Warranty

This product is warranted to the retail customer for 90 days from date of retail purchase, against defects in material and workmanship.

WHAT IS COVERED
- Replacement parts and labour.
- Transportation charges to customer for the repaired product.

WHAT IS NOT COVERED
- Damage caused by abuse, accident, misuse, or neglect.
- Transportation of the unit or component from the customer to Koolatron.

IMPLIED WARRANTIES
Any implied warranties, including the implied warranty of merchantability are also limited to the duration of 90 days from the date of retail purchase.

WARRANTY
Keep the original, dated, sales receipt with this manual.

WARRANTY AND SERVICE PROCEDURE
If you have a problem with your unit, or require replacement parts, please telephone the following numbers for assistance:

North America 1-800-265-8456

Koolatron has Master Service Centres at these locations:
U.S.A. - 4330 Commerce Dr., Batavia, NY 14020-4102

Canada - 139 Copernicus Blvd., Brantford, ON N3P1N4

A Koolatron Master Service Centre must perform all warranty work.

Koolatron

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All specification are subject to change without notice.

H1S311 4/2020 - v1

Smart Pet Food Dispenser

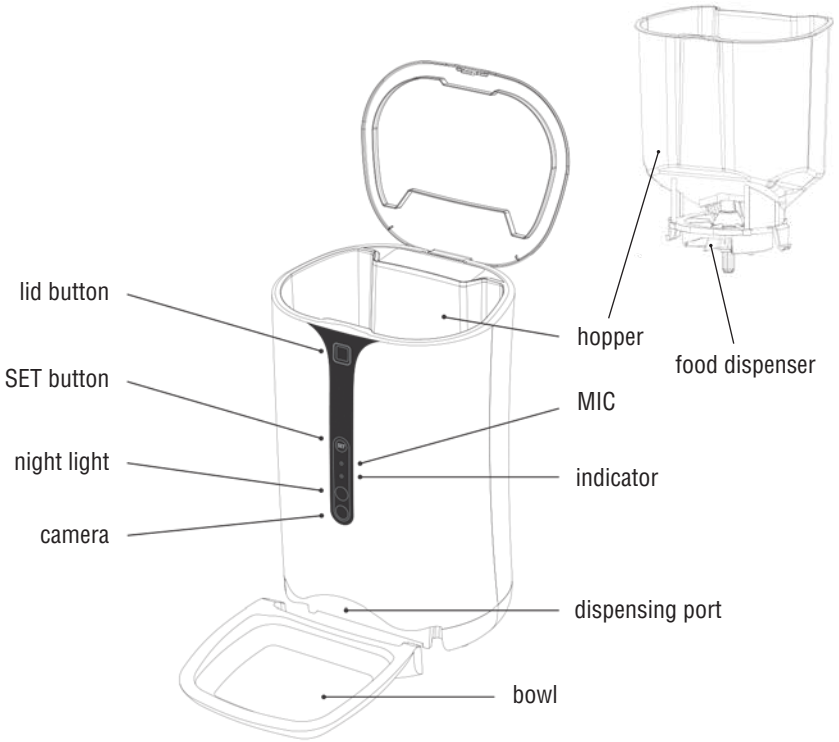


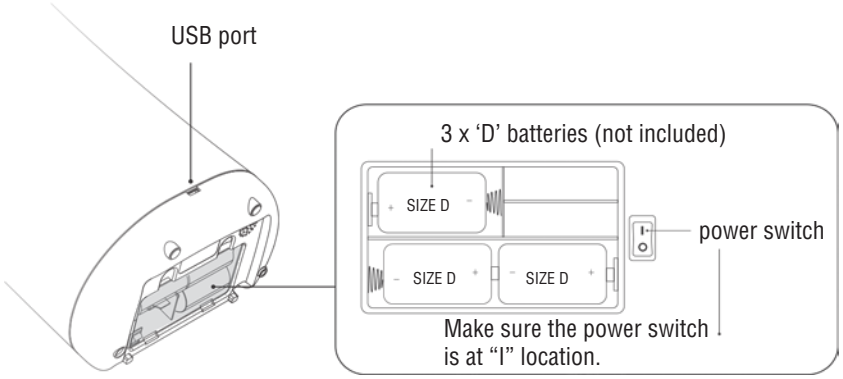
PF-1

User Manual

Please Read These Instructions Carefully Before Use!

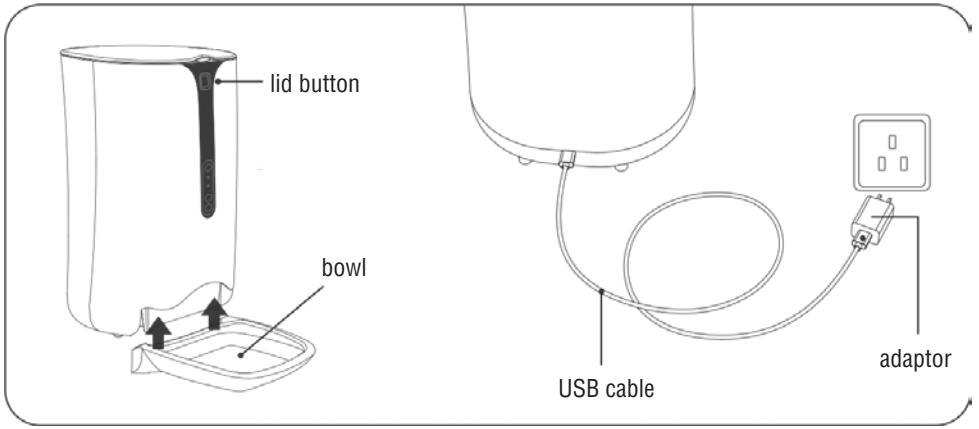
FEATURES





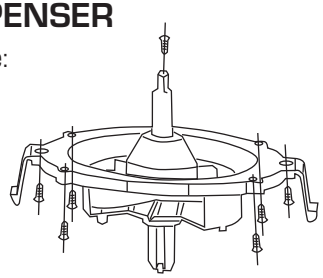
- SET button : short press to activate the manual feeding function; long press for 5 seconds to restore factory settings.
- The batteries are only a backup in case of power failure.

