Frequently Asked Questions

HAND MIRROR WITH COMFY HANDLE

CAN I HANG THE MIRROR UPSIDE DOWN?

Yes, you can hang the mirror upside down with a hook using the hole at the bottom of the handle. Make sure the hook is secure and can hold the weight of the mirror.

HOW DO I CLEAN THE MIRROR?

We recommend using a soft cloth dampened with a small amount of water for cleaning the mirror.

WHY IS IT DANGEROUS TO REFLECT SUNLIGHT AGAINST THE MIRROR?

Any material that can concentrate or reflect the sun's rays, like glass, can potentially be a fire safety hazard. For your safety, please DO NOT reflect sunlight onto the mirror's surface.

CAN I USE THIS MIRROR INSIDE THE SHOWER?

While it is technically possible to use it in a shower setting, we do not recommend doing so. Nevertheless, we have no control over the environments in which customers use our products. Please be aware that it is not fogless, and as a result, it may fog up when used inside the shower. Additionally, exercise caution as the glass can shatter if dropped.

SINCE THE MIRROR IS MADE OF GLASS, WHAT IF I RECEIVED THIS BROKEN OR CHIPPED?

No worries, we've got you covered! Simply contact us through our support email and our awesome support team will get back to you within 24 hours.

For questions/concerns not covered here, please email us at support@mirrorvana.com