About the problem of no network after connecting network cable via the hub on MacBook

Precondition:

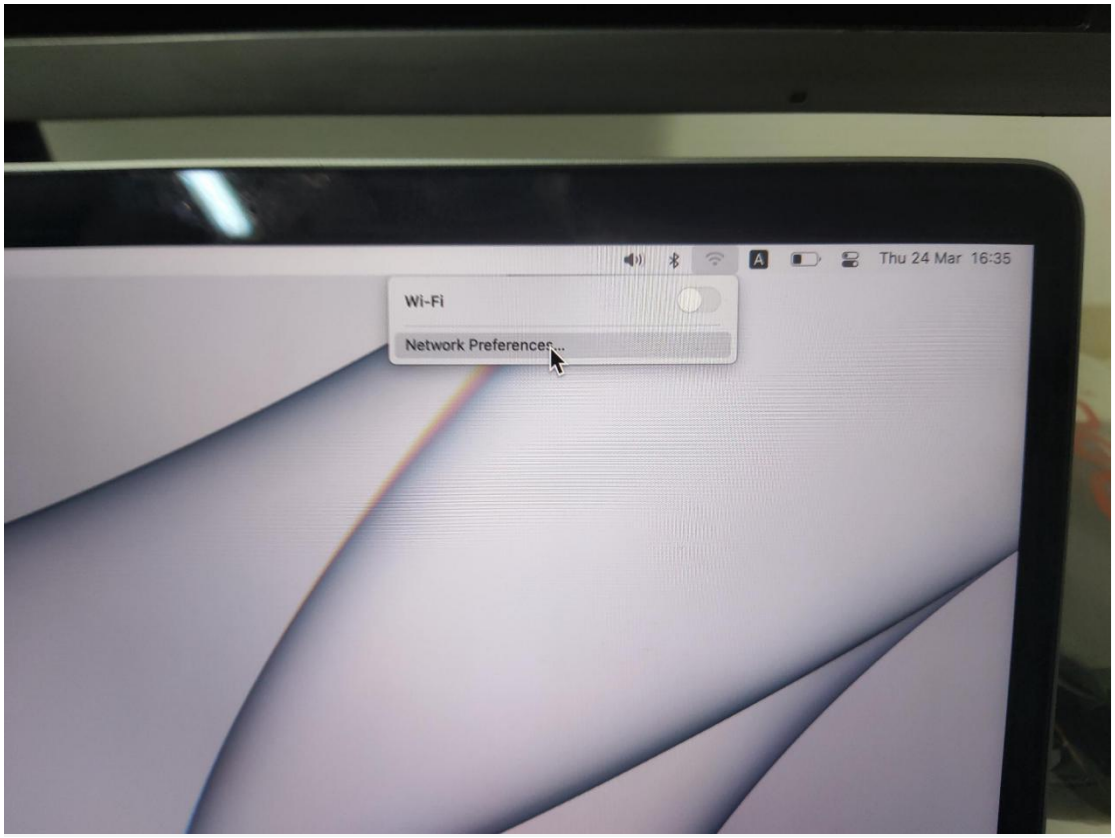
Make sure that your network is available, the cable is good and plugged in properly

Steps:

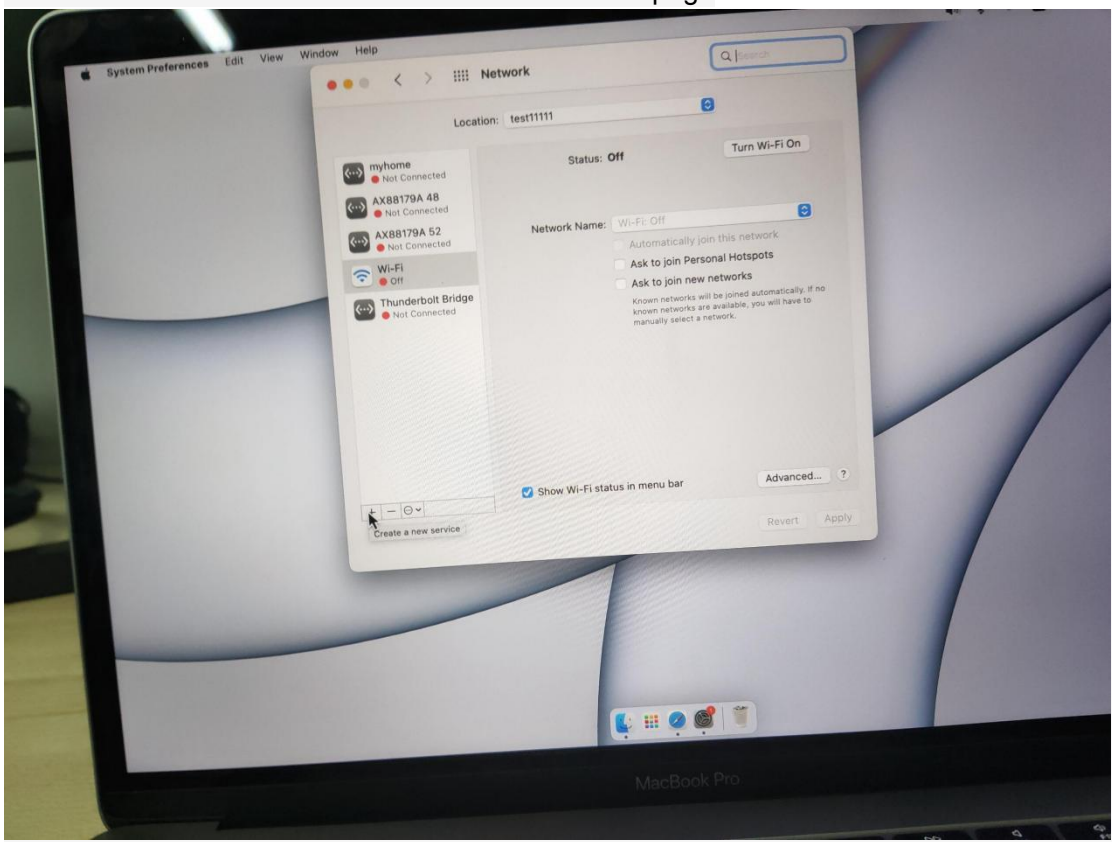
1、Click the WiFi icon in the upper right corner of the screen