ASSEMBLE



- Open the cover by pressing the Lid Button.
- Assemble the bowl upward, disassemble the bowl downward.
- To power via power adaptor, plug in power adaptor.

CHANGING THE FOOD DISPENSER



The default installed food dispenser is the larger size, programmable:
- 1 to 39 portions (10-390g)

Small food dispenser for small pets, programmable:
- 1 to 39 portions (5-195g)

Changing between dispensers:
Step 1 : lift the hopper from the body of the unit
Step 2 : remove the 7 screws and the dispenser installed
Step 3 : replace with the desired sized dispenser and fix in place with the screws.

APP INSTALLATION

Fig 1-1

Method 1
Scan the QR code (*Fig 1-1*) to redirect to the APP download page, follow the instructions to download and install corresponding APP.
Method 2
Search "**PetU**" at APP Store (IOS users) or in Google Play (Android users), download and install.
NOTES
- Permissions needed when installing the app.
- Allow WLAN, Location, Use Microphone, Use Phone Storage.

APP LOG-IN

• Open the "**PetU**" APP, tap "**Register**" to sign up an account with your email, then log in. *Fig 2-1 → Fig 2-2 → Fig 2-3 → Fig 2-4.*



NOTES

• One feeder can only bind to one account.

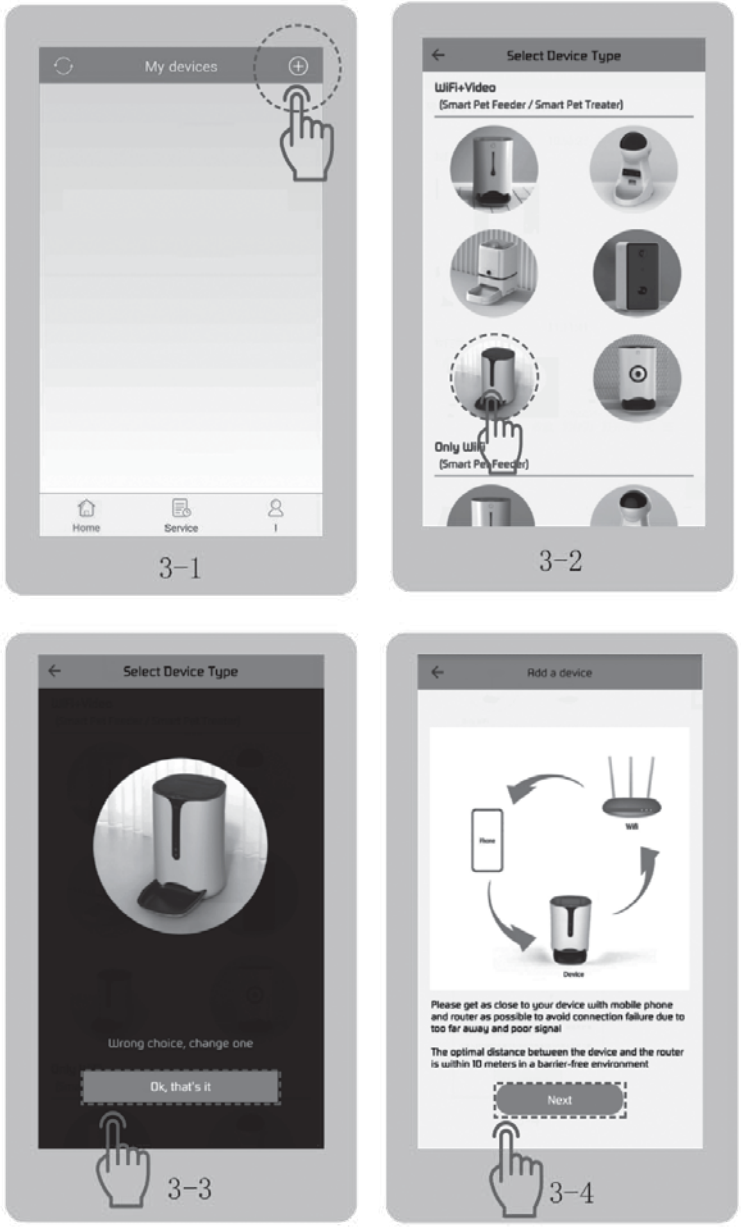
• If you need to bind to other account, delete the bound feeder on your phone first, then long press "**SET**" button on the feeder until you hear the "ding dong" sound to restore the factory settings, then log in the other account.

• You could log in your account on multiple phones.

