DOGTRA
GPS FENCE

Owner's Manual

Please read this manual thoroughly
before operating the DOGTRA GPS FENCE.

IMPORTANT SAFETY AND PRODUCT INFORMATION

WARNING

Please read all safety and product information below before using your Dogtra product. Failure to follow these safety instructions could result in injury to you, your dog and others, or it could result in damage to your Dogtra product or other property.

PRODUCT SAFETY

GPS Product

Like all products using GPS technology, your Dogtra GPS Fence's accuracy may vary depending on where you use the product. The GPS Fence operates using GPS signals and requires a clear view of the sky to receive coordination data from satellites. Areas with trees, hedges, hills, mountains, cliffs, air traffic, buildings, structures, vehicles, or other obstructions may affect the accuracy of your GPS Fence. Prepare and verify your GPS Fence (see below) before using the product.

Minimum 3/4 Acres Area Needed - For Outdoor Use Only

GPS Fence requires a minimum 3/4 acres to operate properly and is for outdoor use only. Do not use GPS Fence indoors. If the device is used indoors, it may misinterpret the location of your dog potentially resulting in unintended corrections. To prevent this, always remove the GPS Fence collar from your dog when entering an indoor space.

Virtual Boundary

GPS Fence is a virtual training device and not a physical fence and cannot replace such fences. Take extra precautions and do not place the virtual boundary of your GPS Fence immediately beside a road, highway, or other hazard. For example, allow at least 10-15 feet of space between the virtual boundary and any road or highway, in case your dog crosses the boundary.

GPS Fence Preparation and Verification

Before using the GPS Fence with your dog or after changing GPS Fence settings, do the following: (i) check that the collar power is on and that your battery is sufficiently charged, (ii) confirm the Bluetooth connection between the GPS Fence app and collar, (iii) activate all available GPS fence lines – including the warning zone, primary fence, and backup fences – to provide the maximum number of reminders to your dog that it is entering the GPS fence area, (iv) walk the perimeter of your activated GPS fence lines to verify that the virtual lines are unobstructed and active in the areas that you have selected, and (v) train your dog how to respond to collar stimulations if your dog enters the GPS fence area.

IMPORTANT – Train Your Dog How To Respond to GPS Fence
Dogtra products may be used with a variety of training methods that provide clear and consistent messages to your dog. Before using GPS Fence, train your dog how to respond if it enters the GPS Fence area and receives stimulation from the collar. Train your dog to not enter the GPS Fence area, or if does enter, train your dog to return and not pass beyond the virtual fence lines. Visual tools such as flags may be helpful when training your dog. For training tips, reference our Flag Training Guide here:

FLAG TRAINING GUIDE HERE ▶



Collar Fit and Use
Take care: properly fit the collar on to your dog, reposition the collar's contact points every few hours, and do not use the collar for more than 6 to 8 hours at a time. Routinely check the collar's contact point areas on your dog to confirm proper fit and skin condition. Failure to do so may result in skin irritation or sores on your dog. See collar fitting instructions in the manual.

Aggressive Dogs
Do not use GPS Fence with aggressive dogs as such dogs may react adversely, cross the virtual boundary, and/or cause injury to people or other dogs or animals. Seek the assistance of a dog training specialist or veterinarian when dealing with aggressive dogs.

Children
Dogtra products are not toys. Adult supervision and close attention are necessary when Dogtra products are used by or near children.

PRODUCT INFORMATION

Handling and Repair
Dogtra products can be damaged or malfunction if dropped, especially on hard surfaces, or otherwise improperly handled. Do not use a damaged or malfunctioning product as it may cause injury or property damage. If your product is damaged or malfunctions, contact Dogtra to obtain service before using the product.

Electrical Product
Your Dogtra product contains electrical components and batteries. The power plug and cord are not waterproof and should be protected from rain or other moisture using an outdoor outlet cover. Do not use or keep your product near heat or flammable sources. Such use or storage may damage your product and/or cause fire, explosion, injury, or property damage.

Medical Device Interference
Dogtra products contain electrical and magnetic components that emit low level electromagnetic waves and radio frequencies. These electromagnetic waves or radio frequencies may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician or medical device maker before using your medical device around a Dogtra product. If you think that your Dogtra product is interfering with your pacemaker, defibrillator, or other medical device, stop using the Dogtra product.

Unauthorized Use
Dogtra products should be used only to train, educate, monitor, or track dogs. Dogtra products are not intended for use in any other manner nor are they intended for use with other animals or with humans.

Battery
Your Dogtra product contains batteries. Take care when removing and installing batteries as your fingers may get caught. Dispose of batteries as provided by your local regulations. Do not disassemble, crush, heat, or otherwise alter the battery as it may cause fire, injury or property damage.

