Trackport 4.0 GPS Vehicle Tracker

User's Guide

BRICKHOUSE SECURITY

What's In The Box



1. O (yellow) - Cellular Indicator
2. C (blue) - Unused
3. G (green) - GPS Indicator



LEDS

This device features 3 LEDs.

- The *Green* LED represents GPS connectivity
- The *Blue* LED is unused
- The *Yellow* LED represents cellular connectivity

First-Time Setup: When plugging in the TrackPort 4.0 into the OBD-II port of your car, the Green light will glow solid for about 1 minute. The Yellow light will then light up and blink every 3 seconds. After that, the Green light will begin to blink every second.

GPS Indicator - Green Light: The Green light will blink until a GPS connection is made. When a connection is made to GPS satellites, the Green light will be solid, indicating a proper connection.

Cellular Indicator - Yellow Light: When the TrackPort 4.0 is looking for a cellular signal, the Yellow LED will blink once every second. When a connection is made through the cellular network, the Yellow LED will remain solid.

Blue Light: It will flash when powering on the unit, but this indicator has no function.

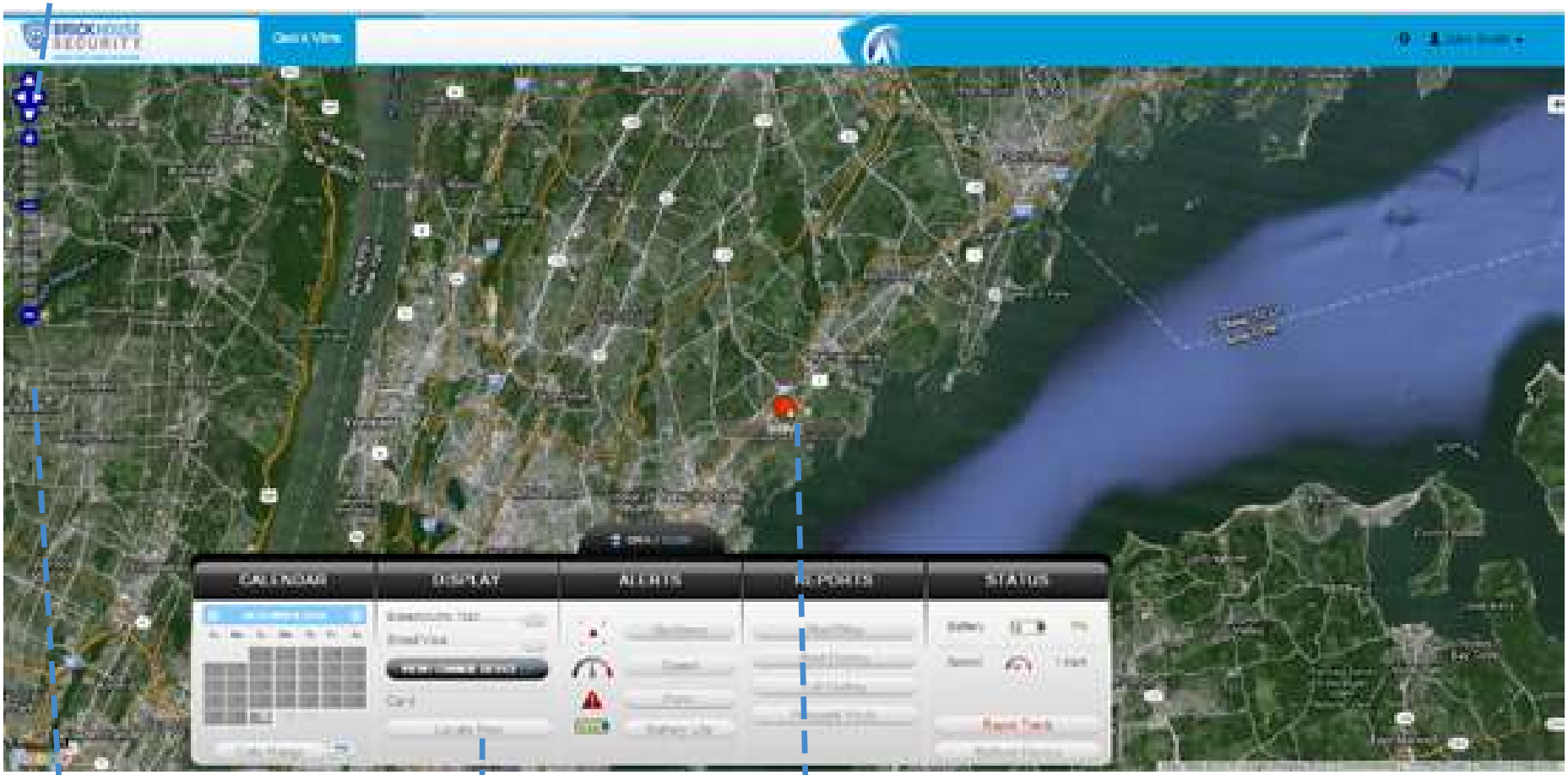
Getting Started

To activate your tracker, please call our customer service center or visit activate.brickhousesecurity.com to complete your device activation.

The TrackPort 4.0 installs to your vehicle's OBD-II port, which are normally located under the dashboard on the driver's side of a car. Consult your vehicle's owners' manual if you are not sure where the OBD-II port is located in your car. Once securely plugged in, the device will begin to attempt to report once it has registered on the network.

NOTE: This device attempts to connect to the cellular network every 6 hours for better performance. While it will not provide a GPS location, it does still use your vehicle's power even if the ignition is currently off. If you plan on leaving the TrackPort 4.0 plugged into a vehicle for long periods of inactivity, it could drain your battery.

