CONNECTING THE SHARKCLEAN™ APP AND ROBOT

Search SharkClean in the app store and download to get started.

STEP 1
Create An Account

- Open the **SharkClean** app and set up your account.



STEP 2
Activate Robot Wi-Fi

- Hold down **Dock** and **Clean** buttons **simultaneously** until your Shark prompts you with audio, and Wi-Fi light ( ) on robot blinks.



STEP 3
Select Robot (Apple iOS Only)

- Exit the app and open Wi-Fi settings.
- Select your robot (Ex. Shark_ RVXXX) from the menu.
- Exit settings and return to the SharkClean app.



STEP 4
Connect To Home Wi-Fi

- Select your home Wi-Fi network and enter your password.

NOTE: Most networks are **2.4 GHz.** The app will not work on 5 GHz network.



STEP 5
Success!

- When pairing is complete, the **Success** screen will appear.



WI-FI TROUBLESHOOTING

CAN'T CONNECT?

Restart your phone
- Turn off phone, wait a few minutes, then turn it back on and connect to Wi-Fi.

Reboot your robot
- Make sure the power switch on the back of the BASE is in the ON position.
- Press the power switch on the side of the robot to the OFF position. Wait 10 seconds, then press it to the (I) ON position.

Reboot your router
- Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.

Two Easy Steps If You're Stuck:
Having trouble connecting to your robot? Call **1-888-228-5531** for robot support.

For how-to videos, FAQs, troubleshooting, and tips & tricks, visit: sharkclean.com/support

Smart Home Setup
To set up voice control using Google Home or Amazon Alexa, visit **sharkclean.com/app** for instructions.

Please be sure to read the enclosed Shark® Owner's Guide prior to using your robot.

Shark IQ ROBOT SELF-EMPTY XL

QUICK START GUIDE

To stay current on our latest updates and features,
DOWNLOAD THE SHARKCLEAN™ APP.

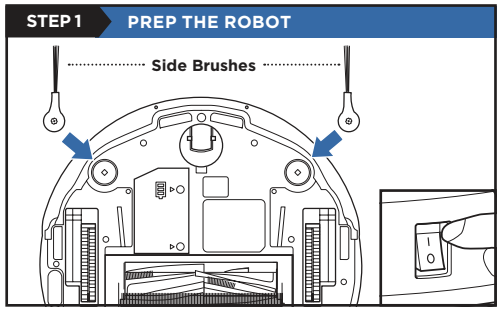
Search "SharkClean" in the app store.

Download on the App Store | GET IT ON Google Play

Scan QR code with your phone's camera to quickly find and download the app

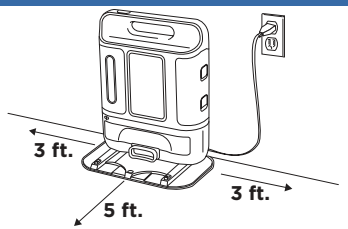
SETUP

STEP 1 PREP THE ROBOT



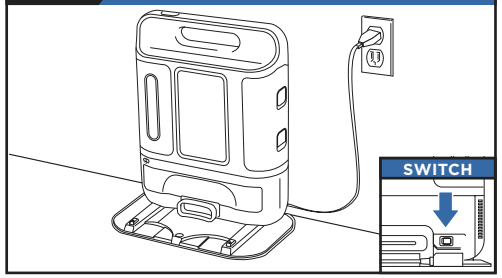
- Remove protective film from robot and base.
- **Attach the side brushes to the posts on the bottom of the robot. The side brushes are located in the red packaging.**
- **Turn on the power by pressing the button on the side of the robot to the (I) ON position.**

STEP 2 SET UP THE BASE



Find a **permanent** location for the base. Place it with its back against a wall, in an area with a good Wi-Fi signal. **Remove any objects** that are closer than 3 ft. from either side of the base, or closer than 5 ft. from the front. For best results, set up base on **bare floor**.

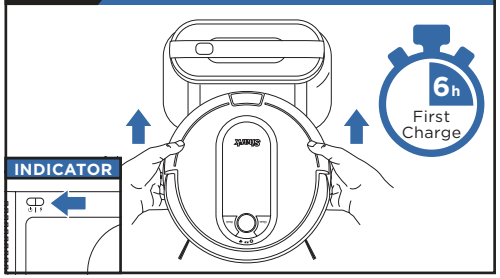
STEP 3 PLUG IN THE BASE



- Plug the base power cord into an electrical outlet.
- Turn the power switch on the back of the base to the (I) ON position.

The **green** power indicator light ⏻ on the base will illuminate when the base has power.

STEP 4 CHARGE THE ROBOT



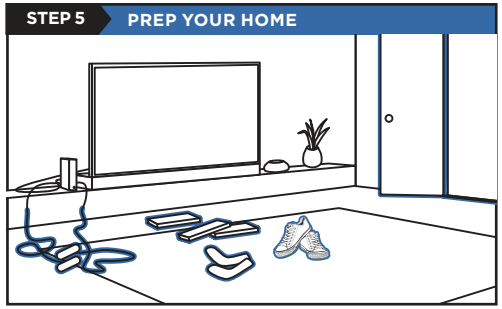
To charge, place robot with its BACK side against base.

