlight, which is easy to cause partial aging of the product;
- Where the temperature is below 4℃/40˚F or above 40℃/104˚F, which may damage the machine and filter element;
- Where there are high temperature or strong magnetic appliances nearby, which may cause fire or circuit failure;
- Wet or dusty areas, which may cause circuit damage.
- Do not place heavy objects or liquids on the product.

Young children and the mentally-disabled

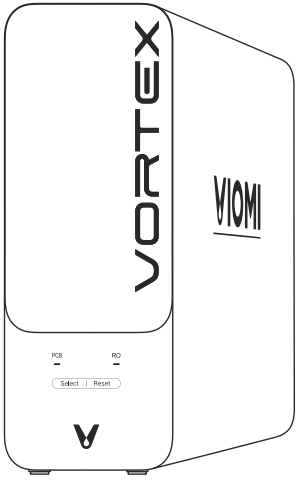
- Please discard the package promptly after unpacking, and do not let young children touch or swallow it.
- Do not let toddler operate, touch, approach, pull or climb the product.
- Young children and the mentally-disabled should use it under the supervision of guardians.

Other cautions

- Avoid squeezing, folding, knotting or damaging the power cord.
- If the power cord is accidentally damaged, it must be replaced by professionals of the manufacturer's maintenance department or similar departments to avoid danger.
- When unplugging the power plug, do not directly pull the power cord to avoid breaking or damaging it.
- Please keep the power plug clean, and do not plug or unplug the power plug with wet hands.
- Please note that the product should be placed in a safe place to prevent the power cord and water pipe from being bitten by pests.
- Please fix the water pipe before use, and turn off the power and water supply in time in case of water leakage in the product.
- The product should be kept away from heat or open flame.
- Do not put flammable, explosive, volatile and strong magnetic substances near the water purifier.
- Do not use a booster transformer to connect to the power plug of water purifier.
- Do not directly spray water to clean the machine or put the water purifier in water for cleaning.
- Viomi reverse osmosis water purifier adopts the filtration principle of reverse osmosis, which will produce a certain amount of concentrated water during the working process.
- Water quality, inlet water pressure, inlet water temperature, use time and habits all have certain impact on the recovery rate of raw water.
- The new water pipe components attached with the product should be used, and the old water pipe components cannot be reused.
- Lifespan calculation method of the filter element should be from the installation and use of the filter element, including the water-free time.

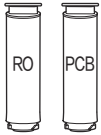
The “concentrated water or waste water” of concentrated water can be recycled, and it is recommended to use it selectively for domestic water (watering flowers and mopping the floor, etc.). To avoid water leakage caused by improper recycling, it is recommended to consult local service outlets to recycle pipes.

Products and Accessories



Main unit *1 set

The main unit includes the power cord and the tap lead.

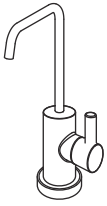


Filter *2

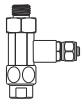
Filter includes: 1*PCB Filter;
1*Reverse Osmosis Filter respectively.
Note: Vortex 8 includes additional
1*PCB Filter in the Package Box.



