Warranty

Sentry Group provides a limited warranty for all (excluding Cash and Key boxes) the products we manufacture. The terms of the warranty consist of 1 year from the date of purchase (a dated receipt is required as proof of purchase).

Your Sentry® Safe product was designed, built and thoroughly inspected at the factory to assure you of trouble-free service, given normal use and care. Sentry Group warrants the quality and workmanship of your product according to the terms and conditions as stated in the owners' manuals.

This warranty primarily covers structural and mechanical defects due to faulty materials or workmanship. Please consult your owner's manual and warranty sheet for additional details for the model you own.

CALL OR EMAIL US

To serve you better, we have provided answers to Frequently Asked Questions.

Call our US and Canada Customer Service Center at
Phone: 800-828-1438
Fax: 585-381-2940

Call our Mexico Customer Service Center from:
Mexico City: **+52 55 11 68 96 34**
Rest of the country: **01-800-451-0821**

Hours of Operation:
Monday - Friday, 8am - 6pm EST

If you lost your combination or need a key, please click on the links below and follow the instructions.

 Lost Your Combo?  Need A Key?  Register Product