ADD FEEDER

• Open the APP, log in with your email, tap "+" to add the feeder. *Fig 3-1.*

• Select the V86 on "**WiFi+Video**" column. *Fig 3-2 → Fig 3-3 → Fig 3-4.*



CONNECT TO NETWORK

- Press the "**SET**" button on the Feeder for about 5 seconds, you will hear a "ding dong" sound, and the green indicator light will flicker. Tap "**Next**". *Fig 4-1*.

- Type in your home WiFi account and password to connect your 2.4GHz WiFi network (**NOTE** 5.0GHz is NOT supported), tap "**Next**", then tap "**OK**". *Fig 4-2 → Fig 4-3 → Fig 4-4*.









CONNECTING

PAIRING - The indicator light is green and flickers slowly:

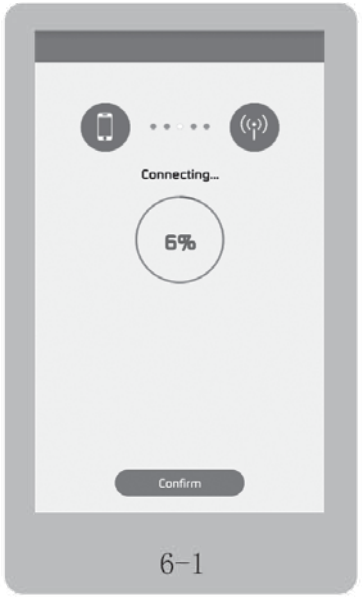
Tap "**Got it**" on interface *(Fig 5-1)*, point the QR code on your phone to the camera of the feeder, you could move your phone back and forth and keep 10-20cm distance.

When you hear the beep sound, tap "**Next**". *Fig 5-2*.

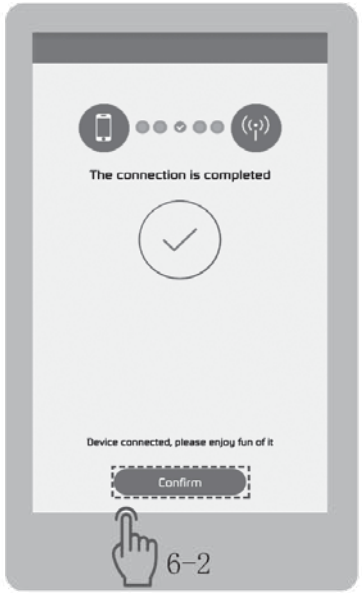




CONNECTING (cont.)



6-1



6-2



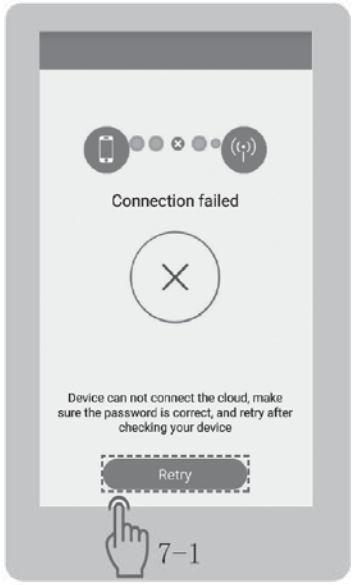
6-3

• When your phone is connecting to the feeder (green light flashes fast), it may take different time in different network environments, usually within 1 minute. *Fig 6-1.*

• When the progress bar reaches 100%, tap "**Confirm**" to accept connection to the feeder. *Fig 6-2 → Fig 6-3.*

NOTE
If the connection fails, follow the next steps and retry.

