Owner's Guide
Brugervejledning
Bedienungsanleitung
Gebruikershandleiding
Guía del usuario
Käyttöohje
Notice d'utilisation
Manuale di istruzioni
Kezelési útmutató
Brukerveiledning
Podręcznik użytkownika
Manual do Proprietário
Bruksanvisning
คู่มือผู้ใช้
사용자 안내서
用户指南
使用者指南
取扱説明書
स्वामी गाइड
Руководство владельца
دليل المالك

BOSE

SOUNDLINK®
REVOLVE

Please read and keep all safety, security, and use instructions.

CE Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
6. Only use attachments/accessories specified by the manufacturer.
7. Unplug this apparatus during lightning storms or when unused for long periods of time.
8. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, objects have fallen into the apparatus, does not operate normally, or has been dropped.

WARNINGS/CAUTIONS:


This symbol means there is uninsulated, dangerous voltage within the product enclosure that may constitute a risk of electrical shock.


This symbol means there are important operating and maintenance instructions in this guide.


This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Do NOT use a power inverter with this product.
- Use this product only with the power supply provided.
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
- The product label is located on the bottom of the product.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and ISED Canada radiation exposure limits set forth for general population.
This equipment should be installed and operated with a minimum distance of 20 cm between radiator and your body.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Meets IMDA Requirements.

CAN ICES-3(B)/NMB-3(B)

Management Regulation for Low-power Radio-frequency Devices

Article XII

According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

DON'T attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for removal.



Please dispose of used batteries properly, following local regulations. Do not incinerate.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.



Removal of the rechargeable lithium-ion battery in this product should be conducted only by a qualified professional. Please contact your local Bose retailer or see products.bose.com/static/compliance/index.html for further information.





REGULATORY INFORMATION

The product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norm(s) or document(s): Regulation (EC) No. 1275/2008, as amended by Regulation (EU) No. 801/2013.

Required Power State Information	Power Modes	
	Standby	Networked Standby
Power consumption in specified power mode, at 230V/50Hz input	≤ 0.5 W	*Bluetooth*® ≤ 2.0 W
Time after which equipment is automatically switched into mode	≤ 2.5 hours	≤ 5 minutes
Power consumption in networked standby if all wired network ports are connected and all wireless network ports are activated, at 230V/50Hz input	N/A	≤ 2.0 W
Network port deactivation/activation procedures. Deactivating all networks will enable standby mode.	***Bluetooth***: Deactivate by clearing the pairing list by pressing and holding the Bluetooth button for 10 seconds. Activate by pairing with a Bluetooth source.	

External Power Supply Technical Information

The external power supply provided with the product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norms(s) or documents(s): Commission Regulation (EU) 2019/1782.

Manufacturer	Bose Products B.V.
Commercial registration number	36037901
Address	Gorslaan 60 1441 RG Purmerend The Netherlands
Model identifier	F5V-1.6C-1U-WW
Input voltage	100V-240V
Input AC frequency	50Hz/60Hz
Output voltage	5V DC
Output current	1.6A
Output power	8W
Average active efficiency	78.8%
Efficiency at low load (10%)	73.4%
No-load power consumption	0.07W

Manufacturer	Bose Products B.V.
Commercial registration number	36037901
Address	Gorslaan 60 1441 RG Purmerend The Netherlands
Model identifier	S008AIM0500160
Input voltage	100V-240V
Input AC frequency	50Hz/60Hz
Output voltage	5V DC
Output current	1.6A
Output power	8W
Average active efficiency	78.5%
Efficiency at low load (10%)	74.5%
No-load power consumption	0.06W

For Europe:

Frequency band of operation 2400 to 2483.5 MHz.

Maximum transmit power less than 20 dBm EIRP.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.

