ANSQUE

QUICK START GUIDE

Wireless Security Camera Kit

GU01

Official Email: service@ansque.net
Official Website: https://ansque.net/

V1

CONTENT

English 1-12

Français 14-24

Deutsch 26-36

Español 38-48

Italiano 50-61

TABLE OF CONTENTS

Customer Service ----------1

Important Notes ----------1

What's in the Box ----------2

Product Overview----------3

Connecting the AnsqueBase----------5

Setting up Your Camera ----------6

Charge Your Camera----------7

Mounting Your Camera----------8

Product Installation ----------11

FCC Statement----------12

ISED Statement

English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).
This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance w ith RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.
This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

French: Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada.

L'exploitation est soumise aux deux conditions s uivantes :

1. Cet appareil ne doit pas provoquer d'interférences.
2. Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

l'appareil numérique du ciem conforme canadien peut - 3 (b) / nmb - 3 (b).
cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.
Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.
Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

Customer Service

Warranty
12-Month Warranty & 365-Day Return Policy

Email Us
Customer Support: service@ansque.net

Online Support:
24/7 App's Built-in Tech Support

Call Us
United States
+1 (888) 681 4666
Mon-Sun 7AM - 5PM (PST) / Mon-Sun 8AM - 6PM (PDT)

Facebook: @ANSQUE_security
Twitter: @ANSQUE_security
YouTube: @ANSQUE_security
Instagram: @ansqueofficial

Important Notes

Charging Instructions Before First Use:
Before you start using your camera, please ensure it is fully charged. We recommend the following:

1. Use the 5V/2A charger (charger not included) and included USB cable. Charging from 0% to 100% takes approximately 8 hours.
2. During charging, a green indicator light next to the port will illuminate.

Camera Mounting Location Recommendations:
To achieve the best performance, choose a mounting location for your camera based on the following recommendations:

1. Install the camera 7 to 10 feet (2 to 3 meters) above ground for optimal monitoring range and reduced accessibility.
2. Install the solar panel in a location that receives 2 hours of direct sunlight daily and is free from obstructions.
3. Place the AnsqueBase near the camera to maintain a stable Wi-Fi connection. Before installing, use the app's Wi-Fi signal strength checker to ensure the installation point has strong Wi-Fi coverage.

What's in the Box



2/4/6 × Camera



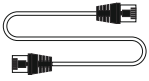
1 × AnsqueBase



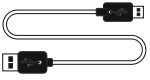
1 × Quick Start Guide



2/4/6 × Solar Panel



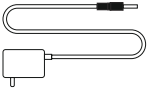
1 × Ethernet Cable



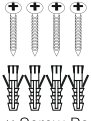
2/4/6 × Type-C Charging Cable



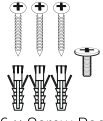
2/4/6 × Bracket



1 × Power Adapter for AnsqueBase



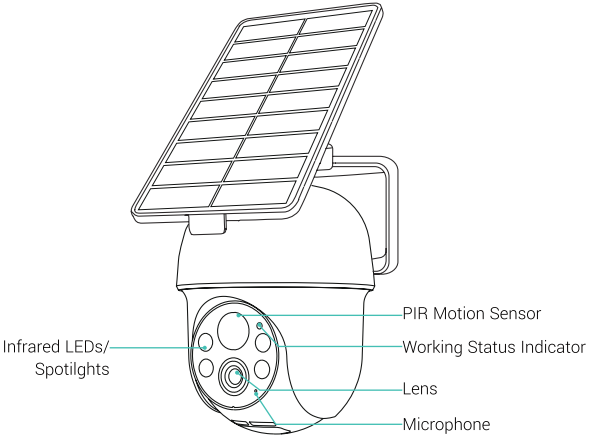
2/4/6 × Screw Pack for Camera

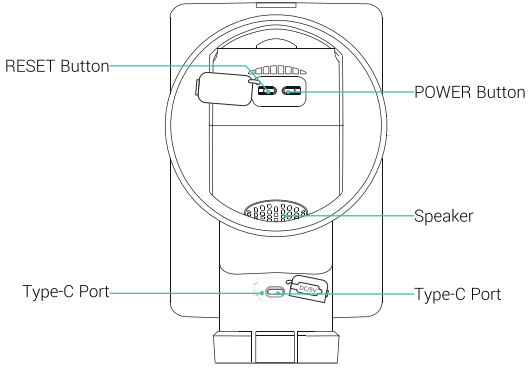


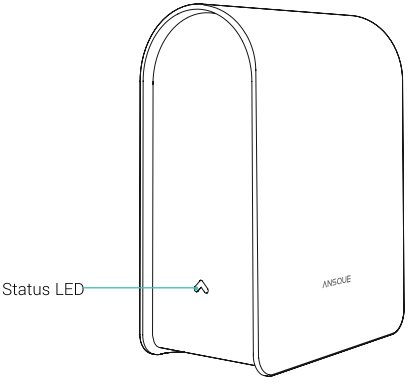
2/4/6 × Screw Pack for Solar Panel

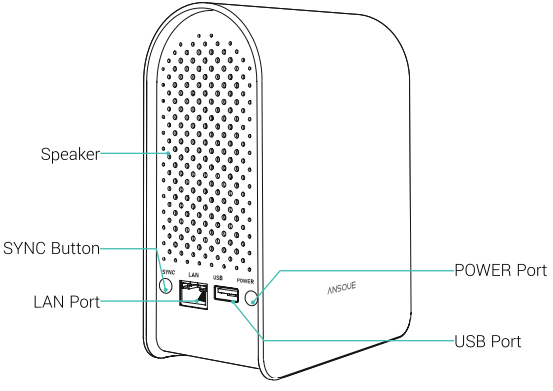
Product Overview

Camera



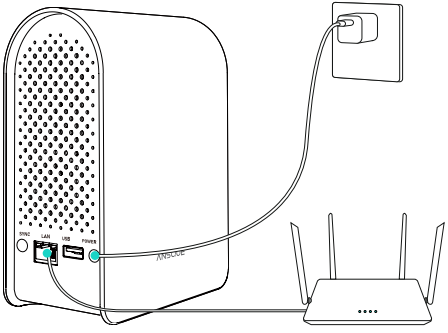



Status LED
ANSQUE

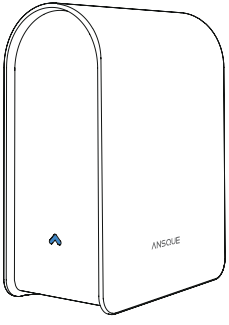

Speaker
SYNC Button
LAN Port
SYNC
LAN
USB
POWER
ANSQUE
POWER Port
USB Port

Connecting the AnsqueBase

1. Power on AnsqueBase, then use the ethernet cable provided to connect the AnsqueBase to your home router.



2. The LED indicator turns blue (this may take up to 1min) when AnsqueBase is ready for setup.



Setting up Your Camera

Download 'Koocam' APP

Download the Koocam App from the App Store (iOS) or Google Play (Android).

Tips: Please turn on 2 below permissions while using this APP for the first time.

* Allow 'Koocam' APP to access mobile cellular data and wireless LAN or it will fail to add IP camera.
* Allow 'Koocam' APP to receive pushed message or the phone will not receive alarm push when motion detection or audible alarm is triggered.

Add a Camera to APP

Sign up for an Koocam App account, then follow the onscreen instructions to complete the setup.

Tips: During the initial setup, make sure your phone and the AnsqueBase are connected to the same home Wi-Fi network so the device can be detected and paired properly.

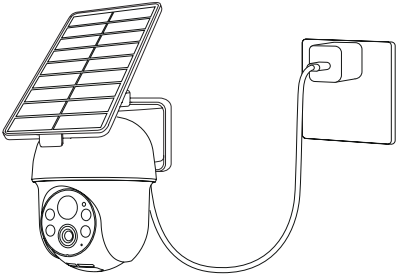
Scan the QR code for more information

Scan to watch the camera connection video tutorial

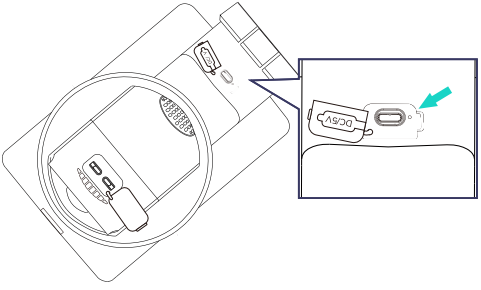
Scan to view more common FAQs



Charge Your Camera



Charge the battery with a power adapter (power adaptor is not included).



For better weatherproof performance, please always cover the USB charging port with the rubber plug after charging the battery.

Mounting Your Camera

Find a Good Mounting Spot

To find a spot to mount camera, you need to test wireless signal strength.

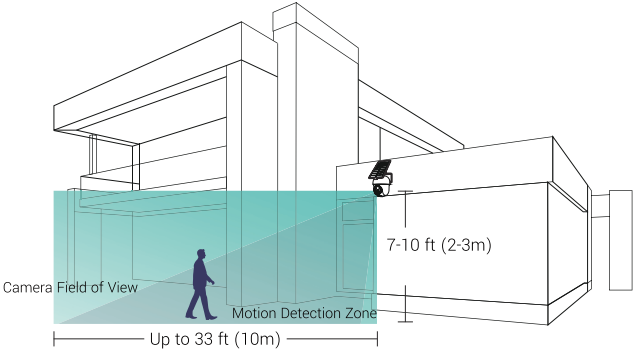
1. Open the Koocam App, go to Camera Settings > Install Guide.
2. To test the wireless signal strength, take your camera and phone to the location where you want to mount the camera.
3. Move the camera as close to the Wi-Fi Router as possible to get a better signal.