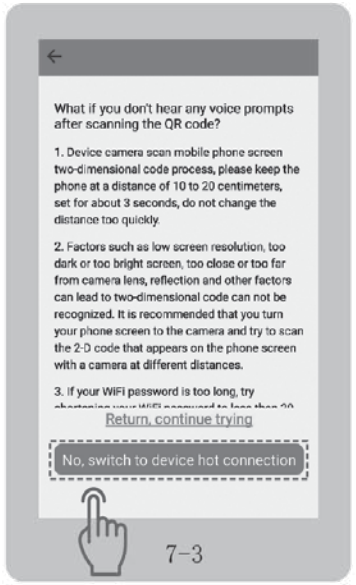
CONNECTION FAILED



7-1



7-2

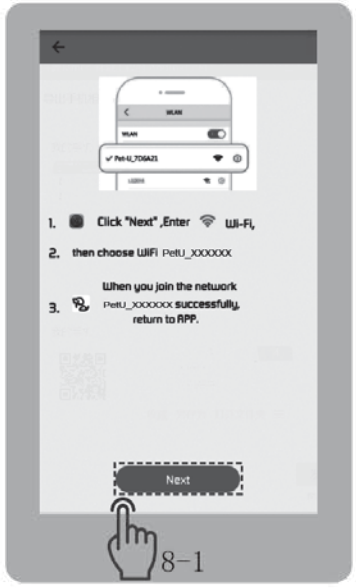


7-3

1. In the QR code scanning part, tap on "**Operation completed, but no prompt tone was heard**". *Fig 7-2.*

2. Tap on "**No, switch to device hot connection**". *Fig 7-3.*

DEVICE HOT CONNECTION



8–1



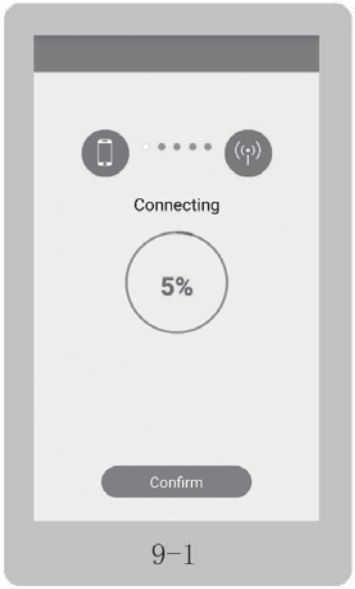
8–2



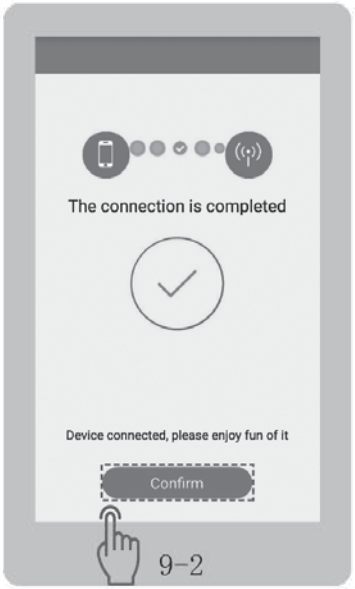
8–3

In '**WLAN**' page in your phone (*Fig 8-1*), choose WiFi named "**PetU_xxxxxx**" and connect. *Fig 8-2* → *Fig 8-3*

DEVICE HOT CONNECTION (cont.)



9–1



9–2



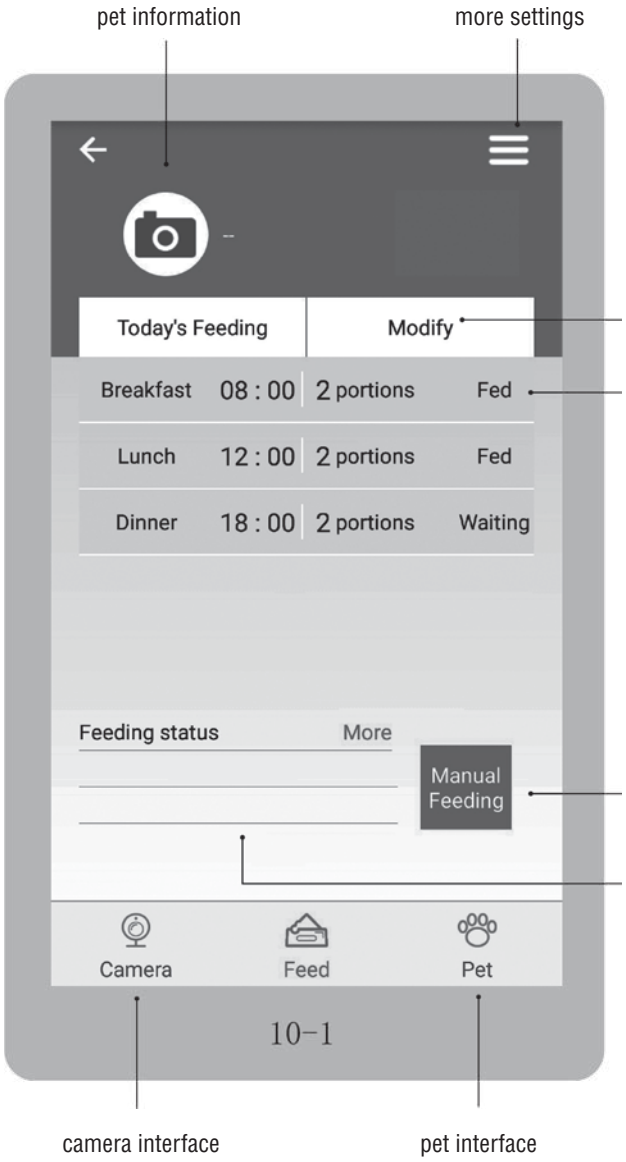
9–3

• When the progress bar reaches 100%, tap "**Confirm**" to accept connection to the feeder. *Fig 9-2*

• Tap "**Smart Pet Feeder**" to enter the settings page.
Fig 9-3

NOTE
If the connection fails, refer to the **FAQ** section in this manual.