China Restriction of Hazardous Substances Table

Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	**Lead (Pb)**	**Mercury (Hg)**	**Cadmium (Cd)**	**Hexavalent (CR(VI))**	**Polybrominated Biphenyl (PBB)**	**Polybrominated diphenylether (PBDE)**
PCBs	X	O	O	O	O	O
Metal Parts	X	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O
Speakers	X	O	O	O	O	O
Cables	X	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.						
X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

Taiwan Restriction of Hazardous Substances Table

Equipment name: Bose® SoundLink® Revolve Bluetooth® speaker, Type designation: 419357						
	Restricted substances and its chemical symbols					
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr+6)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	-	○	○	○	○	○
Metal Parts	-	○	○	○	○	○
Plastic Parts	○	○	○	○	○	○
Speakers	-	○	○	○	○	○
Cables	-	○	○	○	○	○

Note 1: "○" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

Note 2: The "–" indicates that the restricted substance corresponds to the exemption.

Please complete and retain for your records

The serial and model numbers are located bottom of the speaker.

Serial number: _____

Model number: _____

Please keep your receipt with your owner's guide. Now is a good time to register your Bose product. You can easily do this by going to global.Bose.com/register

Security Information

This product is capable of receiving security updates from Bose automatically when connected to the Bose Connect app. In order to receive security updates via the mobile application, you must complete the product setup process in the Bose Connect app. **If you do not complete the setup process, you will be responsible for installing security updates that Bose makes available via btu.bose.com**

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; "0" is 2010 or 2020.

China Importer: Bose Electronics (Shanghai) Company Limited, Part C, Plant 9, No. 353 North Riying Road, China (Shanghai) Pilot Free Trade Zone

EU Importer: Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

Taiwan Importer: Bose Taiwan Branch, 9F-A1, No.10, Section 3, Minsheng East Road, Taipei City 104, Taiwan Phone Number: +886-2-2514 7676

Mexico Importer: Bose de México, S. de R.L. de C.V. , Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

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The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Bose Corporation Headquarters: 1-877-230-5639

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THE BOSE® CONNECT APP

Download the free Bose® Connect app to easily manage *Bluetooth*® connections, unlock features and access future updates.

Features

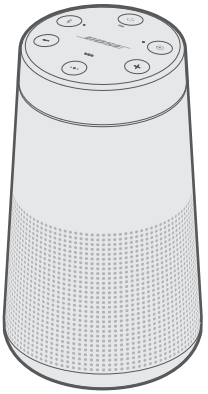
- Easily connect to and switch between multiple mobile devices with a single swipe.
- Disable voice prompts.
- Customize speaker settings, like voice prompt language.
- Configure your speakers to play in Party mode or Stereo mode.
- Compatible with most Apple and Android™ systems.
- Keep your speaker up-to-date with the latest software.





Unpacking

Carefully unpack the carton and confirm that the following parts are included:



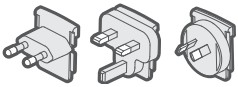
SoundLink® Revolve



USB power supply*



USB cable



AC power adapters*

*The USB power supply and AC power adapters may vary slightly. Use the AC power adapter for your region.

If any part is damaged, do not use it. Contact your authorized Bose® dealer or Bose customer service (see page 29).

Placement guidelines

- For best *Bluetooth*® performance, place your mobile device within 33 ft. (10 m) of your speaker, and make sure there is a clear line of sight between you and your speaker. Moving your device farther away, or not having a clear line of sight may impact sound quality, and your device may disconnect from your speaker.
- Keep other wireless equipment at least 3 ft. (1 m) away from your speaker.
- Place your speaker and your device outside of and away from metal cabinets, other audio/video components and direct heat sources.

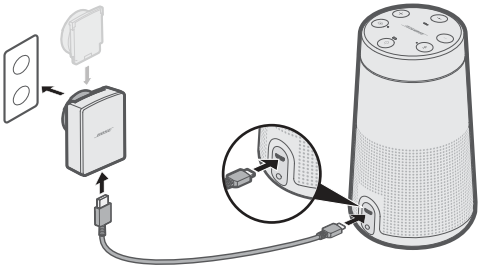
CAUTIONS:

- Stand your speaker on its base. Standing your speaker on any other side may cause damage to your speaker and affect sound quality.
- Avoid placing your speaker on wet or dirty surfaces.

