User Guide

TDSEE App for Security Camera



This guide is for reference only and does not imply that the product supports all functions in the guide.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

www.tendacn.com

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Preface

Thank you for choosing Tenda! Please read this guide before you start.

Applicable models

This guide applies to all Tenda camera products that can be managed by the **TDSEE** App.

This guide is for reference only and does not imply that the product supports all functions in the guide.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

The contained images and UI screenshots are subject to the actual products. In this guide, unless otherwise specified:

- CP6 is used for illustrations here.
- The TDSEE App with version 1.1.0.2 is taken as an example.
- Operations in this guide are based on iOS. Devices of other operating systems may differ.

Conventions

The typographical elements that may be found in this document are defined as follows.

Item	Presentation	Example
Cascading menus	>	**System** > **Live Users**
Parameter and value	Bold	Set **User Name** to **Tom**.
Variable	Italic	Format: *XX*:*XX*:*XX*:*XX*:*XX*:*XX*

Item	Presentation	Example
UI control	Bold	On the **Policy** page, tap the **OK** button.
Message	“ ”	The “Success” message appears.

The symbols that may be found in this document are defined as follows.

Symbol	Meaning
NOTE	This format is used to highlight information of importance or special interest. Ignoring this type of note may result in ineffective configurations, loss of data or damage to the device.
TIP	This format is used to supplement or explain the description of relevant operations.

Technical support

Contact us if you need more help. We will be glad to assist you as soon as possible.

Email address: tendasecurity@tenda.cn

Website: www.tendacn.com

Revision history

Tenda is constantly searching for ways to improve its products and documentation. The following table indicates any changes that might have been made since this guide was released.

Version	Description	Date
V1.5	1. Added the description of the enable fingerprint and face ID login, enable two-step verification, detect network quality, modify encoding format, and modify image resolution function. 2. Optimized the description of login, add a camera through AP, check and edit cloud storage video, check and edit the Micro SD card video, check messages, download photos/videos to the smartphone, my profile function. 3. Optimized sentence expression.	2023-11-28
V1.4	1. Added the description of the set up OSD, enable one-touch call function, and help center function. 2. Optimized the description of add the camera to TDSEE App, home page, basic settings, modify Wi-Fi settings, set up alarm, cloud storage, Micro SD card storage recording, enable WDR mode, device reboot, share device to friends and relatives, delete sharing relationship, help&feedback function. 3. Optimized sentence expression.	2023-08-30
V1.3	1. Added the description of the WDR Mode, Volume Settings and Video Standard functions. 2. Optimized the description of the Home page, Basic Settings, Alarm, Patrol Settings and Calling Mode functions. 3. Optimized sentence expression.	2023-05-30
V1.2	1. Added a method to add a camera through UUID. 2. Added the description of the Device Reboot function. 3. Added the description of the Smart Control function. 4. Deleted the description of the continuous recording of the Cloud Storage. 5. Optimized sentence expression.	2023-01-05

V1.1	Updated the method of adding the camera to the TDSEE App.	2021-09-13
V1.0	Original publication.	2021-04-28

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Install the TDSEE App

If you already have the **TDSEE** App, please make sure it is the latest version and then log in.
If you have NOT got one, scan the following **QR code**, or search for **TDSEE** in **Google Play** or **App Store**, download and install it onto your smartphone/tablet.

TIP

The smartphone system supports Android 6.0 and above, and iOS 11 and above.

Or





TDSEE

Login

TIP

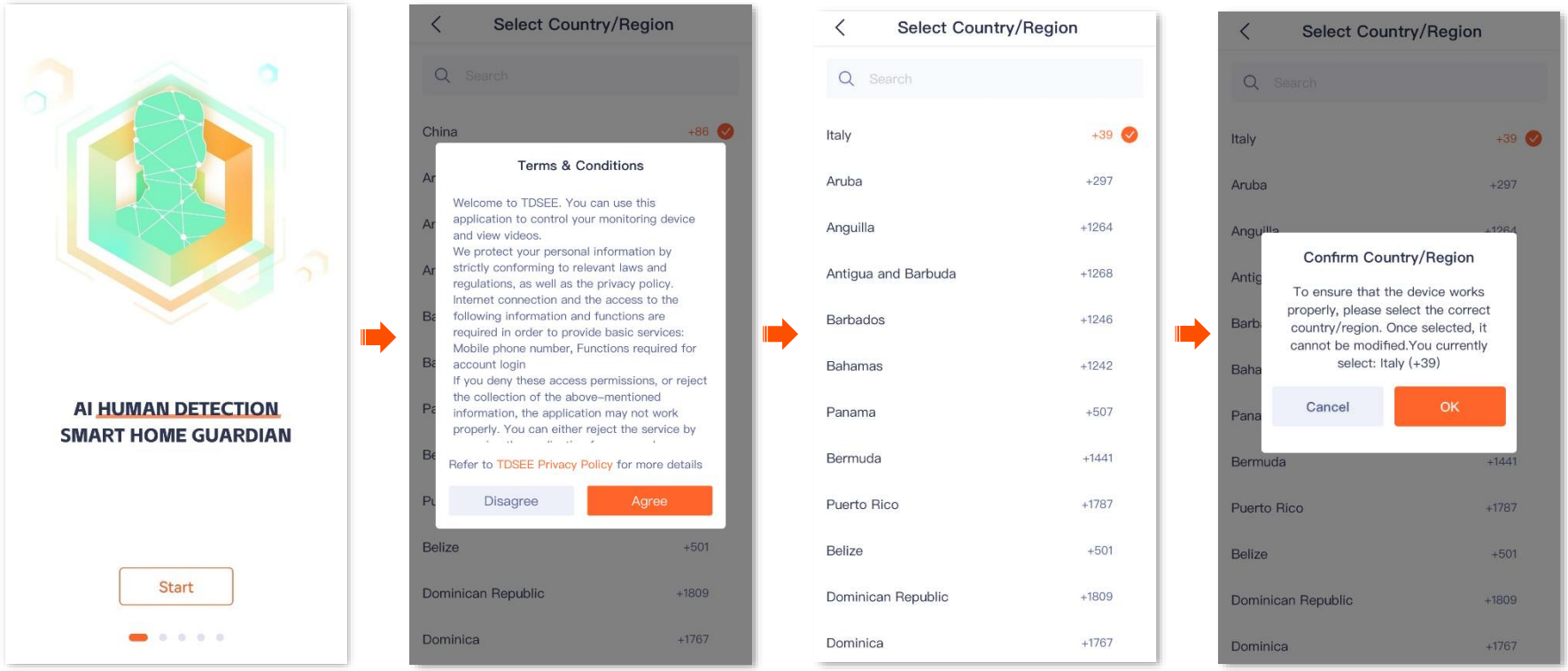
Ensure that your smart device used for setup, such as a smartphone, can access the internet.

If you already have a registered account

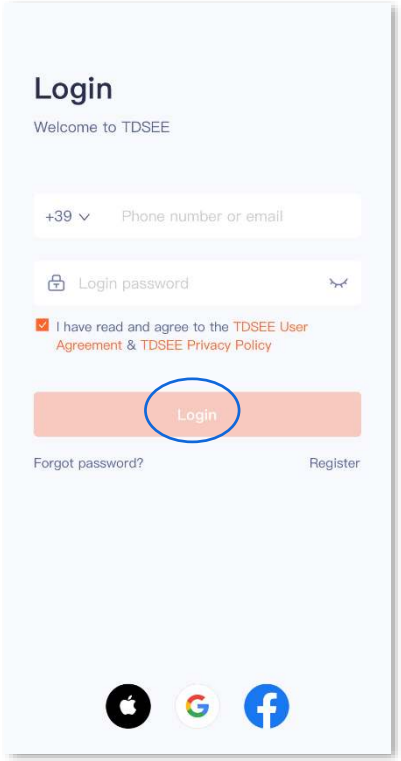
Step 1 Open the **TDSEE** App.

Step 2 Tap **Start**, read the **Terms & Conditions**, and tap **Agree**.

Step 3 Select the region where you are, and tap **OK**.



Step 4 Enter the registered smartphone number or email address and password, tick **I have read and agree to the TDSEE User Agreement & TDSEE Privacy Policy**, and tap **Login**.



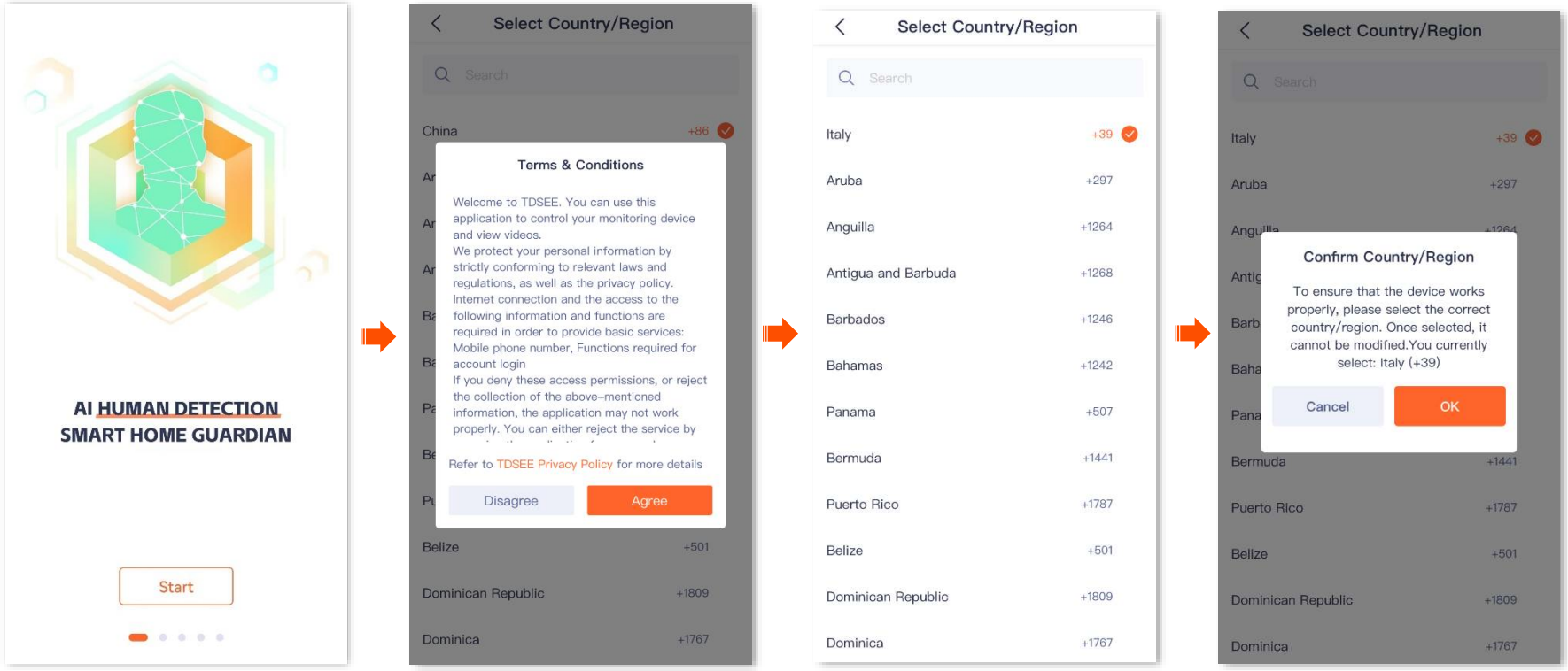
----End

■ If you DO NOT have a registered account (Example: Email Registration)

Step 1 Open the **TDSEE** App.

Step 2 Tap **Start**, read the **Terms & Conditions**, and tap **Agree**.

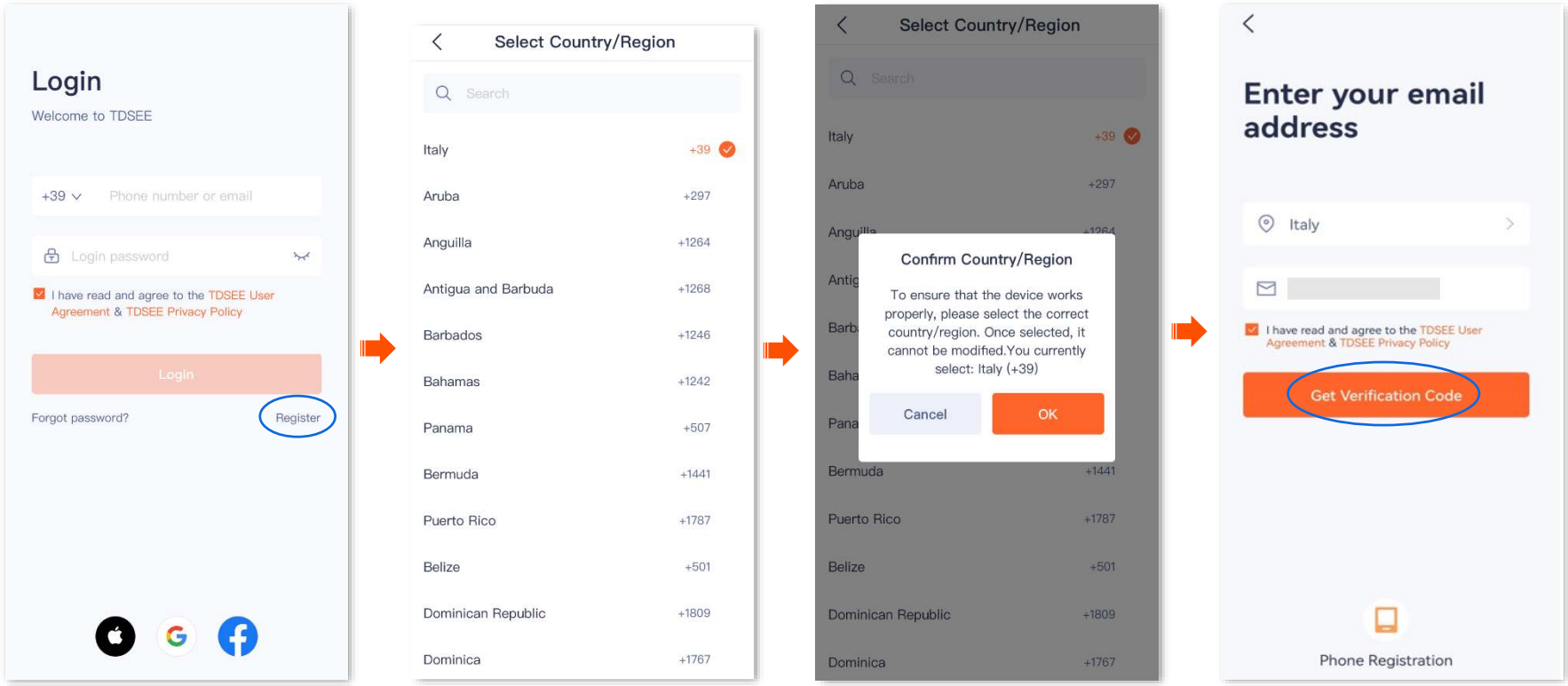
Step 3 Select the region where you are, and tap **OK**.



Step 4 Tap **Register**.

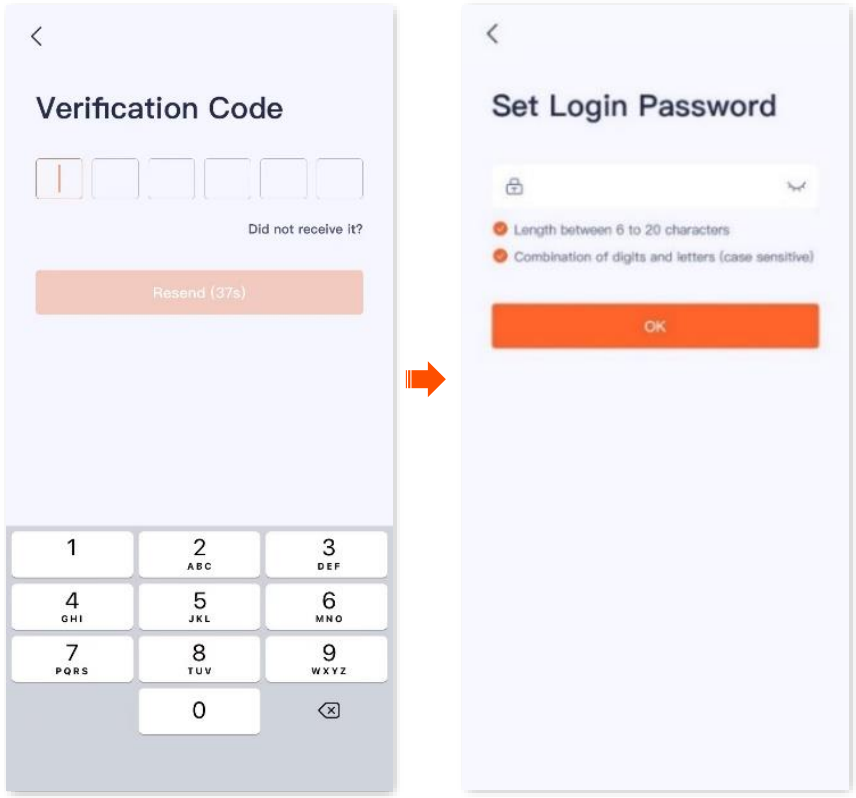
Step 5 Select the region where you are, and tap **OK**.

Step 6 Enter your email address, tick **I have read and agree to the TDSEE User Agreement & TDSEE Privacy Policy**, and then tap **Get Verification Code**.



Step 7 Follow the on-screen prompts and enter the **Verification Code**.

Step 8 Set the login password, and tap **OK**.


Verification Code
Did not receive it?
Resend (37s)
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
0
Set Login Password
Length between 6 to 20 characters
Combination of digits and letters (case sensitive)
OK

----End

Login with the third-party accounts

The **TDSEE** App with version 1.5.0 is used for illustrations here.

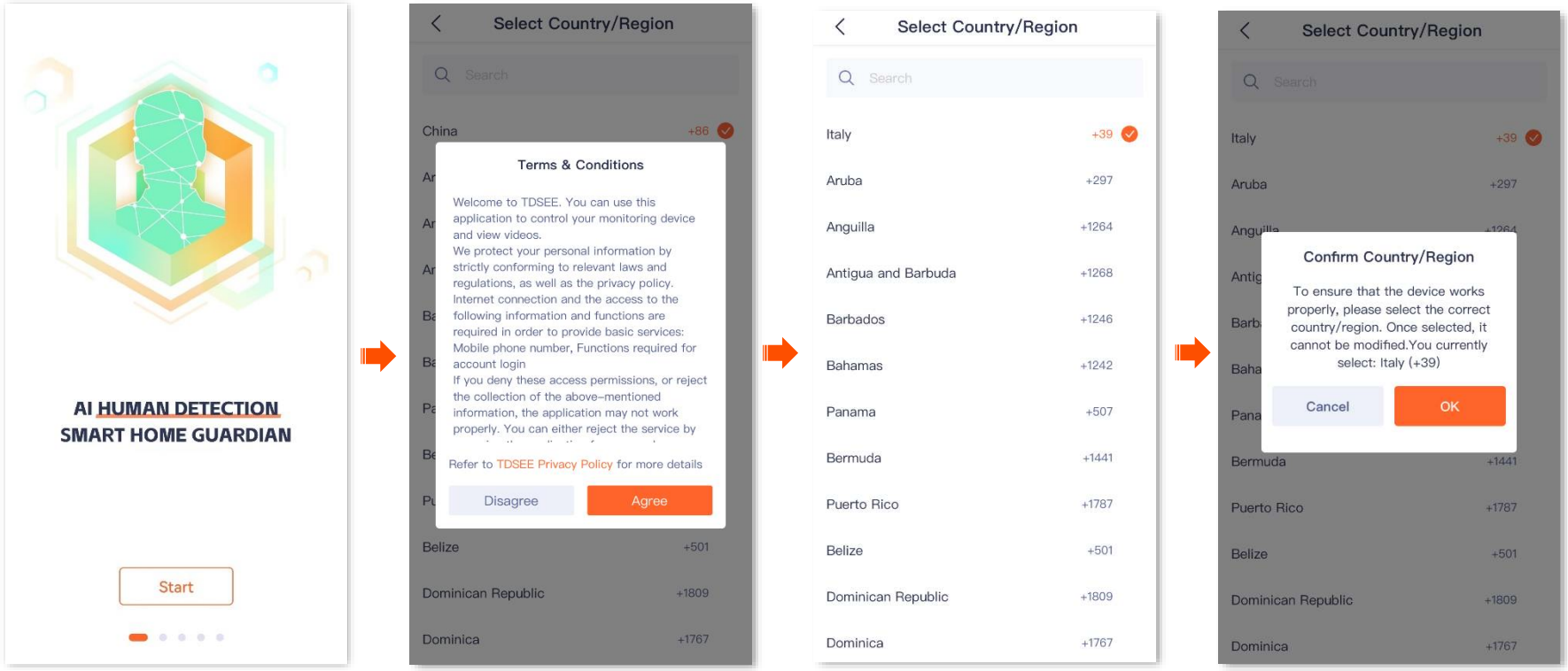
For **TDSEE** App v1.5.0 and above, when you authorize a third-party account to log in to **TDSEE** App, if the third-party account is not bound to the **TDSEE** App account, you need to bind the third-party account to the **TDSEE** App account your registered to log in successfully. The third-party accounts may vary from country/region and the operating system of smartphone. The Apple ID is used as an example here.

TIP

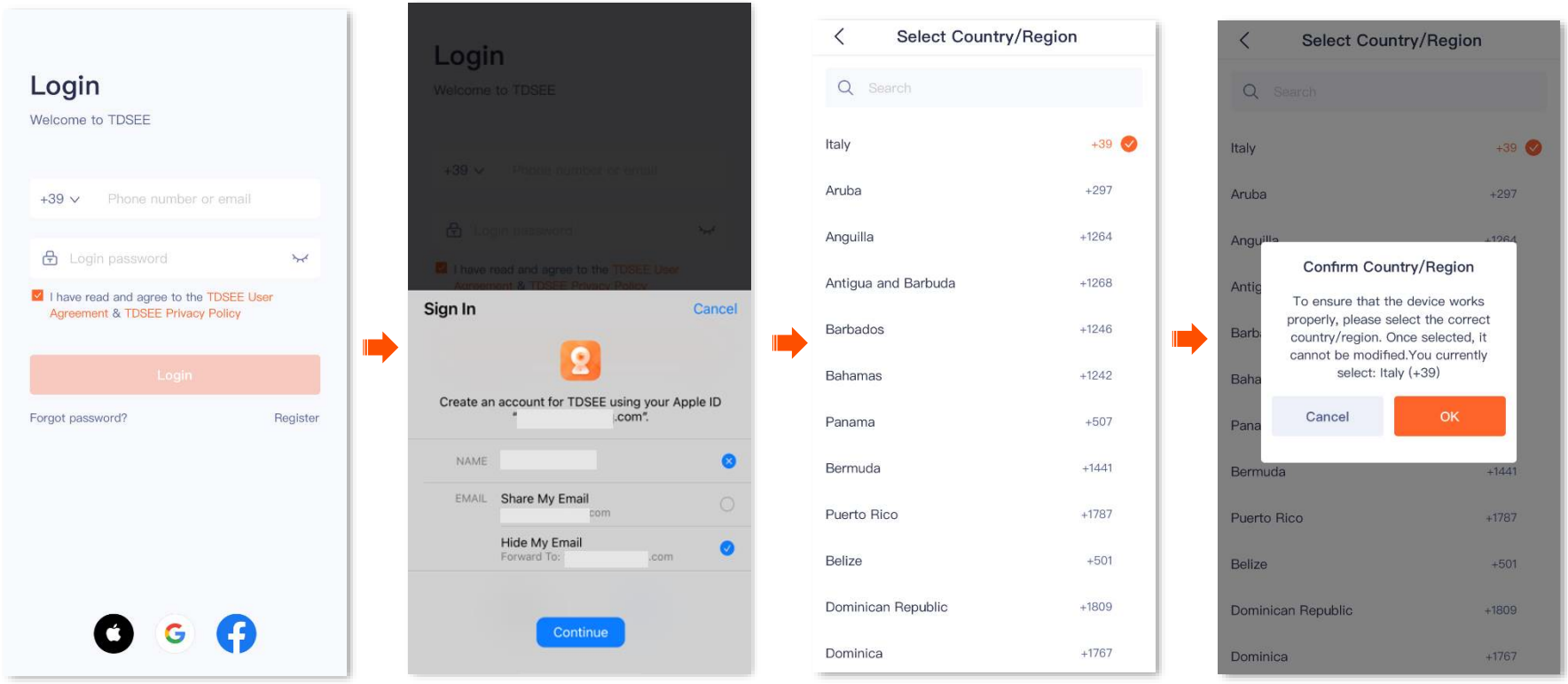
Before binding, delete the cameras from the third-party account and add it again after the account is successfully bound.

Step 1 Open the **TDSEE** App. Tap **Start**, read the **Terms & Conditions**, and tap **Agree**.

Step 2 Select the region where you are, and tap **OK**.



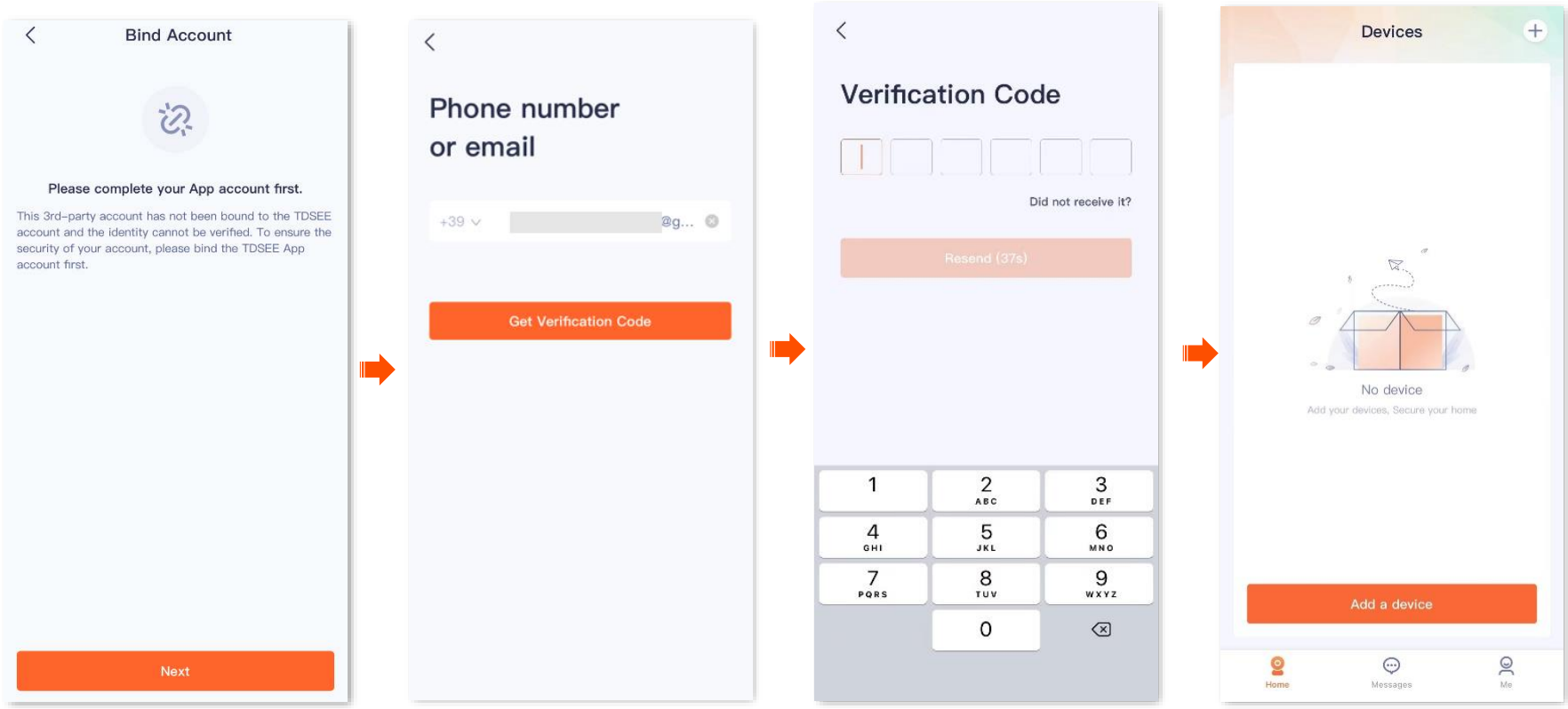
Step 3 Tick **I have read and agree to the TDSEE User Agreement & TDSEE Privacy Policy**, tap , authorize your Apple ID account to log in to **TDSEE** App, and tap **Continue**. Select the region where you are, and tap **OK**.



Step 4 Confirm the on-screen prompts and tap **Next**.

Step 5 Enter the phone number or email used to register the **TDSEE** APP, tap **Get Verification Code**, then follow the on-screen prompts and enter the **Verification Code**.

Log in **TDSEE** APP successfully, and the third-party account is bound to the **TDSEE** App account.


Bind Account
Please complete your App account first.
This 3rd-party account has not been bound to the TDSEE account and the identity cannot be verified. To ensure the security of your account, please bind the TDSEE App account first.
Next
Phone number or email
+39
Get Verification Code
Verification Code
Did not receive it?
Resend (37s)
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
0
Devices
No device
Add your devices, Secure your home
Add a device
Home
Messages
Me

----End

Enable fingerprint or face ID login

The **TDSEE** App with version 1.5.0 is used for illustrations here.

After the fingerprint or face ID login function is enabled, you need to verify your fingerprint or face when you exit the **TDSEE** App and enter again to improve the security of your account.

TIP

- Please ensure that your smartphone supports fingerprint unlock or face ID unlock.
- Fingerprint or face ID login is only valid for the smartphone with this function currently enabled.

Enable fingerprint login

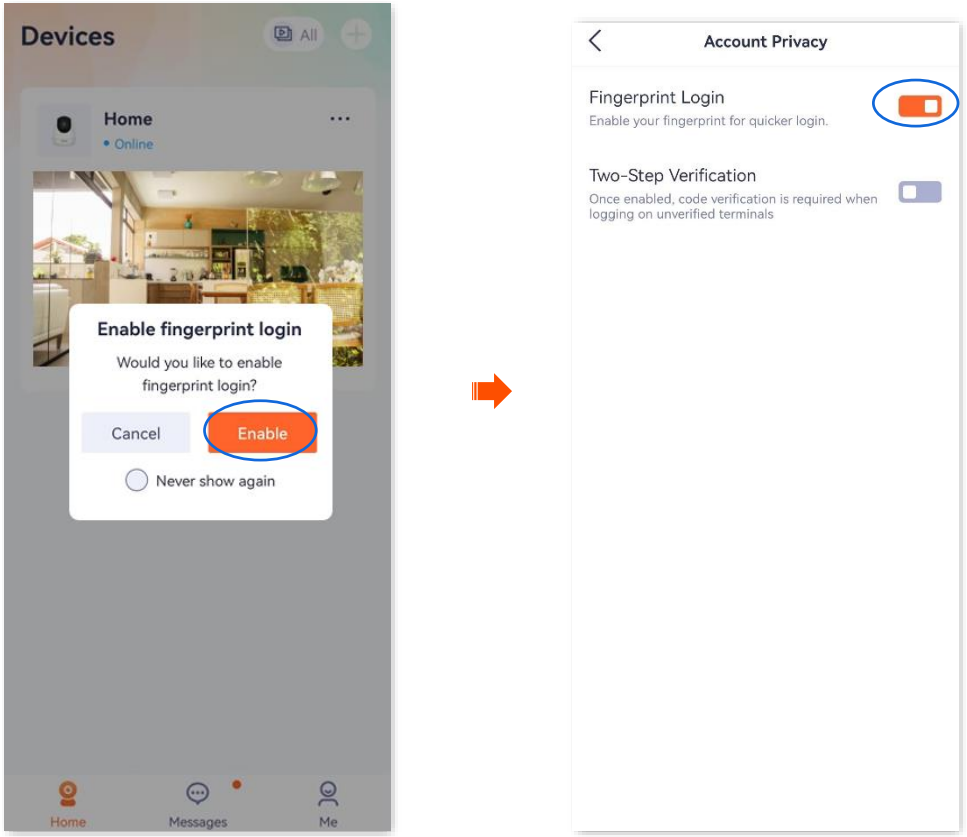
Method 1

Step 1 Log in to TDSEE App. The system automatically pops up the prompt “Enable fingerprint login”, tap **Enable**.

Step 2 Enable the **Fingerprint Login** function, and follow the on-screen prompts to input your fingerprints.

TIP

If you do not want to enable fingerprint login, you can tick **Never show again** and tap **Cancel**. The system will no longer prompt.

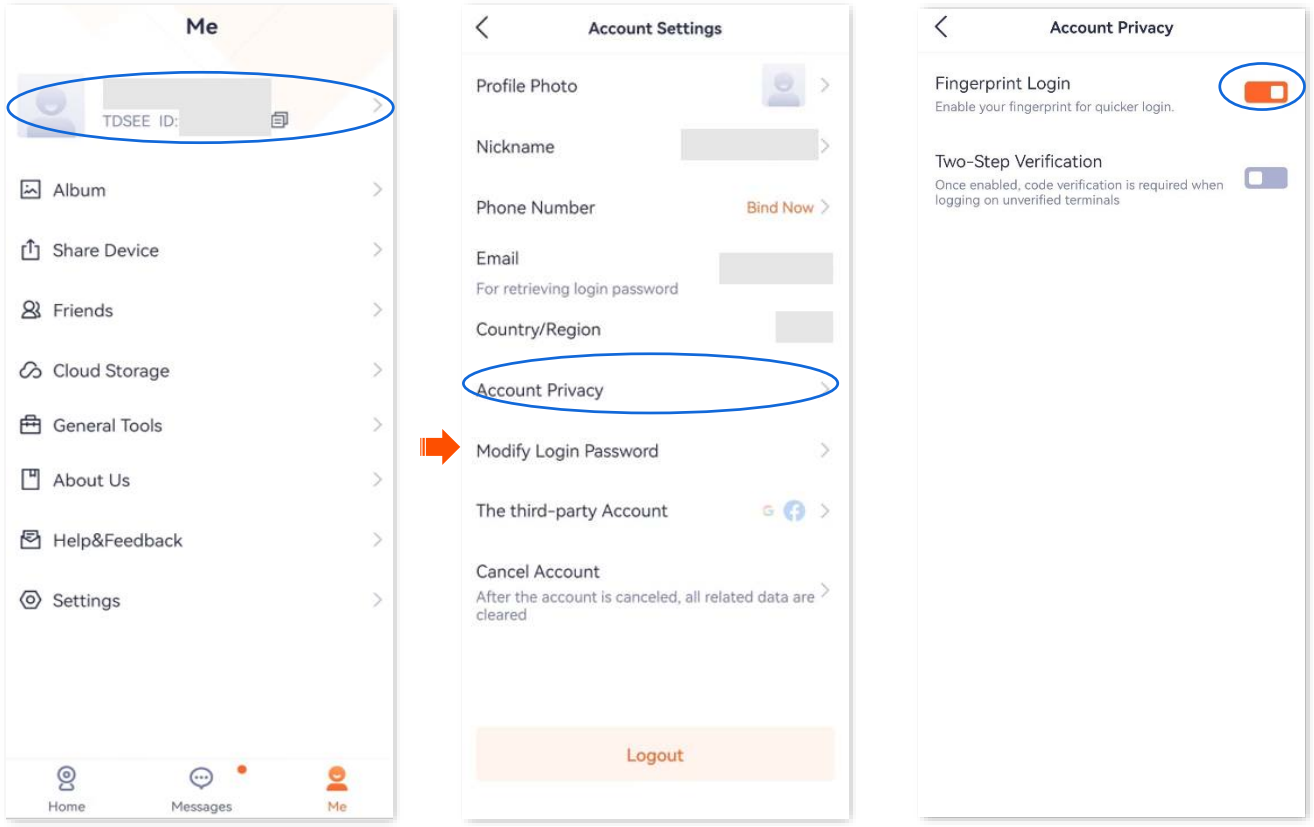


----End

Method 2

Step 1 Log in to TDSEE App. Tap the account on the upper side of the **Me** page.

Step 2 Tap **Account Privacy**, enable the **Fingerprint Login** function, and follow the on-screen prompts to input your fingerprints.


Me
TDSEE ID:
Album
Share Device
Friends
Cloud Storage
General Tools
About Us
Help&Feedback
Settings
Home
Messages
Me
Account Settings
Profile Photo
Nickname
Phone Number
Bind Now
Email
For retrieving login password
Country/Region
Account Privacy
Modify Login Password
The third-party Account
Cancel Account
After the account is canceled, all related data are cleared
Logout
Account Privacy
Fingerprint Login
Enable your fingerprint for quicker login.
Two-Step Verification
Once enabled, code verification is required when logging on unverified terminals

----End

Enable face ID login

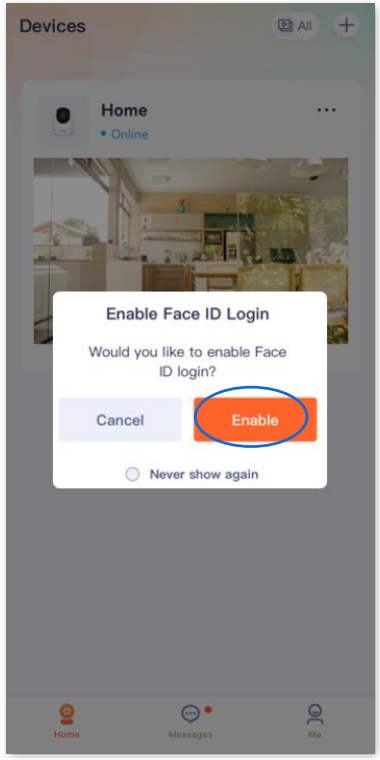
Method 1

Step 1 Log in to TDSEE App. The system automatically pops up the prompt “Enable Face ID login”, tap **Enable**.

Step 2 Enable the **Face ID Login** function, and follow the on-screen prompts to scan your face.

TIP

If you do not want to enable face ID login, you can tick **Never show again** and tap **Cancel**. The system will no longer prompt.



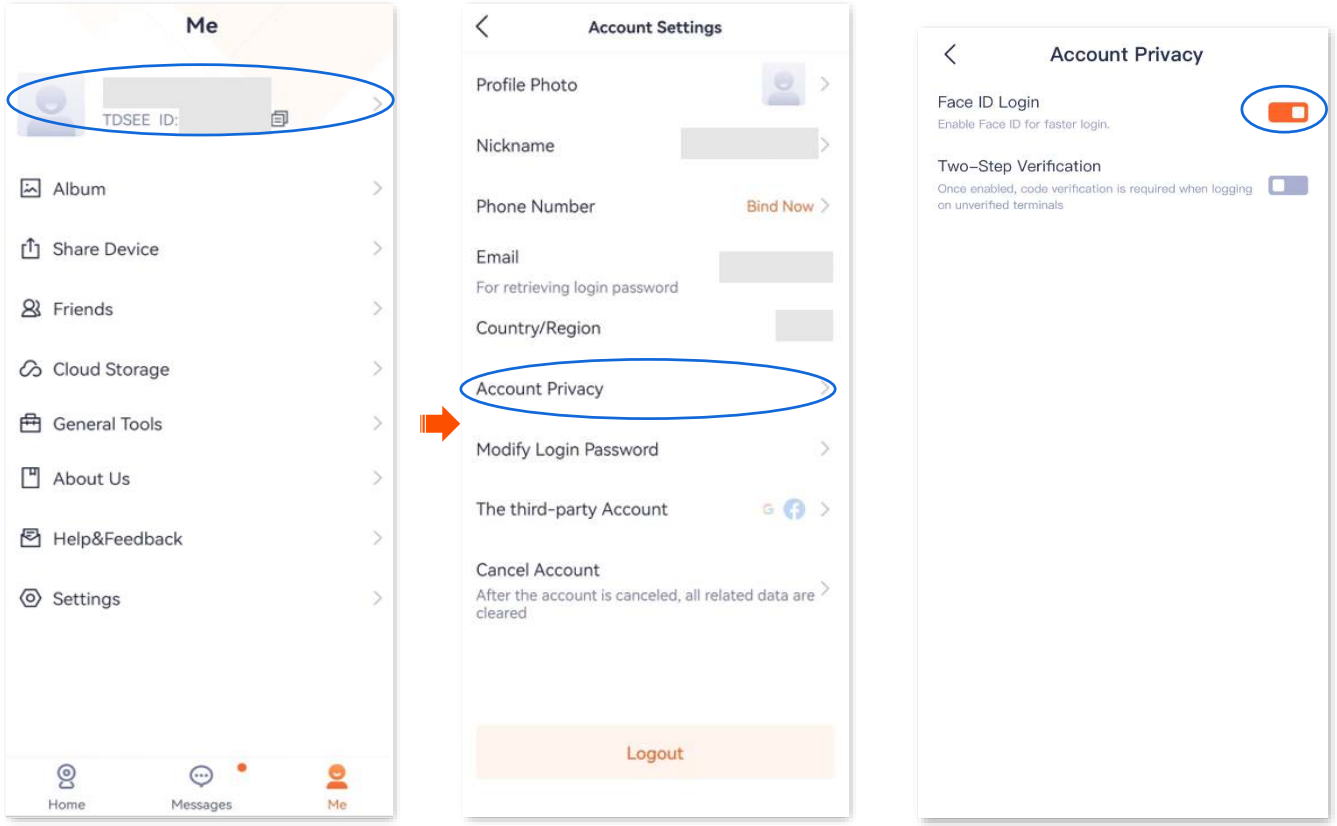


----End

Method 2

Step 1 Log in to TDSEE App. Tap the account on the upper side of the **Me** page.

Step 2 Tap **Account Privacy**, enable the **Face ID Login** function, and follow the on-screen prompts to scan your face.



----End

Enable two-step verification

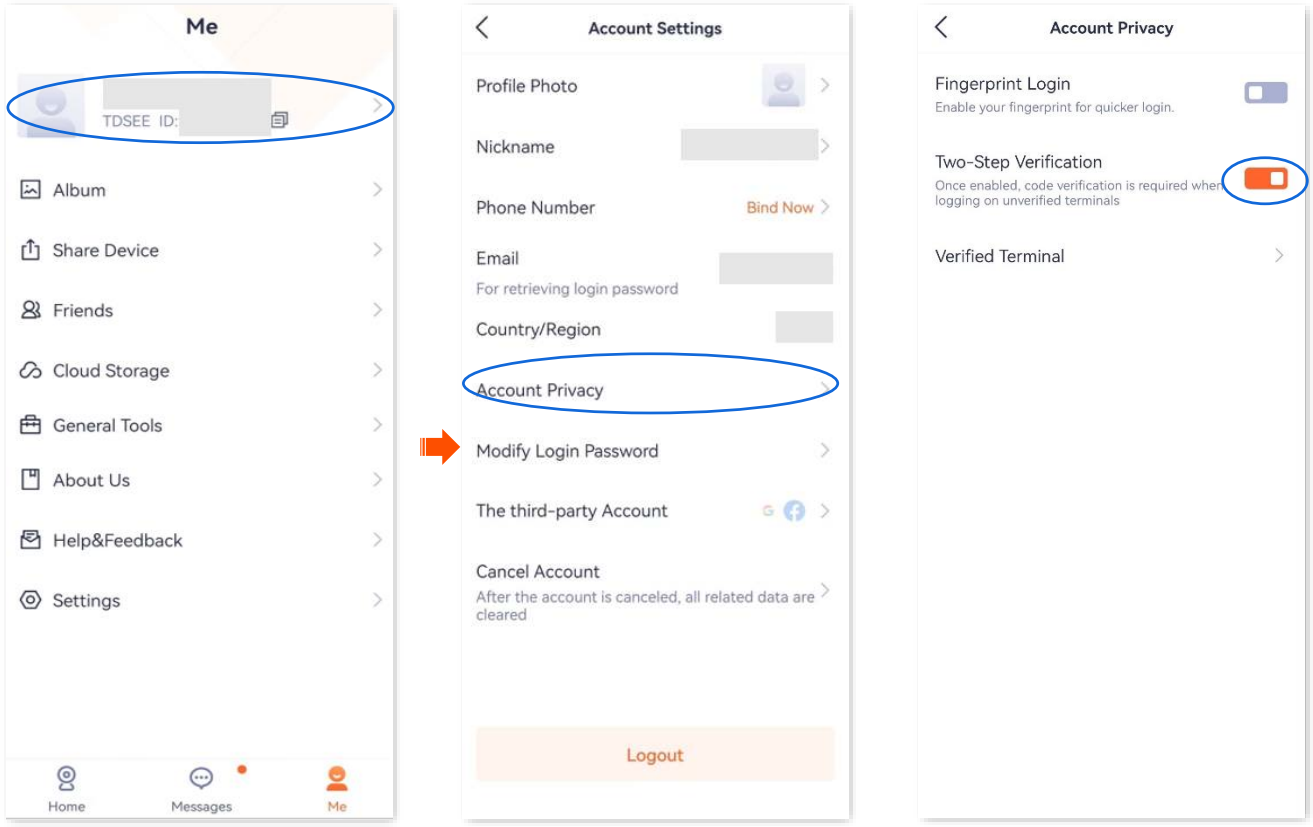
The **TDSEE** App with version 1.5.0 is used for illustrations here.

After the two-step verification function is enabled, if you log in to your **TDSEE** App account on a new terminal device, you need to perform identity verification (obtain the verification code and verify it with the phone number or email address used to register the account). After successful login, the terminal device will appear in the **Verified Terminal** list, which effectively prevents account theft and improve account security.

Method 1

Step 1 Log in to TDSEE App. Tap the account on the upper side of the **Me** page.

Step 2 Tap **Account Privacy**, and enable the **Two-Step Verification** function.



----End

Terminal devices that have logged in to the **TDSEE** App account will be displayed in the **Verified Terminal** list, including device model and login time.

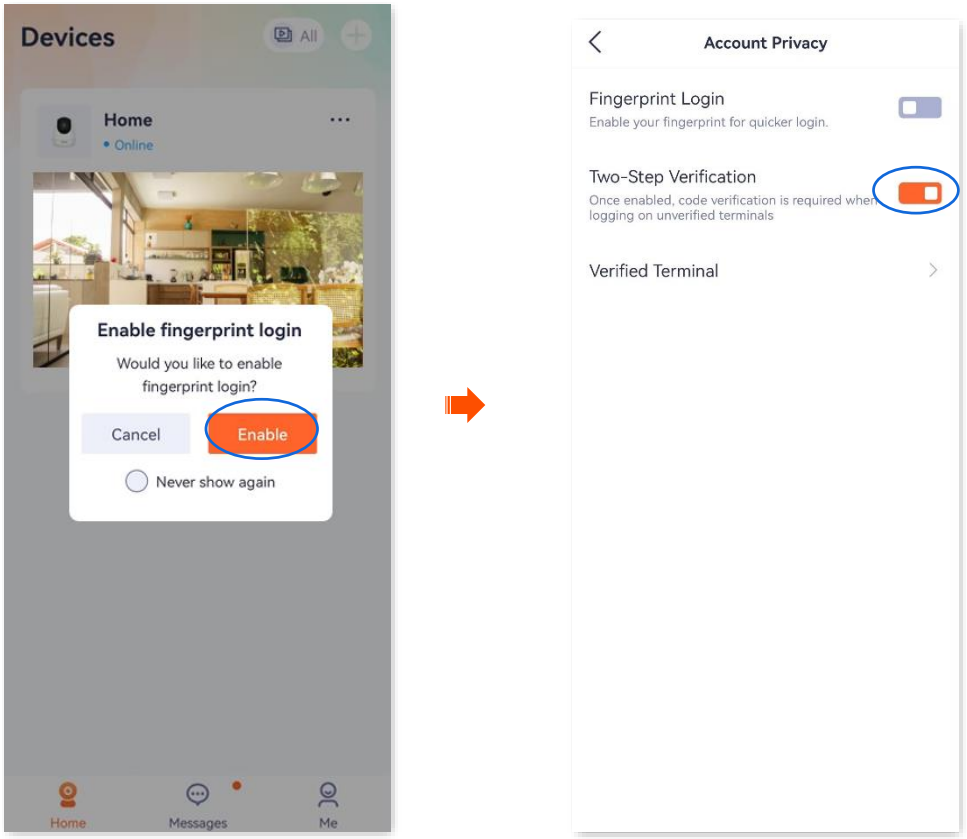


Delete other devices except this phone. After deleting, the TDSEE App account will automatically log out from these terminal devices.

Method 2

Step 1 Log in to TDSEE App. The system automatically pops up the prompt “Enable fingerprint login”,tap **Enable**.

Step 2 Enable the **Two-Step Verification** function.



----End

Terminal devices that have logged in to the **TDSEE** App account will be displayed in the **Verified Terminal** list, including device model and login time.



Delete other devices except this phone. After deleting, the TDSEE App account will automatically log out from these terminal devices.

Add a camera to TDSEE App

TIP

Before adding the camera, ensure that the router is connected to the internet successfully and the filter function is disabled.

Method 1: Add a camera through QR code

The **TDSEE** App with version 1.3.0 is used for illustrations here, and the CP3 Pro is used for illustrations here.

Step 1 Power on the camera.

The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting to connect to a 2.4 GHz Wi-Fi network.

Assume that the 2.4 GHz Wi-Fi information of the router is:

- Wi-Fi name: Tenda_123456
- Wi-Fi password: UmXmL9UK



Router



Power on the camera

Step 2 Add the camera to **TDSEE** App.

Scan the QR code of the camera > Connect to the router's Wi-Fi > Camera scans the App's QR code > Name your camera

1 Scan the QR code of the camera.

(1) Open the **TDSEE** App on a smartphone that is connected to the internet. Enter the homepage, and tap **Add a device** or ⊕ in the upper right corner of the homepage.

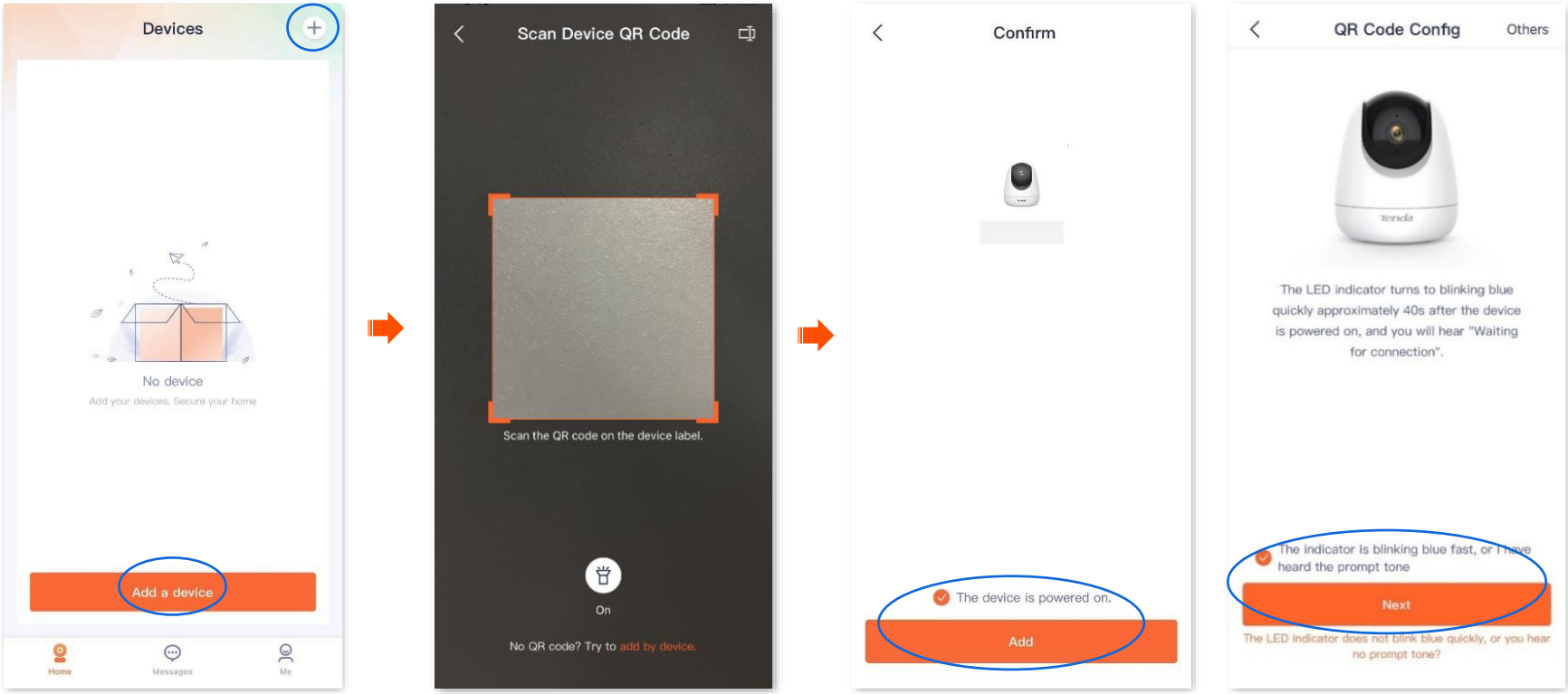
(2) Scan the **QR code** on the bottom of the camera.

(3) Confirm and tick **The device is powered on.** Tap **Add**.

(4) Confirm and tick **The indicator is blinking blue fast, or I have heard the prompt tone**, and tap **Next**.

TIP

If a prompt pops up asking for access to the camera of your smartphone, please allow it.



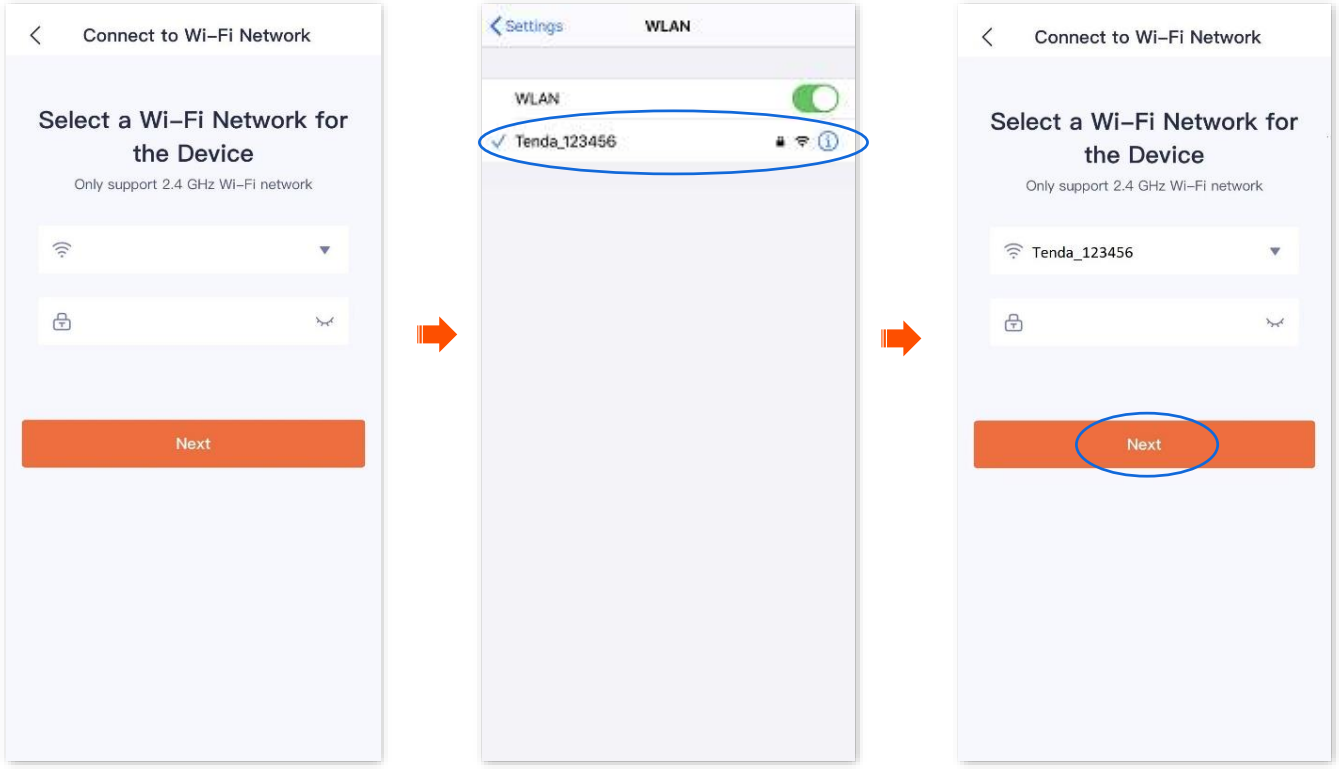
2 Connect to the router's Wi-Fi.