AUTO-FEEDING SETTING



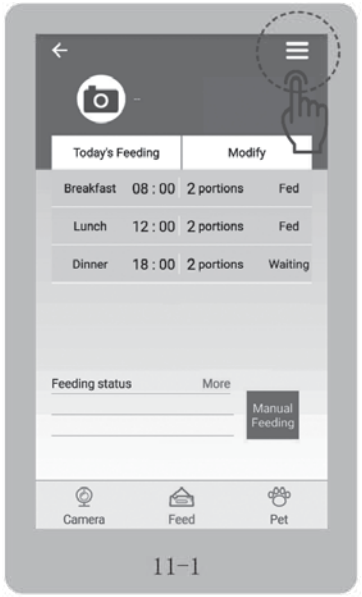
modify automatic feeding

automatic feeding details

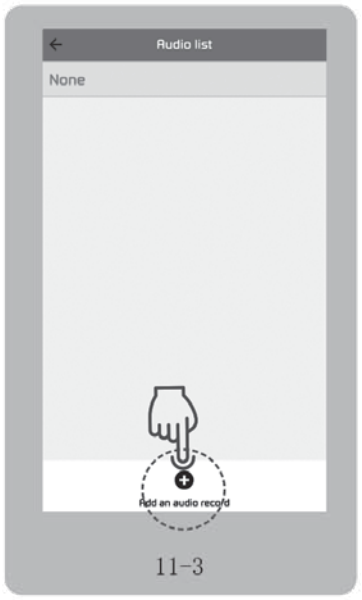
manual feeding

feeding status of two recent times

MORE SETTING





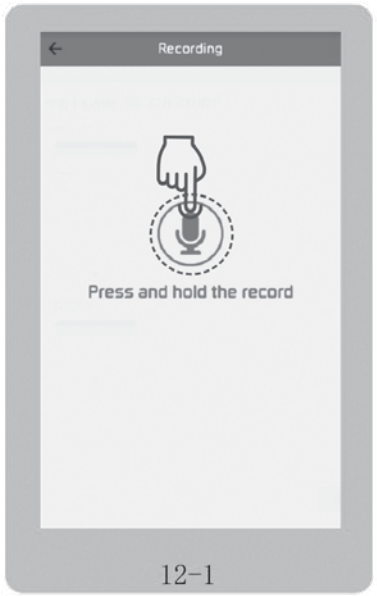


• Tap "≡" *(Fig 11-1)* to enter more setting page.

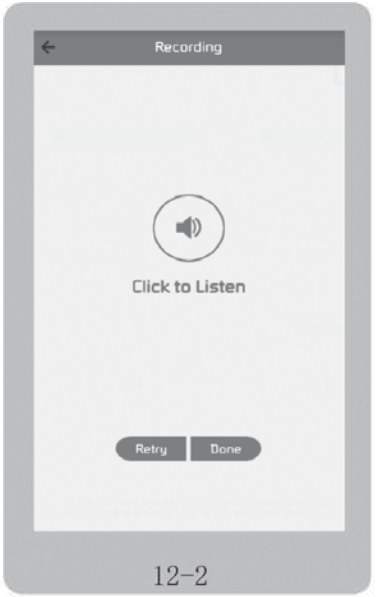
• You could set the recording, feeder name for Alexa, event list and unbind the feeder. *Fig 11-2*

• Tap "**Voice record setting**" to the audio list, and tap "**Add an audio record**" to record your sound. *Fig 11-3*

ADD AUDIO RECORD



12-1



12-2



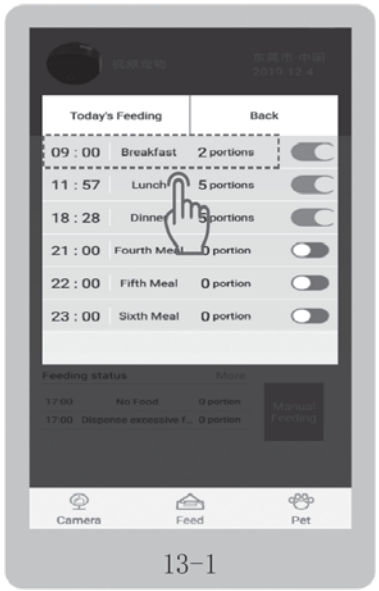
12-3

• You could record 1-10 seconds by pressing the button. *Fig 12-1*

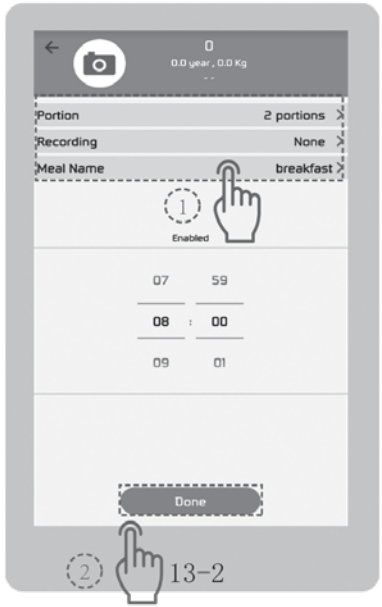
• Release your finger, you could choose "**Click to Listen**", "**Retry**" or "**Done**" button as needed. *Fig 12-2*

• Press the "**Done**" button (*Fig 12-2*), then goes to the next interface (*Fig 12-3)* where you can change the default record name "**Audio0**" or keep it. Then tap "**OK**". Tap top left arrow in *Fig 9-3* to go back to *Fig 7-1* interface.