Connecting to power

Your speaker ships with a partial charge. Before using your speaker for the first time, connect it to an AC (mains) outlet. Your speaker does not need to be fully charged, but it does require the initial connection to activate the battery.

1. Plug the small end of the USB cable into the micro-B USB connector on your speaker.



2. Plug the other end into the USB power supply.
3. Plug the USB power supply into an AC (mains) outlet.

   Note: If necessary, plug the AC adapter for your region into the AC (mains) outlet.

   The battery indicator blinks amber, and your speaker emits a tone. When fully charged, glows green.

Powering on/off your speaker

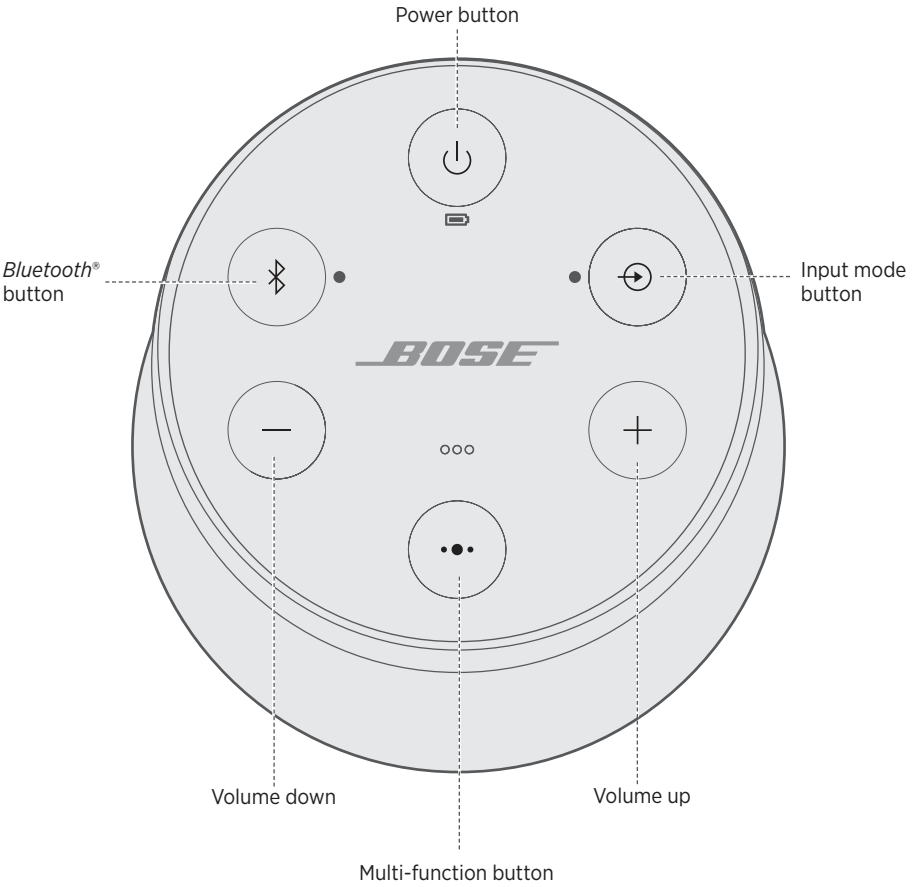
On the button pad, press the Power button .

- The first time you power on your speaker, the *Bluetooth*® indicator glows blue, and you hear a voice prompt to select a language (see page 16).
- If you have already powered on your speaker and paired at least one mobile device, the *Bluetooth*® indicator blinks white and connects to the last two paired mobile devices. You hear "Battery <*number*> percent. Connected to <*mobile device name*>." The *Bluetooth*® indicator glows solid white.

CONTROL BUTTONS

The button pad enables you to power on your speaker and control your speaker's playback, volume and speakerphone.

Note: Certain mobile devices may not support these functions.



The Multi-function button • ● • controls music sources and speakerphone calls on your mobile device from your speaker.