Select a Height

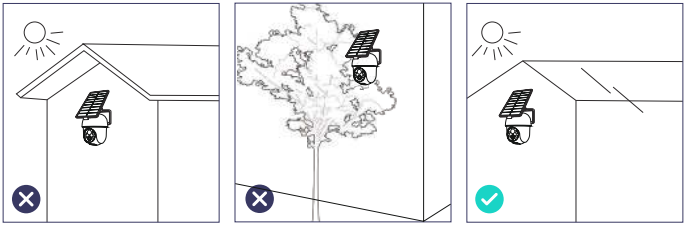
The camera can be mounted on a wall. Select a location where you can get the desired view. We recommend hanging it 7-10 ft (2-3 m) above the ground. This height maximizes the detection range of the motion sensor of camera.

To maximize energy absorption efficiency, choose a location where the solar panel can receive more sunlight.



Select a Location

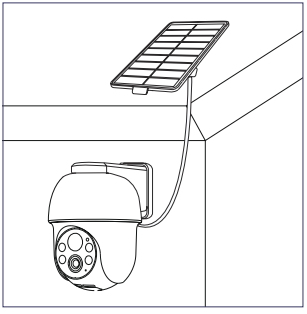
1. When installing in the northern hemisphere, face the solar panel to the south, and when installing in the southern hemisphere, face the solar panel to the north.
2. Please note that when installing the solar panel, try to avoid having sunlight blocked by eaves, branches, or other objects.

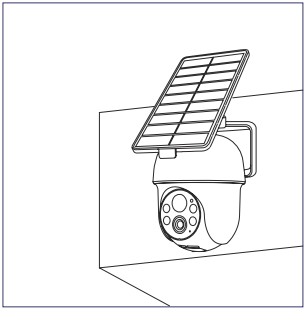


Select Installation Method

This product supports two solar panel mounting methods to accommodate different usage scenarios and lighting conditions.

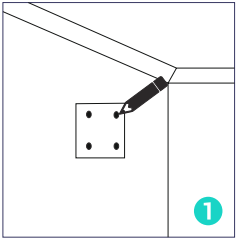
1. **Separate installation**: Solar panels can be installed independently in locations with the most sunlight to ensure efficient absorption of solar energy.
2. **Combination Installation**: Solar panels can be directly integrated with cameras for easier installation, making them ideal for locations with ample sunlight.

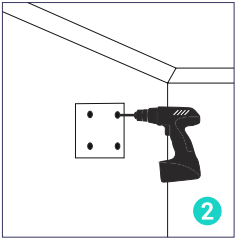


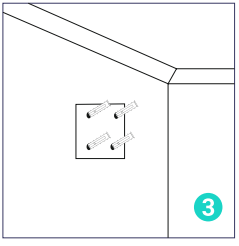


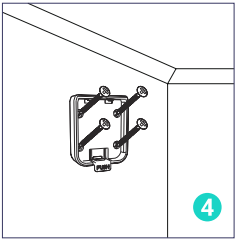
Product Installation

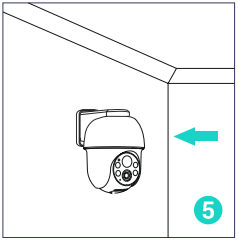
1. Place the hole stickers where you plan to install the camera.
2. Drill four holes according to the hole positions on the sticker.
3. Insert the plostic anchors into the holes.
4. Align the bracket with th e hole and screw the screws into the plasticanchors to secure the bracket.
5. Snap the camera into the bracket firmly. (Make sure you hear a 'clicksound before letting go).

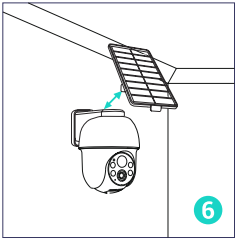












FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference a residential installation.
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.
Responsible for compliance could void the user's authority to operate this equipment.
(Example-use only shielded interface cables when connecting to computer or peripheral devices).
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and;
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:
The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

TABLE DES MATIÈRES

Service client ----------14

Notes importantes----------14

Qu'y a-t-il dans la boite----------15

Présentation du produit----------16

Connexion de la AnsqueBase----------18

Configuration de votre caméra ----------19

Chargez votre appareil photo----------20

Montage de votre caméra ----------21

Installation du produit ----------24

Service client

Garantie
Garantie de 12 mois et politique de retour de 365 jours

Envoyez-nous un email
Customer Support: service@ansque.net

Assistance en Ligne :
assistance technique intégrée à l'application 24 h/24 et 7 j/7

Appelez-nous
United States
+1 (888) 681 4666
Mon-Sun 7AM - 5PM (PST) / Mon-Sun 8AM - 6PM (PDT)

Facebook: @ANSQUE_security
Twitter: @ANSQUE_security
YouTube: @ANSQUE_security
Instagram: @ansqueofficial

Notes importantes

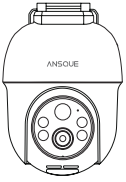
Instructions de chargement Avant la première utilisation :
Avant d'utiliser votre appareil photo, assurez-vous qu'il est complètement chargé. Nous recommandons ce qui suit :

1. Utiliser le chargeur (chargeur non inclus) 5V/2A et le câble USB inclus. Le chargement de 0 à 100 % prend environ 8 heures.
2. Pendant la charge, un voyant vert situé à côté du port s'allume.

Recommandations concernant l'emplacement de montage de la caméra :
Pour obtenir les meilleures performances, choisissez un emplacement de montage pour votre caméra en fonction des recommandations suivantes :

1. Installez le panneau solaire dans un emplacement recevant 2 heures d'ensoleillement direct par jour et exempt de toute obstruction.
2. Choisissez un emplacement qui reçoit 3 à 5 heures de lumière directe du soleil par jour et qui n'est pas obstrué.
3. Placez la AnsqueBase à proximité de la caméra pour maintenir une connexion Wi-Fi stable. Avant l'installation, utilisez le vérificateur de puissance du signal Wi-Fi de l'appli pour vous assurer que le point d'installation bénéficie d'une forte couverture Wi-Fi.

