## TROUBLESHOOTING - 2

**Some function not works**

1. Liht cannot adjust brightness
   - Try to press and hold the dimming button
2. Fan cannot reverse
   - After press the reverse button, wait for about 20 seconds to reverse.
3. If other function is normal and the operation is correct, it needs to change a new remote and receiver.

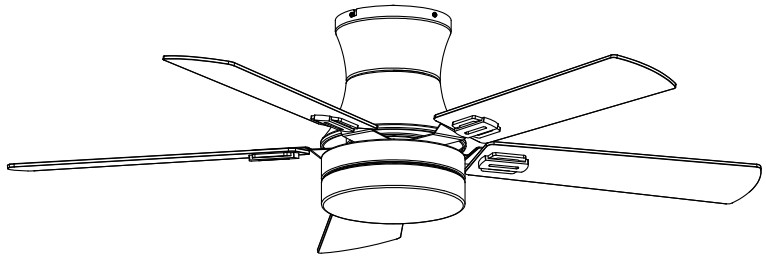
**Fan noisy**

1. Tighten all screws.
2. Make sure no objects insert in the fan.
3. Separate & store neatly all the wire nut connections.

**Fan shaking**

1. Check the screws on the hanger bracket are secure.
2. Make sure the concave groove of the hanger ball is positioned on the hanger lug of the hanger bracket.
3. Check the screws of hanger ball, downrod and connector are secure.

If the problem still cannot be solved, please contact our after-sales team.
**Email: ysj_service@outlook.com**



Model: YJ865

# Instruction Manual

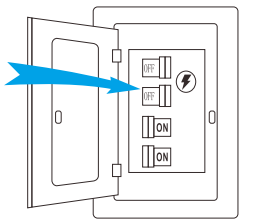
Our email address is **ysj_service@outlook.com**
Any questions please kindly contact us!
We will offer you the satisfied **customer service in 2 days**.

## SAFETY INFORMATION

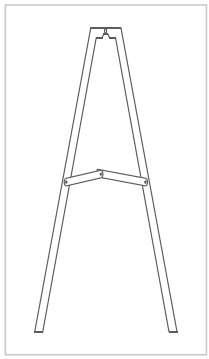
**WARNING**

1. Before connecting the power supply, make sure turn off the Electrical Main Switch at the circuit breaker fuse box.
2. Using power supply 120V/60Hz.
3. All wiring must comply with national and local electrical codes ANSI/NFPA70.
4. MAKE SURE THE POWER IS SWITCH OFF AT THE ELECTRICAL PANEL BOX BEFORE YOU ATTEMPT TO ANY REPAIRS (REFER TO THIS SECTION), MAKING ELECTRICAL CONNECTIONS.
5. ASSUREZ-VOUS QUE L'ALIMENTATION EST COUPÉE AU NIVEAU DU BOÎTIER ÉLECTRIQUE AVANT DE TENTER DES RÉPARATIONS (VOIR CETTE SECTION), EN FAISANT DES CONNEXIONS ÉLECTRIQUES.
6. To reduce the risk of fire or electric shock, turn off the power to the fuse box or circuit breaker before installing the fan.To reduce the risk of personal injury, attach the fan directly to the building's support structure. Make sure that the installation location allows the fan blades to rotate without obstacles.

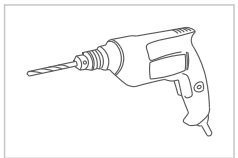
## TOOLS THAT MAY BE USED DURING INSTALLATION

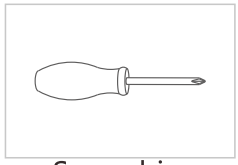


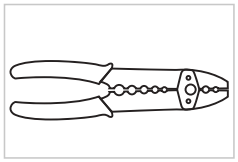
BEFORE YOU START SWITCH OFF


Ladder


17/14spanner


Drill


Screwdriver


Wire Strippers



## TROUBLESHOOTING - 1

**Fan does not work, but light works**

1. Check all the connections are correct and secure, reconnect the motor wires.
2. Turn off the power at least 10 seconds, then turn on the power and repair the remote and receiver.
3. Turn off the power and turn on the power again
   - If you cannot hear a 'beep' sound, it means there is a problem with receiver and need to change a new one.
   - If you hear a continuous 'beep' sound, it means there is a problem with fan motor.
   Check the motor wires are secure and intact.
   Check the motor for resistance.