Charging
Only charge your Dogtra product with its accompanying Dogtra charger. Do not attempt to charge your product in any other manner or in temperatures less than 32°F (0°C) or over 113°F (45°C) as it may cause fire, explosion, injury, and/or property damage. If you notice damage to your product, its charger, or battery, obtain service from Dogtra before charging the product. Do not use more than one splitter cable with a single battery charger.

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PACKAGE CONTENTS



GPS FENCE Collar



Quick Manual



Flag Training Guide



Battery Charger

MAIN FEATURES

Repeat 'Come Home' Sequences

Preventive Warnings: Tone or Vibration or correction

¾ Acres & Larger Coverage

Customizable Virtual Fence

Movement Activity History

IPX9K Waterproof

5mm/USB Cable

For Dogs as Small as 10 lbs.

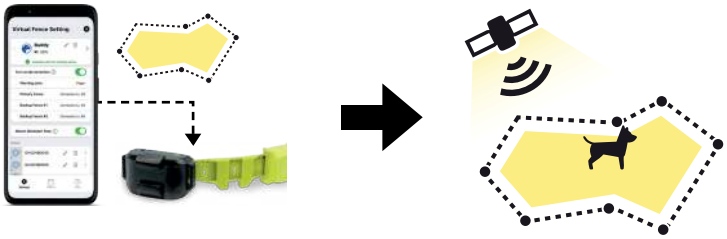
OVERVIEW



GPS FENCE(Collar)

ABOUT THE DOGTRA GPS FENCE

GPS (Global Positioning System) is a location tracking system that uses satellites to help determine your exact position. This device uses GPS to create a virtual boundary (called a Geo-Fence) and helps keep your dog safe by applying correction to the collar if they go beyond the fence perimeter.



RECOMMENDED ENVIRONMENTS

For the GPS to work well, we recommend using the collar in open, outdoor spaces such as:

- **Wide open fields**
  Areas with no tall buildings or trees are ideal for strong GPS signals.
- **Parks or walking trails outside the city**
  Open parks or paths with some tree cover but no tall buildings work well for accurate fence setup.
- **Farms or countryside homes**
  Natural surroundings allow for a wider and more reliable GPS range.
- **Campgrounds or outdoor lodges**
  You can temporarily set a virtual fence around these open areas to let your dog roam freely.

ENVIRONMENTS TO AVOID

- Crowded urban areas with tall buildings (over 3 stories) can interfere with GPS signals.
- The device does not work indoors.
- Dense forests or areas near large bodies of water may also reduce GPS accuracy.

RECOMMENDED



Wide open fields



Parks or walking trails



Campgrounds or outdoor lodges

AVOID



Crowded Urban Areas with tall buildings



Dense forest



Indoors

Note
The Dogtra GPS Fence operates using GPS signals and requires a clear view of the sky to receive coordination data from satellites. If the device is used indoors, it may misinterpret the location as being outside the safe zone, potentially resulting in unintended corrections. To prevent this, always remove the collar from your dog when entering an indoor space.

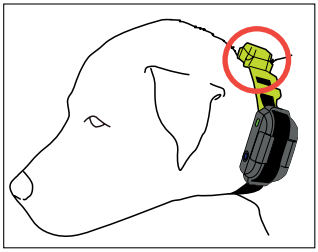
CREATE A VIRTUAL FENCE

Set the virtual fence line which should be at least 10 meters away from the location where you want to set the virtual fence up.

Do not place the Virtual fence boundary over water. If necessary, turn off the All Correction Setting in those areas.

Note
The map view on your phone may have slight errors compared to real-world locations.

PUTTING ON THE COLLAR



When you put the collar on your dog, make sure the GPS antenna faces upward, toward the sky.

This ensures that the collar receives the strongest GPS signal for accurate tracking.

HOW TO USE THE DOGTRA GPS FENCE(COLLAR)

1. TURNING THE GPS FENCE ON/OFF



Press and hold on/off button to turn on the collar.

2. INDICATOR LIGHT

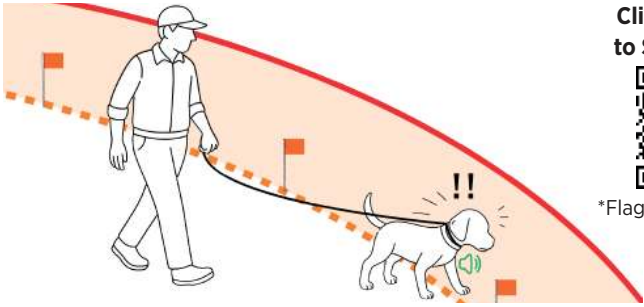


LED color indicates battery level, while blinking indicates GPS signal and stimulation activity. If no GPS signal is detected, the LED will remain red regardless of battery status.