Qu'y a-t-il dans la boite



2/4/6 × Caméra



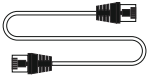
1 × AnsqueBase



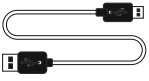
1 × Guide de démarrage rapide



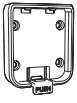
2/4/6 × Panneau solaire



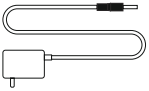
1 × Câble Ethernet



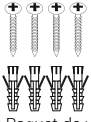
2/4/6 × Câble de chargement type C



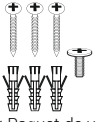
2/4/6 × Le support



1 × Adaptateur secteur pour la AnsqueBase



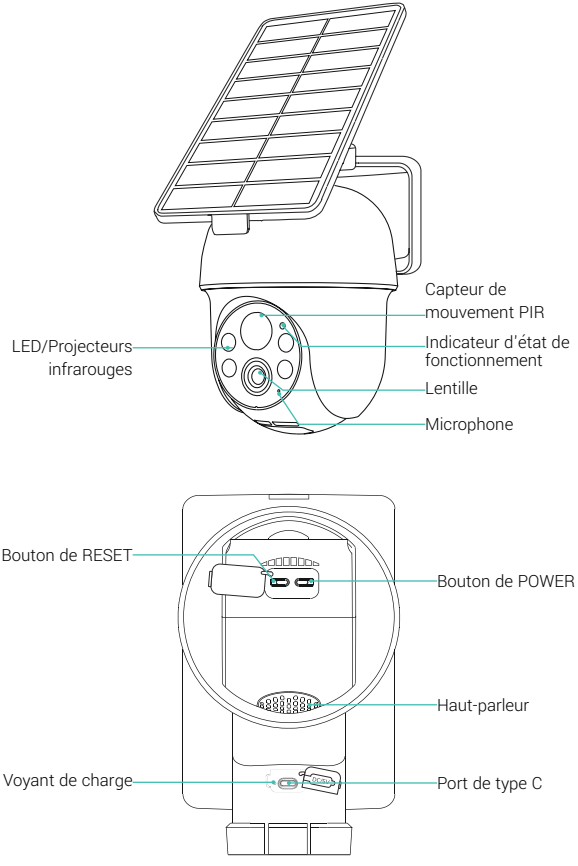
2/4/6 × Paquet de vis pour la caméra

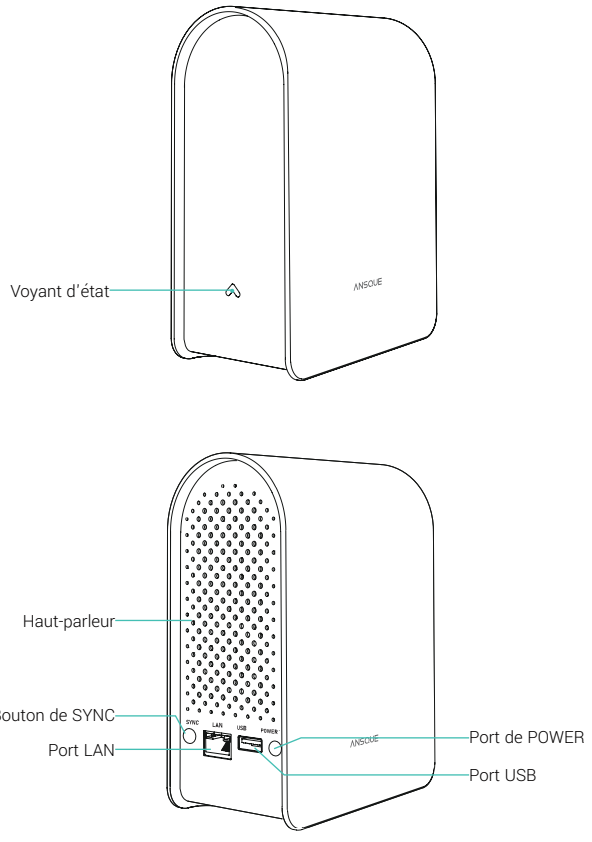


2/4/6 × Paquet de vis pour la panneau solaire

Présentation du produit

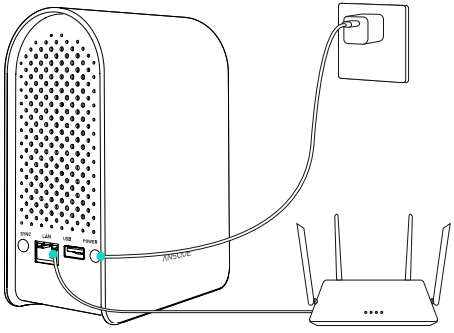
Caméra



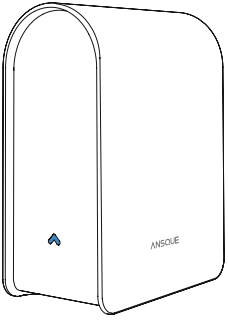

Voyant d'état
ANSQUE
Haut-parleur
Bouton de SYNC
Port LAN
SYNC
LAN
USB
POWER
ANSQUE
Port de POWER
Port USB

Connexion de la AnsqueBase

1. Allumez le AnsqueBase, puis utilisez le câble Ethernet fourni pour connecter le AnsqueBase à votre routeur domestique.



2. Le voyant LED devient Bleu (cela peut prendre jusqu'à 1 minute) lorsque AnsqueBase est prêt à être configuré.



Configuration de votre caméra

Téléchargez l'application 'Koocam'

Téléchargez l'application Koocam depuis l'App Store (iOS) ou Google Play (Android).

Conseils: veuillez activer les autorisations 2 ci-dessous lorsque vous utilisez cette application pour la première fois.

* Autorisez l'application « Koocam» à accéder aux données cellulaires mobiles et au réseau local sans fil, sinon elle ne parviendra pas à ajouter une caméra IP.
* Autorisez l'application « Koocam » à recevoir un message poussé, sinon le téléphone ne recevra pas d'alarme lorsque la détection de mouvement ou l'alarme sonore est déclenchée.

Ajouter une caméra à l'application

Créez un compte Koocam App, puis suivez les instructions à l'écran pour terminer la configuration.

Astuce: lors de la configuration initiale, assurez-vous que votre téléphone et la station centrale sont connectés au même réseau Wi-Fi domestique pour que l'appareil puisse être détecté et appairé correctement.

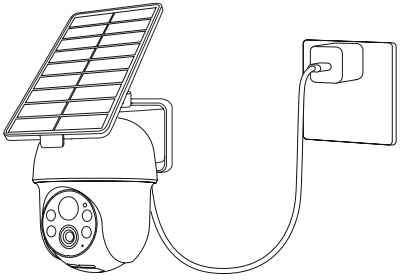
Scannez le code QR pour plus d'informations

Scannez pour regarder la vidéo de connexion de l'appareil photo

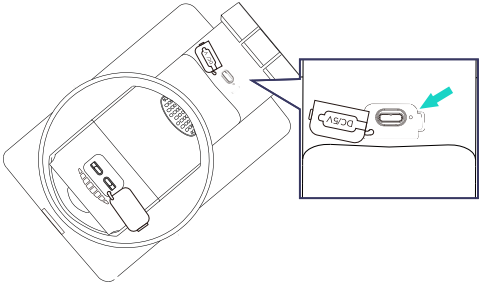
Scannez pour consulter d'autres questions fréquentes (FAQ)



Chargez votre appareil photo



Chargez la batterie avec un adaptateur secteur (l'adaptateur secteur n'est pas inclus).



Pour une meilleure résistance aux intempéries, veuillez toujours couvrir le port de chargement USB avec le bouchon en caoutchouc après avoir chargé la batterie.

Montage de votre caméra

Trouvez un bon point de montage

Pour trouver un endroit où installer la Cam, vous devez tester la puissance du signal sans fil.

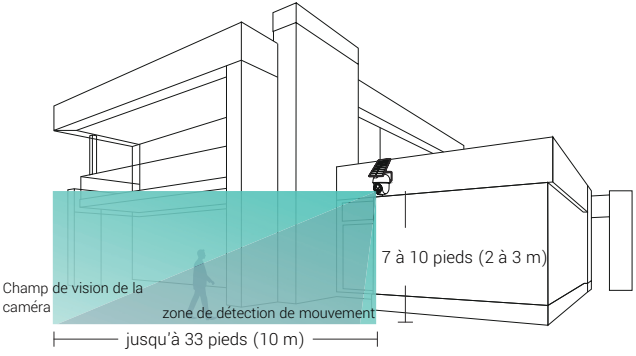
1. Ouvrez l'Koocam App, allez dans Paramètres de la caméra > Assistant d'installation.
2. Pour tester la puissance du signal sans fil, amenez votre caméra et votre téléphone à l'endroit où vous souhaitez installer la caméra.
3. Déplacez la caméra aussi près que possible du routeur Wi-Fi afin d'obtenir un meilleur signal.



Sélectionnez une hauteur

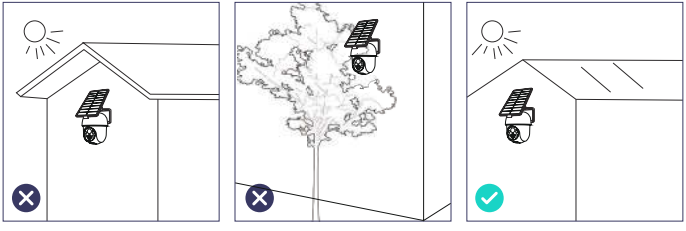
La caméra peut être montée sur un mur. Sélectionnez un emplacement où vous pouvez obtenir la vue souhaitée. Nous vous recommandons de le suspendre à 7-10 pieds (2-3 m) au-dessus du sol. Cette hauteur maximise la plage de détection du capteur de mouvement de la caméra.

Pour maximiser l'efficacité d'absorption d'énergie, choisissez un emplacement où le panneau solaire peut recevoir davantage de soleil.



Sélectionnez un emplacement

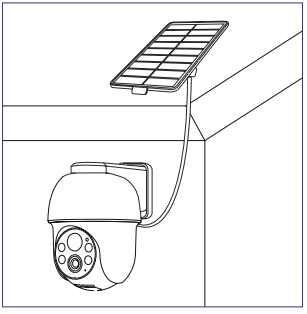
1. Lors de l'installation dans l'hémisphère nord, faites face à la panneaux solaires vers le sud, et lors de l'installation dans l'hémisphère sud, faites face à la panneaux solaires vers le nord.
2. Veuillez noter qu'il est important d'éviter que les avant-toits, les branches ou d'autres objets ne bloquent la lumière du soleil lors de l'installation du panneau solaire.

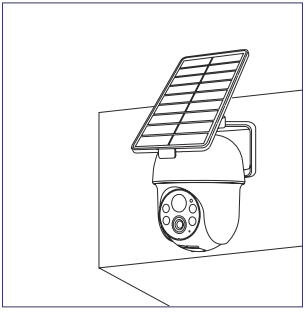


Choisir la méthode d'installation

Ce produit prend en charge deux méthodes de montage du panneau solaire afin de s'adapter à différents scénarios d'utilisation et conditions d'éclairage.

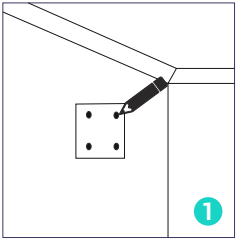
1. **Installation séparée**: le panneau solaire peut être installé indépendamment dans les zones bénéficiant du plus d'ensoleillement afin d'assurer une absorption énergétique optimale.
2. **Installation combinée**: le panneau solaire peut être directement intégré à la caméra pour une installation plus simple, idéale dans les emplacements bien exposés au soleil.

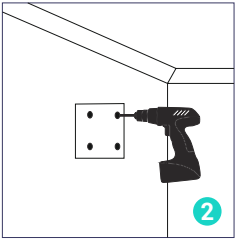


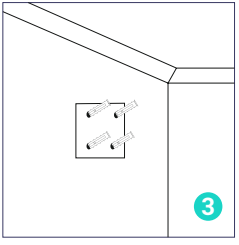


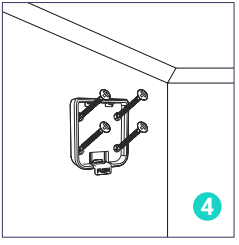
Installation du produit

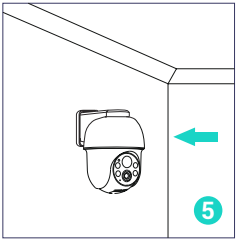
1. Placez les autocollants pour trous à l'endroit où vous prévoyez d'installer la caméra.
2. Percez quatre trous en fonction des positions des trous sur l'autocollant.
3. Insérez les ancrages en plastique dans les trous.
4. Alignez le support avec le trou et vissez les vis dans les ancrages en plastique pour fixer le support.
5. Enclenchez fermement la caméra dans le support. (Assurez-vous d'entendre un « clic » avant de lâcher prise).