**Fan works, but light does not work**

1. Check the light wire connections are correct and secure, reconnect the light wires.
2. Turn off the power at least 10 seconds, then turn on the power and repair the remote and receiver.
3. Connect the light directly without receiver
   - If the light works, it means there is a problem with receiver and need to change a new one.
   - If the light not works, it means there is a problem with light and need to change a new one.

**Fan and light do not work**

1. Check all the connections are correct and secure, reconnect all the wires.
2. Turn off the power at least 10 seconds, then turn on the power and repair the remote and receiver.
3. Check the battery of remote control. Change a new battery.
4. Turn off the power and turn on the power again
   - If you cannot hear a 'beep' sound, it means there is a problem with receiver and need to change a new one.

## Alexa/Google assistant Connection Instruction & Voice Command

**Alexa Connection Instruction**

a. Make sure you have connected the device to the app and working normally.
b. Open Alexa app, go to the skill to search “Tuya Smart” skill.
c. Link the skill , log in with your Tuya Smart app account and password, then authorize and connect with Tuya Smart app.
d. Then the Alexa will find out the device automatically.

**Google Assistant Connection Instruction**

a. Make sure you have connected the device to the app and working normally.
b. Open Google Home app, Set up a device, choose “Works with Google”.
c. Search “Tuya Smart”, log in with your Tuya Smart app account and password then authorize and connect with Tuya Smart app.
d. Then the Google Assistant will find out the device automatically.

**Note:**

(1) Connect the device to the App recommend to turn on WIFI and Bluetooth on your phone.
(2) This ceiling fan needs to use 2.4Ghz WIFI to work when you connecting the device.

## Common Voice Command:

1. “**Alexa/Google, turn on/off the fan/light.**” (Use for turn on / turn off the fan/light)

2. **“Alexa, set fan direction to summer/winter.”**
**“Google, set fan direction to forward/reverse.”**(Use for Forward/Reverse the fan)

3.“**Alexa/Google, set the fan speed to 1-100 (which number of speed level you want).”**
**OR “Alexa/Google, set the fan to (which number of speed level you want) 1-100 speed.”** (Use for wind speed level)
Such as, “Alexa, set the fan speed to 1./ Alexa, set the fan to 100 speed.”

4. “**Alexa/ Google, set the light to (which mode that you want)**.” (Use for color temperature of light)
Such as, “Alexa, set the light to Warm white. (warm yellow light)
/Alexa, set the light to Soft white.(the light comes up a little yellow)
/Alexa, set the light to White. (neutral light)
/Alexa, set the light to Daylight white.(the light comes up a little white )
/Alexa, set the light to Cool white.(cool white light)”

“Google, set the light to Warm white/Cool white/Day light/Bright white/Blue sky”

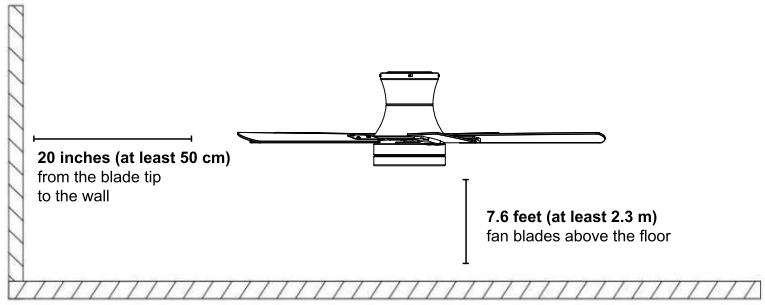
5. “**Alexa/Google, set/change the light to (how many percent that you want)**.” (Use for brightness of light)
Such as, “Alexa, set the light to 80%./Google, change the light to 50%.”



