**iRobot® Limited Warranty**

**iRobot Limited Warranty Policy**

- **Sep 18, 2024**
- **Knowledge**

**Description**

**Limited Warranty for iRobot® Robot Vacuums, Handheld Vacuums, and Robot Mops. This Limited Warranty does not affect your statutory rights under the laws relating to the sale of consumer products.**

**If you are purchasing a qualifying product that includes our promotional extended warranty, the same terms below apply.**

**OVERVIEW**

**iRobot Corporation ('iRobot', 'we', 'our', 'us') warrants, subject to the exclusions and limitations set out below, this Product (including the robot battery, if applicable, and collectively referred to as the "Product") for the period of one (1) year from the date of purchase, or the date of delivery if that is not the same as the date of purchase, (the 'Warranty Period'). If the delivery date cannot be verified, then then the Warranty Period shall begin 2 weeks after the date of purchase.**

**The Product is warranted against defects in materials and workmanship when purchased directly from iRobot or an iRobot authorized seller/ dealer/reseller. In the event the Product fails to meet the warranty standard to our reasonable satisfaction, we will within a commercially reasonable time, free of charge, either repair or replace the Product as described below.**

**This Limited Warranty is only valid and enforceable in the country where you purchased the Product, provided that the said country is on the list of Specified Countries available at http://global.irobot.com/.**

**You may register your Product in order to receive Product-related information and enjoy expedited support from iRobot Customer Care. Failure to register your Product will not diminish your warranty rights.**

**MAKING A CLAIM UNDER THE LIMITED WARRANTY**

**If you wish to make a warranty claim, please contact us or your local authorized service company/distributor, whose contact details can be found at http://global.irobot.com/. Upon**

**contacting us or your authorized service company/distributor, please have the serial number of your Product ready and the original proof of purchase and/or proof of delivery from an authorized seller/dealer/reseller, showing the date of purchase/delivery and full details of the Product. Our colleagues will advise you of the process involved in making a claim.**

**Any claim under this Limited Warranty is subject to you notifying us (or our authorized service company/distributor) of the alleged defect within a reasonable time of it coming to your attention and, in any case, by no later than the expiry of the Warranty Period.**

**REMEDY**

**If a claim is received within the Warranty Period and the Product is found to have failed under the warranty we shall, at our option:**

**• repair the Product,**

**• exchange the Product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original Product, or**

**• exchange the Product with a product that is new and upgraded model which has at least equivalent or upgraded function to the original Product.**

**As far as applicable laws permit, the Warranty Period will not be extended or renewed or otherwise affected due to subsequent exchange, resale, repair or replacement of the Product. However, part(s) repaired or replaced during the Warranty Period will be warranted for the remainder of the original Warranty Period or for ninety (90) days from the date of repair or replacement, whichever is longer.**

**Replacement or repaired products, as applicable, will be returned to you as soon as commercially practicable. All parts of the Product or other equipment that we replace shall become our property.**

**If the Product is found not to be covered by this Limited Warranty, we (and our authorized service companies/distributors) reserve the right to charge a handling fee. When repairing or replacing the Product, we may use products or parts that are new, equivalent to new or re-conditioned.**

**WHAT IS NOT COVERED?**

**Unless agreed in writing, the Limited Warranty will not apply if the defect(s) relate to: (a) normal wear and tear (including, without limitation, wear and tear of batteries, if applicable), (b) defects caused by rough or inappropriate handling or use or damage caused by accident, misuse, neglect,**

**fire, water, lightning or other acts of nature, (c) if the Product contains a battery and the fact that the battery has been short-circuited, if the seals of the battery enclosure or the cells are broken or show evidence of tampering or if the battery has been used in equipment other than those for which it has been specified, (d) non-compliance with the Product instructions, (e) willful or deliberate damage, neglect or negligence, (f) use of spare parts, an unauthorized cleaning solution if applicable, or other replacement items (including consumables) which are not provided or recommended by us, (g) any alteration or modification to the Product which has been carried out by you or a third party not authorized by us, (h) any failure to adequately package the Product for transportation, (i) extreme or external causes beyond our reasonable control including, but not limited to, breakdowns, fluctuations, or interruptions in electric power, ISP (internet service provider) service, or wireless networks, (j) weak and/or inconsistent wireless signal strength in your home, (k) any Product(s) purchased from unauthorized sellers/dealers/resellers.**