Media playback functions

Function	What to do
Play	Press • ● • .
Pause	Press • ● • . **Note:** In Input mode, pressing • ● • mutes the audio (see page 22).
Skip forward to the next track	Press • ● • twice.
Skip backward to the previous track	Press • ● • three times.

Call functions

Function	What to do
Make a call	Press and hold • ● • to activate voice control on your mobile device. See “Accessing voice control.”
Switch a call from speakerphone to your mobile device, while on a call	Press and hold • ● • .
Answer a call	Press • ● • .
Reject a call	Press and hold • ● • .
End a call	Press • ● • .
Mute a call	Press and hold **–** and **+** simultaneously. Press and hold again to unmute.
Switch between calls	While on a call, press • ● • to answer a second call. Press • ● • twice to switch between the calls.

Accessing voice control

The microphone in the speaker acts as an extension of the microphone in your smartphone. Using • ● • on the speaker, you can access voice control on your mobile device to make/take calls, play music, tell you the weather, give you the score of a game, and more.

Press and hold • ● • to access voice control on your device. You hear a tone that indicates voice control is active.

Voice alerts

Your speaker identifies incoming callers (when applicable). To disable this feature, see page 16.

Voice prompts guide you through the *Bluetooth*® pairing and connecting processes.

Pre-installed languages

- English
- Spanish
- French
- German
- Mandarin
- Japanese
- Korean
- Italian
- Portuguese
- Swedish
- Dutch
- Russian
- Polish

Selecting a language

1. Press **–** or **+** to scroll through available languages.
2. When you hear your language preference, press and hold the Multi-function button •●• to select it.

   You hear a beep and “Ready to pair.”

Changing the language

1. Press and hold **–** and the Input mode button ⊕ simultaneously until you hear the voice prompt for the first language option.
2. Press **–** or **+** to scroll through available languages.
3. When you hear your language preference, press and hold •●• until you hear a beep, and “Connected to <*mobile device name*>.”

Disabling voice prompts

Press and hold **–** and **+** simultaneously until you hear “Voice prompts off.”

Note: Repeat to re-enable voice prompts.

Bluetooth® wireless technology lets you stream music from mobile devices such as smartphones, tablets and computers. Before you can stream music from a device, you must pair the device with your speaker.

Choosing your pairing method

You can pair your device with your speaker using *Bluetooth* wireless technology or Near Field Communication (NFC).

You can also use the Bose® Connect app to pair your device (see page 10).

What is NFC?

NFC is a technology that enables mobile devices to establish wireless communication with each other by simply tapping the devices together. Refer to your device owner's guide to see if your model supports NFC.

If your device does not support *Bluetooth* pairing via NFC or if you are unsure:	Follow the instructions for "Pairing your mobile device" on page 18.
If your device supports *Bluetooth* pairing using NFC:	Follow the instructions for "Pairing a mobile device with NFC" on page 19.

Note: If your device supports *Bluetooth* pairing via NFC, you can use either pairing method.

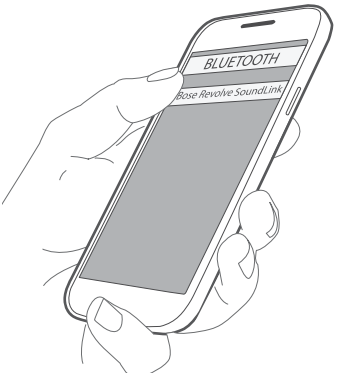
Pairing your mobile device

When you power on your speaker for the first time, the speaker automatically searches for your mobile device.

1. On your device, turn on the *Bluetooth*® feature.

   Tip: The *Bluetooth* feature is usually found in the Settings menu.

2. Select your Bose® Revolve SoundLink® speaker from the device list.



   Once paired, you hear "Connected to <*mobile device name*>," and the *Bluetooth* indicator glows solid white.

Note: To pair an additional device, see page 20.