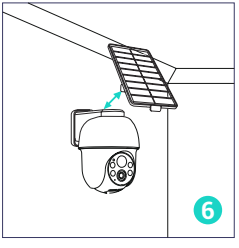












INHALTSVERZEICHNIS

Service-Client ---------- 26

Wichtige Hinweise ---------- 26

Was ist in der Box ---------- 27

Produktübersicht ---------- 28

Anschließen der AnsqueBase ---------- 30

Einrichten Ihrer Kamera ---------- 31

Laden Sie Ihre Kamera auf ---------- 32

Montage Ihrer Kamera ---------- 33

Produktinstallation ---------- 36

Service-Client

Garantie
12-Monats-Garantie und 365-Tage-Rückgaberecht

Schreiben Sie uns eine E-Mail
Kundensupport: service@ansque.net

Online-Support:
24/7 integrierter technischer Support der App

Rufen Sie uns an
United States
+1 (888) 681 4666
Mon-Sun 7AM - 5PM (PST) / Mon-Sun 8AM - 6PM (PDT)

facebook: @ANSQUE_security
Twitter: @ANSQUE_security
Youtube: @ANSQUE_security
Instagram: @ansqueofficial

Wichtige Hinweise

Anweisungen zum Aufladen vor der ersten Verwendung:
Bevor Sie Ihre Kamera in Betrieb nehmen, stellen Sie bitte sicher, dass sie vollständig aufgeladen ist. Wir empfehlen Folgendes:

1. Verwenden Sie das 5V/2A-Ladegerät (Ladegerät nicht enthalten) und das mitgelieferte USB-Kabel. Das Aufladen von 0% auf 100% dauert etwa 8 Stunden.
2. Während des Ladevorgangs leuchtet eine grüne Kontrollleuchte neben dem Anschluss auf.

Empfehlungen für die Kameramontage:
Um die beste Leistung zu erzielen, wählen Sie einen Montageort für Ihre Kamera, der auf den folgenden Empfehlungen basiert:

1. Installieren Sie das Solarpanel an einem Ort, der täglich 2 Stunden direktes Sonnenlicht erhält und frei von Hindernissen ist.
2. Wählen Sie einen Standort, der täglich 3 bis 5 Stunden direktes Sonnenlicht erhält und frei von Hindernissen ist.
3. Stellen Sie die AnsqueBase in der Nähe der Kamera auf, um eine stabile Wi-Fi-Verbindung zu gewährleisten. Verwenden Sie vor der Installation den Wi-Fi-Signalstärketester der App, um sicherzustellen, dass der Installationsort eine gute Wi-Fi-Abdeckung hat.

Was ist in der Box



2/4/6 × Kamera



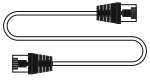
1 × AnsqueBase



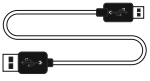
1 × Kurzanleitung



2/4/6 × Solarpanel



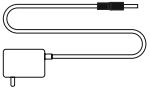
1 × Ethernet-Kabel



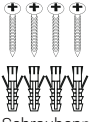
2/4/6 × Typ-C-Ladekabel



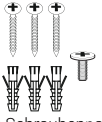
2/4/6 × Halterung



1 × Netzteil für die AnsqueBase



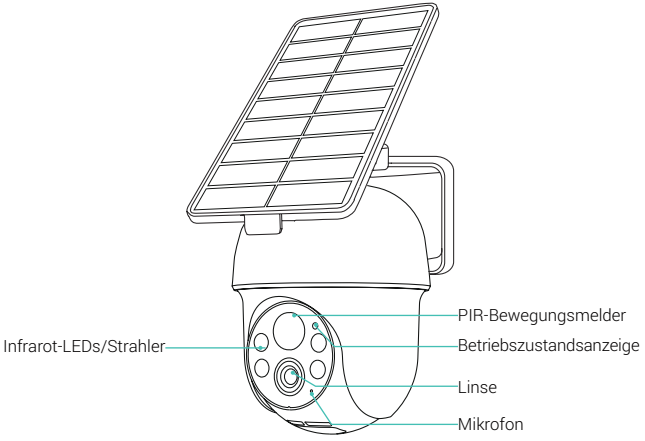
2/4/6 × Schraubenpaket für die Kamera

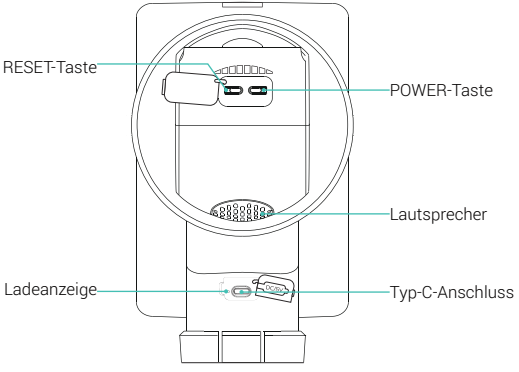


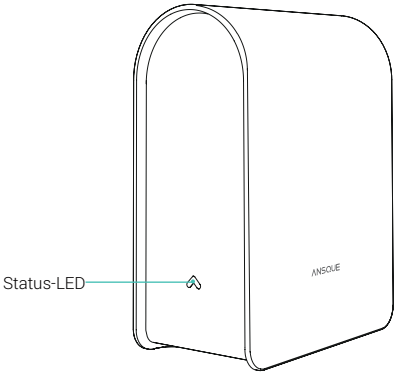
2/4/6 × Schraubenpaket für die solarpanel

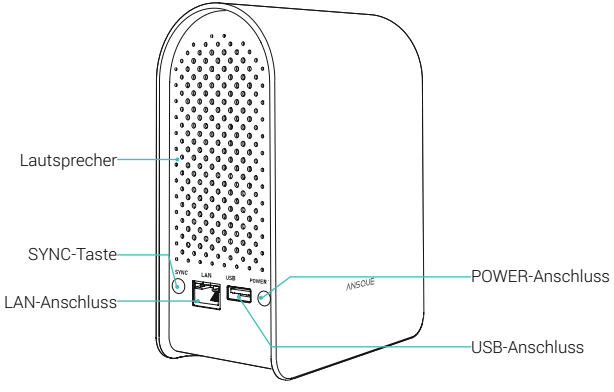
Produktübersicht

Kamera



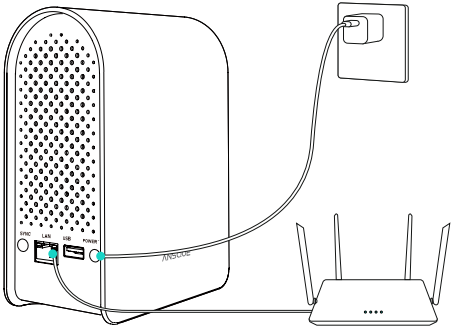



Status-LED
ANSCUE

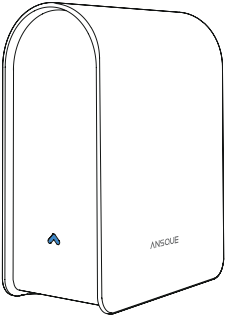

Lautsprecher
SYNC-Taste
LAN-Anschluss
SYNC
LAN
USB
POWER
ANSCUE
POWER-Anschluss
USB-Anschluss

Anschließen der AnsqueBase

1. Schalten Sie die AnsqueBase ein und verwenden Sie dann das mitgelieferte Ethernet-Kabel, um die AnsqueBase mit Ihrem Heimrouter zu verbinden.



2. Die LED-Anzeige leuchtet Blau (dies kann bis zu 1 Minute dauern), wenn AnsqueBase zur Einrichtung bereit ist.



Einrichten Ihrer Kamera

Laden Sie die App „Koocam“ herunter

Laden Sie die Koocam-App aus dem App Store (iOS) oder Google Play (Android) herunter.

Tipps: Bitte aktivieren Sie die beiden folgenden Berechtigungen, wenn Sie diese APP zum ersten Mal verwenden.

* Erlauben Sie der „Koocam“ - App den Zugriff auf mobile Mobilfunkdaten und WLAN, sonst kann die IP-Kamera nicht hinzugefügt werden.
* Erlauben Sie der „Koocam“ - App, eine Push-Nachricht zu empfangen, sonst empfängt das Telefon keinen Alarm-Push, wenn eine Bewegungserkennung oder ein akustischer Alarm ausgelöst wird.

Fügen Sie der APP eine Kamera hinzu

Melden Sie sich für ein Koocam App-Konto an und befolgen Sie dann die Anweisungen auf dem Bildschirm, um die Einrichtung abzuschließen.

Tipp: Stellen Sie während der Ersteinrichtung sicher, dass Ihr Telefon und die Basisstation mit demselben Heim-Wi-Fi-Netzwerk verbunden sind, damit das Gerät korrekt erkannt und gekoppelt werden kann.

