cardo



PACKTALK PRO

MANUAL

CRASH DETECTION

45mm SPEAKERS

SOUND BY JBL

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1. INTRODUCTION

Thank you for choosing the Cardo PACKTALK PRO communication and entertainment system for motorcycle helmets.

We wish you a great PACKTALK PRO experience and encourage you to visit the support page regarding any questions, suggestions or comments you may have.

If you have not yet installed the PACKTALK PRO unit on your helmet, please install it as described in the Installation Guide provided in the package. You can also watch the installation video accessible on this link.

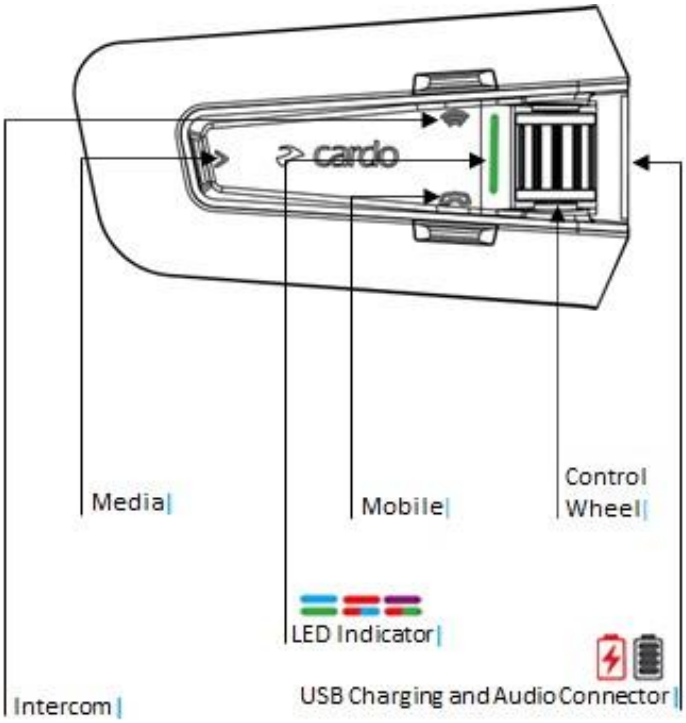
For easy reference while on the road, download the Pocket Guide here.

Before using your unit for the first time, download the Cardo Connect App and follow the on-screen instructions to update your PACKTALK PRO to the latest software.

This is version 1.0 of the PACKTALK PRO Manual. The latest version of the manuals in your preferred language and various tutorials can be found here,

2. GETTING STARTED

2.1 GETTING TO KNOW YOUR PACKTALK PRO

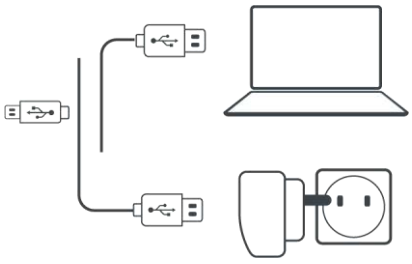


2.2 CHARGING YOUR PACKTALK PRO

Make sure that your PACKTALK PRO battery is charged for at least 4 hours before initial use.

To charge the unit:

1. Using the supplied USB cable, connect your computer or wall charger to the USB port on your PACKTALK PRO.



2. Fast charging:
   - You will have 2 hours of talk time after 20 minutes of charging. (1.5 - 2 hours for full charge).
3. Charge while riding:

   In case you need to charge it, connect your unit to a power outlet. You can continue charging while riding. The battery of your PACKTALK PRO supports up to 13 hours of talk-time.

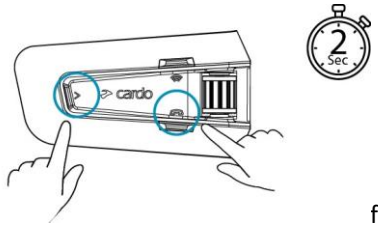
   While charging, the LED indicates the charging status as follows:

- Red LED on — charging
- Red LED off — charging complete

TIP: You can check the battery charge at any time in the Cardo Connect App, or by saying "Hey Cardo, battery status".

2.3 SWITCHING YOUR UNIT ON/OFF

To switch your PACKTALK PRO on:

- Press both and 

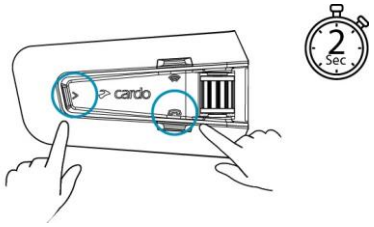
for 2 seconds.

The speaker plays a startup sound.

The LED confirms your PACKTALK EDGE is on:

- Normal battery — LED flashes blue once, then green
- Low battery — LED flashes blue three times, then green
- Charging — LED flashes red and green

To switch your PACKTALK PRO off:

- Press and for 2 seconds.


The LED flashes red three times, confirming that your unit is switching off. The speaker plays a sound and a voice message indicates the battery status, "Battery Status X%, ".

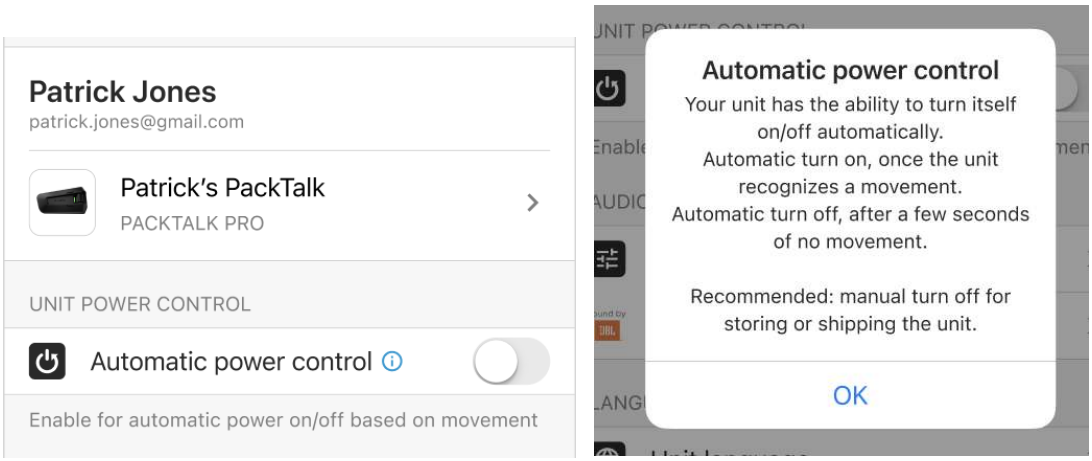
2.4 AUTO ON/OFF

Your PACKTALK PRO has the ability to turn itself On/Off automatically. This feature is automatically enabled after first activation of your unit.