Pairing a mobile device with NFC

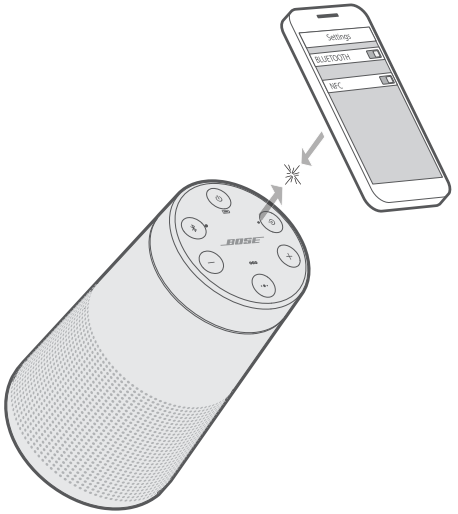
Note: When you power on your speaker for the first time, make sure a language is selected before you pair your mobile device with NFC.

1. Unlock your mobile device, and turn on the *Bluetooth*® and NFC features.

   Refer to your device owner's guide to learn more about these features.

2. Tap and hold the NFC touchpoint on your device to the top center of your speaker. The target area is the Bose® logo.

   Your device may prompt you to accept pairing.



Once paired, you hear "Connected to <*mobile device name*>," and the *Bluetooth* indicator glows solid white.

Pairing an additional mobile device

You can store up to eight paired mobile devices in the speaker pairing list.

- Press and hold the *Bluetooth*® button ᛒ until the *Bluetooth* indicator blinks blue, and you hear, "Ready to pair another device." Pair your device to the speaker (see page 18).
- If your device supports pairing via NFC, see "Pairing a mobile device with NFC" on page 19.

Disconnecting a device

- Turn off the *Bluetooth* feature on your device.
- If your device supports pairing via NFC, tap and hold the NFC touchpoint on your device to the top center of your speaker. The target area is the Bose® logo.

Reconnecting a device

When powered on, your speaker tries to reconnect with the two most recently connected devices.

Note: The devices must be within range and powered on.

If your device supports pairing via NFC, tap and hold the NFC touchpoint on your device to the top of your speaker. The target area is the Bose logo.

You can store up to eight paired mobile devices in the speaker pairing list, and your speaker can be actively connected to two mobile devices at a time.

Note: You can only play audio from one device at a time.

Identifying connected mobile devices

Press the *Bluetooth*® button ᛒ to hear which devices are currently connected.

Switching between two connected devices

1. Pause audio on your first device.
2. Play audio on your second device.

Connecting a previously paired device

1. Press ᛒ to hear which device is currently connected.
2. Press ᛒ within two seconds to connect to the next device in your speaker's pairing list.
3. Repeat until you hear the desired device name.

   You hear a tone that indicates the device is connecting.
4. Play audio on the connected device.

Clearing the speaker pairing list

1. Press and hold ᛒ for 10 seconds, until you hear "*Bluetooth*® device list cleared. Ready to pair."

   All devices are cleared and your speaker is ready to pair a new device.
2. Delete your speaker from the *Bluetooth* list on your device.

Using the Bose® Connect app

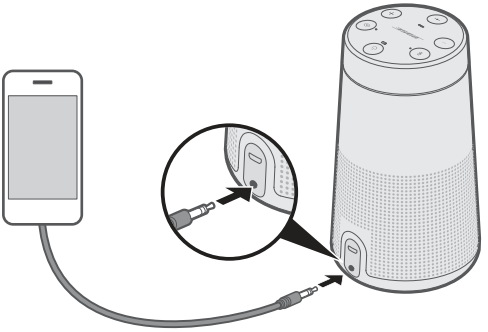
You can also easily manage multiple connected devices using the Bose® Connect app (see page 10).

You can connect the audio output of a smartphone, tablet, computer or other type of mobile device to the AUX connector or micro-B USB connector.

Connect the 3.5mm stereo cable

The AUX connector accepts a 3.5 mm stereo cable plug (not provided).

