Limited Warranty Policy

SereneLife

Serenelifehome.com

Get a free 3 month warranty extension

Here at Sound Around, we take your feedback very seriously. Customer satisfaction is a top priority and we continually strive to providing the best service we can. We offer a free three month warranty extension -- in addition to your existing manufacturer's warranty -- for all customers who review their Serene Life product online. If you experience any issues with your products, good or bad, let us know and we will help!

To Participate:

1. Write a customer review

   If you purchased the product online, you can leave a product review via online retailer sites like Amazon, Walmart, Sears, etc.

2. Show us your review

   Copy and paste the web address link of your review on ***SereneLifeHome.com***, under 'Product Registration' and submit

You may be directed to pyleaudio.com

**It's never too late to leave a review, visit us and leave your feedback!*

We fully support this product with warranty repair or replacement service under a one-year manufacturer's warranty covering defects in the product's material or workmanship. If your product is found to have a defect you can request an RMA through our website online. This Limited Warranty applies to physical goods, and only for physical goods, purchased from registered retailers of Sound Around USA. This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period. During the Warranty Period, we will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance. This Limited Warranty is non transferable and can only be claimed by the original customer who can provide valid proof of purchase. The Warranty Period for Physical Goods purchased from us is one year beginning from the date of purchase. A replacement Physical Good or part assumes the remaining warranty of the original Physical Good or one Year from the date of replacement or repair, whichever is longer.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, SOUND AROUND USA SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY.

SereneLife

Activate Your Warranty

SereneLife

Serenelifehome.com

Why Activate & Register?

Online warranty activation offers numerous benefits! Spend a minute and get:

- A one year limited Manufaturer's Warranty with Pyle Audio
- Full customer support, online or by phone
- Access to product manuals, downloads and FAQs

To Register Online:

1. Log on to ***www.SereneLifeHome.com***
2. Sign in or create an account
3. Click on '*Product Registration*'

*You may be directed to:
www.pyleaudio.com

This Limited Warranty does not cover any problem that is caused by:

- Conditions, malfunction or damage not resulting from defects in material or workmanship
- Conditions, malfunctions or damage resulting from negligence, improper maintenance or modification

Serene Life is part of the Sound Around USA family.

Sound Around USA shall assume no risk of loss or damage to the Physical Good while in transit to us.

Should the product fall due to factory defect in material or workmanship, your unit will be repaired or replaced at the solo discretion of Sound Around Inc. You can contact our customer service department at (718) 535 - 1800. To obtain warranty service/repair, be sure to provide:

- Return Shipping prepaid, with $15.00 money order (or Credit Card info)
- Copy of your sales receipt or other proof of purchase
- Return address and contact telephone number
- Brief letter explaining the problem

To obtain warranty service, carefully pack and ship your product to:

Sound Around Service Center
1600 63rd Street
Brooklyn, NY 11204

USED WISELY, YOUR NEW SOUND EQUIPMENT WILL PROVIDE A LIFETIME OF FUN AND ENJOYMENT. A DEFECT IN MANUFACTURING IS ONE THAT THE MANUFACTURER DID NOT DELIBERATELY INTEND AND MAY BE A POSSIBILITY WITH YOUR PURCHASE. OUR OBLIGATION UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE UNIT WHEN IT IS RETURNED TO US PREPAID. THIS WARRANTY WILL BE CONSIDERED VOID IF THE UNIT WAS TAMPERED WITH, IMPROPERLY SERVICED OR SUBJECT TO MISUSE, NEGLECT OR ACCIDENTAL DAMAGE.