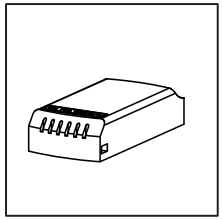
## MAINTENANCE TIPS

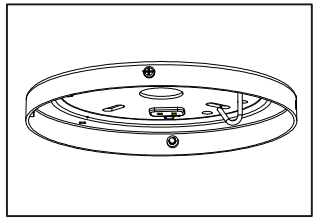
**WARNING**

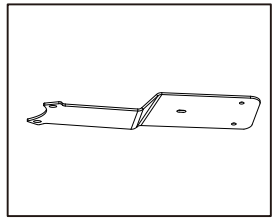
1. WARNING: To Reduce The Risk Of Fire, Electric Shock, Or Personal Injury, Mount To Outlet Box Marked "Acceptable for Fan Support of 15.9 kg (35 lbs) or less" And Use Mounting Screws Provided With The Outlet Box. Most Outlet Boxes Commonly Used For The Support of Luminaires Are Not Acceptable For Fan Support And May Need To Be Replaced. Consult A Qualified Electrician If In Doubt.
2. CAUTION: To Reduce The Risk Of Injury To Persons, Install Fan So That The Blade Is At Least 3.05 Meters (10 Feet) Above The Floor.
Do not install the fan with wet hands.
Do not insert foreign objects between the rotating fan blade.
Do not bend the fan blades when installing or cleaning the fan.
Do not disassemble or modify this product or use non-original parts without permission.
Keep children away from your working area.
3. ATTENTION: pour réduire le risque de blessures corporelles, installez le ventilateur de manière à ce que la lame se trouve à au moins 3,05 mètres (10 pieds) au-dessus du sol.
4. AVERTISSEMENT: pour réduire le risque d'incendie, de choc électrique ou de blessure, montez sur la boîte de sortie marquée « Acceptable pour un support de ventilateur de 15,9 kg (35 lb) ou moins » et utilisez les vis de montage fournies avec la boîte de sortie. La plupart des boîtiers de sortie couramment utilisés pour le support des luminaires ne sont pas acceptables pour le support des ventilateurs et peuvent devoir être remplacés. Consultez un électricien qualifié en cas de doute.

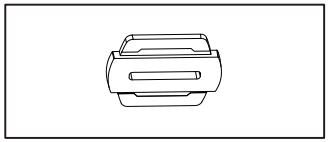


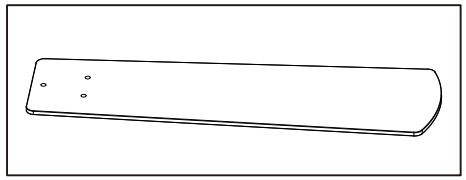
# HERE IS WHAT COMES IN YOUR BOX

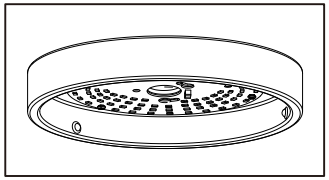

Remote control receiver

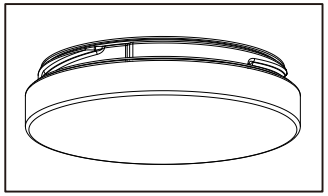

Hanger bracket

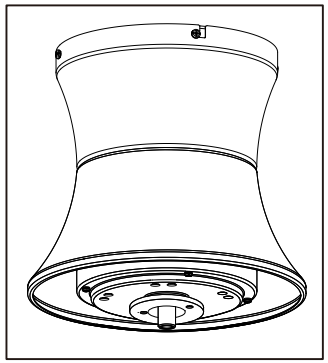

Blade bracket

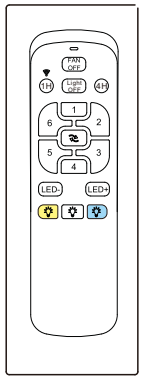

Blade bracket cover


Blade (5pcs)