(1) Tap to navigate to **Settings** > **WLAN** of your smartphone. Then connect your smartphone to the 2.4 GHz Wi-Fi network of the router, which is **Tenda_123456** in this example.

(2) Return to the **TDSEE** App, enter the Wi-Fi password, and tap **Next**.

TIP

- You are recommended to connect to the 2.4 GHz Wi-Fi network of the router with the good network quality.
- If a prompt pops up asking for access to the location information of your smartphone, please allow it.



3 Camera scans the App's QR code.

TIP

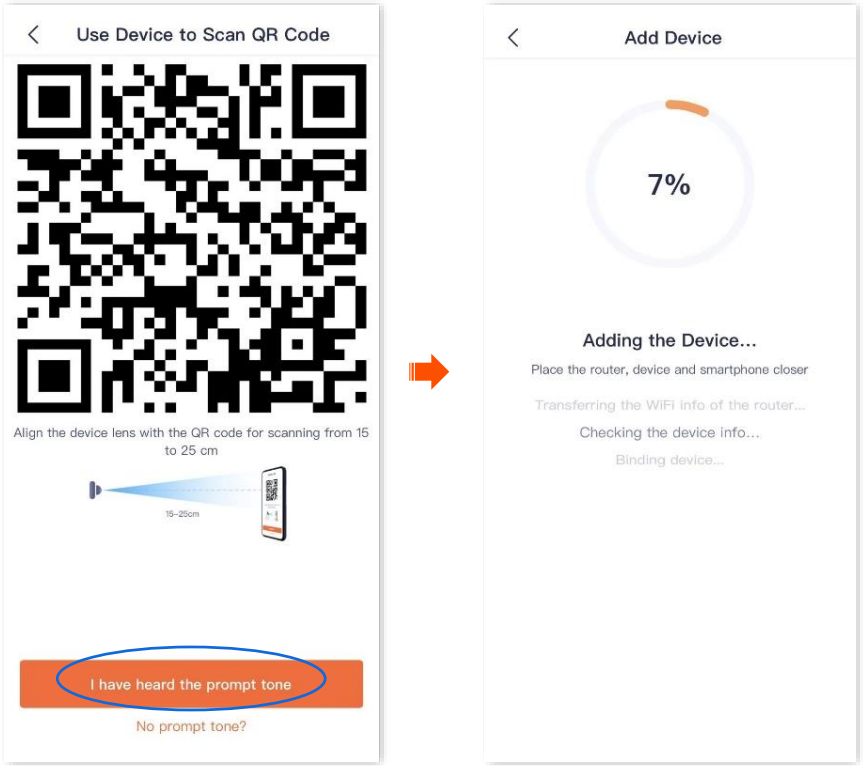
If you do not hear the prompt tone, try the following solutions:

- Try moving the smartphone back and forth to adjust the distance between the screen of the smartphone and the camera, and keep each position for about two seconds.
- Ensure that the camera lens has no shade or blemishes. Remove the protective film (if any) and try again.
- Ensure that the smartphone screen is clear, with no cracks and no reflections.

(1) Align the lens of the camera with the QR code for scanning from 15 to 25 cm.



(2) When you hear a prompt tone “Connecting. Please wait”, tap **I have heard the prompt tone**, then the **TDSEE** App starts to add the device.



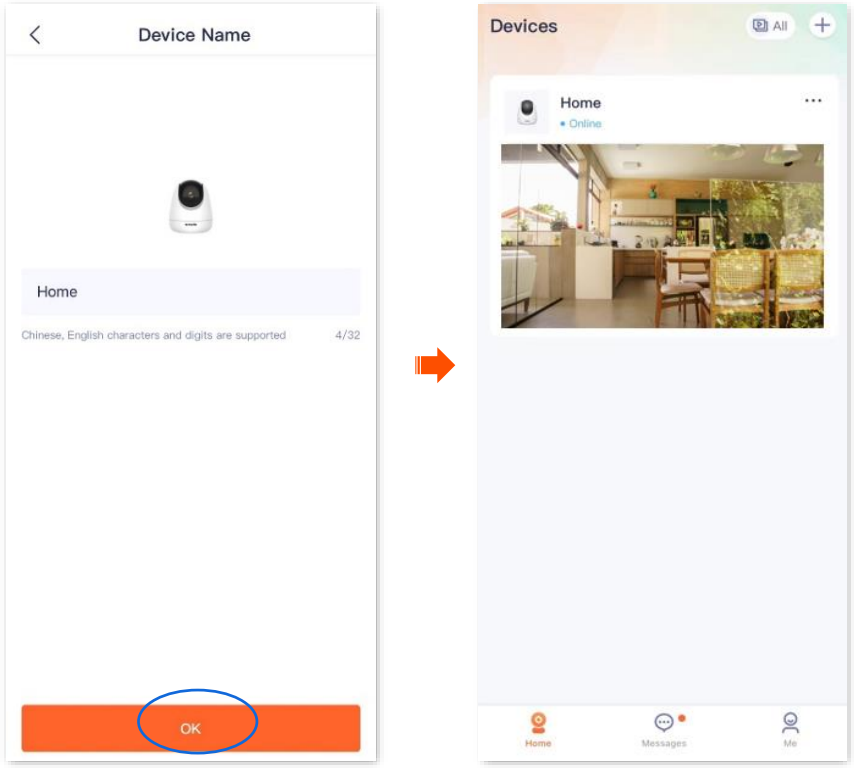
Wait a moment, and the camera is added successfully.

4 Name your camera.

You can name your camera, which is **Home** in this example. Tap **OK**.

TIP

If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.



----End

Method 2: Add a camera through one-tap

It is applicable for camera CT6-WCA. The **TDSEE** App with version 1.3.0 is used for illustrations here.

Assume that the 2.4 GHz Wi-Fi information of the router is:

- Wi-Fi name: Tenda_123456
- Wi-Fi password: UmXmL9UK

Step 1 Power on the camera.

The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting to connect to a 2.4 GHz Wi-Fi network.

Step 2 Add the camera to **TDSEE** App.

Scan the QR code of the camera > Smartphone connects to the router's Wi-Fi > Camera connects to the router's Wi-Fi > Name your camera

1 Scan the QR code of the camera.

(1) Open the **TDSEE** App on a smartphone that is connected to the internet. Enter the homepage, tap **Add a device** or ⊕ in the upper right corner of the homepage.

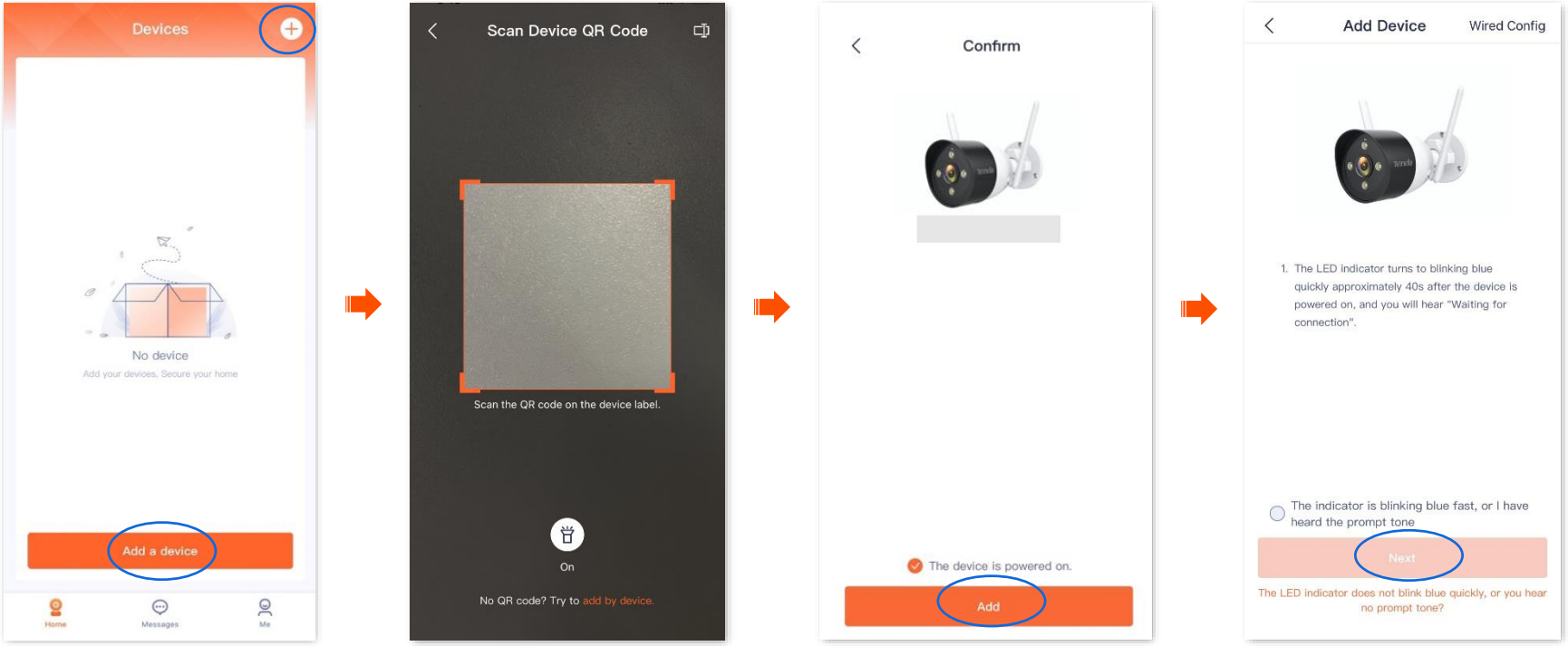
(2) Scan the **QR code** on the bottom of the camera.

(3) Confirm and tick **The device is powered on.** Tap **Add**.

(4) Confirm and tick **The indicator is blinking blue fast, or I have heard the prompt tone,** and tap **Next**.

TIP

If a prompt pops up asking for access to the camera of your smartphone, please allow it.



2 Smartphone connects to the router's Wi-Fi.

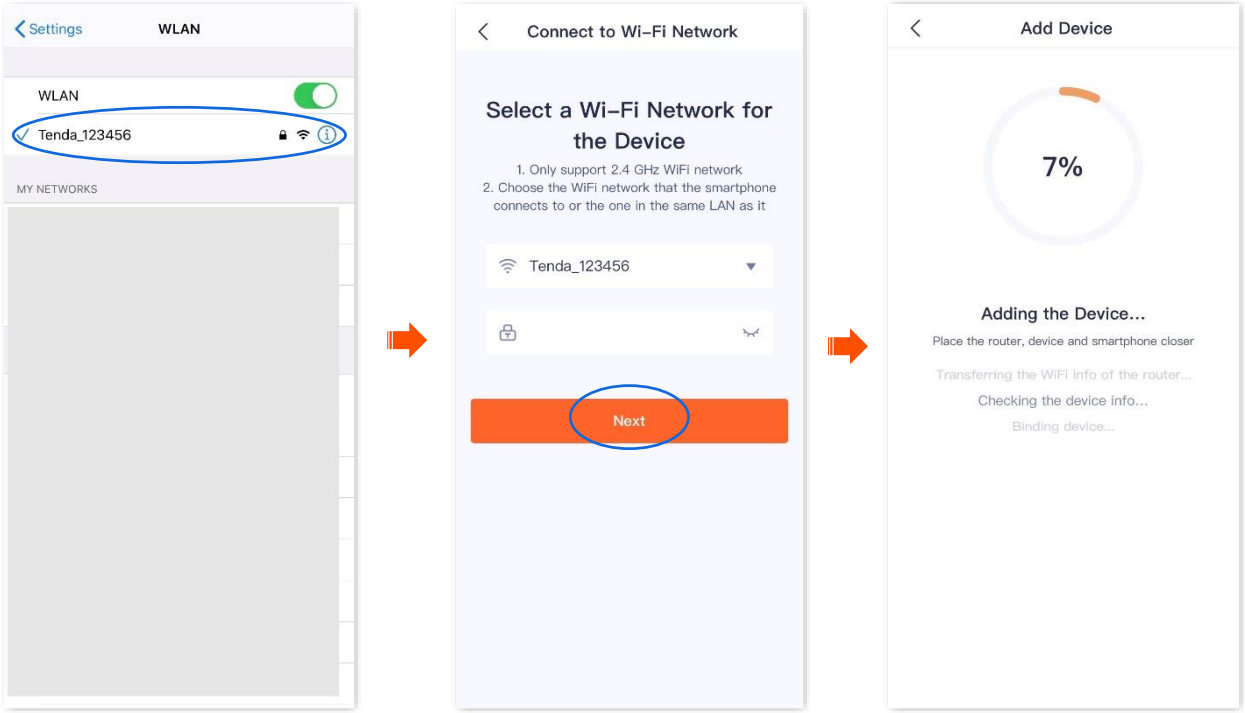
3 Camera connects to the router’s Wi-Fi.

(1) Connect to the 2.4 GHz Wi-Fi network of the router, which is **Tenda_123456** in this example.

(2) Return to the **TDSEE** App, enter the Wi-Fi password, and tap **Next**.

TIP

- You are recommended to connect to the 2.4 GHz Wi-Fi network of the router with the good network quality.
- If a prompt pops up asking for access to the location information of your smartphone, please allow it.



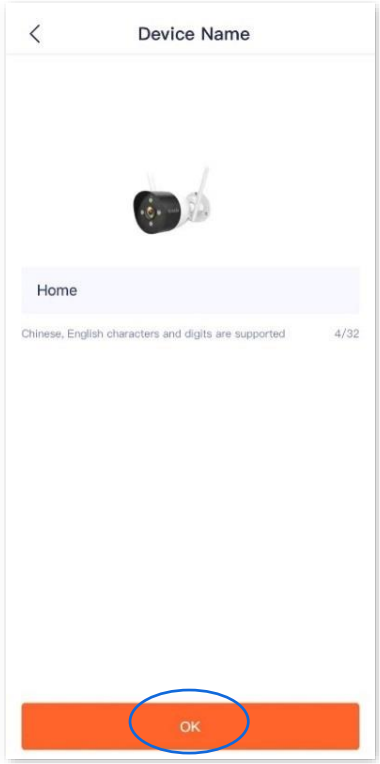
Wait a moment, and the camera is added successfully.

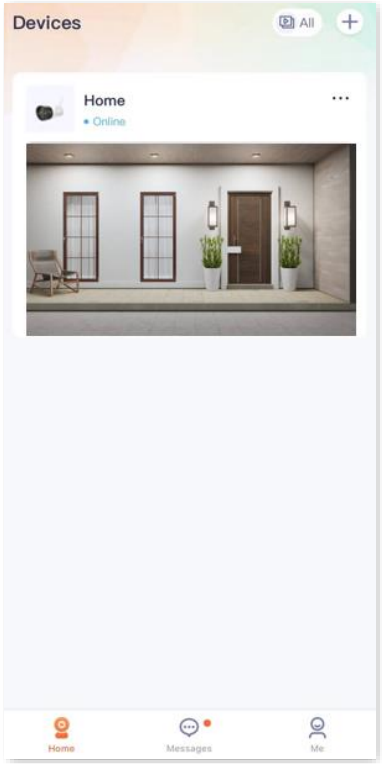
4 Name your camera.

You can name your camera, which is **Home** in this example. Tap **OK**.

TIP

If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.





----End

Method 3: Add a camera through AP

The **TDSEE** App with version 1.5.0 is used for illustrations here.

Step 1 Power on the camera.

The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting to connect to a 2.4 GHz Wi-Fi network.

Assume that the 2.4 GHz Wi-Fi information of the router is:

- Wi-Fi name: Tenda_123456
- Wi-Fi password: UmXmL9UK



Router

Power on the camera



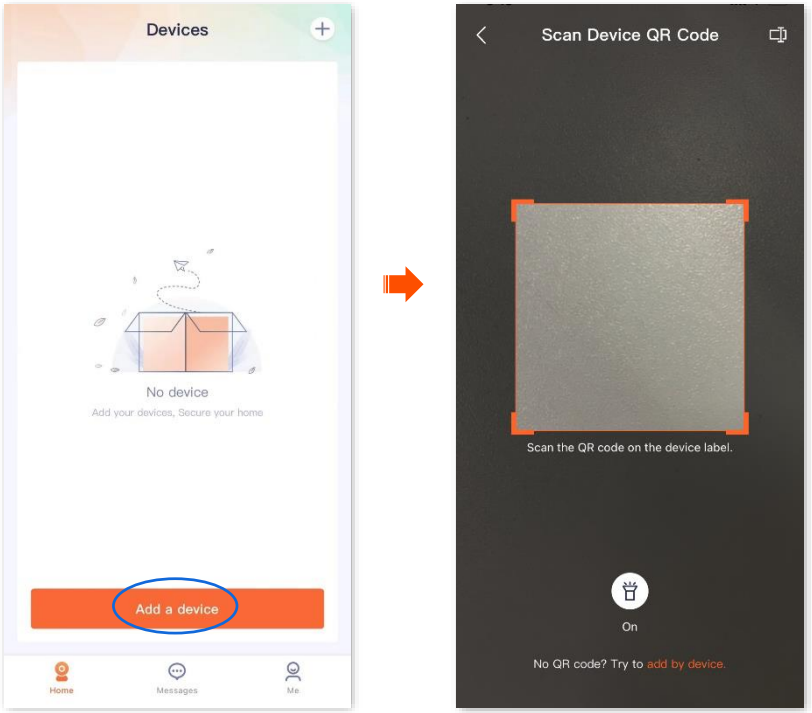
Step 2 Add the camera to **TDSEE** App.

Scan the QR code of the camera > Select AP configuration > Smartphone connects to the router's Wi-Fi > Camera connects to the router's Wi-Fi > Smartphone connects to the camera's Wi-Fi > Name your camera

1 Scan the QR code of the camera.

(1) Open the **TDSEE** App on a smartphone that is connected to the internet. Enter the homepage, tap **Add a device** or  in the upper right corner of the homepage.

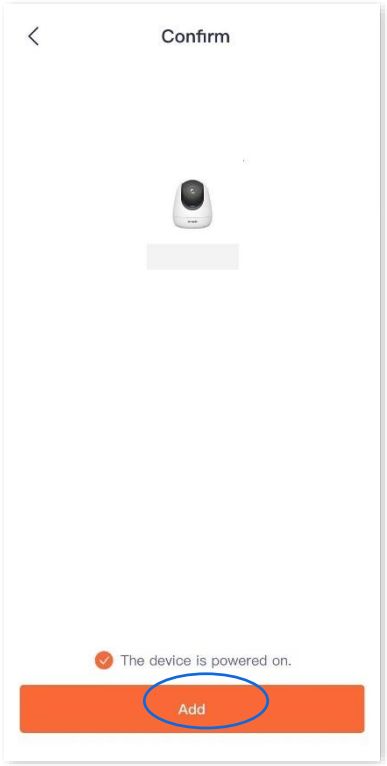
(2) Scan the **QR code** on the bottom of the camera.



TIP

If a prompt pops up asking for access to the camera of your smartphone, please allow it.

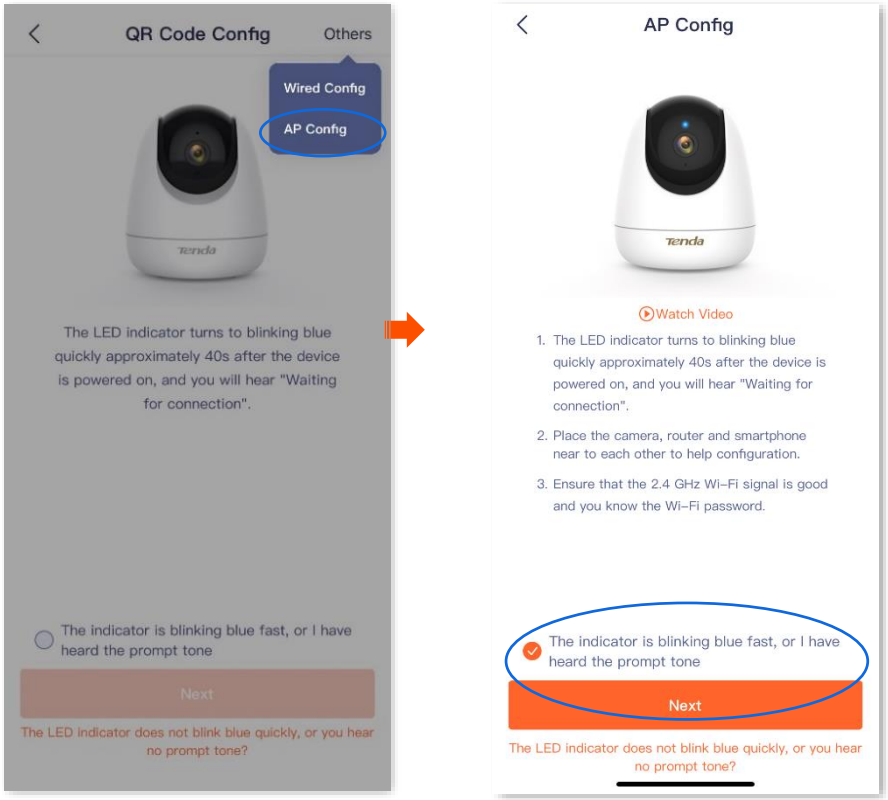
(3) Confirm and tick **The device is powered on.** Tap **Add**.



2 Select AP configuration.

(1) Tap **Others** in the upper right corner, then select **AP Config**.

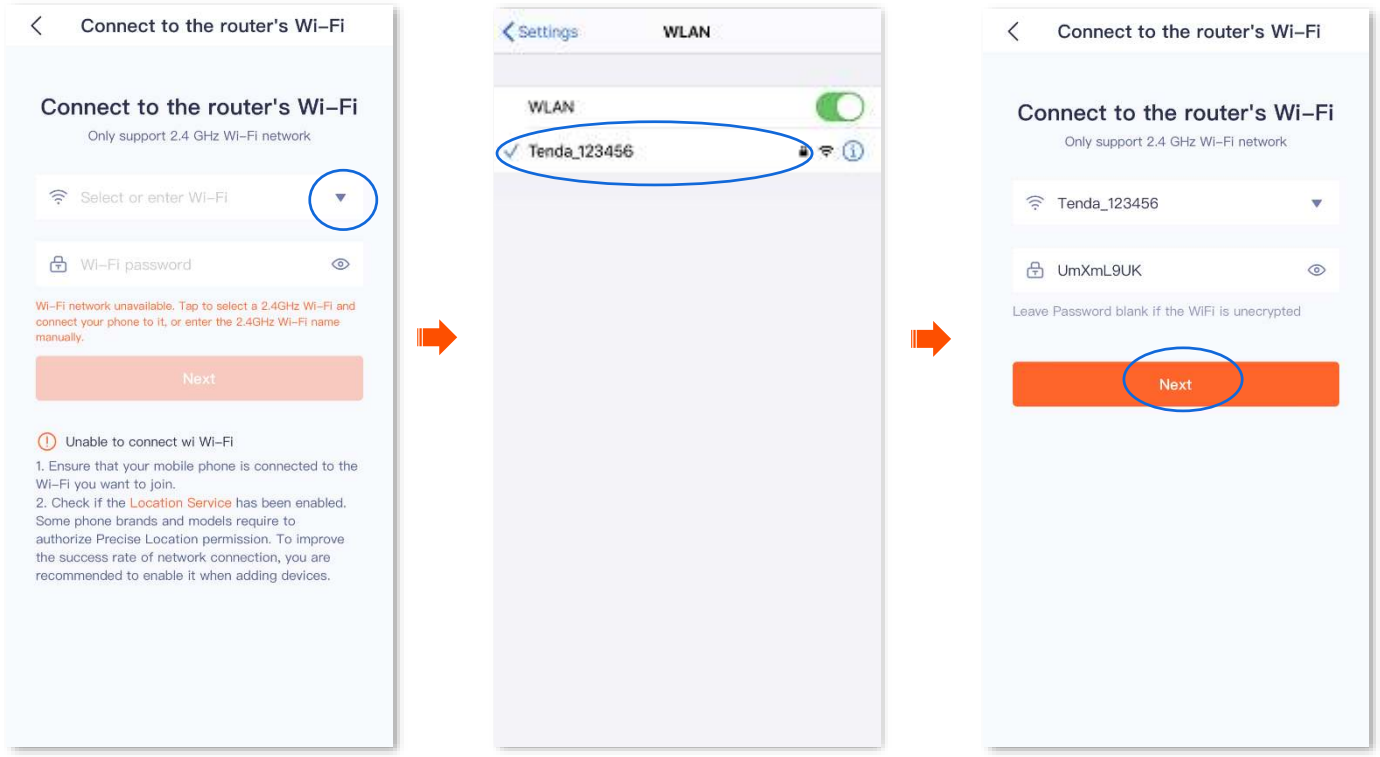
(2) Confirm and tick **The indicator is blinking blue fast, or I have heard the prompt tone**, and tap **Next**.



3 Smartphone connects to the router's Wi-Fi.

Tap to go to **Settings** > **WLAN** of your smartphone. Then connect to the 2.4 GHz Wi-Fi network of the router, which is **Tenda_123456** in this example.

4 Camera connects to the router's Wi-Fi. Return to the **TDSEE** App, enter the Wi-Fi password, and then tap **Next**.



TIP

- You are recommended to connect to the 2.4 GHz Wi-Fi network of the router with the good network quality.
- The **Location Service** needs to be enabled.
- If a prompt pops up asking for access to the location information of your smartphone, please allow it.

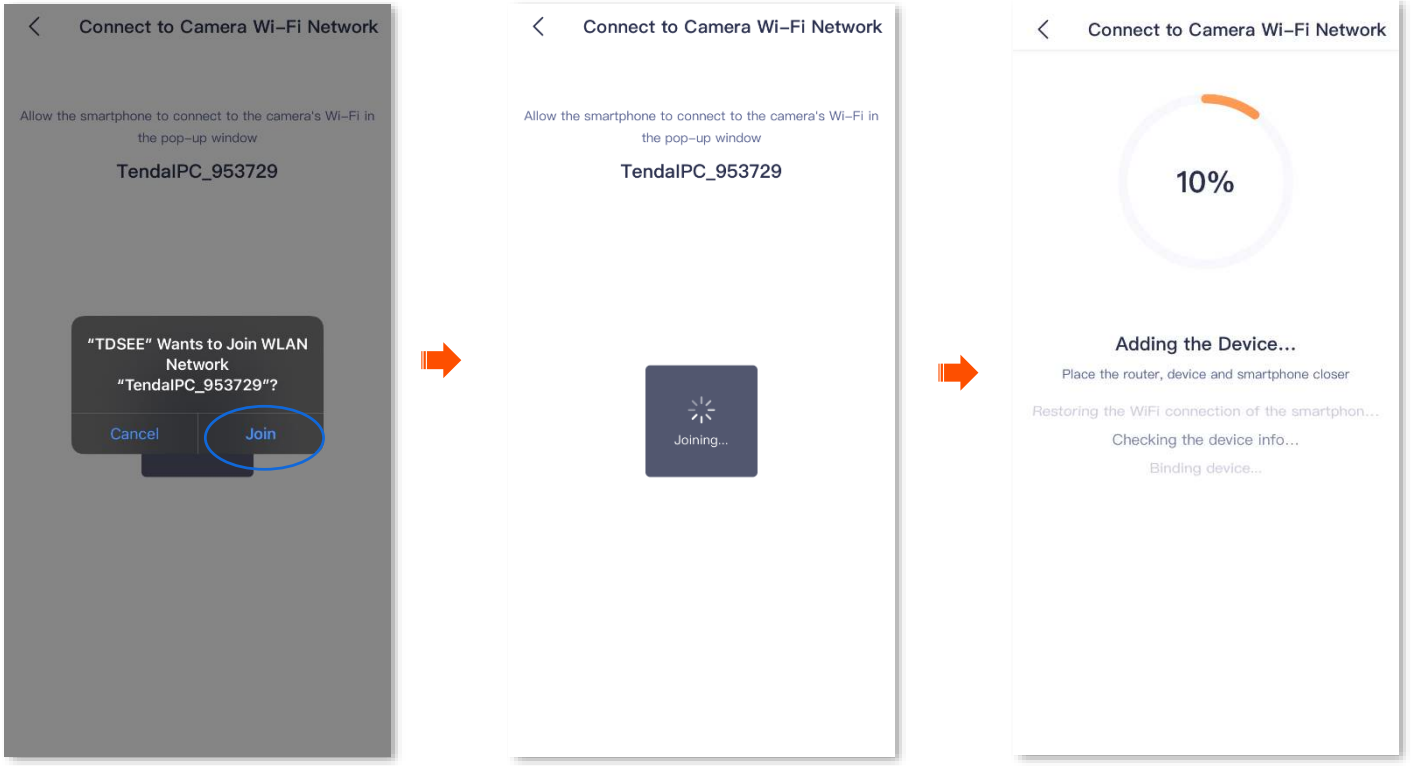
5 Smartphone connects to the camera's Wi-Fi.

Confirm the on-screen prompt, and tap **Join**. The smartphone starts to connect to the camera's Wi-Fi.

TIP

- The SSID is **TendaIPC_*XXXXXX***, and ***XXXXXX*** indicates the last six characters of its UUID which can be found on the bottom of the camera.
- If the prompt does not pop up, go to **Settings** > **WLAN** of your smartphone , and connect to the Wi-Fi name of the camera manually.

The **TDSEE** App is adding the camera .



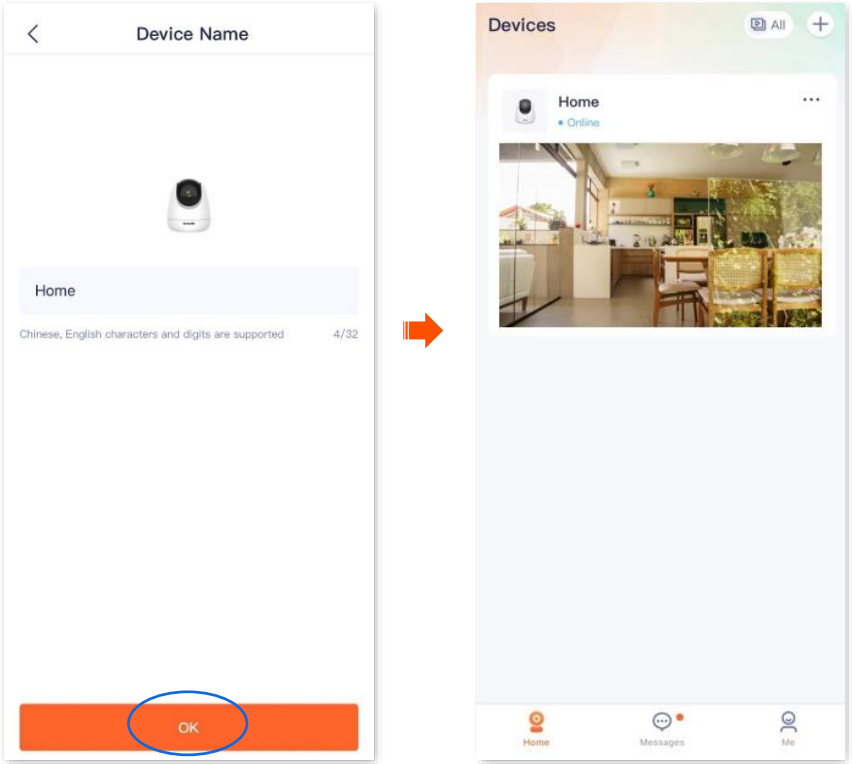
Wait a moment, and the camera is added successfully.

6 Name your camera.

You can name your camera, which is **Home** in this example, and tap **OK**.

TIP

If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.



----End

Method 4: Add a camera in a wired manner

The **TDSEE** App with version 1.3.0 is used for illustrations here.

TIP

After adding the camera successfully through **Wired Config**:

- Do not disconnect the Ethernet cable between the camera and the router. You can connect the camera with an Ethernet cable to the LAN port of another router that can access the internet.
- If you want to manage the camera in a wireless manner, you can configure the Wi-Fi that is connected to the internet successfully. Refer to modify the Wi-Fi settings for details. Settings completed, you can unplug the Ethernet cable between the camera and the router.

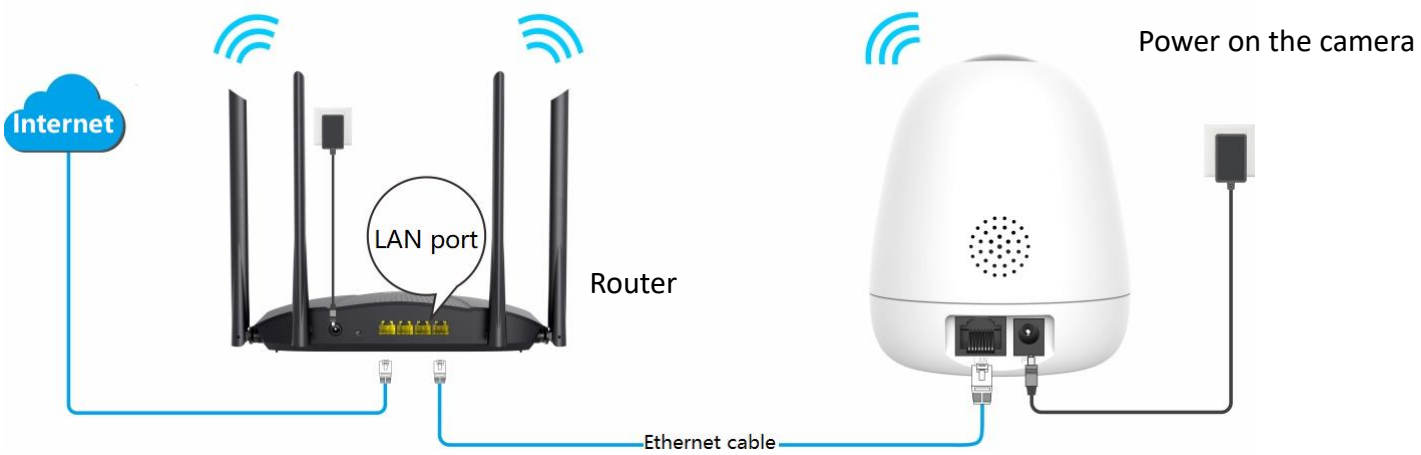
Assume that the Wi-Fi name and Wi-Fi password of the router are:

- Wi-Fi name: Tenda_123456
- Wi-Fi password: UmXmL9UK

Step 1 Connect the smartphone to the Wi-Fi network of the router, which is **Tenda_123456** in this example.

Step 2 Power on the camera. The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting for connection.

Step 3 Connect the LAN port of the camera to the LAN port of the router using an Ethernet cable.



Step 4 Add the camera to **TDSEE** App.

Scan the QR code of the camera > Select the wired configuration > Select the camera that you want to add > Name your camera

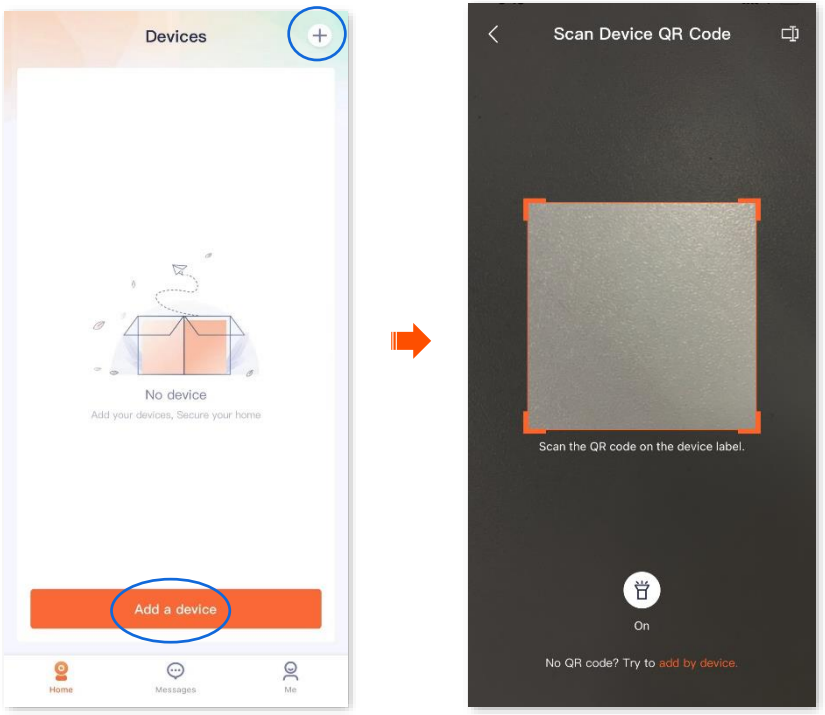
1 Scan the QR code of the camera.

(1) Open the **TDSEE** App. Enter the homepage**,** tap **Add a device** or ⊕ in the upper right corner of the homepage.

(2) Scan the **QR code** on the bottom of the camera.

TIP

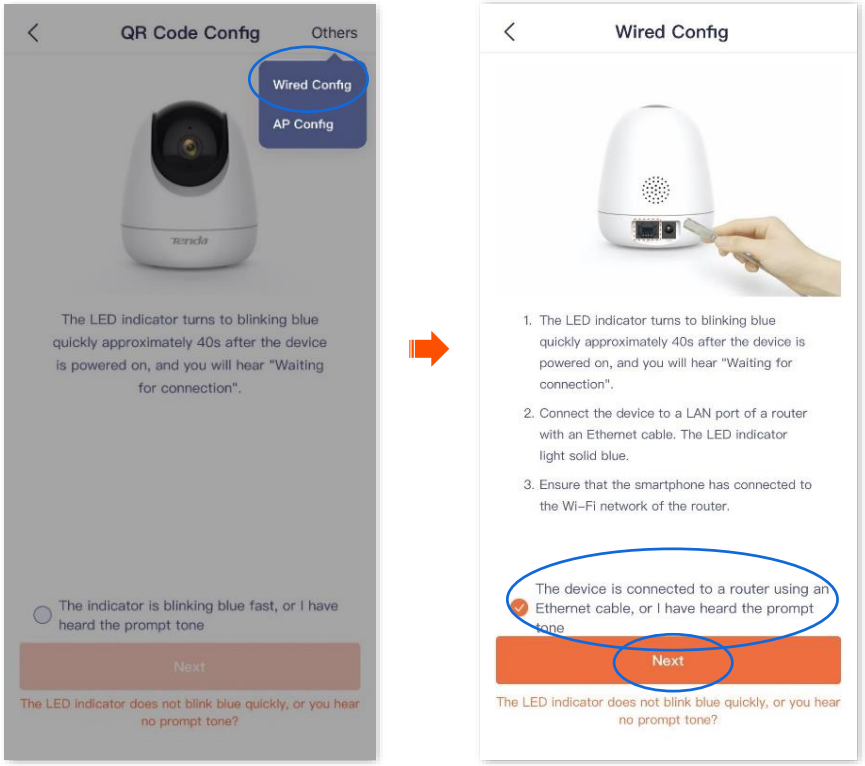
If a prompt pops up asking for access to the camera of your smartphone, please allow it.



2 Select the wired configuration.

(1) Tap **Others** in the upper right corner, then select **Wired Config**.

(2) Confirm and tick **The device is connected to a router using an Ethernet cable, or I have heard the prompt tone**, and tap **Next**.



3 Select the camera that you want to add, then tap **Next**. The **TDSEE** App is adding the device.

Wait a moment, and the camera is added successfully.

TIP

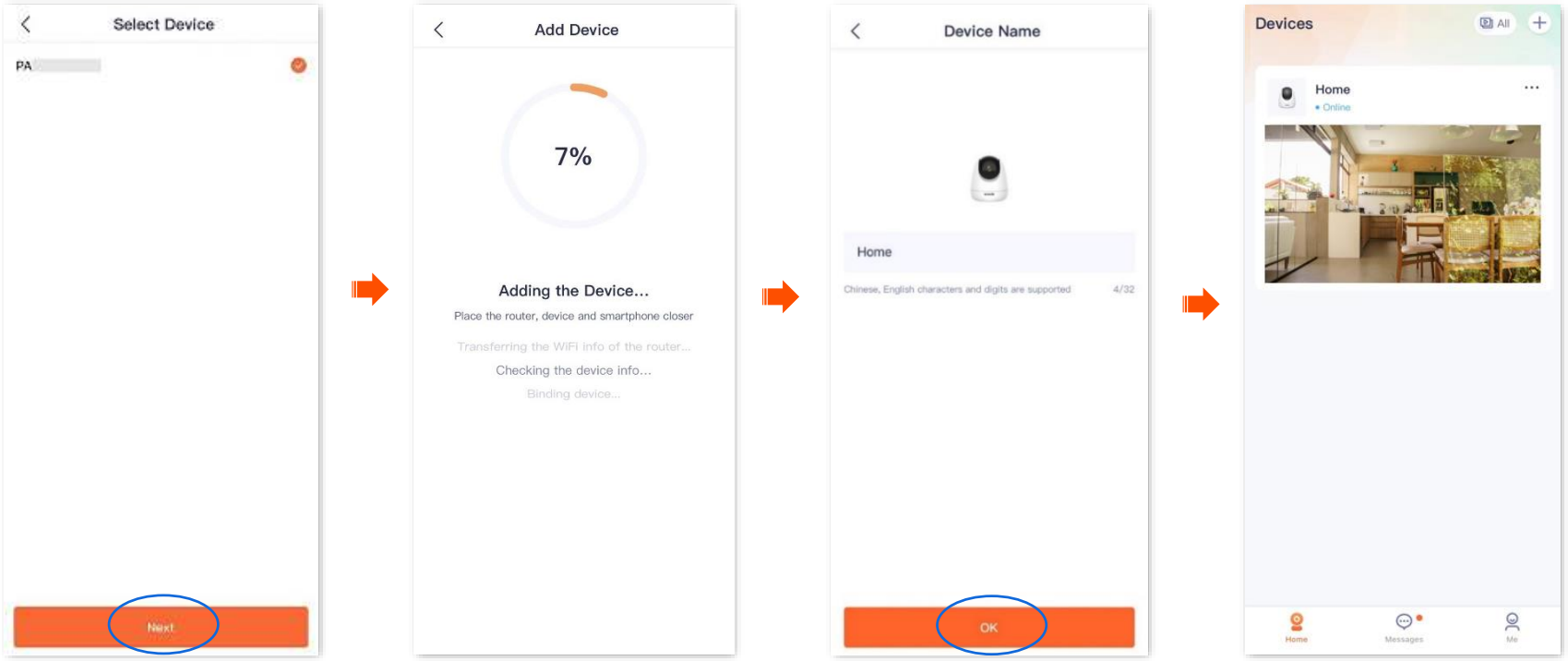
The default name of the camera is the UUID, which UUID can be found on the bottom label of the device.

4 Name your camera.

You can name your camera, which is **Home** in this example. Then tap **OK**.

TIP

If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.



----End

Method 5: Add a camera through UUID

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Step 1 Power on the camera.

The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting to

connect to a 2.4 GHz Wi-Fi network.

Assume that the 2.4 GHz Wi-Fi information of the router is:

- Wi-Fi name: Tenda_123456
- Wi-Fi password: UmXmL9UK



Router

Power on the camera



Step 2 Add the camera to **TDSEE** App.

Select the UUID configuration and enter the UUID of the camera → Connect to the router's Wi-Fi → Camera scans the App's QR code → Name your camera

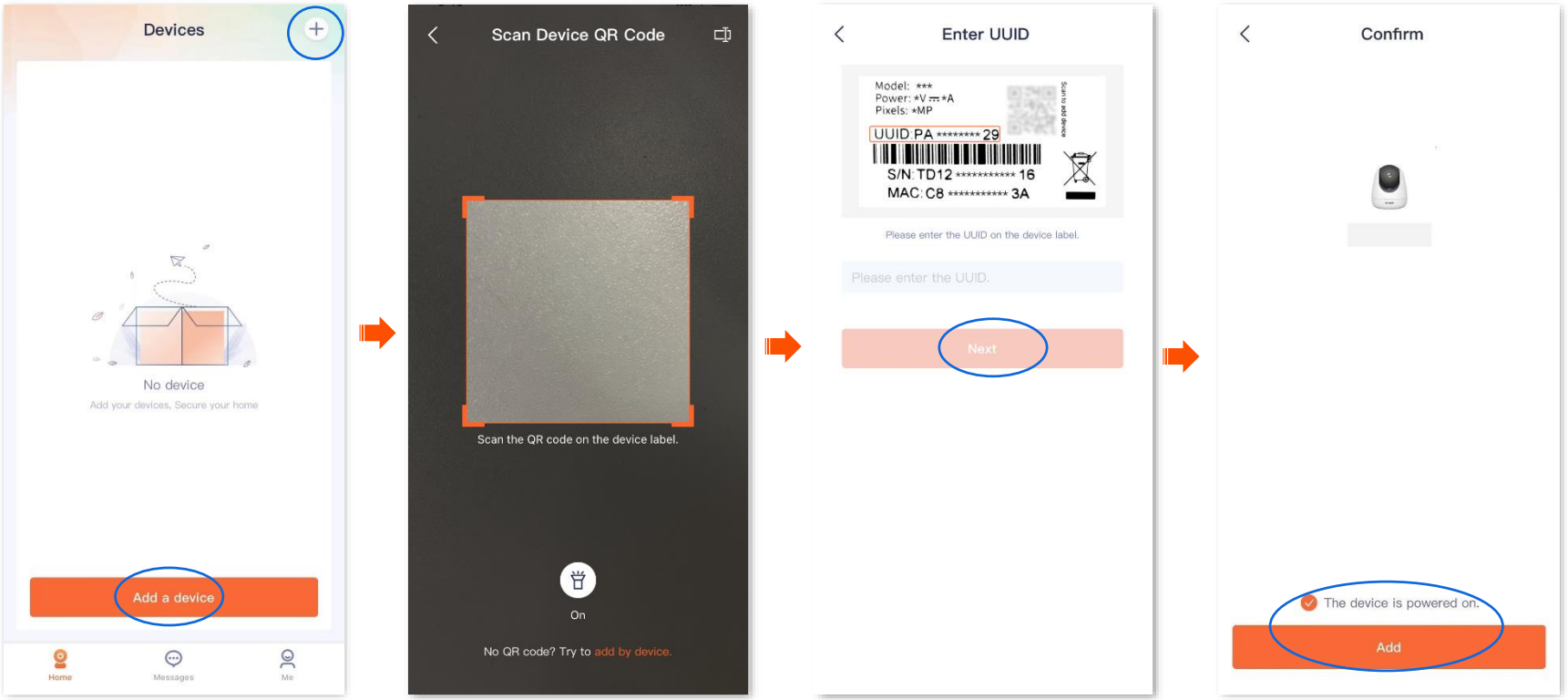
1 Select the UUID configuration and enter the UUID of the camera.

(1) Open the **TDSEE** App on a smartphone that is connected to the internet. Enter the homepage, and tap **Add a device** or ⊕ in the upper right corner of the homepage.

(2) Tap ⊡ on the upper-right corner of the **Scan Device QR Code** page.

(3) Enter the UUID of the camera, and the UUID can be found on the bottom label of the camera. Tap **Next**.

(4) Confirm and tick **The device is powered on.** Tap **Add**.



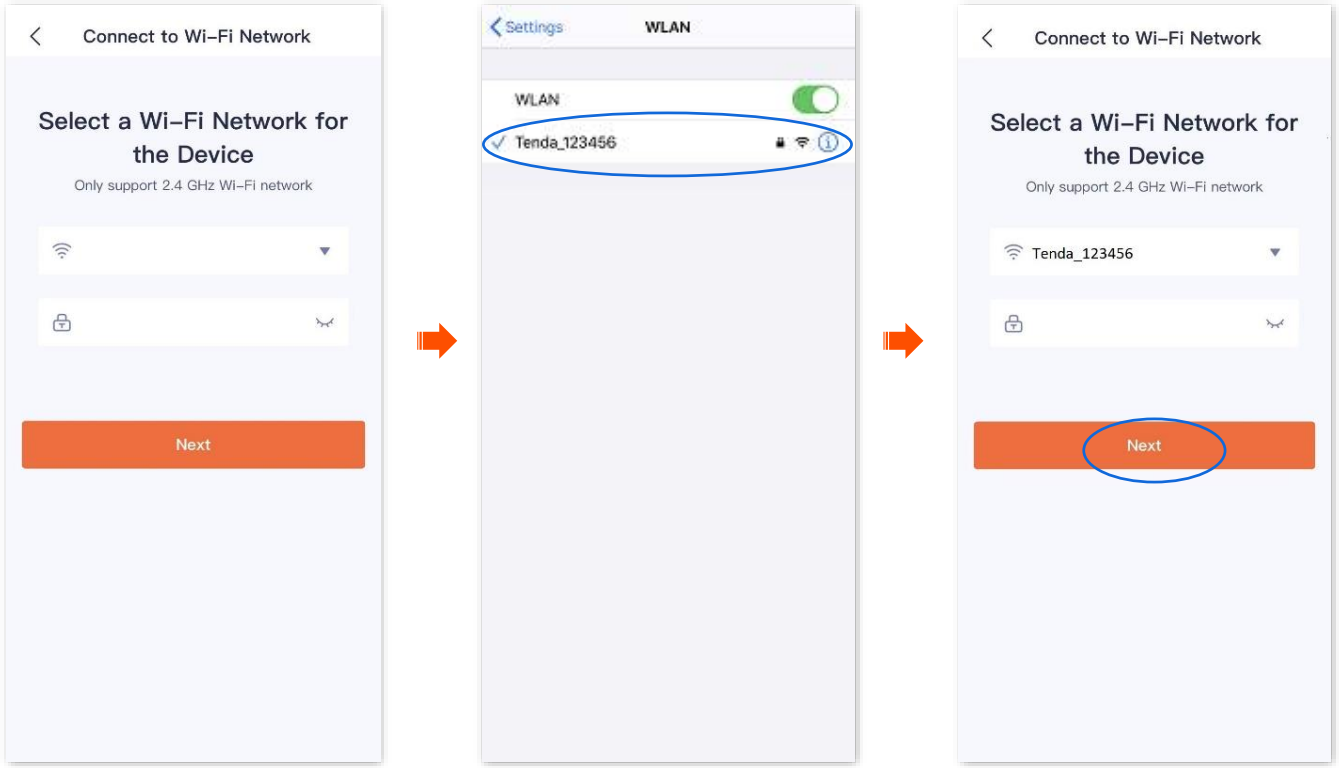
2 Connect to the router's Wi-Fi.

(1) Tap to navigate to **Settings** > **WLAN** of your smartphone. Then connect your smartphone to the 2.4 GHz Wi-Fi network of the router, which is **Tenda_123456** in this example.

(2) Return to the **TDSEE** App, enter the Wi-Fi password, and tap **Next**.

TIP

- You are recommended to connect to the 2.4 GHz Wi-Fi network of the router with the good network quality.
- If a prompt pops up asking for access to the location information of your smartphone, please allow it.



3 Camera scans the App's QR code.

TIP

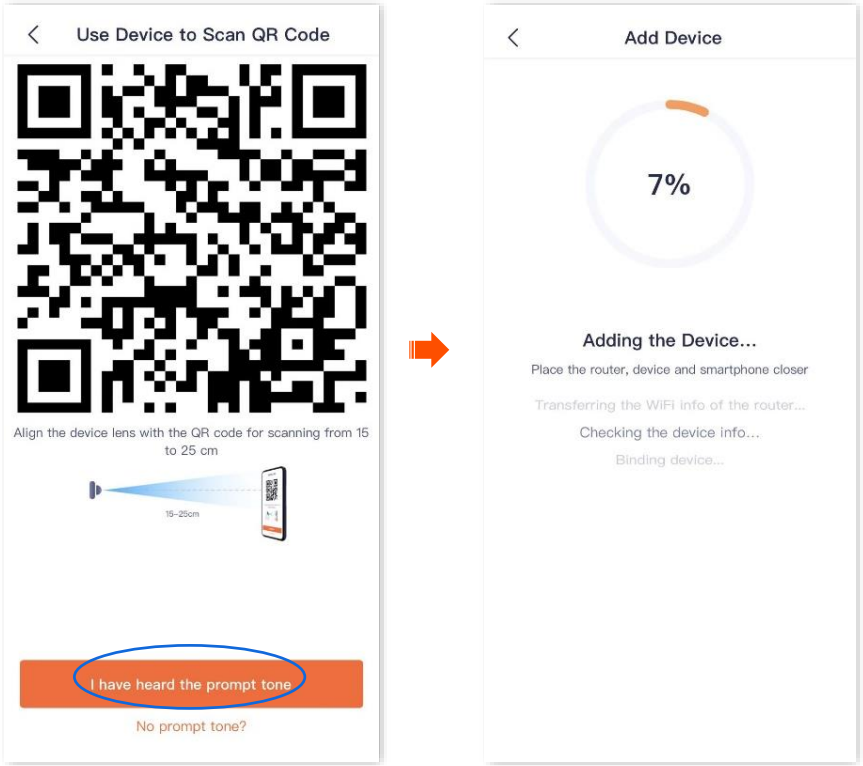
If you do not hear the prompt tone, try the following solutions:

- Try moving the smartphone back and forth to adjust the distance between the screen of the smartphone and the camera, and keep each position for about two seconds.
- Ensure that the camera lens has no shade or blemishes. Remove the protective film (if any) and try again.
- Ensure that the smartphone screen is clear, with no cracks and no reflections.

(1) Align the lens of the camera with the QR code for scanning from 15 to 25 cm.



(2) When you hear a prompt tone “Connecting. Please wait”, tap **I have heard the prompt tone**, then the **TDSEE** App starts to add the device.



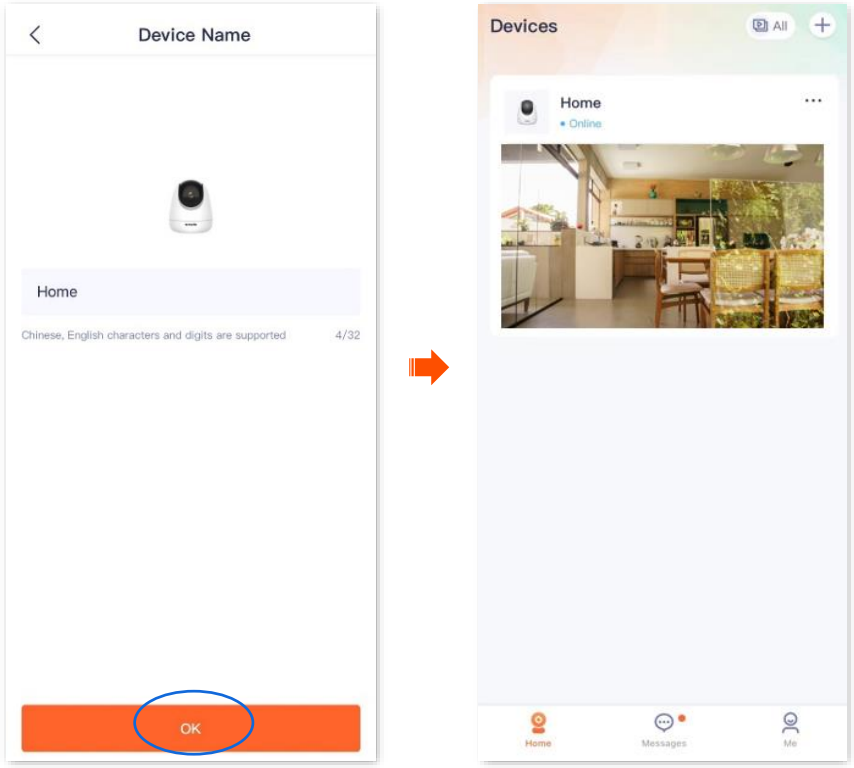
Wait a moment, and the camera is added successfully.

4 Name your camera.

You can name your camera, which is **Home** in this example. Tap **OK**.