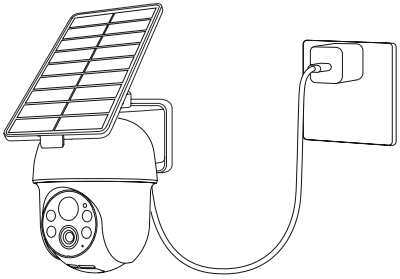
Scannen Sie den QR-Code für weitere Informationen

Scannen Sie, um das Video zur Kameraverbindung anzusehen

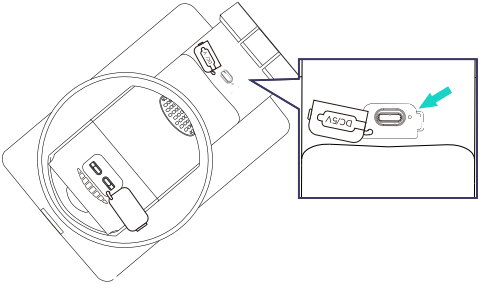
Scannen Sie, um weitere häufig gestellte Fragen (FAQ) zu sehen



Laden Sie Ihre Kamera auf



Laden Sie den Akku mit einem Netzteil auf (Netzteil ist nicht im Lieferumfang enthalten).



Für eine bessere Wetterfestigkeit decken Sie den USB-Ladeanschluss nach dem Laden des Akkus bitte immer mit dem Gummistopfen ab.

Montage Ihrer Kamera

Finden Sie einen guten Montageort

Um einen Platz für die Montage der Cam zu finden, müssen Sie die Stärke des Funksignals testen.

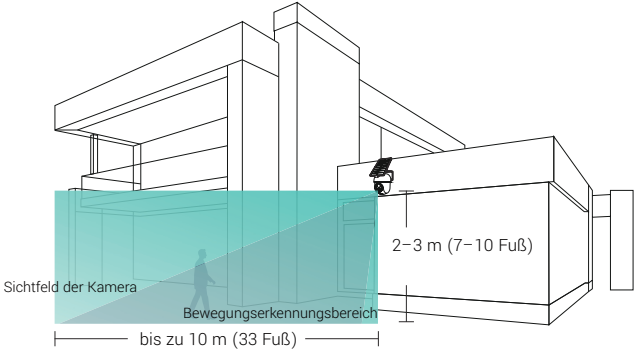
1. Öffnen Sie die Koocam-App und gehen Sie zu Kameraeinstellungen > Installationsassistent.
2. Um die Stärke des Funksignals zu testen, bringen Sie Ihre Kamera und Ihr Telefon an den Ort, an dem Sie die Kamera montieren möchten.
3. Bewegen Sie die Kamera so nah wie möglich an den WLAN-Router, um ein besseres Signal zu erhalten.



Wählen Sie eine Höhe aus

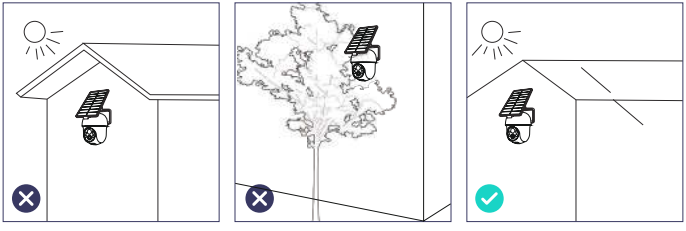
Die Kamera kann an einer Wand montiert werden. Wählen Sie einen Ort aus, an dem Sie die gewünschte Ansicht erhalten. Wir empfehlen, es 2–3 m über dem Boden aufzuhängen. Diese Höhe maximiert den Erfassungsbereich des Bewegungssensors der Kamera.

Um die Energieaufnahme zu maximieren, wählen Sie einen Standort, an dem das Solarpanel mehr Sonnenlicht erhält.



Wähle einen Ort

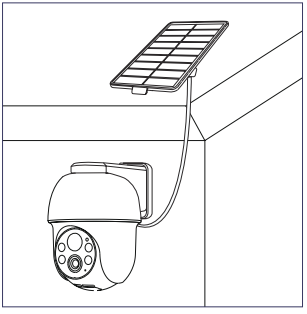
1. Richten Sie die Solarpanel bei der Installation auf der Nordhalbkugel nach Süden aus, und bei der Installation auf der Südhalbkugel richten Sie die Solarpanel nach Norden aus.
2. Bitte beachten Sie, dass beim Installieren des Solarpanels darauf geachtet werden sollte, dass Sonnenlicht nicht durch Dachvorsprünge, Äste oder andere Objekte blockiert wird.

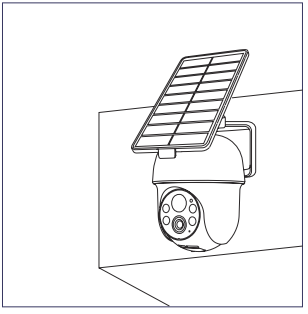


Installationsmethode auswählen

Dieses Produkt unterstützt zwei Montagemethoden für das Solarpanel, um unterschiedliche Nutzungsszenarien und Lichtverhältnisse zu erfüllen.

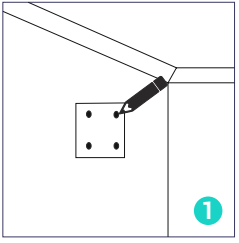
1. Getrennte Installation: Das Solarpanel kann unabhängig an Orten mit maximaler Sonneneinstrahlung installiert werden, um eine effiziente Energieaufnahme zu gewährleisten.
2. Kombinierte Installation: Das Solarpanel kann direkt mit der Kamera integriert werden, was die Installation erleichtert und ideal für Standorte mit reichlich Sonnenlicht ist.

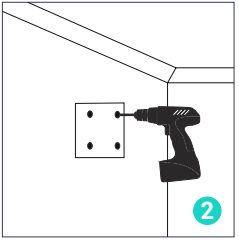


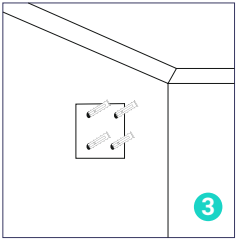


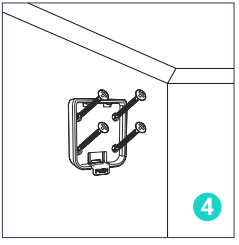
Produktinstallation

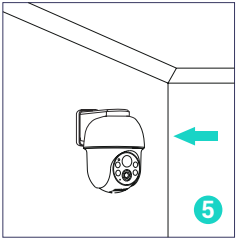
1. Platzieren Sie die Lochaufkleber dort, wo Sie die Kamera installieren möchten.
2. Bohren Sie vier Löcher entsprechend den Lochpositionen auf dem Aufkleber.
3. Setzen Sie die Kunststoffanker in die Löcher ein.
4. Richten Sie die Halterung am Loch aus und schrauben Sie die Schrauben in die Kunststoffanker, um die Halterung zu befestigen.
5. Lassen Sie die Kamera fest in der Halterung einrasten. (Stellen Sie sicher, dass Sie ein Klickgeräusch hören, bevor Sie loslassen).











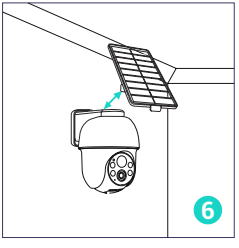


TABLA DE CONTENIDO

Servicio al Cliente ---------- 38

Notas importantes ---------- 38

Qué hay en la caja ---------- 39

Descripción del producto ---------- 40

Conexión con la AnsqueBase ---------- 42

Configurando tu cámara ---------- 43

Cargue su cámara ---------- 44

Montaje de su cámara ---------- 45

Instalación del producto ---------- 48

Servicio al Cliente

Garantía
Garantía de 12 meses y política de devolución de 365 días

Envíanos un correo electrónico
Atención al cliente: service@ansque.net

Soporte en Línea:
Soporte técnico integrado en la aplicación 24/7

Llámanos
United States
+1 (888) 681 4666
Mon-Sun 7AM - 5PM (PST) / Mon-Sun 8AM - 6PM (PDT)

Facebook: @ANSQUE_security
Twitter: @ANSQUE_security
YouTube: @ANSQUE_security
Instagram: @ansqueofficial

Notas importantes

Instrucciones de carga antes del primer uso:
Antes de empezar a utilizar la cámara, asegúrese de que está completamente cargada. Recomendamos lo siguiente:
1. Utilice el cargador (cargador no incluido) de 5V/2A y el cable USB incluido. La carga de 0% a 100% tarda aproximadamente 8 horas.
2. Durante la carga, se encenderá un indicador verde junto al puerto.

Recomendaciones para el montaje de la cámara:
Para lograr el mejor rendimiento, elija una ubicación de montaje para su cámara basándose en las siguientes recomendaciones:
1. Instale el panel solar en un lugar que reciba 2 horas de luz solar directa al día y esté libre de obstrucciones.
2. Elija una ubicación que reciba de 3 a 5 horas diarias de luz solar directa y que esté libre de obstrucciones.
3. Coloca la AnsqueBase cerca de la cámara para mantener una conexión Wi-Fi estable. Antes de la instalación, utiliza el comprobador de intensidad de señal Wi-Fi de la app para asegurarte de que el punto de instalación tiene una cobertura Wi-Fi fuerte.