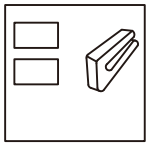

Light Fixture


Acryilc cover


Motor


Remote control

## Screws


Balancing kit


1/4*50 expansion screws 2pcs


M5*25wood tooth screw 4pcs


Plain washer 4pcs


wire connectors P2 3pcs P4H 1pcs


M5*12 Truss head screw (Blades) 16PCS


Paper washer (Blades) 16PCS


1/4*1/2+S Round head screw (Blade bracket) 11PCS



# SMART APP CONNECTION INSTRUCTION

**WAY 2: ADD MANUALLY (WIFI ON & BLUETOOTH OFF)**

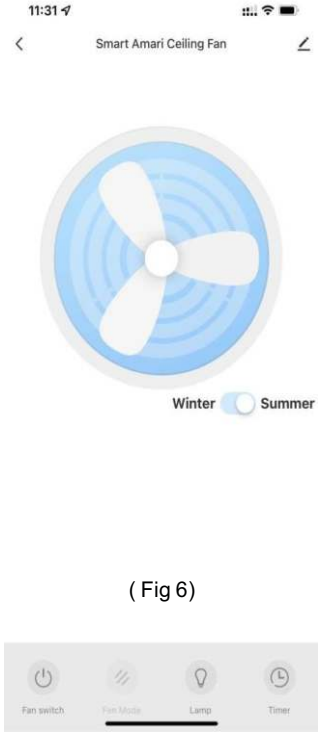
1. Open “TUYA” smart APP and then Click "Add device" on the APP Page
2. Then Under "Add Manually" SELECT "Small Home Appliances"
3. Then Select "Fan(WI-FI)" (Fig 4) and Type in your WIFI code & password (Fig 5)
4. Turn on the Fan power within 30 seconds, Press the "1H" key on the remote for at least 5 seconds.
5. Then Click "Confirm the indicator is blinking" on the APP page and then Select "Blink Quickly".
6. Waiting for connection and Clicking "Done" on the APP page. (Note: if the ceiling fan is not searched, please make sure the 2.4 Ghz WIFI & Bluetooth are on and the network is stable; if the ceiling fan is disconnected within 3 mins please retry to pair the fan by repeating step 1.
7. Then the following page shown (Fig 6) you could operate normally with the page.



( Fig 4)



( Fig 5)



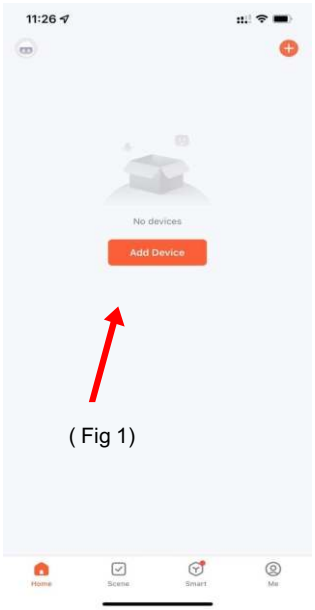
( Fig 6)

# SMART APP CONNECTION INSTRUCTION

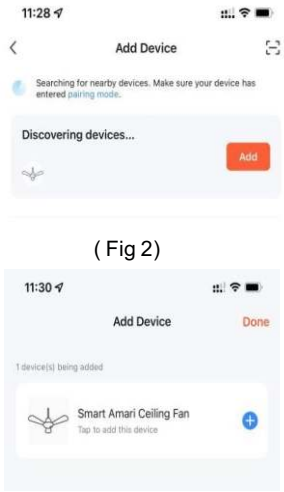
Scan the QR code and download "*TUYA" smart APP.*
(**The ceiling fan needs work at 2.4 GHz WIFI to connect the device**)
**[If you have any question, please refer to more detail about our APP & CEILING FAN CONNECTION INSTRUCTION]**