Navigation Arrows



Zoom Bar

Dashboard

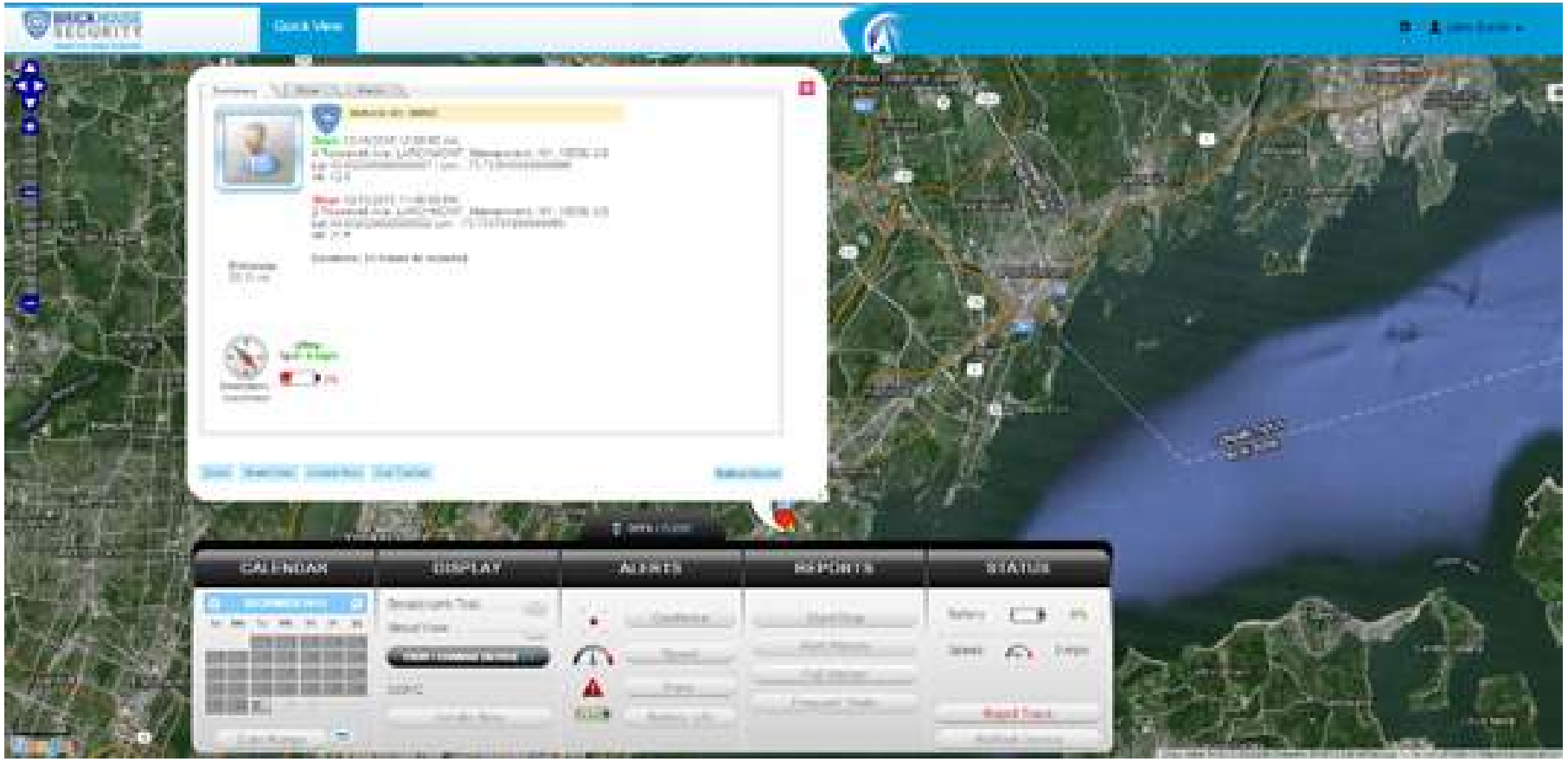
Last Known Location

Your Trackport 4.0 will always give the most accurate location data when it has a clear view of the sky. It is capable of transmitting and receiving through materials like glass, plastic, and cloth, but is not able to transmit through metals. This interference can vary from vehicle to vehicle, however, as all automobiles are constructed differently.

Tracking Your Device

To track your Trackport 4.0, open a browser window and go to www.BrickhouseSecurity.com. Hover your cursor over the Login tab on the top right of the website and click on GPS Tracking. Enter your login information and press the Submit button. The tracking page will appear and the device's last reported location will be centered on the map. If you have multiple devices on your account, the first 3 that were registered will be automatically selected and appear on the map. Along the bottom of your screen will be your dashboard.

Tracking information is displayed using Google Earth Maps, so navigation is similar to what most people have grown used to in using internet-based mapping solutions. You can use the Navigation arrows and Zoom Bar to move around the map, or drag the map using your mouse and zoom using a click-wheel mouse.


Quick View
CALENDAR
DISPLAY
ALERTS
REPORTS
STATUS

At the bottom of the pop-up window are the Zoom, Street View, and Live Tracker buttons.

- *Zoom* will perform the same task as using the Zoom bar on the left side of the map; zooming in on the icon you have selected.
- *Street* View will open up a separate window displaying Google's Street View, if available.

The *BrickHouse shield icon* will appear where a tracker transmitted most recently. Click on an icon to bring up a pop-up box. This will show your tracker's name, the distance it has traveled on this trip, what direction it was moving in, speed, battery information, and start and stop locations. Start will display the beginning location of the current trip, and the time it was recorded. Stop will display the most recent location from the device, as well as the time it was reported.

The *More* tab is not currently active. Future updates to the platform will utilize this tab.

The *GeoFence* tab allows you to create quick geofences based on the location you are currently viewing and the route the device was following. Use

the Circular GeoFence selection to create a perimeter around the location you are clicked on. Use the Circular Geofence radio button to create a perimeter around the location you have selected. Use the Route Geofence radio button to create a boundary that will follow your device's entire trip.

