Warranty / Return Policy

New simplified Warranty Service Policy speeds processing of warranty repairs:

It is the policy of Greenlee Textron to meet or exceed customer expectations. In support of this policy, Greenlee Textron has implemented a new Limited Warranty Service Policy:

"Goods manufactured by Greenlee Textron will be free from defects in workmanship and material for a period of one year from the date of user purchase, provided such goods are installed, operated, used and maintained in accordance with Greenlee's written instructions.

Proof of Purchase will no longer be required for serial numbered tools if the tool was manufactured within eighteen months prior to the time service is required.

All other tools without serial numbers will be free of defects in workmanship and material for twelve months from date of purchase, but will require Proof of Purchase."

For questions regarding this policy, contact:

Customer Support · 1-800-435-0786



How do I have product repaired?

If you need to send in your Test/Measurement product for calibration, repair or warranty service, please complete the Repair Calibration Authorization Form available on the **Product Repair page**. If you require further assistance, please contact:

Customer Support: 1-800-642-2155

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.