LED blinking speed: GPS signal status	LED color: Battery life status
• Blinking every 2 seconds*: Fixed strong GPS signal • Steady light (in red): No GPS signal * Blinking color will vary based on battery life status	51 - 100% : Green 21 - 50% : Orange 0 - 20% : Red

FLAG TRAINING REQUIRED

For effective containment of your dog with The Dogtra GPS Fence Product, we strongly recommend reviewing the 'Flag training guide' to practice with your dog(s). This online content is also available on the GPS FENCE app.



Click on the QR to Start training

*Flags sold separately



MAKE SURE TO REMOVE THE COLLAR BEFORE ENTERING INDOOR SPACES.

Walls and roofs can block the GPS signal, which may cause unintended corrections. We recommend not using a dog door to prevent dogs from entering indoors while wearing the collar.

GETTING STARTED (WITH APP)

To download the app:

1) Go to the Apple app store or Google play store on your phone.
2) Search for “DOGTRA GPS FENCE” app.
3) Download the app on your phone.



App Store



Play Store

The app is currently compatible with:

1) Bluetooth 5.0 and above. Check the version with the phone manufacturer.
2) iOS: 14and above, iPhone 8 and above
3) Android: 7.0 and above

Please make sure to create virtual fence(s) before you start putting the GPS FENCE collar on your dog - Fence data will sync automatically with paired collar(s).

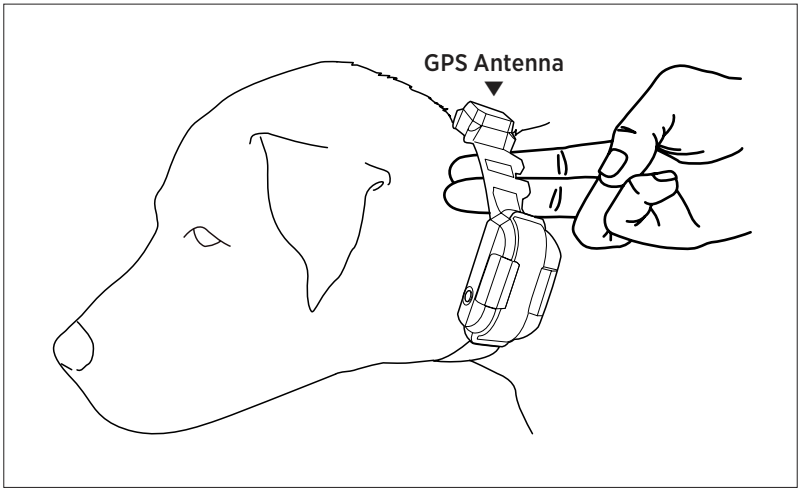
GPS FENCE app is not required to operate.

Note

In order for the Dogtra GPS Fence collar to work, you must 1) pair it with the app, 2) create the Virtual Fence, 3) Sync the Virtual Fence information with each paired collar. Once these steps are completed, the collar will function without needing to stay connected to the app.

Important: Make sure the collar is powered on before leaving your dog outside!

COLLAR FITTING

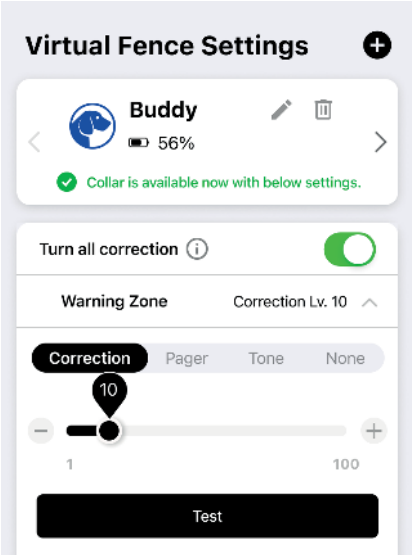


Proper Fit
Fit the receiver on either side of the dog's windpipe so that the contact points press firmly against the dog's skin. You should be able to fit two fingers underneath the collar strap. **Make sure the GPS antenna is placed around the back of the dog's neck to face the sky.**

Improper Fit
A loose fit can allow the receiver to move around on the dog's neck and cause irritation. If the receiver is too loose, the contact will be inconsistent and cause inconsistent correction. **Avoid positioning the GPS antenna towards the front of the dog's neck, where it may face the ground and weaken GPS signal and accuracy.**

Attention!
While Dogtra uses medical grade stainless steel contact points and anti-microbial plastic to protect the dog's skin, leaving the receiver in the same location for an extended period of time can cause skin irritation due to the sensitivity from the contact points. Reposition the receiver every few hours to move the contact points and remove the receiver after 8 hours of use. Check for skin irritation each time you use the unit.