TIP

If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.

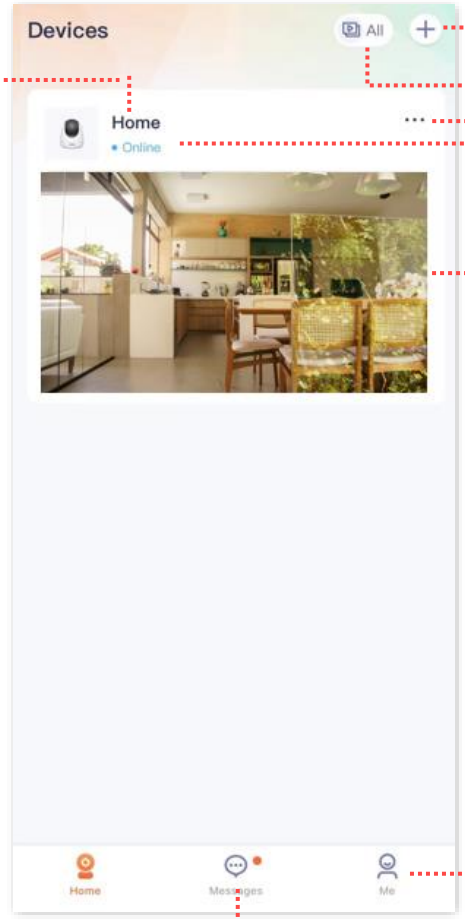


----End

Home page

The **TDSEE** App with version 1.3.0 is used for illustrations here.

By default, the Homepage is displayed after you log in to the TDSEE App. You can preview all devices under this account, or add a device, and so on.



Check the name of your device

Tap it to add a device

Tap it to preview monitoring images of multiple cameras at the same time

Check device status

Monitoring video of the camera. Tap it to perform detailed settings for the camera

Tap it to view the sharing status and cloud storage status, and enter the sharing, cloud storage, and device settings page

Tap it to check more settings

Tap it to check system messages and notification messages of each device

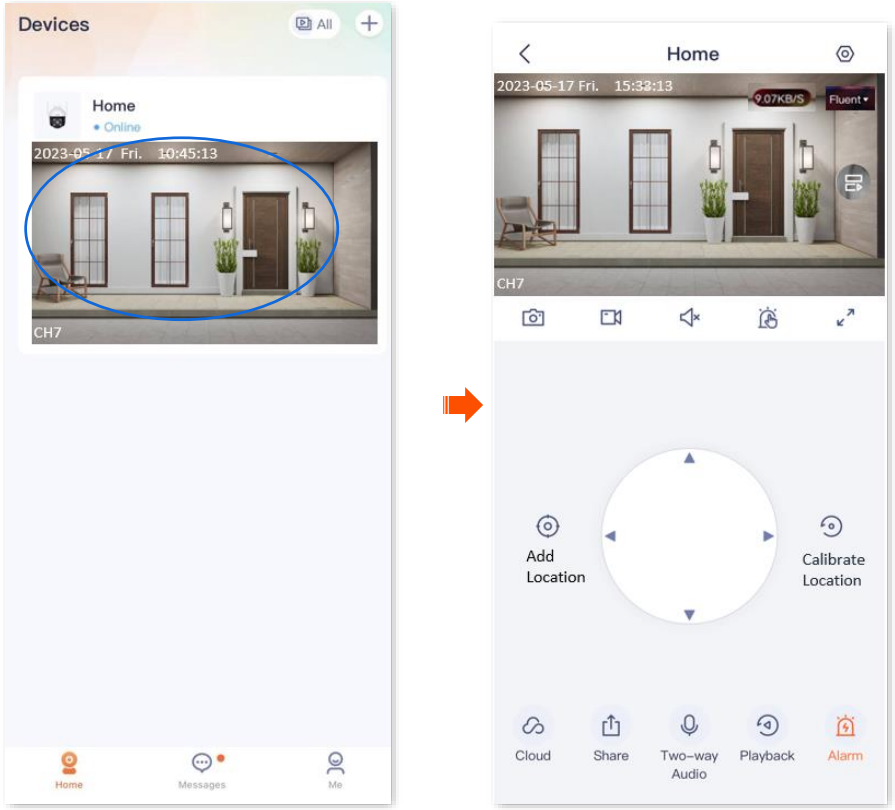
Basic settings

The **TDSEE** App with version 1.1.11 is used for illustrations here.

Monitoring operation

Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example, then you can perform basic settings.

If you want to scale up any part of the video, you can double-tap the video and slide, or use the pinch-to-zoom gesture to see the details.



Parameter description

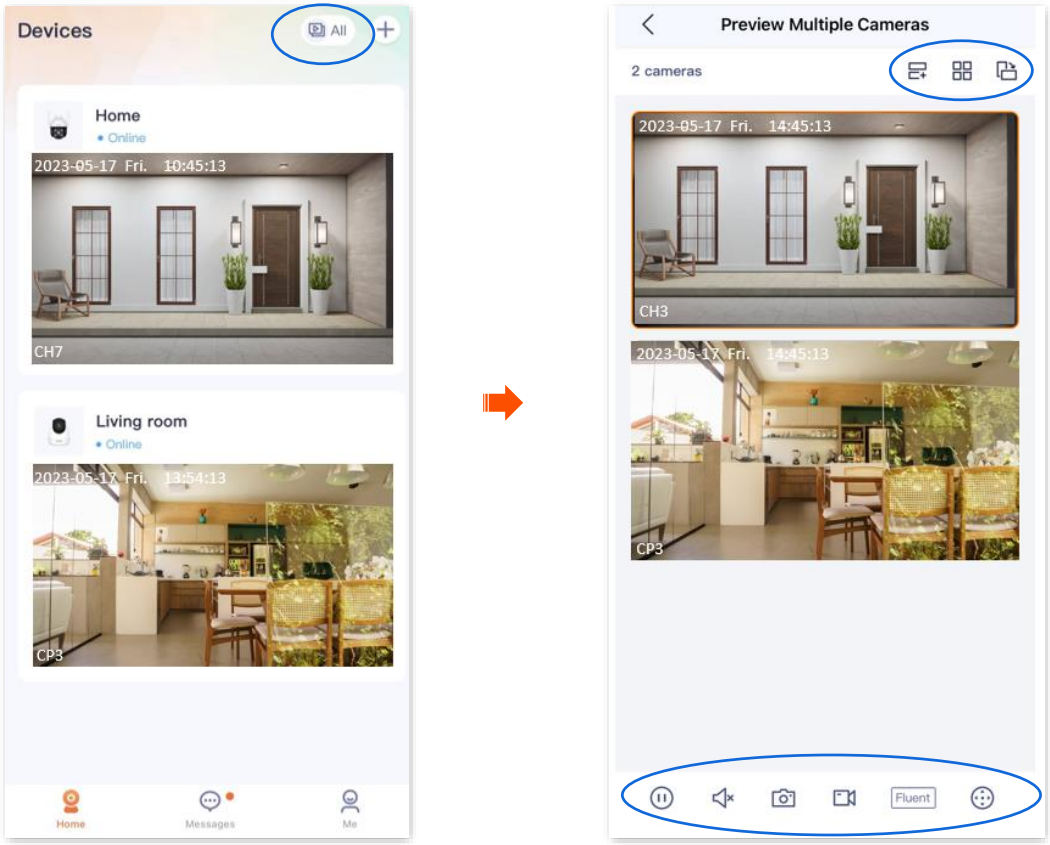
Parameter	Description
	Tap it to shutter or unshutter the camera lens. By default, the camera lens is unshuttered. After the camera lens is shuttered, the video image is disabled. At the same time, the camera lens automatically rotates downward to hide and no longer monitors.
	Tap it to turn on or off the light. By default, the light is off. It is applicable for the full-color version camera.
	Screenshots. Tap it to save the screenshot of the current monitoring image to TDSEE Album.
	Recording. Tap it to start recording, and tap it again to stop recording. Successful recordings are automatically saved to TDSEE Album.
	Tap it to enable or disable the camera audio. By default, the audio is disabled.
	Manual alarm. After the button is tapped, the camera will alarm through sound and light, and automatically count down. When the countdown ends, the alarm ends.
	Tap it to view the image in full screen.
	Tap it to change the video clarity. High resolution requires high bandwidth. Please select it as required.
	Multiple image preview. Tap it to select multiple cameras to preview images at the same time.

Parameter	Description
	Image within image. Tap it to keep the camera preview image on the screen. Tap the upper-left corner of the screen to close it. TIP Only available for the Android system. To normally use this function, please allow the **TDSEE** App to be displayed on the upper layer of other applications on your smartphone.
	Add location. Tap it to add a specified monitoring location for the camera.
	Location selection panel. Tap it to adjust the monitoring position of the camera.
	Calibrate location. Tap it to calibrate the lens of the camera to the default location. TIP If the monitoring position changes owing to external forces, such as manual rotation, to ensure that the location recorded by the **TDSEE** App matches the actual location of the camera, it is recommended to perform the **Calibrate Location** operation before selecting the monitoring location of the camera through the **TDSEE** App.
	Cloud storage service. After the cloud storage service is subscribed, the monitoring videos will be uploaded to the cloud and you can watch and edit cloud storage videos as required.
	Share devices or add friends. Tap it to share the device with others for management. Only members with registered accounts could be shared.

Parameter	Description
	Two-way audio or voice input mode. You can change modes in the lower left corner of the settings page, and you can adjust the volume of the microphone and speaker of the camera in the lower right corner. • **Two-way Audio**: Tap to realize real-time communication between **TDSEE** App and the camera. Tap again to end the call. • **Voice Input:** Press and hold this button to talk to the camera from the **TDSEE** App. Release the button to end the talk.
	Playback. Tap it to check monitoring videos stored on a Micro SD card.
	Alarm. Tap it to set up alarm-related parameters of the camera. Refer to Set up Alarm for details.

Preview multiple images at the same time

Log in to the TDSEE App and tap All in the upper right corner of the homepage to preview the real-time monitoring images of all online cameras at the same time. After tapping an image, you can also perform some quick operations on the camera.



Parameter description

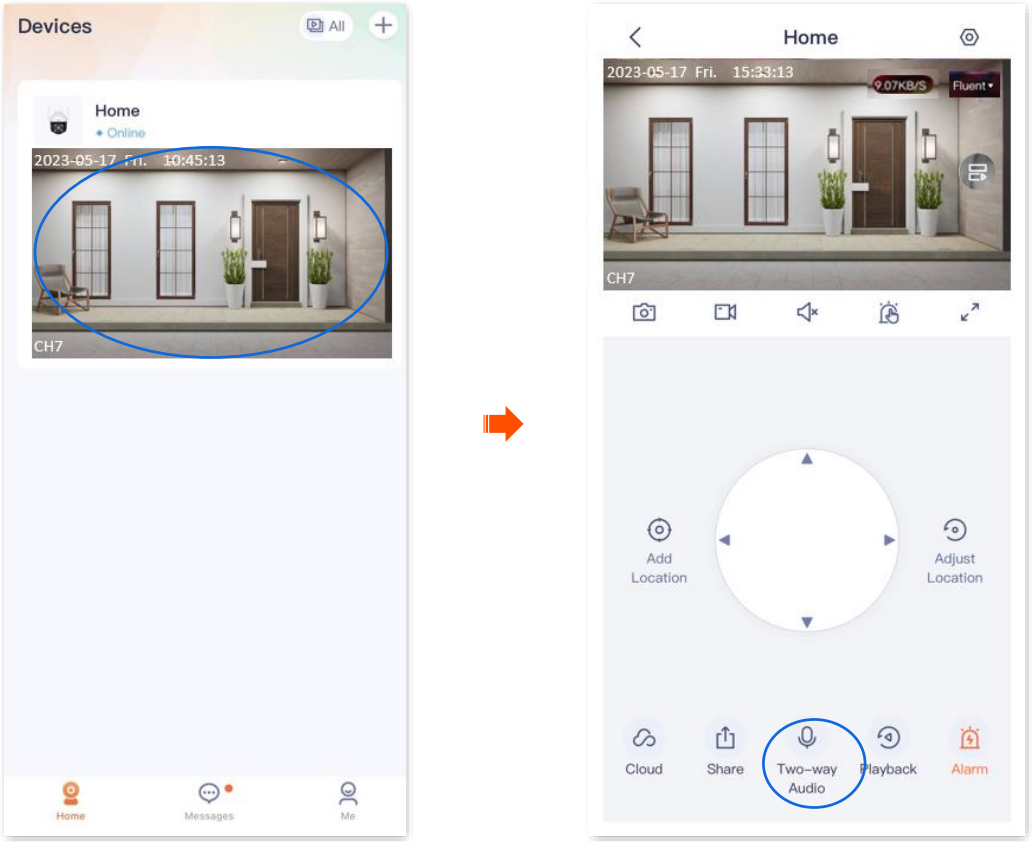
Parameter	Description
	Tap it to add or delete the monitoring image.
	Tap it to watch the monitoring image in list (large picture) or grid (small picture).
	Tap it to watch the monitoring image of the selected camera in landscape or portrait.
	Tap it to play back or pause the monitoring video for the selected camera.
	Tap it to enable or disable the camera audio. By default, the audio is disabled.
	Screenshots. Tap it to save the screenshot of the current monitoring image to TDSEE Album.
	Recording. Tap it to start recording, and tap it again to stop recording. Successful recordings are automatically saved to TDSEE Album.
	Tap it to change the video clarity. High resolution requires high bandwidth. Please select it as required.
	Location selection panel. Tap it to adjust the monitoring position of the camera.

Parameter	Description
	Two-way audio or voice input mode. You can change modes in the lower left corner of the settings page, and you can adjust the volume of the microphone and speaker of the camera in the lower right corner. • **Two-way Audio**: Tap to realize real-time communication between **TDSEE** App and the camera. Tap again to end the call. • **Voice Input**: Press and hold this button to talk to the camera from the **TDSEE** App. Release the button to end the talk.

Set up calling mode (Example: CH7-WCA)

The **TDSEE** App with version 1.1.11 is used for illustrations here.

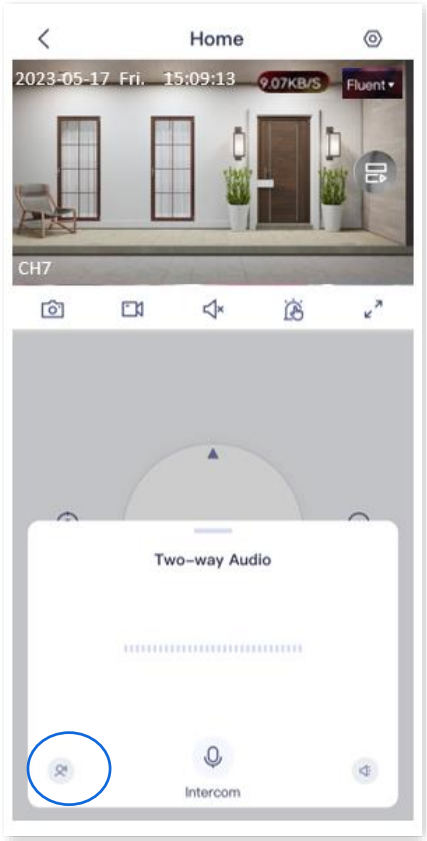
Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap / in the bottom of the page.



Step 2 Tap the icon in the lower-left corner to switch to the two-way audio or voice input mode as required.

TIP

- **Two-way Audio:** Tap to realize real-time communication between **TDSEE** App and the camera. Tap again to end the call.
- **Voice Input:** Press and hold this button to talk to the camera from the **TDSEE** App. Release the button to end the talk.



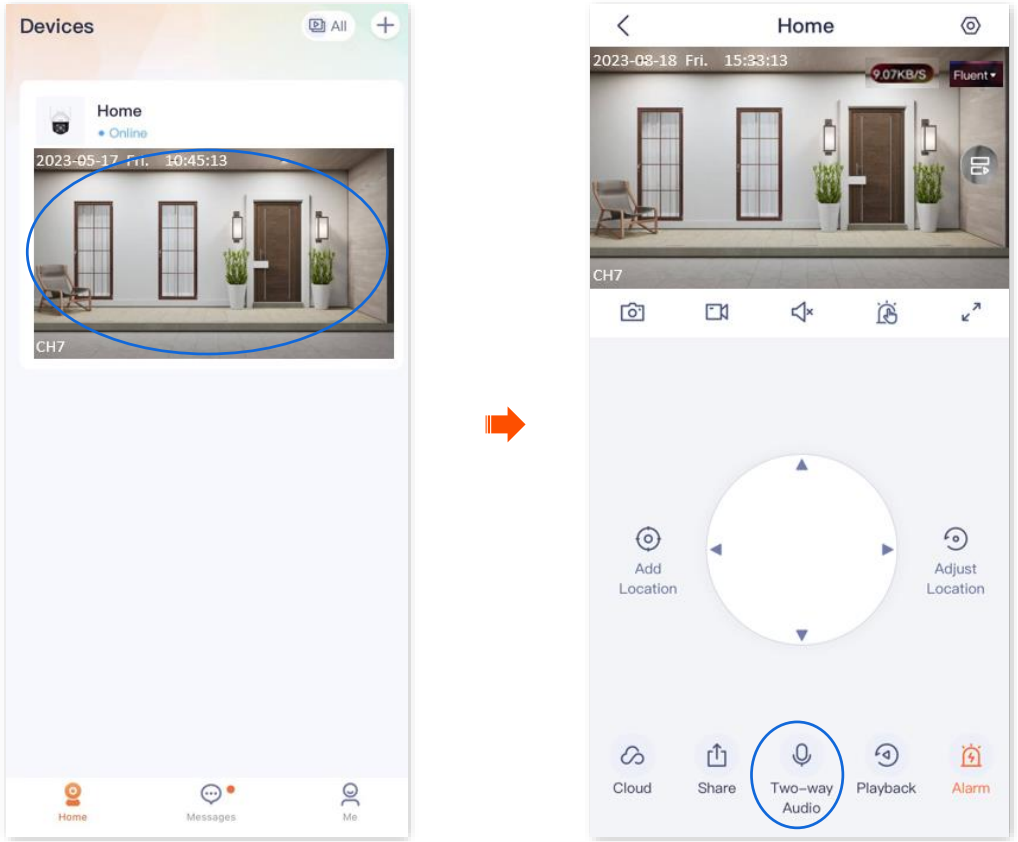
---End

Set up the volume of the microphone and speaker (Example: CH7-WCA)

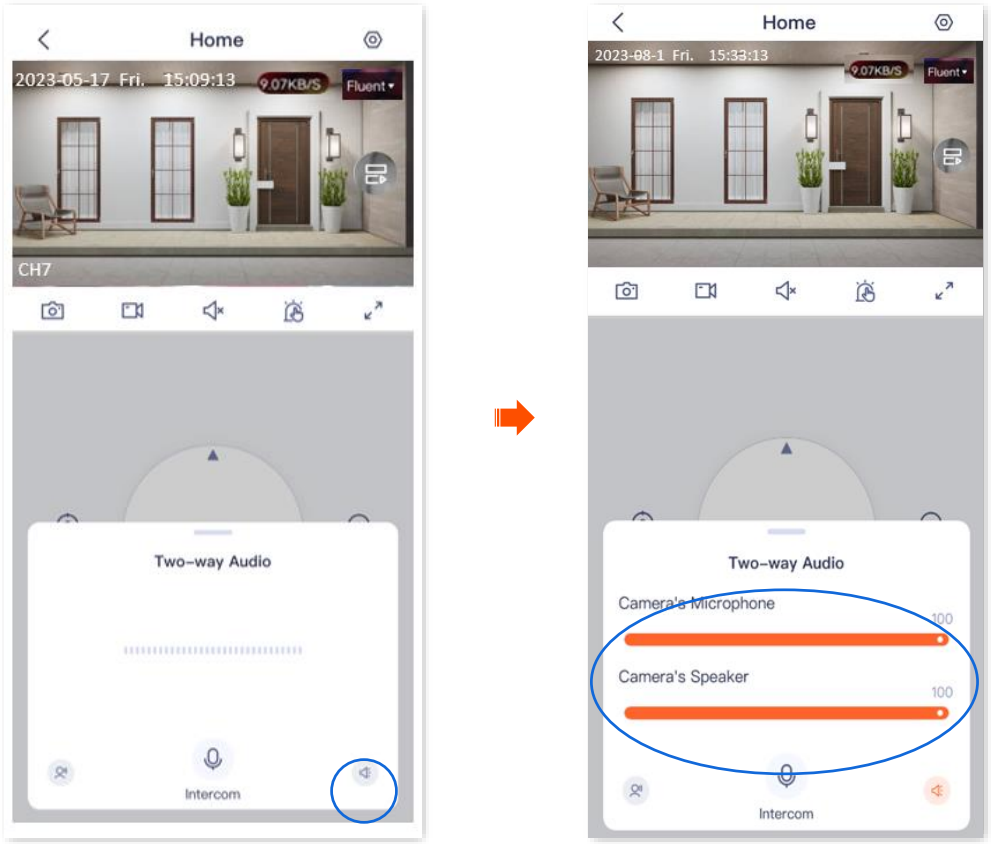
The **TDSEE** App with version 1.1.11 is used for illustrations here.

Method 1

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap / in the bottom of the page.



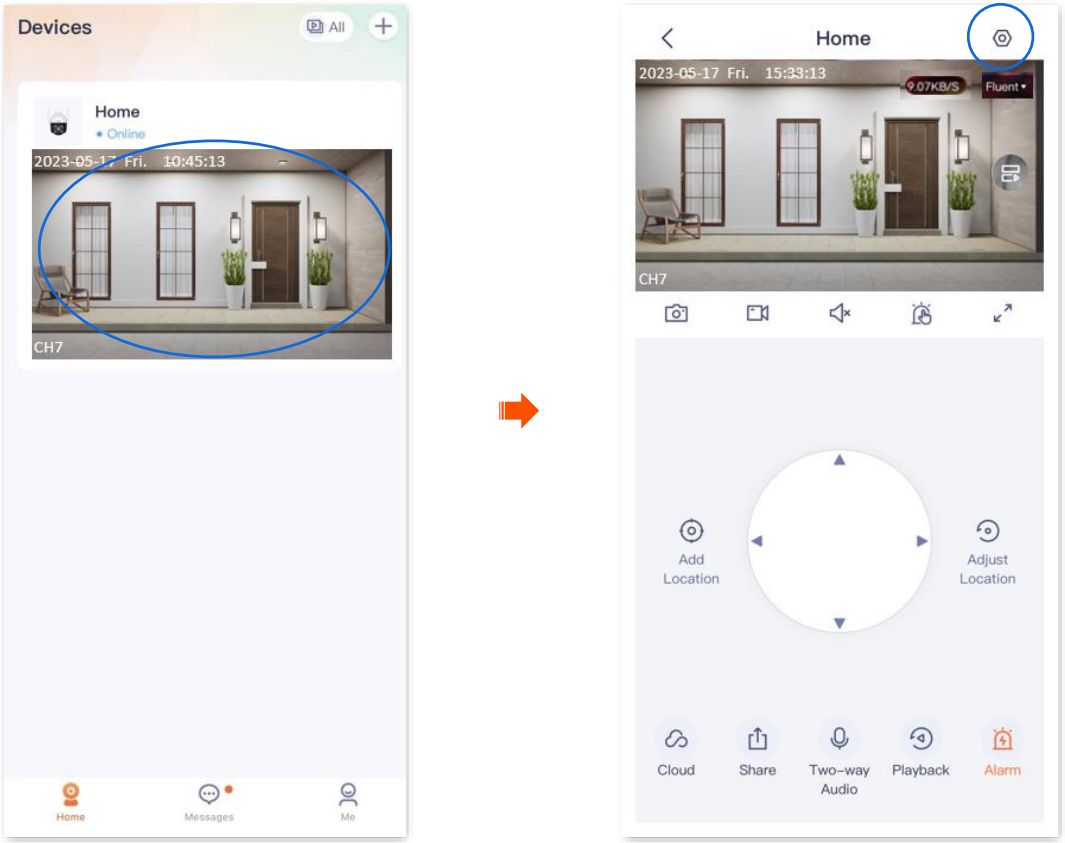
Step 2 Tap the volume icon in the lower right corner, then adjust the volume of the microphone and speaker of the camera as required.


Home
2023-05-17 Fri. 15:09:13
9.07KB/S
Fluent
CH7
Two-way Audio
Intercom
Home
2023-08-1 Fri. 15:33:13
9.07KB/S
Fluent
Two-way Audio
Camera's Microphone
100
Camera's Speaker
100
Intercom

---End

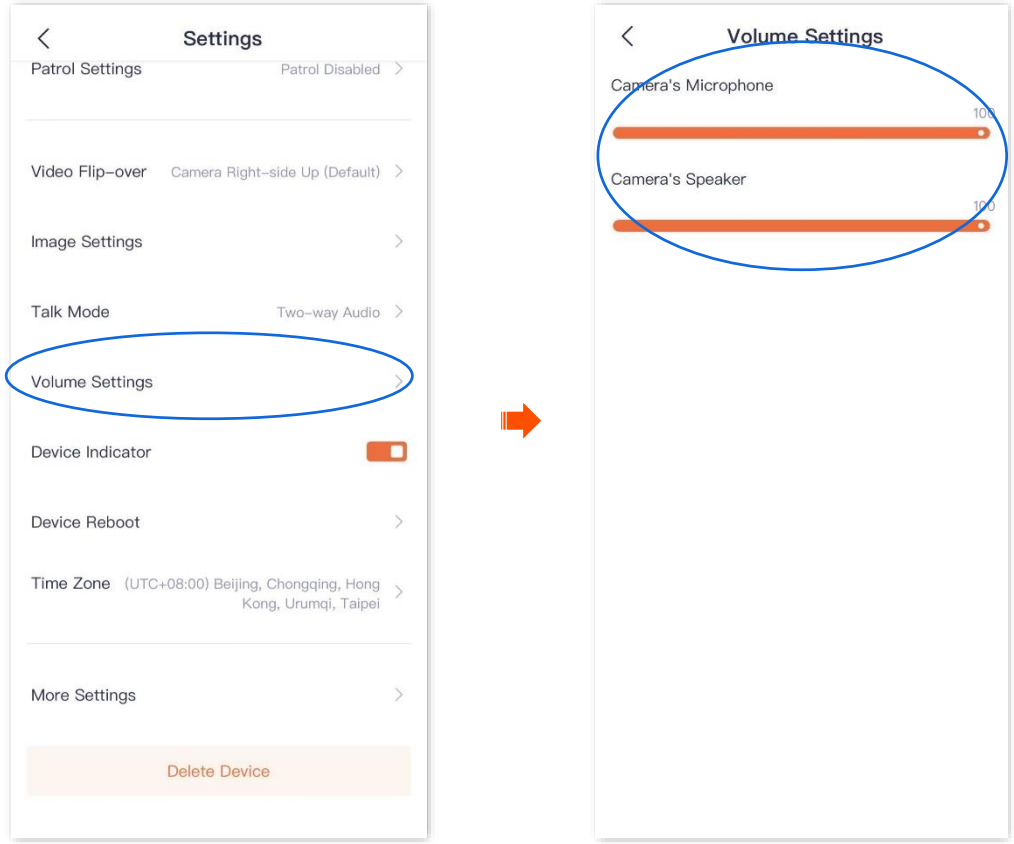
Method 2

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap ⚙ in the upper right corner of the page.



Step 2 Slide down to find and tap **Volume Settings**.

Step 3 Adjust the volume of the microphone and speaker of the camera as required.



---End

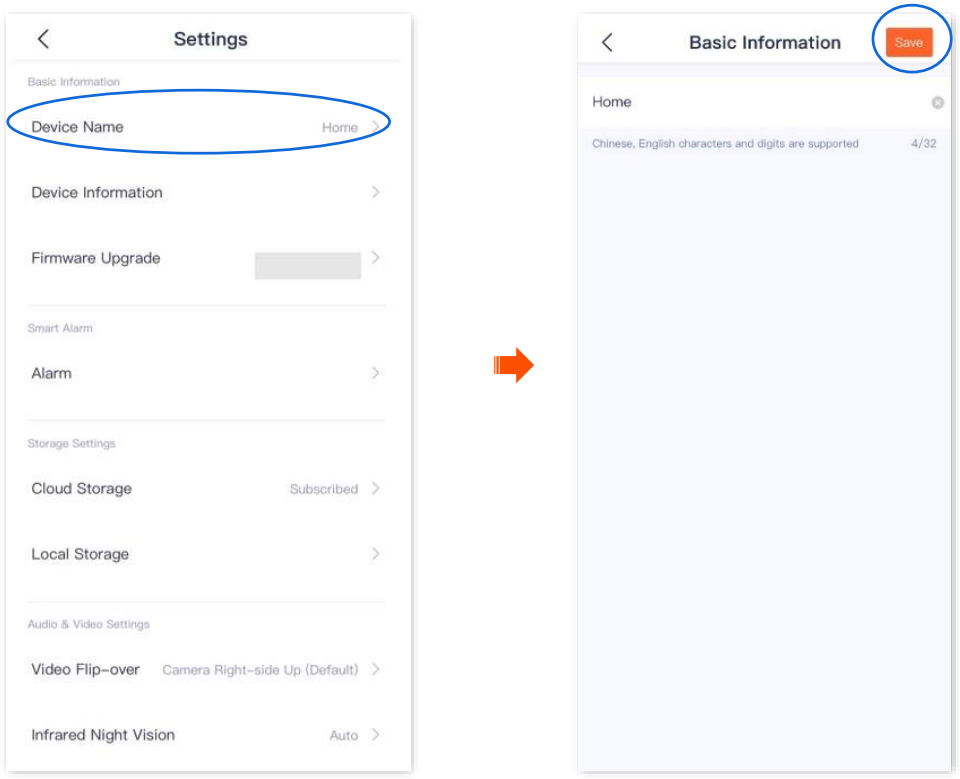
Name your camera

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Step 1 Log in to TDSEE App, and enter the settings page of the camera.

- Method 1: Find the camera you want to set up alarm on the homepage, which is **Home** in this example, tap ••• on the right corner , and tap **Device Settings**.
- Method 2: Find the camera you want to set up alarm on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Device Name**, name your camera as required, then tap **Save**.



----End

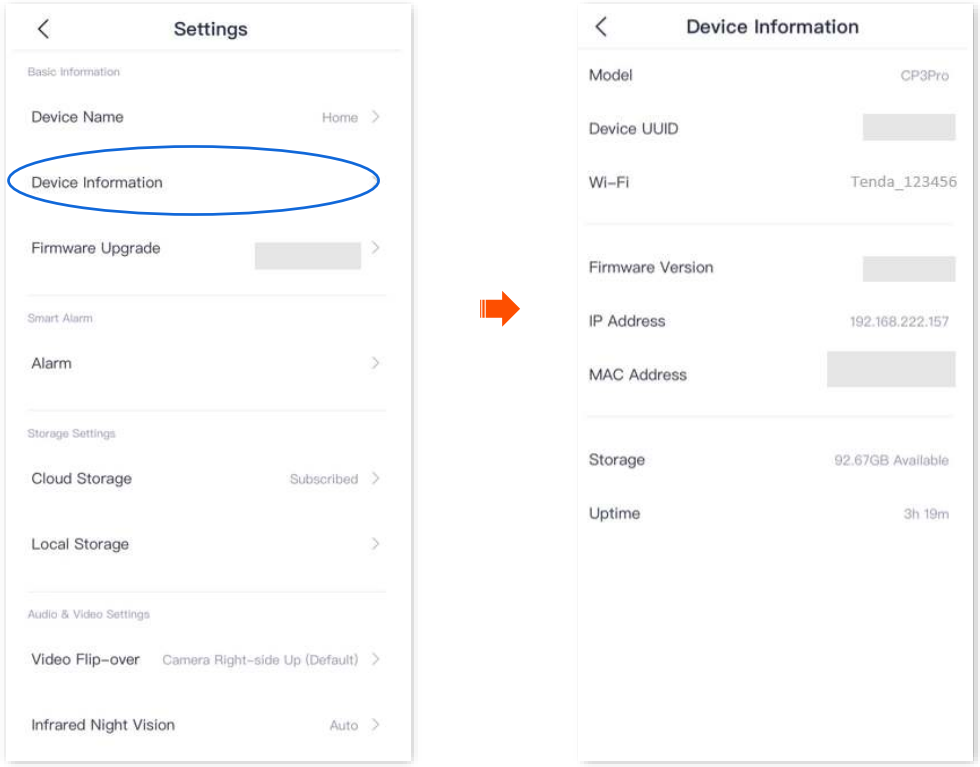
Check the basic information of your device

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Step 1 Log in to TDSEE App, and enter the settings page of the camera.

- Method 1: Find the camera you want to check the basic information on the homepage, which is **Home** in this example, tap on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to check the basic information on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Device Information**, then you can check the basic information of the camera, such as the device model, IP address and MAC address.



----End

Parameter description

Parameter	Description
Model	Specifies the model of camera.
Device UUID	Universal Unique Identifier (UUID) identifies the uniqueness of the camera. When adding a camera through the **TDSEE** App, you can add it using the UUID number.
Wi-Fi	Specifies the name of the Wi-Fi to which the camera is connected.
Firmware Version	Specifies the system firmware version of the camera.
IP Address	Specifies the IP address obtained by the camera from the upper-layer DHCP server. If the camera supports web management, the IP address is also the management IP address of the camera. Users on the same LAN as the camera can use this IP address to log in to the web UI of the camera.
MAC Address	Specifies the MAC address of the camera.
Storage	Specifies the remaining storage space of the MicroSD card.
Uptime	Specifies the duration of continuous running since the camera was last activated.

Modify the Wi-Fi settings

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Tap the specific device on the homepage, tap ⚙ in the upper right corner, then find **Wi-Fi Settings**.

You can modify information about the Wi-Fi to which the device is connected.

> NOTE
>
> Before modifying or configuring the Wi-Fi settings of your camera, ensure that the camera status is online.

Scenario: The current monitoring videos of the camera are not smooth, so you want to change the Wi-Fi network to which the camera is connected.

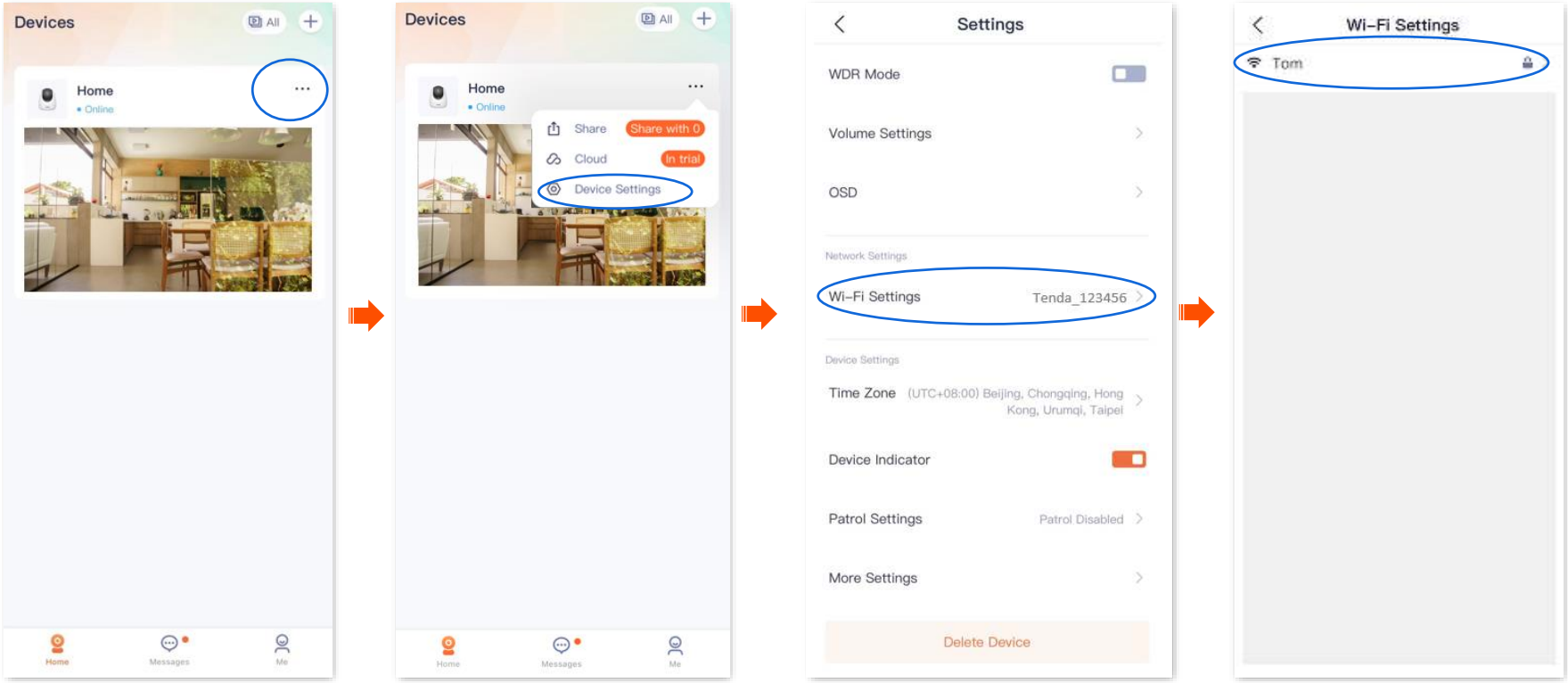
Requirement: Ensure that the camera can monitor normally and the monitoring video is smooth.

Solution: You need to connect to another 2.4 GHz Wi-Fi network. Assume that the Wi-Fi name is **Tom**, and the Wi-Fi password is **Tom12345**. The **Wi-Fi Settings** function can meet this requirement.

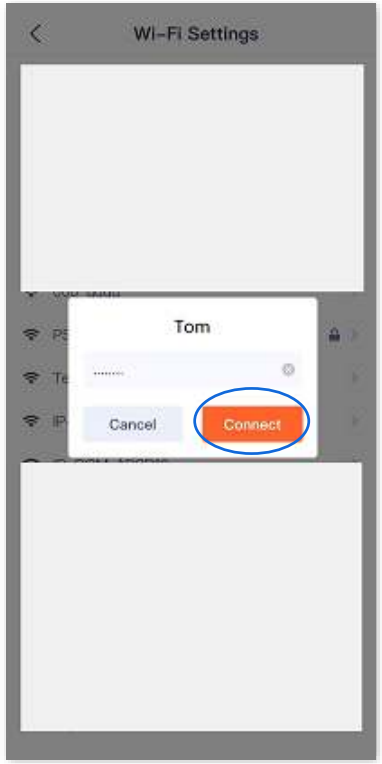
Step 1 Log in to TDSEE App, and enter the settings page of the camera.

- Method 1: Find the camera you want to modify the Wi-Fi settings on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to modify the Wi-Fi settings on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Wi-Fi Settings**, then select a new Wi-Fi network, which is **Tom** in this example.



Step 3 Enter the Wi-Fi password of the Wi-Fi network, which is **Tom12345** in this example, and tap **Connect**. Wait for 1 to 2 minutes till it can monitor normally after the camera successfully establishes the connection again.



----End

Upgrade device software

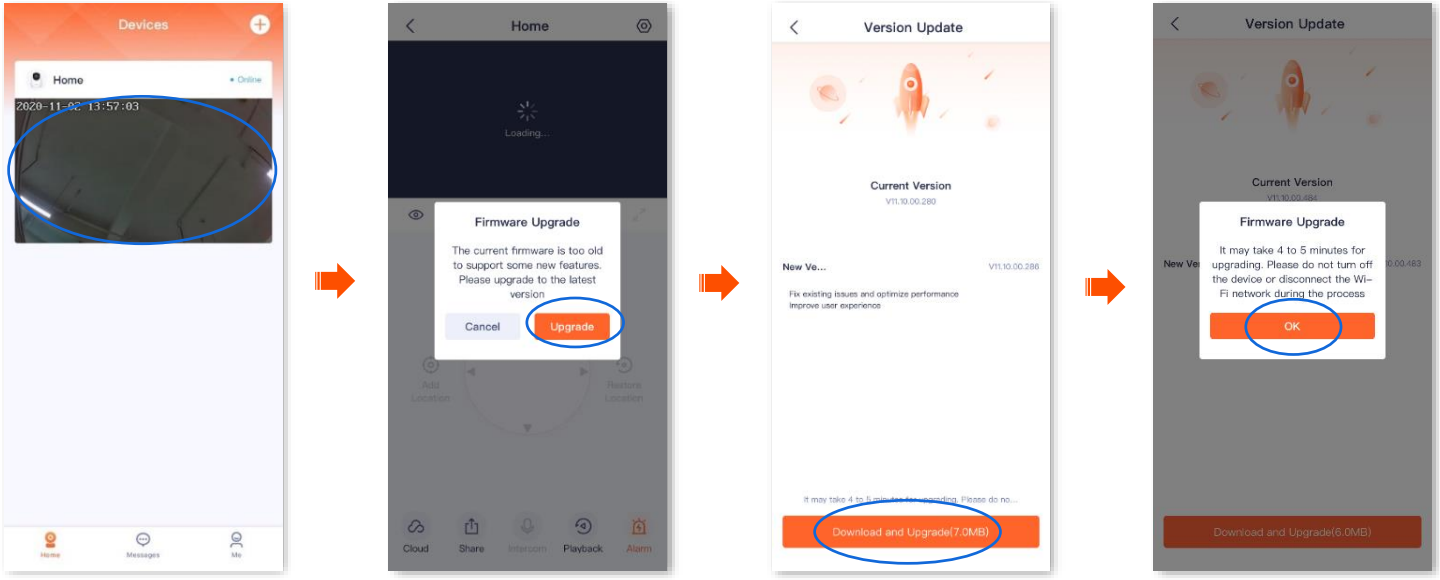
Tenda is devoted to constantly improving and innovating products to provide users with a smoother online experience. The device can achieve new functions or more stable performance through firmware upgrades. Upgrade the firmware if a new firmware version is detected.

NOTE

During the upgrade, do not cut off the power or disconnect the device from the internet, otherwise, the upgrade may fail and damage the device.

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example**.** The firmware upgrade window will pop up if a new firmware version is detected. Tap **Upgrade**.

Step 2 Tap **Download and Upgrade**, and tap **OK** in the pop-up window. The **TDSEE** App will download the firmware and upgrade automatically. After upgrading successfully, the device will automatically reboot.



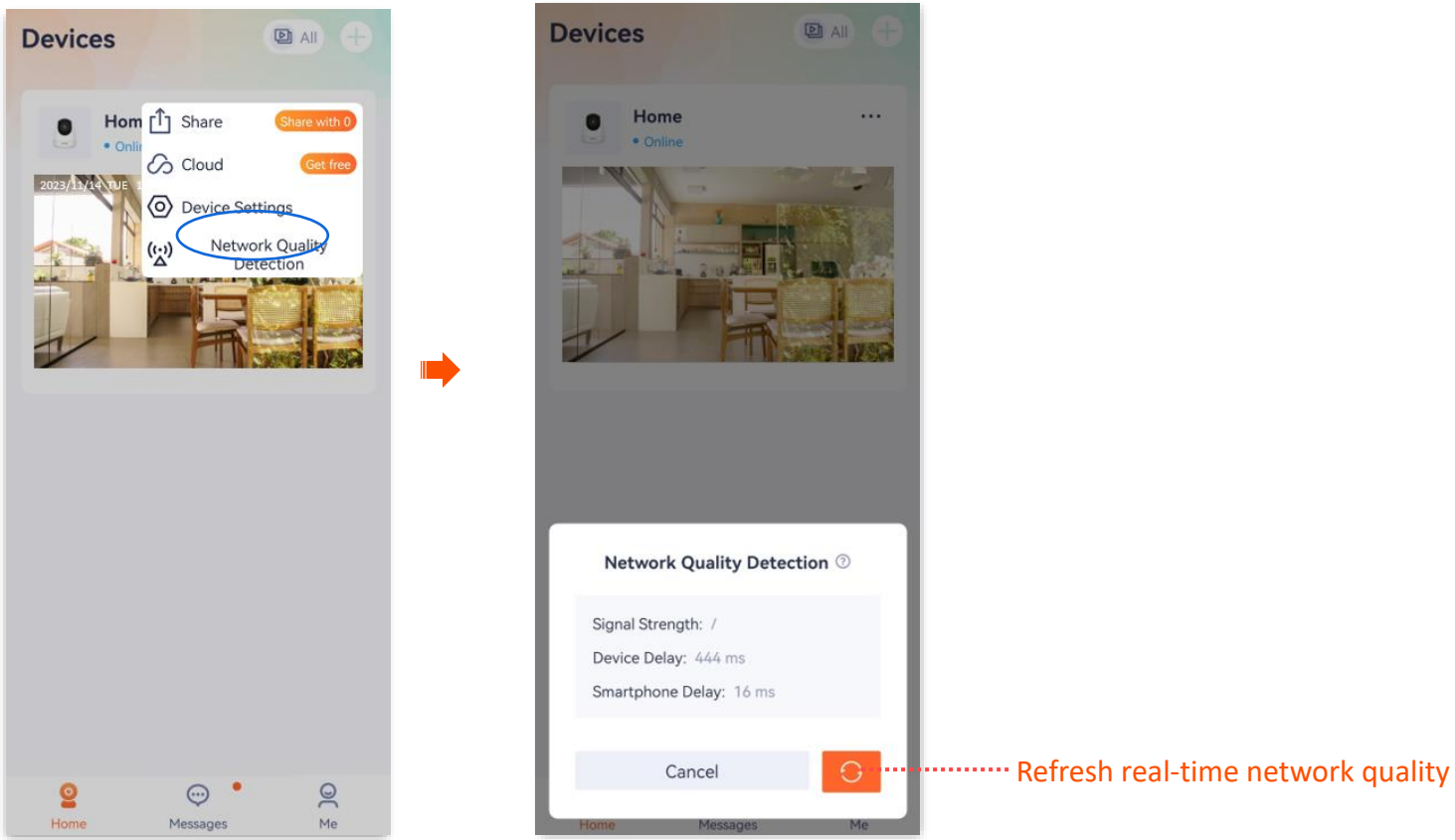
----End

Detect network quality

The **TDSEE** App with version 1.5.0 is used for illustrations here.

Step 1 Log in to TDSEE App. Find the camera that you want to detect network quality on the homepage, which is the camera **Home** in this example. Tap ••• in the right corner.

Step 2 Tap **Network Quality Detection**. The system will detect the current network quality of the camera.



----End

Set up alarm (Example: CP3 Pro)

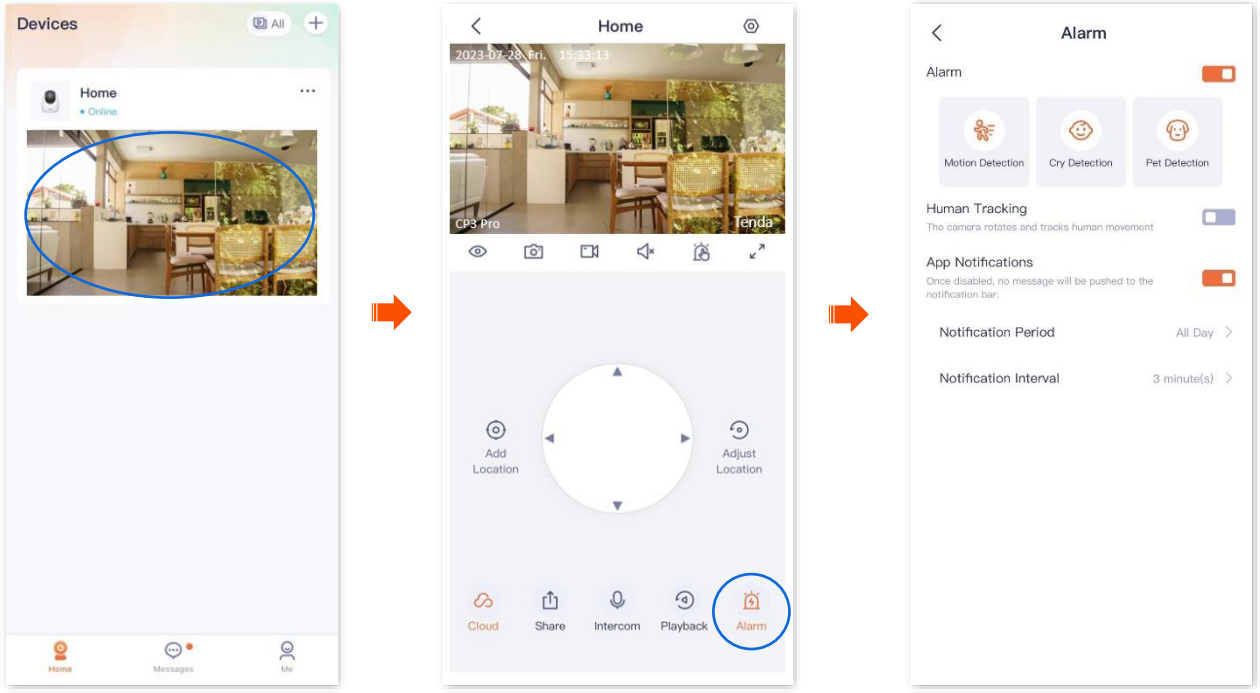
The **TDSEE** App with version 1.3.0 is used for illustrations here.

After the alarm function is enabled, the camera can send alarm messages and monitoring images to **TDSEE** App according to the alarm type. You can check specific messages on the message page.

Method 1

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Alarm** in the lower right corner.

Step 2 Modify the relevant parameters according to the actual conditions.



---End

Parameter description

Parameter		Description
Alarm		Specifies whether to enable the alarm function.
Motion Detection	Motion Detection	When an image change is detected, the camera will send alarm information and monitoring image to **TDSEE** App.
	Human Detection	When human is detected, the camera will send alarm information and monitoring images to **TDSEE** App. TIP Human detection and vehicle detection are configured only when **Motion Detection** is enabled.
	Sensitivity	Specifies the detection sensitivity of the camera. You can select it as required.
	Alarm Period	Specifies the period in which the camera generates alarms. You can select the period preset by the system, or customize it as required.
	Sound & Light Alarm	• Alarm Prompt Tone: Specifies the alarm prompt tone of the camera. You can select mute or audio preset by the system, or custom audio. If the prompt tone is not mute, the camera produces an audio alert when an alarm is detected. • White Flashlight: Specifies whether to enable the white flashlight function. The camera flashes white when the alarm is detected.
Cry Detection/Pet Detection	Cry Detection	• When crying is detected, the camera will send alarm information and monitoring image to **TDSEE** App.
	Pet Detection	• When a pet is detected, the camera will send alarm information and monitoring image to **TDSEE** App.
	Sensitivity	Specifies the detection sensitivity of the camera. You can select it as required.

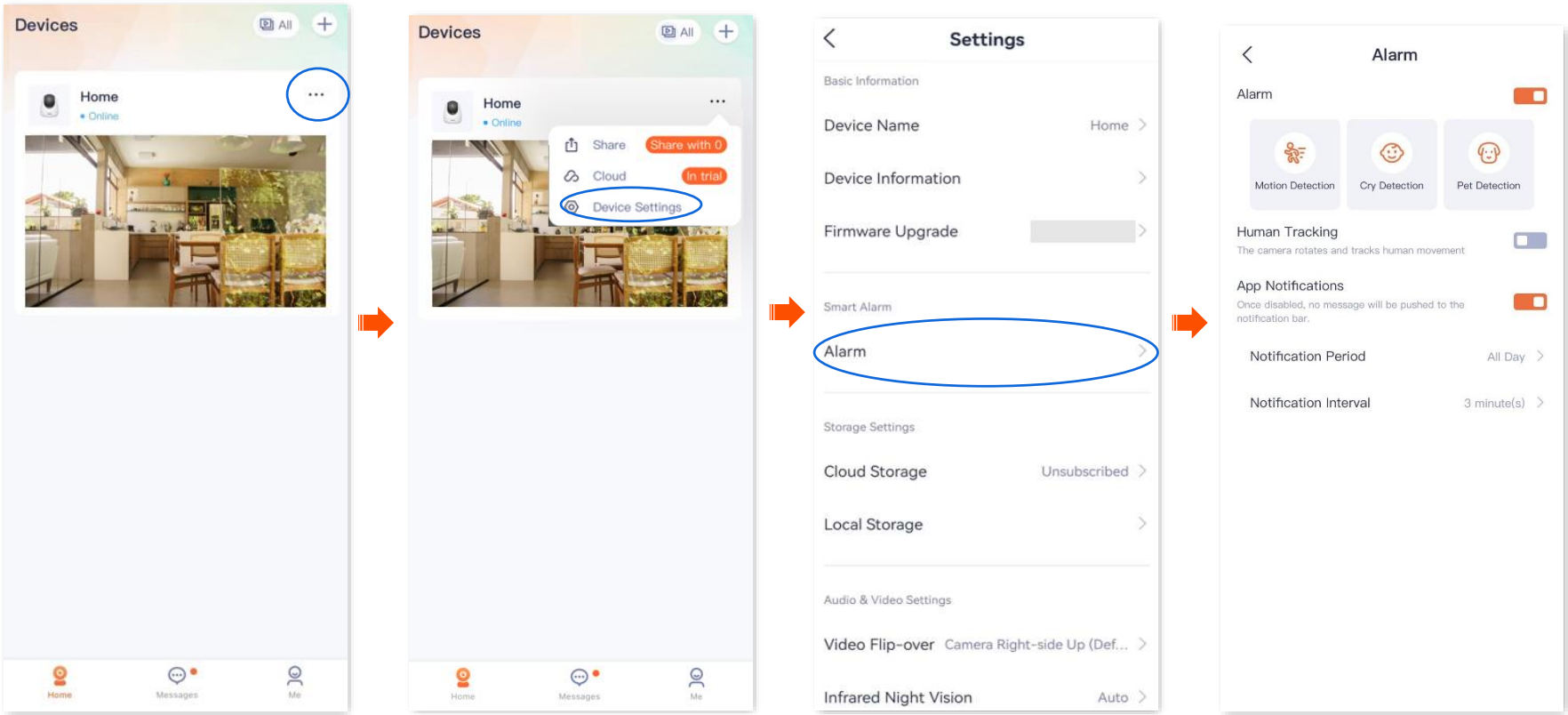
Parameter		Description
	Alarm Period	Specifies the period in which the camera generates alarms. You can select the period preset by the system, or customize it as required.
Human Tracking		After the function is enabled, when human activity is detected, the **TDSEE** App tracks and follows the subject.
APP Notifications		After the function is enabled, when an image change is detected, the camera will send notifications and monitoring images to the **TDSEE** App during the **Alarm Period**.
Notification Period		Specifies the period for receiving an alarm notification in the notification bar. This parameter can be configured only when **APP Notifications** is enabled.
Notification Interval		Specifies the interval for receiving an alarm notification in the notification bar. This parameter can be configured only when **APP Notifications** is enabled.

Method 2

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to set up alarm on the homepage, which is **Home** in this example, tap ••• on the right corner , and tap **Device Settings**.
- Method 2: Find the camera you want to set up alarm on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Modify the relevant parameters according to the actual conditions.