**WAY 1: ADD automatically (WIFI & BLUETOOTH both on) --RECOMMENDED**

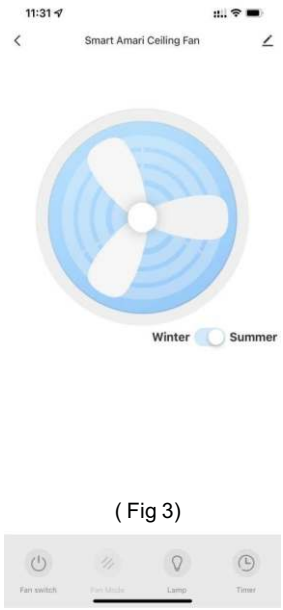
1. Open *TUYA smart APP* & Turn on the Fan power supply within 30 seconds, Press the button of "1H" on the remote for at least 5 seconds until hearing 2 or more beep sounds.
2. Then Click "Add device"(Fig 1) on the APP Page.
3. Then click "Add" (Fig 2) and wait for the connection(Fig 2) (Note: if the ceiling fan is not searched, please make sure the 2.4 Ghz WIFI & Bluetooth are on and the network is stable; if the ceiling fan is disconnected within 3 mins please retry to pair the fan by repeating step 1.)
4. After connecting successfully, then click "next".
5. After that, then click "Finish" to enter the interface.
6. Then the following page is shown (Fig 3) you could operate normally with the page.




( Fig 1)



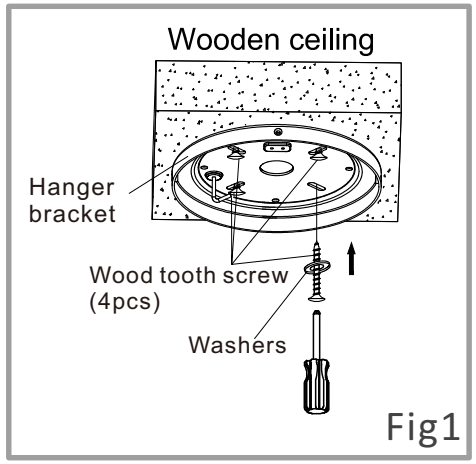

( Fig 2)




( Fig 3)



# 1. INSTALLATION OF HANGER BRACKET



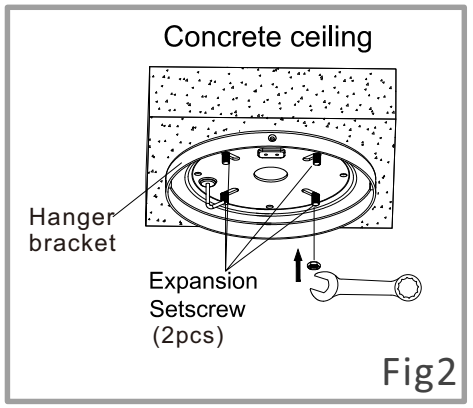

**HARDWARE USED**

Plain washer 4pcs

M5*25wood tooth screw 4pcs

1) Wooden Ceiling:

Fasten the hanger bracket to the ceiling with 4 wood tooth screws and washers. (fig 1)




**HARDWARE USED**

1/4*50 expansion screws 2pcs

2) Concrete ceiling:

Fasten the hanger bracket to the ceiling with 2 expansion screws. (fig 2)