FINDING THE RIGHT STIMULATION



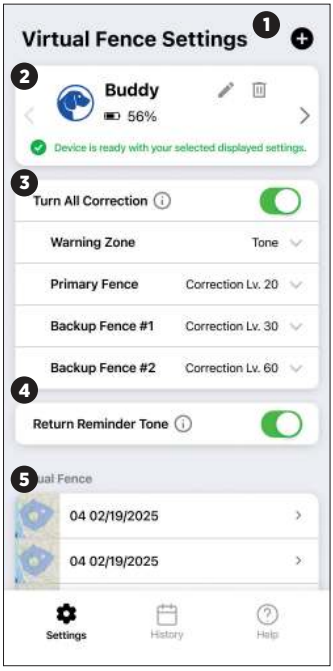
- Open the GPS Fence app to the Settings tab and Open any Corrections and select 'Correction'.
- The correction levels are from 1 (lowest) to 100 (highest).
- Always start at the lowest level of stimulation and work your way up.
- The appropriate level can be found when your dog responds to the stimulation with a mild reaction, such as a tensing of the neck muscles.

Note
Every dog has a different tolerance and reaction to the stimulation.
Please look at your dog's reaction to find the right level of stimulation.
The stimulation level may vary depending on the situation and distractions. A distracted dog will require a higher level of stimulation compared to when there is no distraction.

KEY FEATURES OF THE GPS FENCE APP

1. SETTINGS

1) About Settings



1 Add Button
Adds GPS FENCE Collar or Virtual Fence to the app (up to 3 Collars and 30 Virtual Fences can be added).

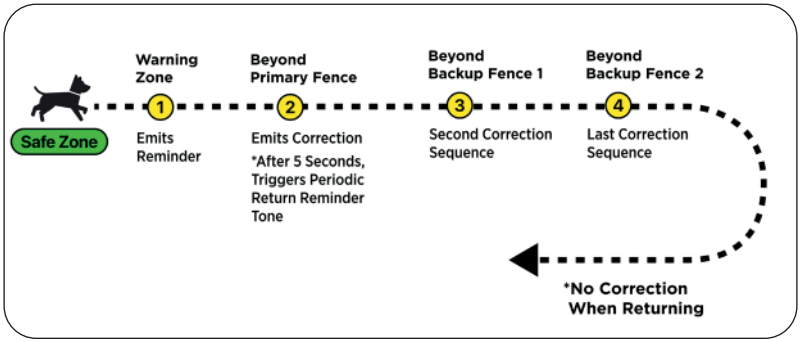
2 Collar Information
Displays registered collar details such as name, connection status (GPS, battery life), and whether updates have been applied. You can change or delete a collar's profile by pressing on each icon on the right side of the screen.

3 Set the correction method according to each situation *(see 2 - 1 About Fence)*.
Correction : Up to 5 seconds of continuous stimulation
Pager vibration : Up to 5 seconds vibration
Tone : 5-second beep (audible nearby only)
None : No correction

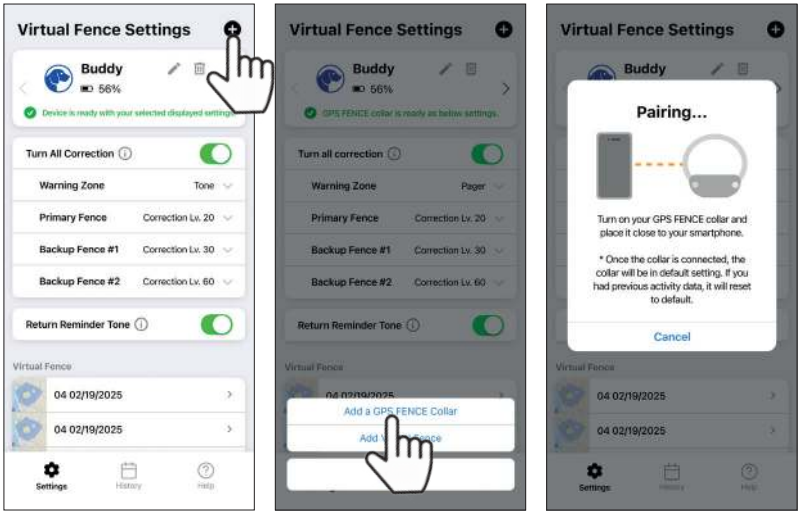
4 Return Reminder Tone
If the dog passes the Primary Fence perimeter even after 5 seconds of correction, and continues to move away from the Safe Zone, an alarm Tone will sound to assist the dog to return towards the Safe Zone. (Return Reminder Tone will turn off if the dog enters another Primary Fence perimeter)

5 Virtual Fence
Displays registered Virtual fences. When the GPS collar is connected with the App, you can change the name and delete the fence on the right side of each fence list, and you can edit the fence by pressing the arrow.