Devices
All
Home
Online
Share
Share with 0
Cloud
In trial
Device Settings
Settings
Basic Information
Device Name
Home
Device Information
Firmware Upgrade
Smart Alarm
Alarm
Storage Settings
Cloud Storage
Unsubscribed
Local Storage
Audio & Video Settings
Video Flip-over
Camera Right-side Up (Def...
Infrared Night Vision
Auto
Alarm
Motion Detection
Cry Detection
Pet Detection
Human Tracking
The camera rotates and tracks human movement
App Notifications
Once disabled, no message will be pushed to the notification bar.
Notification Period
All Day
Notification Interval
3 minute(s)
Home
Messages
Me

---End

Set up alarm (Example: CH7-WCA)

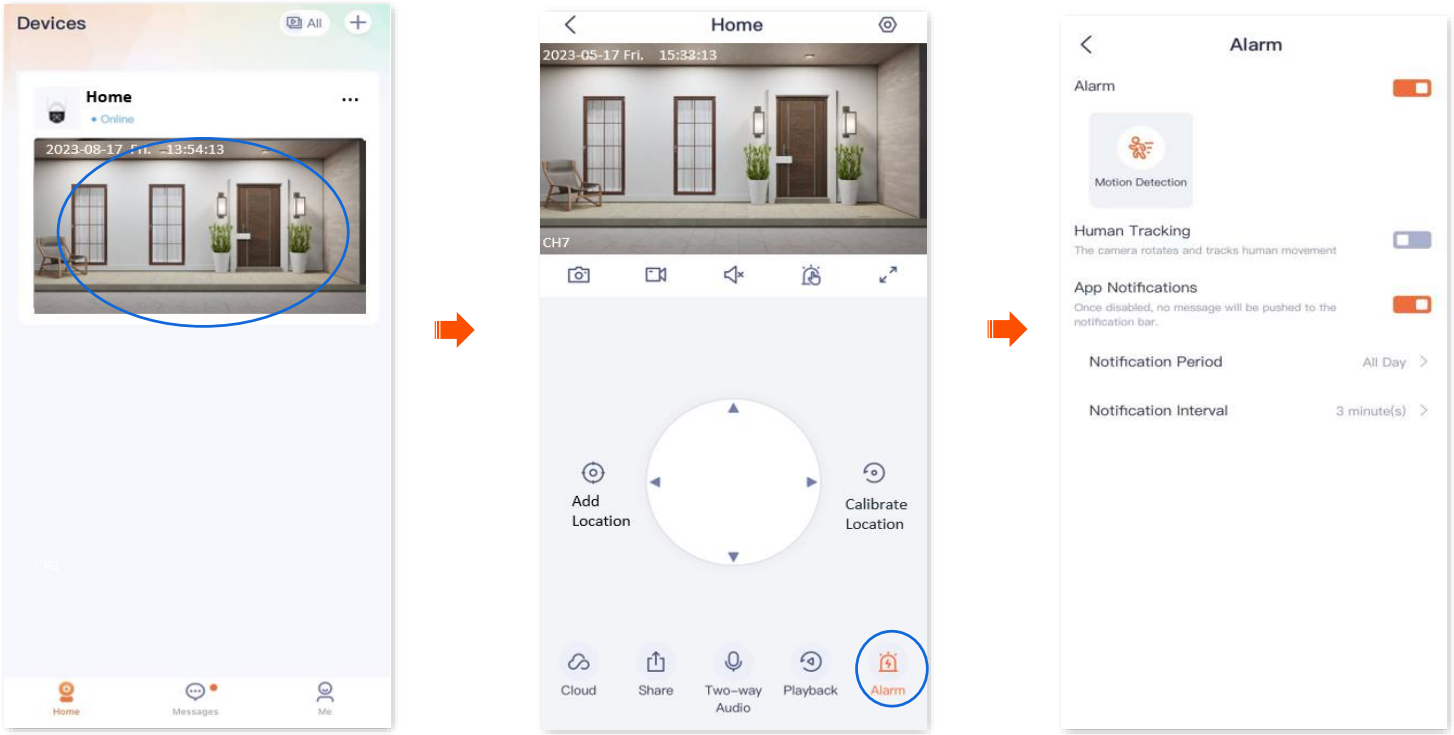
The **TDSEE** App with version 1.3.0 is used for illustrations here.

After the alarm function is enabled, the camera can send alarm messages and monitoring images to **TDSEE** App according to the alarm type. You can check specific messages on the message page.

Method 1 (Recommended)

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Alarm** in the lower right corner.

Step 2 Modify the relevant parameters according to the actual conditions.



----End

Parameter description

Parameter		Description
Alarm		Specifies whether to enable the alarm function.
Motion Detection	Motion Detection	When an image change is detected, the camera will send alarm information and monitoring images to **TDSEE** App.
	Human Detection	When human is detected, the camera will send alarm information and monitoring image to **TDSEE** App.
	Vehicle Detection	**Vehicle Detection**: When a vehicle is detected, the camera will send alarm information and monitoring image to **TDSEE** App. TIP Human detection and vehicle detection are configured only when **Motion Detection** is enabled.
	Sensitivity	Specifies the detection sensitivity of the camera. You can select it as required.
	Sound & Light Alarm	• Alarm Prompt Tone: Specifies the alarm prompt tone of the camera. You can select mute or audio preset by the system, or custom audio. If the prompt tone is not mute, the camera produces an audio alert when an alarm is detected. • White Flashlight: Specifies whether to enable the white flashlight function. The camera flashes white when the alarm is detected.
Human Tracking		After the function is enabled, when human activity is detected, the **TDSEE** App tracks and follows the subject.
App Notifications		After the function is enabled, when an image change is detected, the camera will send notifications and monitoring images to the **TDSEE** App during the **Alarm Period**.

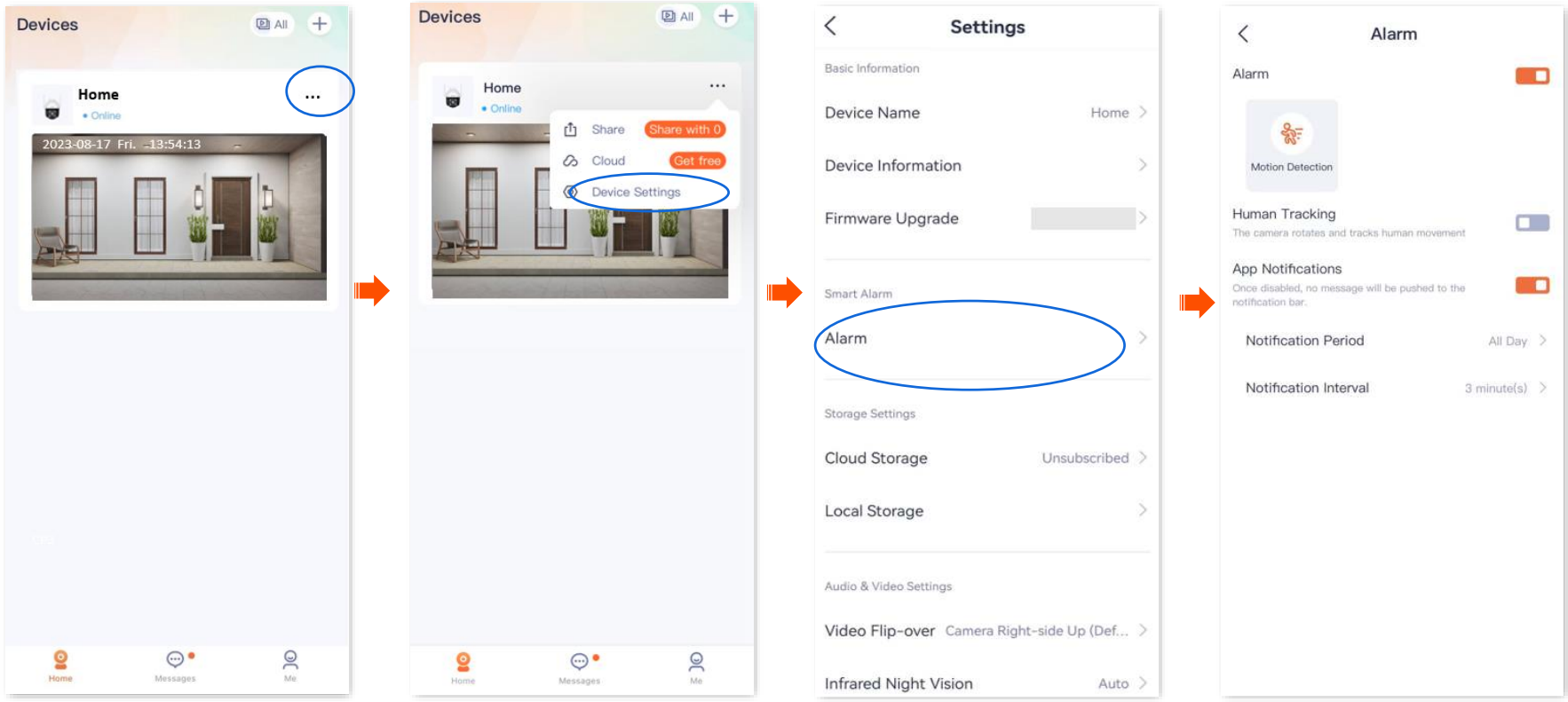
Parameter	Description
Notification Period	Specifies the period for receiving an alarm notification in the notification bar. This parameter can be configured only when **APP Notifications** is enabled.
Notification Interval	Specifies the interval for receiving an alarm notification in the notification bar. This parameter can be configured only when **APP Notifications** is enabled.

Method 2

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to quit sharing on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to quit sharing on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Alarm**, then modify the relevant parameters as required.



---End

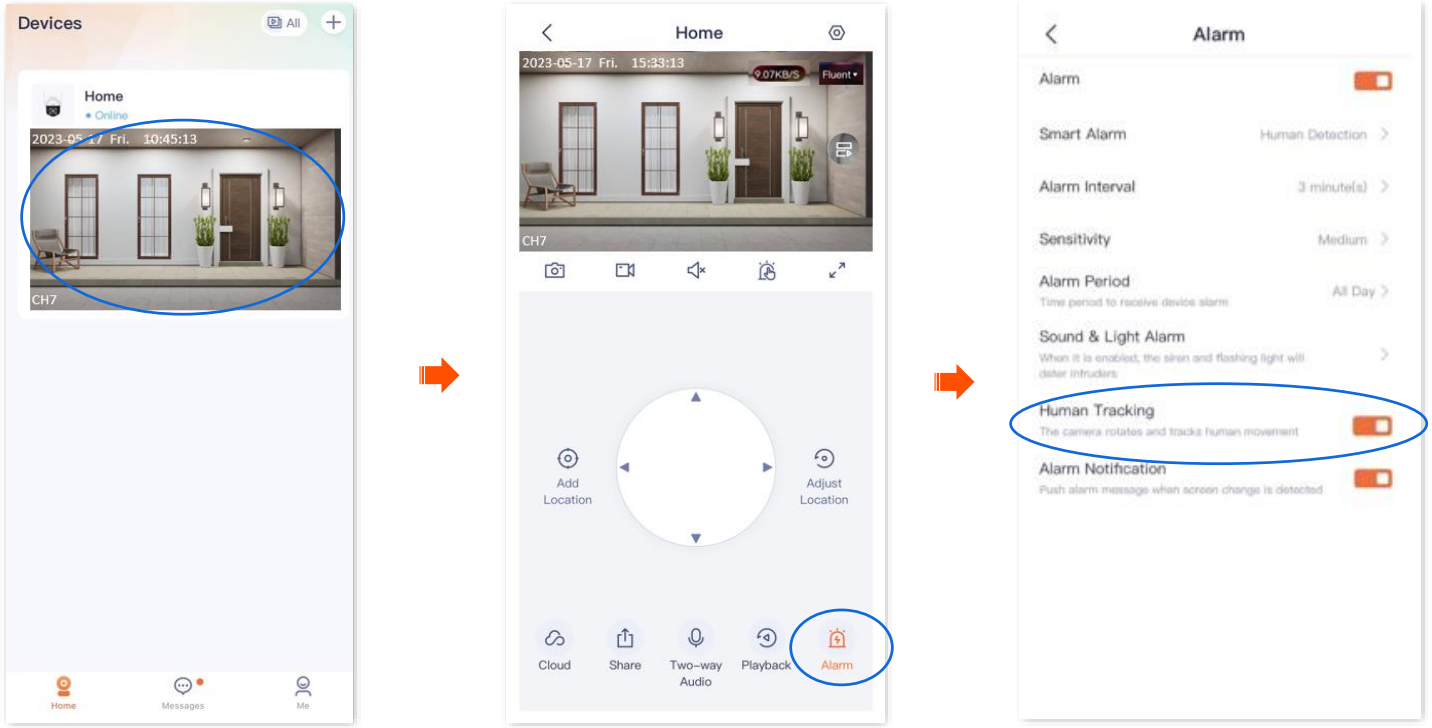
Enable human tracking (Example: CH7-WCA)

The **TDSEE** App with version 1.1.11 is used for illustrations here.
After the human tracking function is enabled, when the camera detects figure movement, the **camera** tracks and follows the subject.

Method 1 (Recommended)

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Alarm** in the lower right corner.

Step 2 Enable **Human Tracking**.

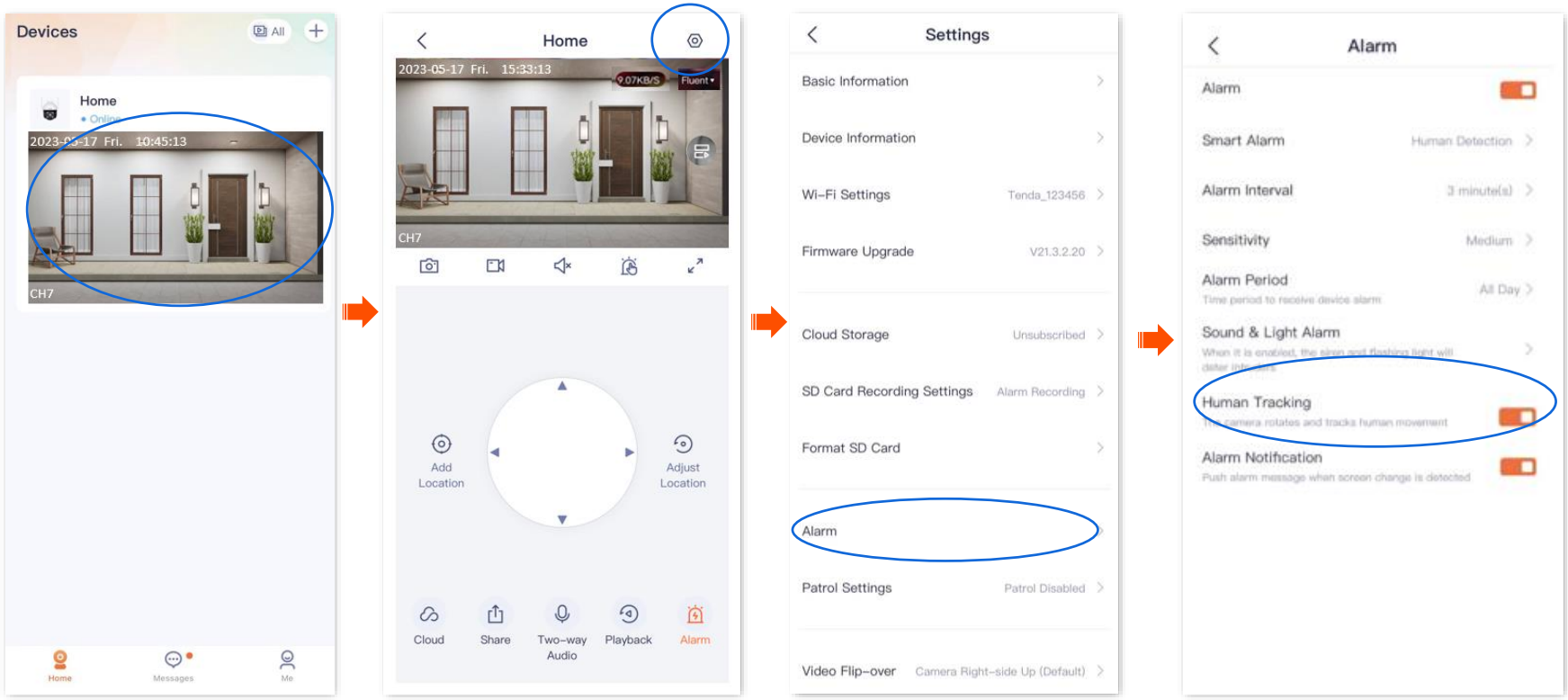


---End

Method 2

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap ⚙ in the upper right corner.

Step 2 Tap **Alarm**, and enable **Human Tracking**.



---End

Cloud

The **TDSEE** App with version 1.3.0 is used for illustrations here.

After you subscribe to the cloud storage service, the monitoring videos of the device will be stored on the cloud. You can check the video anytime anywhere.

Cloud storage service description:

- Cloud storage service is only applicable to Tenda IP cameras and NVR channels.
- The price of the cloud storage service is subject to that displayed on the **TDSEE** App page.
- At least 4 Mbps network bandwidth is required.
- The cloud storage service type of the camera refers to detection recording.
- The package types include subscription packages (automatic renewal, such as monthly plan) and standard packages (a one-time payment, such as for one month). You can cancel the automatic renewal service at any time. After cancellation, no further deduction will be made upon expiration.
- You can enjoy free cloud storage service (7 Days Detection Recording) for 3 months upon the first activation of the cloud service.
- Package service effective priority: Subscription package > Standard package > Free cloud storage package.

Subscribe to the cloud storage service

TIP

Russia supports coupon code redemption.

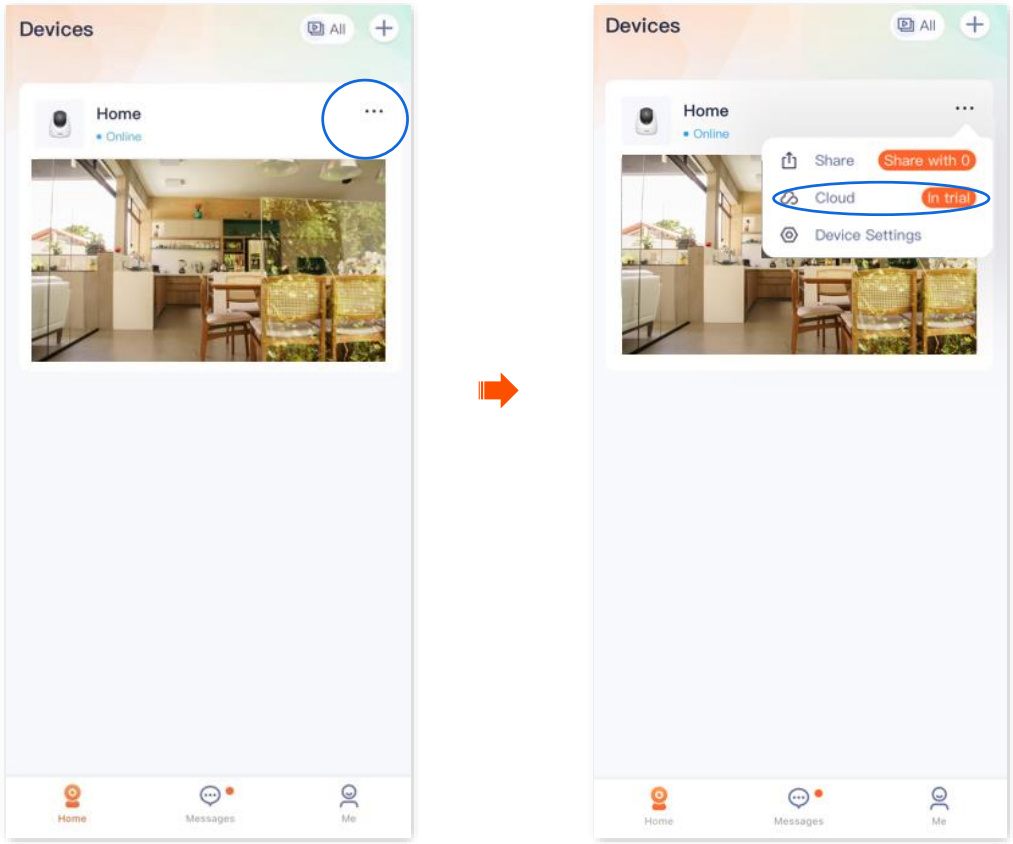
Method 1 (Recommended)

TIP

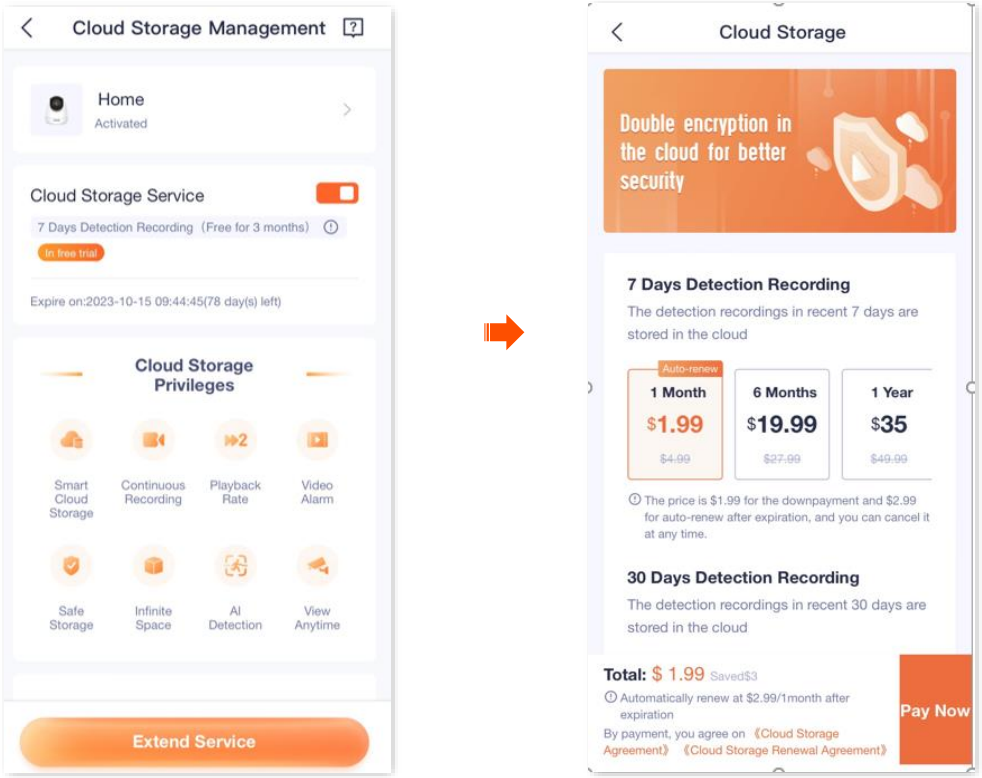
The 3-month free cloud storage is taken as an example here. It is for reference only.

Step 1 Log in to TDSEE App. Find the camera that you want to buy cloud storage service on the homepage, which is the camera **Home** in this example. Tap ••• in the right corner.

Step 2 Tap **Cloud**. The following figure uses the 3-month free cloud storage as an example. It is for reference only.


Devices
All
Home
Online
Home
Messages
Me
Devices
All
Home
Online
Share
Share with 0
Cloud
In trial
Device Settings
Home
Messages
Me

Step 3 Tap **Extend Service**, and follow the on-screen instructions to subscribe to the cloud storage service package. After subscribing successfully, the service is activated immediately.

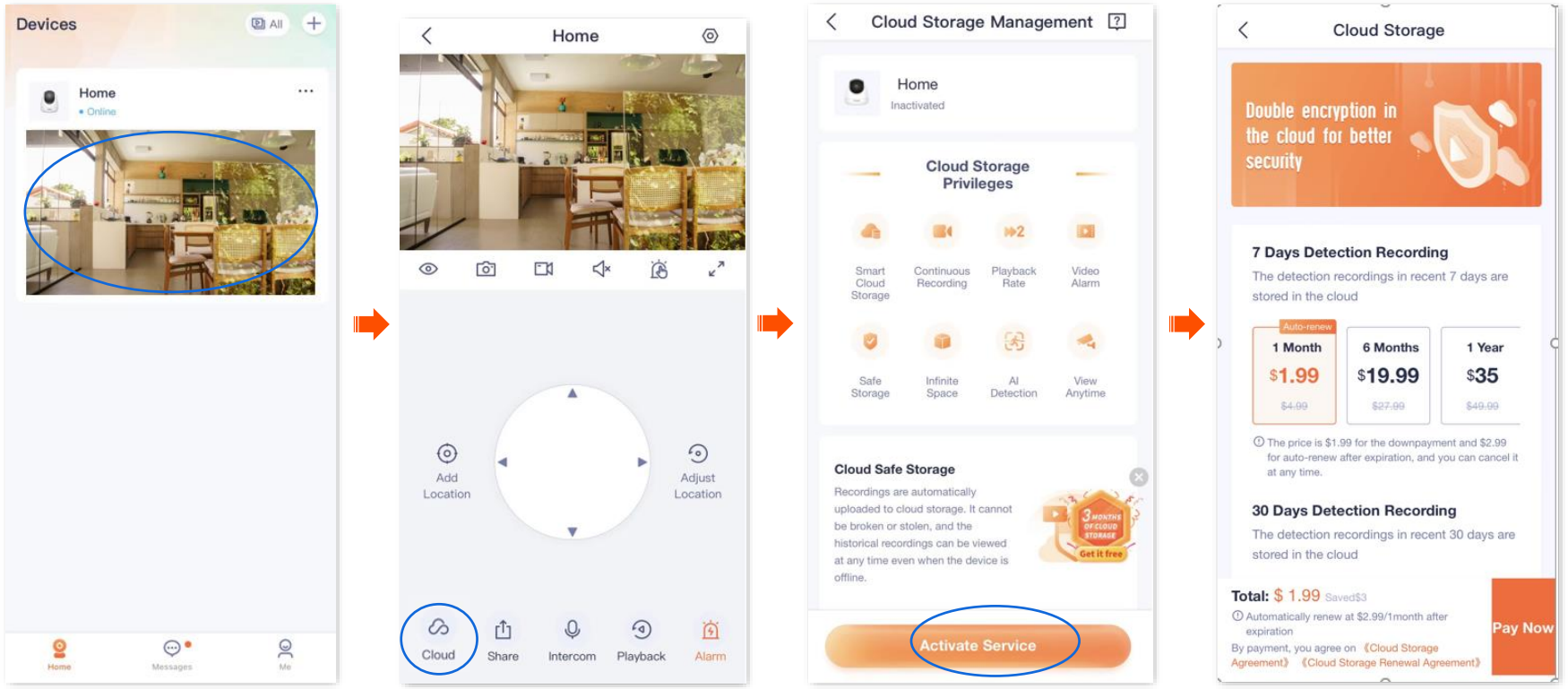


----End

Method 2

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Cloud** in the lower left corner .

Step 2 Tap **Activate Service**, and follow the on-screen instructions to subscribe to the cloud storage service package. After subscribing successfully, the service is activated immediately.



---End

Method 3

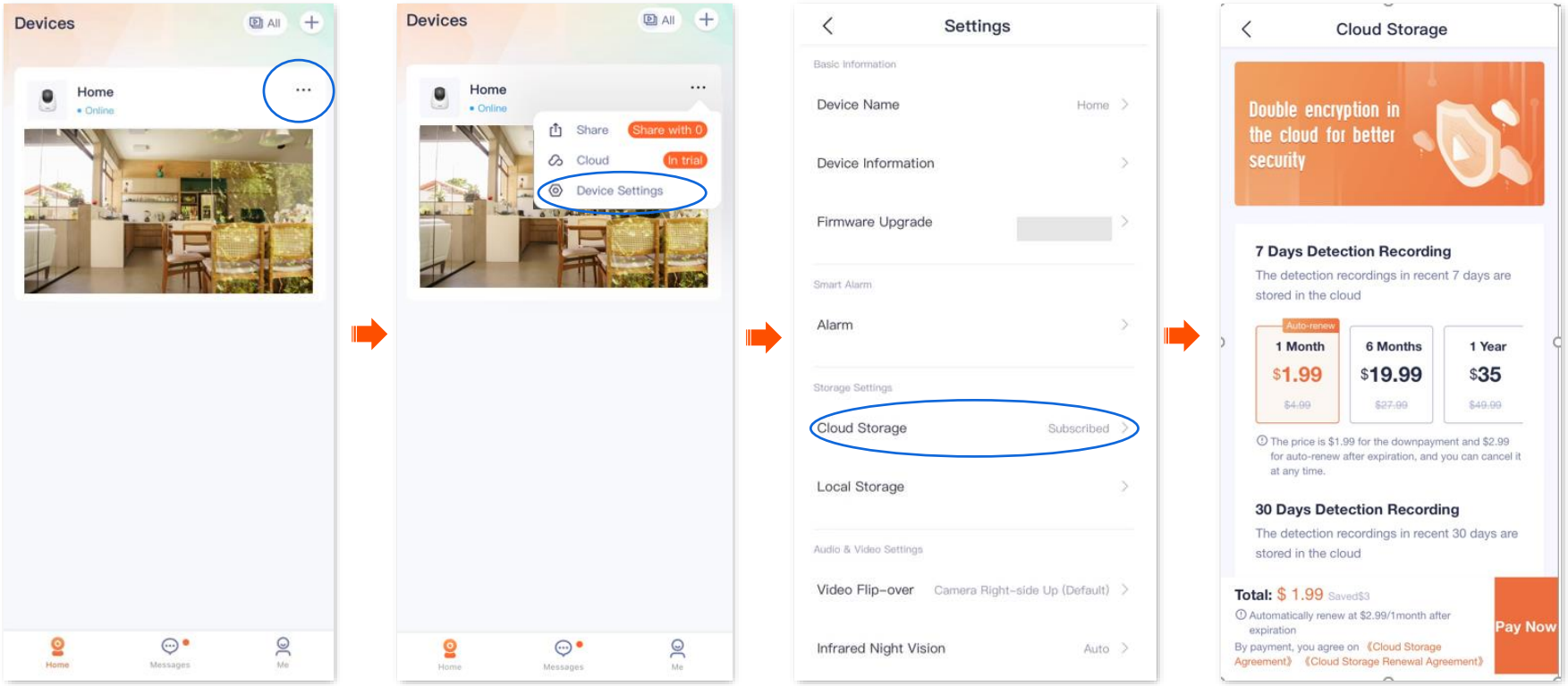
Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to purchase the cloud storage service on the homepage, which is **Home** in this example, tap •••

on the right corner, and tap **Device Settings**.

- Method 2: Find the camera you want to purchase the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Cloud Storage**, and follow the on-screen instructions to subscribe to the cloud storage service package. After subscribing successfully, the service is activated immediately.

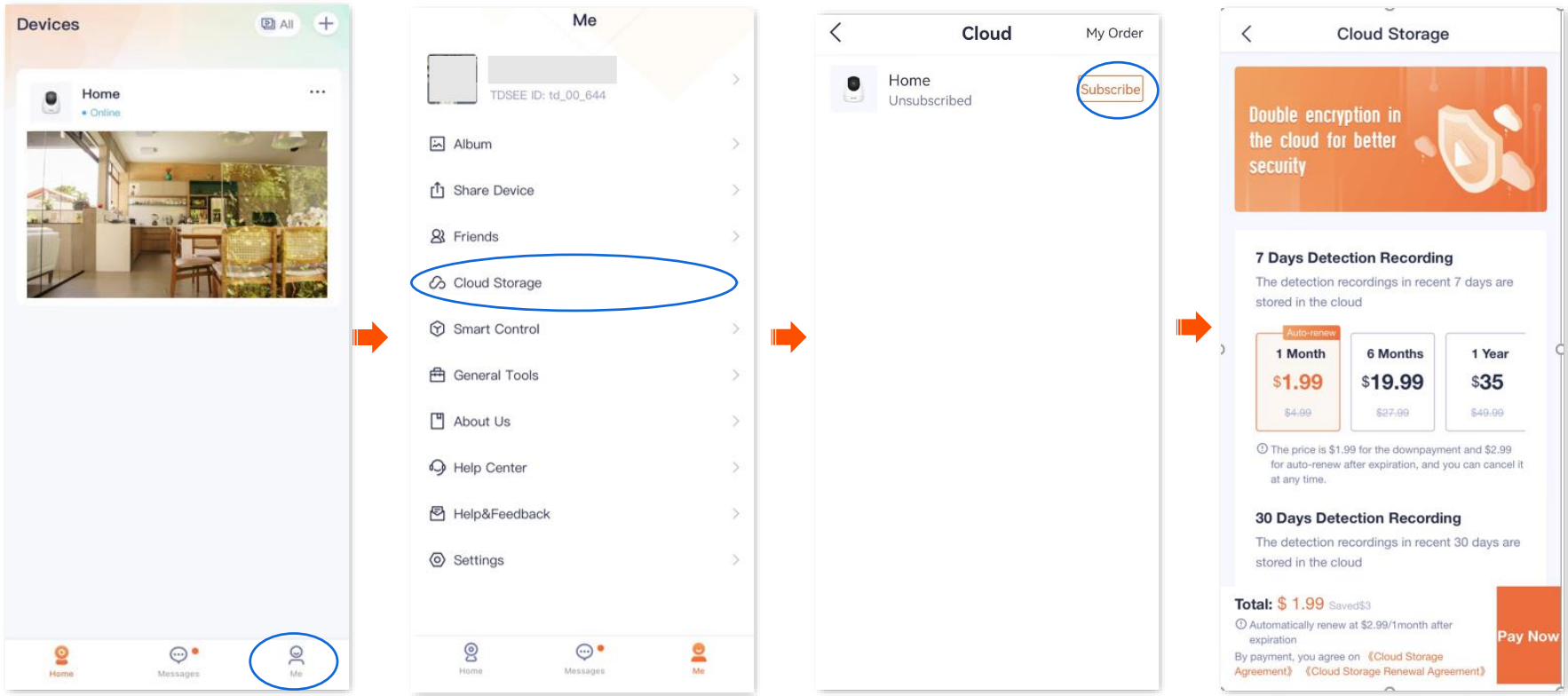


----End

Method 4

Step 1 Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.

Step 2 Find the device that you want to subscribe to the cloud storage service, which is **Home** in this example, and tap **Subscribe**. Follow the on-screen instructions to subscribe to the cloud storage service package. After subscribing successfully, the service is activated immediately.


Devices
All
Home
Online
Home
Messages
Me
Me
TDSEE ID: td_00_644
Album
Share Device
Friends
Cloud Storage
Smart Control
General Tools
About Us
Help Center
Help&Feedback
Settings
Home
Messages
Me
Cloud
My Order
Home
Unsubscribed
Subscribe
Cloud Storage
Double encryption in the cloud for better security
7 Days Detection Recording
The detection recordings in recent 7 days are stored in the cloud
Auto-renew
1 Month
$1.99
$4.99
6 Months
$19.99
$27.99
1 Year
$35
$49.99
The price is $1.99 for the downpayment and $2.99 for auto-renew after expiration, and you can cancel it at any time.
30 Days Detection Recording
The detection recordings in recent 30 days are stored in the cloud
Total: $ 1.99 Saved$3
Automatically renew at $2.99/1month after expiration
By payment, you agree on 《Cloud Storage Agreement》 《Cloud Storage Renewal Agreement》
Pay Now

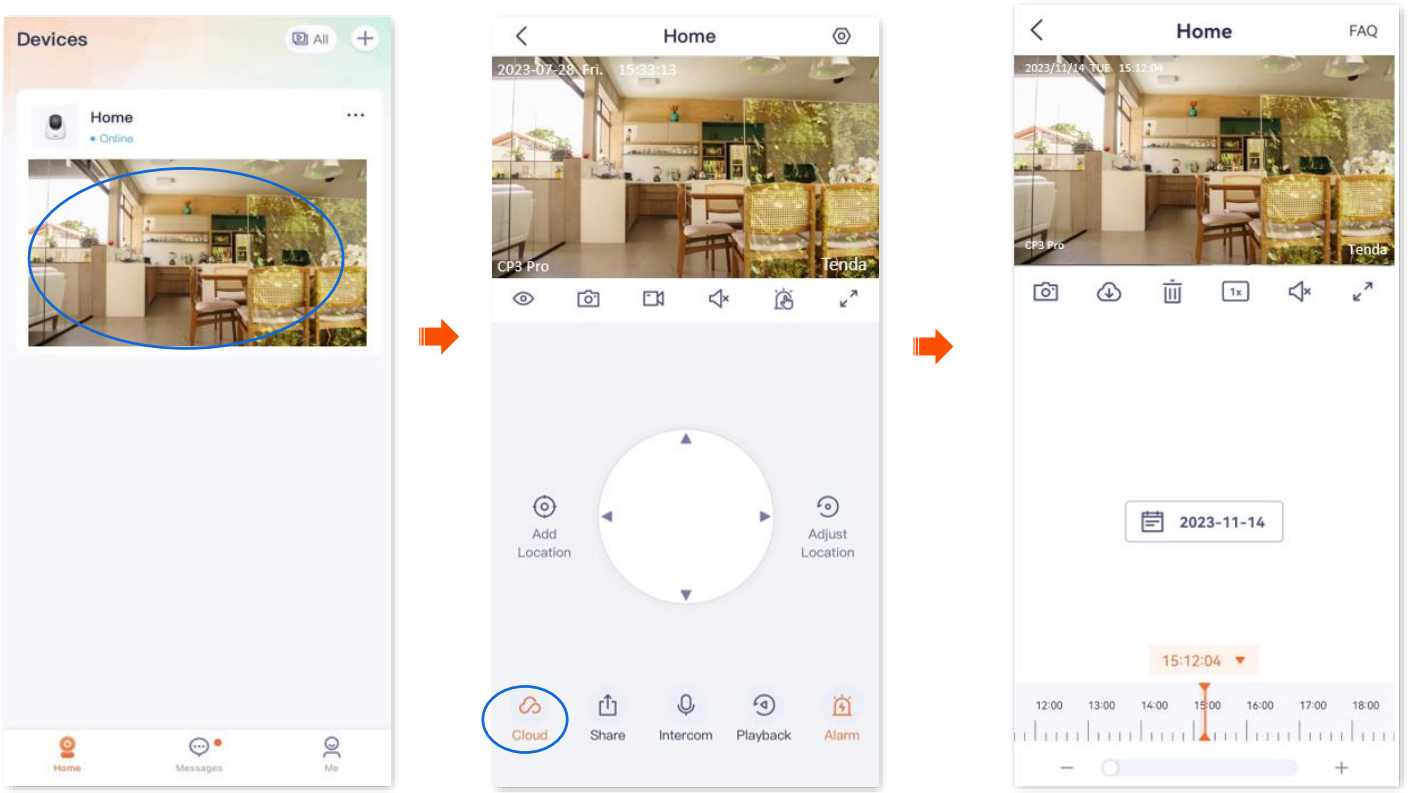
----End

Check and edit cloud storage video

The **TDSEE** App with version 1.5.0 is used for illustrations here.

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap **Cloud** in the lower-left corner.

Step 2 Check and edit the video according to the actual conditions.



----End

Cloud video parameter description

Parameter	Description
	Screenshots. Tap it to save the screenshot of the current monitoring image to TDSEE Album.
	Download. Tap it to download the specific video to TDSEE Album. TIP Only one video can be downloaded at a time.
	Tap it to delete the specific cloud storage video. Deleted videos cannot be restored.
	Tap it to select a playback rate.
	Tap it to pause or play the video.
	Tap it to disable or enable the camera audio.
	Tap it to view the image in full screen.
Recording video timeline	Orange means detection recording. Gray means no recording. TIP You can choose a specific date above the timeline, slide the timeline left or right to choose a specific period, and adjust the scale of the timeline below the timeline.

Disable the cloud storage service

Method 1

After the cloud storage service function is disabled, the device will not upload videos to the cloud. Please operate with caution.

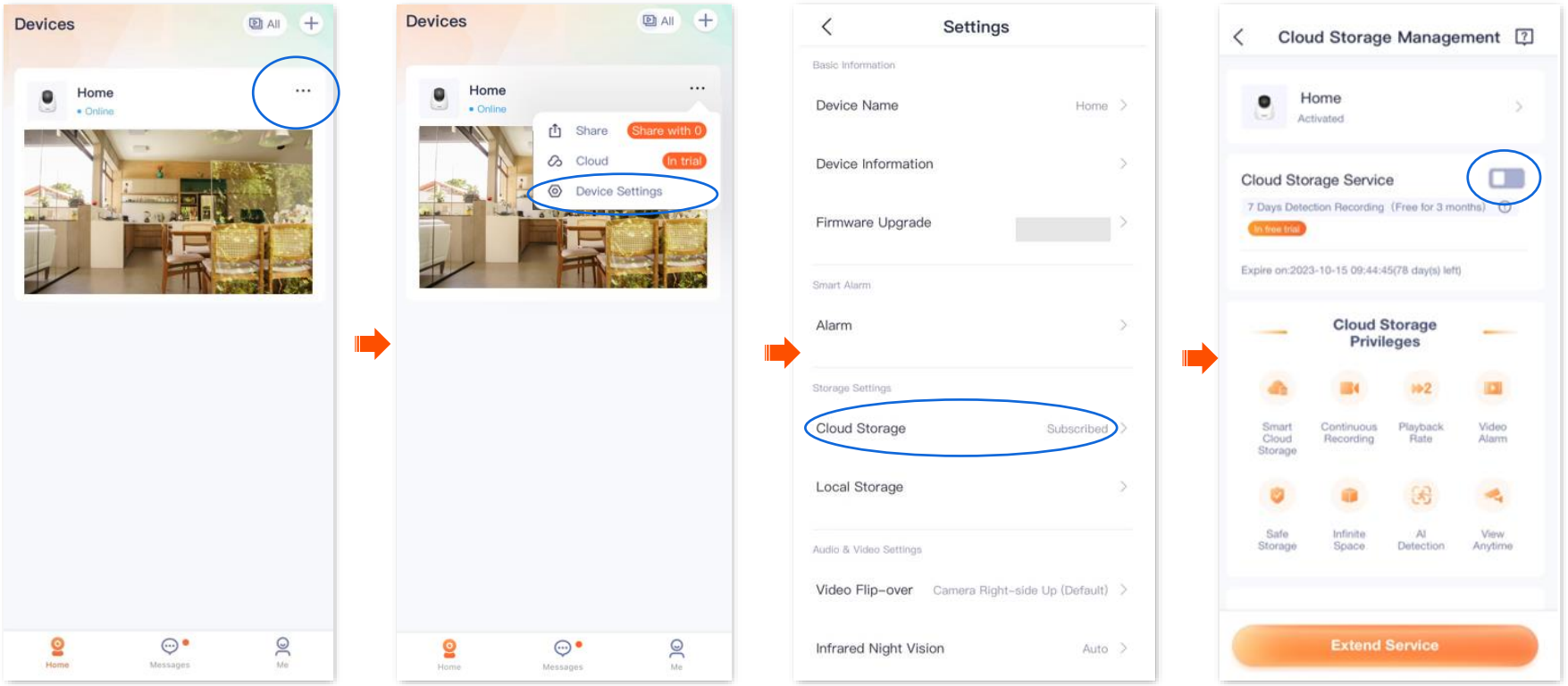
TIP

Disabling the cloud storage service does not extend the validity period of the cloud storage service.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to disable the cloud storage service on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to disable the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Cloud Storage Service** and disable it. Read the prompt message, and tap **Confirm**.

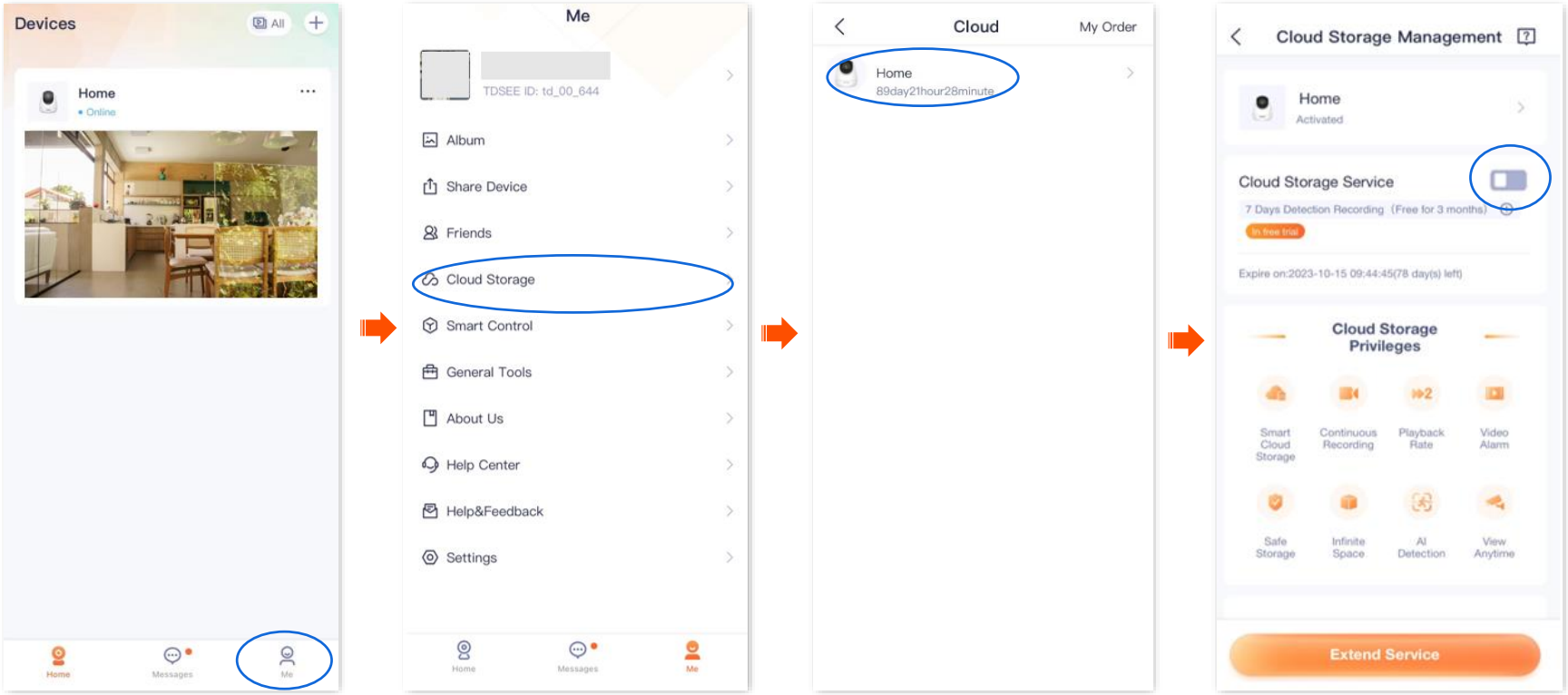

Devices
All
Home
Online
Home
Messages
Me
Share
Share with 0
Cloud
In trial
Device Settings
Settings
Basic Information
Device Name
Home
Device Information
Firmware Upgrade
Smart Alarm
Alarm
Storage Settings
Cloud Storage
Subscribed
Local Storage
Audio & Video Settings
Video Flip-over
Camera Right-side Up (Default)
Infrared Night Vision
Auto
Cloud Storage Management
Home
Activated
Cloud Storage Service
7 Days Detection Recording (Free for 3 months)
In free trial
Expire on:2023-10-15 09:44:45(78 day(s) left)
Cloud Storage Privileges
Smart Cloud Storage
Continuous Recording
Playback Rate
Video Alarm
Safe Storage
Infinite Space
AI Detection
View Anytime
Extend Service

----End

Method 2

Step 1 Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.

Step 2 Select a device on which you want to disable the cloud storage service, which is **Home** in this example. Tap **Cloud Storage Service** and disable it. Read the prompt message, and tap **Confirm**.



----End

Transfer the cloud storage service package

Packages in effect or to be effective can be transferred to other cameras under the same TDSEE account, which takes effect immediately after transfer.

TIP

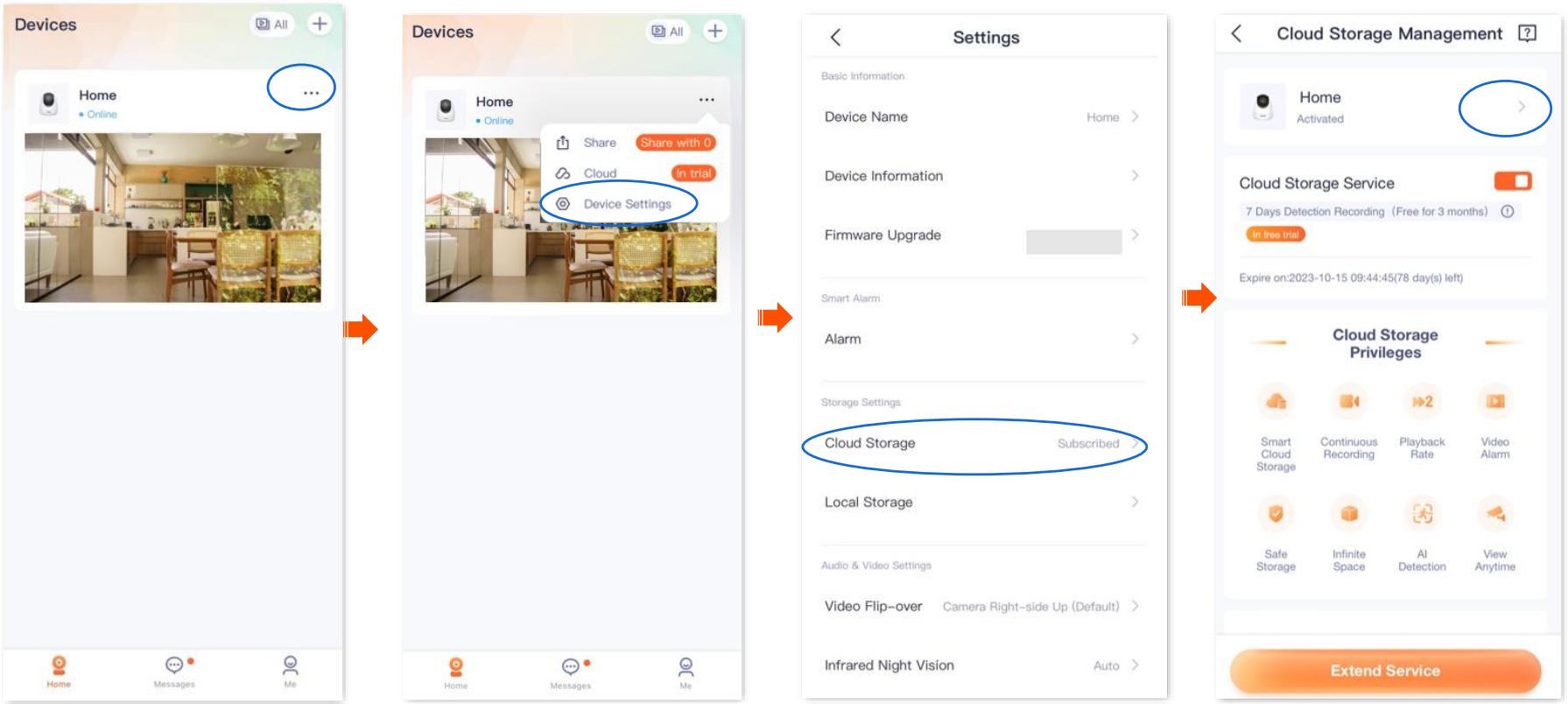
- Free trial packages and preferential packages cannot be transferred.
- The package cannot be transferred to the camera that is using the subscription package.
- The cloud storage package can be transferred only once every day.

Method 1

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

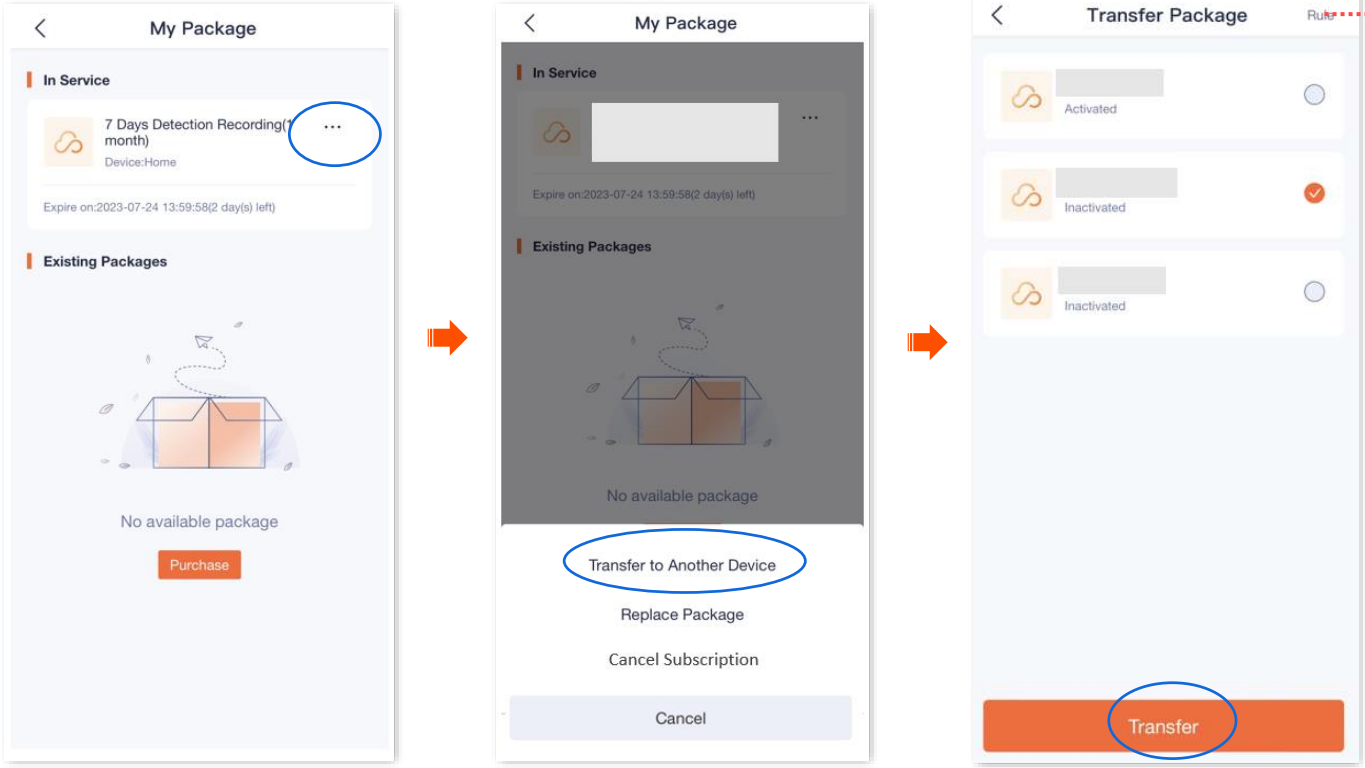
- Method 1: Find the camera you want to transfer the cloud storage service on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to transfer the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Cloud Storage**, and tap › on the right of the camera **Home**.


Devices
All
Home
Online
Messages
Me
Share
Share with 0
Cloud
In trial
Device Settings
Settings
Basic Information
Device Name
Home
Device Information
Firmware Upgrade
Smart Alarm
Alarm
Storage Settings
Cloud Storage
Subscribed
Local Storage
Audio & Video Settings
Video Flip-over
Camera Right-side Up (Default)
Infrared Night Vision
Auto
Cloud Storage Management
Activated
Cloud Storage Service
7 Days Detection Recording (Free for 3 months)
In free trial
Expire on:2023-10-15 09:44:45(78 day(s) left)
Cloud Storage Privileges
Smart Cloud Storage
Continuous Recording
Playback Rate
Video Alarm
Safe Storage
Infinite Space
AI Detection
View Anytime
Extend Service

Step 3 Find the package to be transferred on **My Package** page, tap ••• on the right, and tap **Transfer to Another Device.**

Step 4 Select the camera that accepts the package transfer and tap **Transfer**. Read the prompt message, and tap **Confirm**.