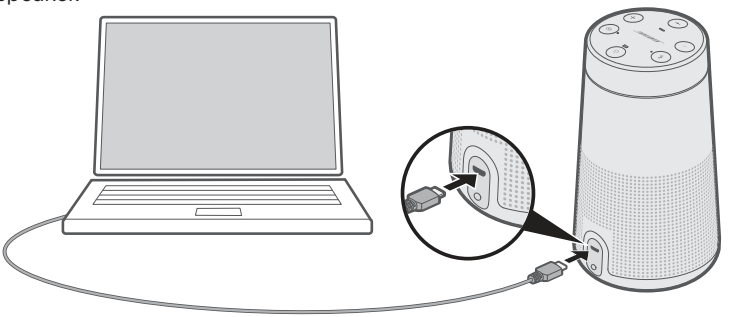
1. Using a 3.5 mm stereo cable, connect your mobile device to the AUX connector on your speaker.



2. Press the Power button ⏻ on your speaker.
3. Press and release the Input mode button ⊕ until you hear “AUX audio.”

Connect the USB cable

1. Using the USB cable, connect your device to the micro-B USB connector on your speaker.



2. Press ⏻ on your speaker.
3. Press and release ⊕ until you hear “USB audio.”

Battery protection mode

When your speaker is unplugged and unused for more than three days with a remaining charge of less than 10 percent, it enters battery protection mode to preserve battery power. To reactivate your speaker, connect it to AC (mains) power.

When not in use, store your speaker in a cool place.

CAUTION: Do not store your speaker for extended periods when fully charged or when the battery indicator blinks red.

Auto-off setting

Your speaker powers off after 30 minutes of inactivity (no sound coming from your speaker) while using the following connections and power sources:

- AUX connection operating on battery or AC (mains) power.
- *Bluetooth*® connection operating on battery power.

Disabling auto-off

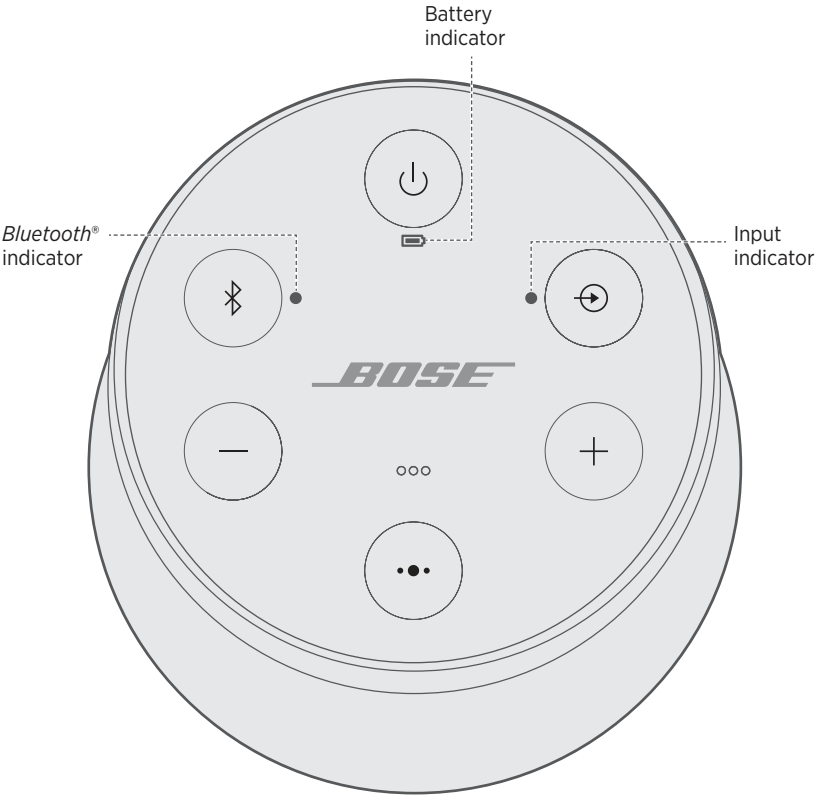
1. Press and hold **+** and the Input mode button simultaneously.

   You hear "Auto-off disabled."

2. Repeat to re-enable the auto-off feature.

STATUS INDICATORS

The top of the speaker has a series of indicators that glow according to system state.