Automatic turn On will occur once the unit recognizes movement.

Automatic turn Off will occur after a few seconds of no movement.

To enable/disable the this feature, enter “Settings“ on your Cardo Connect App, and look for “unit power control”.



Recommended: manually turn off your unit for storing or shipping.

2.5 USING YOUR PACKTALK PRO

You can operate the various features of your PACKTALK PRO in the following ways:

- Press a button or a combination of buttons on the unit
- Use the Cardo Connect App on your mobile device (once it is paired with the unit)
- Use natural voice operation (by saying a command, for example "Hey Cardo, Radio On"

2.5 PAIRING YOUR UNIT TO BLUETOOTH DEVICES

Your PACKTALK PRO has two Bluetooth channels for connection to Bluetooth devices such as mobile phones, GPS devices, and TFT Bike Infotainment.

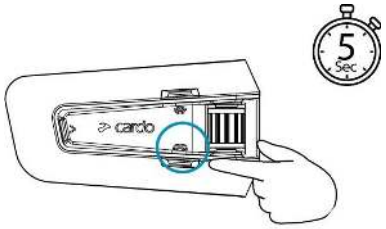
To connect your unit to a Bluetooth device, you must first pair them. Once paired, they automatically recognize each other whenever they are within range.

- If you are pairing the unit to more than one mobile phone, the phone paired with channel 1 is the default phone for outgoing calls.

To pair to a mobile phone:

1. Enable Bluetooth on your mobile phone.

On the unit in standby mode, press 



2. for 5 seconds.

   The LED flashes red and blue.

3. On your mobile phone, search for Bluetooth devices.
4. When your PACKTALK PRO appears in the list of available devices, select it.
   If prompted for a PIN or Passkey, enter 0000 (four zeros). If prompted to allow pairing on your phone, allow it.

   The phone confirms that pairing has succeeded and the LED flashes purple for 2 seconds. A voice message confirms "Phone connected".

To stop phone pairing:

Press  2 sec



To pair to another Bluetooth device:

1. Enable Bluetooth on the device (for example, your second mobile phone, GPS device., or TFT).

   On the unit in standby mode press 



2. for 5 seconds.

   The LED flashes red and blue rapidly.

3. Depending on the Bluetooth device:

   a. For a GPS, tap  once.

   b. For a bike pairing, roll the control wheel backward.

c. For a second phone, roll the wheel forward. The led flashes red and blue.

4. On the device you are pairing, search for Bluetooth devices.

5. When your PACKTALK PRO appears in the list of available devices, select it.
   If prompted for a PIN or Passkey, enter 0000 (four zeros). If prompted to allow pairing on your phone, allow it.

The device confirms that pairing has succeeded and the LED flashes purple for 2 seconds.

- If pairing is not completed within 2 minutes, the unit automatically returns to Standby.
- Not all Bluetooth GPS devices allow connection to Bluetooth audio devices. Consult your GPS User Manual for more information.

3. CARDO CONNECT APP

The Cardo Connect App enables you to configure the settings of your PACKTALK PRO. In addition, the App offers you remote controlled operation from the screen of your smartphone.

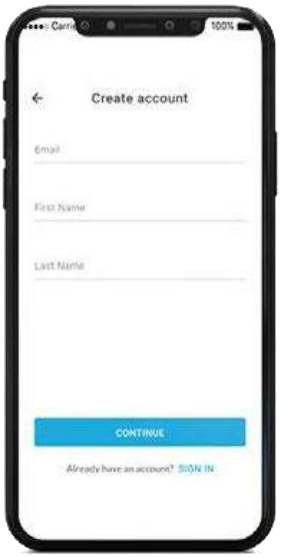
3.1 ACTIVATING AND REGISTERING YOUR UNIT

1. Download the Cardo Connect App.

Download on the App Store

GET IT ON Google Play

2. Activate and register your PACKTALK PRO.



3. Select your language.



3.2 UPDATING YOUR UNIT

Before using your unit for the first time, and whenever a new software update is available, make sure to have the latest software update. Updating with the latest software keeps your unit free of bugs and provides you with additional new functionalities.

Your PACKTALK PRO can be updated Over the Air, via Cardo Connect app.

To update your PACKTALK PRO unit with the Cardo Connect App:

Whenever a new software update is available, a pop-up will open on your App screen. Press Install and follow the on-screen instructions.

If you press Remind me later, the pop-up will re-open the next day.



To update your PACKTALK PRO:

1. Open Cardo Connect app.
2. Press Settings.
3. Select your unit.
4. Select the software version.
5. Press Update Now.

When the update is finished, press Finish to go back to the main screen.

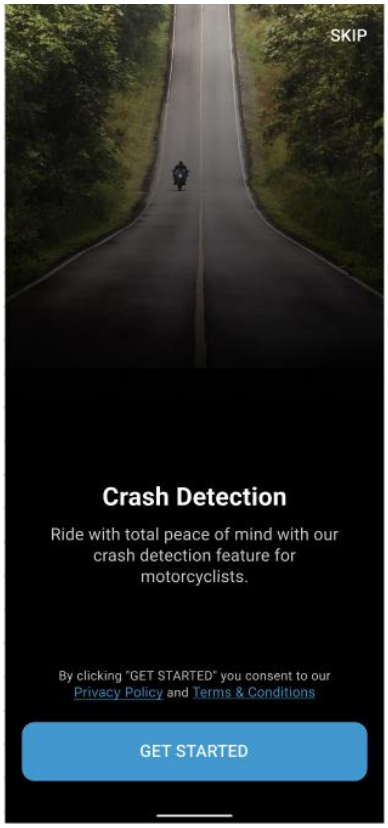
To update your PACKTALK PRO unit with your computer:

1. Download and install the Cardo Update tool https://www.cardosystems.com/update.
2. Open Cardo Update.
3. Register (first time only).
4. Connect the unit to the computer using a USB cable and update the firmware.