Power Supply Adapter *1



Purified Water Faucet *1



Feed Water Adapter *1



Manual *1
Quick Installation Guide *1



Drain Saddle *1



Bayonet Lock *6



PE Tubing *1 Volume



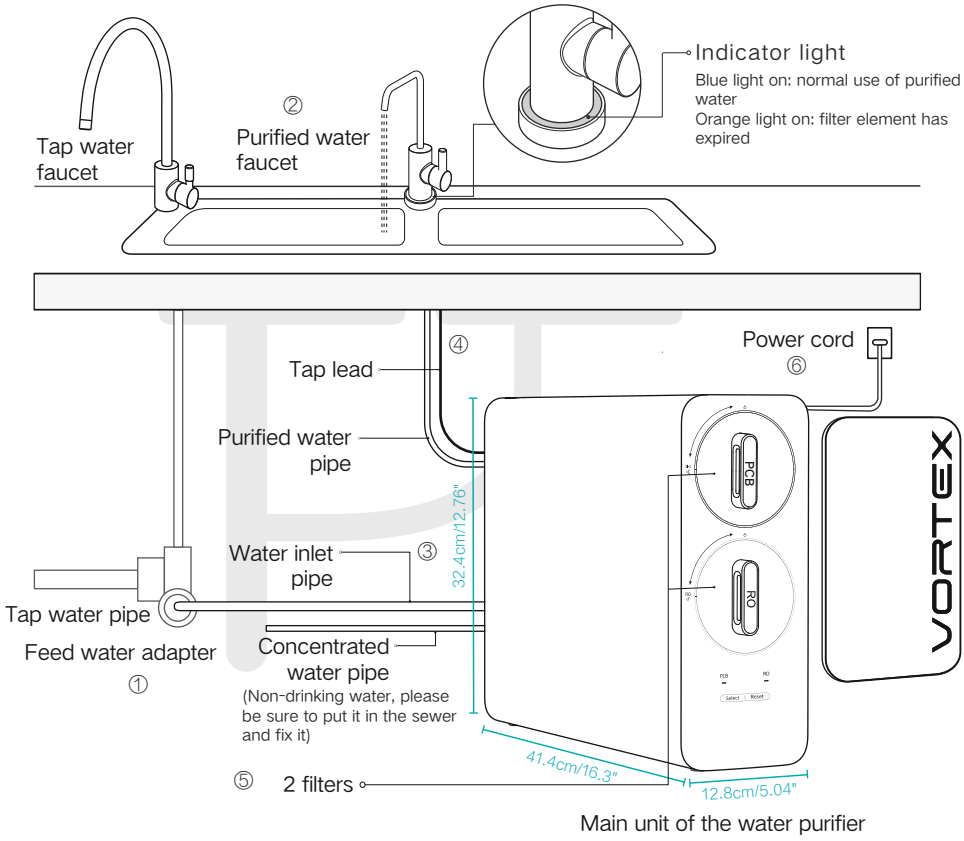
Damping Pad *2



Teflon Tape *1

Note: The diagrams of products, accessories and user interfaces in the manual are schematic diagrams and are for reference only. Due to the update and upgrade of the product, the actual product may be slightly different from the schematic diagram, please refer to the actual product.

Installation Diagram



*Please leave enough cabinet space: the dimensions of the machine is 16.3" × 5.04" × 12.76".

Tip: Be sure to connect to the network after the installation.

a) The power-supply receptacle for the appliance shall be installed in a cabinet or on a Wall adjacent to the undercounter space in which the appliance is to be installed.

b) There shall be an opening through the partition between the compartments specified in (a) that is large enough for the attachment plug to pass through. The longest dimension of the opening shall not be more than 1-1/2 inch (38mm) .

c) The edges of the opening specified in (b) shall, if the partition is wood, be smooth and rounded, or if the partition is metal, be covered with an edge protector provided for this purpose by the manufacturer.

d) Care shall be exercised, when the appliance is installed or removed, to reduce the likelihood of damage to the supply cord.

e) The drain water tubing must be constructed to provide for connection to the sanitary waste system through an air gap of 1 inch at least.

Operation panel



PCB — PCB filter lifespan indicator light

RO — Reverse osmosis filter lifespan indicator light

Select — Filter selection button

Reset — Filter reset button

Installation and Maintenance

Installation method

Product installation, use and commissioning:
Before installation, please confirm whether the accessories included the packing box are complete.

1. Environmental requirements for installation

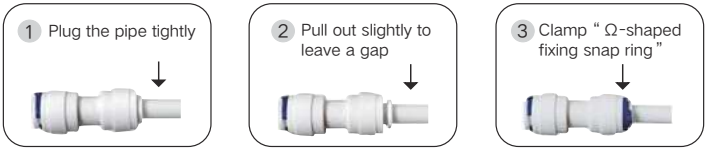
1.1 This product is designed for pressurization, and can be installed in the municipal tap water pipes.
1.2 The power socket should be 110-240V AC.
1.3 The product installation site is clean and sanitary, with no pollution around it and no direct sunlight, no inflammable, explosive electrical equipment around and no rain.
Note: Please pay attention to personal safety when using drilling tools, and there should be no hidden water, electricity and gas pipelines at the drilling location.

2. Installation of electrical circuit

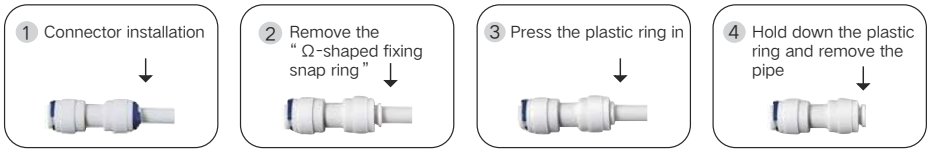
2.1 Tools and materials required for installation: multimeter, electric probe, electric wire, insulating tape conduit (slot) and socket board, etc.
2.2 Turn off the main power switch, carefully modify it according to the user's requirements, and operate it according to the electrical installation operating procedures.
2.3 After modification, check the circuit and clean up the site.