How the ‘Come Home’ sequence works



2) Pairing an additional collar to a phone



Press the ‘Add’ button on the top right of the Settings page and select ‘Add collar’ once the pairing pop-up shows on the app. Up to 3 collars can be registered.

- Maintain a distance of within 30 feet from the smartphone.
- Check if the collar is on.
- Check if the collar is already connected to another smart device.

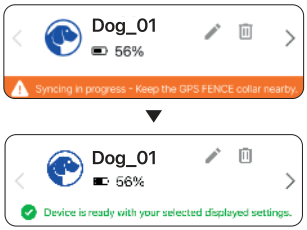
3) Delete paired GPS FENCE COLLAR



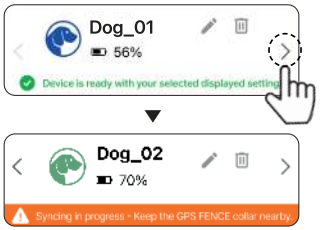
Press the Delete icon in the GPS Fence Collar Settings Page.(This will also erase the previous history on this GPS FENCE collar.)

* Update Fence data to connected collar

1. Automatic Updating (2~3sec)



2. Update additional collar

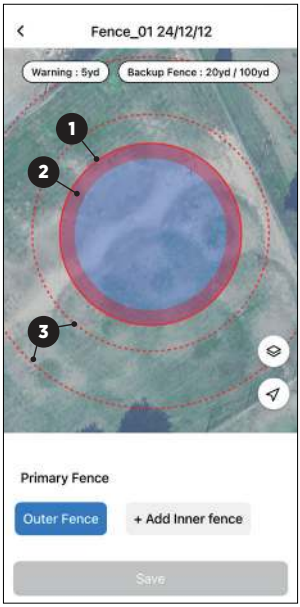


1. On the Settings page, any paired collar will automatically update the Virtual Fence information.
2. Update each paired collar individually by swiping through the collar windows.
3. Keep the collar and smartphone close during updates (2–3 seconds per collar).

Collars that are not currently connected will retain the most recent fence information before being modified or deleted. In this case, the collar's status message will display an update request message, and the Virtual fence list will display 'Need to update'.

2. Fence

1) About the Dogtra GPS Fence



If your dog leaves the Safe Zone and crosses the red lines (the Virtual Fence), it will get 5 seconds of correction based on your settings.

1 Primary Fence

There are two types of Primary Fences:The Outer Fence is your main Virtual Fence that creates the Safe Zone. The Inner Fence is used to block off area(s) within the Outer Fence.

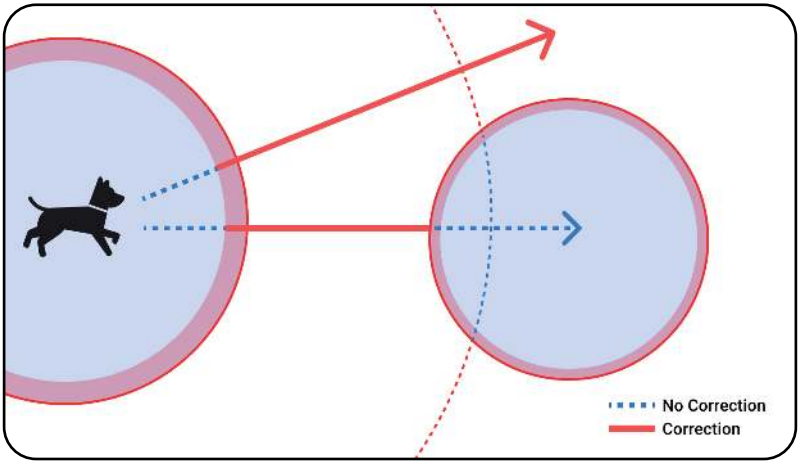
*Up to 30 Primary Fences can be added. (Including Inner Fence)

2 Warning Zone

The Warning Zone is the space 5–15 yards before the Primary Fence. When your dog enters this area, the collar gives a correction based on your settings. By default, it uses vibration.