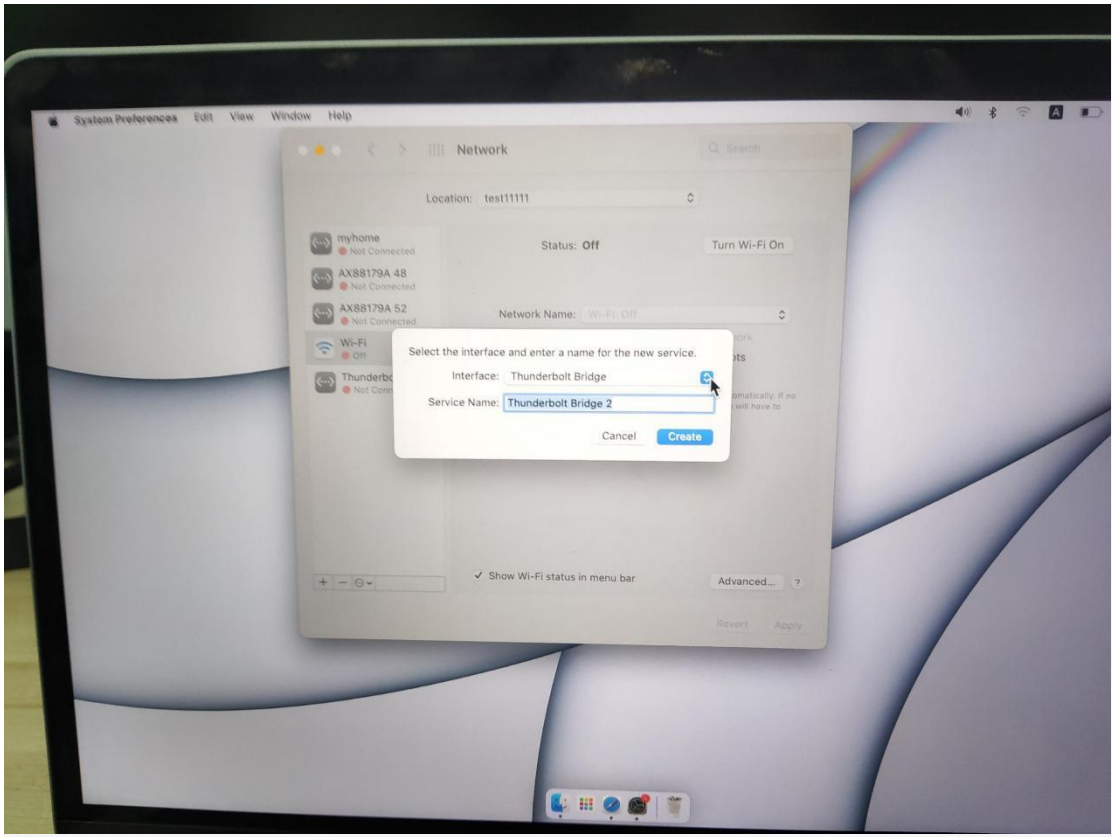
2、Click on Network Preferences



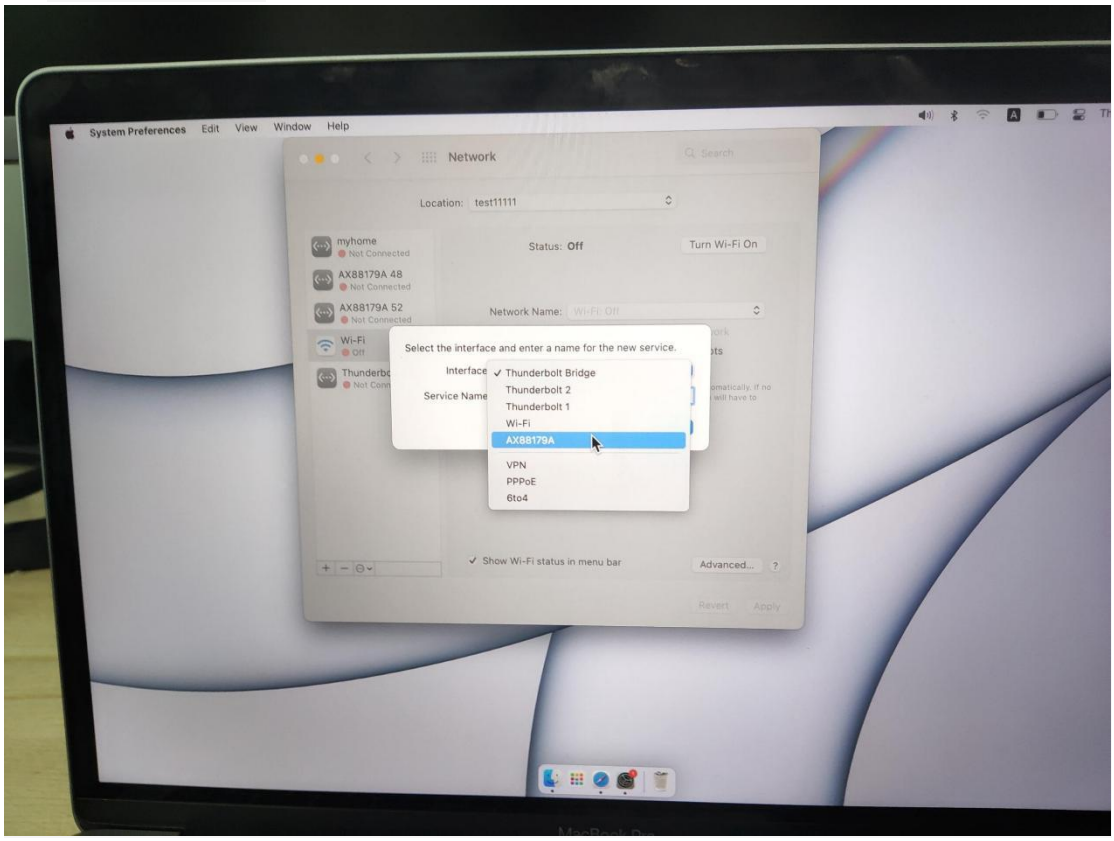
3、Click the “+” button in the lower left corner of the page