## 2. PRE-FIX THE CEILING FAN

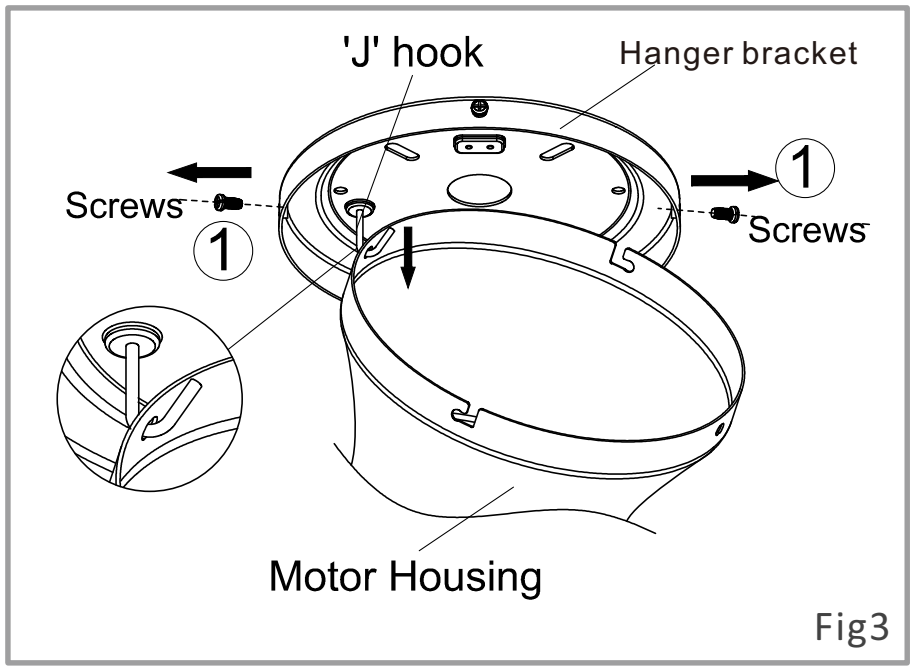


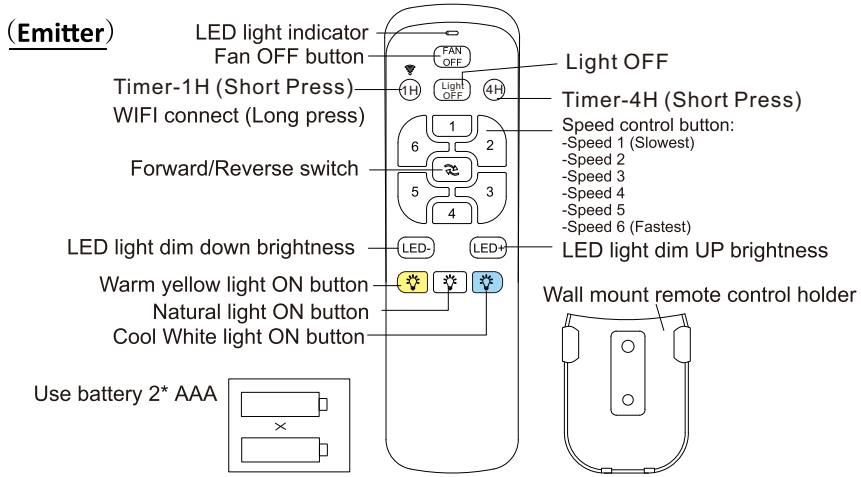
Fig3

1) Remove the two opposite screws on the hanger bracket. (It will be used during the step“INSTALLATION OF CEILING FAN”). (Fig 3)

2) Align the screw hole on the motor housing with the “J” hook on the hanger bracket. Hang the fan to the expansion ‘J’ hook. (Fig 3)



## REMOTE CONTROL MANUAL




**IMPORTANT:**

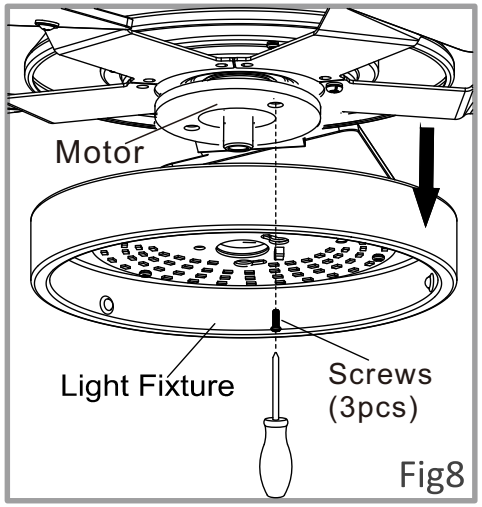
The remote control transmitter and receiver have factory pre-set/paired and ready to be used immediately. If require to re-pairing the transmitter and receiver, follow below instruction:

1. Turn the ceiling fan main switch power Off for 10 seconds.
2. Turn the ceiling fan main switch power on, and will hear a Beep sound then within 3 seconds press and hold the ‘FAN OFF’ button.
3. Wait until the receiver emitted a Beep sound then let go the button and thepairing process is completed.
4. If the pairing process un-successfully, then repeat step 1 to step 3.(Note: Ensure the batteries have enough power)

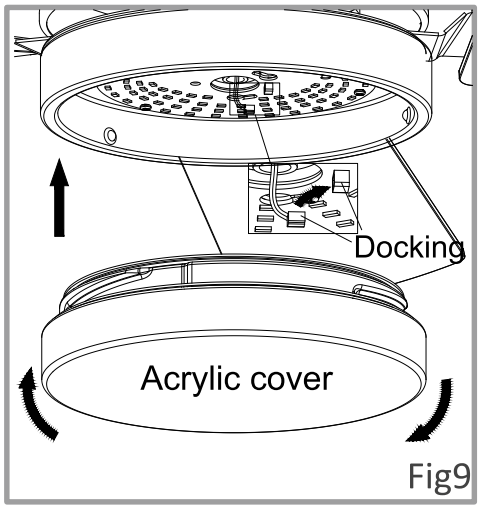
NOTE: After press timer button, if press any button will clear the timer function. Require not to press any button after set the timer function.