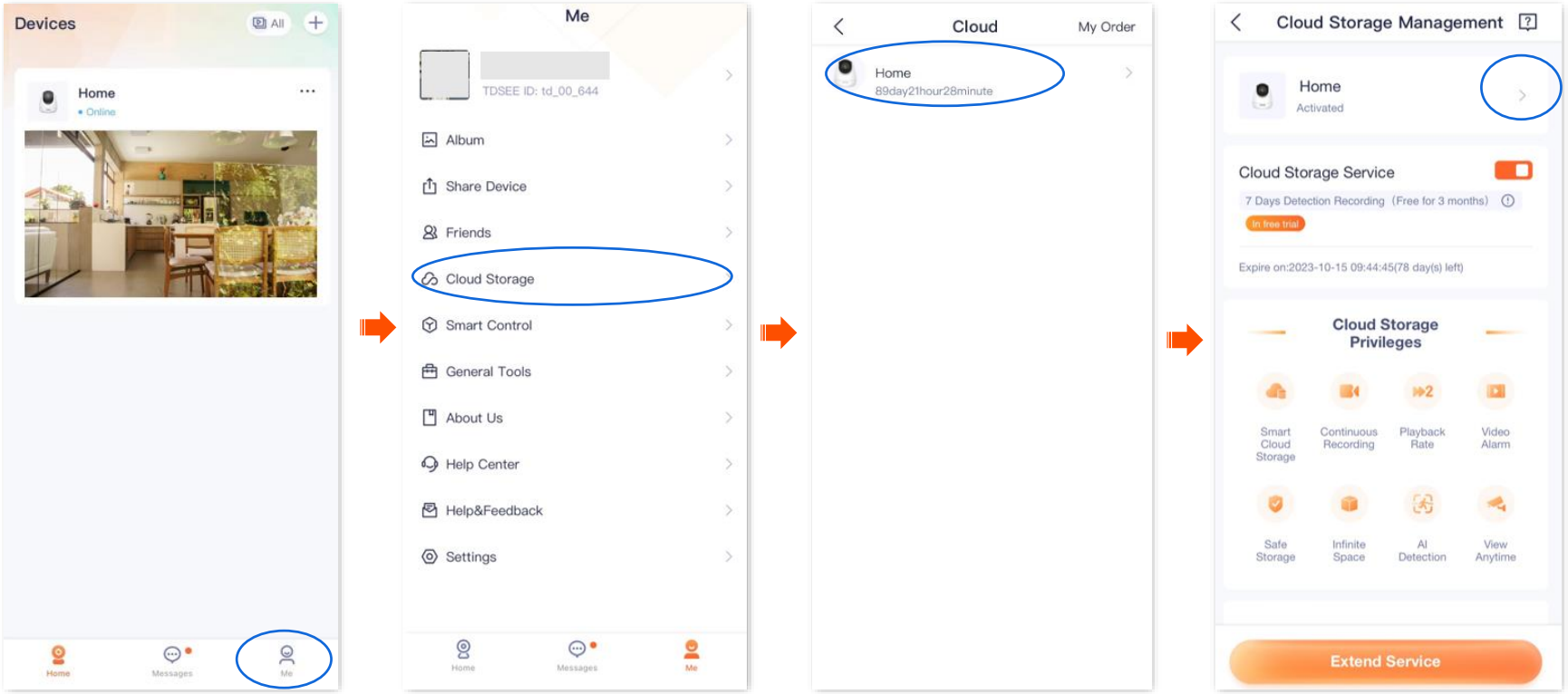


---End

Method 2

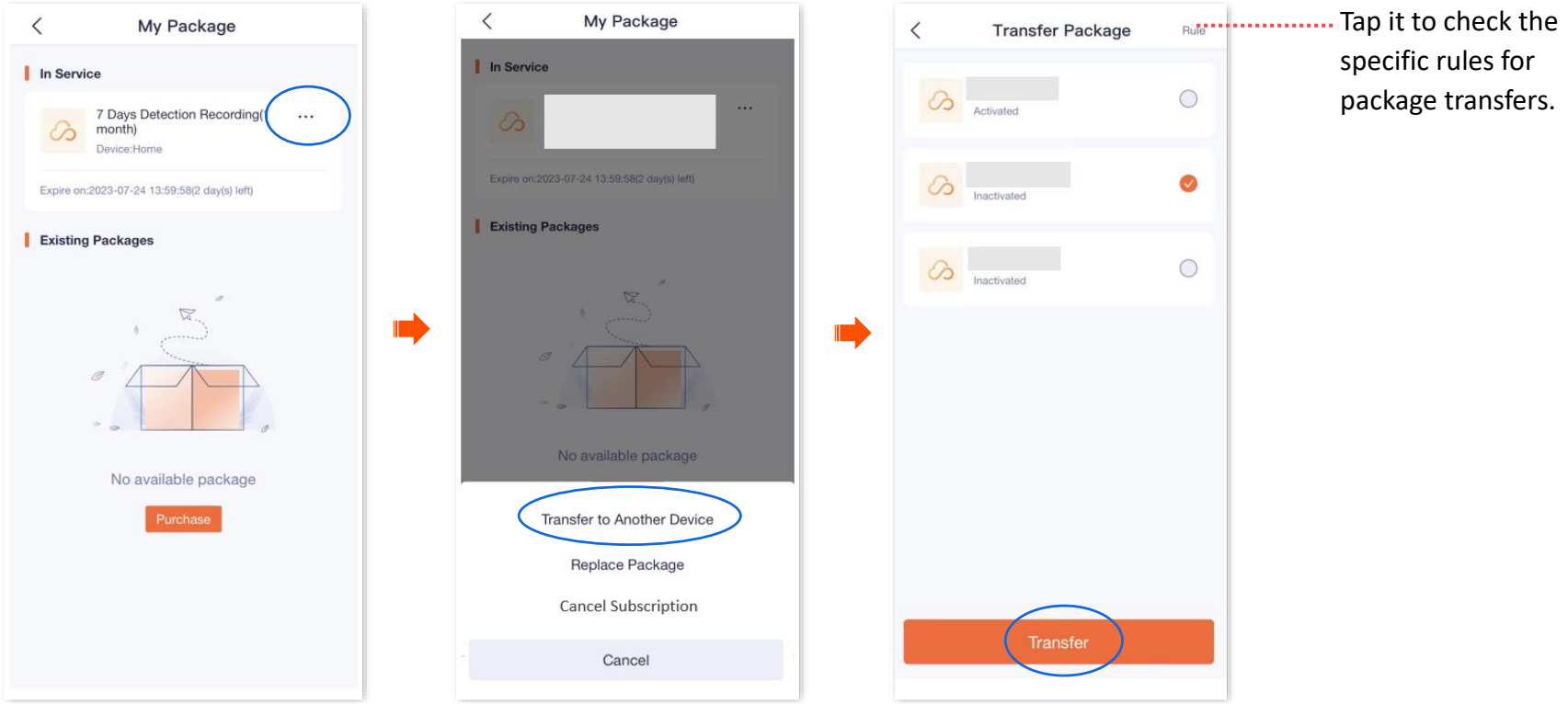
Step 1 Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.

Step 2 Select a device on which you want to transfer the cloud storage service, which is **Home** in this example. Tap > on the right of the camera **Home.**



Step 3 Find the package to be transferred on **My Package** page, tap ••• on the right, and tap **Transfer to Another Device.**

Step 4 Select the camera that accepts the package transfer and tap **Transfer**. Read the prompt message, and tap **Confirm**.



---End

Replace the cloud storage service package

If you purchase multiple (⩾2) standard paid packages for a single camera, you can replace the package in effect for another package.

TIP

Free trial packages and preferential packages cannot be transferred.

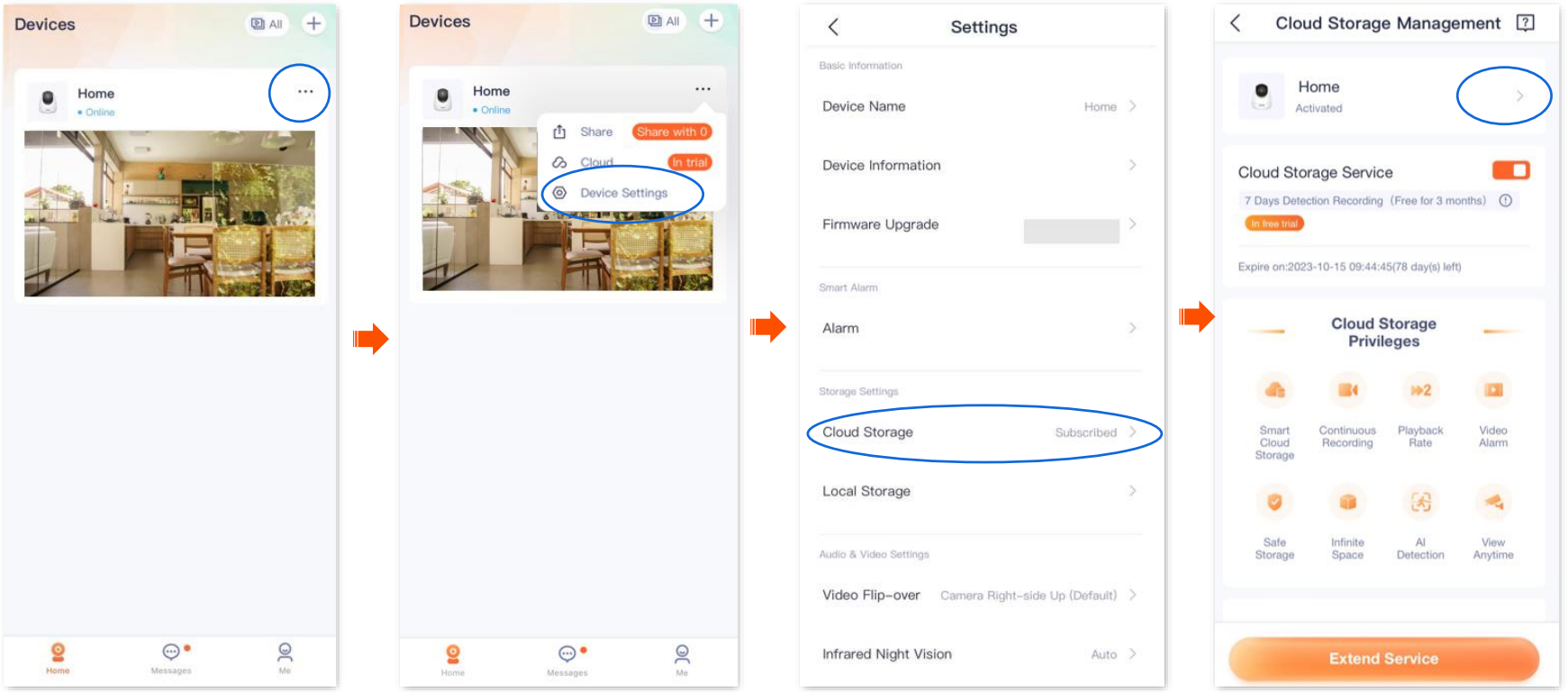
The cloud storage package can be replaced only once every day.

Method 1

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

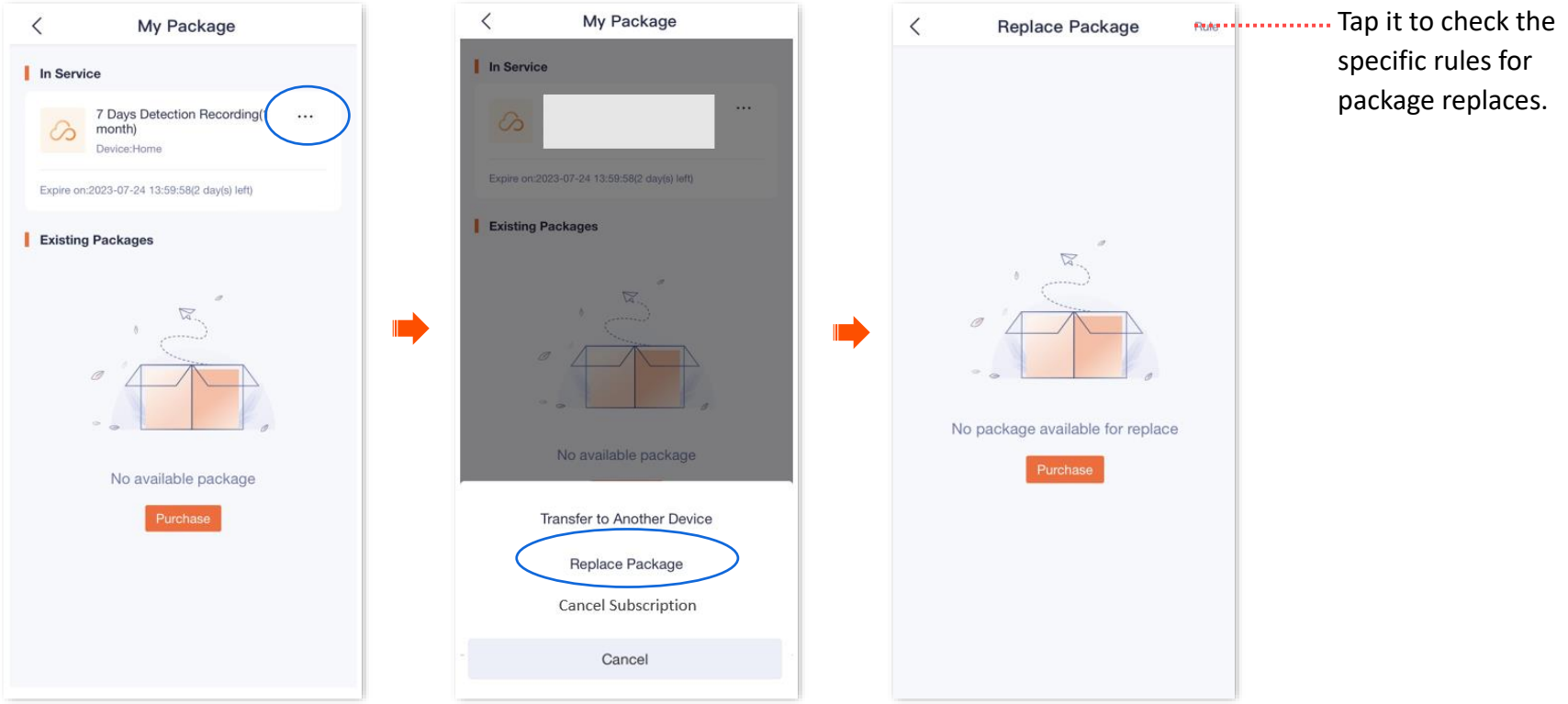
- Method 1: Find the camera you want to replace the cloud storage service on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to replace the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Cloud Storage**, and tap › on the right of the camera **Home**.


Devices
All
Home
Online
Share
Share with 0
Cloud
In trial
Device Settings
Settings
Basic Information
Device Name
Home
Device Information
Firmware Upgrade
Smart Alarm
Alarm
Storage Settings
Cloud Storage
Subscribed
Local Storage
Audio & Video Settings
Video Flip-over
Camera Right-side Up (Default)
Infrared Night Vision
Auto
Cloud Storage Management
Home
Activated
Cloud Storage Service
7 Days Detection Recording (Free for 3 months)
In free trial
Expire on:2023-10-15 09:44:45(78 day(s) left)
Cloud Storage Privileges
Smart Cloud Storage
Continuous Recording
Playback Rate
Video Alarm
Safe Storage
Infinite Space
AI Detection
View Anytime
Extend Service

Step 3 Find the package to be replaced on **My Package** page, tap ••• on the right, and tap **Replace Package.**

Step 4 Select the package to be replaced and tap **Replace**.

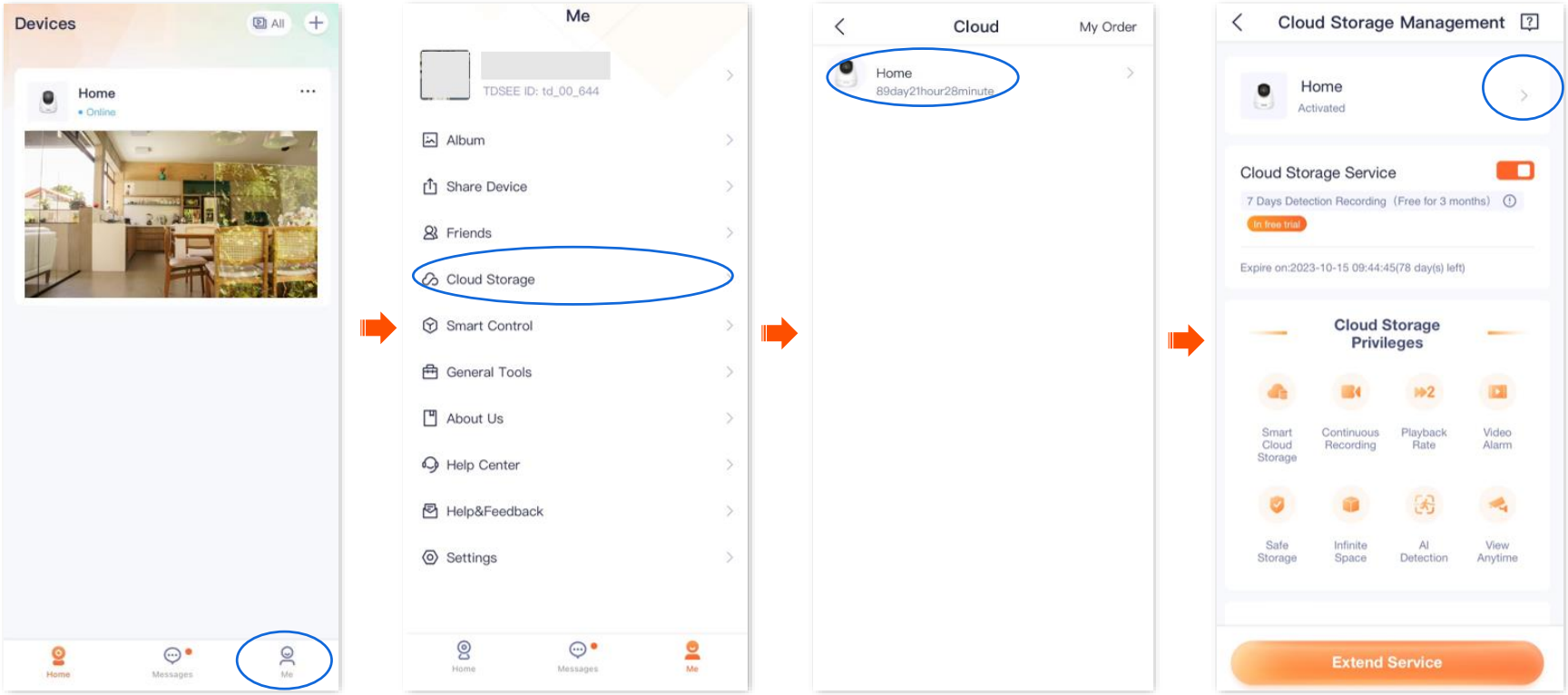


---End

Method 2

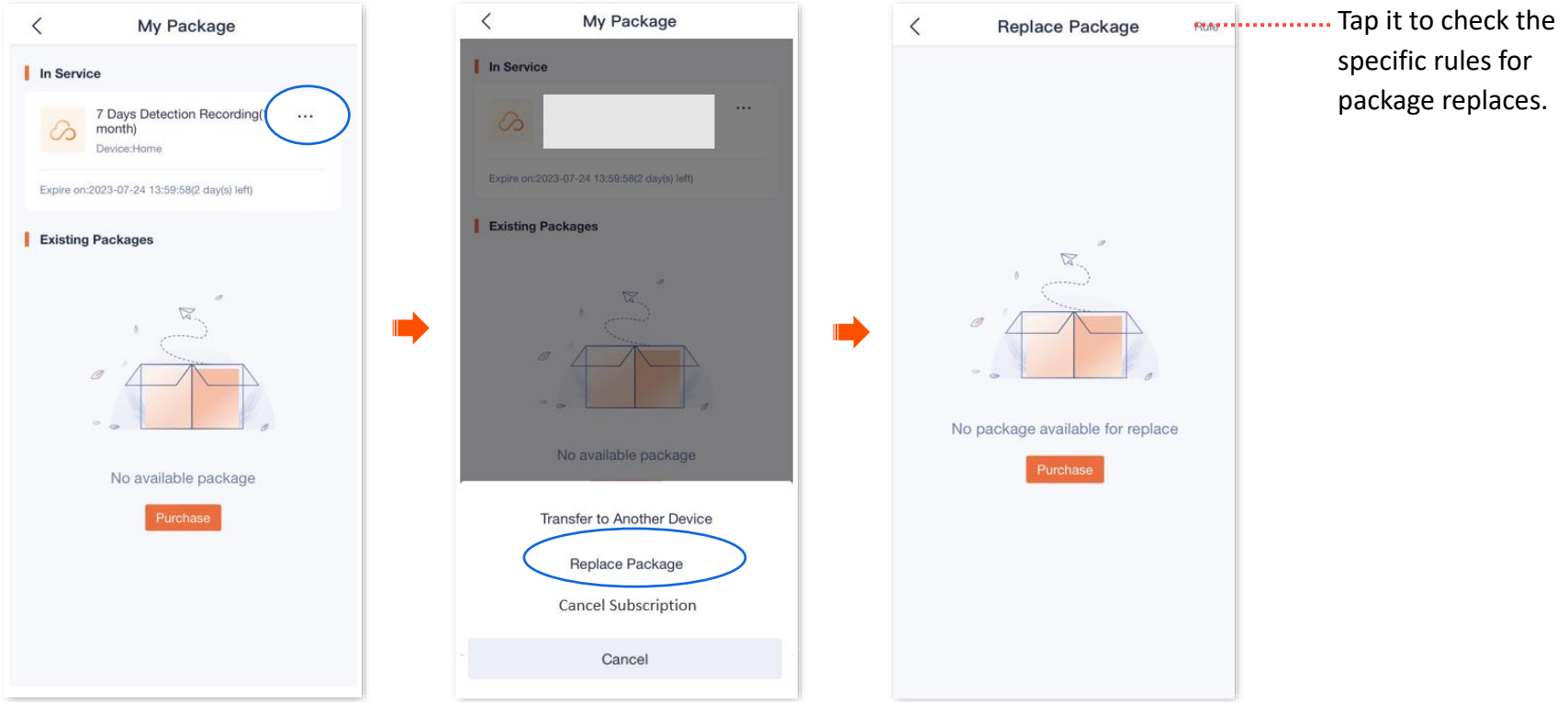
Step 1 Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.

Step 2 Select a device on which you want to replace the cloud storage service, which is **Home** in this example. Tap > on the right of the camera **Home.**



Step 3 Find the package to be replaced on **My Package** page, tap ••• on the right, and tap **Replace Package.**

Step 4 Select the package to be replaced and tap **Replace**.



---End

Cancel the subscription package

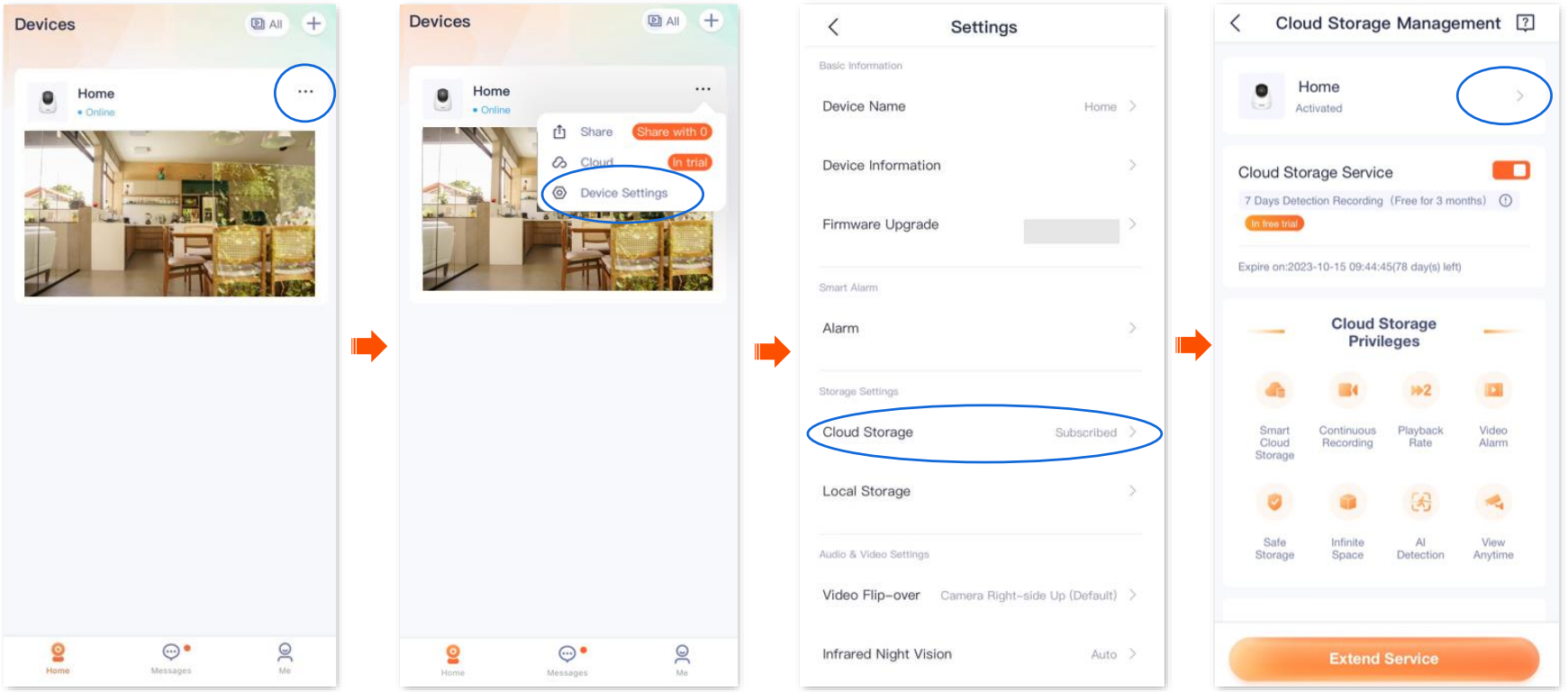
Subscription packages: Packages that renew automatically. This type of package will be automatically renewed upon expiration. You can also cancel the automatic renewal at any time, after cancellation, no further deduction will be made upon expiration.

Method 1

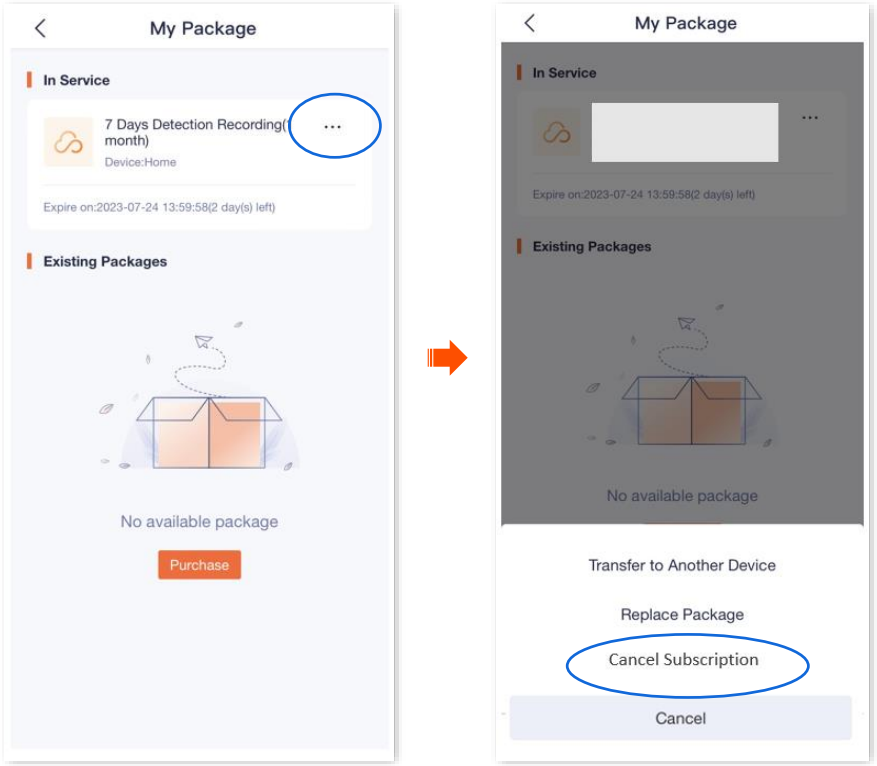
Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to cancel the cloud storage service on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to cancel the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Cloud Storage**, and tap › on the right of the camera **Home**.


Devices
All
Home
Online
Home
Messages
Me
Share
Share with 0
Cloud
In trial
Device Settings
Settings
Basic Information
Device Name
Home
Device Information
Firmware Upgrade
Smart Alarm
Alarm
Storage Settings
Cloud Storage
Subscribed
Local Storage
Audio & Video Settings
Video Flip-over
Camera Right-side Up (Default)
Infrared Night Vision
Auto
Cloud Storage Management
Home
Activated
Cloud Storage Service
7 Days Detection Recording (Free for 3 months)
In free trial
Expire on:2023-10-15 09:44:45(78 day(s) left)
Cloud Storage Privileges
Smart Cloud Storage
Continuous Recording
Playback Rate
Video Alarm
Safe Storage
Infinite Space
AI Detection
View Anytime
Extend Service

Step 3 Find the package to be cancelled on **My Package** page, tap ••• on the right, and tap **Cancel Subscription.** Read the prompt message, and tap **Confirm**.

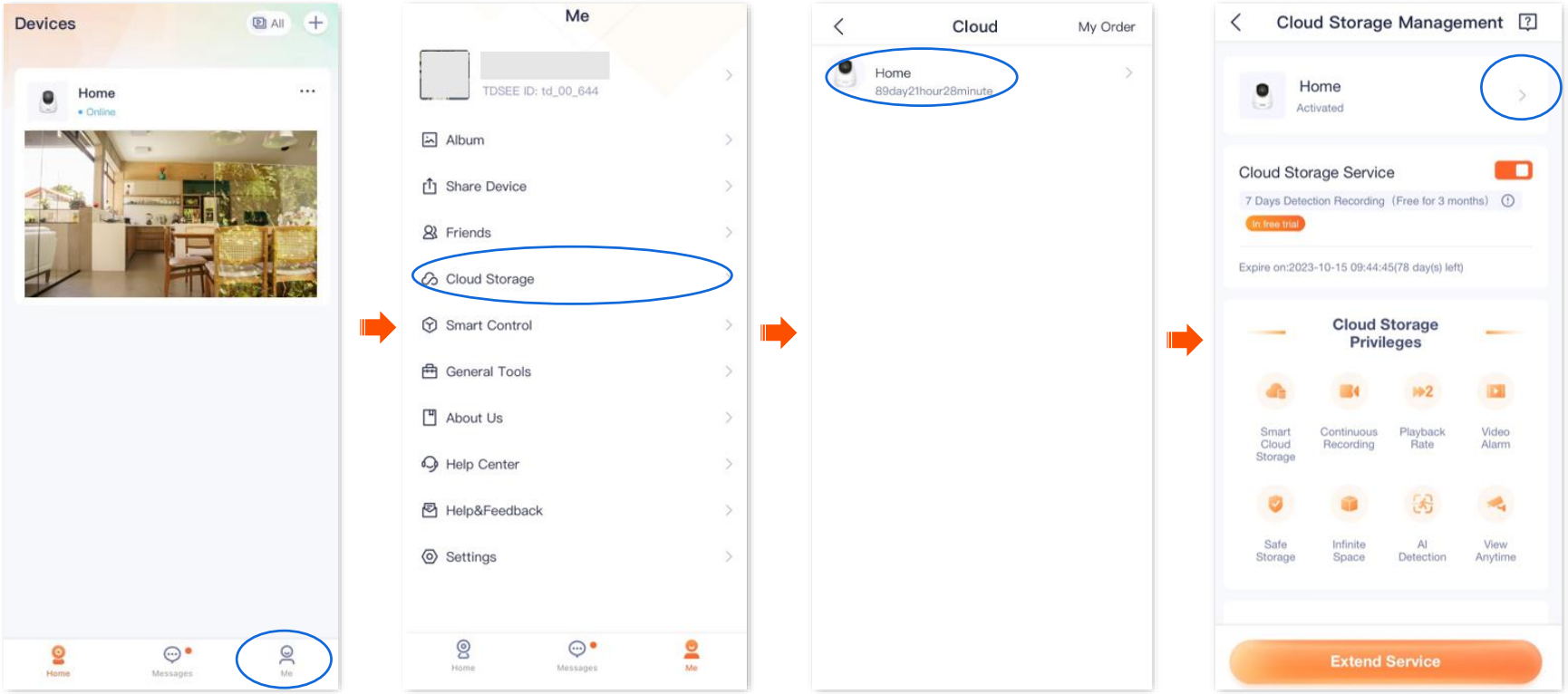


---End

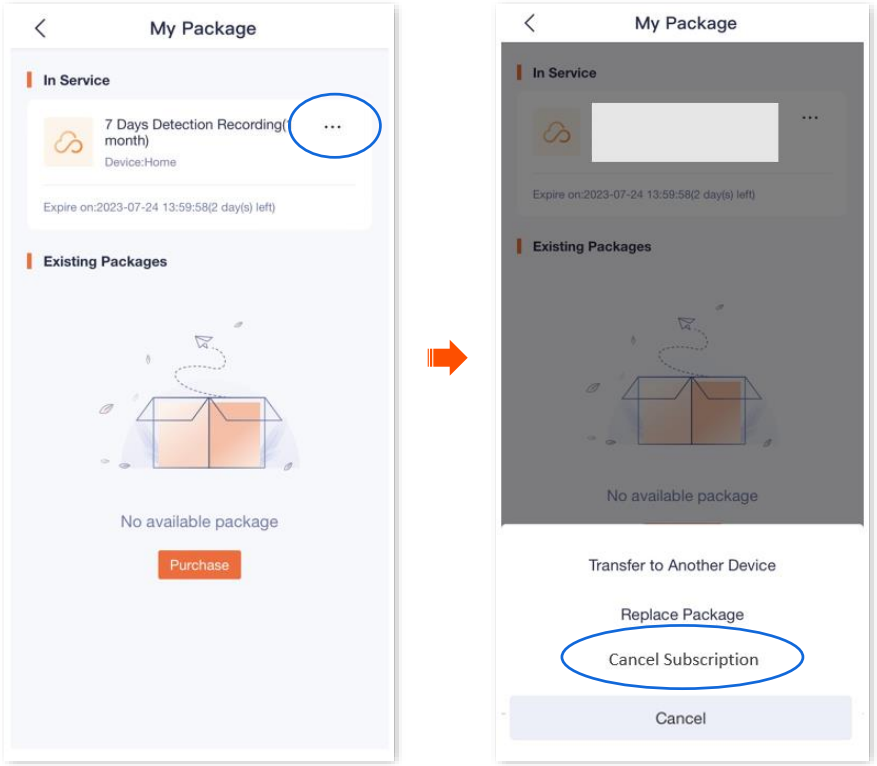
Method 2

Step 1 Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.

Step 2 Select a device on which you want to cancel the cloud storage service, which is **Home** in this example. Tap > on the right of the camera **Home.**



Step 3 Find the package to be cancelled on **My Package** page, tap ••• on the right, and tap **Cancel Subscription.** Read the prompt message, and tap **Confirm**.



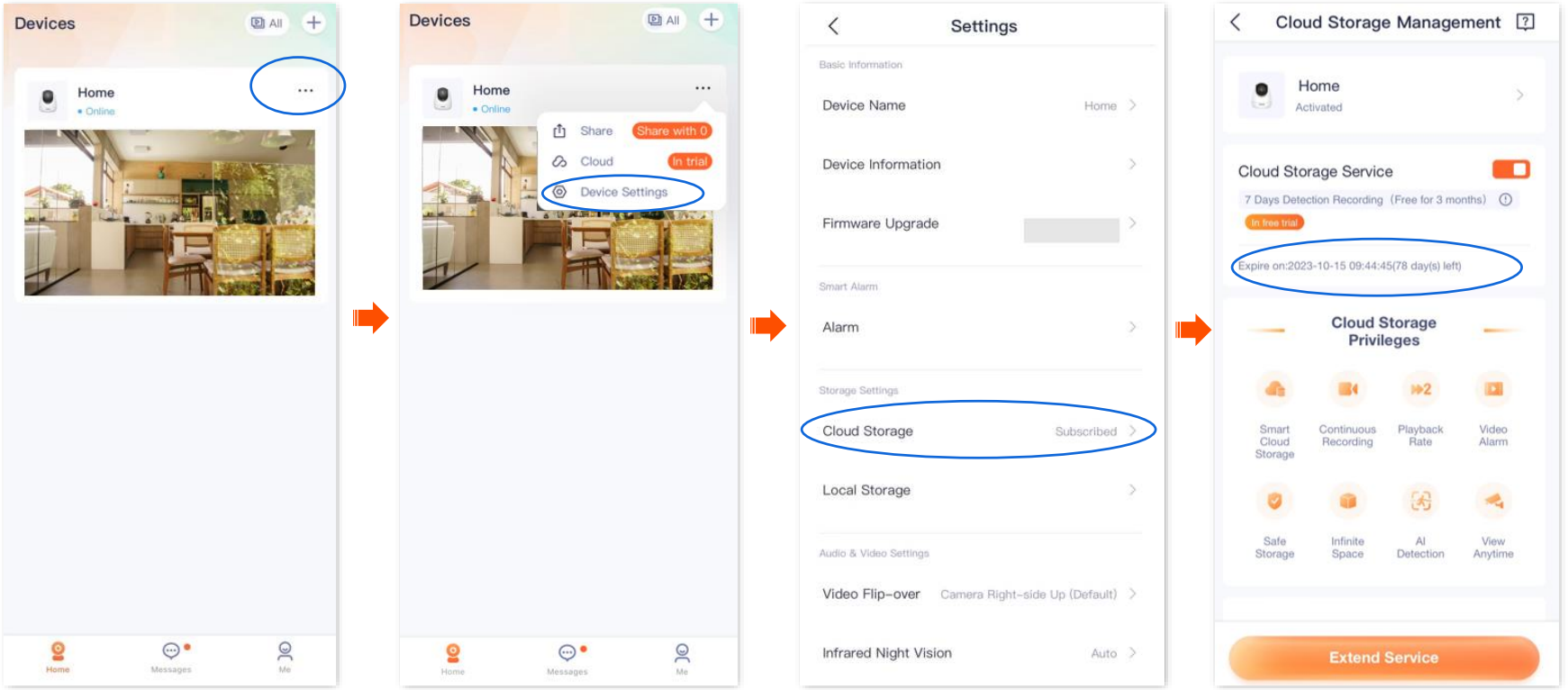
---End

Check remaining time of cloud storage

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to check the remaining time of the cloud storage on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to check the remaining time of the cloud storage on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Cloud Storage** to check remaining time of cloud storage service.



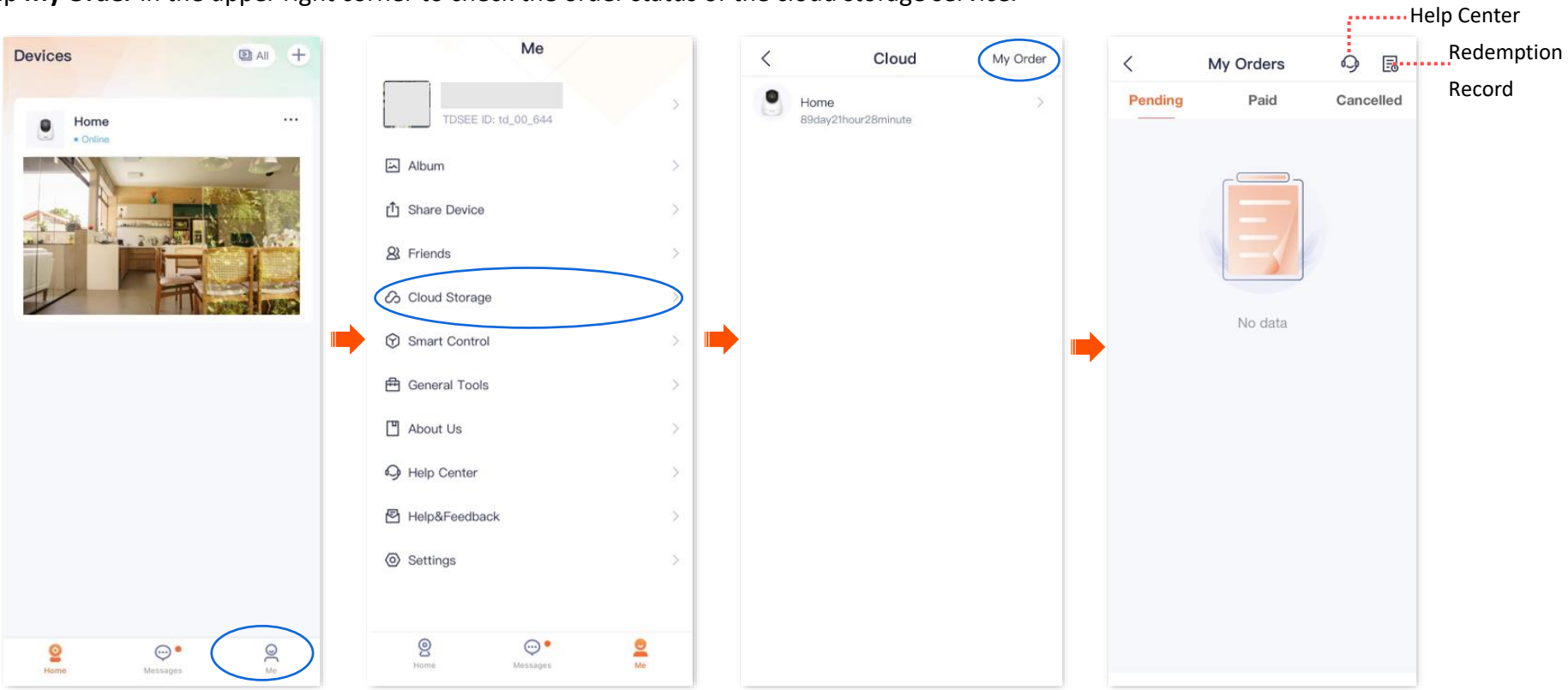
---End

Check/Modify/Cancel my order

You can check the order status of the cloud storage service, including pending payment orders, paid orders and cancelled orders.

Step 1 Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.

Step 2 Tap **My Order** in the upper right corner to check the order status of the cloud storage service.



----End

Micro SD card recording storage

Use Micro SD card for the first time

Tenda camera supports storage recordings on Micro SD card (self-prepared by users). After the camera successfully identifies the Micro SD card, it will automatically start recording according to the recording mode.

TIP

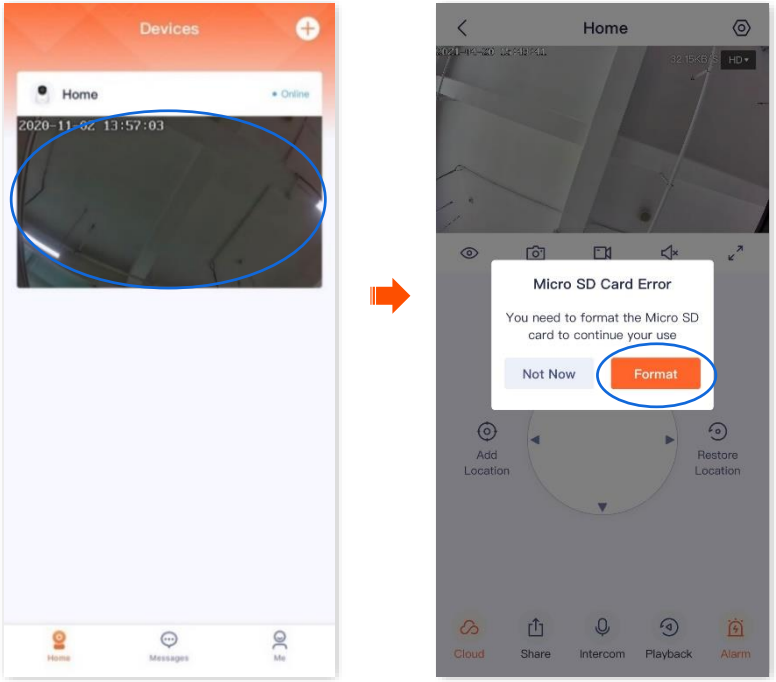
- Ensure that the storage capacity of the Micro SD card is 2 to 128 G, and the read and write speed is Class 10.
- Tenda camera supports recording via Micro SD card of FAT32, exFAT and NTFS formats.
- If the App prompts that the Micro SD card needs to be formatted, follow the on-screen instructions.

Step 1 Insert the Micro SD card in the slot of the camera (turn the lens upward, then you can see it).



Step 2 Log in to TDSEE App to check whether the Micro SD card can be identified normally.

Tap the camera on the homepage. If a window pops up **Micro SD Card Error**, it indicates that the current format of the Micro SD card does not meet the requirements. Format it according to the instructions.



TIP

If the formatting of the Micro SD card fails, try the following solutions:

- Power off the camera, unplug and insert the Micro SD card, then power on the camera again.
- You can find a professional to test or use MyDiskTest software to check whether the Micro SD card is normal.

Step 3 Set the recording mode of the Micro SD card. Refer to Micro SD card recording settings for detailed steps.

----End

Set Micro SD card recording mode

The **TDSEE** App with version 1.3.0 is used for illustrations here.

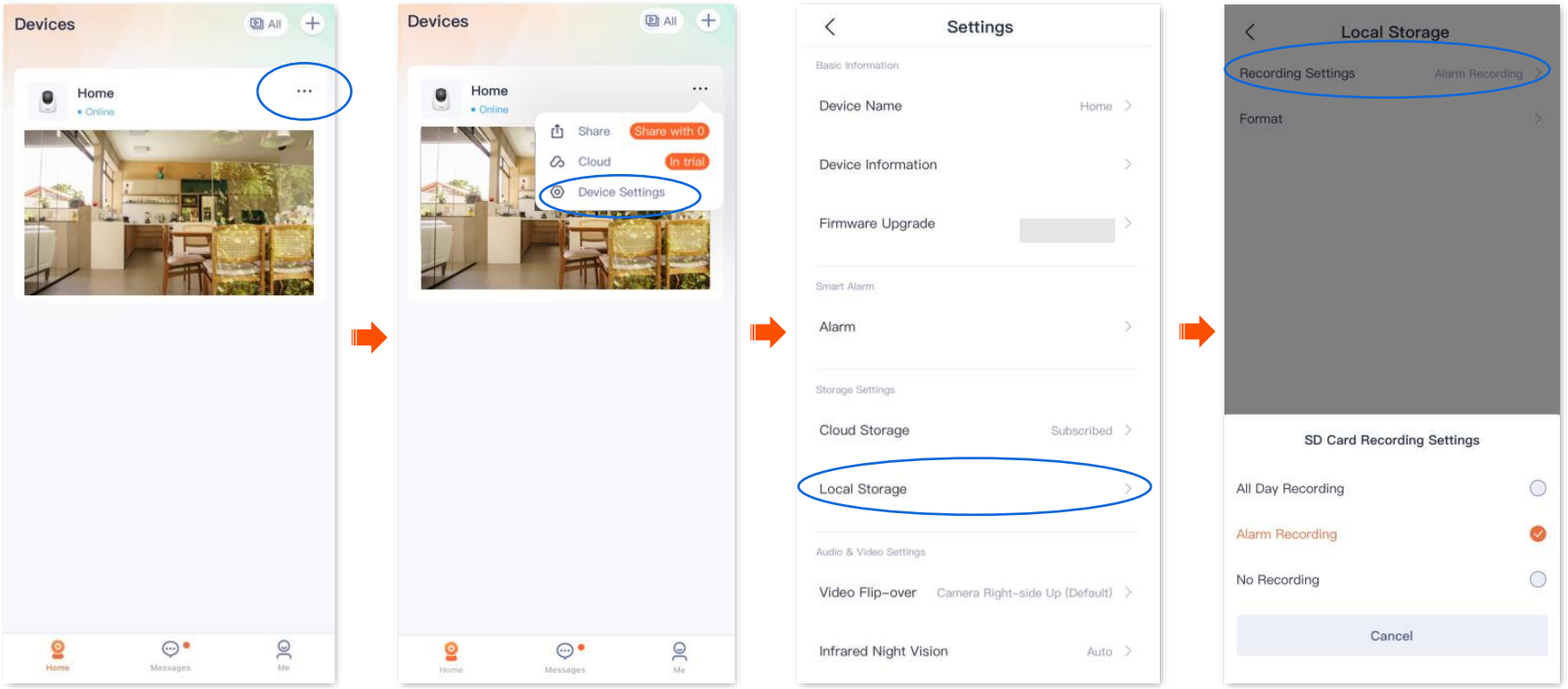
Tenda camera supports recording storage on Micro SD card (self-prepared). You can set the recording type of the Micro SD card here.
The types of Micro SD card recording are the following:

- All-day recording: 24 hours continuous recording.
- Alarm recording: The camera starts recording once the alarm is triggered.
- No recording: Not recording.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to set Micro SD card recording mode on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to set Micro SD card recording mode on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Navigate to **Local Storage > Recording Settings**, and select the recording mode as required.


Devices
All
Home
Online
Share
Share with 0
Cloud
In trial
Device Settings
Settings
Basic Information
Device Name
Home
Device Information
Firmware Upgrade
Smart Alarm
Alarm
Storage Settings
Cloud Storage
Subscribed
Local Storage
Audio & Video Settings
Video Flip-over
Camera Right-side Up (Default)
Infrared Night Vision
Auto
Local Storage
Recording Settings
Alarm Recording
Format
SD Card Recording Settings
All Day Recording
Alarm Recording
No Recording
Cancel
Home
Messages
Me

----End

Format Micro SD card

The **TDSEE** App with version 1.3.0 is used for illustrations here.

If the camera cannot identify the Micro SD card, or you want to clear the recording video of the Micro SD, you can format the Micro SD card.

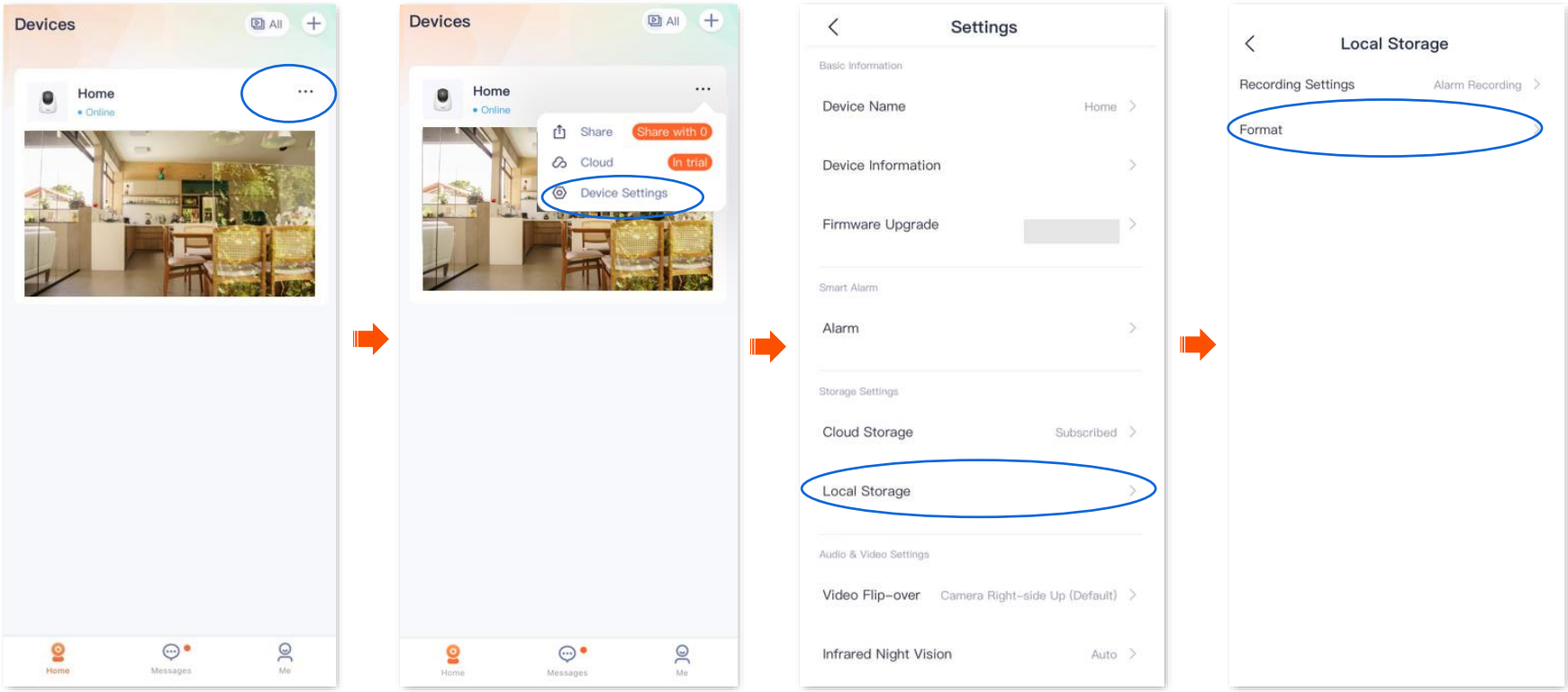
NOTE

Do not cut off the power of the camera during the formatting; otherwise, the Micro SD card may fail to format or even be damaged.

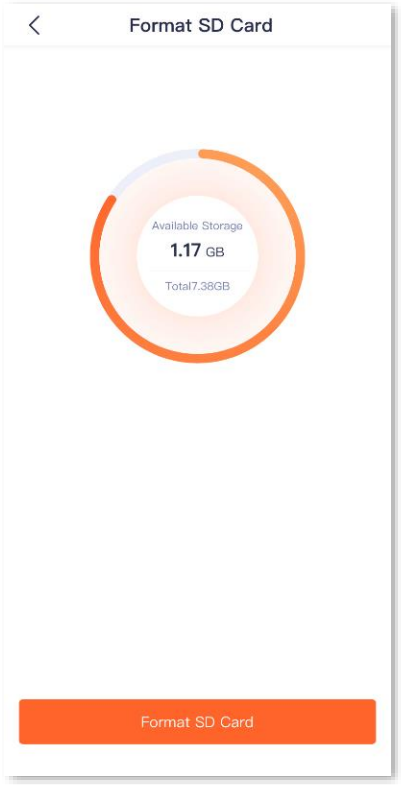
Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to format Micro SD card on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to format Micro SD card on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Navigate to **Local Storage** > **Format**.


Devices
All
Home
Online
Share
Share with 0
Cloud
In trial
Device Settings
Settings
Basic Information
Device Name
Home
Device Information
Firmware Upgrade
Smart Alarm
Alarm
Storage Settings
Cloud Storage
Subscribed
Local Storage
Audio & Video Settings
Video Flip-over
Camera Right-side Up (Default)
Infrared Night Vision
Auto
Local Storage
Recording Settings
Alarm Recording
Format
Home
Messages
Me

Step 3 Tap **Format SD Card**.



----End

TIP

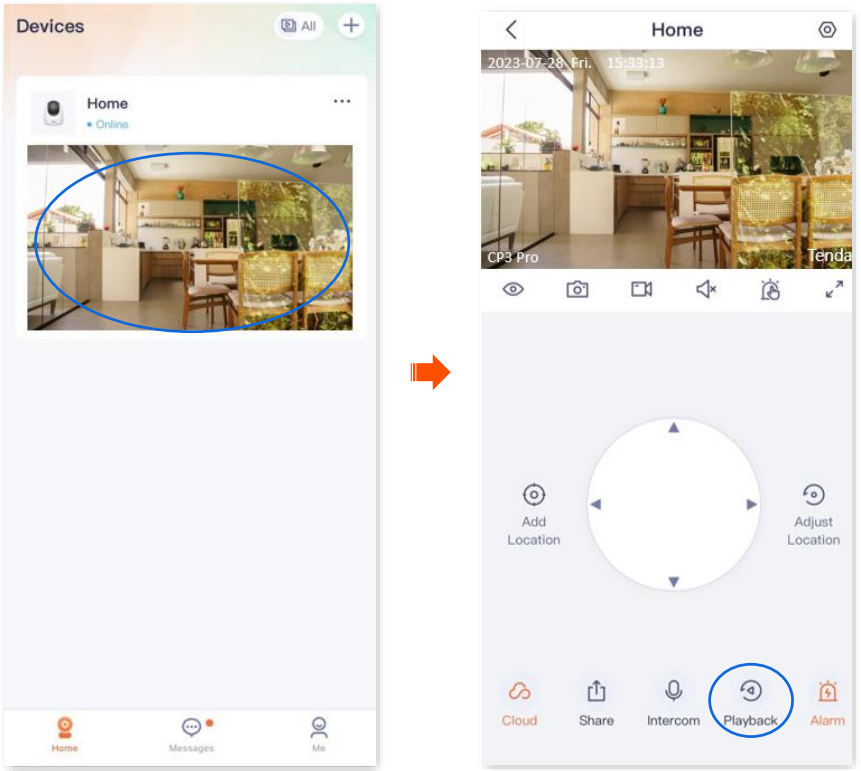
If the formatting of the Micro SD card fails, try the following solutions:

- Cut off the power of the camera, unplug and insert the Micro SD card, then power on the camera again.
- You can find a professional to test or use MyDiskTest software to check whether the Micro SD card is normal.