3. Installation and connection of water pipe quick connector

The pipe interfaces of Viomi water purifier all have quick connectors. The quick connector is a connector port that allows for a quick and secure connection without tools. Firstly, insert the PE pipe into the connector to the bottom, and then gently pull outward to leave a gap between the plastic ring on the surface of the port and the port, and then insert the Ω-shaped bayonet into the gap.



When it is necessary to dismantle the PE pipe, first pull out the Ω-shaped clamp pin that fixes the pipe, and push the movable plastic ring on the surface of the port to the port to connect it to the port, and then the PE pipe can be easily pulled out.

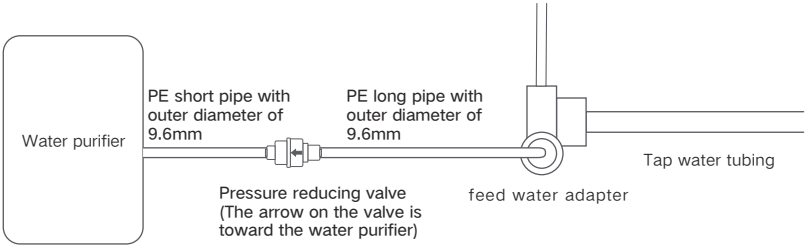


4. Pipe installation method:

4.1 Install the feed water adapter: clean the installation area, close the inlet main valve, remove the faucet and angle valve, etc. Then connect the feed water adapter (Note: The sealing raw material tape or sealing ring should be added to the screw connection), and finally connect the or raw water faucet or angle valve back.

4.2 Connect the water inlet pipe: Install feed water adapter with blue PE pipe on the tap water tubing, and insert the other end into the connection port labeled "INPUT" on the main unit, and then insert the Ω-shaped clip pin to fix it. (Note: The silicone plug inserted into the main connector of the main unit should be taken out in advance.)

(Decide whether to add pressure reducing valve according to actual situation.)



4.3 Install the faucet:determine the installation position of the faucet as required,and then fix the faucet.Plug the faucet power connection cable and the signal connection cable into the corresponding connectors of the machine and tighten the nut.

4.4 Connect the purified water outlet: insert one end of the white PE pipe with outer diameter of 6.4mm into the faucet quick connector and insert the bayonet; the other end is inserted into the connector marked "FILTERED" on the main unit, and insert the bayonet.

4.5 Connect the concentrated water outlet: connect the gray PE pipe with outer diameter of 6.4mm to the "WASTE" interface of the main unit, and connect the other end to the drainage pipe, and fix the PE pipe to prevent water leakage caused by falling off.

4.6 Pipe Checking: Please check whether the inlet pipe (blue), the pure water pipe (white), and the wastewater pipe (gray) are connected to the correct interfaces according to the contents described in Chapter 4.2, 4.4, and 4.5.

(Note: The concentrated water pipe should not be placed in containers without full water protection measures to prevent the floor from soaking due to full water in the containers.)

5. Placement of the main unit

Place the main unit directly in the appropriate position in the cabinet, and pay attention to keeping the main unit stable.

6. Filter element installation

6.1 Install Ro filter: take out the reverse osmosis filter in the packing box, unpack the packaging film, push the filter element into the main unit RO cartridge according to the mark, align the handle with the 9:00 direction (marked), push it in hard, and screw it clockwise to the 12:00 direction (installation completed).

6.2 Install PCB filter element: the installation method is the same as that of RO filter.

7. Clean the filter element:

Turn on the power, open the feed water adapter, turn on the purified water faucet switch, and rinse until the water is clear, and then turn off the faucet.

Note: The first cleaning is to clean the filter element and pipe. The water drained may be grayish black or bubble-like, which is normal. Please continue to rinse until it is clear.

Reminder: Because of the properties of reverse osmosis membrane, it contains moisturizing ingredients (mainly food-grade glycerin). To improve the taste of the purified water after initial installation, produce purified water as much as possible on the first day of installation and the produced water is not recommended for drinking but kitchen cleaning water. If the above operation is not possible, it is recommended to turn on the faucet every 2 hours after installation to produce water for 20 minutes and drain it, and repeated this step for more than 12 times to fully guarantee the taste.