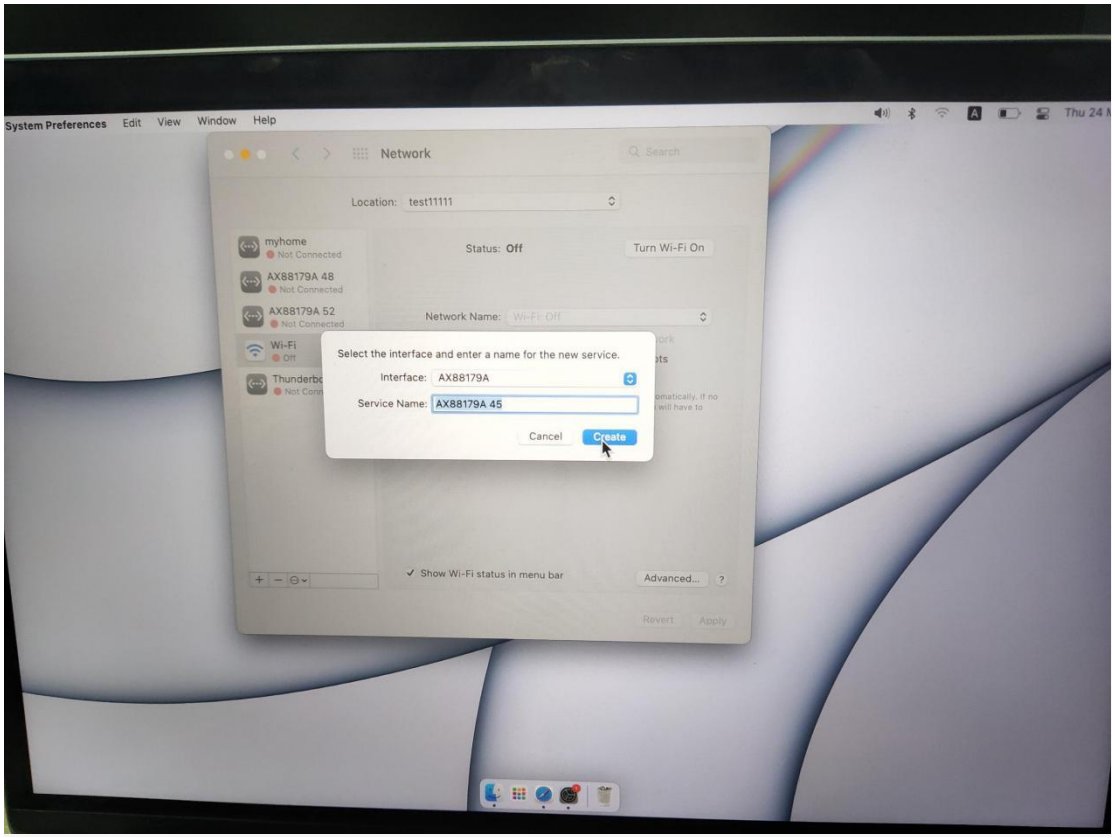
4、Click the the button to the right of the "interface" box to get a drop-down menu