5. When the emitter cannot control the receiver, please check is there any existence of similar remote controlled products nearby, then check whether they works, because remote controlled product with the same frequency will disturb each other.
6. Low voltage of battery will affect the sensitivity of the emitter and the signal reception accordingly(the indicated light will be dimmed when the battery get low voltage).must replace if the battery is getting low voltage.
7. Please take out the battery from the emitter when leaving unused for long time.
8. Then maximum load of lighting see the above”POWER PARAMETER LIST”PS:please connect the ground wire correctly, otherwise it may cause the light micro-light or flash.
9. When installing the fan, the fan ceiling cover don’t press the antenna(or other wire),it is easy to break down the wire and short-circuited.

## 6. INSTALLATION OF LIGHTKIT




1) Remove three screws from the motor round piece. (Fig 8)




2) Thread the light wire through the light kit.
Attach the lightkit to the fan, and tighten all the three screws firmly. (Fig 9)

3) Direct plug in the wire to the lightkit docking(connector). Attach the acrylic cover to the lightkit and twist clockwise until it is secured tightly. (Fig 9)



## 3. WIRING OF CEILING FAN

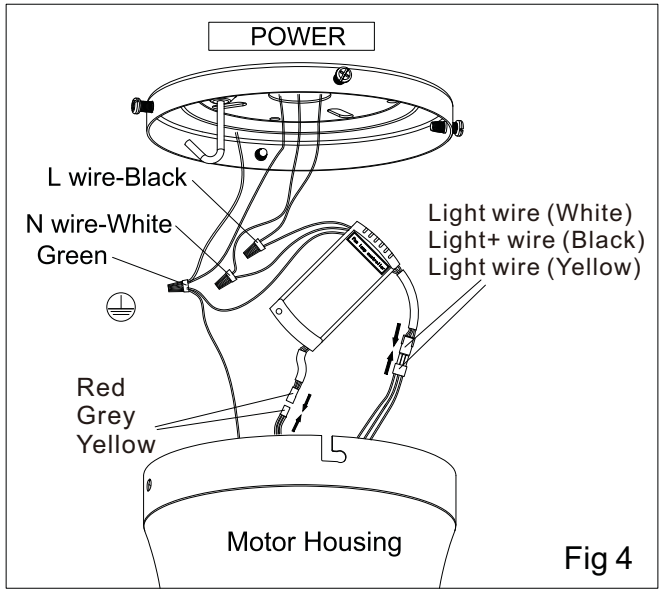
Total six colors of wires connected from the top of the motor:

* White, Black, Yellow wires - for light kit
* Red, Grey, Yellow wires - live wire for fan
* Green/Yellow - ground wire
  The installation is to be in accordance with the National Electrical Code ANSI/NFPA 70 and local codes.