Cardo Update on Windows/Mac - minimum requirements - Windows® 7/macOS x10.8.

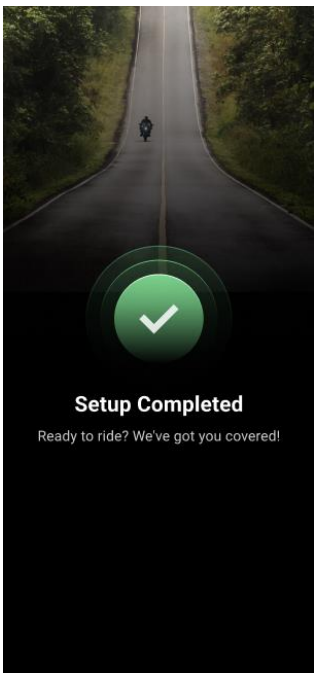
3.3 SETTING UP CRASH DETECTION

PACKTALK PRO includes the crash detection feature. To make sure this feature will work, you will have to complete its setup through the Cardo Connect App, following the setup screens.



During setup make sure to:

- Grant all required permissions.
- Choose your emergency contact.
- SETUP IS COMPLETE!



Your emergency contact can be changed at any time by accessing the setup screen in the Cardo Connect App.

IMPORTANT: to ensure crash detection feature will work, your PACKTALK PRO needs to be paired to your phone, your Cardo Connect App needs to be active in the background, and your phone should have network connection.

When a crash is detected, the app will prompt you with an on-screen message as well as with a voice announcement through the unit.

If it was a false detection, you would have 30 seconds to alert and cancel the emergency text message from being sent to your emergency contact by one of 3 ways:

- Saying the voice command (“Ignore”)
- Pressing any button on your PACKTALK PRO
- Pressing the red button on your mobile’s screen.

Once the 30 seconds time count is up, and no cancelation was registered from the user, an SMS will be sent from our cloud to the emergency contact with the message and GPS coordinates.

The SMS is free of charge.

*Service might NOT be available in your country.

4. ON THE ROAD

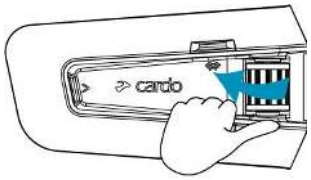
PACKTALK PRO makes it easy for you to receive phone calls and listen to music in a convenient and safe manner.

4.1 BASIC AUDIO FUNCTIONS

The basic audio functions are the same whether you are listening to music, speaking on the intercom, or having a phone conversation.

To turn the volume up:

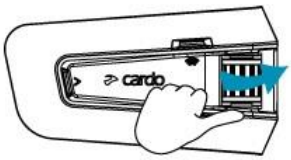
- Roll the Control Wheel to the left.



An increasingly louder tone is played on the speaker until you reach the maximum volume, as indicated by the maximum volume tone.

To turn the volume down:

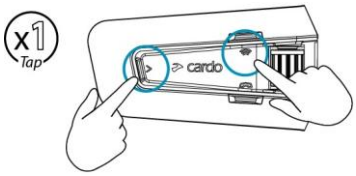
- Roll the Control Wheel to the right.



An increasingly quieter tone is played on the speaker until you reach the minimum volume, as indicated by the minimum volume tone.

To mute the microphone completely:

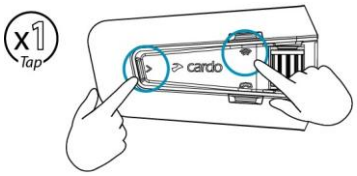
- Tap simultaneously on 



and the intercom button .

To unmute the microphone:

- Tap simultaneously on  and the intercom button .



4.2 MAKING AND RECEIVING PHONE CALLS

You can use your mobile phone to make and receive phone calls while paired to your PACKTALK PRO.

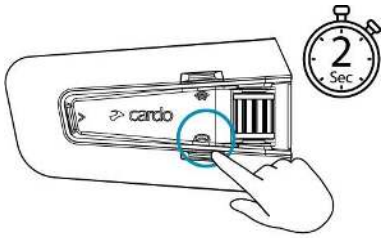
You can make a hands-free call using your mobile phone's voice dial option or using the Cardo speed dial or redial last call options.

To make a phone call:

- To dial using your mobile phone's voice dial option, tap or say, "Hey Siri" (if you are using an iOS device) or "OK Google" (if you are using an Android device), then make your call as per the instructions for your mobile device.

To redial a phone number:

- To redial the last number called on your mobile device. Press the mobile button for 2 seconds or say "Hey Cardo, redial number".



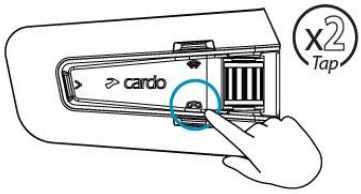
To set a speed dial number:

- On the Cardo Connect App, select "Phone". tap SET+ then select a contact.



To call a preset speed dial number:

- Tap twice on the mobile button.



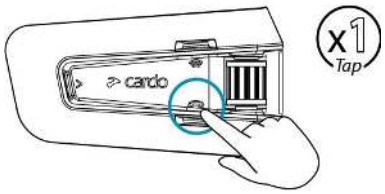
- If you connected two mobile phones to your unit, you cannot make an additional phone call from the other phone while a phone call is already active.
- During Bluetooth intercom 3 or 4-way calls, riders that are connected on both channels A and B cannot receive phone calls.