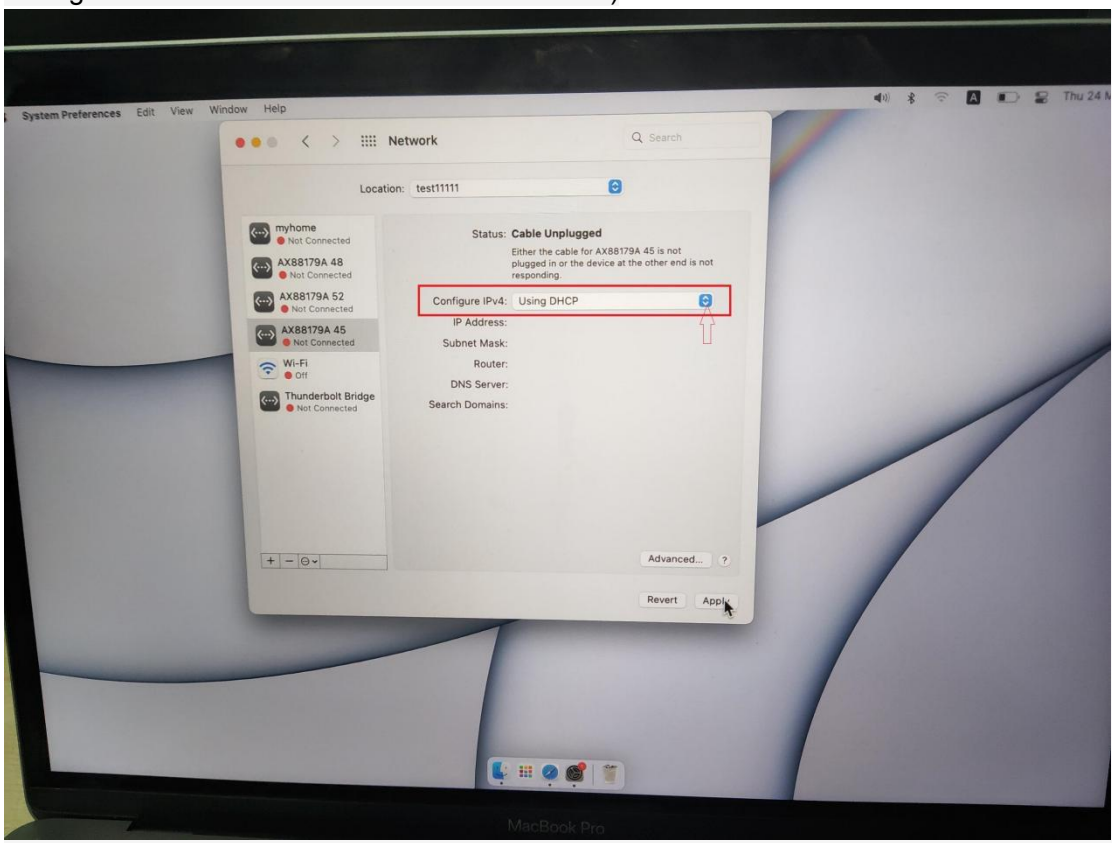
5、Select AX88179A



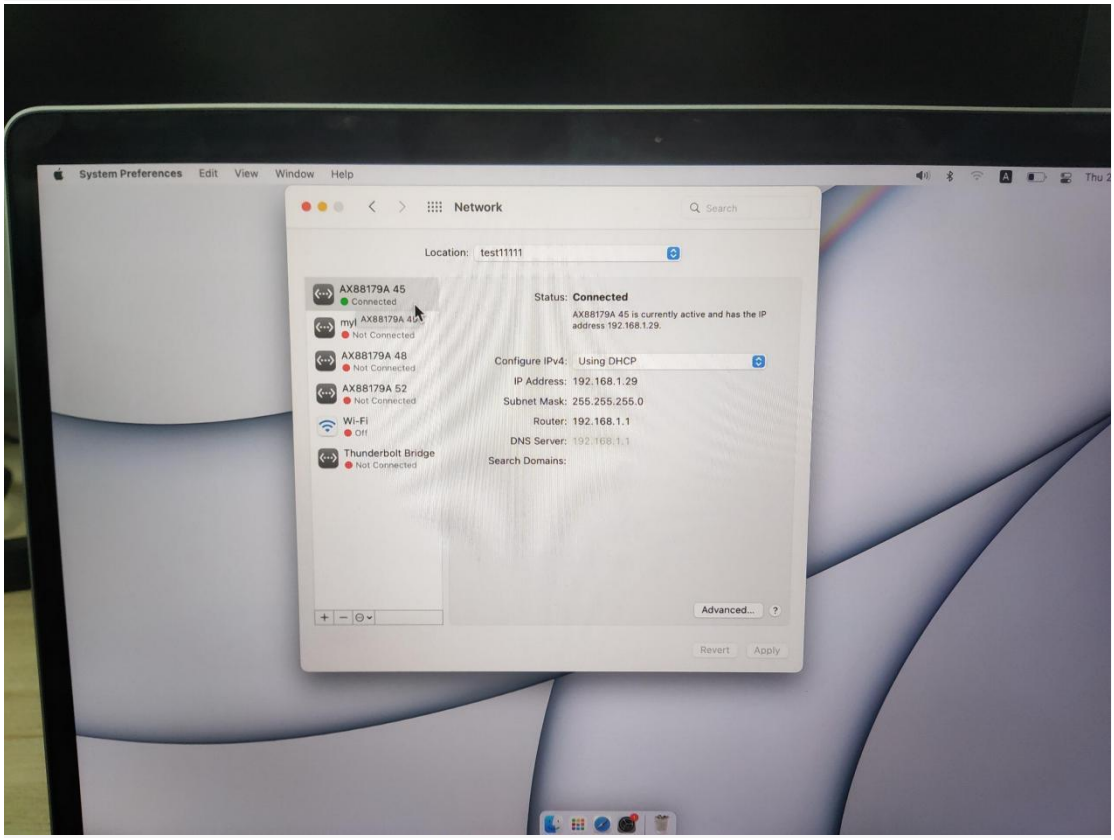
6、Click to create



7、Make sure that in the “Configure IPv4” box, it says “USing DHCP”, then click “Apply” in the bottom right corner of the page (if not yet, click the button near the box and select “Using DHCP” as shown in the screenshot below)



8、 The green icon as shown in the screenshot below means that the network is connected.



If there is still no network on this device, while the other devices that share same router could connect to the network, you can try a different port.

If it still does not work, please contact the local network engineer to solve the this problem, because it's a network problem.