MODIFY AUTO-FEEDING SETTING



13-1



13-2

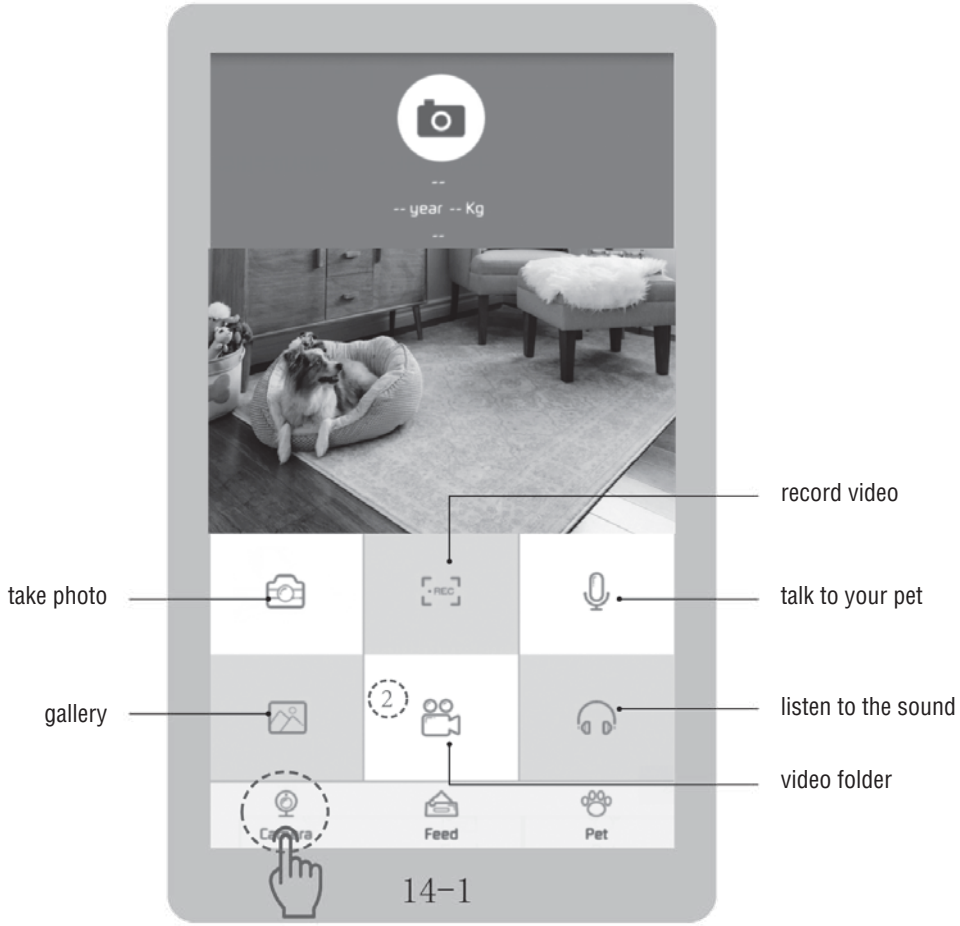


13-3

• Tap "**Modify**"(*Fig 10-1*) to enter the auto-feeding setting page. *Fig 13-1*

• Tap the meal name (for example, tap "**Breakfast**") to set **Feeding Portion**, **Recording**, **Meal Name** and **Feeding time**. *Fig 13-2* → *Fig 13-3*

CAMERA FUNCTIONS



• Camera icon: Tap to take a photo.

• REC icon: Tap to record a video.

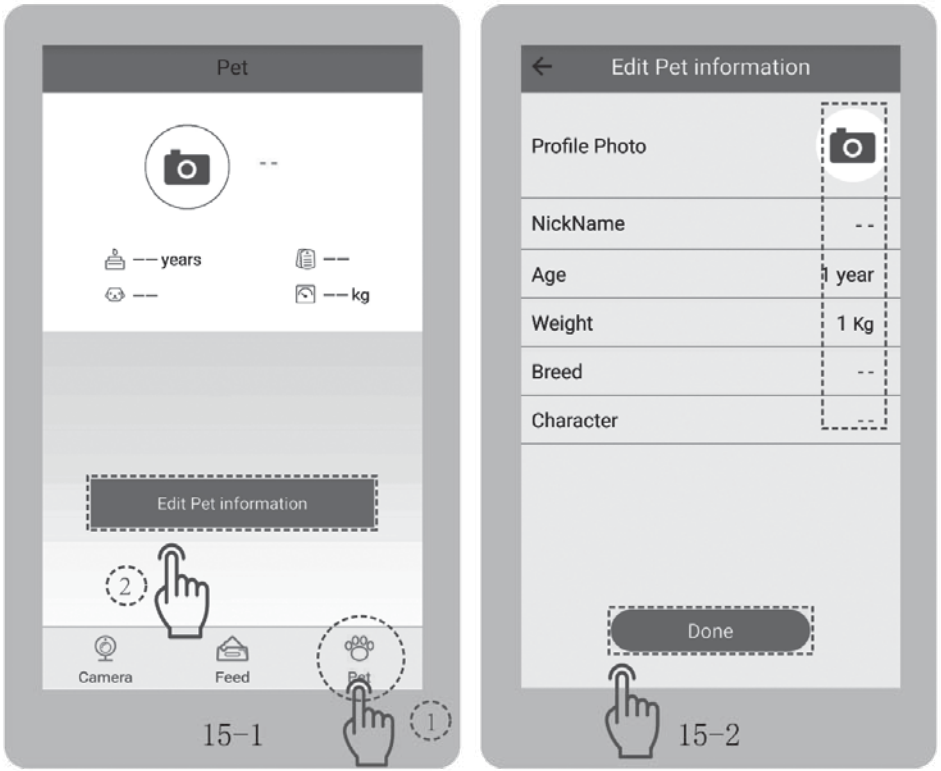
• Mic icon: Tap to talk through your phone, the feeder will play your voice to your pet.

• Gallery icon: Tap to check the photos you took.

• Video icon: Tap to check the videos you shoot.

• Headphone icon: Tap to listen to sounds surrounding the feeder and the voice of your pet.