To answer a call:

- Tap the mobile button or tap the Control Wheel or say "Answer".

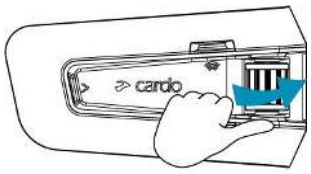


or



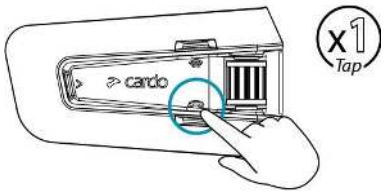
To ignore a call:

- Roll the Control Wheel backward or say "Ignore".



To end a call:

- Tap the mobile button or tap the Control Wheel or say "Hey Cardo, End Call".

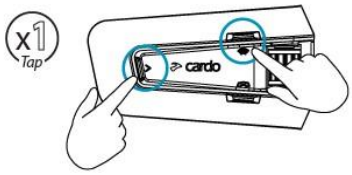


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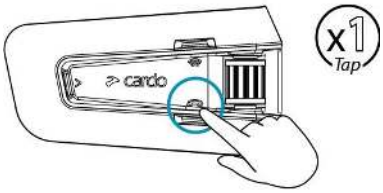


4.2.1 SWITCHING BETWEEN TWO CALLS ON TWO MOBILE PHONES

Tap and the intercom button

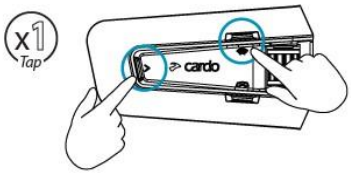


To disconnect the current call and switch to the other call:



tap on media button once

Tap and the intercom button

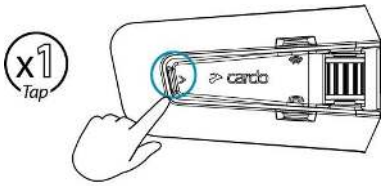


4.3 STREAMING MUSIC

You can stream music from your paired device to your PACKTALK PRO.

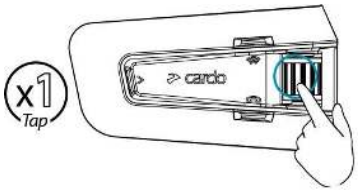
To start music streaming from your paired device:

Tap or say "Hey Cardo, music on".



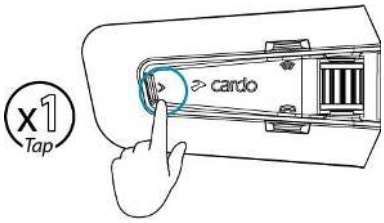
To stop music streaming:

- Tap the Control Wheel or say, " Hey Cardo, music off".



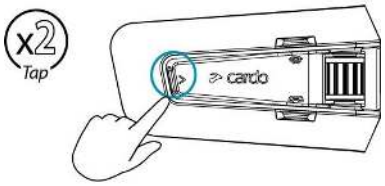
To skip to the next track (while streaming):

- Tap or say, "Hey Cardo, next track".



To skip back to the previous track (while streaming):

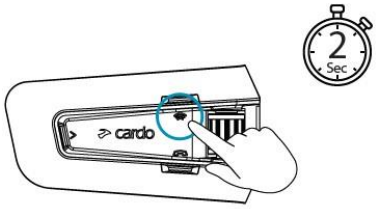
Tap the Media button



- twice or say, "Hey Cardo, previous track".

To share music with passenger:

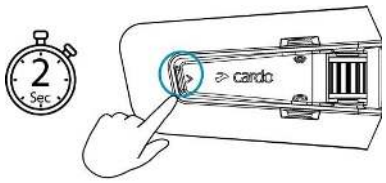
- Press the Intercom



button for 2 seconds or say, "Hey Cardo, share music".

To toggle between FM and ATDP music:

Press for 2 seconds.



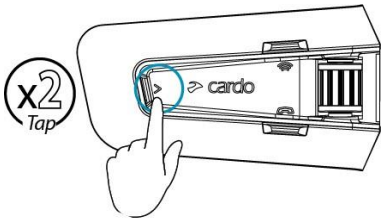
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4.4 LISTENING TO FM RADIO

The PACKTALK PRO is equipped with a built-in FM radio.

To turn on the FM radio:

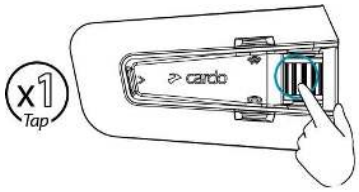
- Tap twice or say, "Hey Cardo, radio on".



When you switch on your FM radio, the station that was playing when you last switched off resumes playing.

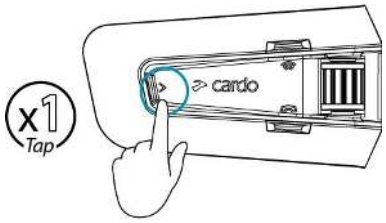
To turn the FM radio off:

- Tap the Control Wheel or say, "Hey Cardo, radio off".



To skip to the next station:

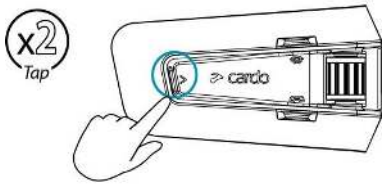
Tap once or say "Hey Cardo, next station ".



-

To skip back to the previous station:

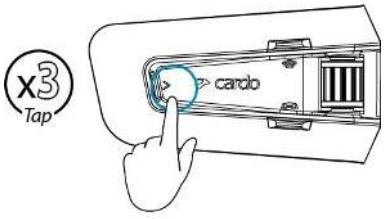
Tap twice or say "Hey Cardo, previous station ".