Qué hay en la caja



2/4/6 × Cámara



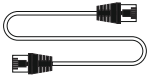
1 × AnsqueBase



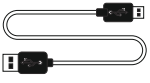
1 × Guía de Inicio Rápido



2/4/6 × Panel Solar



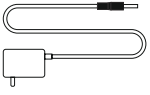
1 × Cable Ethernet



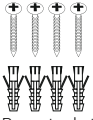
2/4/6 × Cable de carga tipo C



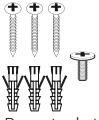
2/4/6 × Soporte



1 × Adaptateur secteur pour la AnsqueBase



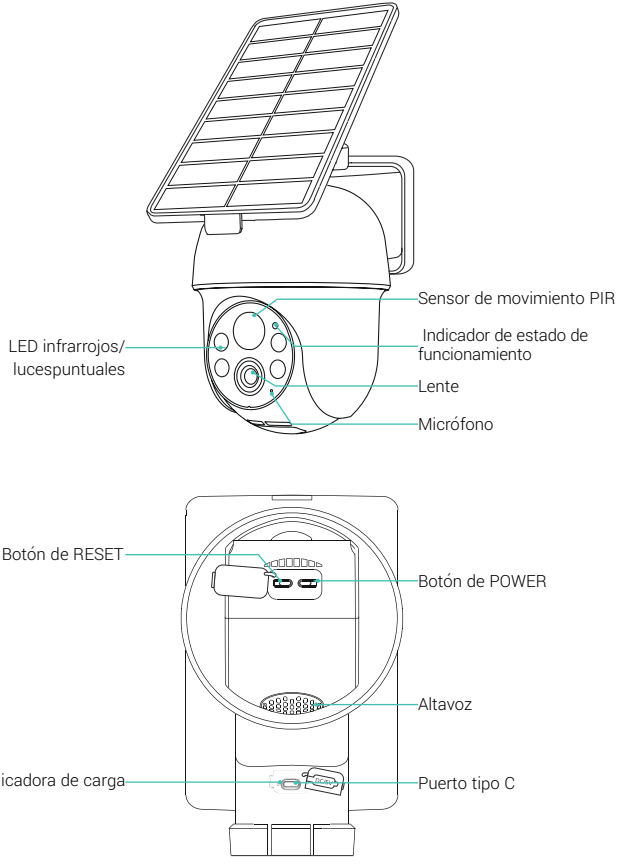
2/4/6 × Paquete de tornillos para Cámara

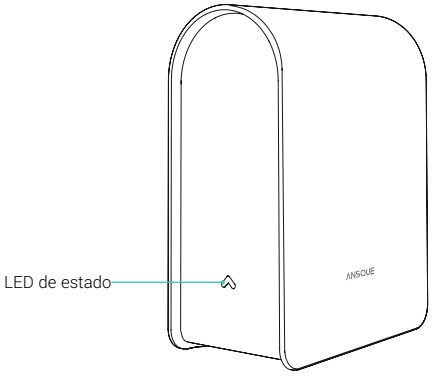


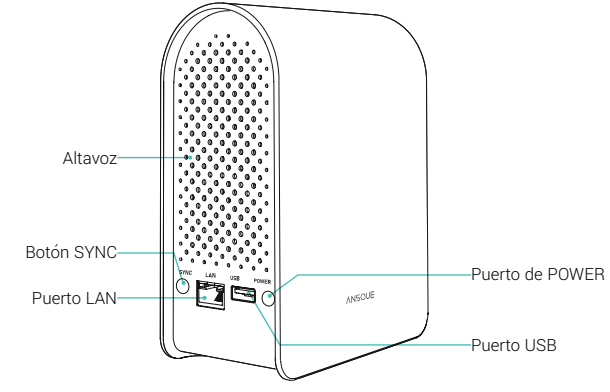
2/4/6 × Paquete de tornillos para Panel Solar

Descripción del producto

Cámara

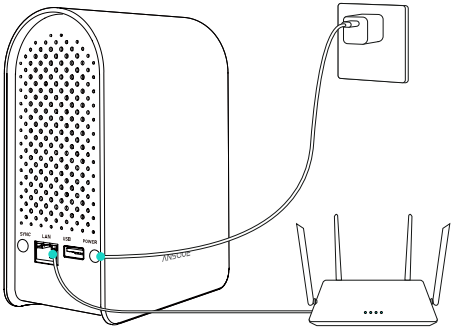



LED de estado
ANSQUE


Altavoz
Botón SYNC
Puerto LAN
Puerto de POWER
Puerto USB
SYNC
LAN
USB
POWER
ANSQUE

Conexión con la AnsqueBase

1. Encienda el AnsqueBase y luego use el cable Ethernet proporcionado para conectar el AnsqueBase al enrutador de su hogar.



2. El indicador LED se vuelve azul (esto puede tardar hasta 1 minuto) cuando AnsqueBase está listo para la configuración.



Configurando tu cámara

Descarga la APP 'Koocam'

Descargue la aplicación Koocam desde App Store (iOS) o Google Play (Android).

Consejos: active los 2 permisos siguientes cuando utilice esta aplicación por primera vez.
* Permita que la aplicación 'Koocam' acceda a datos móviles y LAN inalámbrica o no podrá agregar la cámara IP.
* Permita que la aplicación 'Koocam' reciba mensajes enviados o el teléfono no recibirá la alarma cuando se active la detección de movimiento o la alarma audible.

Agregar una cámara a la aplicación

Regístrese para obtener una cuenta de la aplicación Koocam y luego siga las instrucciones que aparecen en pantalla para completar la configuración.
Consejo: Durante la configuración inicial, asegúrese de que su teléfono y la estación base estén conectados a la misma red Wi-Fi doméstica para que el dispositivo pueda detectarse y emparejarse correctamente.

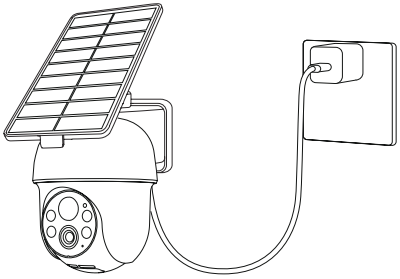
Escanee el código QR para obtener más información

Escanea para ver el video de conexión de la cámara

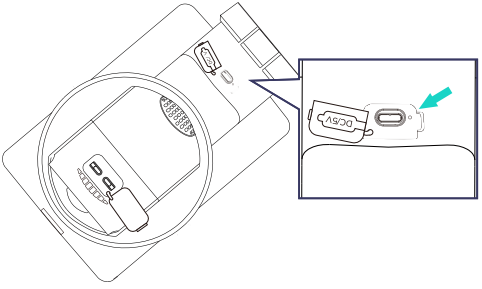
Escanea para ver más preguntas frecuentes (FAQ)



Cargue su cámara



Cargue la batería con un adaptador de corriente (el adaptador de corriente no está incluido).



Para un mejor rendimiento a prueba de intemperie, cubra siempre el puerto de carga USB con el tapón de goma después de cargar la batería.

Montaje de su cámara

Encuentre un buen lugar de montaje

Para encontrar un lugar para montar Cam, necesita probar la intensidad de la señal inalámbrica.

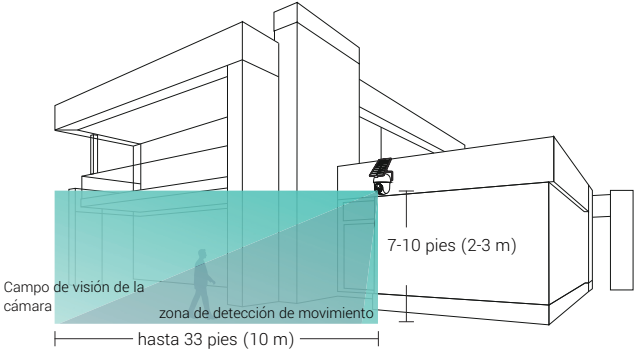
1. Abra la aplicación Koocam, vaya a Ajustes de la cámara > Asistente de instalación.
2. Para probar la intensidad de la señal inalámbrica, lleve su cámara y teléfono al lugar donde desea montar la cámara.
3. Mueva la cámara lo más cerca posible del enrutador Wi-Fi para obtener una mejor señal.



Seleccione una altura

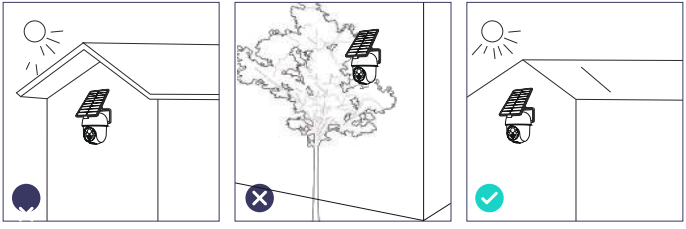
La cámara se puede montar en una pared. Seleccione una ubicación donde pueda obtener la vista deseada. Recomendamos colgarlo entre 2 y 3 m (7 y 10 pies) del suelo. Esta altura maximiza el rango de detección del sensor de movimiento de la cámara.

Para maximizar la eficiencia de absorción de energía, elija un lugar donde el panel solar reciba más luz solar.