EDIT PET INFORMATION



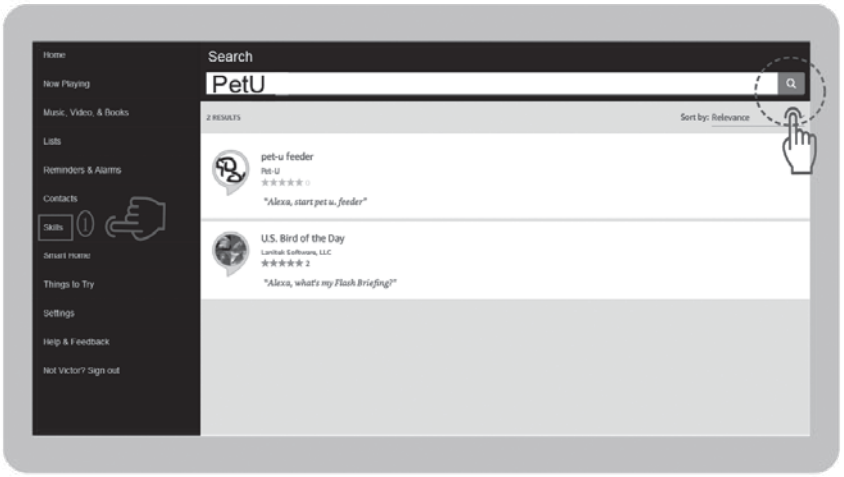
• Tap "**Pet**" to access to the interface *Fig 15-1*, and tap "**Edit pet information**" to edit corresponding pet information. *Fig 15-2*

ALEXA SETTING (PC/LAPTOP)

https://alexa.amazon.com

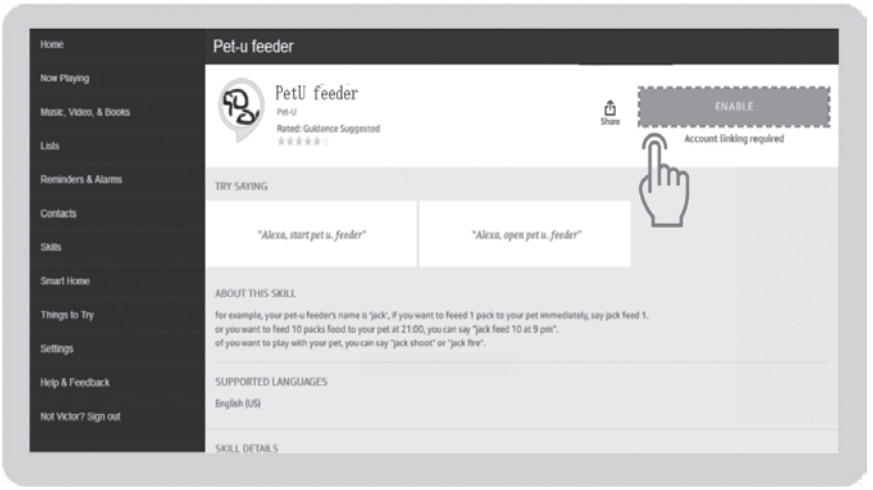


1. Log in **Alexa** with your Amazon account.

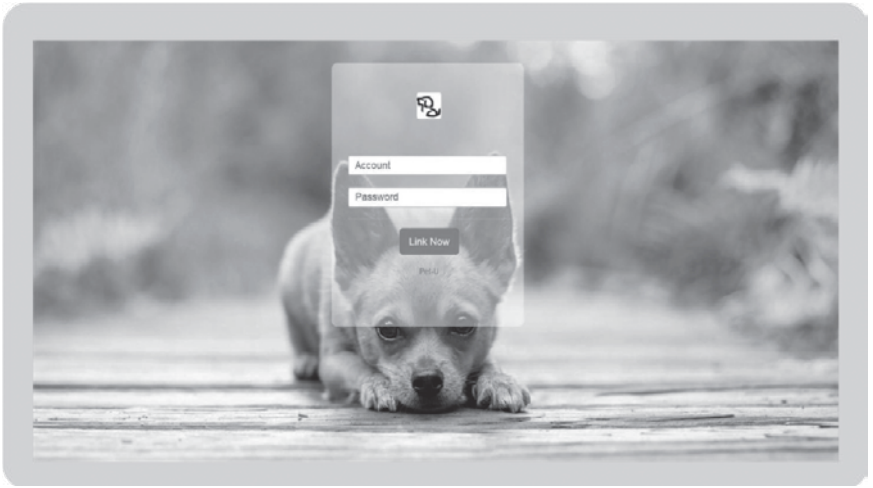


2. Search "**PetU**" in "**Skills**" section.

ALEXA SETTING (PC/LAPTOP) (cont.)