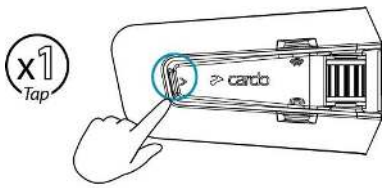
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To scan for and select a station:

1. Tap 3 times.
   The FM radio plays each station that it finds for several seconds.

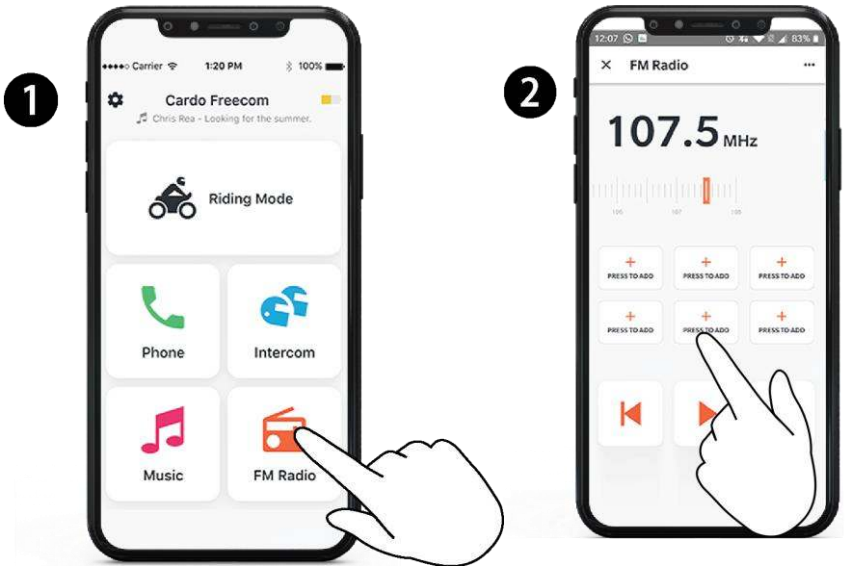


2. When you hear a station you want to select, tap .



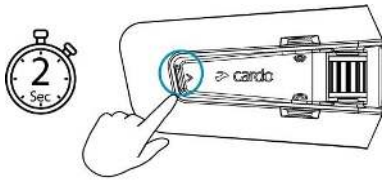
To store a scanned station in the active preset:

- Use the Cardo Connect App on your mobile device.



To toggle between FM and ATDP music:

- Press  for 2 seconds.



4.5 VOICE COMMANDS

You can use voice commands for hands-free operation of certain PACKTALK PRO features. Voice commands use natural voice operation. You say a command and PACKTALK PRO performs the action. Voice commands are available in various languages. English is the default language. You can change the language to another available language via the Cardo Connect mobile app.

PACKTALK PRO uses the following predefined voice commands.

To ...	Say ...
Answer an incoming call	"Answer"
Ignore an incoming call	"Ignore"
End a call	"Hey Cardo, end call"
Call the default number (configurable)	"Hey Cardo, speed dial"
Redial the last number	"Hey Cardo, redial number"
To cancel sending SMS to emergency contact	“Ignore”
Turn on music	"Hey Cardo, music on"
Turn off music	"Hey Cardo, music off"
Play the next music track	"Hey Cardo, next track"
Play the previous music track	"Hey Cardo, previous track"
To share music	"Hey Cardo, share music"
Turn on the radio	"Hey Cardo, radio on"
Turn off the radio	"Hey Cardo, radio off"
Skip to the next preset radio station	"Hey Cardo, next station"
Skip to the previous preset radio station	"Hey Cardo, previous station"
Open the call intercom (for Bluetooth Intercom)	"Hey Cardo, call intercom"
To close intercom call (for Bluetooth Intercom)	"Hey Cardo, end intercom"
Access Siri (when connected to an iOS device)	"Hey Siri"
Access Google (when connected to an Android device)	"OK Google" "Hey Google"
Raise volume	"Hey Cardo, volume up"
Lower volume	"Hey Cardo, volume down"
Mute audio	"Hey Cardo, mute audio"
Unmute audio	"Hey Cardo, unmute audio"
Mute microphone	"Hey Cardo, mute microphone"
Unmute microphone	"Hey Cardo, unmute microphone"
Check the battery status	"Hey Cardo, battery status"

5. RIDING WITH OTHERS

Your PACKTALK PRO features three distinct intercom communication modes: the traditional Bluetooth protocol, Live Intercom, and the Cardo's Dynamic Mesh Communications (DMC) technology.

DMC is the best way to communicate in a group. In DMC mode, you can instantly create or join a dynamically-fluid network of up to 15 riders to communicate in full conference mode. Unlike Bluetooth, DMC allows anyone in the group to roam freely, overtake each other or even leave the group altogether, without affecting the ongoing conversations of the remaining fellow riders. You can also use the DMC intercom to communicate privately with another rider.

Of course, you can still use Bluetooth to connect to devices, such as your smartphone or GPS, or to communicate with riders with headsets that don't include DMC technology. For details, see Bluetooth Intercom on page 22.

How Does DMC Work?

Anyone can start a new DMC group.

In DMC intercom mode, riders can join, leave, and rejoin existing DMC groups without affecting the ongoing conversation among the other group members. If a group member goes out of range, the remaining riders are automatically re-connected within split seconds to a closer group member, bypassing the absent or remote rider. This way, all active riders remain connected to each other.

5.1 DMC INTERCOM

You can use the DMC Intercom to speak with other riders in your DMC group. For more information on creating DMC Intercom groups, see Creating DMC Intercom Groups on page 19

Using the DMC Intercom, all riders in a group speak hands-free. A rider in a group performs no additional operation to speak to or hear other riders in the group.

Using the DMC intercom, you can also:

- Chat privately with another rider in your DMC group, see Chatting Privately on page 20.
- Bridge a non-DMC passenger or rider, see Using DMC Intercom on page 20.
- Mute/unmute DMC Intercom groups, see Muting/Unmuting DMC Intercom Groups on page 21.
- Leaving DMC Intercom groups, see leaving DMC Intercom Groups on page 19.
- Listen to music while in DMC Intercom groups, see Multiple audio sources and volume Management on page 22.
- Switch between DMC Intercom and Bluetooth intercom, see Switching between Intercom modes on page 26.