❸ Backup Fences

Backup Fences are 2 additional Virtual Fence perimeters beyond the Primary Fence's Outer Fence perimeter, marked as dashed lines outside the Primary Fence. You can set up the distance between each Backup Fence and Primary Fence, and each correction type per Virtual Fence on the settings page.



Note

While the Primary Fence areas cannot overlap with each other, the Backup Fence perimeter can overlap another Primary Fence's area.

If the dog manages to pass through the perimeter despite the correction and enters into another Primary Fence's safe zone, the correction will not apply at the perimeter of another Primary Fence, and the Return Reminder tone will turn off.

2) Add Outer Fence



1. On the settings page, press the Add button and select Add Virtual Fence.

2. Select a Custom or Circular fence shape and place the map where you want to add the Virtual Fence.

3. Custom Fence: Press on the map to add posts to create a fence of the desired shape. You can add up to 25 posts and press the starting point of the post to complete the fence shape.

Circular fence: Drag post to resize the fence. The maximum diameter of the circular fence is 2.5 miles, and the minimum diameter is 13 yards.

4. Adjust the range of the Warning Zone, Backup Fence 1, and Backup Fence 2 at the top of the map and press the Save button below.

5. Once you save the Virtual Fence perimeter, go to the Settings tab in order to automatically update the Virtual Fence information to each paired collar.

Note
Make sure that the fence boundary does not overlap or come close to a building that can enter the interior.

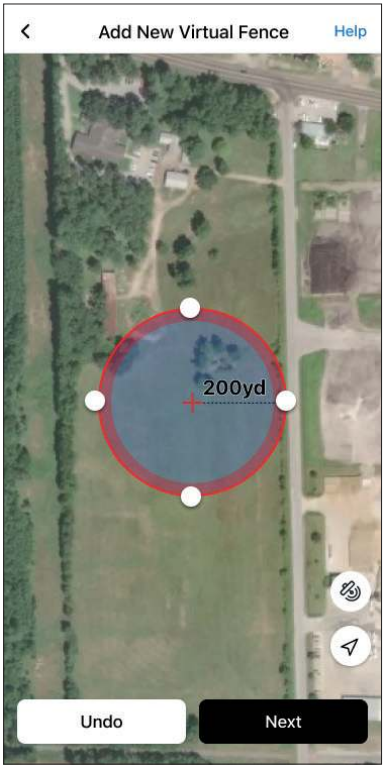
Virtual Fence type

Custom shape



Add up to 25 posts to generate custom shaped perimeter

Circular shape



The maximum diameter is 2.5 miles, and the minimum diameter is 13 yards.

3) Edit Warning Zone



1. Press the Warning Zone button at the top of the fence page.

2. Adjust the range with the slider at the bottom and press the Save button.

4) Edit Backup Fence range



1. Press the Backup Fence button at the top of the fence screen.

2. Select the backup fence you want to change, adjust the range with the slider at the bottom, and press the Save button below

Backup Fence Range
#1: 10~50 yards / #2: 20~300 yards (The interval between backup fences must be at least 10 yards.)

5) Add Inner Fence



1. Go to the Primary Fence where the Inner Fence will be placed in the settings screen.

2. Select + Add Inner fence at the bottom right of the fence screen.

3. Create an Inner Fence within the Outer fence.

Note
When creating/editing/deleting a Virtual Fence, keep the GPS FENCE collar near your smartphone. After saving the fence, be sure to go to the Settings tab in order to automatically update the revised Virtual Fence information to each paired collar.

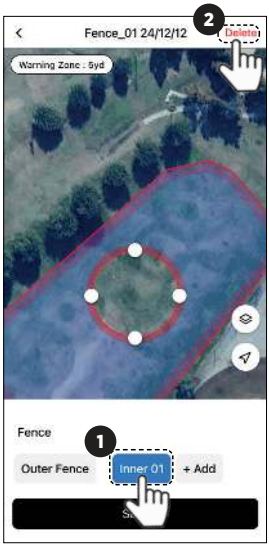
6) Delete Outer Fence



Press the Delete Button in Settings Page.

*Every Inner Fence inside this Outer Fence will be deleted as well.

7) Delete Inner Fence



Go to the outer fence where you want to delete the inner fence.

1. Select Inner Fence.
2. Press Delete in the upper right.

3. History

1) About History

Load activity information from the connected collar to the app and check the movement path of the collar for the last 6.2mile(10km) and the time of leaving/returning to the fence. Activity information data is stored in the local memory of the smart device on which the app is installed, and if the collar is deleted from the app, history of the collar is also deleted.

2) History list



To load activity history, the connected collar must be close to the app. Press the Load activity history button at the top.