**This Limited Warranty does not apply to accessories or other consumable items, such as filters, brushes, dirt disposal bags, cleaning pads or cleaning solutions. This Limited Warranty will be invalid if (a) the Product's serial number has been removed, erased, defaced, altered or is illegible in any way (as determined in our sole discretion), or (b) you are in breach of the terms of this Limited Warranty or your contract with us.**

**LIMITATION OF IROBOT'S LIABILITY**

**This Limited Warranty is your sole and exclusive remedy against iRobot and iRobot's sole and exclusive liability in respect of defects in your Product. This Limited Warranty replaces all other iRobot warranties and liabilities, whether oral, written, (non-mandatory) statutory, contractual, in tort or otherwise, including, without limitation, and where permitted by applicable law, any implied conditions, warranties or other terms as to satisfactory quality or fitness for purpose.**

**However, this Limited Warranty shall neither exclude nor limit (i) any of your legal (statutory) rights under the applicable national laws, or (ii) any of your rights against the seller of the Product.**

**To the extent permitted by applicable law(s) iRobot does not assume any liability for loss of or damage to or corruption of data, for any loss of profit, loss of use of Products or functionality, loss of business, loss of contracts, loss of revenues or loss of anticipated savings, increased costs or expenses or for any indirect loss or damage, consequential loss or damage or special loss or**

**damage.**

**To the extent permitted by applicable law, iRobot´s liability shall be limited to the purchase value of the Product. The above limitations shall not apply in case of gross negligence or intentional misconduct of iRobot or in case of death or personal injury resulting from iRobot´s proven negligence.**

**The limitations of warranties, liability, and remedies apply in the State of New Jersey to the maximum extent permitted by law.**

**Limited Warranty for Aeris Air Purifiers**

**aeris Health, Inc. warrants that our air purifier's main components are free from defects and workmanship for two (2) years from the date of purchase. aeris Health, Inc. product owners are expected to only use the product for its intended purpose.**

**Products with manufacturing defects purchased within thirty (30) days will be replaced by aeris Health Inc. at no charge (inclusive of shipping). After thirty (30) days, our sole obligation and liability will be limited to repairing the defective part or replacing the defective product. Replacement will not be shipped prior to receipt and evaluation of original product under warranty. At our sole discretion, warranty replacement products may be certified refurbished items in like-new condition.**

**This Limited Warranty only covers normal residential and commercial use and does not cover replacement filters. Aeris products purchased beyond two (2) years (out of warranty) may still avail our repair services, however, product owners will be responsible for all parts, labor, and shipping costs.**

**To obtain warranty or out of warranty service, please contact us at iRobot Customer Care for further assistance. Please be ready to provide your proof of purchase.**

**This Limited Warranty only applies to:**

- **Original purchaser/owner. A receipt as proof of purchase is required for all warranty claims.**
- **Aeris product is operated using the correct voltage capacity outlets specified for the product.**
- **Aeris product has not been tampered, mishandled, abused or unauthorized technical modifications made to the product.**

**• Water damages are not covered under the aeris warranty program.**

**This limited warranty supersedes all previous aeris Health warranty statements or other marketing materials.**

**Limitation of Liability and Remedies**

**This Limited Warranty is provided by aeris Health, Inc.**

**AERIS HEALTH INC DISCLAIMS ANY EXPRESS WARRANTY NOT PROVIDED HEREIN AND ANY IMPLIED WARRANTY, GUARANTEE OR REPRESENTATIONS AS TO THE SUITABILITY FOR ANY PARTICULAR PURPOSE, PERFORMANCE, QUALITY AND ABSENCE OF HIDDEN DEFECTS, AND ANY REMEDY FOR BREACH OF CONTRACT, WHICH BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION, OPERATION OF LAW, CUSTOM OF TRADE OR COURSE OF DEALING, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. EXCEPT AS PROVIDED IN THIS AGREEMENT, AERIS HEALTH, INC. FURTHER DISCLAIMS ANY RESPONSIBILITY FOR LOSSES, EXPENSES, INCONVENIENCES, SPECIAL, INDIRECT, SECONDARY OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THE PRODUCTS.**

**Call to speak with an iRobot® Support Specialist 1-866-747-6268**