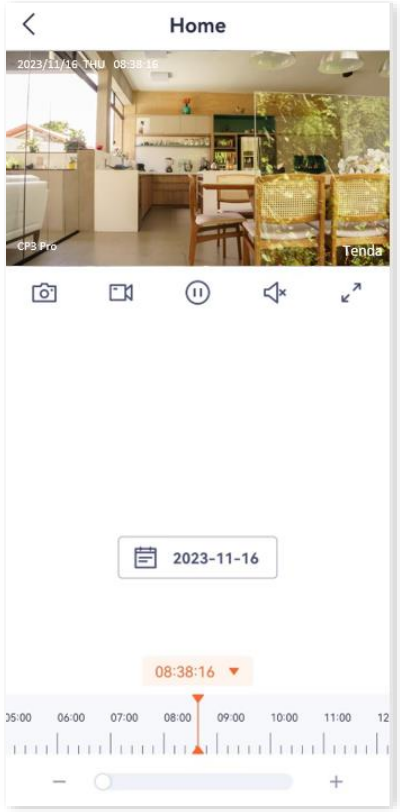
Check or edit the Micro SD card video

The **TDSEE** App with version 1.5.0 is used for illustrations here.

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Playback** in the lower right corner.



Step 2 You can check and edit the video according to the actual conditions.



----End

Parameter description

Parameter	Description
	Screenshots. Tap it to save the screenshot of the current monitoring image to TDSEE Album.
	Recordings. Tap it to start recording, and tap it again to stop recording. Successful recordings are automatically saved to TDSEE Album.
	Tap it to pause or play the video.
	Tap it to disable or enable the camera audio.
	Tap it to view the image in full screen.
Recording video timeline	Orange means detection recording. Blue means all day recording. Gray means no recording. TIP You can choose a specific date above the timeline, slide the timeline left or right to choose a specific period, and adjust the scale of the timeline below the timeline.

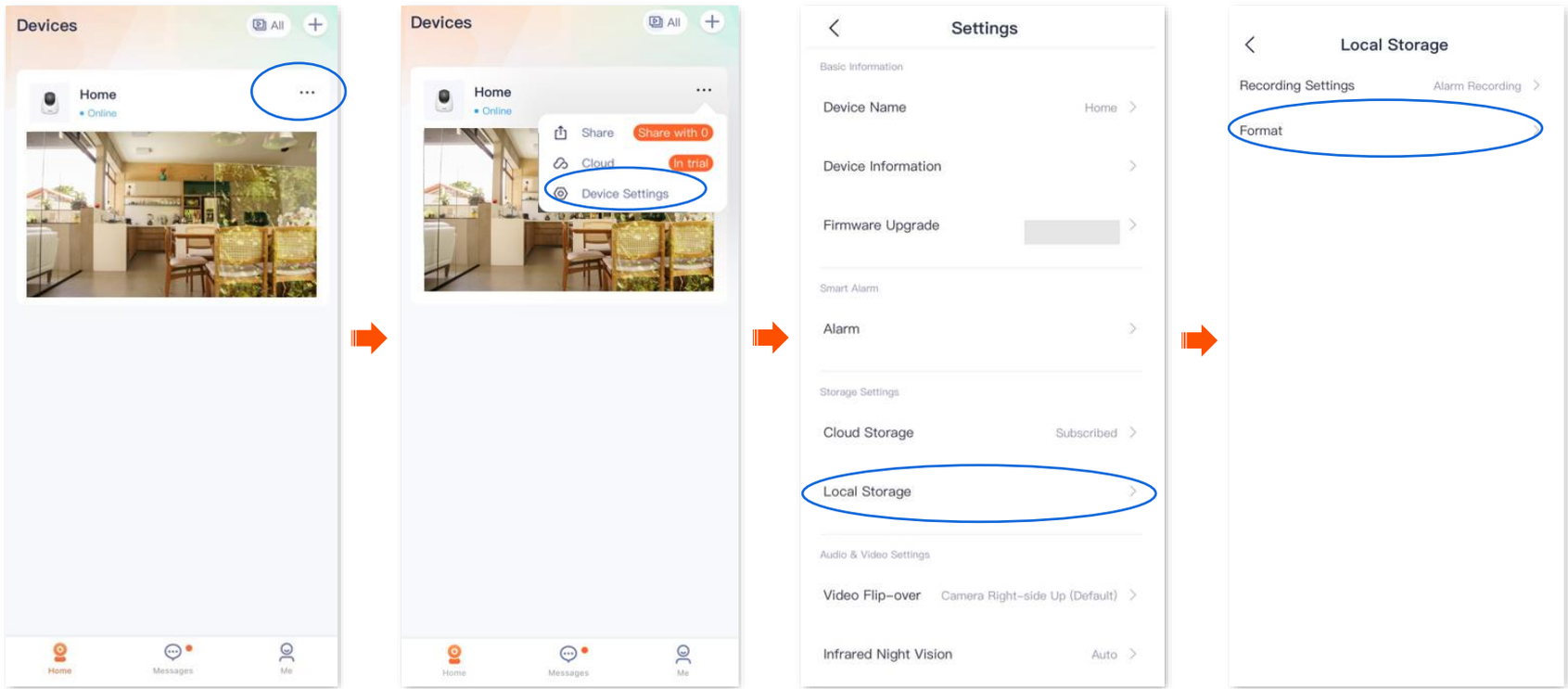
Check Micro SD card available storage

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

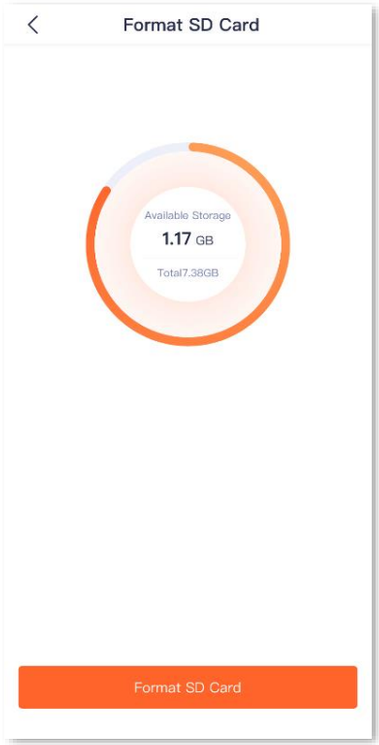
- Method 1: Find the camera you want to check Micro SD card available storage on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to check Micro SD card available storage on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Navigate to **Local Storage** > **Format**.



---End

You can check the available storage of the Micro SD card.

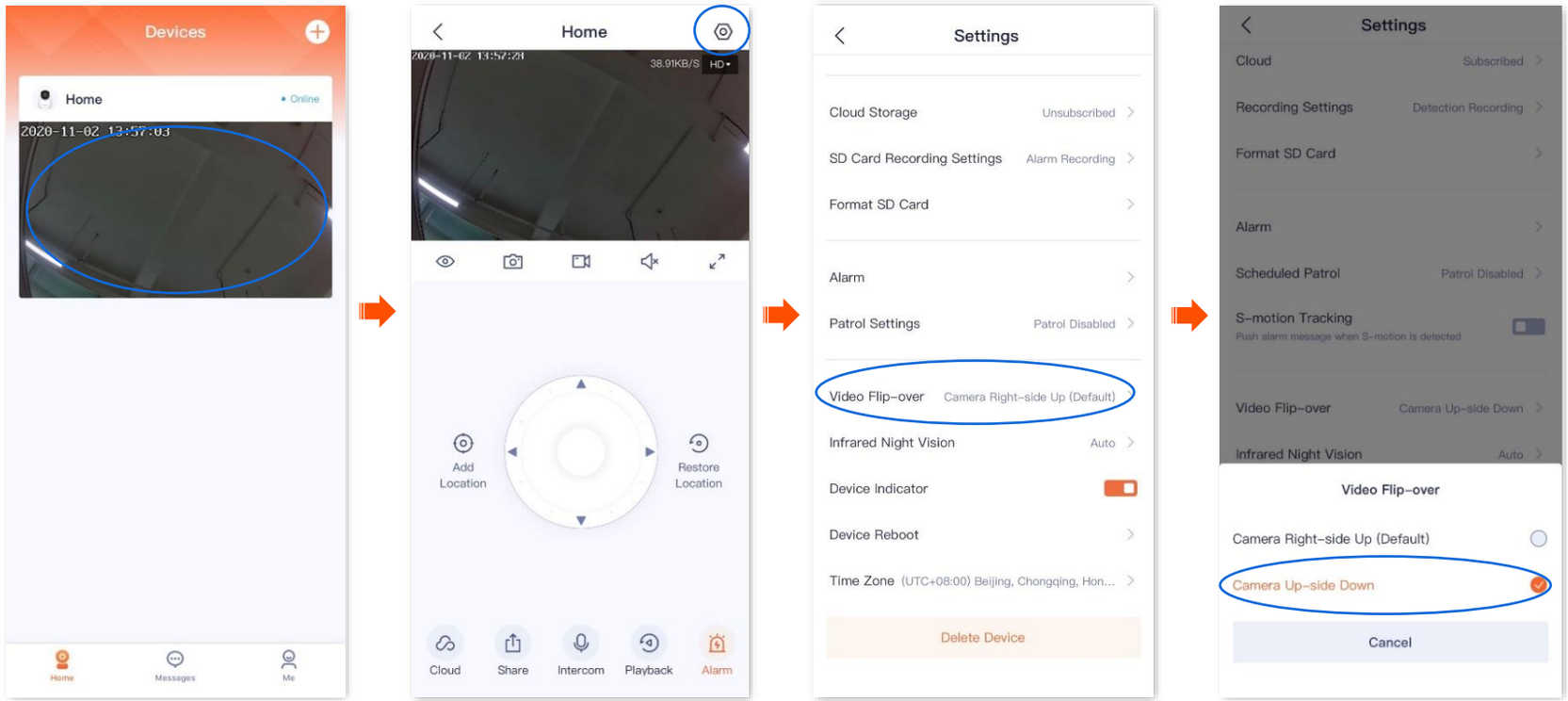

Format SD Card
Available Storage
1.17 GB
Total7.38GB
Format SD Card

Set up video flip-over

If the camera installation method is ceiling mounting, to facilitate monitoring, you need to set the direction to **Camera Up-side Down.**

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap ⚙ in the upper right corner.

Step 2 Scroll down to the bottom of the page, tap **Video Flip-over**, and select **Camera Up-side Down**.



----End

Set up night vision mode

It is applicable for the full-color version camera. CT6 is used as an example for illustrations.

You can set the monitoring mode of the camera at night. In a dark environment without visible light or with weak light, the camera turns on the fill light and infrared light according to the situation to ensure that it can monitor normally.

The full-color camera supports three night-vision modes: Smart mode, full-color mode, and black & white mode. The monitoring image effect and light status of the camera in each mode are shown below.

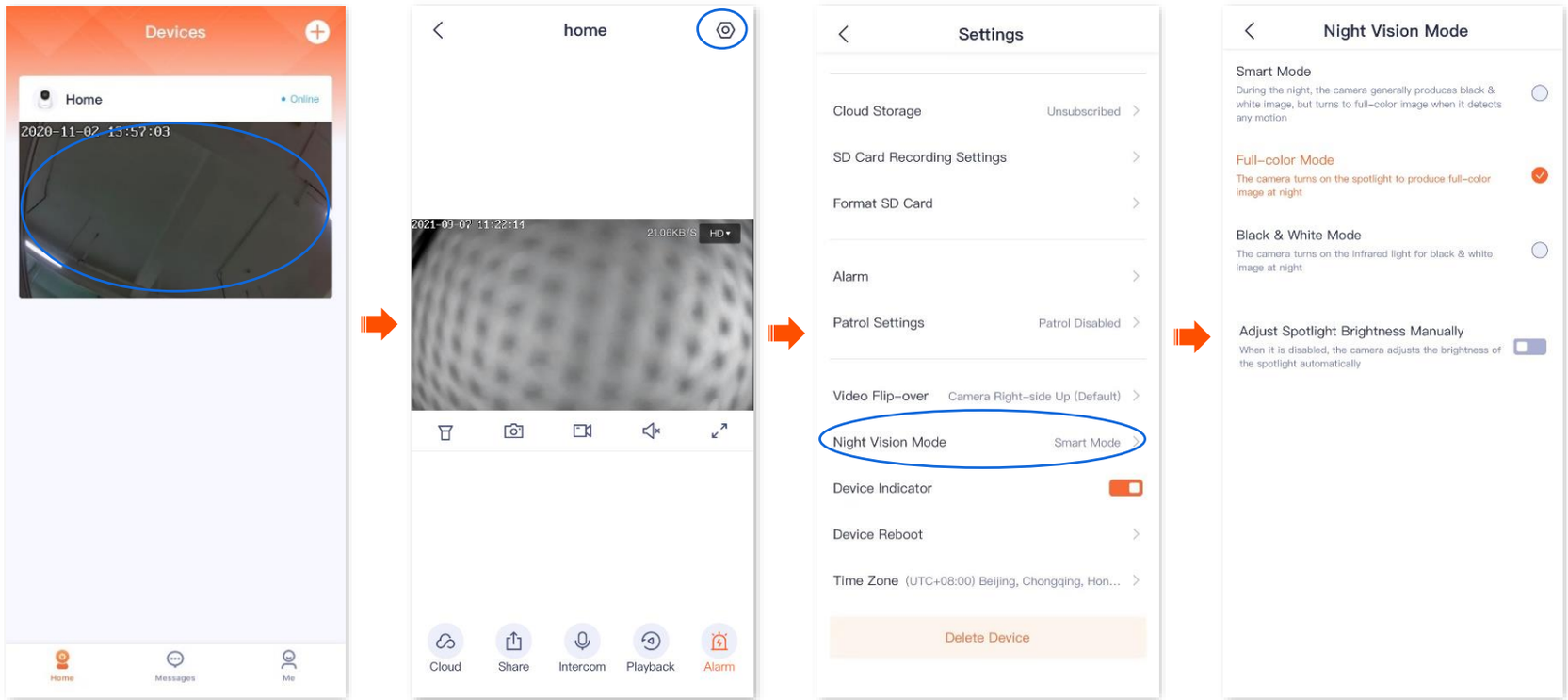
Night vision mode	Monitoring images at night
Smart mode	• When the camera does not detect an alarm, the monitoring image is black and white (IR lights are on while spotlights are off). • When the camera detects an alarm, the monitoring image is colorful (spotlights are solid on for fill light while IR lights are off).
Full-color mode	The monitoring image is always colorful (spotlights are always solid on to fill the light. IR lights are always off).
Black & white mode	• When the white flashlight function is enabled: The monitoring image is always black and white (IR lights are always on), and when the camera detects an alarm, the spotlights flash (to alarm). • When the white flashlight function is disabled: The monitoring image is always black and white (IR lights are always on while spotlights are always off)

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap ⚙ in the upper right corner.

Step 2 Scroll down to the bottom of the page, find and tap **Night Vision Mode**. Select the mode according to the actual conditions.

NOTE

If you manually turn on the fill light, the monitoring image will be colorful no matter which mode the camera works in.



----End

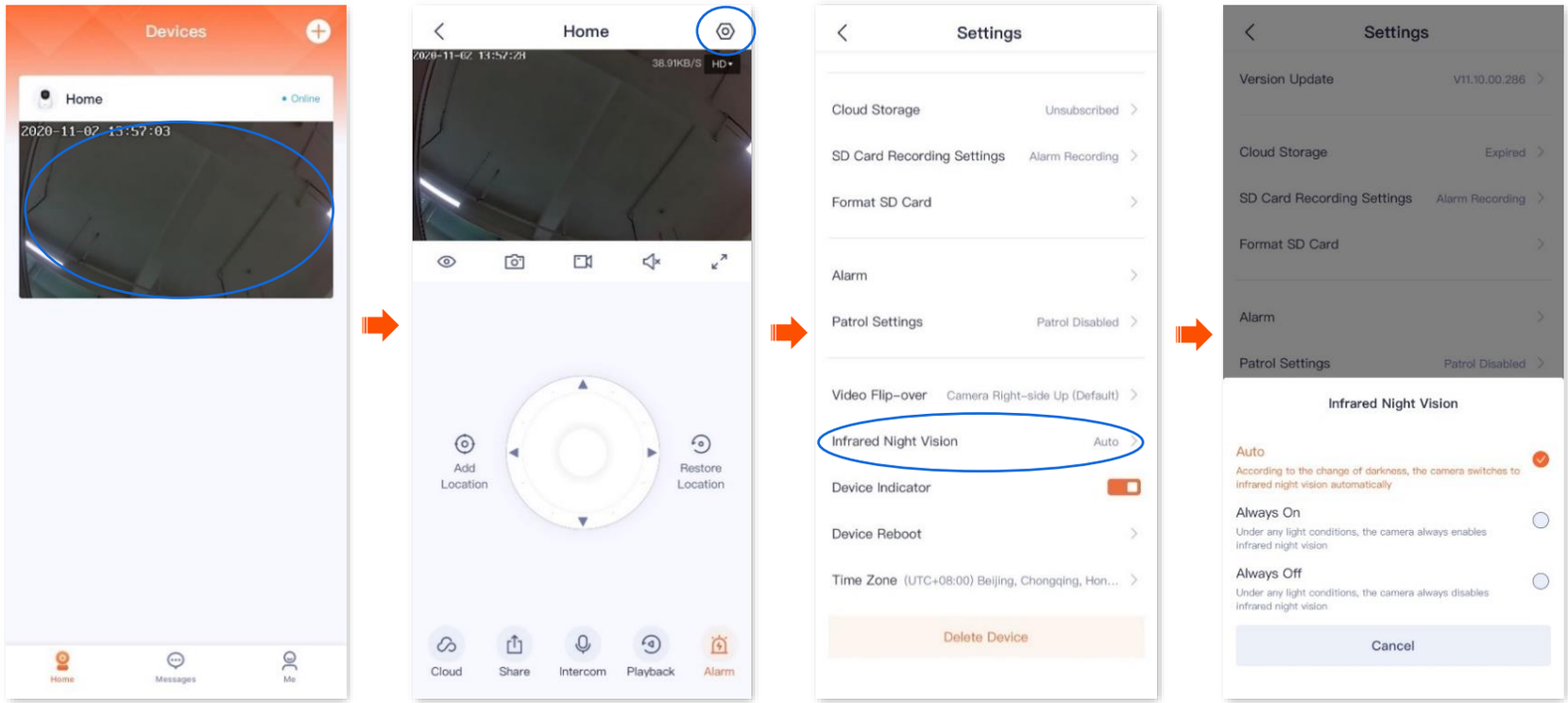
Set up infrared night vision

It applies to the infrared version camera. CP6 is used as an example for illustrations.

Infrared night vision indicates that in a dark environment without visible light or with weak light, the camera turns on the infrared light to ensure that the camera can monitor normally, and the image is black and white.

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap ⚙ in the upper right corner.

Step 2 Scroll down to the bottom of the page, find and tap **Infrared Night Vision**. Select the mode according to the actual conditions.



----End

Parameter description

Infrared night vision	IR light status & Monitoring image
Auto	According to the brightness change of ambient light, the camera turns on or off the infrared night vision automatically to adjust the color of the monitoring image. • If the brightness is strong enough, the monitoring image is colorful (IR lights are off). • If there is no light or weak light, the monitoring image is black and white (IR lights are on).
Always on	The camera always enables infrared night vision, and the monitoring image is black and white.
Always off	The camera always disables infrared night vision. • If the brightness is strong enough, the monitoring image is colorful. • If there is no light or weak light, the camera cannot monitor normally.

Enable WDR mode (Example: CH7-WCA)

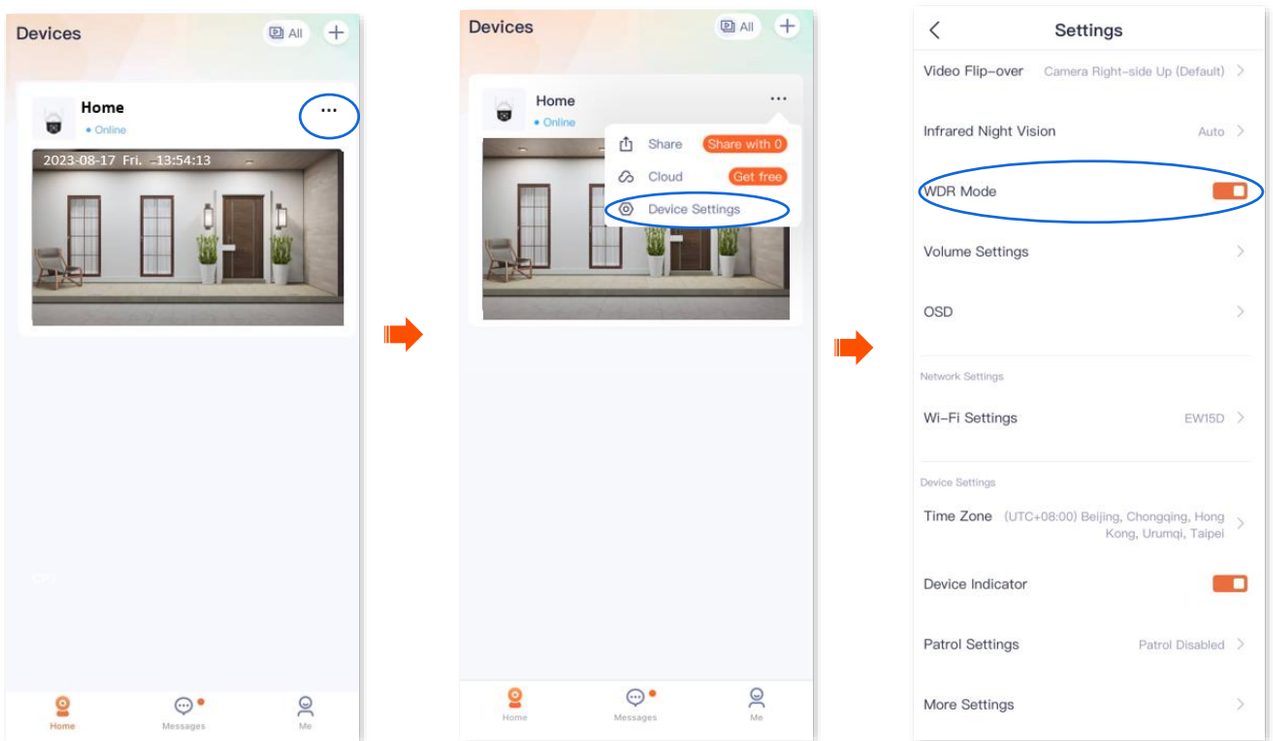
The **TDSEE** App with version 1.3.0 is used for illustrations here.

In backlight mode, the monitoring image of the camera may be uneven. After the WDR Mode is enabled, the system will automatically adjust the brightness of the dark and bright areas in the image to make the image clearer.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to enable WDR mode on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to enable WDR mode on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Image Settings**, and enable **WDR Mode**.



---End

Set up OSD (Example: CH7-WCA)

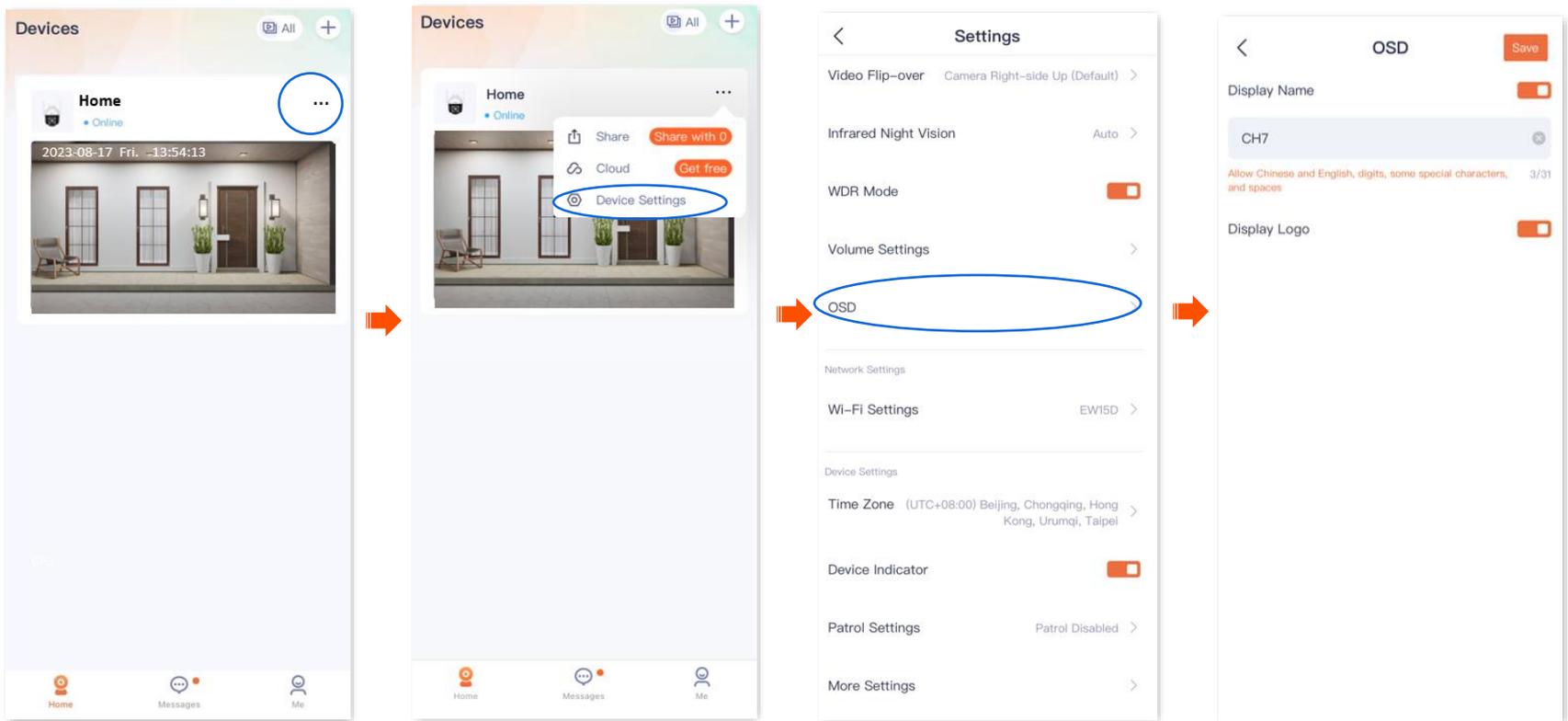
The **TDSEE** App with version 1.3.0 is used for illustrations here.

After an OSD is set, you can see the camera name and Tenda logo in the monitoring image, which can enhance product publicity and visibility.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to set up OSD on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to set up OSD on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **OSD**, and set the camera name and display the Tenda logo as required.



---End

Modify encoding format(Example: CP3 Pro)

The **TDSEE** App with version 1.5.0 is used for illustrations here.

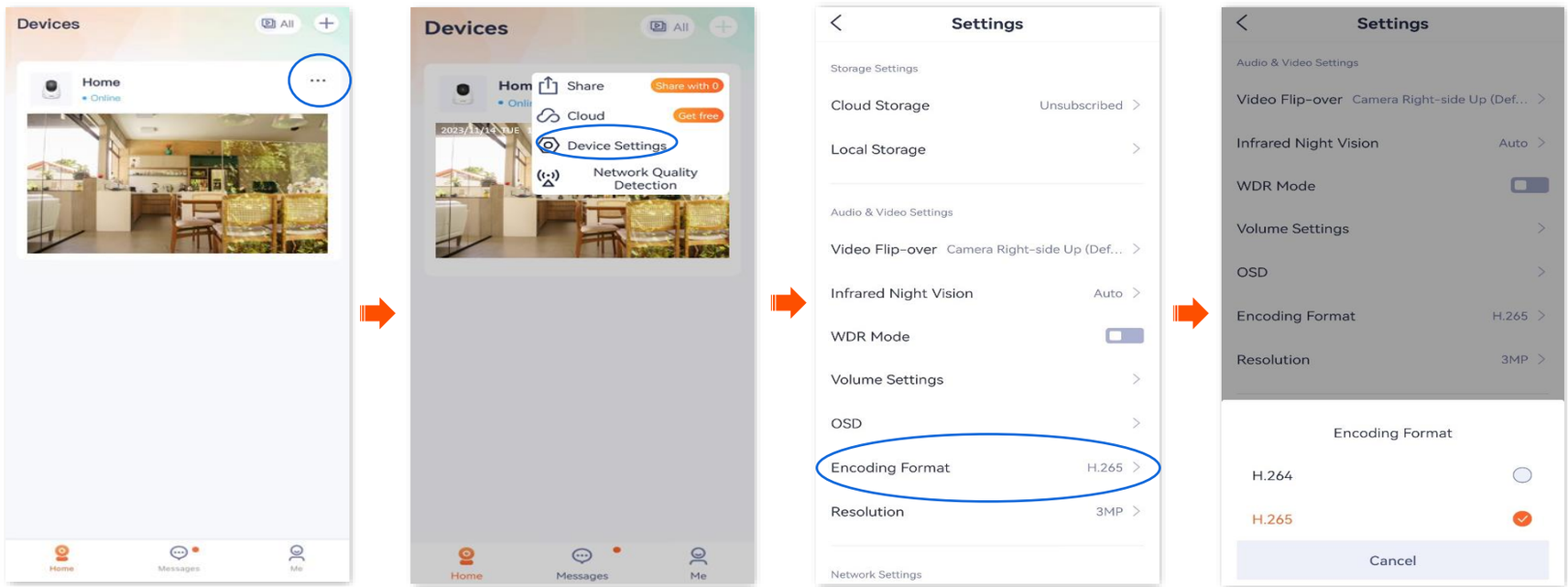
Some cameras support the following two video encoding formats, the default is H.265. Please modify it as required.

- H.264: A generation of highly compressed video codec standards after MPEG4, which improves compression efficiency under the same video quality.
- H.265: A generation of video coding standards after H.264, which improves the bit stream, coding quality, and delay to optimize encoding and save more bandwidth and capacity under the same video quality

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to modify video encoding format on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to modify video encoding format on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Modify the relevant parameters as required.



---End

Modify image resolution(Example: CP3 Pro)

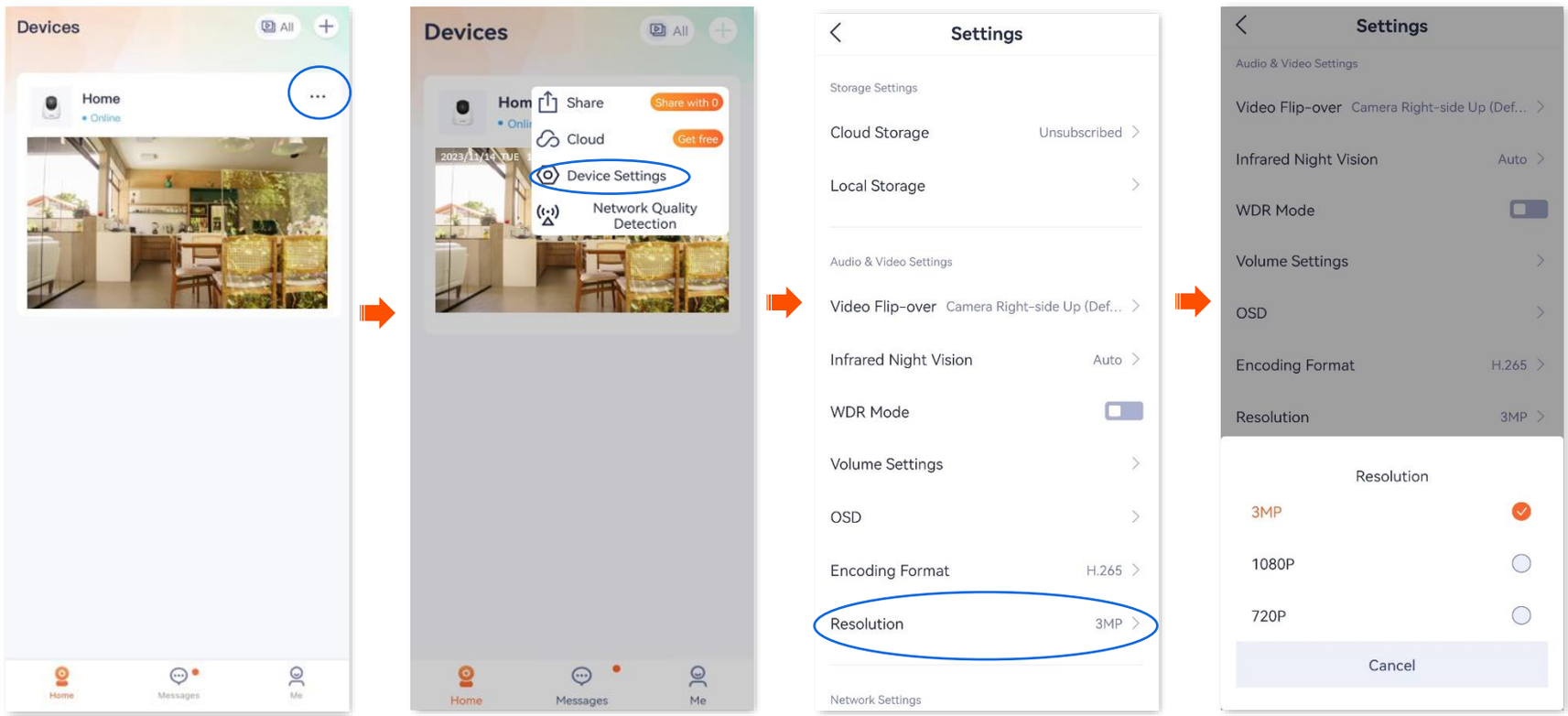
The **TDSEE** App with version 1.5.0 is used for illustrations here.

Resolution is the number of pixels contained in a frame of image. The higher the resolution, the clearer the image and the more obvious the detail.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to modify resolution on the homepage, which is **Home** in this example, tap ••• on the right corner , and tap **Device Settings**.
- Method 2: Find the camera you want to modify resolution on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Tap **Resolution**, and modify it as required.



---End

Modify the time zone

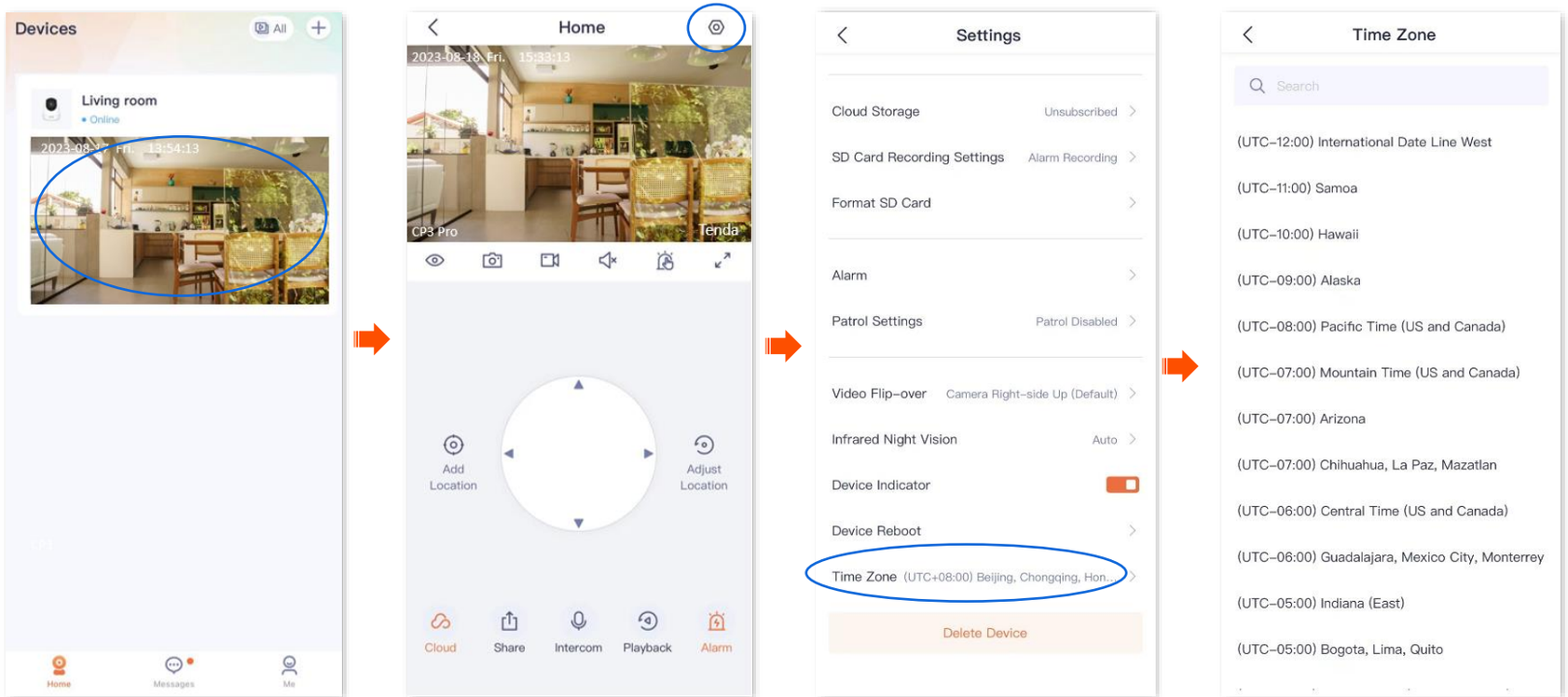
The **TDSEE** App with version 1.1.8 is used for illustrations here.

You can modify the time zone of the device here.

For time-based functions to take effect correctly, ensure that the time zone of your device is correct.

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap ⚙ in the upper right corner.

Step 2 Scroll down to the bottom of the page, tap **Time Zone**, and select a time zone according to the actual conditions.



----End

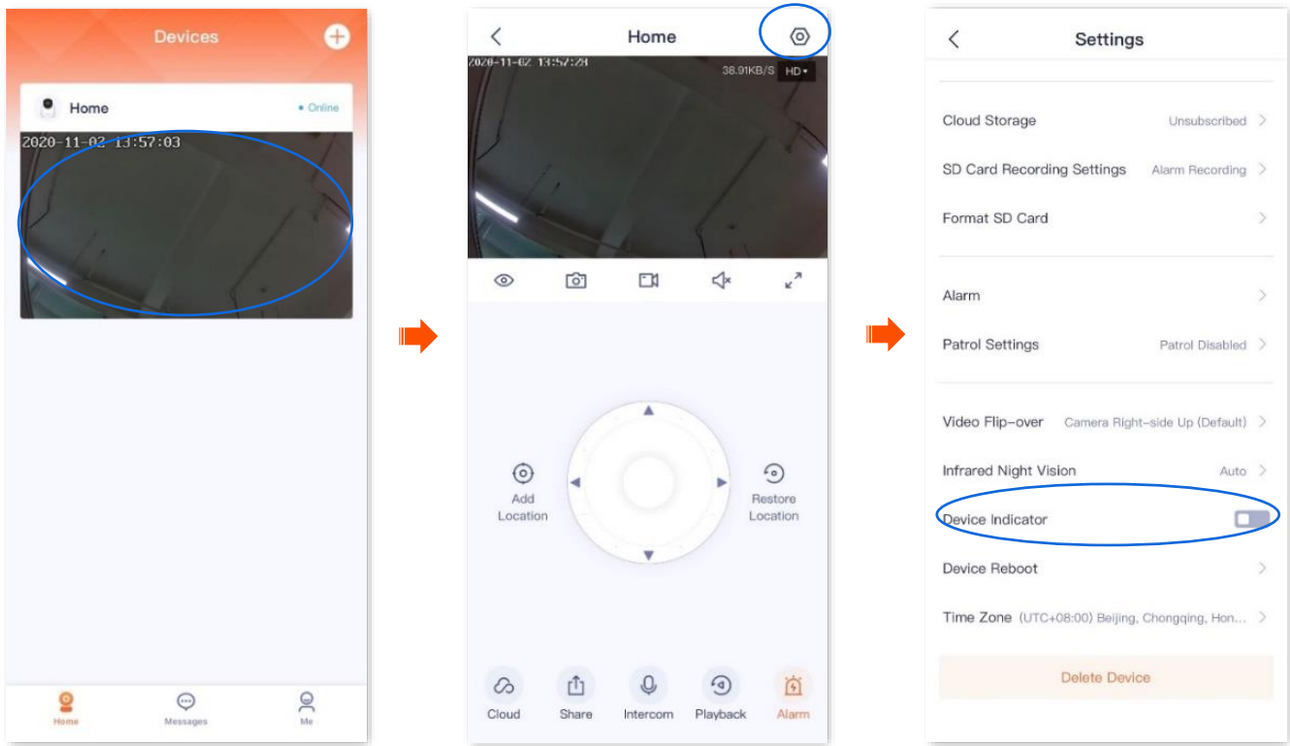
Turn off the LED indicator of the device

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap ⚙ in the upper right corner.

Step 2 Scroll down to the bottom of the page, find **Device Indicator** and disable it.

TIP

After the LED indicator of the device is turned off, you can turn on it again on this page.



----End

Patrol settings (Example: CH7-WCA)

The **TDSEE** App with version 1.1.11 is used for illustrations here.

Log in to the TDSEE App, tap the specific device on the homepage, tap in the upper right corner, then tap **Patrol Settings**.

You can set up patrol of the camera, including panoramic patrol and location patrol.

- Panoramic patrol: The camera performs 360° patrol of its surroundings.
- Location patrol: The camera patrols the location you specified. You need to add the location in Basic settings in advance.

Assume that you want to use the camera to monitor gate and garage area every 10 minutes at 9:00 to 20:00 from Monday to Friday.

Step 1 Add the camera patrol location.

1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example.

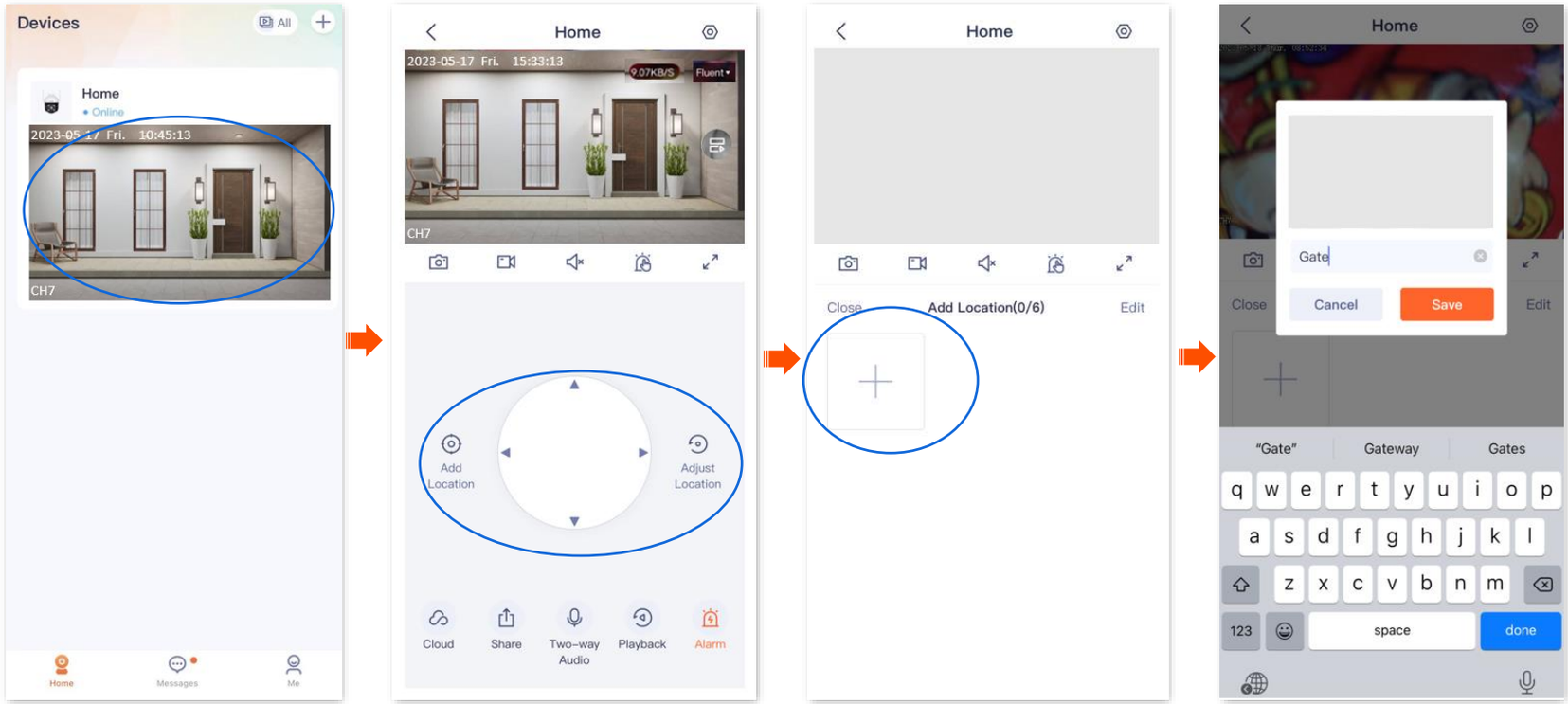
2 Tap to adjust the location you want to monitor, which is **Gate** in this example. Then tap **Add Location**.

3 Tap , personalize a name with location, which is **Gate** in this example, and tap **Save**.

TIP

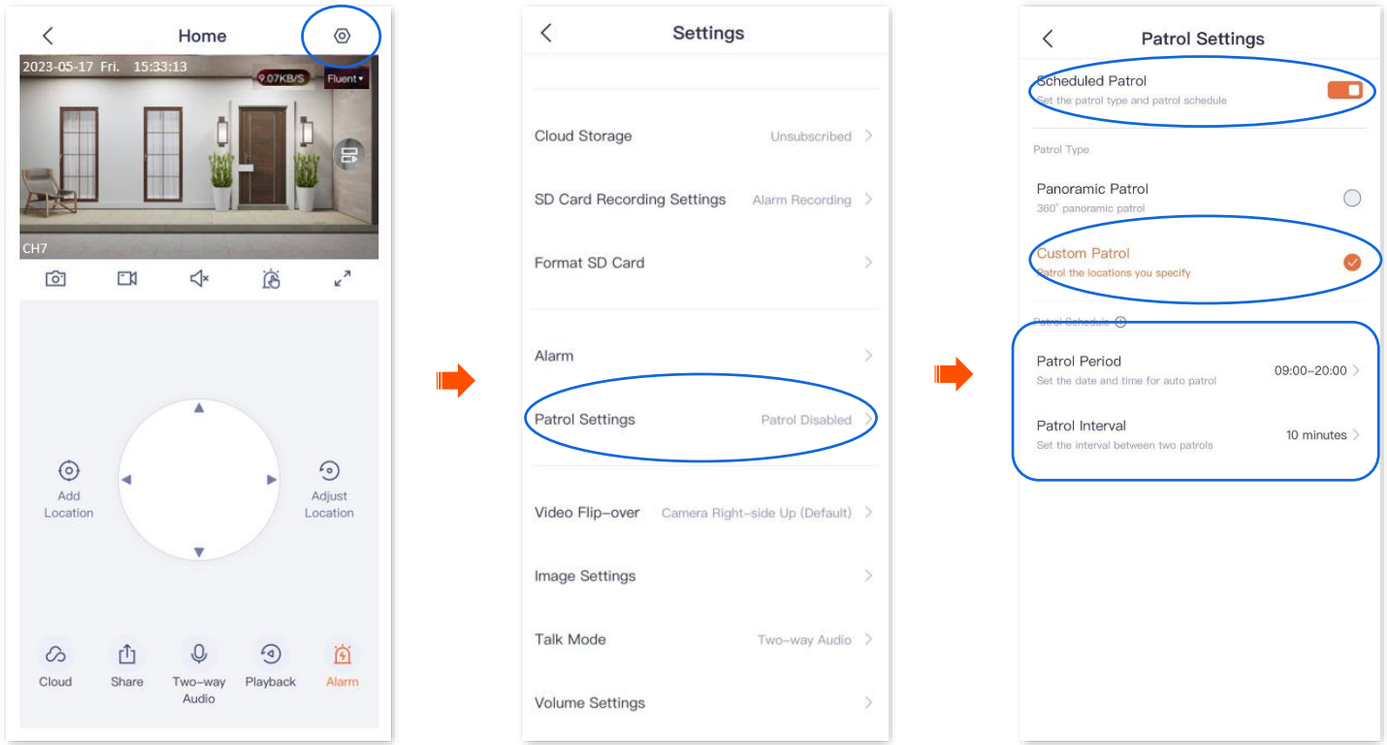
- If you want to delete the previously added location, tap **Edit**, select the location and tap **Delete**.
- The location added after the specified position patrol is enabled will be added to the camera during the next patrol.

4 Refer to substeps **2** to **3** to add the locations of the garage.



Step 2 Set a camera to patrol the gate and garage area every 10 minutes at 9:00 to 20:00 from Monday to Friday.

1. Enter the camera monitor page, tap ⬡ in the upper right corner, then tap **Patrol Settings**.
2. Enable the **Patrol Settings** function, and select **Custom Patrol**.
3. Set **Patrol Period** to **9:00-20:00** from Monday to Friday, and set **Patrol Interval** to **10 minutes**.


Home
2023-05-17 Fri. 15:33:13
0.07KB/S
Fluent
CH7
Add Location
Adjust Location
Cloud
Share
Two-way Audio
Playback
Alarm
Settings
Cloud Storage
Unsubscribed
SD Card Recording Settings
Alarm Recording
Format SD Card
Alarm
Patrol Settings
Patrol Disabled
Video Flip-over
Camera Right-side Up (Default)
Image Settings
Talk Mode
Two-way Audio
Volume Settings
Patrol Settings
Scheduled Patrol
Set the patrol type and patrol schedule
Patrol Type
Panoramic Patrol
360° panoramic patrol
Custom Patrol
Patrol the locations you specify
Patrol Schedule
Patrol Period
Set the date and time for auto patrol
09:00-20:00
Patrol Interval
Set the interval between two patrols
10 minutes

---End

Device reboot

The **TDSEE** App with version 1.3.0 is used for illustrations here.

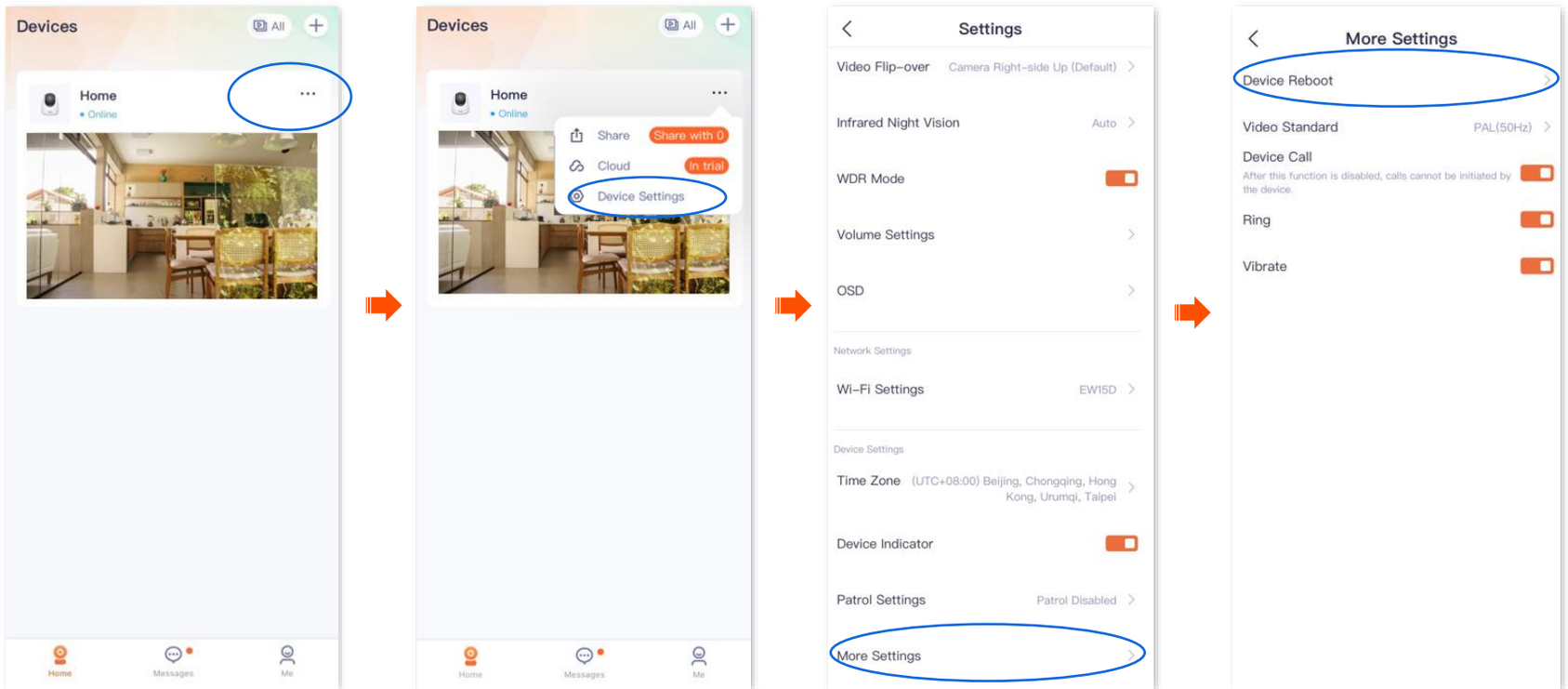
You can reboot the device on the **Settings** page. There are two methods to reboot the device: Reboot Now and Schedule Reboot.

Reboot the device now

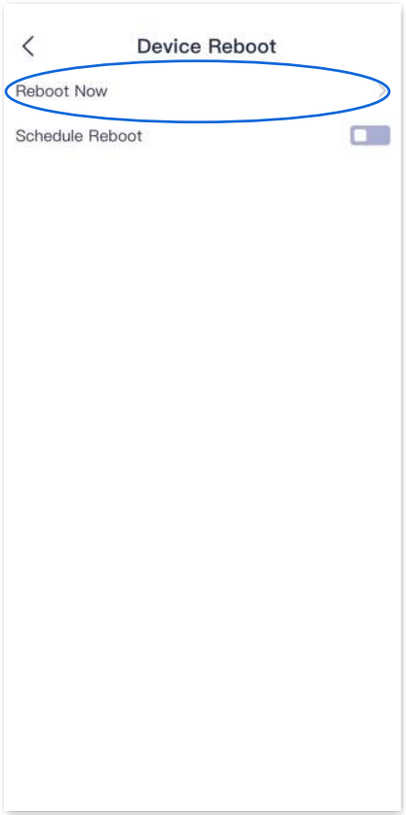
Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

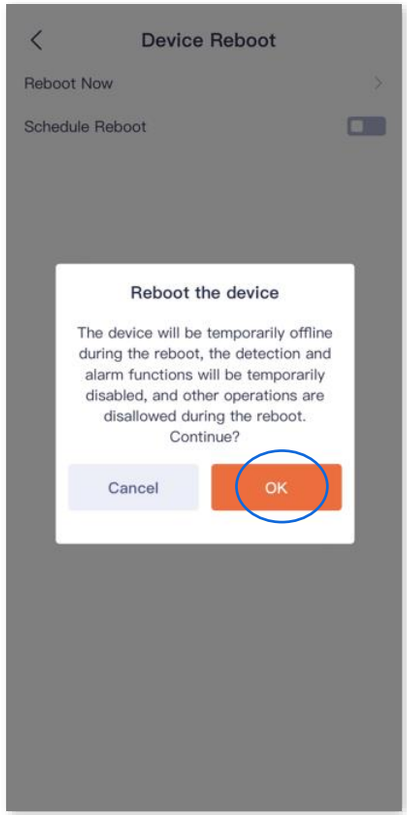
- Method 1: Find the camera you want to reboot on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to reboot on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Scroll down to the bottom of the page, and navigate to **More Settings** > **Device Reboot**.



Step 3 Tap **Reboot Now,** and then tap **OK** in the pop-up window.