5.1.1 SETTING UP AND USING DMC INTERCOM GROUPS

You can manage DMC Intercom groups to suit your riding requirements, this includes creating groups, joining groups, leaving and rejoining groups or changing your active group.

DMC Intercom groups are created by any rider in the group. Each group can have up to 15 riders.

When creating a group, all members should be within 5 meters (16 feet).

If your DMC group connection is lost, you remain part of the group. Once in range of any other group member, you automatically reconnect.

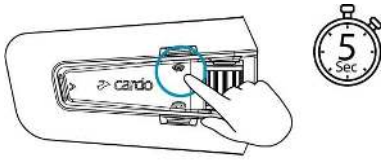
If your DMC group splits with some group members remaining in range of each other but not in range of all group members, you can continue speaking with the members still in range. Once in range of any other group member, you automatically reconnect.

If you join a new DMC group, you automatically leave your existing DMC group.

5.1.1.1 CREATING DMC INTERCOM GROUPS

When creating a DMC group, you must coordinate with the other riders who will be the group creator. When creating a group, all members should be within 5 meters (16 feet).

1. All the riders press for 5 seconds. The LED flashes red and green quickly.



2. After each member joins successfully, the LEDs of the joined unit flash purple.

   After grouping is completed, the DMC Intercom conference starts automatically.

5.1.1.2 JOINING DMC INTERCOM GROUPS

You can join or rejoin a DMC Intercom group previously created.

To join an existing DMC group:

1. The group admin allows the additional rider by selecting "Add a rider" in the Cardo Connect App.
2. The new rider needs to press for 5 seconds. The LED flashes red and green quickly.

   The color of the flashing LED indicates whether you have been added to the group:

   - Purple: You have successfully joined the group.
   - Yellow: You cannot join the group because it has already reached the maximum number of riders.
   - Red: Failed to join.

5.1.1.3 LEAVING DMC INTERCOM GROUPS

You can leave a DMC group with Cardo Connect App or by doing a full factory reset.

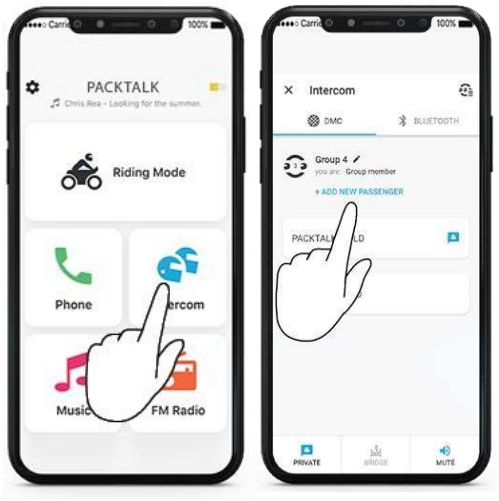
If you leave a DMC intercom group, you must rejoin it if you want to connect to it again in the future.

5.2 USING DMC INTERCOM 5.3 ADDING A NON-DMC PASSENGER

You can use the DMC bridging feature to add a non-DMC passenger to the intercom group.

To bridge a non-DMC passenger:

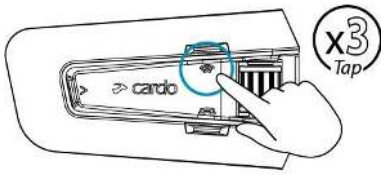
To add a Bluetooth passenger, use the Cardo Connect App:



The passenger needs to start Bluetooth intercom pairing.

To start/stop a non-DMC passenger intercom:

Tap 3 times.



-

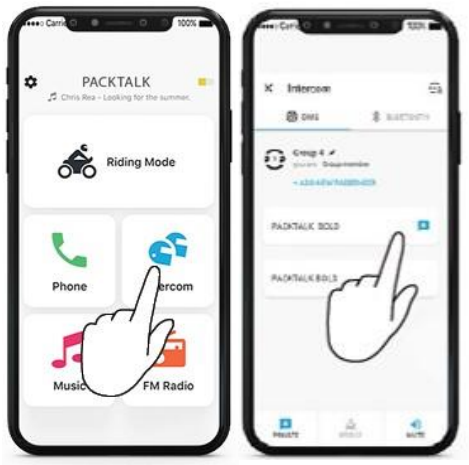
5.3.1 CHATTING PRIVATELY

You can chat privately with a specific member of your DMC group.

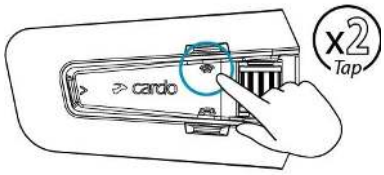
This option is also available using the Cardo mobile app.

To chat privately:

1. In the Mobile app, select the rider you want to speak to in private



2. To start /stop a private chat, tap twice.

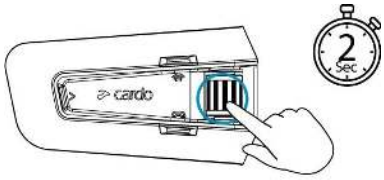


5.3.2 MUTING/UNMUTING DMC INTERCOM GROUPS

Muting the DMC Intercom mutes your microphone and speaker for the intercom group communication. Your microphone and speakers are still active for phone calls and music. Unmuting brings you back to the group conversation.

To mute/unmute the DMC group:

- On your unit, press the control wheel for 2 seconds.

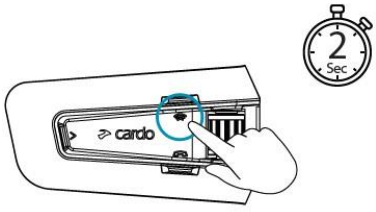


5.3.3 TO START/STOP SHARING A CALL:

To start/stop sharing a call:

To share a phone call with the riders in the DMC group press for 2 seconds.

All the riders can participate in the phone conversation.



5.3.4 Receiving phone calls during DMC conversations

The phone will ring simultaneously with the conversation, and you will be able to tell the group that you are going to answer the call. Once you answer a call, the group will be muted (including the microphone).