Battery indicator

Shows the battery charge level. Each time you power on your speaker, the battery indicator displays the battery charge level for two seconds and a voice prompt announces the battery charge level.

To check the battery charge level, press and hold the Power button for three seconds while checking .

Note: Battery performance varies with the content played and the volume level at which it is played. In typical use, the speaker battery lasts up to 12 hours.

Indicator activity	System state
Solid green	Medium to full charge
Blinking amber	Charging
Solid amber	Medium charge
Blinking red	Need to charge

Bluetooth® indicator

Shows the connection status of a mobile device.

Indicator activity	System state
Blinking blue	Ready to pair
Blinking white	Connecting
Solid white	Connected

Input indicator

Shows the connection status of a device connected with an AUX or micro-B USB cable.

Indicator activity	System state
Solid white	Speaker is ready to play content from a device

For more information on using a cable to connect a device, see page 22.

You can pair your Bose® speakers together to play in the following modes using the Bose Connect app (recommended) or the speakers' control buttons:

- Party mode (left and right speakers play in unison)
- Stereo mode (left speaker and right speaker play separately)

You can set this up using the Bose® Connect app (recommended) or the speaker control buttons.

Refer to your Bose owner's guide to determine if your secondary speaker supports these modes.

Pairing the speakers using the Bose® Connect app (recommended)

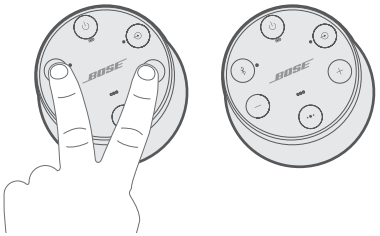
For more information, download the Bose Connect app.

Pairing the speakers manually

If you are unable to access the Bose Connect app, follow the instructions below.

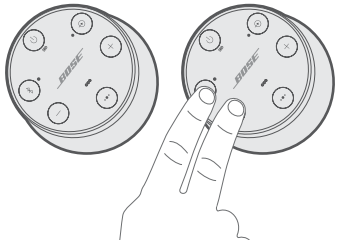
Party mode

1. Make sure both speakers are powered on.
2. Make sure a speaker is connected to your mobile device.
3. On the speaker connected to your device, press and hold the *Bluetooth*® button ᛒ and **+** simultaneously.



4. Release the buttons when you hear "Press the *Bluetooth* and volume down buttons simultaneously on a second Bose device."

5. On the other speaker, press and hold the *Bluetooth*® button and **–** simultaneously.



6. Release the buttons when the speaker emits a tone.

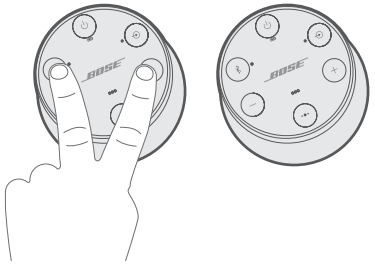
   After 10 seconds, you hear "Party mode" from both speakers simultaneously. Party mode is enabled. You are now able to play audio in unison using your device.

7. For an optimal experience, position your speakers:
   - In the same room or outdoor area
   - So there are no obstructions between them

   Note: Performance may vary based on mobile device, distance and environmental factors.

Stereo mode

1. Configure your speakers for Party mode (see page 26).
2. On a speaker, press and **+** simultaneously.



3. Release the buttons when you hear "Stereo mode." You hear "Left" from the left speaker and "Right" from the right speaker.

   Stereo mode is enabled. You are now able to play audio in stereo using your mobile device.

4. For an optimal experience, position your speakers:
   - In the same room or outdoor area
   - Within 10 feet of each other, free from obstructions
   - So that your distance to each speaker is equal

   Note: Performance may vary based on mobile device, distance and environmental factors.

Switching between Party mode and Stereo mode

On either speaker, press the *Bluetooth*® button ᛒ and **+** simultaneously.