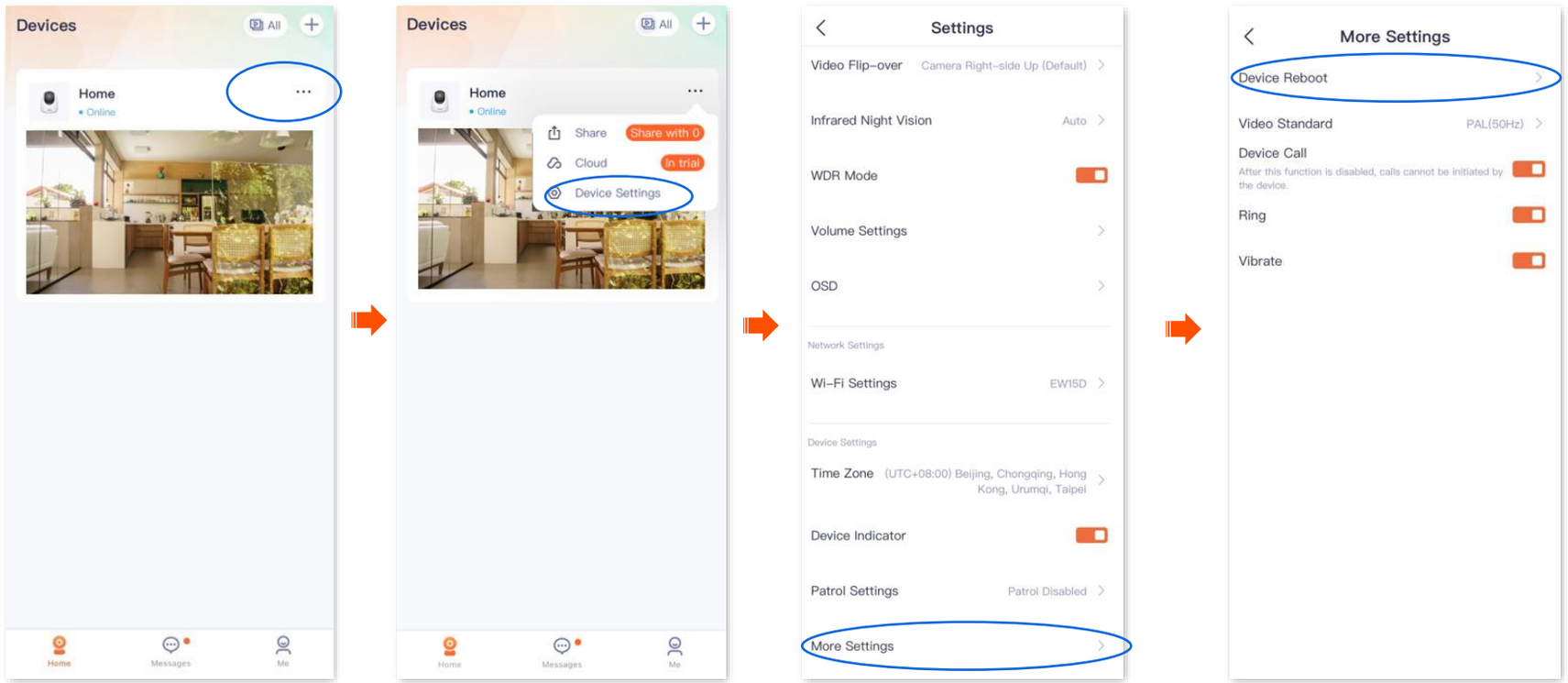
----End

Reboot schedule

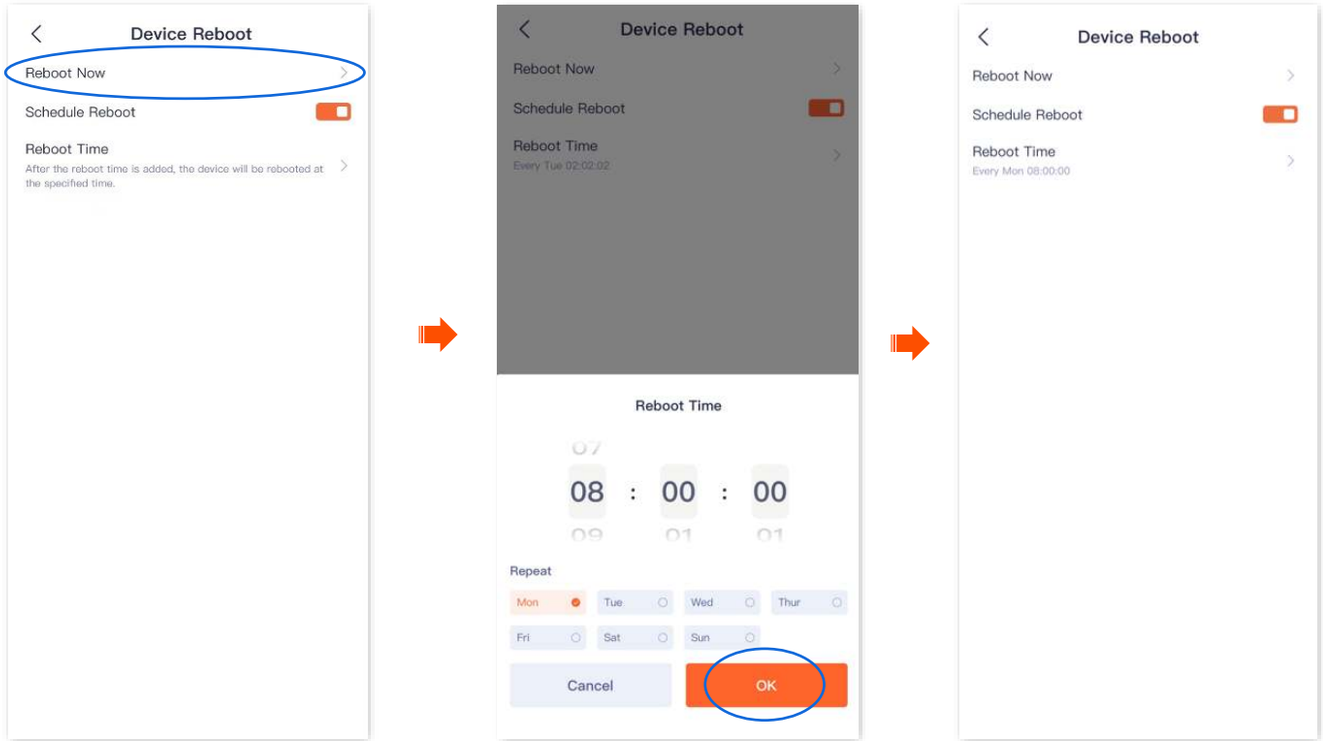
Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to set schedule reboot on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to set schedule reboot on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Scroll down to the bottom of the page, and navigate to **More Settings** > **Device Reboot**.



Step 3 Enable the **Schedule Reboot**. Tap **Reboot Time** to set the time and date, which are **08:00:00** and **Mon** in this example, and then tap **OK**.



---End

Settings completed. The device will reboot automatically every Monday at 8:00 am.

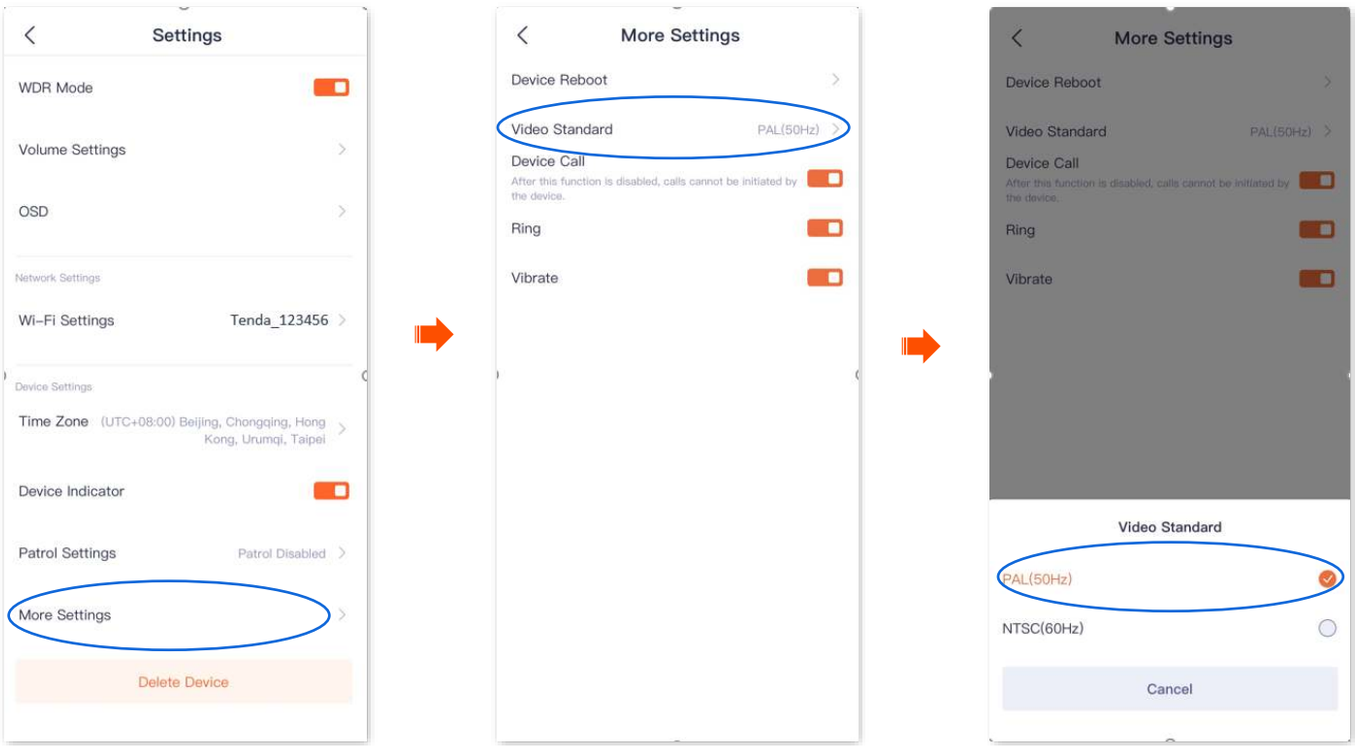
Modify the video standard (Example: CP3 Pro)

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Log in to TDSEE App. Tap the specific device on the homepage. Tap ⚙ in the upper right corner, and navigate to **More Settings** > **Video Standard**.

Here, you can modify the video standard to solve the problem that the video cannot be displayed normally due to the different formats used in different countries/regions.

- PAL(50Hz): Phase Alternating Line. It is available for such countries or regions as mainland China, China Hong Kong, and the United Kingdom.
- NTSC(60Hz): National Television System Committee. It is available for such countries or regions as China Taiwan, the United States, Japan, and Canada.



Enable the device call (Example: CP3 Pro)

The **TDSEE** App with version 1.3.0 is used for illustrations here.

The **Device Call** function is used with the hardware one-touch call button of the camera. After the **Device Call** function is enabled, if you press the one-touch call button (1-3 seconds) of the camera, you can receive a voice call on the **TDSEE** App (the camera has been added), at this time, tap the accept button, the App side and the camera side can realize two-way communication.

TIP

When the **TDSEE** App is in the background or closed, you need to tap the message in the push bar to enter the **TDSEE** App, and then you can tap the accept button to realize two-way communication.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

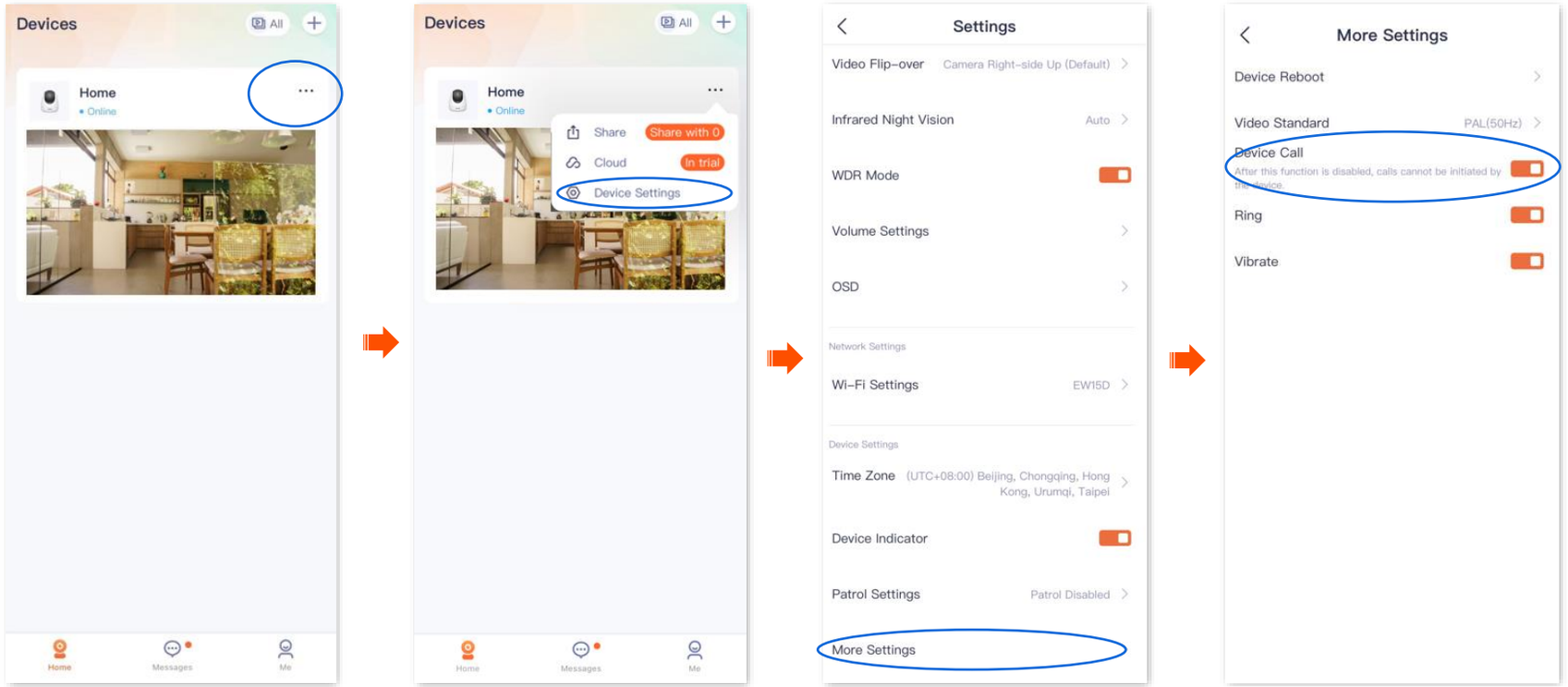
- Method 1: Find the camera you want to enable the device call on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to enable the device call on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Scroll down to the bottom of the page, and tap **More Settings**.

Step 3 Enable the **Device Call** function, and then set the tone to ringing or vibration as required.

TIP

Ensure that your phone system sound is not muted.



Settings completed. Press the one-touch call button of the camera (1-3 seconds), and the camera will ring.

- If you are running on the **TDSEE** App (the camera has been added), you will receive a voice call. When you tap the accept button, the App and the camera can talk in a two-way communication.
- If you do not run the **TDSEE** App (the camera has been added), the App message center and the notification bar of the smartphone will display a call notification.
- If a camera has been shared with multiple accounts and one of the accounts accepts or rejects the camera, the other accounts are not displayed.
- If the smartphone does not answer the call 30 seconds after the ring, the camera automatically cancels the call.



TIP

If the camera is busy after pressing the one-touch call button of the camera (1-3 seconds), ensure that:

- The **Device Call** function is enabled.
- The camera has been added to **TDSEE** App and is online.
- The **TDSEE** App (the camera has been added) does not talk to other devices.

Delete the device

A device can be added by only one account. If any of the following situations occurs, delete the device on the **TDSEE** App first.

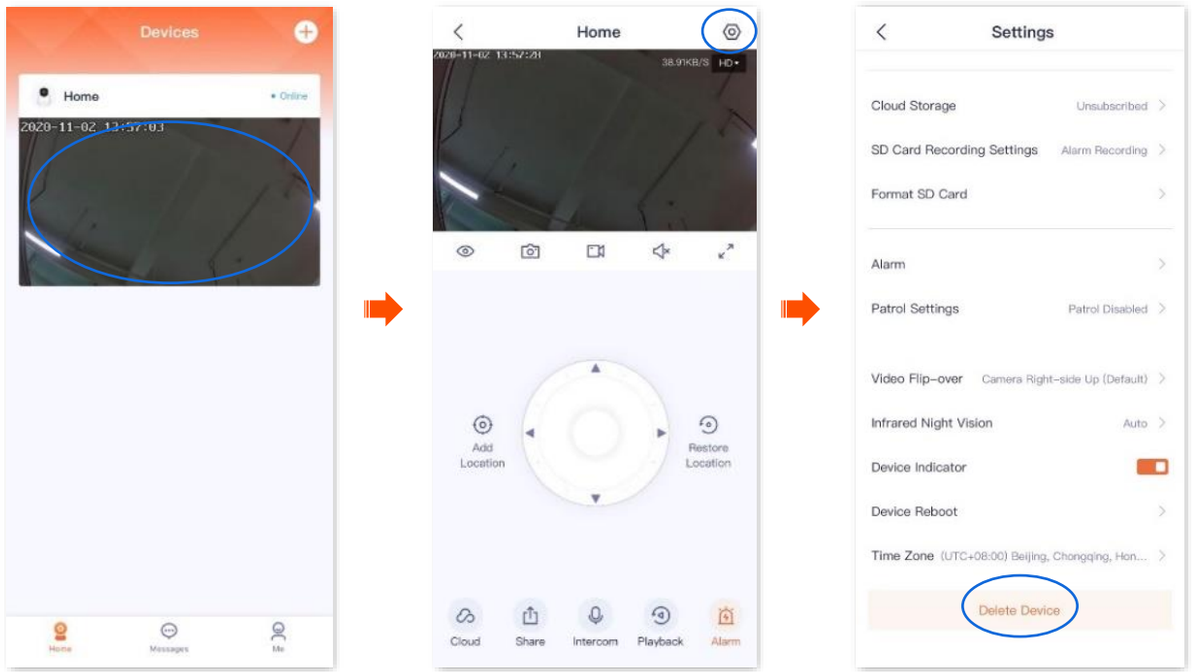
- Another account needs to add the device.
- The device is abnormal and needs to be repaired or returned.

TIP

Delete devices will clear the binding relationship between the device and the account, including Wi-Fi configuration information, add location information, and custom alarm prompt tone.

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap ⚙ in the upper right corner.

Step 2 Scroll down to the bottom of the page, and tap **Delete Device**.



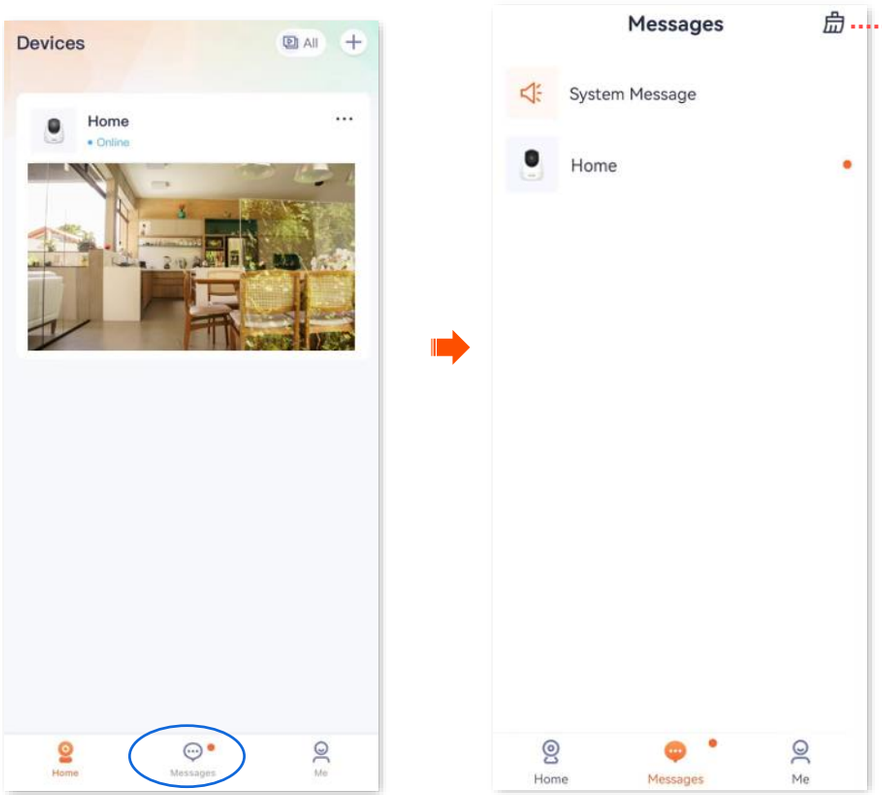
----End

Check messages

The **TDSEE** App with version 1.5.0 is used for illustrations here.

You can check system messages and notification messages of each device on the **Messages** page.

Log in to TDSEE App. Navigate to **Messages** > **System Message** to check such information as login notifications, friend notifications, and device-sharing notifications. Tap the specific device to check relevant alarm messages.

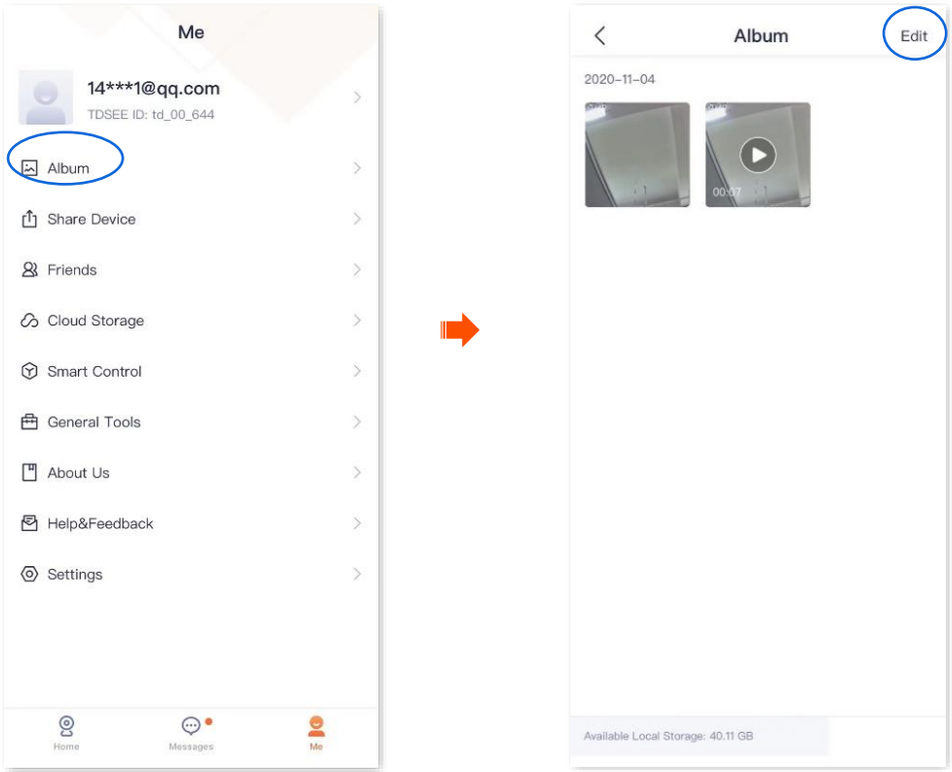


Album

You can check and edit the photos or videos saved by the **TDSEE** App.

Delete photos/videos

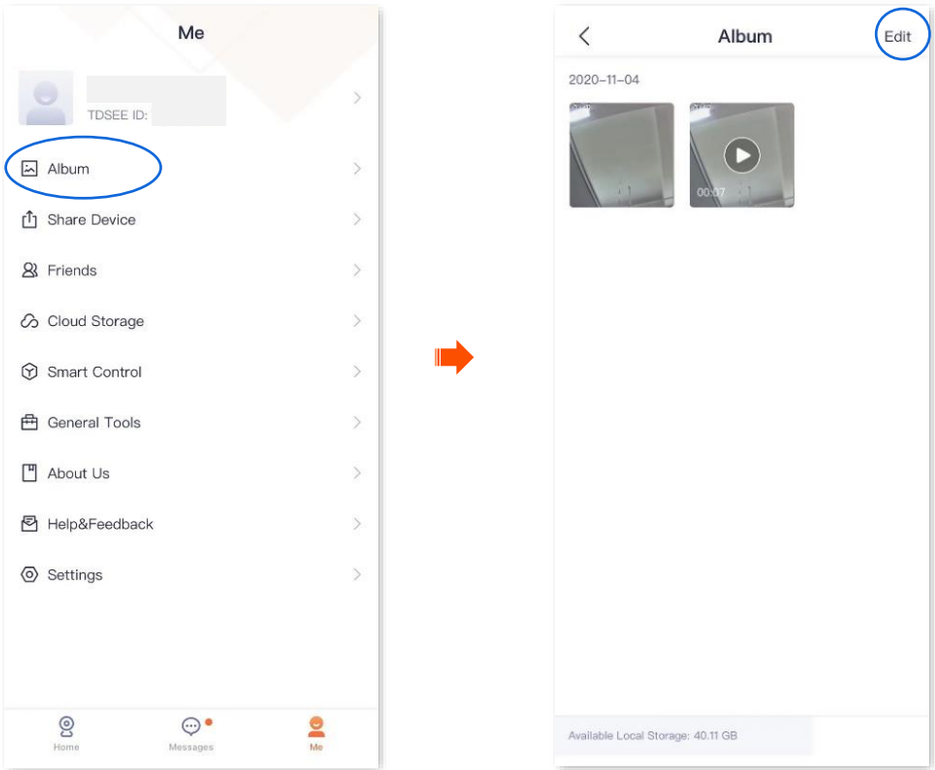
Log in to TDSEE App, and navigate to **Me** > **Album**. Tap **Edit** in the upper right corner to delete the selected photos or videos.



Download photos/videos to the smartphone

The **TDSEE** App with version 1.5.0 is used for illustrations here.

Log in to TDSEE App, and navigate to **Me** > **Album**. Tap **Edit** in the upper right corner to download the selected photos or videos.

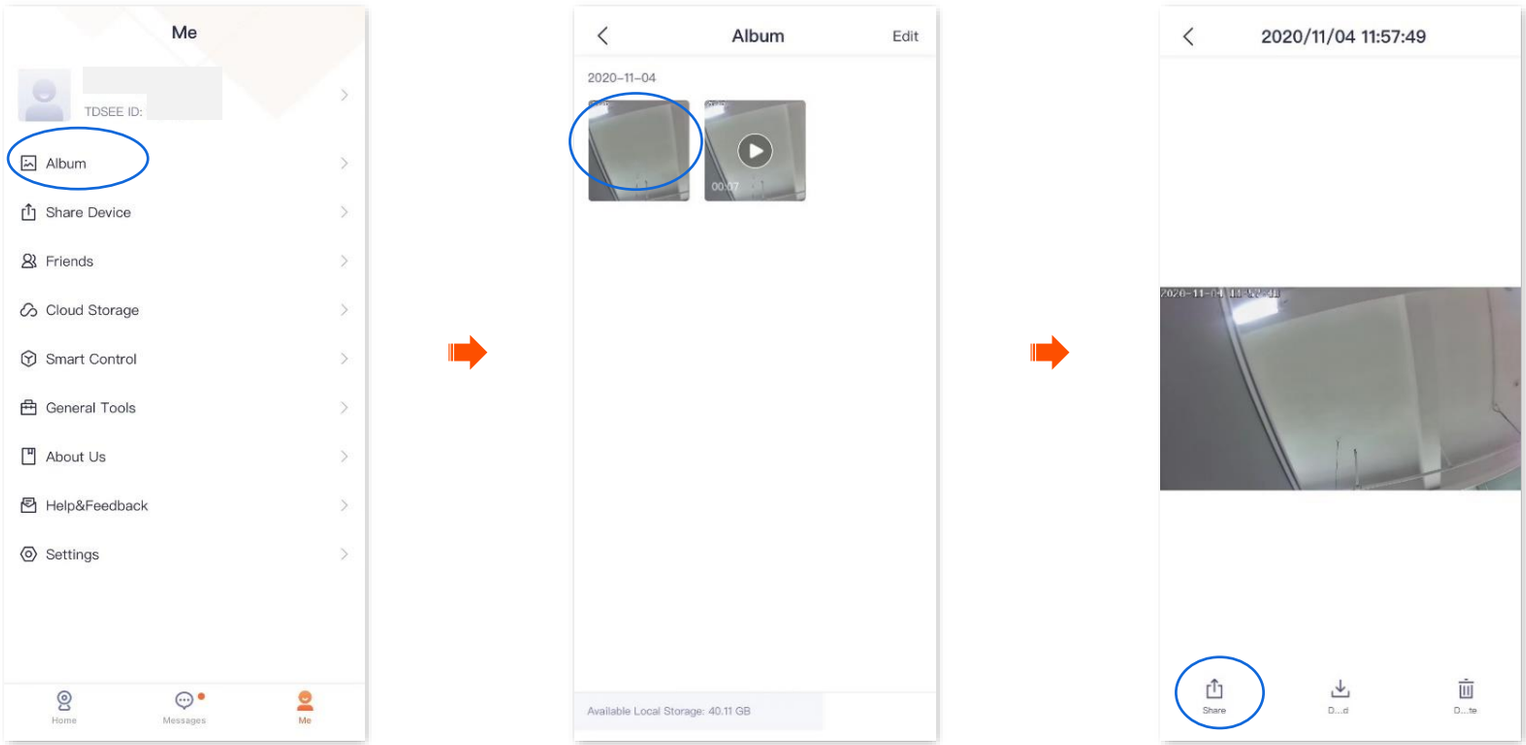


Share photos/videos with friends or through social platform

TIP

Only one photo or one video can be shared at a time.

Log in to TDSEE App, and navigate to **Me** > **Album**. Select the photo or video you want to share, tap **Share**, and then follow the instructions.



Share device

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Sharing the devices under your account with friends, then your friends can check the monitoring video of the camera and obtain certain management rights.

Method 1 (Recommended)

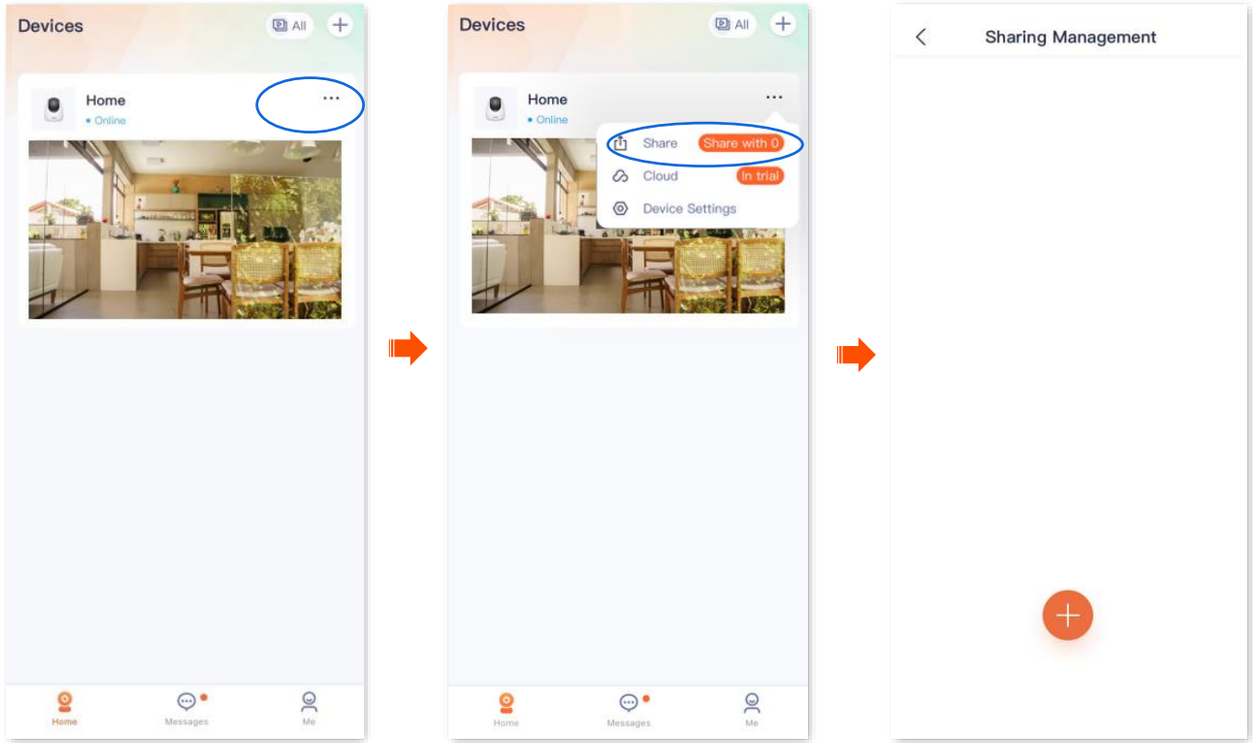
Step 1 Add the **TDSEE** App account of your friends. Refer to Add your friends for detailed steps.

Step 2 Share the device with your friend.

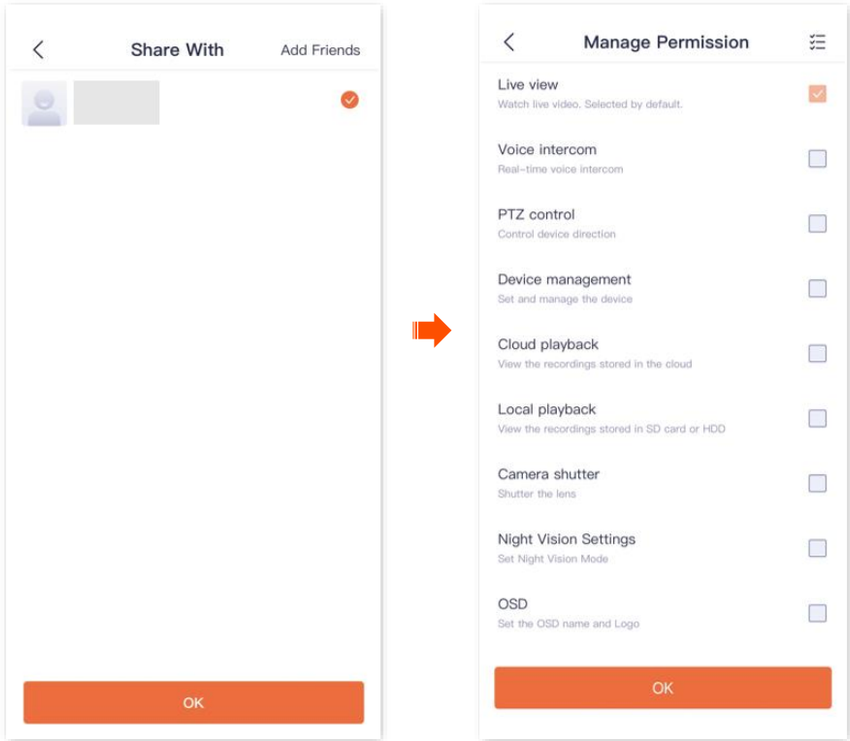
1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to share with your friends on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Share**.
- Method 2: Find the camera you want to share with your friends on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

2 Tap ⊕.


Devices
All
Home
Online
Home
Messages
Me
Devices
All
Home
Online
Share
Share with 0
Cloud
In trial
Device Settings
Home
Messages
Me
Sharing Management

3 Choose a friend, and tap **OK**. Choose the management permissions you want to share, and tap **OK**.



----End

After logging in to **TDSEE** App to accept the device shared from you, your friend can view the monitoring videos of the camera and enjoy certain management permissions.

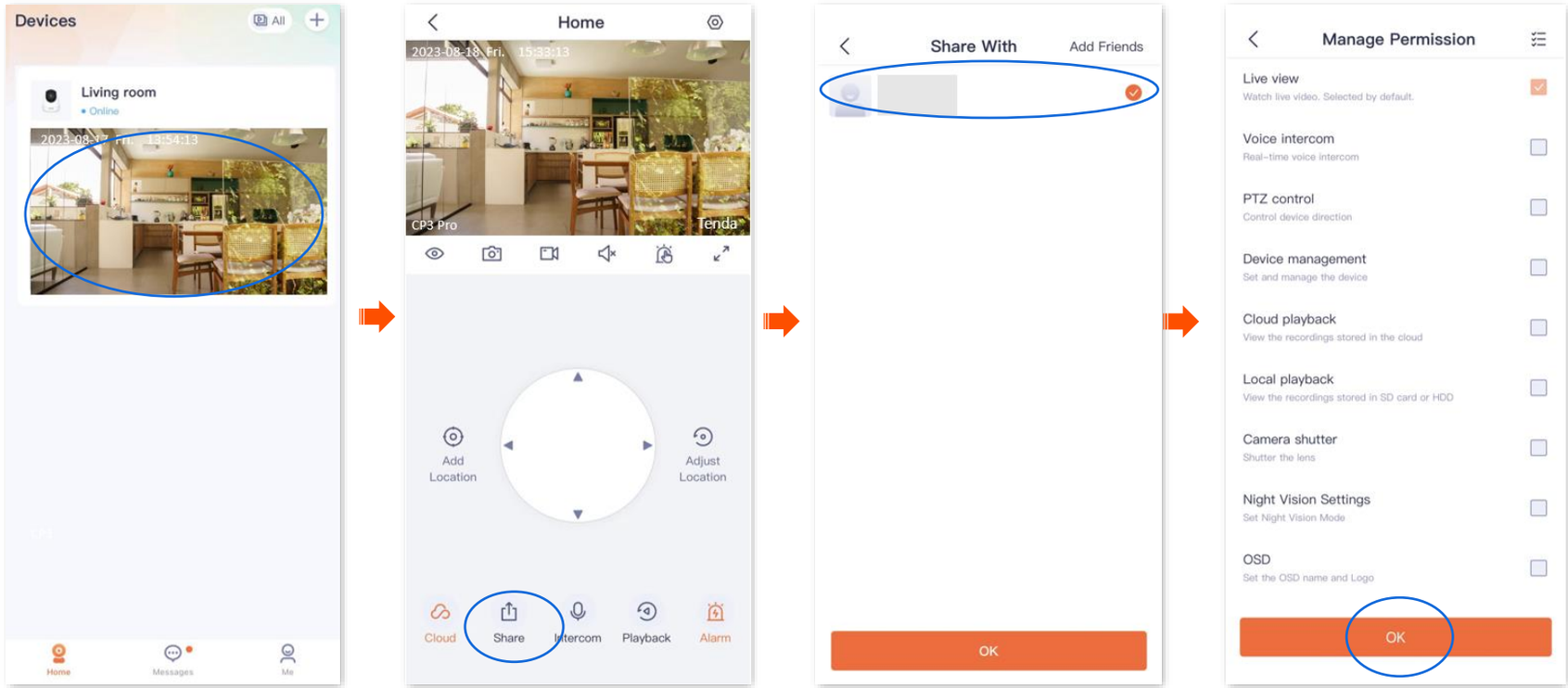
Method 2

Step 1 Add the **TDSEE** App account of your friends. Refer to Add your friends for detailed steps.

Step 2 Share the device with your friend.

1 Log in to TDSEE App. Enter the homepage, tap the device you want to share with your friend, which is the camera **Home** in this example, and then tap in the lower left corner.

2 Choose a friend, and tap **OK**. Choose the management permissions you want to share, and tap **OK**.



----End

After logging in to **TDSEE** App to accept the device shared from you, your friend can view the monitoring videos of the camera and enjoy certain management permissions.

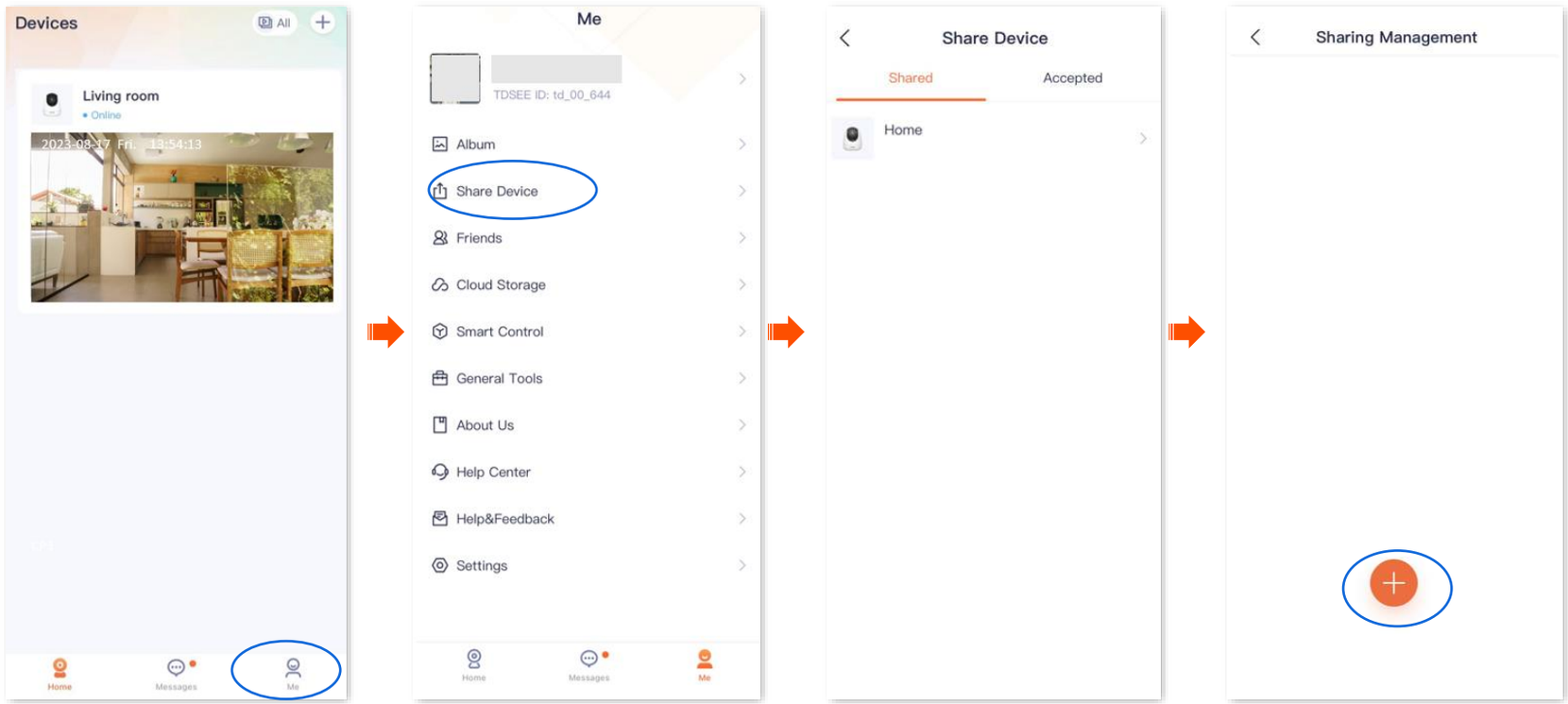
Method 3

Step 1 Add the **TDSEE** App account of your friends. Refer to Add your friends for detailed steps.

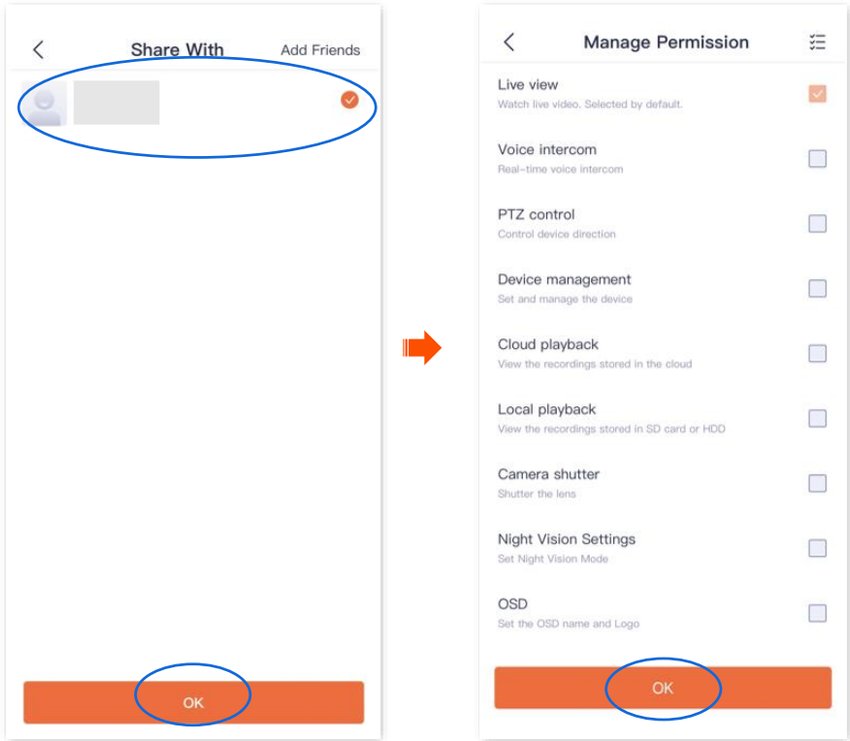
Step 2 Share the device with your friends.

1 Log in to TDSEE App. Enter the homepage, and navigate to **Me** > **Share Device**.

2 Choose a device to share with your friend, which is **Home** in this example. Tap **+**.



3 Choose a friend, and tap **OK**. Choose the management permissions you want to share, and tap **OK**.



----End

After logging in to **TDSEE** App to accept the device shared from you, your friends can view the monitoring video of the camera and enjoy certain management permissions.

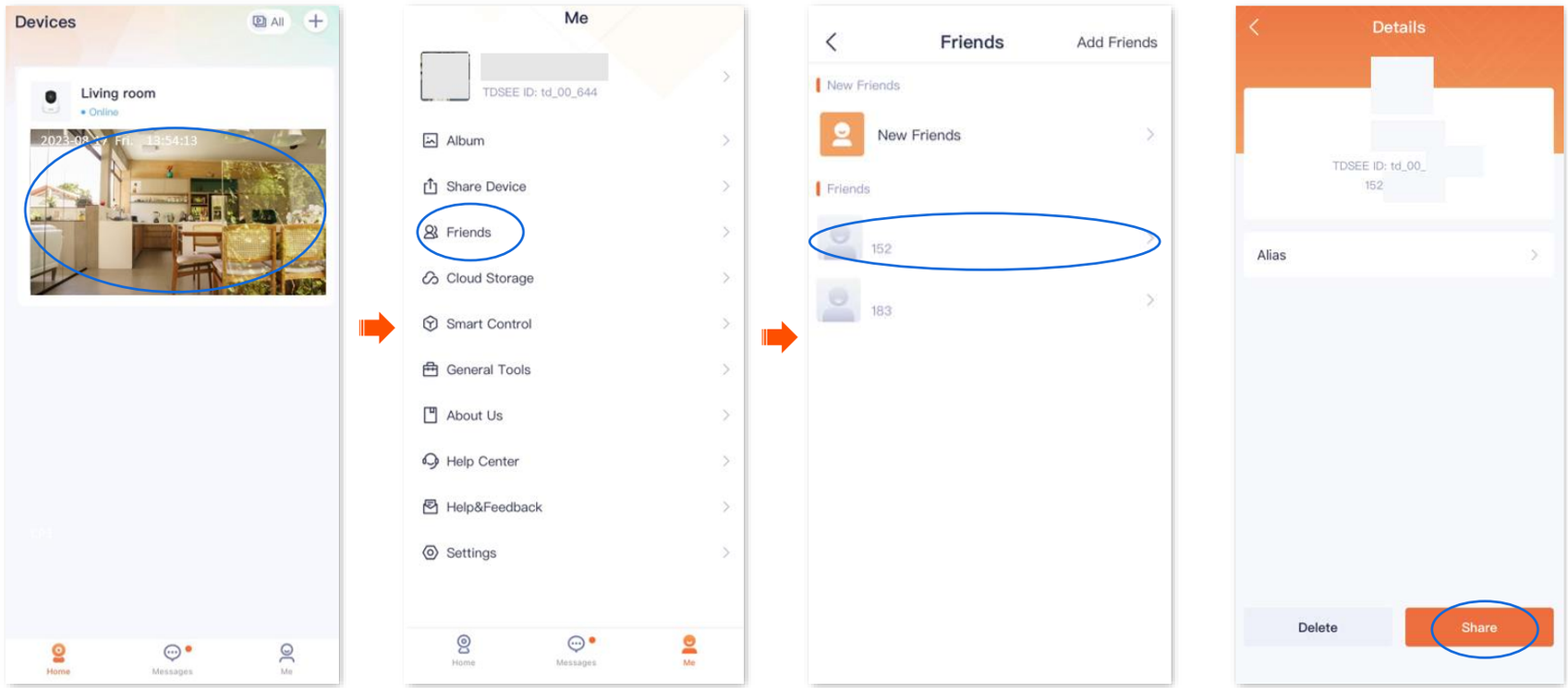
Method 4

Step 1 Add the **TDSEE** App account of your friends. Refer to Add your friends for detailed steps.

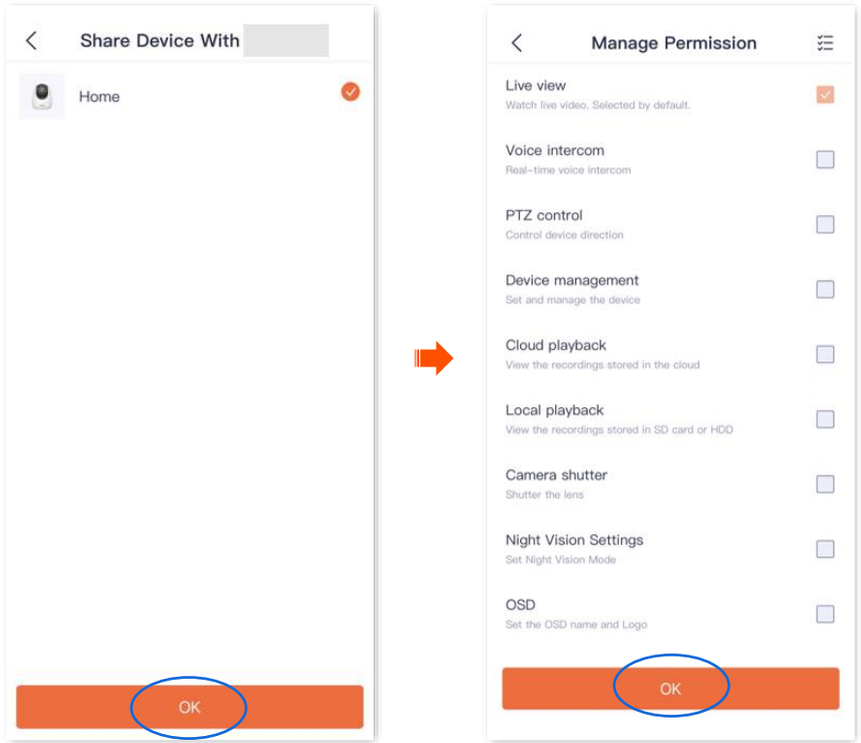
Step 2 Share the device with your friends.

1 Log in to TDSEE App. Enter the homepage, and navigate to **Me** > **Friends**.

2 Choose a friend, and tap **Share.**



3 Choose a device to share with your friend, which is **Home** in this example, and tap **OK**. Choose the management permissions you want to share, and tap **OK**.



----End

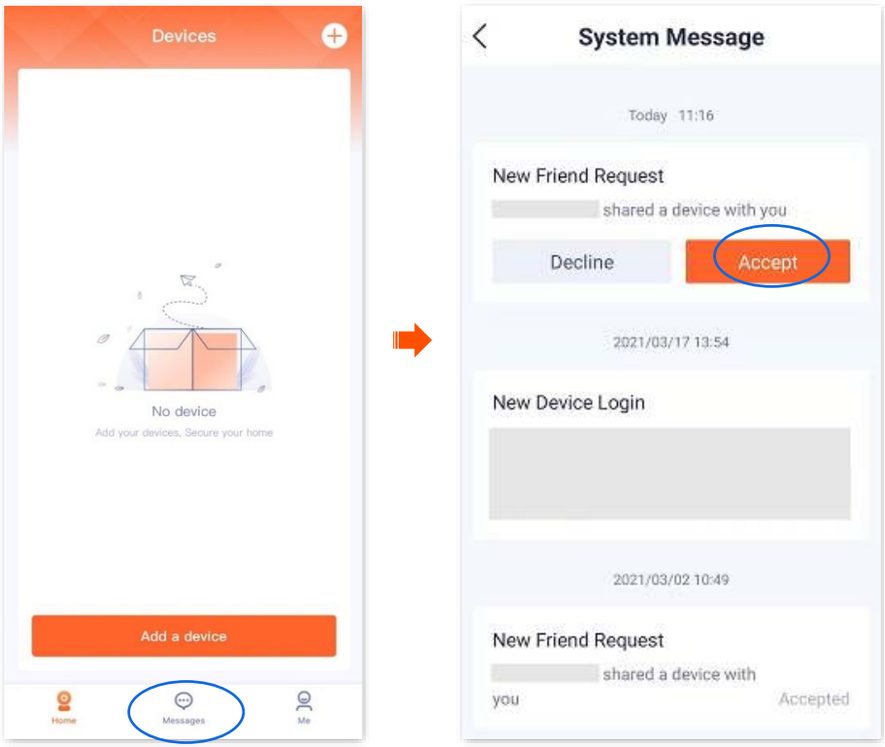
After logging in to **TDSEE** App to accept the device shared from you, your friends can view the monitoring video of the camera and enjoy certain management permissions.

Accept sharing

If someone shares a device with you, after you accept sharing request, you can check the monitoring videos and have some management permissions.

Method 1 (Recommended)

Log in to TDSEE App, tap **Messages** at the bottom of the homepage, find the corresponding notification message, and tap **Accept**.



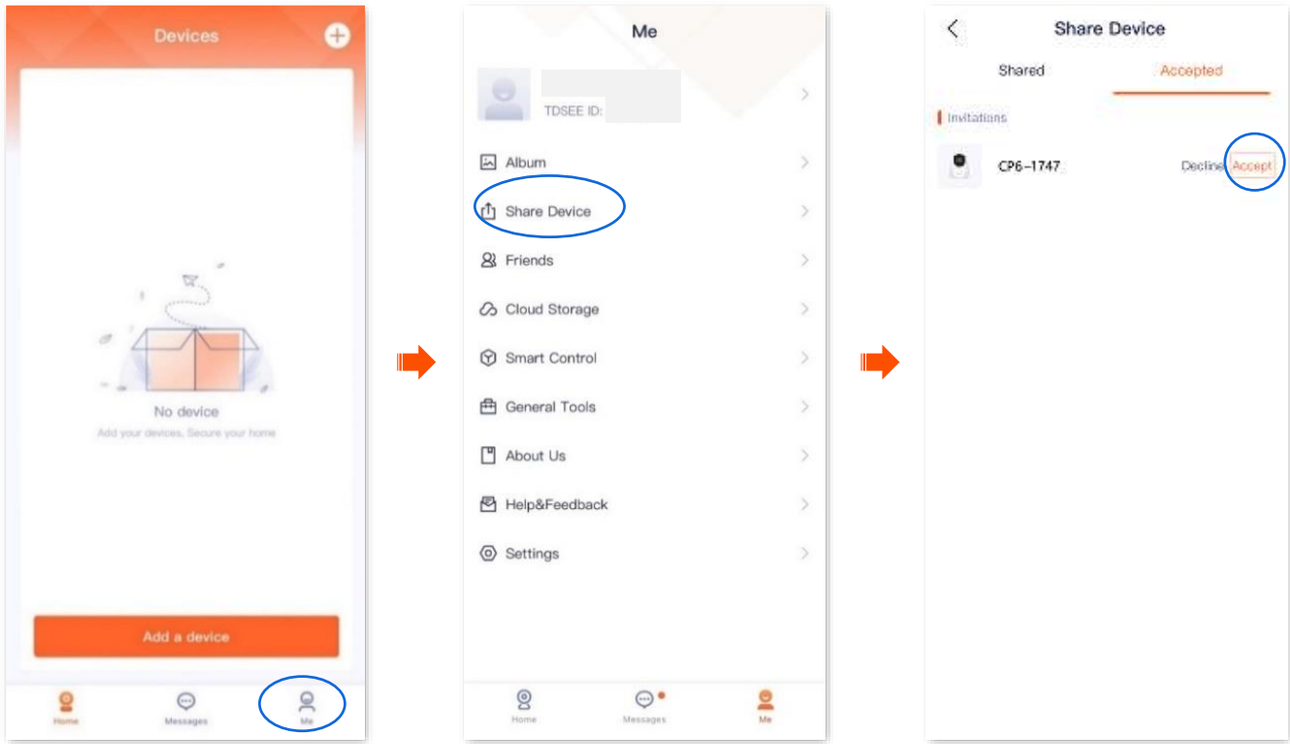
Method 2

Step 1 Log in to TDSEE App, enter the homepage, navigate to **Me** > **Share Device.**

Step 2 Tap **Accepted**, find the device that your friends share with you, and tap **Accept**, which is **CP6-1747** in this example.