5.3.5 MULTIPLE AUDIO SOURCES AND VOLUME MANAGEMENT

The PACKTALK PRO can use parallel audio streaming to stream audio from two connected sources simultaneously, so that you can listen to your music or the FM radio while holding a DMC Intercom conversation. PACKTALK PRO automatically manages your music and FM radio volume while using DMC Intercom. PACKTALK PRO also automatically manages DMC Intercom volume with mobile phone calls and GPS. For more information on background audio level and audio source priorities, see Using Parallel Audio Streaming on page 28.

You can receive a phone call during a DMC conversation. The phone will ring simultaneously with the DMC conversation, and you will be able to inform the group that you are going to answer a call.

PACKTALK PRO also automatically manages DMC Intercom volume with Mobile phone calls.

DMC Intercom and GPS:

PACKTALK PRO automatically manages DMC Intercom volume with GPS.

5.4 BLUETOOTH INTERCOM

Your unit is equipped with Live-Intercom technology with automatic reconnection feature to ensure seamless communication. When the unit detects disconnection from the other side, it will initiate automatic reconnection attempts. An audible announcement of "Reconnecting" will signal the ongoing process, accompanied by periodic beeps every 20 seconds for indication. Users have the flexibility to manually terminate the reconnection attempts by tapping the intercom button once. The reconnection sequence is limited to 5 minutes, after which the intercom will be disconnected if successful reconnection is not established. For enhanced efficiency, when Supported units are connected to each other, reconnection is initiated from both sides, facilitating a faster process. However, if a Supported unit is connected to any other Bluetooth device, reconnection attempts will only be initiated from the Supported unit's side. This feature ensures a hassle-free and user-friendly experience, maintaining continuous communication in diverse scenarios.

* Please note: the Bluetooth intercom requires manual initiation for the initial connection.

To connect your unit to another unit with a Bluetooth intercom, such as a Cardo Bluetooth unit or other Bluetooth enabled devices, you must first pair their channels. Once paired, the unit automatically recognizes the other one whenever they are in range.

Pairing a channel replaces any existing paired unit on that channel with the new unit.

- The Intercom range with other models is limited to the distance of the unit with the shorter range.

5.4.1 SETTING UP NON-DMC INTERCOM

DMC is always the best way to connect a group of riders. If you happen to ride with a group of riders that do not have DMC devices (such as Bluetooth communicators by Cardo or by other brands), you can switch your unit to Bluetooth mode and create or join a non-DMC group. The participating riders are connected in a chain with a maximum total of four riders.

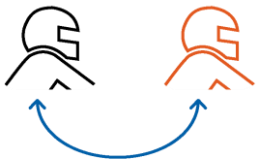
To set up a non-DMC intercom (Cardo or non-Cardo) :

1. Confirm your Cardo unit is in Standby Bluetooth intercom mode (LED flashes blue slowly).

If your unit is not in Bluetooth intercom mode, use the Cardo Connect App. Select intercom, then Bluetooth Mode. For more information see, Switching between Intercom modes on page 26.

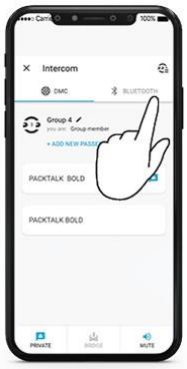
Universal Bluetooth Intercom for non-Cardo units: a non-Cardo unit should be on phone pairing mode.

2. To initiate 2-way pairing:





Select Intercom



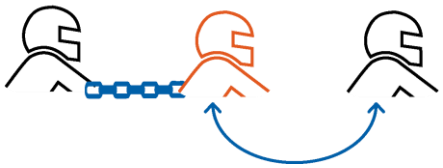
Switch to Bluetooth mode



Select the Bluetooth rider

Bluetooth intercom pairing needs to be initiated on the other device.

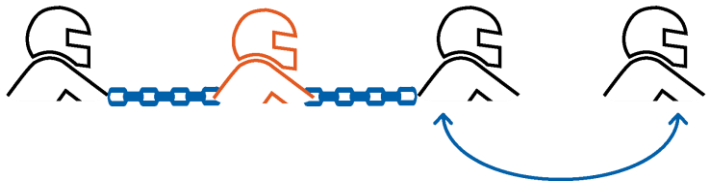
3. To add a 3rd rider:





Bluetooth intercom pairing needs to be initiated on the other device.

4. To add a 4th rider, Rider 1 or Rider 2 connects to the additional rider.



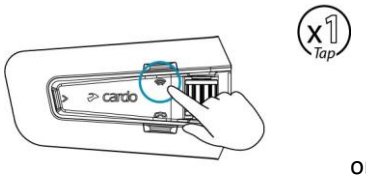
5.4.2 USING THE BLUETOOTH INTERCOM

5.4.2.1 STARTING/ENDING BLUETOOTH INTERCOM CALLS To

start or end communication with a rider:

Rider 1:

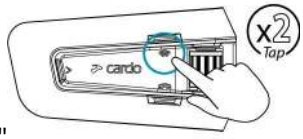
Tap



- once or say "Hey Cardo, call intercom" or "Hey Cardo end intercom"

To start or end communication with Rider 2:

- Tap twice or say "Hey Cardo, call intercom" or "Hey Cardo end intercom"



5.4.2.2 RECEIVING BLUETOOTH INTERCOM CALLS

If another paired unit calls you via Bluetooth intercom, the call begins instantly.

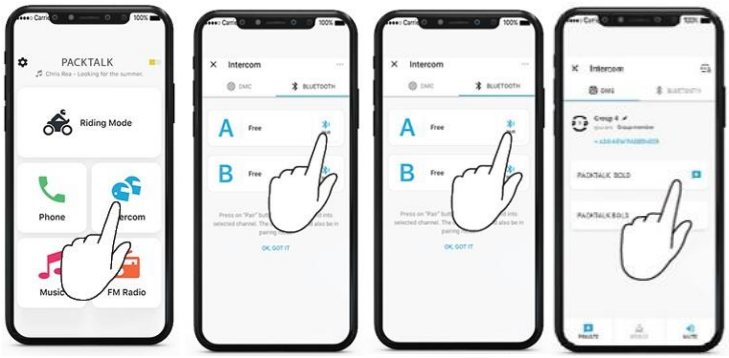
5.5 SHARING MUSIC

You can share music with a passenger.