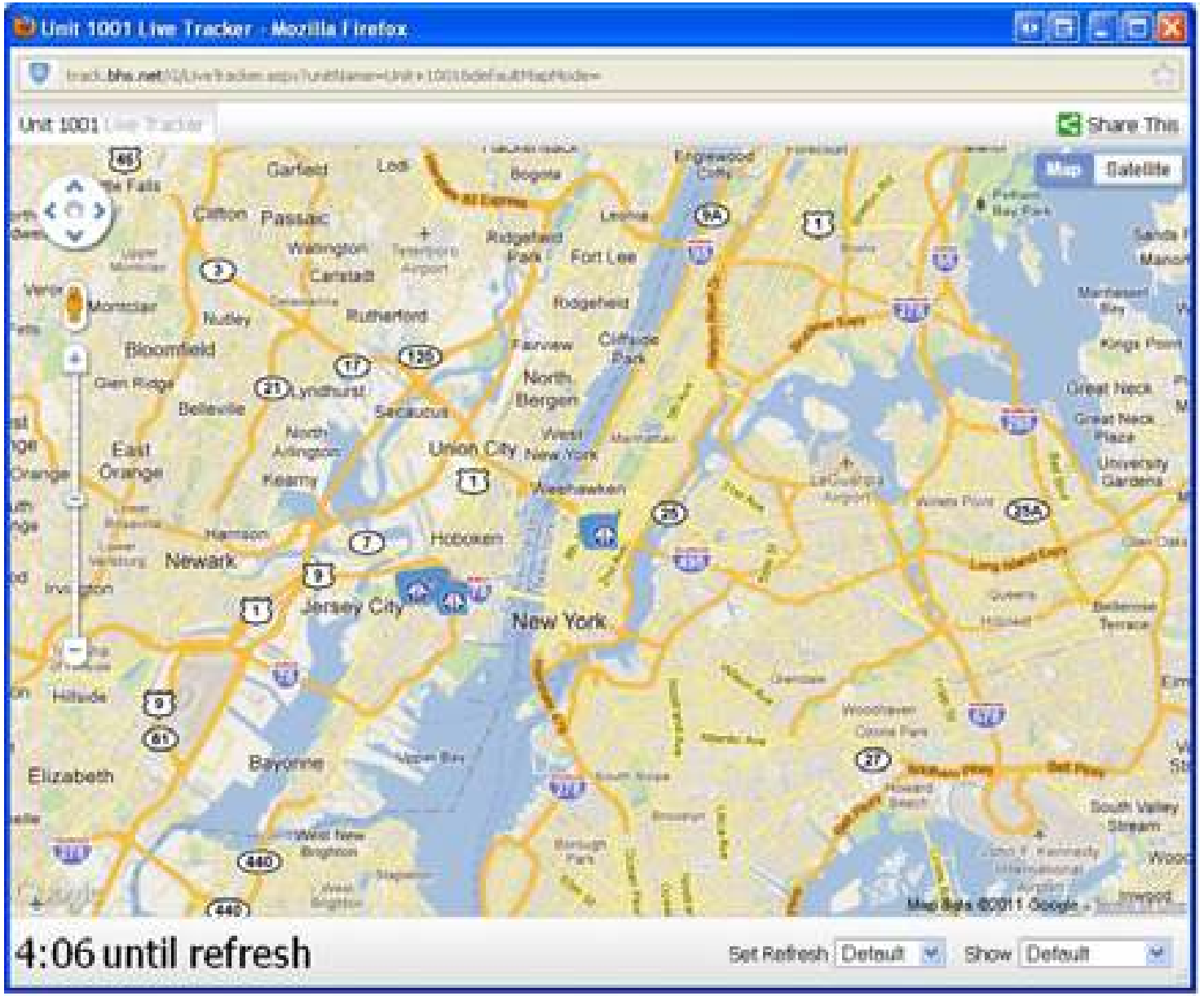
Give the Geofence a name in the Geofence Name window, and add a short description in the Description box (optional).

Use the Action drop down box to choose if you would like an alert created when the device enters the chosen area, exits the area, or both. Use the Radius box to choose how large the area will be. You can enter values below a mile as decimals. For example: A half-mile radius geofence would be entered as .5.

When you are done, press the Create Geofence button to save.

The *Video Links* tab is not currently active. Future updates will take advantage of this tab.

The *Alerts* tab will display current Geofence, Speed, Panic, or Motion alerts that have been triggered.


Unit 1001 Live Tracker - Mozilla Firefox
Unit 1001 Live Tracker
Share This
Map
Satellite
Garfield
Clifton
Passaic
Bloomfield
Nutley
Rutherford
Carlstadt
Ridgefield Park
Fort Lee
Ridgefield
Fairview
Cliffside Park
North Bergen
Lyndhurst
Belleville
East Orange
Orange
Newark
Harrison
Hoboken
Jersey City
Union City
West New York
Weehawken
New York
Great Neck
Great Neck Plaza
University Gardens
Elizabeth
Bayonne
Hillside
South Valley Stream
4:06 until refresh
Set Refresh
Default
Show
Default

Live Tracker will open up a separate window displaying your devices' locations, and allows you to see past locations. Using the drop-down boxes on the bottom right of the window, you can adjust how often your screen refreshes and how many locations will appear on the screen. The counter on the bottom left displays how long it will be until your screen refreshes.

Using the Dashboard



The *Calendar* allows a user to choose from which dates information can display. Any date that has tracking information will be highlighted. Simply click on that date to display information. To choose multiple days, click on the Date Range button, input a start and end date, and press Search. Press the

Current Date button to return to viewing the current day's information. When searching by date, all locations generated in the chosen time-frame will dis-play as breadcrumbs.