The left side of each list shows the creation or update time, and the right side shows the collar and number of escapes from the Primary Fence. When you modify a fence and load activity history, a new list with the modified fence is created.

3) Detail history



When you enter the detailed information of the activity history, the map shows the fence and the movement path of each collar. If you have loaded the activity information of multiple collars, you can check each collar at the top to show/hide the movement path.
The path on the map is a rough representation of the dog's movements at 32.8ft(10m) intervals and may differ from the dog's actual distance traveled. For more accurate distance traveled, please refer to the Analysis Report.
Red points on the map are where the dog escaped from the fence. Pressing on these points will display the dog's fence escape information (name, breakaway time, correction command). Pressing on the green points will display fence return information. You can convert activity information into KML data and share it externally by pressing the icon at the top right of the screen.

4. Help



Quick Start Guide
Describes the basic contents of each tab.

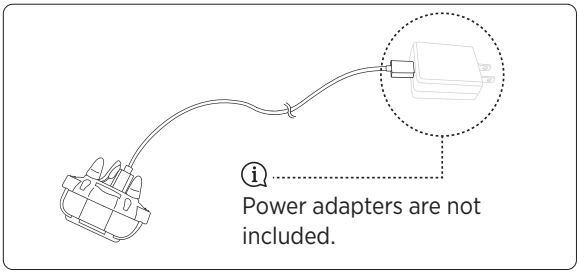
GPS FENCE Online Manual
Links to the user manual for the Collar and the App.

Virtual Fence Flag Training Guide
Guides you to train your dog to recognize the Virtual fence.

Unit of measure
Change the units of distance displayed in the app to meters or yards.

Terms of Use / Privacy Policy
Check Terms of Use and Privacy Policy before use.

CHARGING THE BATTERY



The Dogtra GPS FENCE uses a lithium polymer battery. Recharge the unit if the indicator light is red or does not come on or the system will not stay on when any button is pressed.

NOTE 1: The unit has a partial charge when it leaves the Dogtra facility. Upon receipt of the system, be sure to give it a full 2-hour initial charge before the first use away from any flammable substances.

NOTE 2: When a charger is not in use, disconnect it from the power source. Fully charge the batteries if the unit is to be stored without use for a period of 3 months or more.

Follow the steps below to charge your system:

1. Locate the provided DC to USB charging cable. Open the rubber cover on the battery charging port and insert the 5mm DC jack.

2. Plug the USB end of the cable into a USB wall charger plug. Charging time may vary depending on the wattage of the USB power source, but it typically takes around 3 hours or more. When charging correctly, all indicator lights will glow red. The unit will automatically shut off during charging, and you will need to turn it back on after it is fully charged and unplugged from the cable.

3. The lights will stay red during the charging process and turn green once the unit is fully charged.

4. After charging, cover the battery charging port with the rubber plug.

TROUBLESHOOTING GUIDE

1. The dog does not respond to the stimulation.

- Make sure the system is on and the strap is tight enough so that both contact points are touching your dog's skin.
- If the contact points are too short, you can either purchase longer contact points or trim the hair near your dog's neck.
- Increase the level until your dog responds with a subtle head or neck movement.

2. My dog has skin irritation.

This may be due to an improper fit or from wearing the receiver too long. If your dog exhibits signs of skin irritation, consult with a veterinarian. Once your dog's skin returns to a normal condition, continue to use the receiver and check your dog's neck each time you use the unit.

3. The LED stays lit on red even after charging.

A red LED that stays lit means the GPS Location is not fixed. When the collar has found the GPS Location outdoors and the LED blinks, put the collar on your dog. If the dog is lying down or indoors the fence is temporarily disabled (LED stays lit on red).

4. The dog is not moving, but the collar is operating - crossed the boundary.

While indoors, the collar's GPS error may occur. Considering the error range, set the virtual fence wider or turn off the correction command when staying indoors for a long period of time.

5. History is not updated.

The collar's movement information is not an automatic update. When the collar and app are close to each other, press the Sync button at the top of the History page to manually download. If the FENCE COLLAR has moved more than 3.7mile(6km) and is close to the app, it will be automatically updated.

6. GPS FENCE collar does not work.

If the collar is not paired or it paired with another smartphone, you will need to initiate the re-pairing process for the GPS Fence collar.

FCC/ISED WARNING STATEMENT

PART 15.19
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation

PART 15.21
Any changes or modifications (including the antennas) to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment under FCC rules.

PART 15.105
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

FCC and IC RF Radiation Exposure Statement: This equipment complies with FCC and IC RF Radiation exposure limits set forth for an uncontrolled environment.