- Music can be shared with only one passenger.
- Bluetooth intercom calls are disabled when sharing music.
- If you paired your unit to two mobile phones, music will be shared from the mobile phone through which you last played music.
- When you stop sharing music, the music continues to play on your unit only.

To start sharing:

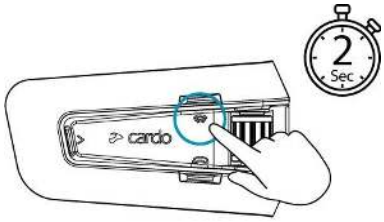
1. Set a sharing partner using the Cardo Connect App:



- If you have a Duo set you don't need to set up the sharing partner, it is pre-configured.

2. Start playing music.

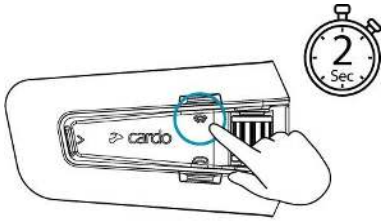
Press for 2 seconds to start sharing .



3.

To stop sharing:

Press for 2 seconds.



5.6 SWITCHING BETWEEN INTERCOM MODES

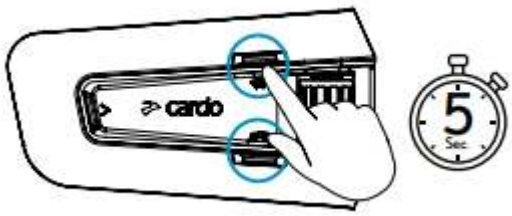
Your PACKTALK PRO unit can work in only one intercom mode at a time.

The current intercom mode is indicated by the color of the LED:

- When in DMC intercom mode, the LED flashes green at approximately 4-second intervals.
- When in Bluetooth intercom mode, the LED flashes blue at approximately 4-second intervals.

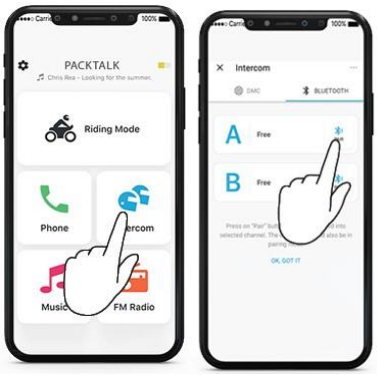
To switch between intercom modes:

- Press Intercom and Mobile buttons 5 sec



OR

- Use the Cardo Connect App.



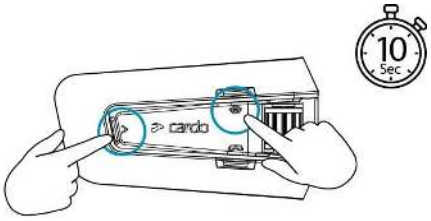
The color of the flashing LED changes and a voice message indicates the current intercom mode.

6. TROUBLESHOOTING

6.1 SOFT RESET

If your PACKTALK PRO stops responding, reset it in one of these ways:

- Turning it off and then on again (see Switching Your Unit On/Off).
- Rebooting the unit, by simultaneously pressing + for 10 seconds.



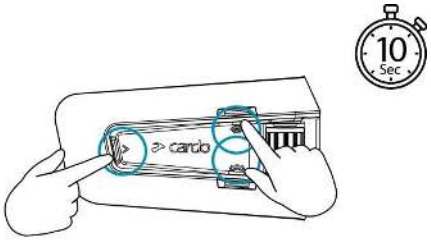
6.2 RESET TO FACTORY SETTINGS

This option deletes all paired units, devices and all configuration settings.

To perform a factory reset through the unit:

1. Check that your PACKTALK PRO is in Standby mode.

   Simultaneously press + +



2. 10 seconds.

   The LED flashes red 5 times.

3. A factory reset can also be performed with the Cardo Connect App.

6.3 FAQ

Additional answers to common problems can be found at www.cardosystems.com/support/packtalk-edge

7. PERSONALIZING YOUR DEVICE

Get the most out of your PACKTALK PRO by changing the settings and customizing your unit according to your own personal preferences, using the Cardo Connect App on iOS or Android devices.

7.1 USING PARALLEL AUDIO STREAMING

With parallel audio streaming, you can hear GPS instructions during a mobile or Bluetooth intercom call, or while listening to other audio sources, such as music or FM radio.

- Parallel audio streaming may not work properly with some iOS devices (i.e., music player or GPS navigator) due to connected device limitations.
- In some cases, parallel audio streaming may not work properly due to connected device limitations (music player or GPS navigator).
- Cardo recommends that during a 3-way or 4-way Bluetooth intercom conference call, the rider who is connected to only one intercom call listens to mobile phone and GPS announcements.
- You cannot use music sharing for voice audio with riders during parallel audio streaming.
- Music can be streamed in the background during an active DMC intercom call.

8. SUPPORT

For additional information:

www.cardosystems.com/support/packtalk-pro

- To avoid potential problems and to receive our support and warranty coverage, we strongly recommend buying our products only from authorized Cardo dealers.
- Your favorite brick-and-mortar store is always your best bet. Unauthorized online resellers and online auction sites such as eBay are not among Cardo's authorized dealers, and purchasing our products from such sites will be at your own risk. Cardo strives to provide quality products and exceptional customer service. We select dealers who share that vision. Buying grey market items from unauthorized online dealers is counterproductive and also adversely affects unsuspecting online consumers who may be purchasing used, counterfeit or defective products or devices whose warranties are void. Protect your investment by purchasing genuine Cardo and scala rider® products only from authorized dealers.

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