Machine Operation

1.When the machine is used for the first time after installation, or when it is used for the first time after replacing filter element, it is necessary to clean the filter element according to the method of Section 7 “Clean the filter” in [Installation and Maintenance] before drinking.

2.Every time you use it, turn on the purification switch of faucet, and the main unit starts to work, and purified water flows out the faucet.

3.This product has built-in water quality detection function. When the faucet is turned on, the LED light of the faucet is orange, it means that the current water outlet is not up to the drinking standard; if the LED light turns blue, it means that the TDS value (soluble solids) is low and you can drink it directly.

4.To ensure the good operation of the machine, it is recommended to use more than 5 liters of purified water every day.

Restore factory settings

1.Unplug the machine and wait for the indicator light on the main unit to go out.

2.Turn on the faucet and press the “reset” button for 5s within 10s after plugging back, and then release the “reset” button when you hear the “Ding Ding” sound;

3.The water purifier carries out self-inspection (no operation is required for this step);

4.When you hear the “Ding Ding” sound again, it means the self-inspection of the water purifier is completed;

5.Unplug the machine again, and then plug it in again after the indicator light on the main unit goes out, so that the factory settings will be restored;

Filter Element Replacement Method

PCB RO

Filter element lifespan indication

When the lifespan of the filter element is about to run out, the corresponding indicator light will flash in orange.
When the lifespan of the filter element runs out, the corresponding indicator light will be orange and always on.

Filter element procurement

Please consult your local service provider to purchase filter element and other consumables.

Note: When the filter has not expired, the filter element lifespan indicator is off.

Recommended Filter Element Replacement Cycle

Filter element name	Main functions	Substances that can be filtered effectively	Replacement cycle
PCB filter element	High-density pleated PP filter element: intercept large-sized impurities such as silt and rust. Pre-mounted carbon rod filter element: selected high quality carbon powder to absorb residual chlorine, peculiar smell and different color, etc. Bamboo carbon filter element: Adsorbs disinfection by-products and improve water quality and taste. Rear-mounted carbon rod filter element: selected high quality carbon powder to improve the taste ensure that you drink clean water. Rear non-woven fabric: intercept a small amount of carbon powder at the rear, and the water dispensed will be purer.	Rust, sediment, fiber and other macroscopic objects, different color, peculiar smell, residual chlorine, chloroform, tetrachloromethane and other organics substances.	No more than 24 months
Reverse Osmosis Filter Element	Effectively intercept bacteria, heavy metals, organic matter and other substances in water.	Heavy metals, bacteria, scale and organics, etc.	No more than 48 months

Note: 1.The actual replacement cycle of the filter element will vary depending on the area of use, water quality, season and usage amount.
2.Please replace the filter element regularly according to the prompt.

Filter Element Replacement Method

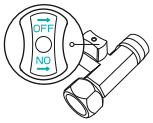


Fig. 1

01 Close the feed water adapter (Fig.1), turn off the power of the main unit, and move the main unit out of the cabinet. Be careful not to forcibly pull the water pipe and the tap lead, so as not to cause power failure or water leakage. If the filter element is difficult to disassemble, turn on the faucet for 5s before removing it(When the water purifier is in operation, the pressure within the water system significantly increases. It is necessary to release the pressure in the system before it can be easily disassembled). Then take out the old filter element.

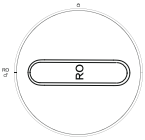


Fig. 2

02 Cut the filter packaging bag and take out the filter element from the packaging bag. Align the handle to the “🔓” position (Fig.2) and gently put the filter element into the corresponding filter cartridge.

03 Gently press the filter element and rotate it 90° clockwise. Follow the two instructions below when the filter element is in place:
A. The filter element points to the “🔒” lock mark alignment (Fig.3).
B. Tighten the filter in the 12:00 direction (Fig.3).

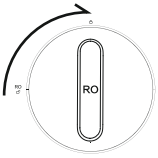


Fig. 3

04 Press the “Select” button to select the indicator light of the new filter element after power on and press the “Reset” button for 3s. After you hear the “Ding Ding” warning tone, the indicator light goes out and the filter is successfully reset (Fig.4).

Note: Please be sure to reset, otherwise the lifespan of the filter element cannot be calculated.