Selecciona una ubicación

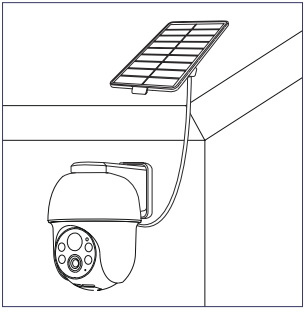
1. Cuando la instale en el hemisferio norte, oriente la panel solar hacia el sur y cuando la instale en el hemisferio sur, oriente la panel solar hacia el norte.
2. Tenga en cuenta que, al instalar el panel solar, debe evitar que la luz solar sea bloqueada por aleros, ramas u otros objetos.

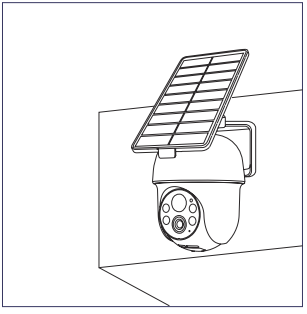


Seleccione el método de instalación

Este producto admite dos métodos de montaje del panel solar para adaptarse a distintos escenarios de uso y condiciones de iluminación.

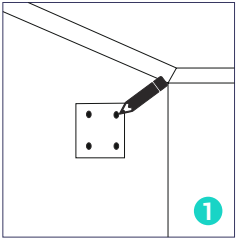
1. Instalación separada: El panel solar puede instalarse de forma independiente en zonas con mayor exposición solar para garantizar una absorción eficiente de energía.
2. Instalación combinada: El panel solar puede integrarse directamente con la cámara para facilitar la instalación, ideal en lugares con abundante luz solar.

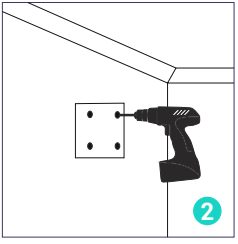


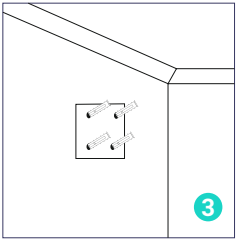


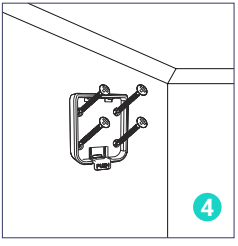
Instalación del producto

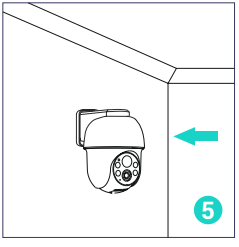
1. Coloque las pegatinas de los orificios donde planea instalar la cámara.
2. Taladre cuatro agujeros según las posiciones de los agujeros en la pegatina.
3. Inserte los anclajes plásticos en los agujeros.
4. Alinee el soporte con el orificio y atornille los tornillos en los anclajes de plástico para asegurar el soporte.
5. Coloque firmemente la cámara en el soporte. (Asegúrese de escuchar un sonido de clic antes de soltarlo).

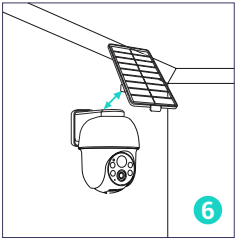












SOMMARIO

Assistenza clienti ----------50

Note importanti----------50

Cosa c'è nella scatola ----------51

Panoramica del Prodotto ----------52

Collegamento della AnsqueBase ----------54

Configurazione della fotocamera----------55

Carica la tua fotocamera----------56

Montaggio della fotocamera----------57

Installazione del prodotto ----------60

Join the Facebook Ansque Camera Official Community----------61

Assistenza clienti

Garanzia
Garanzia di 12 mesi e politica di restituzione di 365 giorni

Mandaci una email
Assistenza clienti: service@ansque.net

Supporto Online:
supporto tecnico integrato nell'app 24 ore su 24, 7 giorni su 7

Chiamaci
United States
+1 (888) 681 4666
Mon-Sun 7AM - 5PM (PST) / Mon-Sun 8AM - 6PM (PDT)

Facebook: @ANSQUE_security
Twitter: @ANSQUE_security
YouTube: @ANSQUE_security
Instagram: @ansqueofficial

Note importanti

Istruzioni per la ricarica Prima del primo utilizzo:
Prima di iniziare a utilizzare la fotocamera, assicurarsi che sia completamente carica. Si consiglia di procedere come segue:
1. Utilizzare il caricatore (caricatore non incluso) da 5V/2A e il cavo USB in dotazione. La ricarica da 0% a 100% richiede circa 8 ore.
2. Durante la ricarica, una spia verde accanto alla porta si illuminerà.

Raccomandazioni sulla posizione di montaggio della telecamera:
Per ottenere le migliori prestazioni, scegliere la posizione di montaggio della telecamera in base alle seguenti raccomandazioni:
1. Installare il pannello solare in una posizione che riceva 2 ore di luce solare diretta al giorno e sia priva di ostacoli.
2. Scegliere una posizione che riceva da 3 a 5 ore di luce solare diretta al giorno e che sia priva di ostacoli.
3. Posizionare AnsqueBase vicino alla telecamera per mantenere una connessione Wi-Fi stabile. Prima di procedere all'installazione, utilizzare il controllo della potenza del segnale Wi-Fi dell'app per assicurarsi che il punto di installazione abbia una forte copertura Wi-Fi .

Cosa c'è nella scatola



2/4/6 × Fotocamera



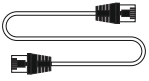
1 × AnsqueBase



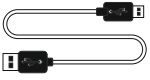
1 × Guida rapida



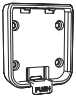
2/4/6 × Pannello solare



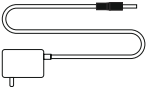
1 × Cavo Ethernet



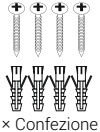
2/4/6 × Cavo di ricarica tipo C



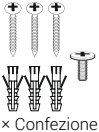
2/4/6 × Staffa



1 × Adattatore di alimentazione per la AnsqueBase



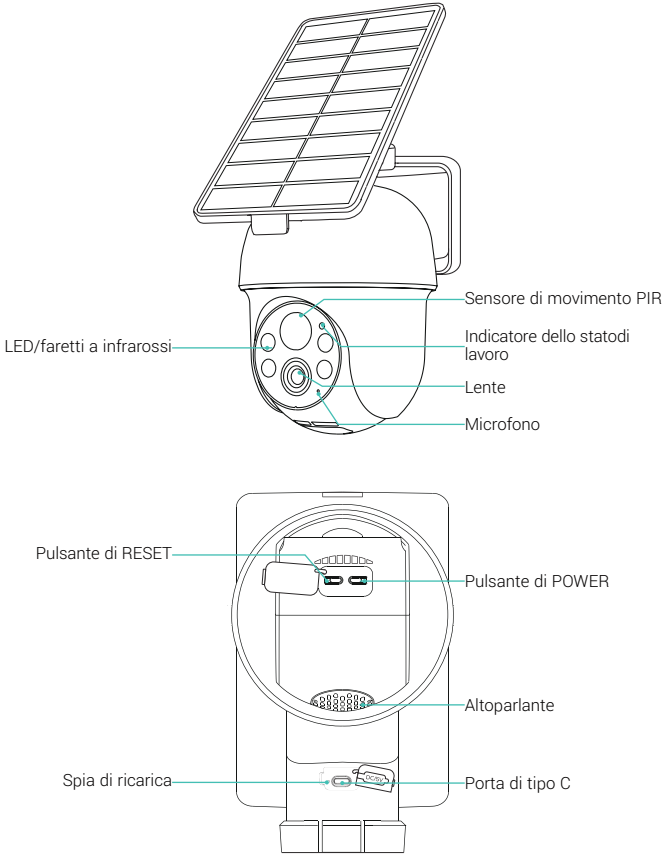
2/4/6 × Confezione di viti per la fotocamera

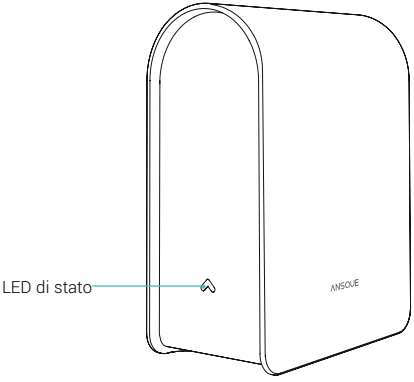


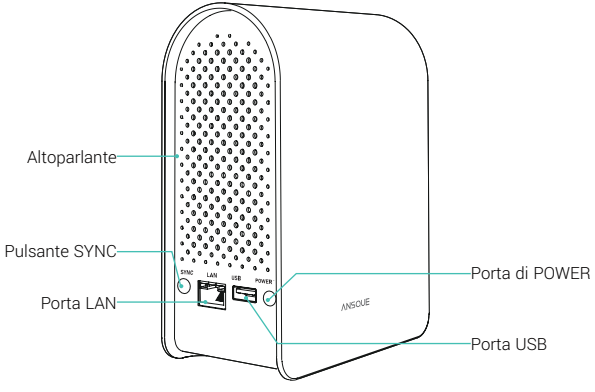
2/4/6 × Confezione di viti per la Pannello solare

Panoramica del Prodotto

Fotocamera

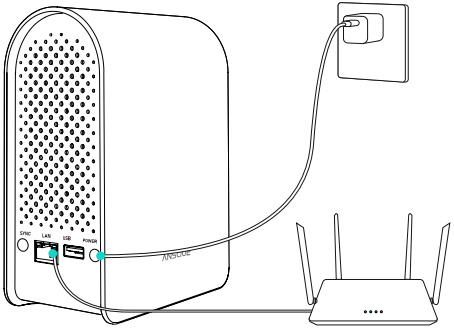



LED di stato
ANSCUE


Altoparlante
Pulsante SYNC
Porta LAN
Porta di POWER
Porta USB
SYNC
LAN
USB
POWER
ANSCUE

Collegamento della AnsqueBase

1. Accendi AnsqueBase, quindi utilizza il cavo Ethernet fornito per collegare AnsqueBase al router di casa.



2. L'indicatore LED diventa blu (l'operazione potrebbe richiedere fino a 1 minuto) quando AnsqueBase è pronto per la configurazione.