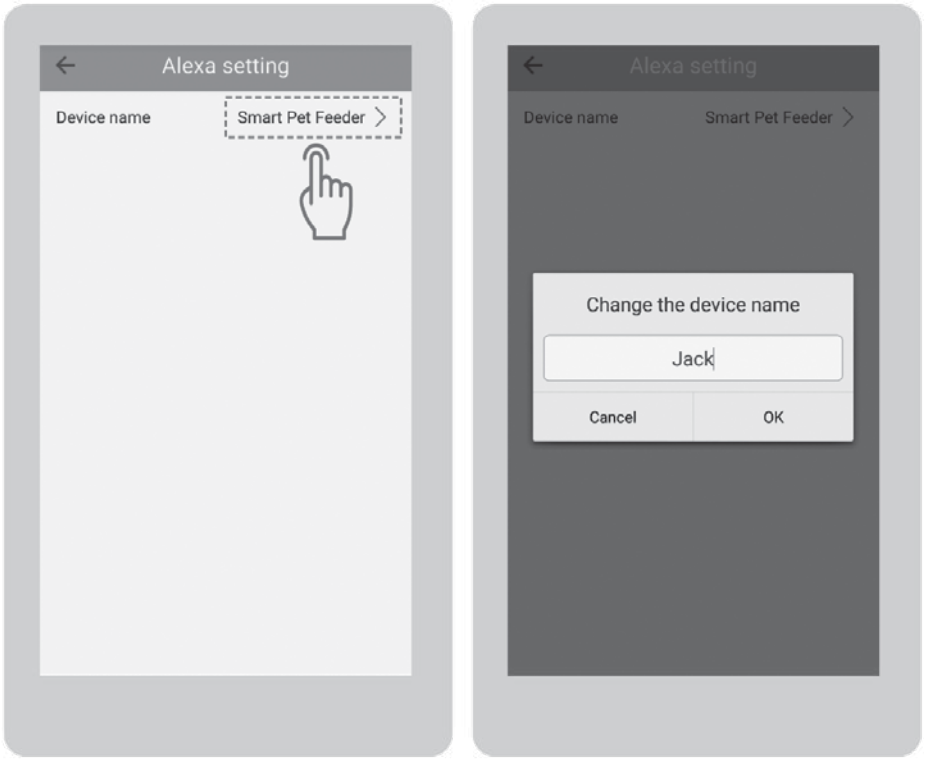


3. Tap "**ENABLE**".



4. Bind the account of the **PetU** APP

ALEXA SETTING



Set the device name to your preferred name, ex. *JACK* in the **PetU** APP on your phone.

USING ALEXA TO FEED YOUR PET

1. Wake up Alexa.
2. Saying "**Alexa, start PetU feeder**" or "**Alexa, launch PetU feeder**" or "**Alexa, open PetU feeder**", then you will hear "**Welcome to PetU Feeder**" from Alexa.
3. You could say "**Jack feed 1**", *Jack* is the device name, *feed 1* means feeding your pet 1 portion immediately.
4. To learn more details about this skill, open **Alexa** APP or go to **https://alexa.amazon.com**, tap on "**Your Skills**", then on the skill in question.

FAQs

1. WHAT IS THE REASON FOR CELLPHONE CONNECTION FAILURE AND HOW TO HANDLE IT?

a. Check whether the machine is functioning properly. Check the device's indicators.
Normally, the indicator blinks.

b. Check if the feeder has been connected to WiFi. Search the feeder's WiFi signal on the cellphone and check if there is a WiFi hotspot named "PetU_XXXXX".

c. Uninstall the APP and then reinstall it. Please authorize the APP the right to acquire location information during installation.

d. Check whether the router has set up a restriction to the number of online devices.
It is recommended that the WPA/WPA2 PSK encryption be applied. Please use 2.4G routers only.

2. OFF-LINE OR POWER OFF.

In case of power failure or disconnection, if the feeder is equipped with batteries, it will continue to work according to the parameters set by your mobile phone.

3. LED INDICATOR LIGHT STATUS.

a. Normal : green lights is normally on.
b. Abnormal Feeding : red light flashes.
c. Abnormal Network : green light flickers fast.

4. THE SIGNAL OF "PETU_XXXXXX" FOR ANDROID DEVICES ISN'T STABLE.

With too many SSIDs around, the feeder's WiFi signal may be jammed. In this case, please select the WiFi hotspot manually: manually select the feeder's WiFi hotspot (PetU_XXXXX) in the cellphone's WiFi setup interface.

5. THE FEEDER DOESN'T DISCHARGE FOOD AFTER FEEDING PARAMETER SETUP IS COMPLETED.

a. Check whether the food outlet is clogged. If so, the red indictor will blink.

b. Check whether the motor has been seized by food

6.CURRENT FEEDING TIME IS LATER THAN CURRENT TIME FOR 5 MINUTES OR MORE.

When parameters are set up on the APP, it takes time to upload them to the server, which is about 5 minutes according to the network condition.

7. ABOUT INFORMATION PUSH.

a. In the event that the cellphone cannot receive the pushed information, check whether it is shielded by the system message manager.

b. Check whether the cellphone is in a power-saving mode, which may lead to push failure when the APP is running at the back end.

8. THE CELLPHONE DOESN'T REMIND ME OF FOOD DISCHARGE.

The device has been rotated, which results in failure of food detection. Check whether there is no food in the barrel or the food outlet is blocked.

9. THE CELLPHONE INDICATES DEVICE ABNORMALITY.

Check whether or not the motor is running normally.

10. THE CELLPHONE INDICATES EXCESSIVE FOOD DISCHARGE.

There is too much food at the food outlet, which needs cleaning

11. HOW TO RE-CONNECT THE DEVICE TO THE NETWORK QUICKLY AFTER IT IS DISCONNECTED.

a. Exit the APP, tap it again and wait for data updating.

b. Switch from feeding interface to the video interface and wait for video refresh.

12. THE FEEDER'S REQUIREMENT FOR NETWORK TYPES.

It is required that the 2.4G routers with 802.11bgn protocol be used. The feeder doesn't support any 5G router. To watch the video on your cellphone, it is suggested that you do it with WiFi connection or the 4G network. There isn't any restriction to the network operator as long as your cellphone can access to the Internet.

13. APP UPDATING

a. You will be reminded of APP updating for every new release. Update the APP when prompted.

b. For better user experience, please update the software and hardware to ensure stable device functions.

If you have other questions, feel free to contact us.

CLEANING



bowl : washable

base : wet or dry cloth only

hopper : washable

WARNING : Base unit should not be submerged in water at any time, that will damage electronic components and void the warranty.

WARNING! This product contains chemicals known to the State of California to cause cancer, and birth defects or other reproductive harm. www.P65Warnings.ca.gov