This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

DOGTRA PRODUCT WARRANTY

LIMITED WARRANTY
For Dogtra Products Purchased from Dogtra Authorized Dealers

One-Year Warranty
Except as otherwise provided below, Dogtra warrants to the original retail purchaser ("You") that its Dogtra products shall be free of defects in materials and workmanship for a period of one (1) year from the date of purchase ("Warranty"). The Warranty covers the cost of repair (parts and labor) or replacement (if repair is not feasible) of a defective Dogtra product during said one-year period. For such repaired or replaced products, the remaining portion of the original warranty period, or ninety (90) days, whichever is longer, shall apply. Dogtra, at its sole discretion, shall determine whether to repair or replace a product covered by the Warranty.

Warranty Conditions
The Warranty is not transferrable and applies to your Dogtra product only if:
(1) You are the original retail purchaser of the product,
(2) You bought the product from a Dogtra authorized dealer, and
(3) You present a receipt or other proof of purchase showing a valid purchase date, the name and address of the authorized dealer, and the purchased product identified by model and/or serial number.

Warranty Exclusions
The Warranty does not cover damage, loss, or deterioration to your Dogtra product caused: by misuse, neglect, abuse, or other improper handling of the product; by failure to follow use or care instructions; by use of the product for other than its intended purpose; by accident or natural forces such as fire or flooding; or by normal wear and tear such as scratches to the product surface.

The Warranty also does not cover Dogtra products that: are purchased from non-authorized dealers; are purchased outside of the United States or Canada; have been damaged during shipment (even if Dogtra paid or arranged for shipping); have been modified or tampered with in any manner; are opened or repaired by anyone other than Dogtra; or have serial numbers that have been altered or defaced.

Sole Warranties
This Warranty is the only warranty offered by Dogtra for its Dogtra products. Other than said Warranty, Dogtra makes no other representations or warranties whatsoever regarding its products, whether oral or in any product manual, on any packaging, on any website, or in any other written material. No dealer of Dogtra products, nor any employee or agent of Dogtra, is authorized to make any additions, changes, or extensions to the Warranty. Dogtra, at its sole discretion and at any time, reserves the right to modify the Warranty.

DISCLAIMER OF OTHER WARRANTIES

THE FOREGOING WARRANTY IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. DOGTRA DISCLAIMS ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Remedies
Dogtra's liability is limited to the cost of repair or replacement of the Dogtra product under Warranty. Any claim or action to enforce the Warranty must be commenced within thirty (30) days of the Warranty's expiration for your product. Dogtra will not be liable for any indirect, incidental, special, consequential, or similar damages based on breach of warranty, breach of contract, negligence, strict tort, or any other legal theory related to Dogtra and its products. Damages that Dogtra will not be responsible for include, but are not limited to: loss of income or profits; loss of revenue or savings; loss of use of the product or associated products; cost of any substitute products or services; inconvenience, downtime, or any other time; loss of goodwill; claims of third parties including customers; and damage to property.

Legal Rights May Vary By State or Jurisdiction
The Warranty gives You specific legal rights, and You may also have other rights which vary by state or jurisdiction. Some states or jurisdictions do not allow certain limitations of implied warranties or of incidental or consequential damages or other remedies, so certain of the foregoing limitations may not apply to You.

If any portion of the Warranty is held by a court to be invalid or unenforceable, the remaining portions of the Warranty shall remain in full force and effect and shall in no way be affected or invalidated, and the invalid or unenforceable portion shall be modified so as to most nearly achieve the intent of the Warranty.

Product Registration
Dogtra recommends that customers register their products as soon as possible after purchase. Product registration will facilitate any future warranty service. You may also receive useful information and updates about your existing and future Dogtra products. To register your product, visit ***www.dogtra.com/product-registration*** If your product is not registered with Dogtra, You will be required to provide a receipt or other proof purchase (as provided above) to qualify for warranty service.

How to Obtain Warranty Service
Should your Dogtra product require warranty service, please contact Customer Service by phone or email for a warranty evaluation (see below for contact information). Upon approval of your warranty work, Dogtra will repair or replace (at Dogtra's election) your product without charge for labor or parts. You are responsible for shipping, including cost, of your product to Dogtra for warranty service. Dogtra will handle shipping, including cost, of the repaired or replaced product back to customers in the USA. Dogtra will not be responsible for shipping, including cost and/or applicable taxes or fees, for products sent outside the USA. Such costs, taxes, or fees will be borne by the customer.

Dogtra Customer Service
12322 Monarch Street, Garden Grove, CA 92841
(888) 811-9111
repair@dogtra.com
Mon – Fri, 8:00 AM to 4:30 PM (PST)

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