PORTABLE AIR CONDITIONER

SKU: PAC014-12KWH-USZX / PAC015-14KWH-USZX / PAC016-12KWH-USZX / PAC017-14KWH-USZX

MODEL: PAC014-12K / PAC015-14K / PAC016-12K / PAC017-14K

TROUBLESHOOTING GUIDE

Problem	Possible cause(s)	Solution
The unit does not work	No display	Ensure the unit is properly plugged in
	The display panel displays "FL"	Restart the unit after powering off and draining, then it will become normal
	Time OFF function is activated	The unit can be restarted 3 minutes after being turned off
The unit starts frequently	Direct sunlight	Close the curtains to block sunlight
	Doors/windows remain open; room is crowded, or heat sources are present	Close doors/windows and remove heat sources
	The filter screen is very dirty	Clean or replace the air filter
	Air inlet or outlet blocked	Remove any obstructions
The unit is noisy	The unit is placed on an uneven surface	Place the unit on a flat, stable surface to prevent vibration
The compressor doesn't work	Delay protection activated	Wait 3 minutes; the compressor will start once the temperature drops

Note:

During transportation, liquid refrigerant may remain inside the compressor due to shaking or tilting. If the appliance is operated immediately after unpacking, the compressor may suffer damage from a phenomenon known as liquid slugging, which can shorten its service life.
It is recommended to let the unit stand upright for at least 24 hours before use to allow the refrigerant to settle properly.

Email:support@homyd.com