05 Clean the new filter element:
- After replacing and resetting the PCB filter element, turn on the purified water switch and flush for 15 minutes.
- After replacing and resetting the reverse osmosis filter element, turn on the purified water switch and the flushing method is as follows:

Because of the properties of reverse osmosis membrane, it contains moisturizing ingredients (mainly food-grade glycerin). To improve the taste of the purified water after initial installation, produce purifed water as much as possible on the first day of initial installation and the produced water is not recommended for drinking but for kitchen cleaning. If the above operation is not possible, it is recommended to turn on the faucet every 2 hours after installation to produce water for 20 minutes and drain it, and repeat this step for more than 12 times, so as to fully guarantee the taste.

Note:
1.When replacing multiple filter elements, flushing should be carried out for the longest time.
2.Cleaning after installing a new filter is to clean the filter element and pipe. The water drained may be grayish black or bubble-like, which is normal. Please continue to clean until it is clear.

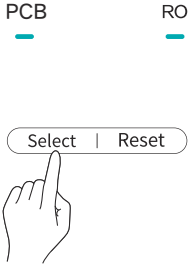


Fig. 4

Troubleshooting

Identification of fault indicator light

Indicator light	Display form	Reason	Solution
PCB RO	Flash in orange	The filter element will run out of life	Buy new filter element and replace it as soon as possible
	Orange light always on	The filter element has run out of life	
	Orange light always on	The filter element has run out of life	Buy new filter element and replace it as soon as possible

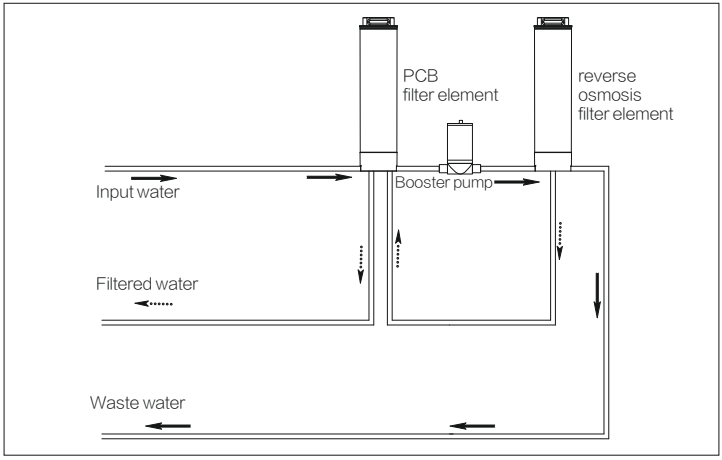
Troubleshooting List

Symptom	Matters need confirmation
Cannot produce purified water	Whether the power cord is connected in place; Whether the feed water adapter is opened; Whether the filter element is installed correctly; Check whether it is genuine filter element; Whether the filter element has reached the replacement cycle; Please check whether the tap water temperature exceeds 38˚C/100˚F; Whether the tap water pressure is too low; Whether the purified water pipe and tap water pipe are bent or damaged. Please check whether the water inlet pipe, pure water pipe and waste water pipe are properly connected to their corresponding interfaces.
The concentrated water pipe does not drain water	Please check whether the concentrated water tubing is bent or blocked.
Small flow rate of purified water	Please check whether the filter element at all levels are blocked or have exceeded the replacement cycle; Whether the tap water temperature and water pressure are too low; Because the main unit has overheating protection during long-term operation, it can be used continuously when the temperature drops.
TDS value of purified water is high	Whether the water purifier has not been used for a long time; Whether the filter element has reached the replacement cycle.

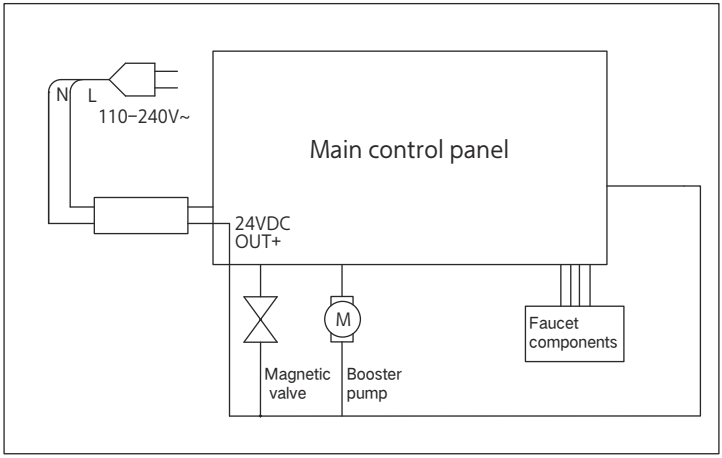
Basic Parameter Information

Model	Vortex 6 / Vortex 8
RO System Size(L×W×H)	16.3"× 5.04"× 12.76"
Feed Water Pressure	14.5~58 psi/0.1~0.4 MPa
Applicable Environment Temperature	40~104˚F/4~40˚C
Feed Water Temperature	41~100˚F/5~38˚C
Feed Water Requirement	Municipal Tap Water
Max Daily Production Rate	600GPD/800GPD
Water Purifier Input	24V DC, 68W
Adapter Input	110-240V AC, 50/60Hz
Adapter Output	24V DC