**HARDWARE USED**



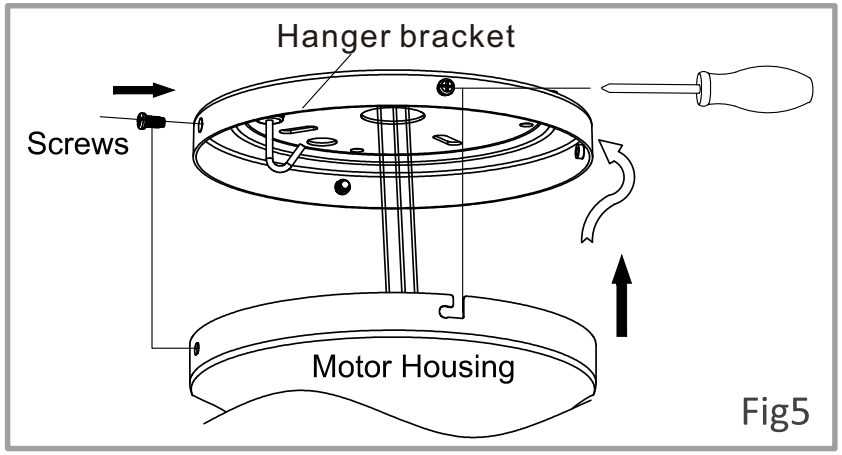
wire connectors
P2 3pcs
P4H 1pcs




1) Plug the connector from the motor inito the remote control receiver: Big Connector to the Big Socket & Small Connector to the Small Socket.

2) Connect wires of remote control receiver wires to AC wires (Household supply):
Green to Ground,
White to Neutral,
Black to live.

## 4. INSTALLATION OF CEILIG FAN

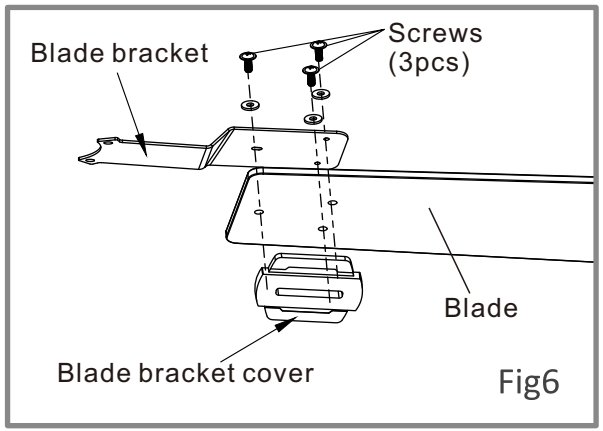


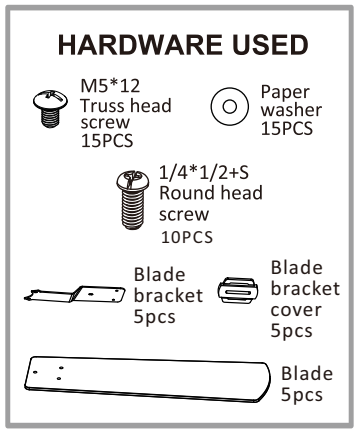

1) Unscrew the two screws from the hanger bracket out by 1/2.

2) Align the “L” shape groove on the motor housing to the hanger bracket screws and insert the two screws to the groove until it is held tightly.

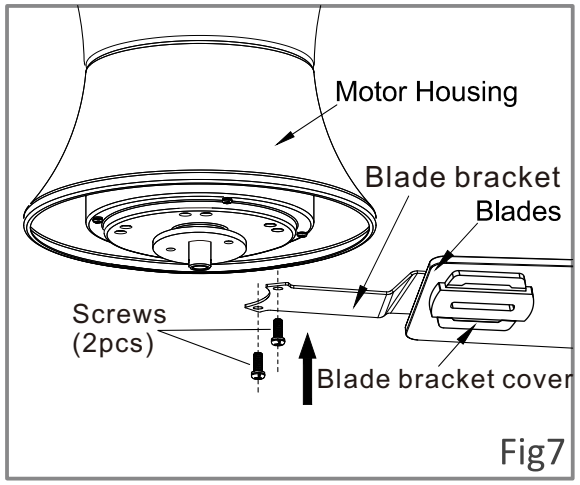
3) Fix back the two screws which take out in step “PRE-FIX THE CEILING FAN” to the hanger bracket hole and tighten all the four screws firmly.

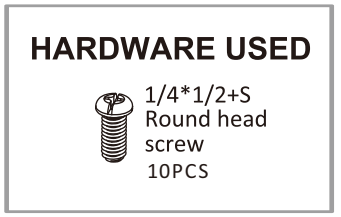
## 5. INSTALLATION OF FAN BLADES




1) Attach blades bracket and blade bracket cover to blade. Using screws from hardware package and tighten each screw securely. (Fig 6)




2) Attach blades to the motor.
Using screws from hardware package and tighten each screw securely. (Fig 7)