Under the *Display* section you can see a list of all devices currently displaying information on the map. Click on the View/Change Device button to choose which of your devices will display on the map. This button only serves a purpose if there are multiple devices on your account.





Breadcrumb Trail will display all locations, or breadcrumbs, generated on the date you currently have displayed, connected by a line. Click on any individual breadcrumb to see detailed information. The BrickHouse shield icon represents the start and stop of a trip, green circles mean the device was moving with the arrow indicating direction, and red octagons indicate stops.

Click on the Street View button to open a Google Street View window from the most recent location of the device. This function will only work if Google Street View is available in that location. (Please note: Google Street View is a not a current live view.)

The *Alerts* section lets you manage what kinds of alerts your device will create and how you will be notified.

Click the *Geofence* button to manage your geofences. The Geofence Alert Configuration tab lets you choose when and where alerts will be sent. Select the device you would like to edit by checking the box next to it.

- Highlight which days you would like to configure by clicking on each. You may choose to enter certain hours during which alerts will be active, or leave these fields blank to have them sent all the time.
- Choose if duplicate alerts will not be created if the device stays inside or outside a geofence for a certain period of time using the slider bar.
- Choose what icon will appear where a geofence alert was created using the Alert Image dropdown box.
- Enter Email Address allows you to choose where alert notifications will be sent. Click on the + icon to add phone numbers you want to have texted.

In the *Create New Geofence* tab you can create geofences around any area in different shapes. Navigate to the area on the map where you would like to create a geofence. Click on the Circle, Polygon, or Route button. It is suggested that all geofences be in at least a .2 mile radius, or at least 1 city block around an area to allow for GPS drift.

To create a circular geofence around an area, click on Circle and then click on the spot on the map you want to create your geofence around. Hold down the left mouse button and drag the cursor until your geofence is the size you want, then release the mouse button.

The *Polygon* button allows you to create geofences in different shapes. Each point you click on will be a corner of your perimeter.

A Route geofence will be straight lines. You must choose how far a device will need to be away from the route before a report is generated.

Once you have created a geofence, assign it a name in the Geofence field and hit Save. You may also choose to enter a short description for your geofence.

The *Assign Geofence* tab allows you to activate and deactivate geofences. Select a device from the dropdown menu to see what geofences are currently active. Click on an Assigned Geofence to view and edit its configuration. Click the Remove link to deactivate a geofence. Hit Save once you have finished making changes.

Click on the check box for any available geofence to edit its configuration and press the Save button to implement it.

The *View Geofence* tab allows you to view your geofences.

Click the *Speed* button on the dashboard to set up speed alerts. Simply select your device and enter a speed which, when exceeded, will generate an alert. Choose the days and times you would like the alert to be active, select if you would like duplicate alerts to be ignored, and enter an email address where you wish to receive your notifications. If you would prefer to receive alert notifications via text message, click on the + button and enter your phone information. Hit Save once you have finished configuring your alerts.

The TrackPort 4.0 does not take advantage of the BrickHouse Tracking platform's Panic alert function.

The *Power Alert* button is used for GPS devices with a battery. This device is hardwired and runs on your vehicle's power, so disregard this button.

You can run four different types of reports, listed below. To run one, select a report type, choose the device on which you would like to run a report from the dropdown box, choose the dates you would like to run your report on in the upper right corner, and press the magnifying glass search icon. You can export any generated reports to Microsoft Excel by clicking on the export button in the upper right corner of the window.

Start/Stop reports will list trips between stopping points, with starting and ending locations, as well as speed information, trip duration, stop time, and the distance traveled.

The *Alert History* button will show you all alerts generated during the specified time and where they occurred.

The *Full History* button includes individual locate information such as: location, time of transmission, battery life, speed, and distance from its previous locate.

The *Frequent Visits* button will create a list of addresses that the device has reported from and show how many times the device reported from that spot.

Changing Your Password

To change your password, click on the account name, which should appear in the upper right corner of the browser window. Once complete, click on Quick View to return to your tracking page.

Support

To access FAQs, as well as other support materials for your device, visit help.brickhousesecurity.com

Live support is available.

Monday - Friday: 9 am and 8 pm ET

Saturday - Sunday: 9 am and 6 pm ET

at 1-800-654-7966

Or, e-mail: support@brickhousesecurity.com

If you are having trouble with your device, please have access to it before calling the support team. We will need to refer to the indicator lights to provide support.


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