- Turn power switches on BOTH robot and base to (I) ON position.
- When charging begins, robot will beep and BLUE charging indicator light ϟ on base will PULSE. When robot is fully charged, ϟ light will turn SOLID blue.

NOTE: Every time the robot returns to the base, it will make a loud noise as it empties debris. This is normal and no cause for concern.

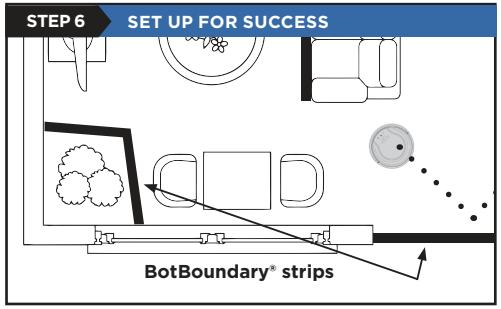
OPTIMIZING YOUR HOME FOR CLEANING

STEP 5 PREP YOUR HOME



Clear cords and remove small objects like toys, clothing, or drapes from floors. Open interior doors in rooms you want your robot to clean. For best results, run your robot in well-lit conditions.

STEP 6 SET UP FOR SUCCESS



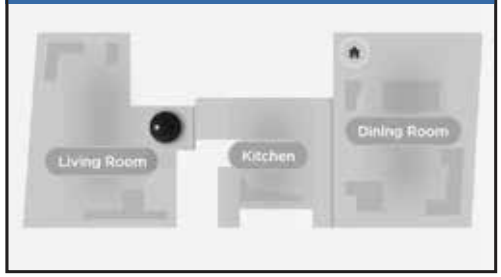
Use the BotBoundary strip included in the box to keep your robot out of the areas you would like it to avoid:

- Near power cords or phone chargers
- In front of thresholds higher than an inch

WHAT TO EXPECT

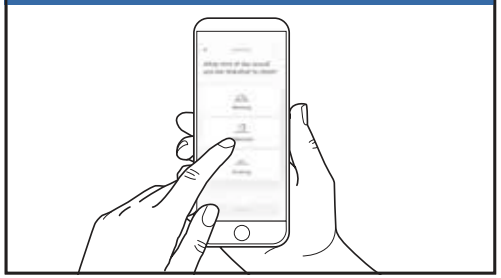
As your robot learns your home, you may need to make some small adjustments to optimize performance.

INTERACTIVE MAP



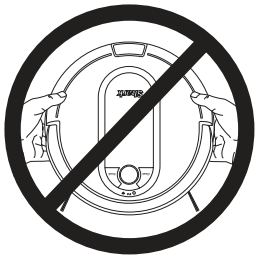
It will take your robot multiple runs to generate your interactive map, so run it frequently to get the best map.

SCHEDULING



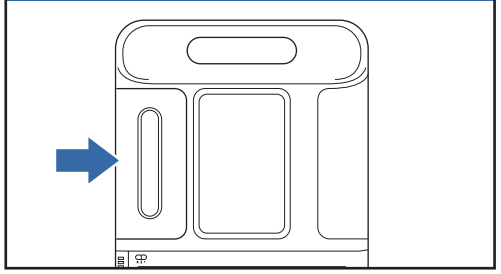
For a constant state of clean®, set up a cleaning schedule in the app.

AVOID MOVING THE ROBOT OR BASE



While your robot is cleaning, **do not pick it** up and move it, or move the charging base—this will impact the robot's ability to map your home.

CHECK BASE FILL LEVEL



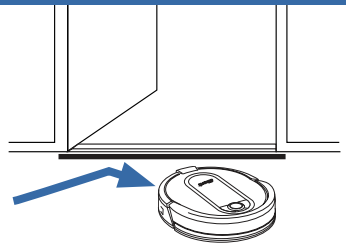
During the first few weeks, your robot will empty more often than usual. Check the fill level regularly. Home environments vary, and the bin may fill up quicker in some homes.

STEP 7 DOWNLOAD THE SHARKCLEAN™ APP

Search "SharkClean" in the app store. Some of the exclusive features in the app:

- Build an interactive map of your home.
- Select specific rooms to clean from the interactive map.
- Control your robot from anywhere.

DOORWAYS AND THRESHOLDS



Your robot can easily climb over most thresholds, but if one is higher than an inch, block it off with a BotBoundary® strip.

© 2021 SharkNinja Operating LLC. BOTBOUNDARY, CONSTANT STATE OF CLEAN, SHARK, SHARK IQ ROBOT, and SHARK IQ ROBOT SELF-EMPTY are registered trademarks of SharkNinja Operating LLC. SHARKCLEAN is a trademark of SharkNinja Operating LLC. APPLE, the Apple logo, and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. APP STORE is a service mark of Apple Inc., registered in the U.S. and other countries. GOOGLE, GOOGLE ASSISTANT, GOOGLE PLAY, the Google Play logo, and Android are trademarks of GOOGLE LLC.

RV1000AE_QSG_E_NSM_REV_Mv6

@sharkcleaning