Configurazione della fotocamera

Scarica l'APP 'Koocam'

Scarica l'app Koocam dall'App Store (iOS) o da Google Play (Android).

Suggerimenti: attiva le 2 autorizzazioni seguenti quando utilizzi questa APP per la prima volta.

* Consentire all'APP 'Koocam' di accedere ai dati cellulari mobili e alla LAN wireless, altrimenti l'aggiunta della telecamera IP non riuscirà.
* Consentire all'APP 'Koocam' di ricevere il messaggio push altrimenti il telefono non riceverà il push di allarme quando viene attivato il rilevamento del movimento o l'allarme acustico.

Aggiungi una fotocamera all'APP

Registrati per un account Koocam App, quindi segui le istruzioni visualizzate per completare la configurazione.

Suggerimento: Durante la configurazione iniziale, assicurarsi che il telefono e la stazione base siano connessi alla stessa rete Wi-Fi domestica affinché il dispositivo possa essere rilevato e associato correttamente.

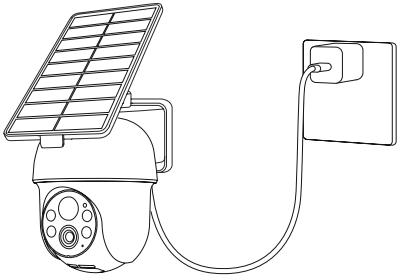
Scansiona il codice QR per maggiori informazioni

Scansiona per guardare il video di connessione della fotocamera

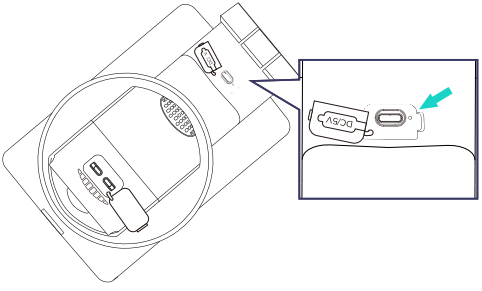
Scansiona per visualizzare altre FAQ comuni



Carica la tua fotocamera



Carica la batteria con un alimentatore (l'alimentatore non è incluso).



Per prestazioni migliori contro le intemperie, coprire sempre la porta di ricarica USB con il tappo di gomma dopo aver caricato la batteria.

Montaggio della fotocamera

Trova un buon punto di montaggio

Per trovare un punto in cui montare la Cam, è necessario testare la potenza del segnale wireless.

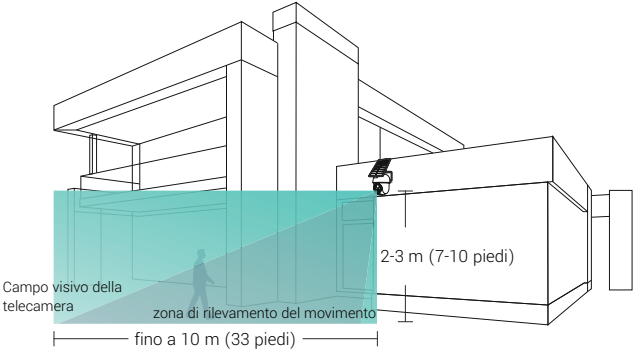
1. Apri l'app Koocam, vai su Impostazioni fotocamera > Guida all'installazione.
2. Per testare la potenza del segnale wireless, portare la fotocamera e il telefono nella posizione in cui si desidera montare la fotocamera.
3. Spostare la fotocamera il più vicino possibile al router Wi-Fi per ottenere un segnale migliore.



Seleziona un'altezza

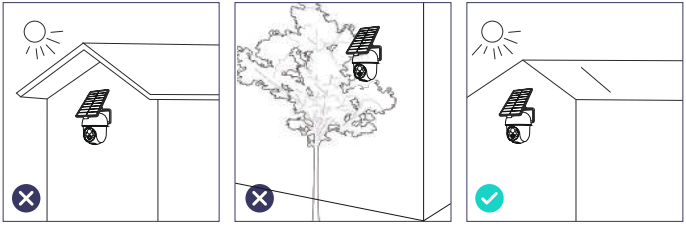
La telecamera può essere montata a parete. Seleziona una posizione in cui puoi ottenere la vista desiderata. Si consiglia di appenderlo a 2-3 m (7-10 piedi) dal suolo. Questa altezza massimizza il raggio di rilevamento del sensore di movimento della telecamera.

Per massimizzare l'efficienza di assorbimento energetico, scegliere un luogo in cui il pannello solare possa ricevere più luce solare.



Seleziona una posizione

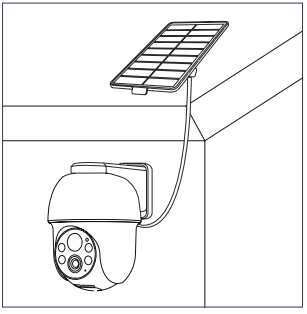
1. Durante l'installazione nell'emisfero settentrionale, rivolgere la pannello solare verso sud, mentre durante l'installazione nell'emisfero meridionale, rivolgere la pannello solare verso nord.
2. Si prega di notare che, durante l'installazione del pannello solare, è necessario evitare che la luce solare venga bloccata da grondaie, rami o altri oggetti.

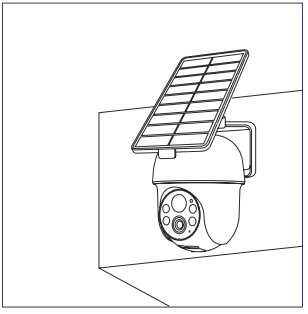


Seleccione el método de instalaciónSelezionare il metodo di installazione

Questo prodotto supporta due metodi di montaggio del pannello solare per adattarsi a diversi scenari di utilizzo e condizioni di illuminazione.

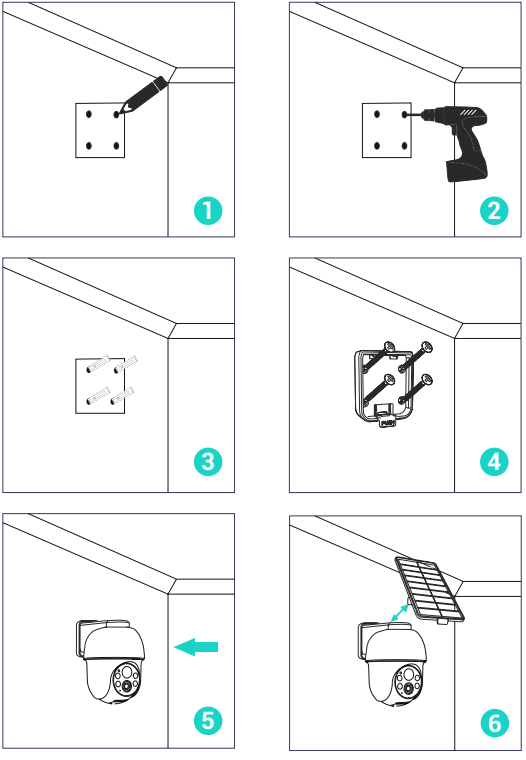
1. Installazione separata: Il pannello solare può essere installato separatamente nelle aree con maggiore esposizione al sole per garantire una migliore efficienza di assorbimento.
2. Installazione combinata: Il pannello solare può essere integrato direttamente con la fotocamera per un'installazione più semplice, ideale in luoghi con abbondante luce solare.





Installazione del prodotto

1. Posiziona gli adesivi sui fori nel punto in cui intendi installare la telecamera.
2. Praticare quattro fori in base alle posizioni dei fori sull'adesivo.
3. Inserire gli ancoraggi plastici nei fori.
4. Allineare la staffa con il foro e avvitare le viti negli ancoraggi in plastica per fissare la staffa.
5. Agganciare sald amente la telecamera alla staffa. (Assicuratevi di sentire il suono di un clic prima di lasciarlo andare).



Join the Facebook Ansque Camera Official Community

Connect with real Ansque Camera users worldwide.
Get official setup guides, troubleshooting help, and exclusive community offers—all in one place.



FR

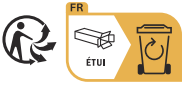
Vous êtes responsable de remettre tous les appareils électriques et électroniques usagés à des points de collecte correspondants.

Pour en savoir plus : www.quefairedemesdechets.fr

FCC ID: 2BFWI-GU1

IC: 33140-GU01







HUMISS TRADING S.L
Calle Luis Bañuel 12-3A, Madrid, 28018, Spain
eugpsres@outlook.com
+34613177772

Sea&Mew Accounting Ltd
Electric Avenue Vision 25, London, Enfield EN3 7GD
info@seamew.net
+447399648608


ANSQUE