TIP

- The name of the shared camera is ***In the format of Camera model-Last four characters of the camera's UUID***, and the UUID can be found on the bottom of the device.
- After sharing succeeds, when the friend relationship is dissolved or the device is deleted, the sharing will be invalid.



----End

After accepting the shared device successfully, you can check the monitoring image of the camera on the homepage.

Delete sharing relationship

After you successfully share the device with your friends, if you do not want to continue to share the device, you can dissolve the sharing relationship. Methods to dissolve the sharing relationship are shown as follows:

- The sharer cancels the sharing relationship
- The accepter deletes the sharing relationship
- The accepter deletes the device

TIP

The sharing relationship will also be dissolved in the following situations:

- The friend relationship is dissolved in the **TDSEE** App.
- The sharer deletes the shared device.

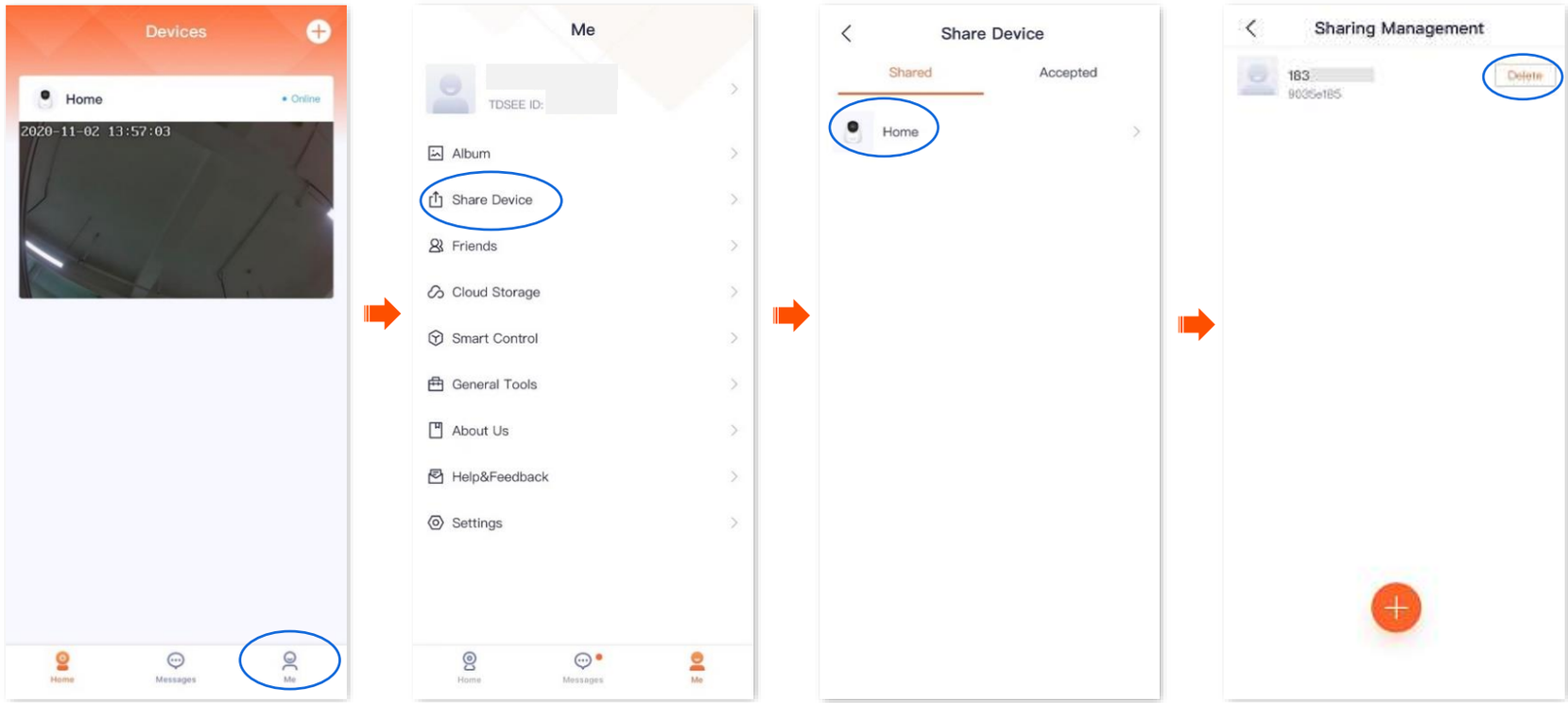
Method 1 The sharer cancels the sharing relationship

TIP

The following steps are all performed by the sharer.

Step 1 Log in to TDSEE App, enter the homepage, then tap **Share Device**.

Step 2 Tap the device of which you want to cancel sharing, which is the camera **Home** in this example. Find the friend you want to cancel sharing with and tap **Delete**.



----End

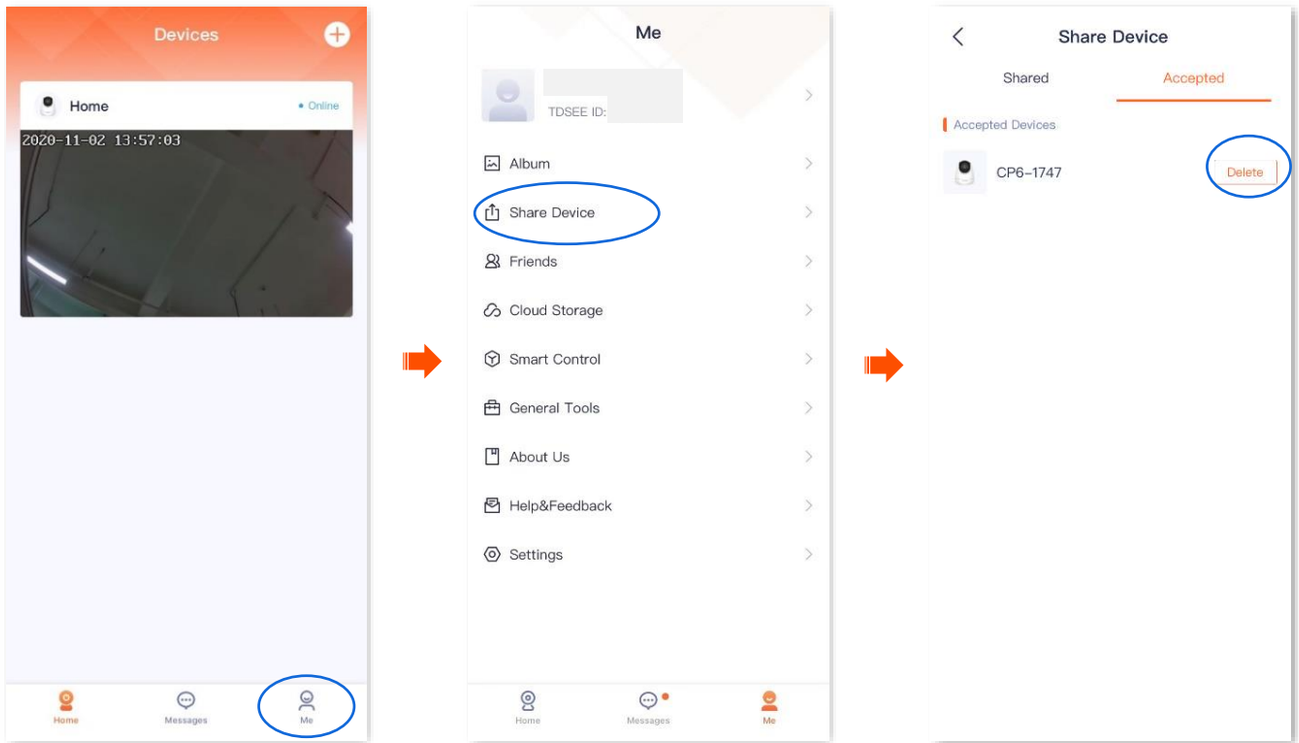
Method 2 The accepter deletes the sharing relationship

TIP

The following steps are all performed by the accepter.

Step 1 Log in TDSEE App, enter the homepage, then tap **Share Device**.

Step 2 Tap **Accepted**, find the device shared by another user, which is **CP6-1747** in this example, and tap **Delete**.



----End

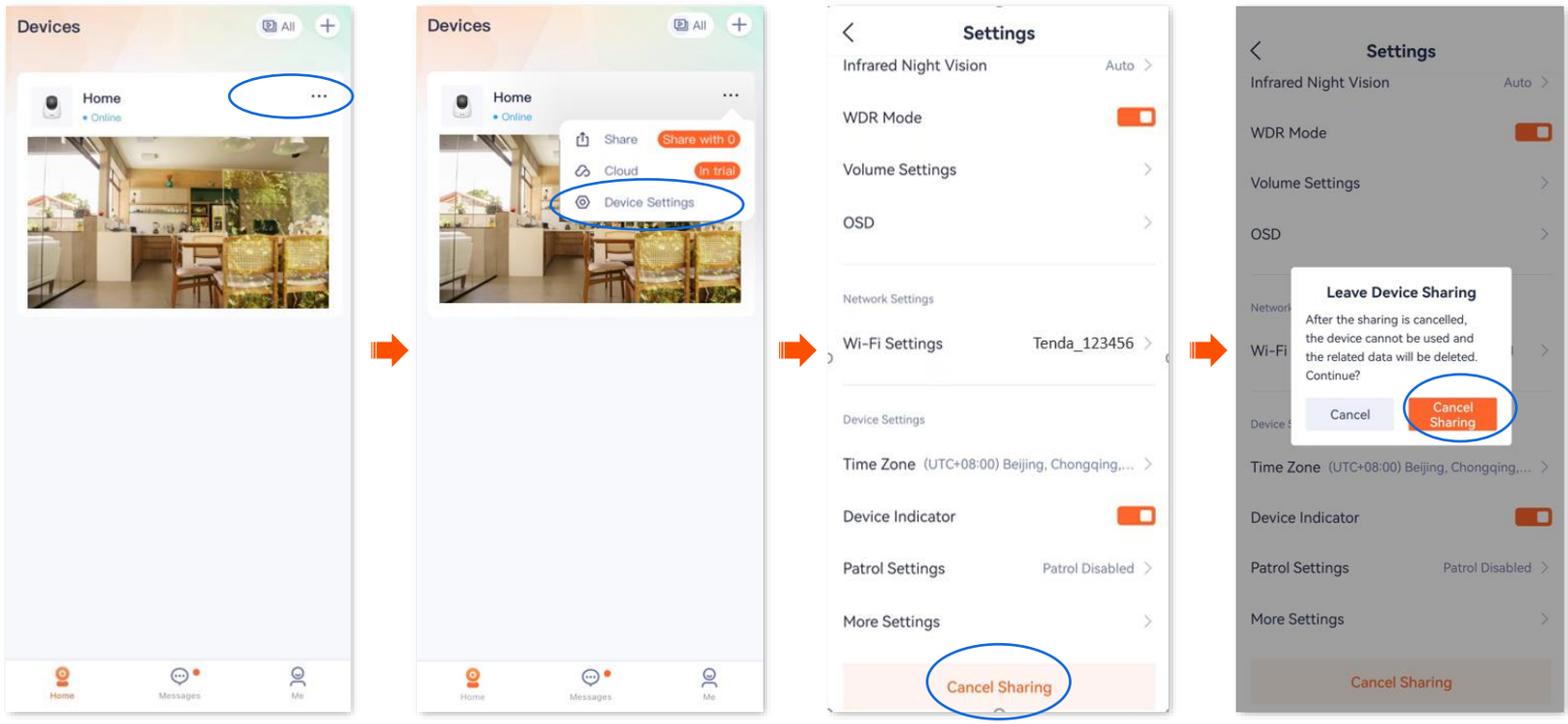
Method 3 The accepter deletes the device

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Step 1 Log in **TDSEE** App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to quit sharing on the homepage, which is **Home** in this example, tap ••• on the right corner, and **Device Settings**.
- Method 2: Find the camera you want to quit sharing on the homepage, which is **Home** in this example, and tap **Settings** (⚙) in the upper-right corner.

Step 2 Scroll down to the bottom of the page, find and tap **Cancel Sharing.** Tap **Cancel Sharing** in the pop-up window.



----End

Add your friends

You can add the **TDSEE** App accounts of your friends here.

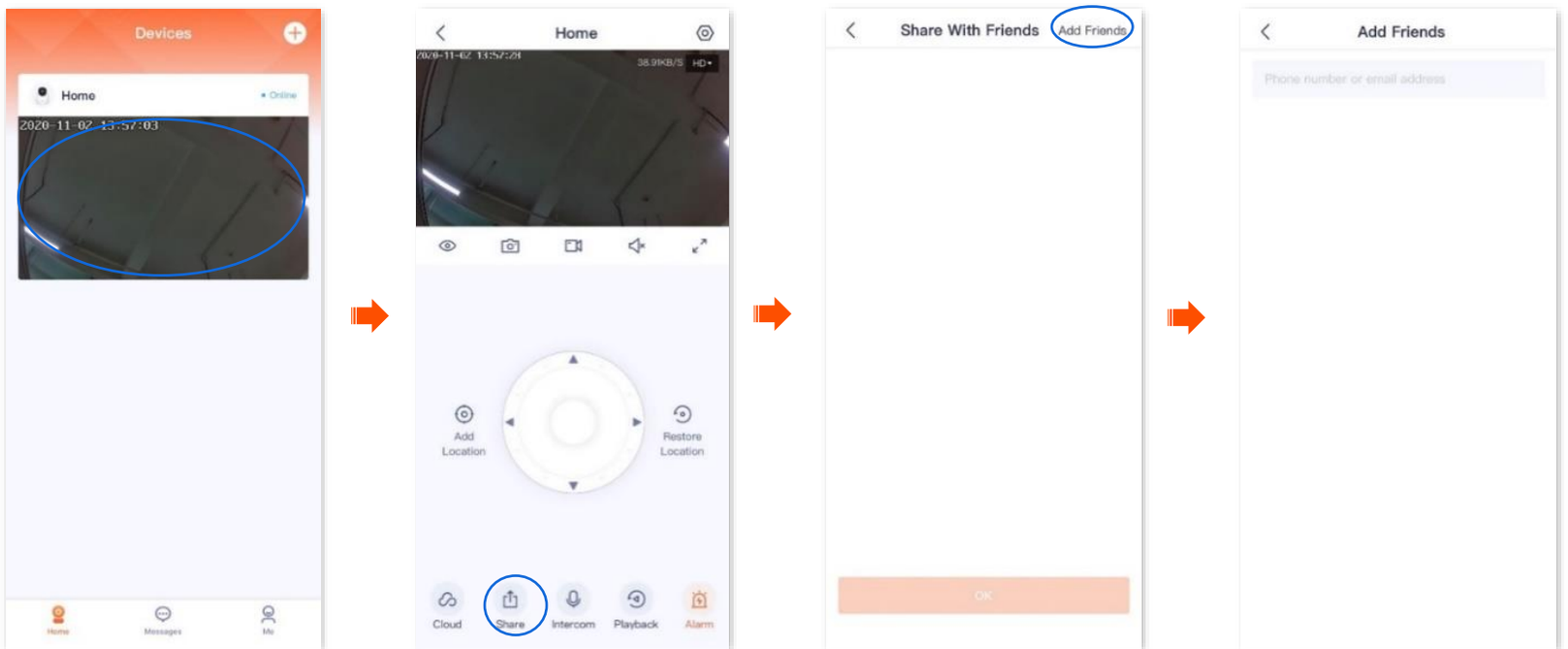
After adding friends successfully, you can share the devices under the current account of the **TDSEE** App with your friends, and your friends can also manage the device.

Method 1

Step 1 Log in to TDSEE App, and tap the device you want to share with friends on the homepage, which is the camera **Home** in this example.

Step 2 Tap **Share** in the lower left corner.

Step 3 Tap **Add Friends** in the upper right corner, and enter the phone number or email address of your friends.



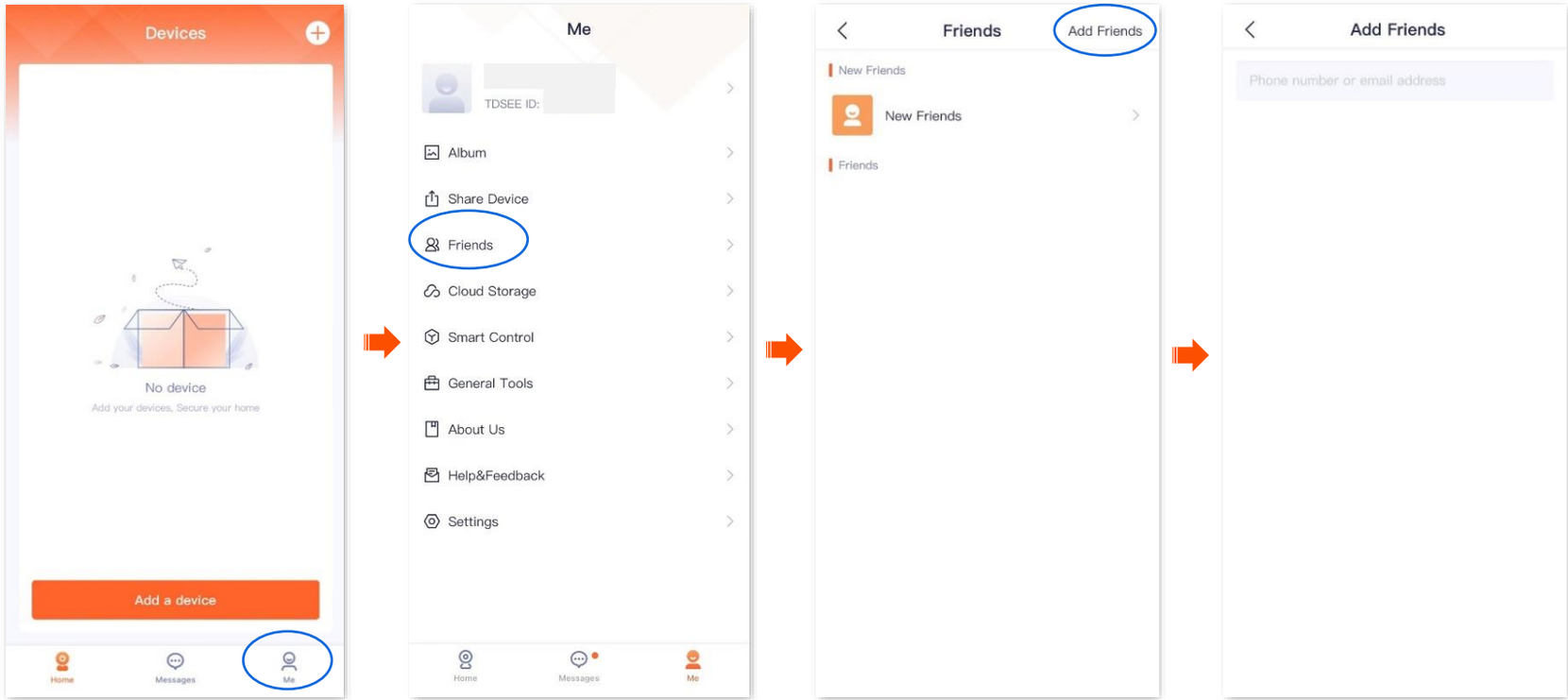
----End

Your friends log in to **TDSEE** App and accept the invitations from you. Refer to Accept invitation from your friends for detailed steps.

Method 2

Step 1 Log in to TDSEE App, and navigate to **Me** > **Friends**.

Step 2 Tap **Add Friends** in the upper right corner, and enter the phone number or email address.



----End

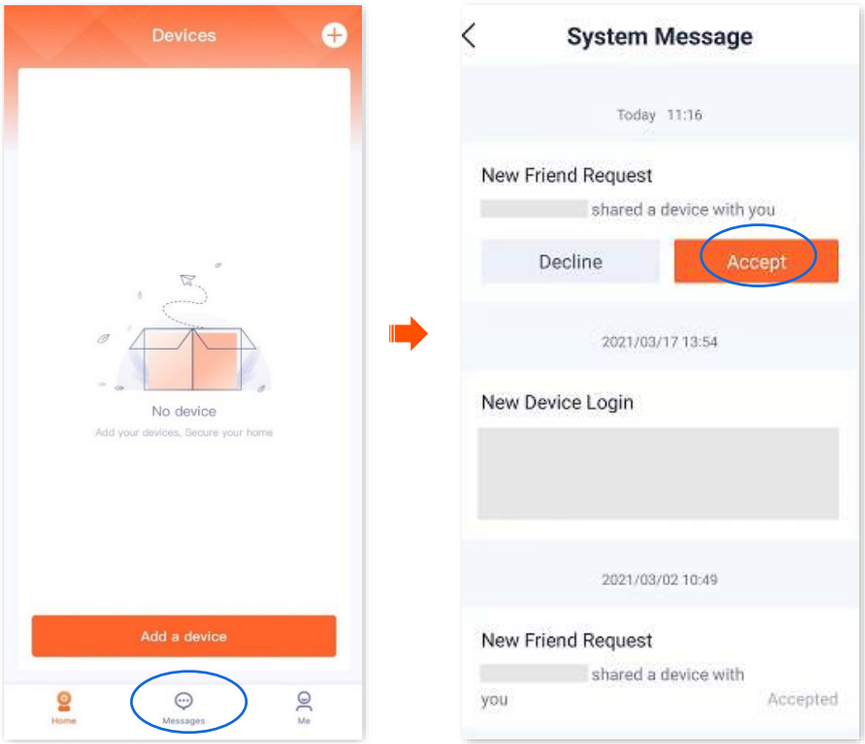
Your friends log in to **TDSEE** App and accept the invitation from you. Refer to Accept invitation from your friends for detailed steps.

Accept invitation from your friends

If someone has sent you an invitation to add you as a friend in **TDSEE** App, you can accept the invitation here.

Method 1 (Recommended)

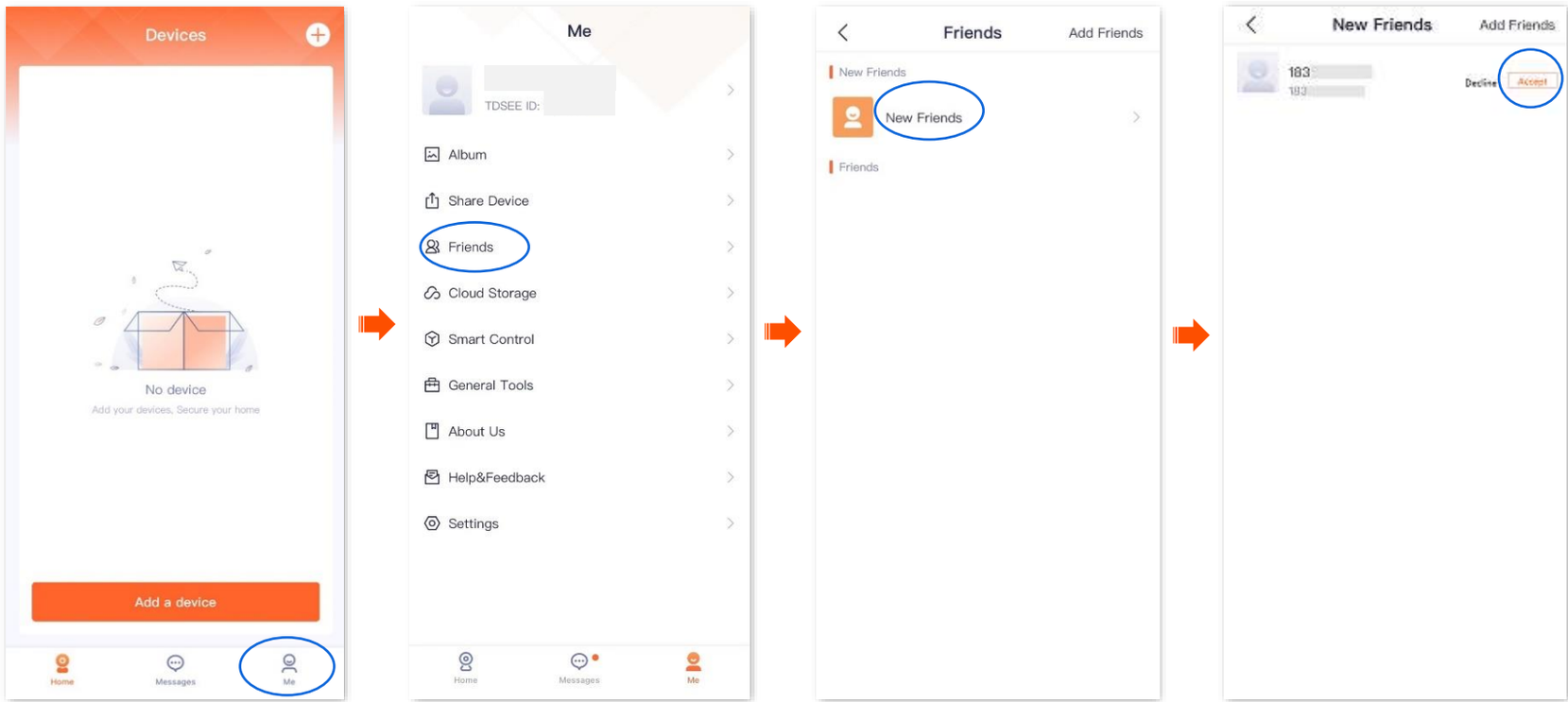
Log in to TDSEE App, and enter the **Messages** page. Find the corresponding notification message, then tap **Accept**.



Method 2

Step 1 Log in to TDSEE App, and navigate to **Me** > **Friends**.

Step 2 Tap **New Friends**. Find the invitation information, then tap **Accept**.



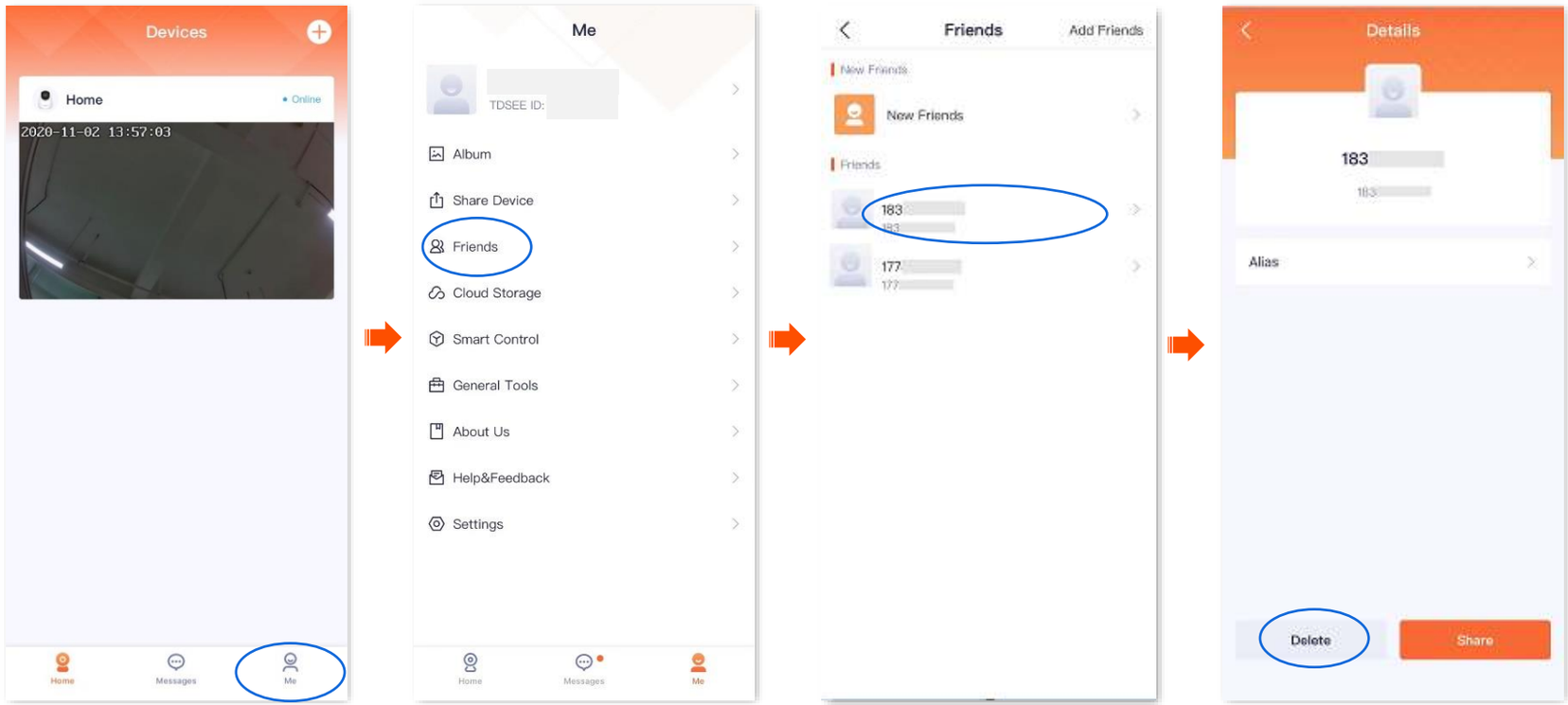
----End

Delete your friends

You can delete friends of the **TDSEE** App here.

Step 1 Log in to TDSEE App, and navigate to **Me** > **Friends**.

Step 2 Tap the account of a friend you want to delete, and tap **Delete**. Tap **Delete** in the pop-up window.



----End

Smart control

The **TDSEE** App with version 1.1.7 is used for illustrations here.

Navigate to **Me** > **Smart Control** to enter the **Smart Control** page.

TDSEE App supports the binding of Alexa. After binding successfully, you can control the camera with your voice through Echo show.

NOTE

- If you log in with a third-party account and have not registered a **TDSEE** App account, you cannot use the **Smart Control** function.
- Some areas do not support **Smart Control** function. The actual **TDSEE** App page prevails.
- Before binding, if the device configuration page has the encoding format and image resolution functions, you need to change the encoding format to H.264 and the image resolution to 1080P.

Method of binding Alexa account and TDSEE account

Method 1: Bind Alexa APP through TDSEE App

Step 1 Download the Alexa App.

Search for **Alexa** App in **Google Play** or **App Store**, download and install it onto your smartphone.







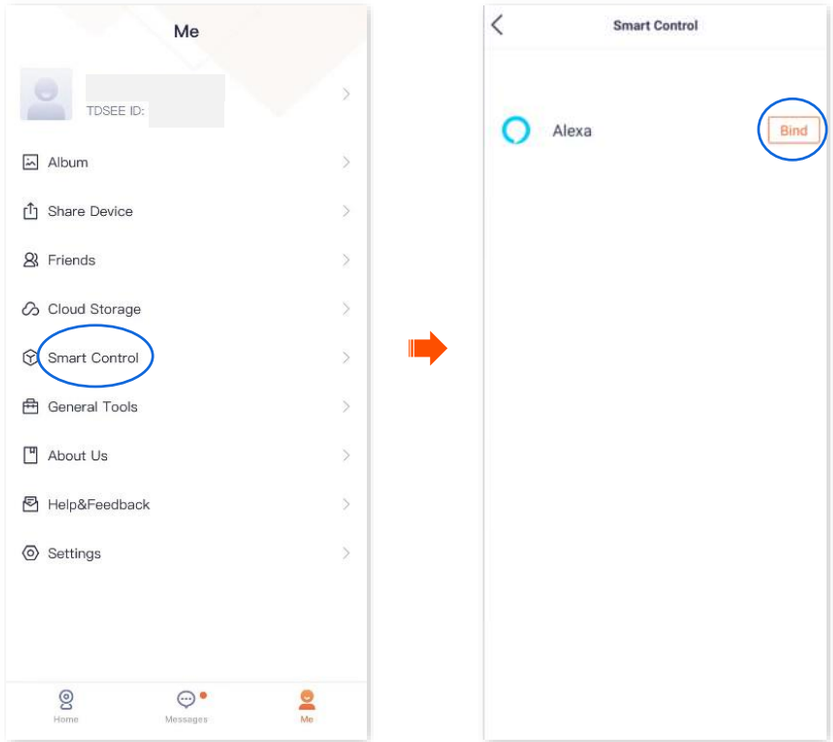


Amazon Alexa

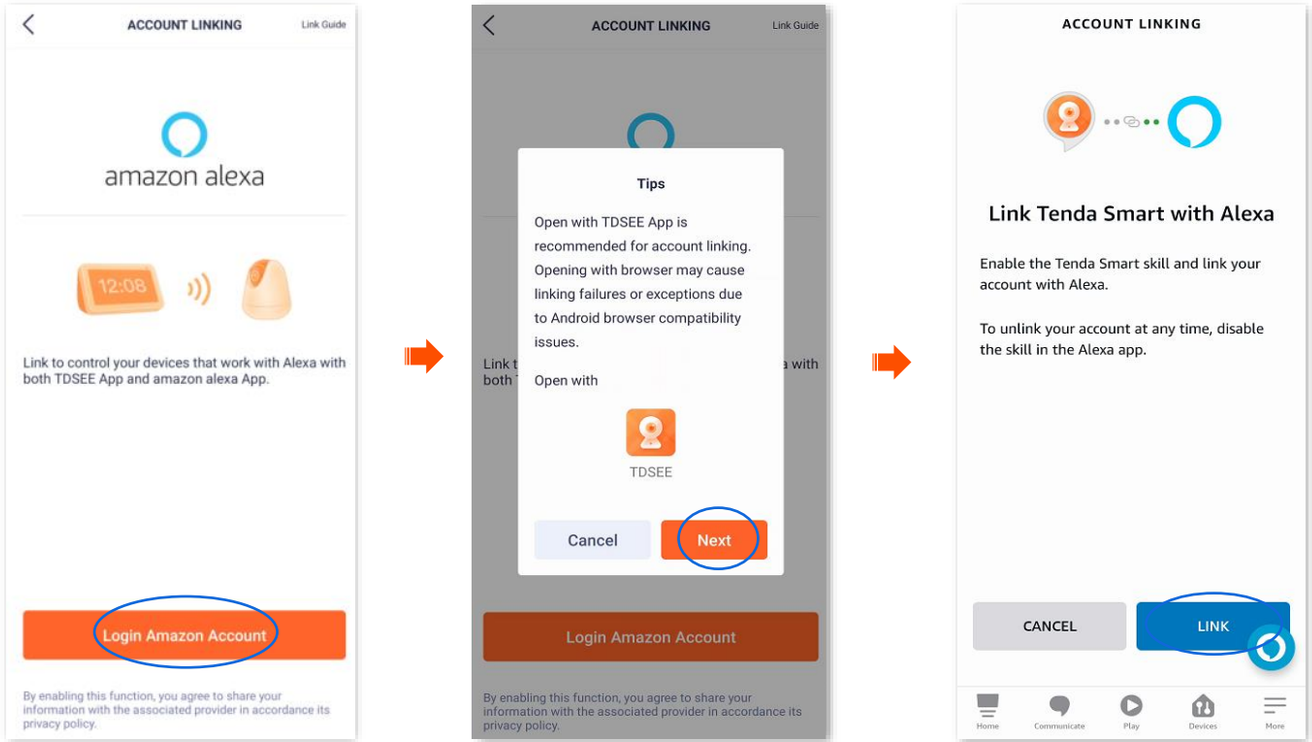
Step 2 Log in to TDSEE App, navigate to **Me** > **Smart Contro**l, and tap **Bind**.

TIP

If you do not have installed the **TDSEE** App, refer to Install the TDSEE App to download and install the **TDSEE** App.



Step 3 Tap **Login Amazon Account**, tap **Next** in the pop-up window, and then tap **LINK**.

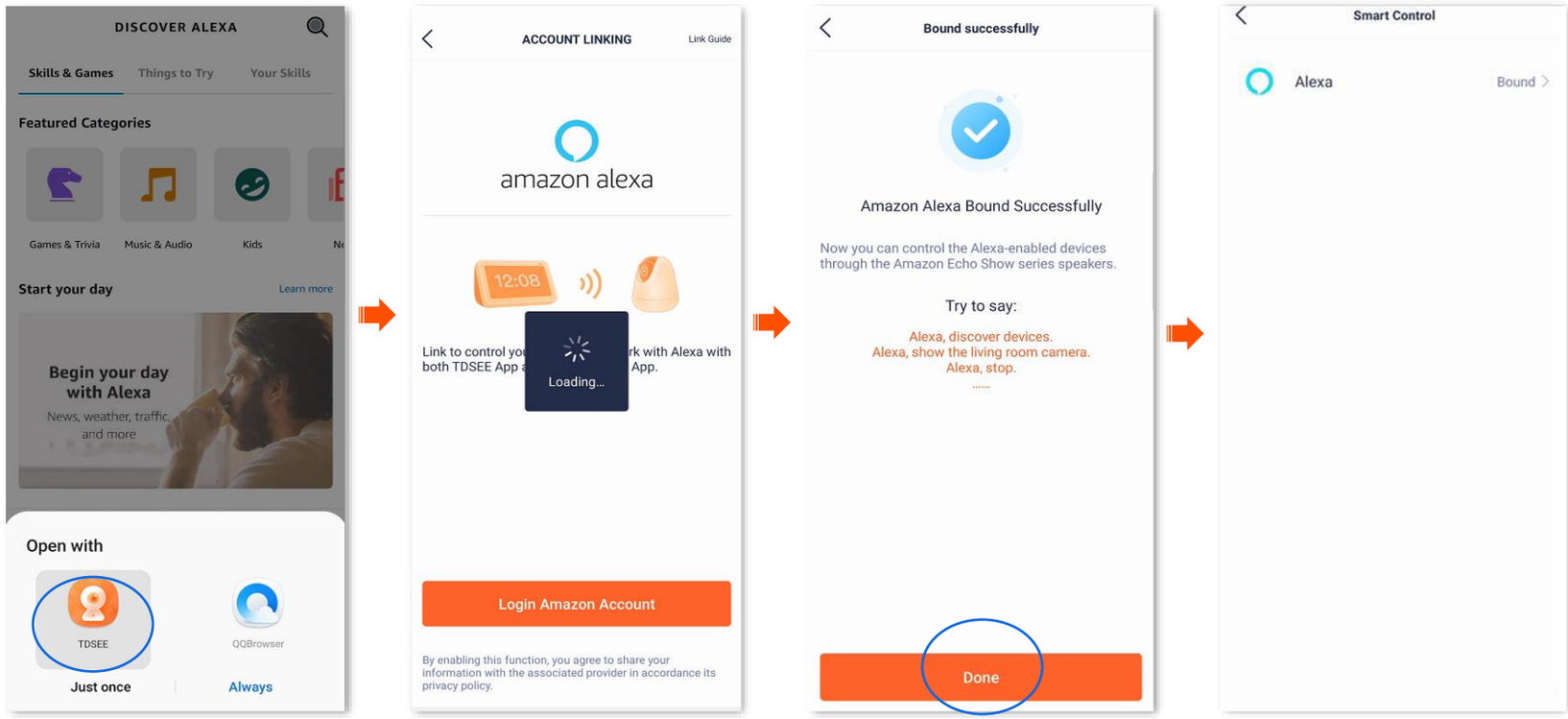


Step 4 Select **Open with TDSEE**. Wait a moment, the Amazon Alexa bound successfully through **TDSEE** App.

TIP

If you use an Android system to bind Alexa App through **TDSEE** App, you are recommended to open with **TDSEE** App to link Tenda Smart and Alexa. If you open a browser to link Tenda Smart and Alexa, there is a risk of binding failure.

Step 5 Tap **Done**.



---End

Method 2: Bind TDSEE APP through Alexa App

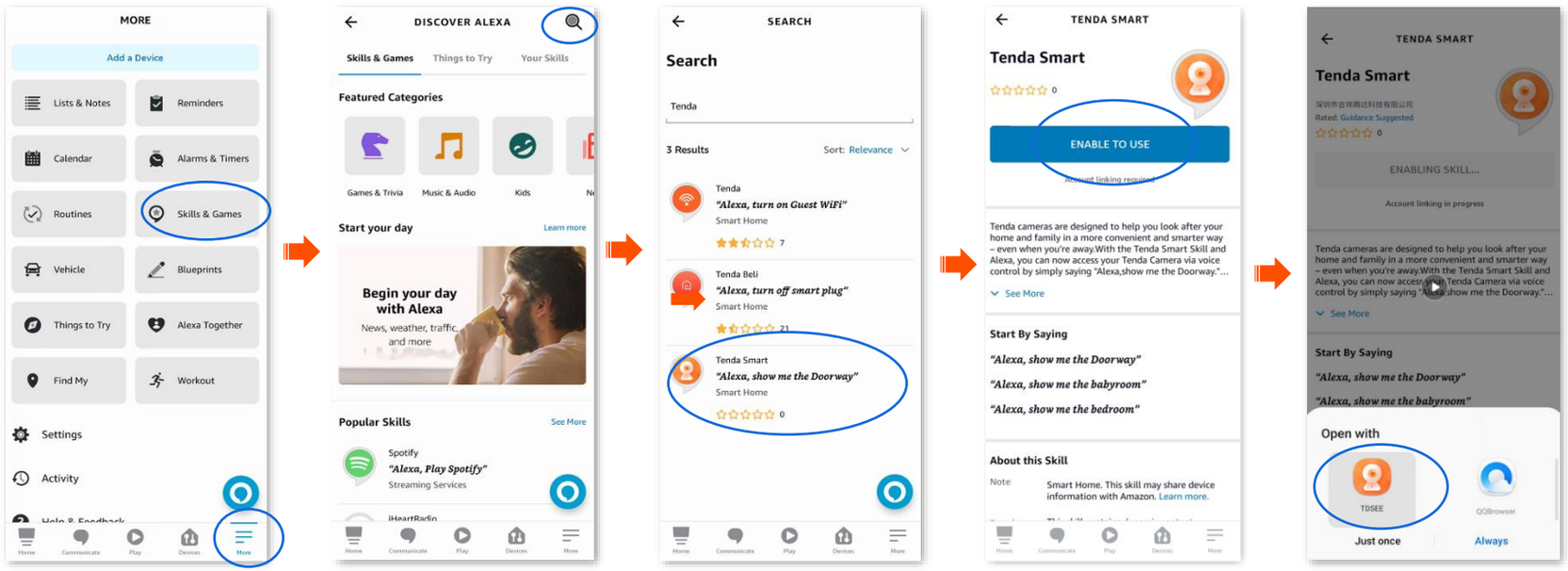
TIP

- For some Android smartphones, even if you have installed **TDSEE** App, when you bind **TDSEE** App through Alexa App, you may also need to redirect to the web page for binding.
- If you do not have installed the **TDSEE** App, please follow the on-screen instructions.

Step 1 Log in to your Alexa App with your registered account, and navigate to **More** > **Skills & Games**.

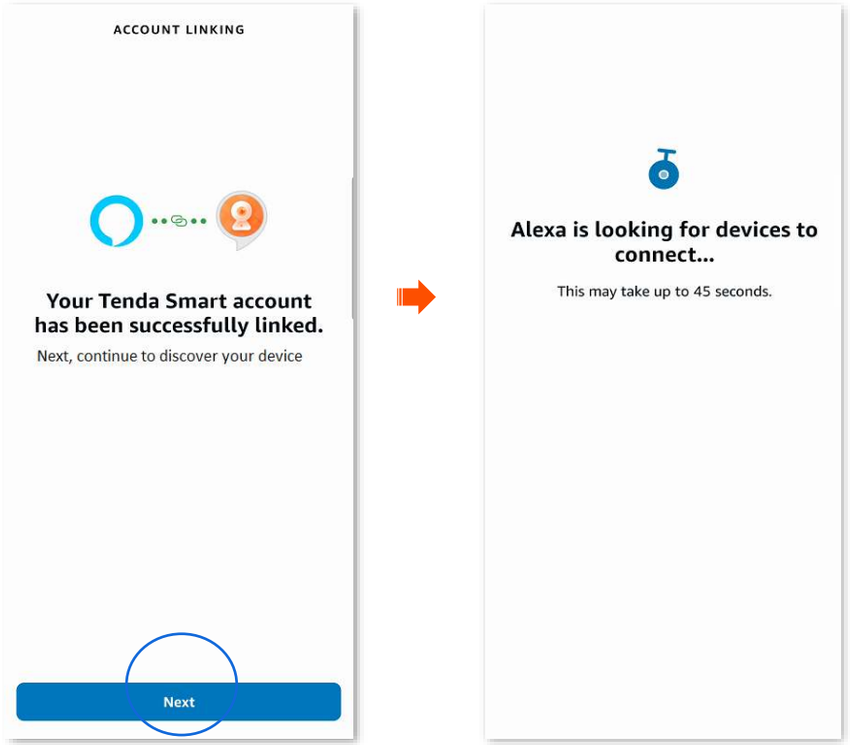
Step 2 Tap **(SEARCH)** in the upper-right corner, search **Tenda Smart** in the search box and then tap **Tenda Smart**.

Step 3 Tap **ENABLE TO USE**, and then select **Open with TDSEE**.



---End

Your Tenda Smart account has been successfully linked, you can tap **Next** to continue to discover your device.



TIP

- If you want to unbind the relationship between the Alexa App and **TDSEE** App, log in to your Alexa App with your registered account, and navigate to **More** > **Skills & Games** > **Your Skills** to operate.
- If you want to delete the discovered devices on the Alexa App, log in to your Alexa App with your registered account, and navigate to **Device** > **Cameras** to operate.

Bind your Echo show with an Alexa account

Step 1 Select Method 1 or Method 2 to bind your **TDSEE** App and Alexa App.

Step 2 Open the Echo show, and then follow the instructions to enter the Alexa account and add the Echo show to Alexa App.

---End

When Alexa App successfully synchronizes the camera added in **TDSEE** App, you can voice control the camera through Echo show. For example, "Alexa, show me the bedroom."



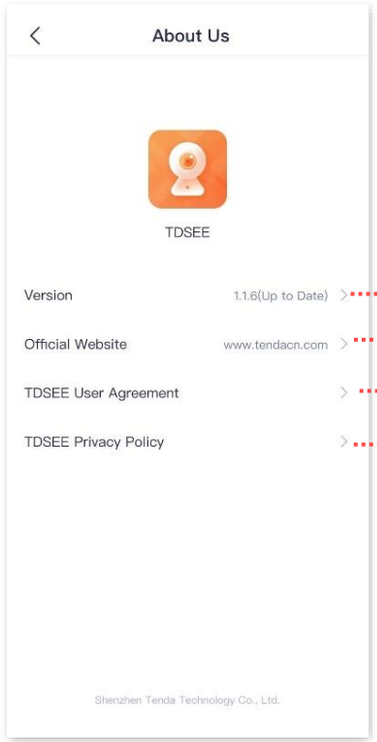
Reset device password

Navigate to **Me** > **General Tools** to enter the **Reset device password** page.

You can change the login password of the camera here. Currently, this function is in development and will be available soon.

About us

Navigate to **Me** > **About Us** to enter the **About Us** page.



Check firmware version and upgrade device firmware

Tap it to visit Tenda official website

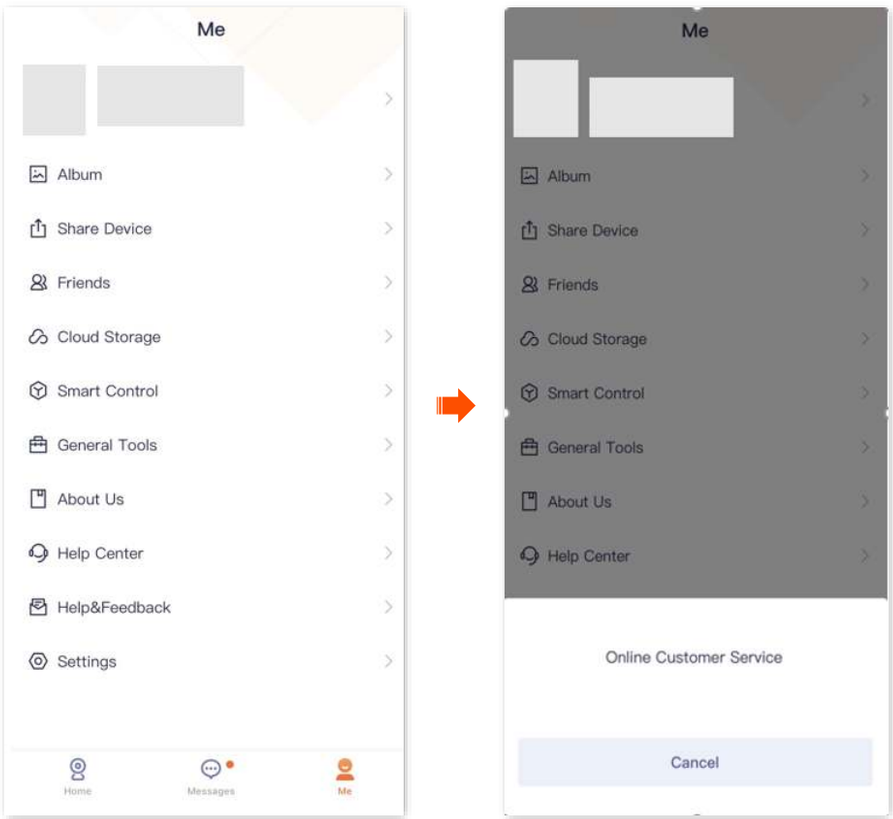
Tap it to check TDSEE user agreement

Tap it to check TDSEE privacy policy

Help Center

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Navigate to **Me** > **Help Center** to enter the **Help Center** page.



Help & Feedback

The **TDSEE** App with version 1.3.0 is used for illustrations here.

FAQ

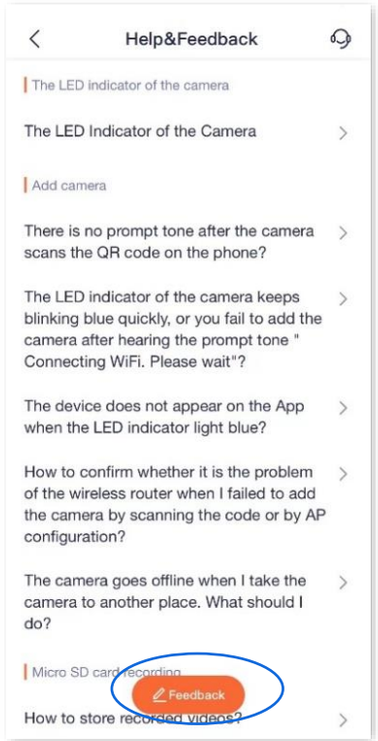
Navigate to **Me** > **Help & Feedback** to enter the FAQ page.
If you cannot find the solutions, please contact us, and we will solve the problem for you as soon as possible.
You can give us feedback in the two ways below:

- Contact us according to the contact information shown in the previous Technical Support part.
- Submit your feedback in Feedback.

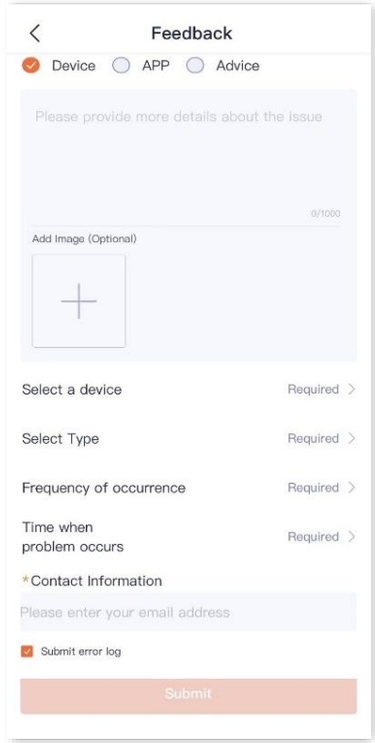
Feedback

Navigate to **Me** > **Help & Feedback**, and then tap **Feedback** at the bottom page to enter the **Feedback** page.

If you have problems when using our device or App, or you have any comments or suggestions for us, you can give us feedback, and we will solve the problem for you as soon as possible.


Help&Feedback
The LED indicator of the camera
The LED Indicator of the Camera
Add camera
There is no prompt tone after the camera scans the QR code on the phone?
The LED indicator of the camera keeps blinking blue quickly, or you fail to add the camera after hearing the prompt tone " Connecting WiFi. Please wait"?
The device does not appear on the App when the LED indicator light blue?
How to confirm whether it is the problem of the wireless router when I failed to add the camera by scanning the code or by AP configuration?
The camera goes offline when I take the camera to another place. What should I do?
Micro SD card recording
Feedback
How to store recorded videos?



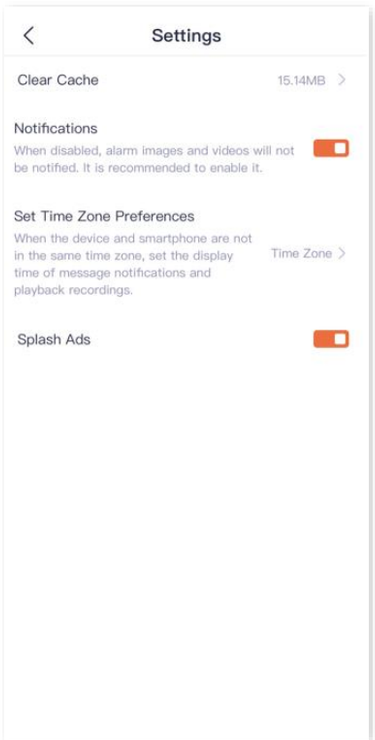

Feedback
Device
APP
Advice
Please provide more details about the issue
0/1000
Add Image (Optional)
Select a device
Required
Select Type
Required
Frequency of occurrence
Required
Time when problem occurs
Required
*Contact Information
Please enter your email address
Submit error log
Submit

Settings

The **TDSEE** App with version 1.2.0 is used for illustrations here.

Navigate to **Me** > **Settings**.

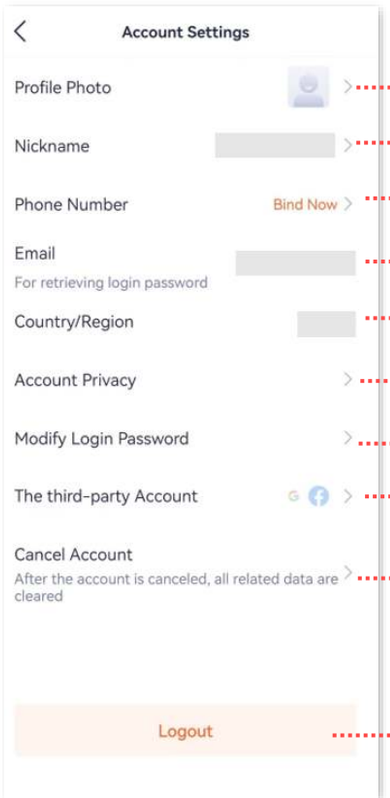
- You can clear the cache of the **TDSEE**, or enable/disable **Notifications** function here. After the **Notification** function is disabled, the terminal device will block the message notification of the **TDSEE** App.
- You can also set time zone preferences as required.
- You can enable/disable **Splash Ads** function here. After the **Splash Ads** function is disabled, the launch screen page of the TDSEE App no longer shows the advertisement.



My profile

The **TDSEE** App with version 1.5.0 is used for illustrations here.

To replace the profile photo, set a nickname, change the password, cancel the account, or log out, tap the account on the upper side of the **Me** page.



Change profile photo

Set nickname

The phone number or email address bound to the TDSEE App account, please bind at least one

The country/region selected during registration, it cannot be changed

Enable the fingerprint or face ID login, two-step verification function

Modify the password of the TDSEE App

Bind the third-party account

Cancel account of the TDSEE App

Logout