Disabling Party mode or Stereo mode

Do one of the following on either speaker:

- Press and hold ᛒ until you hear “Bose speakers unlinked.”
- Press and hold the Multi-function button •●• and **+** simultaneously until you hear “Bose speakers unlinked.”
- Press the Power button ⏻ to power off the speaker.

Cleaning

- Clean the surface of the speaker with a soft, damp cloth (water only).
- Do not use any sprays near the speaker. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia or abrasives.
- Do not allow liquids to spill into any openings.

Customer service

For additional help using your speaker:

- Visit global.Bose.com/Support/SLR
- Contact Bose® customer service. Refer to the contact sheet in the carton.

Limited warranty

Your speaker is covered by a limited warranty. Visit our website at global.Bose.com/warranty for details of the limited warranty.

To register your product, visit global.Bose.com/register for instructions. Failure to register will not affect your limited warranty rights.

Technical information

Input Voltage: 5V ⎓

Input Current: 1.6A

If you experience problems with your *Bluetooth*® speaker:

- Check the battery indicator  (see page 25). Charge your speaker if necessary.
- Make sure all cables are securely attached.
- Check the state of status indicators (see page 25).
- Place your speaker according to placement guidelines (see page 12).
- Make sure your mobile device supports *Bluetooth* or pairing via NFC technology (see page 17).

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose® customer service.

Common solutions

The following table lists symptoms and possible solutions to common problems.

Symptom	Solution
No power (battery)	• Battery may be in protection mode or discharged. Connect it to AC (mains) power.
Battery does not charge	• Make sure you are using the Bose-provided USB cable and USB power supply. • Connect the USB cable to a different USB power supply. • Use a different USB cable. • Connect to a different AC (mains) power source.
Speaker does not pair with mobile device	• On your mobile device, turn the *Bluetooth* feature off and then on. Remove your speaker from the *Bluetooth* list on your device. Pair your device again. • Pair a different device (see page 20). • Clear your speaker's pairing list (see page 21). Pair your device again. • Reset your speaker (see page 32).
Speaker does not pair with NFC	• Unlock your device and turn on the *Bluetooth* and NFC features. • Tap and hold the NFC touchpoint on the back of your device to the top of your speaker. • Remove your device from the case. • Make sure a language is selected (see page 16). • Use *Bluetooth* to pair your device (see page 18).
Bose speakers do not pair together manually	Download the Bose Connect app for an additional method for pairing your Bose speakers (see page 10).

Symptom	Solution
No sound	• On your mobile device, turn the *Bluetooth*® feature off and then on. Remove your speaker from the *Bluetooth* list on your device. Pair your device again. • Increase the volume on your speaker, your device and music source. • Make sure voice prompts are on. Press the *Bluetooth*® button ᛒ to hear the connected mobile device. Make sure you are using the correct device. • Use a different music source. • Pair a different device (see page 20). • If two devices are connected, pause your other device.
No sound from a cabled device	• Power on the device and play music. • Increase the volume on your speaker and device. • Press and release the Input mode button ⊕ until the Input indicator glows white. • Use a different cable. • Connect a different device.
Poor sound quality	• Use a different music source. • Pair a different device (see page 20). • If there are two devices connected, disconnect the second device. • Increase the volume on the device. • Check device audio settings.
Poor sound quality from a cabled device	• Increase the volume on your speaker and device. • Use a different cable. • Connect a different device. • Check device audio settings.
Audio plays from the wrong device (when two devices are connected)	• Make sure voice prompts are on. Press ᛒ to hear the connected device(s). Make sure you are using the correct device. • Pause or quit the music source on the device playing music. • Disconnect the second device.
Speaker powers off	• If using a cabled device, increase the volume on your device. • Disable auto-off (see page 23).

Resetting your speaker

Factory reset clears paired mobile devices and language settings from your speaker and returns it to the original factory settings.

1. Power on your speaker.
2. Press and hold the Power button ⏻ for 10 seconds.

   The speaker powers off.
3. Press ⏻.

   The *Bluetooth*® indicator glows blue, and you hear a voice prompt to select a language (see page 16).



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