Water Treatment Process Flow Chart



Electrical Diagram



Limited Product Warranty

This product comes with one-year warranty. The warranty of our product covers defects in materials and workmanship from the original date of purchase. During the warranty period, we will replace or repair any part deemed defective, as long as the product has not been subjected to tampering, alteration, lack of regular maintenance or improper use after delivery, The cost of repair or replacement under those excluded circumstances shall be borne by the consumer, This limited warranty does not cover the following items: filters and all other parts or components that require regular replacement as a result of ordinary usage. This limited warranty only applies if the system is installed, used, and maintained in compliance with all instructions and requirements enclosed with the system.

This limited warranty shall only be valid if:

1. If the power cord is damaged, for safety reasons, it must be replaced by a professional from the manufacturer or a similar department. If the power cord is accidentally damaged, please contact us at support@water.viomi.com

2. In case of product malfunction, please promptly cut off the water and power supply, and contact us at support@water.viomi.com

3. When the inlet water does not meet the requirements of municipal tap water (including high sediment content, turbidity ⩾1.0 NTU, PH outside the range of 6.5-8.5, excessive residual chlorine, etc.), a pre-treatment device should be installed before this product.

4. Please use the accessories and filters provided by our company.

5. The optimal water inlet pressure for this product is 0.1-0.4 MPa (14.5-58 Psi). If the water pressure is lower or higher than this range, an appropriate booster or pressure reducing device should be installed accordingly.

6. If the water purifier is not used for more than 3 days, please turn off the power supply and feed water adapter, if the water has peculiar smell when you turn it on again, please turn on the purified water faucet and rinse it for more than 10 minutes to restore the normal state. If it has not been used for more than 7 days, it is recommended to rinse it for more than 30minutes, If the peculiar smell still cannot be eliminated, it is recommended to replace the filter element.

7. This product is for indoor installation only. There should be a reliable floor drain within a 1.5-meter radius of the installation to prevent potential damage caused by water leakage due to poor drainage.

8. Please make sure to place the water purifier in a safe location to prevent damage to the power cord and water pipes by pests.

9. Please secure the water pipe before use. If there is any water leakage from the product, please promptly turn off the power and water supply.

10. The water purifier should be installed in an indoor environment, ensuring that the room temperature is not below 4℃/40˚F. The inlet water temperature must be between 4℃-40 ℃/40˚F-104˚F. When the water temperature and air temperature are below 4℃/40˚F, please promptly close the wave of feed water adapter and drain the stored water inside the machine to prevent damage to the water purifier pipes and components due to volume expansion during water freezing, which may result in water leakage.

11. When the water purifier is frozen, it must be placed in an environment above 10℃/50˚F for natural thawing for 48 hours. After thawing, it should be continuously flushed with water for 30 minutes before normal use, ensuring no water leakage. Any information or suggestion with respect to our product concerning applications, specifications or standards is provided solely for your convenient reference. The quality of water supplies may vary seasonably or over a period of time. Your water usage may vary as well. The manufacturer assumes no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligation on our behalf, You must verify and test the suitability of any information with respect to the product for your specific application.

This limited warranty shall be void if:

1. The cartridge filters are not replaced on the recommended maintenance schedule.

2. The product is purchased from someone other than our official website or our authorized dealers, as we cannot verify or guarantee the integrity or authenticity of the product.

Our sole obligation under this warranty shall be repair or replacement of a non-conforming product or parts of this product, or at our option, return of the product and a refund of the purchase price. Our obligation does not include the cost of transportation. We are not responsible for damage in transit, and claims for such damage should be presented to the carrier by the customer.
The warranties set forth herein are the only warranties made by us with respect to the product. We make no warranties, expressed or implied, including, but not limited to, any warranties of fitness or merchantability except as expressly set forth above.

NOTE: In case some states do not allow limitations on how long an implied warranty lasts, you may choose to return the system. If you choose to keep it, you agree that the above limitations still apply to you.

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